| Category Ietwork Services | Group | Description | FY 2019-2020 Rate Unit/ Frequency |
|---------------------------------|---|--|-------------------------------------|
| ocal Telephone Service | All Local Telephone Services | All non-managed local voice services purchased through DIT | Vendor Cost + 23% Varies by Product |
| ntrex Line Rates | Single Access Centrex Line: | | |
| | | AT&T | \$17.65 Line/Mo. |
| | | Century Link | \$22.46 Line/Mo. |
| | | Frontier | \$33.85 Line/Mo. |
| | Multiple Access Centrex Line: | | |
| | | AT&T | \$17.65 Line/Mo. |
| | | Century Link | \$24.65 Line/Mo. |
| | | Frontier | \$44.39 Line/Mo. |
| | Foreign Exchange Ctx Trunk (incl terminations): | | |
| | | AT&T | \$57.44 Line/Mo. |
| | Foreign Exchange Ctx Trunk Mileage (per mile): | | +0.77 11 /11 |
| | Uniform C-II Distribution of Antonio and | AT&T | \$2.77 Line/Mo. |
| | Uniform Call Distribution w/1st Announcement: | AT&T | \$28.94 Arr/Mo. |
| | | Century Link | \$28.94 AFT/MO N/A N/A |
| | Centrex ISDN BRI: | | |
| | | AT&T | \$59.13 Line/Mo. |
| | | Century Link | N/A N/A |
| | | | |
| | | | |
| usiness Non-Centrex Line Rates | Business Line (No Features) | AT&T | \$39.43 Line/Mo. |
| | | Century Link | \$39.20 Line/Mo. |
| | Business Line (With Features CFB/D & MWI) | AT&T | \$48.23 Line/Mo. |
| | | Century Link | \$44.91 Line/Mo. |
| | Key System Line w/Hunting | AT&T | \$67.64 Line/Mo. |
| | | | |
| | Non-Centrex ISDN BRI | AT&T | \$128.67 Line/Mo. |
| | | Century Link | \$115.28 Line/Mo. |
| | ISDN PRI | AT&T Metro | \$517.76 Line/Mo. |
| | ISDN PRI | AT&T | \$616.07 Line/Mo. |
| | | Century Link (Does not include numbers) | \$513.11 Line/Mo. |
| | SMDI Circuit | AT&T (No Priv Ln) | \$277.25 Line/Mo. |
| | | | |
| | DID Trunk (includes 1st 20 numbers) | AT&T | \$77.39 Line/Mo. |
| | | Century Link | \$53.19 Line/Mo. |
| merer Marras Adds and Changes | MAC Maintenance and Banaira (Contract 7354) | Labor and Materials | Coat + 24 220/ |
| entrex Moves, Adds, and Changes | MAC Maintenance and Repairs:(Contract 725A) | Labor and Materials | Cost + 34.32% |
| | | | |
| bling and Wiring | | CISP-Convenience Inside Plant Projects | Cost + 19% |
| | | COSP-Convenience Outside Plant Projects | Cost + 19% |
| | | | |
| | | BISP-Bid Inside Plant Projects | <i>Cost</i> + 19% |
| | | BOSP-Bid Outside Plant Projects | <i>Cost + 19%</i> |
| | | Consulting and Campus Design | \$67.75 Hour |
| | | | |
| ng Distance | | | |
| | Outbound Long Distance | | 10.001 |
| | > Dedicated | Intra-State or Inter-State | \$0.031 Minute |
| | | Canadian | Tariff Minute |
| | | Toll, International | Tariff Minute |
| | > Switched (includes authorization codes) | Intra-State or Inter-State | \$0.055 Minute |
| | | Canadian | Tariff Minute Tariff Minute |
| | | Toll, International | T :00 hat 1 |

| Category | Group | Description | FY 2019-2020 Rate | Unit/ Frequency |
|--|--|--|--|---|
| | Toll-Free (800, 888, 877, etc) | | | , |
| | > Switched | Intra-State or Inter-State | \$0.060 | Minute |
| | > Dedicated | Intra-State or Inter-State | | Minute |
| | > Audio Conference Secure | Intra-State or Inter-State | | Minute/Conferee |
| | | Payphone surcharge | | Per call |
| | | | | |
| | Pay Phone Service | Public Pay Phone Service | \$4.85 | Per Pay Phone Per Mont |
| | | | · · · · · · · · · · · · · · · · · · · | |
| | SIP/IP | Intra-State or Inter-State | \$0.025 | Minute |
| terprise Voice Services-Contact Center | | Contact Center Agent Category: | | |
| erprise voice services-contact center | | VoIP Agent | ¢79 57 | Month |
| | | VolP Agent - Supervisor | | Effective 7/1/2019 |
| | | | | |
| | | VoIP Supervisor | 1 | Month |
| | | EIPT-One X Agent | | Effective 7/1/2019 |
| | | Call Center Design Service | Discontinued | Effective 7/1/2019 |
| - | | Contact Center Service - (In addition to User Line Rate and telephone | | |
| | | instrument) | | |
| | | Elite Multi Channel (EMC) CTI Service | \$47.28 | Month |
| | | | | |
| | | Interactive Voice Response (IVR) Service | | Daw Dawt |
| | | Tier 1 IVR - DTMF | | Per Port |
| | | Tier 2 IVR - Directed Speech | | Per Port |
| | | Tier 2 IVR - Directed Speech - GVP Lic Fee Paid (MERGED | Discontinued | Effective 7/1/2019 |
| | | WITH TIER 2 IVR-DIRECTED SPEECH) | | |
| | | Call Recording Quality | \$21 57 | Month |
| | | Call Recording | | Month |
| | | · · · · · · · · · · · · · · · · · · · | | Month |
| | | Screen Recording | | |
| | | Work Flow Management Call Back Assist | \$52.54 \$176.56 | MOU Rate |
| | | | \$170.50 | Month |
| nterprise Voice Services-EIPT | | | | |
| terprise Voice Services-EIPT | Enterprise IP Telephony (EIPT) Service | <u>User Line Rate - (does not include telephone instrument)</u> | | |
| erprise Voice Services-EIPT | Enterprise IP Telephony (EIPT) Service | User Line Rate - (does not include telephone instrument) NON-PREPAY | | |
| erprise Voice Services-EIPT | Enterprise IP Telephony (EIPT) Service | NON-PREPAY | Discontinued | Effective 7/1/2019 |
| erprise Voice Services-EIPT | Enterprise IP Telephony (EIPT) Service | NON-PREPAY VoIP Line (includes Voice Mail) | | Effective 7/1/2019 Effective 7/1/2019 |
| erprise Voice Services-EIPT | Enterprise IP Telephony (EIPT) Service | NON-PREPAY VoIP Line (includes Voice Mail) VoIP Line - Hi Cap (includes Voice Mail) | Discontinued | Effective 7/1/2019 |
| erprise Voice Services-EIPT | Enterprise IP Telephony (EIPT) Service | NON-PREPAY VoIP Line (includes Voice Mail) VoIP Line - Hi Cap (includes Voice Mail) VoIP Line Bridge to Cellular (feature now standard) | Discontinued Discontinued | Effective 7/1/2019 Effective 7/1/2019 |
| erprise Voice Services-EIPT | Enterprise IP Telephony (EIPT) Service | NON-PREPAY VoIP Line (includes Voice Mail) VoIP Line - Hi Cap (includes Voice Mail) VoIP Line Bridge to Cellular (feature now standard) VoIP Number Only (Local directory Number LDN) | Discontinued Discontinued Discontinued | Effective 7/1/2019 Effective 7/1/2019 Effective 7/1/2019 |
| erprise Voice Services-EIPT | Enterprise IP Telephony (EIPT) Service | NON-PREPAY VoIP Line (includes Voice Mail) VoIP Line - Hi Cap (includes Voice Mail) VoIP Line Bridge to Cellular (feature now standard) VoIP Number Only (Local directory Number LDN) VoIP Voice Mail only | Discontinued Discontinued Discontinued Discontinued | <i>Effective 7/1/2019</i> <i>Effective 7/1/2019</i> <i>Effective 7/1/2019</i> <i>Effective 7/1/2019</i> |
| erprise Voice Services-EIPT | Enterprise IP Telephony (EIPT) Service | NON-PREPAY VoIP Line (includes Voice Mail) VoIP Line - Hi Cap (includes Voice Mail) VoIP Line Bridge to Cellular (feature now standard) VoIP Number Only (Local directory Number LDN) | Discontinued Discontinued Discontinued Discontinued | Effective 7/1/2019 Effective 7/1/2019 Effective 7/1/2019 |
| erprise Voice Services-EIPT | Enterprise IP Telephony (EIPT) Service | NON-PREPAY VoIP Line (includes Voice Mail) VoIP Line - Hi Cap (includes Voice Mail) VoIP Line Bridge to Cellular (feature now standard) VoIP Number Only (Local directory Number LDN) VoIP Voice Mail only Analog line only | Discontinued Discontinued Discontinued Discontinued Discontinued | <i>Effective 7/1/2019</i> <i>Effective 7/1/2019</i> <i>Effective 7/1/2019</i> <i>Effective 7/1/2019</i> <i>Effective 7/1/2019</i> |
| erprise Voice Services-EIPT | Enterprise IP Telephony (EIPT) Service | NON-PREPAY VoIP Line (includes Voice Mail) VoIP Line - Hi Cap (includes Voice Mail) VoIP Line Bridge to Cellular (feature now standard) VoIP Number Only (Local directory Number LDN) VoIP Voice Mail only Analog line only SIP VolP Analog Single Line | Discontinued Discontinued Discontinued Discontinued Discontinued Discontinued | Effective 7/1/2019 Effective 7/1/2019 Effective 7/1/2019 Effective 7/1/2019 Effective 7/1/2019 Effective 7/1/2019 |
| erprise Voice Services-EIPT | Enterprise IP Telephony (EIPT) Service | NON-PREPAY VoIP Line (includes Voice Mail) VoIP Line - Hi Cap (includes Voice Mail) VoIP Line Bridge to Cellular (feature now standard) VoIP Number Only (Local directory Number LDN) VoIP Voice Mail only Analog line only SIP VoIP Analog Single Line SIP VoIP Analog Single Line (Pre-Pay/Renewal) | Discontinued Discontinued Discontinued Discontinued Discontinued Discontinued Discontinued | <i>Effective 7/1/2019</i> <i>Effective 7/1/2019</i> <i>Effective 7/1/2019</i> <i>Effective 7/1/2019</i> <i>Effective 7/1/2019</i> |
| erprise Voice Services-EIPT | Enterprise IP Telephony (EIPT) Service | NON-PREPAY VoIP Line (includes Voice Mail) VoIP Line - Hi Cap (includes Voice Mail) VoIP Line Bridge to Cellular (feature now standard) VoIP Number Only (Local directory Number LDN) VoIP Voice Mail only Analog line only SIP VoIP Analog Single Line SIP VoIP Analog Single Line (Pre-Pay/Renewal) SIP VoIP Number Only | Discontinued Discontinued Discontinued Discontinued Discontinued Discontinued Discontinued Discontinued | Effective 7/1/2019 Effective 7/1/2019 Effective 7/1/2019 Effective 7/1/2019 Effective 7/1/2019 Effective 7/1/2019 Effective 7/1/2019 Effective 7/1/2019 |
| erprise Voice Services-EIPT | Enterprise IP Telephony (EIPT) Service | NON-PREPAY VoIP Line (includes Voice Mail) VoIP Line - Hi Cap (includes Voice Mail) VoIP Line Bridge to Cellular (feature now standard) VoIP Number Only (Local directory Number LDN) VoIP Voice Mail only Analog line only SIP VolP Analog Single Line SIP VoIP Analog Single Line (Pre-Pay/Renewal) SIP VoIP Number Only | Discontinued Discontinued Discontinued Discontinued Discontinued Discontinued Discontinued Discontinued Discontinued | Effective 7/1/2019 Effective 7/1/2019 Effective 7/1/2019 Effective 7/1/2019 Effective 7/1/2019 Effective 7/1/2019 Effective 7/1/2019 Effective 7/1/2019 Effective 7/1/2019 |
| erprise Voice Services-EIPT | Enterprise IP Telephony (EIPT) Service | NON-PREPAY VoIP Line (includes Voice Mail) VoIP Line - Hi Cap (includes Voice Mail) VoIP Line Bridge to Cellular (feature now standard) VoIP Number Only (Local directory Number LDN) VoIP Voice Mail only Analog line only SIP VoIP Analog Single Line SIP VoIP Analog Single Line (Pre-Pay/Renewal) SIP VoIP Number Only SIP VoIP Number Only SIP VoIP Number Only SIP VoIP Line w/ Voice Mail | Discontinued Discontinued Discontinued Discontinued Discontinued Discontinued Discontinued Discontinued Discontinued Discontinued | <i>Effective 7/1/2019</i> <i>Effective 7/1/2019</i> <i>Effective 7/1/2019</i> <i>Effective 7/1/2019</i> <i>Effective 7/1/2019</i> <i>Effective 7/1/2019</i> <i>Effective 7/1/2019</i> <i>Effective 7/1/2019</i> <i>Effective 7/1/2019</i> <i>Effective 7/1/2019</i> |
| erprise Voice Services-EIPT | Enterprise IP Telephony (EIPT) Service | NON-PREPAY VoIP Line (includes Voice Mail) VoIP Line - Hi Cap (includes Voice Mail) VoIP Line Bridge to Cellular (feature now standard) VoIP Number Only (Local directory Number LDN) VoIP Voice Mail only Analog line only SIP VoIP Analog Single Line SIP VoIP Analog Single Line (Pre-Pay/Renewal) SIP VoIP Number Only SIP VoIP Number Only SIP VoIP Number Only (Pre-Pay/Renewal) SIP VoIP Line w/ Voice Mail SIP VoIP Line w/ Voice Mail | Discontinued Discontinued Discontinued Discontinued Discontinued Discontinued Discontinued Discontinued Discontinued Discontinued Discontinued | Effective 7/1/2019 Effective 7/1/2019 Effective 7/1/2019 Effective 7/1/2019 Effective 7/1/2019 Effective 7/1/2019 Effective 7/1/2019 Effective 7/1/2019 Effective 7/1/2019 Effective 7/1/2019 |
| erprise Voice Services-EIPT | Enterprise IP Telephony (EIPT) Service | NON-PREPAY VoIP Line (includes Voice Mail) VoIP Line - Hi Cap (includes Voice Mail) VoIP Line Bridge to Cellular (feature now standard) VoIP Number Only (Local directory Number LDN) VoIP Voice Mail only Analog line only SIP VolP Analog Single Line SIP VolP Analog Single Line (Pre-Pay/Renewal) SIP VoIP Number Only SIP VoIP Number Only SIP VoIP Number Only SIP VoIP Number Only SIP VoIP Line w/ Voice Mail SIP VoIP Line w/VM (Hi Cap Pre-pay/Renewal) | Discontinued Discontinued Discontinued Discontinued Discontinued Discontinued Discontinued Discontinued Discontinued Discontinued Discontinued | Effective 7/1/2019 Effective 7/1/2019 |
| erprise Voice Services-EIPT | Enterprise IP Telephony (EIPT) Service | NON-PREPAY VoIP Line (includes Voice Mail) VoIP Line - Hi Cap (includes Voice Mail) VoIP Line Bridge to Cellular (feature now standard) VoIP Number Only (Local directory Number LDN) VoIP Voice Mail only Analog line only SIP VoIP Analog Single Line SIP VoIP Analog Single Line (Pre-Pay/Renewal) SIP VoIP Number Only SIP VoIP Number Only SIP VoIP Number Only SIP VoIP Number Only SIP VoIP Line w/ Voice Mail SIP VoIP Line w/ Voice Mail SIP VoIP Line w/ Voice Mail SIP VoIP Line w/Voice Mail | Discontinued Discontinued Discontinued Discontinued Discontinued Discontinued Discontinued Discontinued Discontinued Discontinued Discontinued Discontinued Discontinued | Effective 7/1/2019 Effective 7/1/2019 |
| erprise Voice Services-EIPT | Enterprise IP Telephony (EIPT) Service | NON-PREPAY VoIP Line (includes Voice Mail) VoIP Line - Hi Cap (includes Voice Mail) VoIP Line Bridge to Cellular (feature now standard) VoIP Number Only (Local directory Number LDN) VoIP Voice Mail only Analog line only SIP VoIP Analog Single Line SIP VoIP Analog Single Line (Pre-Pay/Renewal) SIP VoIP Number Only SIP VoIP Number Only SIP VoIP Number Only (Pre-Pay/Renewal) SIP VoIP Line w/ Voice Mail SIP VoIP Line w/ Voice Mail (High Capacity) SIP VoIP Line w/W (Hi Cap Pre-pay/Renewal) SIP VoIP Line w/ Voice Mail (Pre-Pay/Renewal) SIP VoIP Line w/Woice Mail (Pre-Pay/Renewal) SIP VoIP Line w/Woice Mail (Pre-Pay/Renewal) SIP VoIP Line w/Woice Mail (Pre-Pay/Renewal) | Discontinued Discontinued Discontinued Discontinued Discontinued Discontinued Discontinued Discontinued Discontinued Discontinued Discontinued Discontinued Discontinued Discontinued | Effective 7/1/2019 |
| erprise Voice Services-EIPT | Enterprise IP Telephony (EIPT) Service | NON-PREPAY VoIP Line (includes Voice Mail) VoIP Line - Hi Cap (includes Voice Mail) VoIP Line Bridge to Cellular (feature now standard) VoIP Number Only (Local directory Number LDN) VoIP Voice Mail only Analog line only SIP VoIP Analog Single Line SIP VoIP Analog Single Line (Pre-Pay/Renewal) SIP VoIP Number Only SIP VoIP Number Only SIP VoIP Number Only SIP VoIP Number Only SIP VoIP Line w/ Voice Mail SIP VoIP Line w/ Voice Mail SIP VoIP Line w/ Voice Mail SIP VoIP Line w/Voice Mail | Discontinued Discontinued Discontinued Discontinued Discontinued Discontinued Discontinued Discontinued Discontinued Discontinued Discontinued Discontinued Discontinued Discontinued | Effective 7/1/2019 |
| erprise Voice Services-EIPT | Enterprise IP Telephony (EIPT) Service | NON-PREPAY VoIP Line (includes Voice Mail) VoIP Line - Hi Cap (includes Voice Mail) VoIP Line Bridge to Cellular (feature now standard) VoIP Number Only (Local directory Number LDN) VoIP Voice Mail only Analog line only SIP VoIP Analog Single Line SIP VoIP Analog Single Line (Pre-Pay/Renewal) SIP VoIP Number Only SIP VoIP Number Only SIP VoIP Number Only (Pre-Pay/Renewal) SIP VoIP Number Only (SIP VoIP Number Only (Pre-Pay/Renewal) SIP VoIP Line w/ Voice Mail SIP VoIP Line w/ Voice Mail SIP VoIP Line w/ Voice Mail (High Capacity) SIP VoIP Line w/VM (Hi Cap Pre-pay/Renewal) SIP VoIP Line w/Voice Mail (Pre-Pay/Renewal) SIP VoIP Line w/VOIce Mail Only SIP VoIP Voice Mail Only SIP VoIP Voice Mail Only (Pre-Pay/Renewal) | Discontinued Discontinued Discontinued Discontinued Discontinued Discontinued Discontinued Discontinued Discontinued Discontinued Discontinued Discontinued Discontinued Discontinued | Effective 7/1/2019 |
| erprise Voice Services-EIPT | Enterprise IP Telephony (EIPT) Service | NON-PREPAY VoIP Line (includes Voice Mail) VoIP Line - Hi Cap (includes Voice Mail) VoIP Line Bridge to Cellular (feature now standard) VoIP Number Only (Local directory Number LDN) VoIP Voice Mail only Analog line only SIP VoIP Analog Single Line SIP VoIP Analog Single Line (Pre-Pay/Renewal) SIP VoIP Number Only SIP VoIP Number Only SIP VoIP Number Only (Pre-Pay/Renewal) SIP VoIP Line w/ Voice Mail SIP VoIP Line w/ Voice Mail (High Capacity) SIP VoIP Line w/W (Hi Cap Pre-pay/Renewal) SIP VoIP Line w/ Voice Mail (Pre-Pay/Renewal) SIP VoIP Line w/Woice Mail (Pre-Pay/Renewal) SIP VoIP Line w/Woice Mail (Pre-Pay/Renewal) SIP VoIP Line w/Woice Mail (Pre-Pay/Renewal) | Discontinued Discontinued Discontinued Discontinued Discontinued Discontinued Discontinued Discontinued Discontinued Discontinued Discontinued Discontinued Discontinued Discontinued | Effective 7/1/2019 |
| terprise Voice Services-EIPT | Enterprise IP Telephony (EIPT) Service | NON-PREPAY VoIP Line (includes Voice Mail) VoIP Line - Hi Cap (includes Voice Mail) VoIP Line Bridge to Cellular (feature now standard) VoIP Number Only (Local directory Number LDN) VoIP Voice Mail only Analog line only SIP VoIP Analog Single Line SIP VoIP Analog Single Line (Pre-Pay/Renewal) SIP VoIP Number Only SIP VoIP Number Only (Pre-Pay/Renewal) SIP VoIP Number Only (Pre-Pay/Renewal) SIP VoIP Line w/ Voice Mail SIP VoIP Line w/ Voice Mail SIP VoIP Line w/ Voice Mail SIP VoIP Line w/ Voice Mail (High Capacity) SIP VoIP Line w/ Voice Mail (Pre-Pay/Renewal) SIP VoIP Line w/ Voice Mail (Pre-Pay/Renewal) SIP VoIP Line w/ Voice Mail Only SIP VoIP Voice Mail Only SIP VoIP Voice Mail Only SIP VoIP Voice Mail Only (Pre-Pay/Renewal) | Discontinued Discontinued Discontinued Discontinued Discontinued Discontinued Discontinued Discontinued Discontinued Discontinued Discontinued Discontinued Discontinued | Effective 7/1/2019 |
| erprise Voice Services-EIPT | Enterprise IP Telephony (EIPT) Service | NON-PREPAY VoIP Line (includes Voice Mail) VoIP Line - Hi Cap (includes Voice Mail) VoIP Line Bridge to Cellular (feature now standard) VoIP Number Only (Local directory Number LDN) VoIP Voice Mail only Analog line only SIP VoIP Analog Single Line SIP VoIP Analog Single Line (Pre-Pay/Renewal) SIP VoIP Number Only SIP VoIP Number Only (Pre-Pay/Renewal) SIP VoIP Line w/ Voice Mail SIP VoIP Line w/ Voice Mail (High Capacity) SIP VoIP Line w/ Voice Mail (Pre-Pay/Renewal) SIP VoIP Line w/ Voice Mail Only SIP VoIP Line w/ Voice Mail Only SIP VoIP Voice Mail Only (Pre-Pay/Renewal) SIP VoIP Voice Mail Only (Pre-Pay/Renewal) SIP VoIP Voice Mail Only (Pre-Pay/Renewal) WOIP TVR Access (Requires custom TVR application) NON-PREPAY VoIP IVR Port | Discontinued Discontinued Discontinued Discontinued Discontinued Discontinued Discontinued Discontinued Discontinued Discontinued Discontinued Discontinued Discontinued | Effective 7/1/2019 Effective 7/1/2019 |
| erprise Voice Services-EIPT | Enterprise IP Telephony (EIPT) Service | NON-PREPAY VoIP Line (includes Voice Mail) VoIP Line - Hi Cap (includes Voice Mail) VoIP Line Bridge to Cellular (feature now standard) VoIP Number Only (Local directory Number LDN) VoIP Voice Mail only Analog line only SIP VoIP Analog Single Line SIP VoIP Analog Single Line (Pre-Pay/Renewal) SIP VoIP Number Only SIP VoIP Number Only (Pre-Pay/Renewal) SIP VoIP Number Only (Pre-Pay/Renewal) SIP VoIP Line w/ Voice Mail SIP VoIP Line w/ Voice Mail (Pre-Pay/Renewal) SIP VoIP Line w/ Voice Mail Only SIP VoIP Voice Mail Only SIP VoIP Voice Mail Only SIP VoIP Voice Mail Only (Pre-Pay/Renewal) SIP VOIP Voice Mail Onl | Discontinued Discontinued Discontinued Discontinued Discontinued Discontinued Discontinued Discontinued Discontinued Discontinued Discontinued Discontinued Discontinued | Effective 7/1/2019 Effective 7/1/2019 |
| erprise Voice Services-EIPT | Enterprise IP Telephony (EIPT) Service | NON-PREPAY VoIP Line (includes Voice Mail) VoIP Line - Hi Cap (includes Voice Mail) VoIP Line Bridge to Cellular (feature now standard) VoIP Number Only (Local directory Number LDN) VoIP Voice Mail only Analog line only SIP VolP Analog Single Line SIP VolP Analog Single Line (Pre-Pay/Renewal) SIP VoIP Number Only SIP VoIP Number Only (Pre-Pay/Renewal) SIP VoIP Number Only (Pre-Pay/Renewal) SIP VoIP Line w/ Voice Mail SIP VoIP Line w/ Voice Mail SIP VoIP Line w/ Voice Mail SIP VoIP Line w/ Voice Mail (High Capacity) SIP VoIP Line w/ Voice Mail (Pre-Pay/Renewal) SIP VoIP Line w/ Voice Mail (Pre-Pay/Renewal) SIP VoIP Line w/ Voice Mail (Pre-Pay/Renewal) SIP VoIP Voice Mail Only SIP VoIP Voice Mail Only (Pre-Pay/Renewal) VoIP Vice Mail Only (Pre-Pay/Renewal) VoIP Vice Mail Only (Pre-Pay/Renewal) VOIP VOICE Mail Only (Pre-Pay/Renewal) VOIP Vice Mail Only (Pre-Pay/Renewal) </td <td>Discontinued Discontinued Discontinued Discontinued Discontinued Discontinued Discontinued Discontinued Discontinued Discontinued Discontinued Discontinued Discontinued Discontinued</td> <td>Effective 7/1/2019 Effective 7/1/2019</td> | Discontinued Discontinued Discontinued Discontinued Discontinued Discontinued Discontinued Discontinued Discontinued Discontinued Discontinued Discontinued Discontinued Discontinued | Effective 7/1/2019 Effective 7/1/2019 |
| erprise Voice Services-EIPT | Enterprise IP Telephony (EIPT) Service | NON-PREPAY VoIP Line (includes Voice Mail) VoIP Line - Hi Cap (includes Voice Mail) VoIP Line Bridge to Cellular (feature now standard) VoIP Number Only (Local directory Number LDN) VoIP Voice Mail only Analog line only SIP VoIP Analog Single Line SIP VoIP Analog Single Line (Pre-Pay/Renewal) SIP VoIP Number Only SIP VoIP Line w/ Voice Mail SIP VoIP Line w/ Voice Mail SIP VoIP Line w/ Voice Mail SIP VoIP Line w/ Voice Mail (High Capacity) SIP VoIP Line w/ Voice Mail (Pre-Pay/Renewal) SIP VoIP Voice Mail Only VOIP Voice Mail Only < | Discontinued Discontinued Discontinued Discontinued Discontinued Discontinued Discontinued Discontinued Discontinued Discontinued Discontinued Discontinued Discontinued Discontinued Discontinued | Effective 7/1/2019 |
| | Enterprise IP Telephony (EIPT) Service | NON-PREPAY VoIP Line (includes Voice Mail) VoIP Line - Hi Cap (includes Voice Mail) VoIP Line Bridge to Cellular (feature now standard) VoIP Number Only (Local directory Number LDN) VoIP Voice Mail only Analog line only SIP VoIP Analog Single Line SIP VoIP Analog Single Line (Pre-Pay/Renewal) SIP VoIP Number Only SIP VoIP Number Only SIP VoIP Number Only SIP VoIP Number Only SIP VoIP Number Only (Pre-Pay/Renewal) SIP VoIP Line w/ Voice Mail SIP VoIP Line w/ Voice Mail SIP VoIP Line w/ Voice Mail SIP VoIP Line w/ Voice Mail (High Capacity) SIP VoIP Line w/ Voice Mail (Pre-Pay/Renewal) SIP VoIP Voice Mail Only SIP VoIP Voice Mail Only SIP VoIP Voice Mail Only SIP VoIP Voice Mail Only (Pre-Pay/Renewal) SIP VoIP Voice Mail Only SIP VoIP Voice Mail Only (Pre-Pay/Renewal) SIP VoIP Voice Mail Only VoIP Voice Mail Only VOIP Voice Mail Only <td>Discontinued Discontinued Discontinued Discontinued Discontinued Discontinued Discontinued Discontinued Discontinued Discontinued Discontinued Discontinued Discontinued Discontinued Discontinued</td> <td>Effective 7/1/2019 Effective 7/1/2019</td> | Discontinued Discontinued Discontinued Discontinued Discontinued Discontinued Discontinued Discontinued Discontinued Discontinued Discontinued Discontinued Discontinued Discontinued Discontinued | Effective 7/1/2019 Effective 7/1/2019 |
| | Enterprise IP Telephony (EIPT) Service | NON-PREPAY VoIP Line (includes Voice Mail) VoIP Line - Hi Cap (includes Voice Mail) VoIP Line Bridge to Cellular (feature now standard) VoIP Number Only (Local directory Number LDN) VoIP Voice Mail only Analog line only SIP VoIP Analog Single Line SIP VoIP Analog Single Line (Pre-Pay/Renewal) SIP VoIP Number Only SIP VoIP Line w/ Voice Mail SIP VoIP Line w/ Voice Mail SIP VoIP Line w/ Voice Mail SIP VoIP Line w/ Voice Mail (High Capacity) SIP VoIP Line w/ Voice Mail (Pre-Pay/Renewal) SIP VoIP Voice Mail Only VOIP Voice Mail Only < | Discontinued Discontinued Discontinued Discontinued Discontinued Discontinued Discontinued Discontinued Discontinued Discontinued Discontinued Discontinued Discontinued Discontinued Discontinued Discontinued Discontinued Discontinued | Effective 7/1/2019 |

| Category | Group | Description | FY 2019-2020 Rate | Unit/ Frequency |
|-------------------------------|----------------------------------|---|-------------------|--------------------|
| | 0.04p | VoIP Model 9641G | | Effective 7/1/2019 |
| | | VoIP Model 9650C | | Effective 7/1/2019 |
| | | VoIP Model 9630C | | Effective 7/1/2019 |
| | | Voip B159 Conference Phone | | Effective 7/1/2019 |
| | | Volp D155 Conference Phone VolP Model B189 Conference Phone | | Effective 7/1/2019 |
| | | | | |
| | | VoIP Model B100 Conference Phone Mic Extension | | Effective 7/1/2019 |
| | | VoIP 24-Button Expansion Module | | Effective 7/1/2019 |
| | | Analog User Interface- user provides analog telephone | Discontinued | Effective 7/1/2019 |
| | | | | |
| | | User Line Rate - (does not include telephone instrument) | | |
| | | PRE-PAYMENT/CONTRACT RENEWAL | | |
| | | VoIP Line (includes Voice Mail) | \$20.60 | Month |
| | | VoIP Line - Hi Cap (includes Voice Mail) | \$26.74 | Month |
| | | VoIP Line Bridge to Cellular (feature now standard) | \$0.00 | N/A |
| | | VoIP Voice Mail only | | Month |
| | | VoIP Number Only (Local directory Number LDN) | \$14.34 | |
| | | Analog line only | \$21.42 | |
| | | Cisco Plain Service, Voicemail | | Month |
| | | Cisco High Capacity | | Month |
| | | Coo ingi capacity | φ22.33 | |
| | | EIPT IVR Access (Requires custom IVR application) | | |
| | | PRE-PAYMENT/CONTRACT RENEWAL | | |
| | | VoIP IVR Port | \$27.17 | Month |
| | | VoIP User Interfaces (telephone instruments and adjuncts) | | |
| | | | | |
| | | PRE-PAYMENT/CONTRACT RENEWAL | | |
| | | VoIP Model 9608 | | One-Time Charge |
| | | VoIP Model 9608G | | One-Time Charge |
| | | VoIP Model 9611G | | One-Time Charge |
| | | VoIP Model 9620C (Repair Replacement Only) | \$268.80 | One-Time Charge |
| | | VoIP Model 9621G | \$354.60 | One-Time Charge |
| | | VoIP Model 9640G | \$432.00 | One-Time Charge |
| | | VoIP Model 9641G | | One-Time Charge |
| | | VoIP Model 9670G | | Effective 7/1/2019 |
| | | Voip B159 Conference Phone | | One-Time Charge |
| | | VolP Model B189 Conference Phone | | One-Time Charge |
| | | VoIP Model B100 Conference Phone Mic Extension | | One-Time Charge |
| | | | | |
| | | VoIP 24-Button Expansion Module | | One-Time Charge |
| | | Analog User Interface- user provides analog telephone | \$159.36 | One-Time Charge |
| | | SIP Voice Install | \$55.00 | Per Line |
| | | Next Gen Managed VoIP Install | \$95.00 | Per Line |
| | | Site Voice Gateway - Small | | Monthly |
| | | Site Voice Gateway - Medium | | Monthly |
| | | Site Voice Gateway - Large | | Monthly |
| | | Analog Voice Gateway - Small | | Monthly |
| | | Analog Voice Gateway - Medium | 1 | Monthly |
| | | Analog Voice Gateway - Large | | Monthly |
| | | | | • |
| rprise Voice Services-Managed | Enterprise Managed PBX Telephony | Station Line (Includes voice mail) | Discontinued | Effective 7/1/2019 |
| | | PBX Fax/Modem Line (Analog or Digital) | Discontinued | Effective 7/1/2019 |
| | | PBX Basic Monthly Rate Suspend | | Effective 7/1/2019 |
| | | PBX Automatic Call Distribution Packages: | Discontinueu | |
| | | Package A (Basic PBX) | Discontinued | Effective 7/1/2019 |
| | | (Includes one week of reports) | | |
| | | Additional weeks reports (Per Week) | Discontinued | Effective 7/1/2019 |
| | | | | |
| | | Package B (Symposium ACD) | Discontinued | Effective 7/1/2019 |

| Catagory | Crown | Description | FY 2019-2020 Rate Unit/ Frequency |
|---|---|--|---|
| Category | Group | Description | FY 2019-2020 Rate Unit/ Frequency Discontinued Effective 7/1/2019 |
| | | Package C (Symposium ACD/CTI) (Includes Package B plus Skill Set | |
| | | (Includes Package B plus Skill Set | |
| | | Routing and Host Data Exchange) | Discontinued Effectives 7/4/2010 |
| | | Telephony Application Development | Discontinued Effective 7/1/2019 |
| | | (new ACD applications;agent skill set | |
| | | routing;CTI development support) | |
| | | PBX ACD Agent Change | Discontinued Effective 7/1/2019 |
| | | (add, delete, modify existing applications) | |
| | | Digital Telephone Sets | Discontinued Effective 7/1/2019 |
| | | Nonrecurring Charges | |
| | | Remote Admin | Discontinued Effective 7/1/2019 |
| | | New Line Installation | Discontinued Effective 7/1/2019 |
| | | Relocation of existing Line (w premise visit) | Discontinued Effective 7/1/2019 |
| | | Relocation of existing line (software only) | Discontinued Effective 7/1/2019 |
| | | Line feature changes (software only) | Discontinued Effective 7/1/2019 |
| | | * Rate effective for existing services and equipment at | 2120011211202 21100210 7/ 2/ 2022 |
| | | exisiting locations. New locations and equipment | |
| | | individually priced. | |
| | | Individually priced. | |
| | | Cite an estile BBV Custom many service | |
| | | Site specific PBX System management | |
| | | Campus PBX and ancillary systems | Discontinued Effective 7/1/2019 |
| | | | |
| | | | |
| terprise Voice Services-IVMS | Integrated Voice Messaging Service (IVMS) | Applicable to SGCPBX-Managed PBX Telephony platforms via | |
| | | Integrated Voice Messaging Service (IVMS) | |
| | | PBX Voice Messaging Options | |
| | | PBX Voice Mail Box (without Line) | Discontinued Effective 7/1/2019 |
| | | PBX Information Voice Mail Box | Discontinued Effective 7/1/2019 |
| | | PBX Auto Attendant (Meridian Mail) | Discontinued Effective 7/1/2019 |
| | | | |
| | | * Rate effective for existing services and equipment at | |
| | | exisiting locations. New locations and equipment | |
| | | individually priced. | |
| | | mannaany pricea. | |
| | | Anniliantela da Constana Maia Mailaria Tada mada di Vaina | |
| | | Applicable to Centrex Voice Mail via Integrated Voice | |
| | | Messaging Service (IVMS) | |
| | | Standard Voice Mail-per user line | Discontinued Effective 7/1/2019 |
| | | Info Box | Discontinued Effective 7/1/2019 |
| | | Fax (included in Voice Mail per line) | Discontinued Effective 7/1/2019 |
| | | Auto Attendant | Discontinued Effective 7/1/2019 |
| | | | |
| | | **Available in Raleigh Morgan St. Central Office and | |
| | | New Hope Central Office areas only | |
| | | | |
| remise Telephony- Purchase or | Admin. Fee-Telecom Systems | | |
| ograde | | Key Systems - New or Upgrade | Cost + 16% |
| <u></u> | | PBX Systems - VoIP or Legacy - New or Upgrade | Cost + 16% |
| | | Voice Messaging Systems - New or Upgrade | Cost + 16% |
| | | External Paging systems - New or Upgrade | Cost + 16% |
| | | Specialty Telephone equipment and accessories | Cost + 16% |
| | | Specially releptione equipment and accessories | |
| | | | |
| | Talaahamu Caraultatina Carairaa | Convice Deckage I | ¢1 375 00 |
| | | Service Package I | \$1,275.00 \$2,550.00 |
| | Telephony Consultative Services | | |
| | leiepnony Consultative Services | Service Package II | |
| | | Service Package III | \$4,250.00 |
| | | Service Package III Service Package IV | \$4,250.00 \$6,800.00 |
| | | Service Package III | \$4,250.00 |
| | | Service Package III Service Package IV | \$4,250.00 \$6,800.00 |
| remise Telephony- MACs and | Admin. Fee-Telecom Systems | Service Package III Service Package IV | \$4,250.00 \$6,800.00 |
| | | Service Package III Service Package IV Custom Package | \$4,250.00 \$6,800.00 \$85.00 Hour |
| | | Service Package III Service Package IV Custom Package Key Systems | \$4,250.00 \$6,800.00 \$85.00 Hour Cost + 34.32% |
| | | Service Package III Service Package IV Custom Package Key Systems PBX Systems - VoIP or Legacy | \$4,250.00 \$6,800.00 \$85.00 Hour Cost + 34.32% Cost + 34.32% |
| remise Telephony- MACs and laintenance | | Service Package III Service Package IV Custom Package Key Systems PBX Systems - VoIP or Legacy Voice Messaging Systems | \$4,250.00 \$6,800.00 \$85.00 Hour Cost + 34.32% Cost + 34.32% Cost + 34.32% |
| | | Service Package III Service Package IV Custom Package Key Systems PBX Systems - VoIP or Legacy | \$4,250.00 \$6,800.00 \$85.00 Hour Cost + 34.32% Cost + 34.32% |

| Category | Group | Description | FY 2019-2020 Rate | Unit/ Frequency |
|-------------------|--|---|--------------------|------------------|
| ireless Cellular* | AT&T Mobility | All cellular plans, services, features, and equipment | Cost + 2.0% | n/a |
| | Sprint (Nextel) | All cellular plans, services, features, and equipment | Cost + 2.0% | |
| | T-Mobile | All cellular plans, services, features, and equipment | Cost + 2.0% | |
| | US Cellular | All cellular plans, services, features, and equipment | Cost + 2.0% | |
| | | | Cost + 2.0% | |
| | Verizon | All cellular plans, services, features, and equipment | COSL + 2.0% | n/a |
| | Cellular Services | SmartPhone Voice/Data/Text 400 min. | \$49.03 | Monthly |
| | | 4GLTE Mobile Broadband 5GB | | Monthly |
| | | Nationwide 400 Shared Plan | | Monthly |
| | | | ψ25.11 | Honenty |
| | *Link to vendor website for listing of services and pricing | | | |
| | | | | |
| aging Services | Paging Service | | | Per Unit Monthly |
| | SMS Texting | | \$0.013 | Per Text |
| | SMS - Long Code | | \$20.00 Pass Thru | Monthly |
| | SMS - Short Code | | \$679.83 Pass Thru | |
| | | | | |
| | Spok (Sample Cost - with Markup) | Numeric | ¢4.50 | Month |
| | | Local or Statewide Nationwide | \$4.59 \$12.59 | Month |
| | | Alphanumeric | \$12.55 | nonun |
| | | Local and Statewide | \$7.09 | Month |
| | | Nationwide | \$17.59 | |
| | | Nutification Coffeeness Description Only | 42.64 | M |
| | | Notify@Once Software - Receive Only | | Month |
| | | Notify@Once Software - Send and Receive | 1 - | Month |
| | | Alpha Mate Terminal | N/A | |
| | | Voice Mail (10 msgs) | | Month |
| | | Voice Mail Plus (10 msgs) | \$4.24 | Month |
| | | Voice Mail (15 msgs) | \$6.04 | Month |
| | | Toll Free 800 Number | | Month |
| | | Cell Text Messaging | | Month |
| | | Page Sync | \$10.59 | |
| | | | | |
| | | Ready Call | \$12.54 | |
| | | WeatherBug | \$2.59 | Month |
| | Spok Assured Messaging Paging Units (Sample Cost - with Markup) | 2.0 Nationwide Service using M90 or ST902: | | |
| | | 10K Character Package - \$0.10 overage | N/A | Month |
| | | 25K Character Package - \$0.07 overage | \$15.14 | |
| | | 75K Character Package - \$0.06 overage | | Month |
| | | | | |
| | | 250K Character Package - \$0.05 overage | \$19.14 | |
| | | Unlimited Character Package | | Month |
| | | Paging Unit Lease charge (add to service rate) | N/A | Month |
| | | Numeric - \$20 Deductible | \$2.14 | Month |
| | | Alphanumeric - \$35 Deductible | | Month |
| | | 2 Way Communicator M90 - \$99 Deductible | | Month |
| | | 2 Way Communicator T900/ST902 - \$99 Deductible | | Month |
| | | | <i>+ 1105</i> | |
| | Spok Equipment Purchase Options (Sample Cost - with Markup) | Numeric Model ST800 | | One-Time |
| | | Numeric Model Davis Comms BR502 | | One-Time |
| | | Alphanumeric Model Advisor Elite | \$69.00 | One-Time |
| | | Alphanumeric Model Davis Comm BR802 | | One-Time |
| | | 2-Way Communicator Model M90 | | One-Time |
| | | | | |
| | | 2-Way Communicator Model ST902 | | One-Time |
| | | PC Software - Swiftsend | N/A | One-Time |
| | | Alpha Mate Terminal | 1 | One-Time |

| Category | Group | Description | FY 2019-2020 Rate | Unit/ Frequency |
|---------------------------------------|--|--------------------------------------|----------------------------|--------------------|
| nterprise WAN Services Best Effort | Core - L3 WAN | | | |
| | | Broadband per 1M (minimum 10M) | Discontinued | Effective 7/1/2019 |
| | | BE <=10 | | Monthly |
| | | BE <=60 | | Monthly |
| | | BE <=100 | \$320.09 | Monthly |
| | | BE <=200 | \$527.78 | Monthly |
| | | | | |
| aranteed | Core - L3 WAN | 74 /204 | 4260.20 | |
| | | T1/2M | | Monthly |
| | | 3M | | Monthly |
| | | 4M | | Monthly |
| | | 5M | | Monthly |
| | | 6M | \$308.20 | Monthly Monthly |
| | | 8M | | Monthly |
| | | 10M 20M | | Monthly |
| | | 50M | | Monthly |
| | | | | Monthly |
| | | 100M 250M | | |
| | | 250M 500M | | Monthly |
| | | | \$1,038.45 | Monthly |
| | | 600M | \$1,089.85 | Monthly |
| | | 1G | \$1,247.84 \$2,495.67 | Montniy |
| | | 2G | | |
| | | <u>3G</u> 4G | \$3,743.51 | Monthly |
| | | | \$4,991.34 | |
| | | 5G | \$6,239.18 | Monthly |
| | | 6G | \$7,487.01 | Monthly |
| | | 7G | \$8,734.85 | Monthly |
| | | 8G | \$9,982.68 | |
| | | 9G | \$11,230.52 | |
| | | 10G | \$12,478.35 | |
| | Core - L2 WAN (Different LATA or Provider) | | | |
| | | L2 10M | \$358.12 | Monthly |
| | | L2 20M | | Monthly |
| | | L2 50M | | Monthly |
| | | L2 100M | | Monthly |
| | | L2 250M | \$840.40 | Monthly |
| | | L2 500M | \$1,009.85 | |
| | | L2 600M | \$1,059.84 | Monthly |
| | | L2 1G | \$1,213.48 | Monthly |
| | | L2 2G | \$2,246.10 | Monthly |
| | | L2 3G | \$3,369.16 | |
| | | L2 4G | \$4,492.21 | |
| | | L2 5G | \$5,615.26 | |
| | | L2 6G | \$5,013.20 | |
| | | L2 7G | \$7,861.36 | |
| | | L2 76 | \$7,881.30 | |
| | | L2 9G | \$0,904.41 | |
| | | L2 9G | \$10,107.47 \$11,230.52 | Monthly |
| | | | | |
| | Core - L3 Raleigh DIT MAN Service (Includes Tr | ansport Charge) 100M MAN | \$1,092.34 | Monthly |
| | | 1G MAN | \$2,352.04 | |
| | Core - L2 Metro (Same LATA and Provider) | | | |
| <u> </u> | Core - L2 Metro (Same LATA dilu Provider) | L2 MAN | ¢Q1 21 | Monthly |
| | | | \$71.2 | |
| | Transport | | | |
| | Transport | Last Mile Provider Transport Service | Cost + 8% | Monthly |
| | | | 0000 1 0 / | |

| Category | Group | Description | FY 2019-2020 Rate | Unit/ Frequency |
|--------------------------|--|---|-------------------|--|
| · · | | DIT Raleigh MAN 100M L2 | \$414.45 | Monthly |
| | | DIT Raleigh MAN 1G L2 | \$1,104.20 | Monthly |
| | | | | |
| | Enterprise Managed CPE (Router/Switch) | | | |
| | | Level 1 CPE | | Monthly |
| | | Level 2 CPE | | Monthly |
| | | Level 3 CPE | | Monthly |
| | | | \$107.81 | Monthly |
| | Installation | WAN Service Installation Charge | \$500.00 | One-Time |
| | Installation | WAN SCIVICE Installation charge | \$500.00 | |
| | Net COLO Government Entity | Additional COLO Services/Speeds available by combining | | |
| | ····· | approved WAN Core and CPE rates. | | |
| | | COLO-GEN-100M | \$785.70 | Monthly |
| | | COLO-GEN-100M-HA | \$893.51 | Monthly |
| | | COLO-GEN-250M | | Monthly |
| | | COLO-GEN-500M-HA | \$1,254.07 | |
| | | COLO-GEN-1G-HA | \$1,463.46 | Monthly |
| | | | | |
| No | | | | 1 |
| N Services | LAN | Basic | | |
| | | 4-port switch ¹ | \$58.42 | Monthly |
| | | 8-port switch | \$104.10 | Monthly |
| | | | | Monthly |
| | | 24-port switch | | |
| | | 48-port switch | \$263.49 | Monthly |
| | | Premium | | |
| | | 8-port switch | \$117.38 | Monthly |
| | | | , | Monthly |
| | | 24-port switch | | |
| | | 48-port switch | | Monthly |
| | | Site Installation | \$500.00 | One-Time per site |
| | | | | |
| | | | | |
| | | ¹ Basic 4-port option is only available when customer subscribes to Best | | |
| | | Effort WAN Services (Asymmetrical) | | |
| | | | | |
| | WLAN | WLAN Services-AP | \$24.04 | AP/Monthly |
| | | WLAN Services-AP Miscellaneous Accessories | \$1.00 | AP/Monthly |
| | | WLAN Site Survey | \$500.00 | One-Time (per Site Installation |
| | | | 4000.00 | one-mile (per one matanatic |
| etwork Security Services | Maintenance - Monthly Recurring Fees | Standard FW | | Monthly Recurring |
| | | Standard Plus FW | | Monthly Recurring |
| | | Standard Plus FW IPS Add-On | | Monthly Recurring |
| | | Standard Plus FW HA | | Monthly Recurring |
| | | Standard Plus FW HA IPS Add-on | | Monthly Recurring |
| | | Premium FW | | Monthly Recurring |
| | | Premium FW IPS Add-on | | Monthly Recurring |
| | | Premium FW HA | | Monthly Recurring |
| | | Premium FW HA IPS Add-On | | Monthly Recurring |
| | | Premium Plus FW Premium Plus FW IPS Add-on | | Monthly Recurring |
| | | Premium Plus FW HA | | Monthly Recurring Monthly Recurring |
| | | Premium Plus FW HA Premium Plus FW HA IPS Add-On | | Monthly Recurring |
| | | High-Performance FW | | Monthly Recurring |
| | | High Performance FW IPS Add-on | | Monthly Recurring |
| | | High Performance FW HA | | Monthly Recurring |
| | | High Performance FW HA IPS Add-on | | Monthly Recurring |
| | | High-Throughput FW | | Monthly Recurring |
| | | High-Throughput FW IPS Add-on | | Monthly Recurring |
| | | High-Throughput FW HA | \$6,026.21 | Monthly Recurring |
| | | High-Throughput FW HA IPS Add-on | \$4,348.57 | Monthly Recurring |
| | | High-Throughput Plus FW | \$5,274.92 | Monthly Recurring |
| | | High-Throughput Plus FW IPS Add-on | | Monthly Recurring |

| Category | Group | Description | FY 2019-2020 Rate Unit/ Frequency |
|---------------------------|---------------------------------------|--|-----------------------------------|
| | | High-Throughput Plus FW HA | \$10,365.98 Monthly Recurring |
| | | High-Throughput Plus FW HA IPS Add-on | \$7,427.46 Monthly Recurring |
| | | 20Gb FW | \$8,075.14 Monthly Recurring |
| | | Vendor | \$125.22 Monthly Recurring |
| | | Cloud Dedicated - Small FW | \$2,106.06 Monthly Recurring |
| | | Cloud Dedicated - Medium FW | \$3,677.92 Monthly Recurring |
| | | Cloud Dedicated - Large FW | \$7,461.90 Monthly Recurring |
| | | Cloud Shared - Small FW | \$1,398.15 Monthly Recurring |
| | | Cloud Shared - Medium FW | \$1,943.60 Monthly Recurring |
| | | Cloud Shared - Large FW | \$3,378.34 Monthly Recurring |
| | | Cloud Shared SSL VPN - Add'tl 5 Groups | \$229.36 Monthly Recurring |
| | | SSL-VPN-Named User | \$1.23 Monthly Recurring |
| | Installation - One-Time (Set-up Fees) | Inst-Cloud | \$3,058.14 One Time per Instance |
| | | Inst-FWPrem-Small | \$611.63 One Time per Instance |
| | | Inst-FWPrem-Medium | \$1,223.25 One Time per Instance |
| | | Inst-FWPrem-Large | \$2,446.51 One Time per Instance |
| scellaneous Data Services | | | |
| | Consulting Services | Network Analysis | \$67.75 Hourly |
| | ¥ | Network Security | \$97.13 Hourly |
| | Point-to-Point Data Transport | | |
| | | Telco Circuit Service | Cost + 8% Monthly |