



**North Carolina 911 Board
Technology Committee Meeting
MINUTES**

**Thursday, October 14, 2021
10:00-12:00**



Meeting Conducted by Use of Simultaneous Communication

Attendance

Phone/Teams In-Person Absent

Members			
Rachel Bello			NP
Randy Cress	P		
Bo Ferguson	P		
Red Grasso	P		
Greg Hauser	P		
Glenn Knox	P		
John Moore	P		
Jude O'Sullivan	P		
Jeff Shipp	P		
Earl Struble	P		
Staff			
Amy Berenson	P		
Rick Blumer			NP
Richard Bradford	P		
Chris Carlin	P		
Stephanie Conner	P		
Iesha Duffy	P		
Kristen Falco	P		
Bernard Gardner			NP
Tina Gardner	P		
Pokey Harris	P		
Jesus Lopez			NP
Gerry Means	P		
Stanley Meeks	P		
David Newberry	P		
Tom Rogers	P		
Marsha Tapler	P		
Sarah Templeton	P		



Angie Turbeville	P		
Guests			
Gray Baker – Rapid Deploy			

- Chair’s Welcome & Goals for Today’s Meeting** – Meeting was called to order at 10:00AM by Chairman Jeff Shipp
- Roll Call** – David Newberry called the roll. All attendees were by phone or Teams only.
- Executive Director Opening Remarks** – Pokey Harris delivered opening remarks. Ms. Harris stated that she and Gerry Means accepted the Enterprise IT Management Initiatives award for the Next-Gen 911 Project from NASCIO at the Seattle, WA. She advised a press release would be coming soon and congratulated the 911 Board, Committees, and staff. Gerry Means stated the work in North Carolina is being recognized. He also commented on how the IT community has responded to the needs of citizens. He stated that Durham was recognized as the first hosted ESInet site in the state at the conference. Pokey introduced Tom Rogers who is taking the roll of network engineer and program manager for the NG911 project. Mr. Rogers is formally of Brunswick County.
- July 2021 Meeting Minutes Approval** – Motion made by Bo Ferguson, 2nd by Earl Struble.

Minutes Vote

Rachel Bello	NP
Randy Cress	Y
Bo Ferguson	Y
Red Grasso	Y
Greg Hauser	Y
Glenn Knox	Y
John Moore	Y
Jude O’Sullivan	Y
Jeff Shipp	Y
Earl Struble	Y



5. **Legislative Update** – Richard Bradford provided the legislative update. He stated the FCC was directed by congress to identify acceptable vs. not acceptable use of 911 funds. Mr. Bradford noted that the commission believes cybersecurity is allowable but no further guidance was given. Mr. Bradford noted it will be important for his replacement to follow petitions to modify current funding and use of funds. He stated it will be important for CAD and radio discussion and will inform the NC 911 Board, but not control the board. Ms. Harris encouraged non board members to join the October Board meeting as Mr. Bradford will provide a full update.
6. **ESInet/GIS Implementation Update** – Gerry Means provided the ESInet update and advised 110 PSAPs are live. Alamance County was #100. He projected 122 PSAPs will be live by the end of 2021. He stated he was personally proud to add the State Highway Patrol which integrates Public Safety across the state of North Carolina. He stated there is risk to schedule of Charlotte-Mecklenburg PD, Charlotte Fire, and Charlotte Medic due to Cisco routers that have been on order since May. Mr. Means advised State CIO Jim Weaver has been engaged to aid with expedited shipping. No updates from DOD sites since mid-summer.
7. **GIS Update** – Mr. Means provided the GIS update. All counties have i3 data ready and all counties are engaged with GIS. The goal is to have all RFAI sites migrated to i3 by mid-year 2022. Mr. Means advised he recently received inquiry from Virginia to use NC data as the border. Ms. Harris noted the GIS element came after ESInet migrations started and the i3 GIS component is missing from several projects across the state. Mr. Means stated NENA standard is ANSI certified and the Technology Committee should pay close attention changes moving forward. Ms. Harris stated the GEOCOM is engaged in NENA workgroups.
8. **Business Intelligence Invitation for Bid** – Mr. Means advised five vendors submitted proposals for data analytics IFB including AT&T, Intrado ECaTs, EthosIQ, Texcido, and Ithena. He advised Texcido and Ithena were not invited to make a presentation. Mr. Means advised AT&T partnered with Rapid Deploy. ECaTs responded and presented an updated product. EthosIQ does not have an off the shelf product. Mr. Means advised bids were reviewed and the award was made to AT&T. Staff is in the process of negotiating delivery of the product. The ECaTs contract expires in December and staff is engaged in transition discussion planning. AT&T will use server-based capture for hosted sites and an appliance will be used for ESInet only sites. Mr. Means advised a deployment schedule will be provided with detailed requirements for ESInet only sites. Ms. Harris advised staff will host regional meetings with PSAPs to provide information about the data analytics product.
9. **NMAC**– Ms. Harris advised Stanley Meeks, NMAC Manager, has offered his resignation. Ms. Harris stated she is working with HR for a replacement. Stanley Meeks provided the NMAC staffing update. He advised there is a current staff of 5. Troy Whitfield joined the team. Staff is working with HR to revamp the positions and add FTEs. Bo Feguson wished Mr. Meeks best of luck and thanked him for his contributions and service. Red Grasso thanked Mr. Meeks for his work getting the NMAC up and running. Greg Hauser thanked Mr. Meeks for his partnership with ESF2.
10. **Cyber Security** – Gerry Means provided the cyber security update. He advised 3 post assessment discussions were held to determine value and impact. Mr. Means stated he believes the Technology Committee should continue to be engaged and that cybersecurity could play a pivotal role for CAD data sharing. Ms. Harris noted that the FCC Strikeforce used the word 'cybersecurity' for recommended acceptable use of 911 funds. She stated the 911 Board should stay proactive and Secretary Weaver is interested in keeping cybersecurity in the Board goals. There may be some opportunities to work with CISA and National Guard on a path forward.



- 11. SIP Admin Line** – Gerry Means provided the SIP admin line project update. The infrastructure is built out. Ms. Harris stated she hopes to work with Mr. Bradford for a legislative path forward. SIP admin lines offer operational and fiscal efficiency. She noted that admin lines are intended for calling back a 911 caller that disconnected. She noted that up to \$75 is allowable per approved position.
- 12. Technology Committee Goals** – Mr. Means advised the first Data Sharing Ad Hoc has kicked off. Mr. Means advised he proposed a NIST framework document that is being reviewed by the Ad-hoc to see how it can be applied to NC. There was discussion on the proposed 2022 goals. John Moore commented that there may be some compliance considerations such as HIPAA. Mr. Bradford advised there are not HIPAA or privacy concerns. Greg Hauser asked about PSAP manager representation on the Technology Committee. Earl Struble stated he has a concern with using First Net as a goal and would rather see more conversation around the technology problem solving instead of introducing a particular vendor. Greg Hauser stated alignment with the Statewide Communication Interoperability Plan is needed. He noted the SCIP states “Ensure that the Network Monitoring and Assistance Center (NMAC) is integrated into the existing daily information sharing process.” Mr. Bradford commented that First Net cannot be purchased with 911 Funds. Jeff Shipp advised to keep data sharing as step 1, and hosted CAD as a long-term goal. Randy Cress offered possible wording for cybersecurity goal as “Identify process to complete bi-annual cybersecurity assessments.” Ms. Harris stated staff will need to follow-up by email and approved committee goals are due November 16, 2021, so they can be included in the board meeting packet which is sent out November 19th.

Bo Feguson left at 12:00pm, Jude O’Sullivan left at 12:06

13. Adjourn – 12:10 AM

Approved: [Signature]