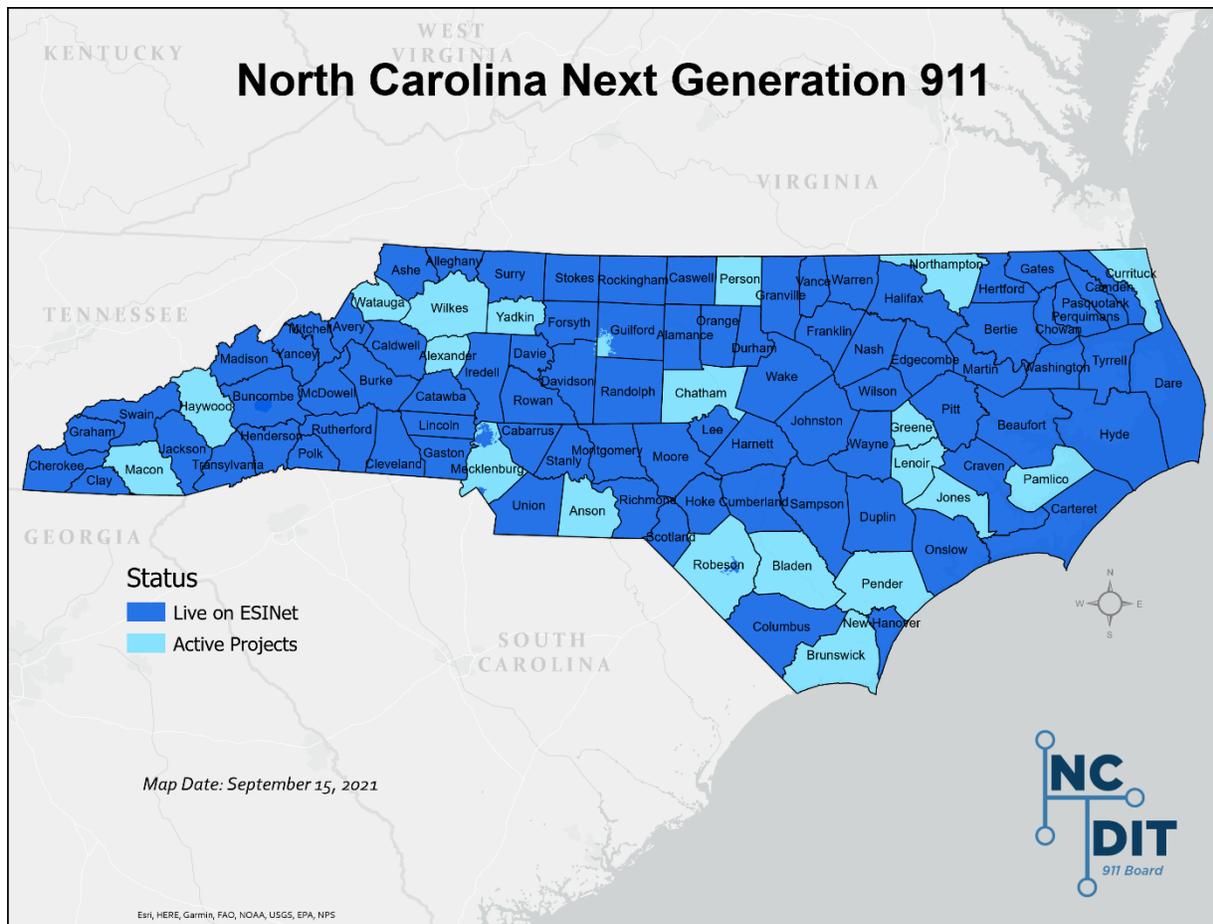




NORTH CAROLINA 911 BOARD MEETING
Friday, September 24, 2021
10:00 AM – Noon
Via Simultaneous Communication
Join Microsoft Teams Meeting
984-204-1487 Conference ID: 215 103 219#



Call to Order

Jim Weaver

Roll Call

**Amy Berenson/Stephanie
Conner**

Tab 1

Chairman's Opening Remarks

Jim Weaver

Tab 2

Ethics Awareness/Conflict of Interest Statement

Jim Weaver

In accordance with G.S. 138A-15, It is the duty of every Board member to avoid both conflicts of interest and potential conflicts of interest. Does any Board member have any known conflict of interest or potential conflict of interest with respect to any matters coming before the Board today? If so, please identify the actual or potential conflict and refrain from any undue participation in the particular matter involved.

Tab 3

Public Comment

Jim Weaver

The NC 911 Board welcomes comments from state and local government officials, first responders, finance directors, 911 directors, citizens and interested parties about any 911 issue(s) or concern(s). Your opinions are valued in terms of providing input to the NC 911 Board members. When addressing the Board, please state your name and organization for the record and speak clearly into the microphone.

Tab 4

Consent Agenda

Pokey Harris

(Roll Call Vote Required)

Tab 4 a)

Minutes of Meeting

August 27, 2021

North Carolina 911 Board Meeting
MINUTES
Friday, August 27, 2021
Via Simultaneous Communication
Microsoft Teams Meeting
10:00 AM – 12:00 PM



NORTH CAROLINA 911 BOARD MEETING
ROLL CALL
Friday, August 27, 2021
10:00 AM – 12:00 PM
Via Simultaneous Communication with Microsoft Teams Meeting



NC 911 BOARD MEMBERS	IN PERSON	VIA MS TEAMS OR PHONE	NOT PRESENT
David Bone, County Manager, Davie County (NCACC)		X	
Tommy Cole, Fire Chief, City of Graham (NCSFA)		X	
Greg Coltrain, VP Business Development, Wilkes Communication/River Street (LEC)		X	
Brian Drew, Manager of Customer Design and Implementation, CenturyLink/Lumen (LEC)		X	
Bo Ferguson, Deputy City Manager, City of Durham (NCLM)		X	
Greg Foster, Director of Communications, Alexander County (NC Association of Rescue EMS)		X	
Chuck Greene, Director of Government Affairs, AT&T (LEC)		X	
J.D. Hartman, Sheriff, Davie County (NC Sheriff's Association)		X	
Jeff Ledford, Chief, City of Shelby Police Department (NCACP)		X	
John Moore, Regional Manager, Government and Education Sales, Spectrum Communications (VoIP)		X	
Melanie Neal, Director, Guilford-Metro 911 (APCO)		X	
Jude O'Sullivan, Chief Customer Officer, Carolina West (CMRS)		X	
Jeff Shipp, Vice President of Operations, Star Telephone (LEC)		X	
Earl Struble, Sr. Manager Verizon Response, Verizon Wireless (CMRS)			X
Secretary Jim Weaver, NC 911 Board Chair (NC DIT)	X		
Donna Wright, Director (Ret.), Richmond CO Emergency Services (NENA)		X	
NC 911 BOARD STAFF			
Amy Berenson, Administrative and Logistics Coordinator	X		
Rick Blumer, NMAC Technician			
Richard Bradford, (DOJ) NC 911 Board Legal Counsel	X		
Chris Carlin, NMAC Technician			
Stephanie Conner, Western Regional Coordinator		X	
Iesha Duffy, NMAC Technician		X	
Kristen Falco, Financial Review Specialist			X
Bernard Gardner, NMAC Technician			X
Tina Gardner, North Central Regional Coordinator		X	
Pokey Harris, Executive Director	X		
Jesus Lopez, (NC DIT) NC 911 Board PM		X	
Gerry Means, Network Engineer/NG 911 Project Manager	X		
Stanley Meeks, NMAC Manager	X		
David Newberry, South Central Regional Coordinator		X	
Marsha Tapler, Financial Analyst		X	
Sarah Templeton, Financial Review Specialist		X	
Angie Turbeville, Eastern Regional Coordinator		X	

NORTH CAROLINA 911 BOARD MEETING

ROLL CALL

Friday, August 27, 2021

10:00 AM – 12:00 PM

Via Simultaneous Communication with Microsoft Teams Meeting



GUESTS	IN PERSON	VIA MS TEAMS OR PHONE	ORGANIZATION
Stephanie Allen		X	Did Not Identify
Candice Allred		X	NGA 911
Drew Allvine		X	AT&T
Sharon Baugham		X	Cleveland County
Warren Bell		X	MCA
Rachel Bello		X	Wake County
Josh Biggs		X	MCA
Josh Briggs		X	AT&T
Michael Carter		X	Alleghany County
Mike Cavalluzzi		X	MCA
Jay Clegg		X	Did Not Identify
Jason Compton		X	Wake County/NC NENA
Chad Deese		X	Robeson County
Michael Desmond III		X	Charlotte MEDIC
Derrick – No Last Name Given		X	Did Not Identify
Greg Dotson		X	Rutherford County
Samantha Dutch		X	Scotland County
Kylie Felton		X	Pasquotank-Camden 911
Brandon Field		X	Motorola Solutions
Ellis Frazier		X	High Point 911
Chuck Freeman		X	NGA 911
Brock Hall		X	Burke County
Del Hall		X	Stokes County
April Hamm		X	Alleghany County
Ryan Hargraves		X	Cary Police Department
Greg Hauser		X	NC Emergency Management
Will Holt		X	Watauga County
Emily Hughes		X	NC DIT
John Irwin		X	Alleghany County
Jody Johnson		X	Did Not Identify
Bridget Kleine		X	Boone Police Department
Joseph Knox		X	Motorola Solutions
Mark Lane		X	MCA
Stori McIntyre		X	Cleveland County
Cindy Morgan		X	Spectrum Reach
Kylie Nall		X	NGA 911
Marche Pittman		X	Polk County
Mary Rector		X	Alleghany County
Mike Reitz		X	Chatham County
Brett Renfrow		X	Johnston County
Taylor Riddle		X	Motorola Solutions
Barry Ritter		X	Ritter Strategic Services
Daniel Roten		X	Alleghany County
Corrine Rust		X	Charlotte MEDIC
Christy Shearin		X	Franklin County
Craig Shultz		X	MCP
Ray Silance		X	Onslow County
Amy Snider		X	Watauga County
Frank Thomason		X	MCP
Herman Weiss		X	Chowan County
Ron Wells		X	Did Not Identify
Victor Williams		X	CRS
Wendy Williams		X	Alleghany County
Doug Workman		X	Cary Police Department
Chief Mike Yaniero		X	Jacksonville Police Department
PHONE NUMBERS			
336-469-2979 – Mark Gammon		X	Alleghany County
828-980-5550 – Jeremy Gregg		X	Polk County
704-943-6242 – Corrine Rust		X	Charlotte MEDIC
910-671-3160 - DNI		X	Did Not Identify
919-306-8270 - DNI		X	Did Not Identify
919-754-6643 - DNI		X	Did Not Identify

Call to Order - Chairman Weaver called the meeting to order at 10:05 AM and asked Ms. Berenson to proceed with the roll call.

Roll Call - Ms. Berenson called the roll of Board and Staff members. Ms. Harris noted Earl Struble had contacted her to advise he is working on matters in the Gulf of Mexico with the Verizon crisis response team there. She applauded the efforts of Verizon as well as AT&T particularly and most recently with the weather incident in Haywood County. She asked everyone to keep Haywood County in their thoughts and prayers. Ms. Conner proceeded to call the roll of guest attendees.

1. Chair's Opening Remarks - Chairman Weaver asked the Board's indulgence in giving him time to adjust to his new role. He said he was 100% behind Ms. Harris' decision to go virtual for right now as we look at the Delta variant of the Covid virus and the impact it is having across the state. Chairman Weaver is looking forward to getting back on the road and visiting some of the PSAPs and holding Board meetings in person. Perhaps in the next four to eight weeks this will change, but for right now safety is a top priority and of the utmost concern. Secretary Weaver went on to say he is a member of the Executive Committee for the National Association of State Chief Information Officers (NASCIO) and was pleased to announce North Carolina has won the award for Enterprise in Information Technology Initiatives and is recognized as the leader in the nation for NextGen 911. Ms. Harris and Mr. Means will be traveling to Seattle, Washington, to the NASCIO Annual Conference to accept this award on behalf of North Carolina. Chairman Weaver congratulated the entire staff and project team for making this happen.

2. Ethics Awareness/Conflict of Interest Statement - Chairman Weaver read the Ethics Awareness/Conflict of Interest statement. Ms. Wright recused herself from item 10a.

3. Public Comment - Chairman Weaver read the invitation for public comment. No public comment was indicated.

4. Consent Agenda (Roll Call Vote Required) - Chairman Weaver asked Ms. Harris to proceed with the consent agenda. At this time, Ms. Harris noted Ms. Templeton would be handling the technical facilitation for the meeting.

a) Minutes of Previous Meeting - July 23, 2021	
b) NG 911 Reserve Fund	
July 2021 Account Balance	\$ 86,527,608
July 2021 Disbursement	\$ 1,184,567
c) CMRS Account	
July 2021 Account Balance	\$ 3,128,973
July 2021 Disbursement	\$ 187,292
d) PSAP Account	
July 2021 Account Balance	\$ 9,313,675
July 2021 Disbursement	\$ 4,159,451
e) PSAP Grant/Statewide Projects Account	
July 2021 Account Balance	\$ 10,573,665
Grant Funds Committed	\$ 27,085,983
f) Grant Project Updates per Reports	

Chairman Weaver called for the vote of the Consent Agenda. Ms. Berenson conducted the roll call vote. All attending Board members voted in the affirmative. *The roster of roll call votes for all action items for this meeting included below as part of these minutes.*

5. Executive Director Report

- a) 911 Board Appointment Status - Ms. Harris reported Edward Kerlin from T-Mobile/Sprint has been named to fill the vacant CMRS seat on the Board. Final and official notification will be forthcoming. She hopes to introduce Mr. Kerlin during the September Board Meeting.
- b) NextGen 911 Migration Status - Live Status Map - 98 PSAPs have migrated to the ESInet with 152 locations to date. Of those, 44 are Viper hosted, 41 Vesta hosted and 13 ESInet only. Burlington will be up next, followed by Alamance County Central Communications, slated for August 30. If schedules remain unchanged, Alamance County will be the 100 migration. Ms. Harris congratulated the following on their recent migrations:
 - Harnett County 911 (07/21/2021) - Migrated as i3. Viper hosted call handling equipment. First live call at 1128 Hours EDT. PSAP #91/physical location #143 (including backups).
 - Orange County 911 (07/28/2021) - Migrated as i3. Vesta hosted call handling equipment. First live call at 1357 Hours EDT. PSAP #92/physical location #145 (including backups).
 - Sanford PD 911 (08/11/2021) - Migrated as i3. Viper hosted call handling equipment. First live call at 1123 Hours EDT. PSAP #93/physical location #147 (including backups).

- Hertford County 911 (08/11/2021) - Migrated as i3. Vesta hosted call handling equipment. First live call at 1329 Hours EDT. PSAP #94/physical location #148 (including backups).
- Warren County 911 (08/18/2021) - Migrated as i3. Vesta hosted call handling equipment. First live call at 1038 Hours EDT. PSAP #95/physical location #149 (including backups).
- Holly Springs PD (08/19/2021) - Migrated as i3. Viper hosted call handling equipment. First live call at 1248 Hours EDT. PSAP #96/physical location #150 (including backups).
- North Carolina State Highway Patrol Troop B and H (07/21/2021) - Migrated as i3. Vesta hosted call handling equipment. First live call 1129 Hours EDT for Troop B. First live call 1215 Hours EDT for Troop H. ESInet partners.

Ms. Harris reported if all goes to plan, migrations will be in the triple digits by August 30 with 123 migrations scheduled by the end of 2021. This will leave four (4) migrations for calendar year 2022, which are primarily bricks and mortar projects.

- c) NextGen 911 GIS Status - All jurisdictions are engaged in the submission of their statewide GIS datasets with 103 in the EGDMS, 66 i3 and 30 RFAI. We continue to partner with the NC Center for Geographic Information & Analysis (CGIA), forming a robust alliance among state agencies working with the project teams.
- d) 988 Planning Coalition - Ms. Harris, Mr. Bradford, and Ms. Turbeville continue participation in the coalition for the National Suicide Prevention Lifeline. The Coalition has been awarded a grant and are preparing to explore text to 988.
- f) Staffing Update - As previously reported, Ms. Harris noted Mr. Means will be retiring at the end of the year. The recruitment process for hiring his replacement is progressing and currently references are being checked. Ms. Harris anticipates the chosen candidate will be introduced during the September Board Meeting, allowing him or her to shadow Mr. Means for sixty (60) days. Also, as previously conveyed Mr. Bradford will be retiring November 1. Work with the Executive Committee continues, and the decision was made to once again partner with the NC Department of Justice to enter into a contractual agreement for full-time legal services. Ms. Harris has been working with Mr. Bradford's supervisor (Olga Vysotskaya) to develop a job description and hopes to have someone in place prior to Mr. Bradford's departure. Ms. Harris is encouraged with Ms. Vysotskaya's engagement in learning about the work of the NC 911 Board and the work Mr. Bradford has performed for the last twenty years, this will assist with identifying the most suitable candidate from the slate of applicants.
- g) Legislative Update - Mr. Bradford gave a brief report and noted Ms. Harris mentioned the latest appointee to the Board for general information. He went on to say Senate Bill 733 was sent to the House several days ago and the House referred it to the Rules Committee per normal procedure. Mr. Bradford stated the FCC's new rules relating to fee diversion were published in June with notice being published on August 17, 2021. This triggered a 60-day period, and the rules will be final on October 18, 2021. Mr. Bradford expects discussions about the rules will be taken up with discussion among the Board's committees during the coming months.

Ms. Harris shared the news Mr. Del Hall, the Emergency Communications Director for Stokes County has announced his retirement, effective August 30, 2021. Ms. Harris recognized Del for his 30 years of service in 911. Mr. Hall began his career as a telecommunicator in July 1991. He briefly left the PSAP and worked at Stokes Detention Center from 1995 - 1997 when he returned to work at the PSAP. Mr. Hall became a shift supervisor in 2000 and was promoted in 2003 to serve as Director. Mr. Hall is a past president of NC NENA and holds certifications through NENA as ENP and CMCP. He has served on the NC 911 Board Funding Committee since 2014. Some of Mr. Hall's accomplishments include the successful relocation of the PSAP to the Government Center and transitioning emergency agencies in Stokes County to the NC Viper 800 system. He plans to take some time to relax and will explore his options as he intends to remain active in the 911 industry. We thank him for his time on the Board and with NENA and wish him well. He will be remembered by his encouragement for all to, "get involved". Ms. Harris also reported Chief Buddy Martinette will officially be retiring from public safety on Thursday, September 9, 2021. He will be vacating his position and leaving Wilmington Fire Department. Chief Martinette came to North Carolina by way of Virginia having served there for many years. Chief Martinette served on the Board and contributed to the Education Committee Ad Hoc group working on the EMD and Training Certification policies. We thank Chief Martinette for his time on the Board and his notable 47 years in public service.

6. Executive Committee Report - Ms. Wright advised Jerri King, Emergency Services Director with Jones-Lenoir County has retired after 30 years of service. Ms. King was a member of the team which consolidated Jones and Lenoir Counties to form a consolidated 911 Center. The Executive Committee has been working closely to prepare for the upcoming retirement of Mr. Bradford. The committee has conveyed their wishes through Ms. Harris to Ms. Vysotskaya to be a part of the candidate interview process.

7. Education Committee Report - Mr. Greene reported the committee is presenting an exciting slate of information to the Board this morning for their consideration.

- a) **Training Eligibility - NENA Telecommunicator Core Competencies Online Program - (Roll Call Vote Required)** - Mr. Greene introduced Ms. Turbeville who reported the first item up for discussion is a training opportunity for telecommunicators. This new NENA online course provides forty-hour basic telecommunicator training in core competencies and does meet the National model. The course was approved by the Education Committee unanimously and comes to the full Board as a motion from the Committee. Ms. Berenson conducted the roll call vote. All Board members present voted in the affirmative to approve the NENA Telecommunicator Core Competencies Online Program. Ms. Harris noted this action does satisfy statutory requirements for telecommunicator training. *The roster of roll call votes for all action items for this meeting included below as part of these minutes.*
- b) **NC NENA and NC APCO - Training Sponsorship Request - (Roll Call Vote Required)** - Mr. Greene noted the second item up is a sponsorship request. Ms. Turbeville stated the joint Chapters for NC NENA and NC APCO have requested a sponsorship from the Board in the amount of \$750. This is for a three-hour training course offered by The Public Safety Group, entitled Critical Incident Stress Debriefing. The Chapters have worked closely with The Public Safety Group to provide this condensed version of the class. Though originally scheduled as an in-person training, due to Covid, this class will now be held virtually. Mr. Greene noted this is similar to sponsorship requests which have been granted in the past. This was approved by the Education Committee unanimously and comes before the full Board as a motion from the Committee. Ms. Berenson conducted the roll call vote. All Board members present voted in the affirmative to approve the \$750 sponsorship for the Critical Incident Stress Debriefing course. *The roster of roll call votes for all action items for this meeting included below as part of these minutes.*
- c) **Recruitment Public Service Announcement and Website - (Roll Call Vote Required)** - Mr. Greene is pleased to present the recruitment public service announcement and website to the Board as this is something he is especially enthusiastic about. He added this project was a part of the Education Committee's goals for 2021. The public service announcement was created as a way to reach out on behalf of the Board and PSAPs through non-traditional media to assist in the recruitment of greatly needed telecommunicators. Mr. Greene recognized Spectrum for acquiring funding to cover all production costs for the public service announcement, Ms. Harris, and Ms. Turbeville for all of their work and support for this project, fellow Board Member, Mr. Moore for bringing in the Spectrum folks and Ms. Cindy Morgan and her team for their work in producing marketing plan options. This project was a collaborative effort and Mr. Greene hopes it will have a great impact in driving interest and increase the number of applicants to the PSAPs. Following the showing of the video, Ms. Harris acknowledged Ms. Turbeville for her diligent work on this project, she thanked Spectrum for their partnership and recognized Charter, who have stepped up in a big way. Ms. Harris turned the floor over to Ms. Turbeville who introduced Cindy Morgan of Spectrum Reach to speak about the media campaign for the Board. Ms. Morgan began her presentation by saying she is very proud of her collaboration with Ms. Harris and Ms. Turbeville. She gave an overview of Spectrum Reach and the accolades they have received including being voted the number one most trusted media partner in America in 2020 by the Meyers Report. What sets Spectrum Reach apart, is their focus on data fueled advertising, which provides leverage when partnering with other companies. Ms. Morgan summarized the two advertising options which were previously presented to the Education Committee. The first campaign plan covered a smaller geographic location (Durham market) which would broaden the types and duration of programming options. The second option covers the entire state and would deliver the message to a larger audience; however, this would translate to a shorter flight time of four (4) weeks. Mr. Greene thanked Ms. Morgan for her diligence and advocacy. He continued to say the Education Committee discussed the two options, and the consensus of the committee went to option one. This will ensure the plan is working before expanding beyond the smaller test market. Ms. Turbeville reported she has been working with DIT Communications to create a landing page as part of the Board's website. She indicated once the public service announcement airs, interested parties can visit the website to read additional information about telecommunicator careers. There is also a section with links to specific PSAP

municipalities across the state. Ms. Turbeville concluded her comments by saying she has been working with the PSAPs in the test market area to collect data analytics from the website with comparisons between base data and changes to those numbers as the PSA is airing. General discussion was held regarding the marketing options. Ms. Harris thanked Bo Ferguson, Randy Beeman and Brett Renfrow for opening up their PSAPs to graciously host the film crew, enabling the production of the public service announcement. Ms. Wright made a motion to proceed with option one to commence this process and thanked the committee for their dedicated work on this project. Mr. Greene amended the motion to include approval for the website and the public service announcement. Ms. Wright accepted the amendment proposed by Mr. Greene and made a motion to proceed with option one, approve the website and the public service announcement. Mr. Greene seconded the motion. Ms. Berenson conducted the roll call vote. All Board members present voted in the affirmative to approve option one in the amount of \$15,000.00, along with the website and the public service announcement. *The roster of roll call votes for all action items for this meeting included below as part of these minutes.*

8. Funding Committee Report - Mr. Bone reported the Funding Committee met on August 19, 2021. The only action item for that meeting was approval of minutes. Mr. Bone concluded by deferring to the Finance Team to make their reports.

9. Finance Team Report - Ms. Tapler reported she has participated in several data analytics IFB meetings, Board committee meetings, Regional PSAP meetings, PAT meetings and the Ad Hoc data sharing meetings. She recently submitted the final documentation to DIT to close out the fiscal year for the 911 Board Fund. Ms. Tapler continues her work on the Board financials. The Finance Team is working on outstanding funding reconsiderations and the due date to submit new funding reconsiderations is August 31, 2021. The team met this month to complete the CRM financial module acceptance testing information which has been submitted to Mr. Bradford for his review. Ms. Tapler is working on the flow charts and the information for the deliverables. The Finance Team has also been working on updating the Approved Use of Funds list and continues to work with the PSAPs on eligibility relating to equipment and software. Ms. Templeton stated the Finance Team has attended multiple PAT meetings to review revenue expenditure reports, eligibility requests, funding reconsiderations and discuss CAFR comparisons with PSAP managers and finance directors. They have successfully presented at three Regional PSAP meetings and attended work groups for the North Carolina State 911 Plan. The PSAP revenue expenditure report status update was provided. For FY2019, 127 reports were received, 104 have been finalized, 11 are awaiting the signed revised report and 12 are in the clarification process. For FY2020, 127 reports were received, 61 are finalized, 15 are awaiting the signed revised report, 50 in the clarification process and 1 has not been reviewed. Ms. Templeton reminded PSAP managers the FY2021 revenue expenditure report is due on September 7, 2021.

10. Grant Committee Report - Mr. Shipp began his report by sending kudos and thanking all Board staff and the PSAP community for their participation with the regional meetings. Mr. Shipp continued by presenting the 2022 Grant Program committee recommendations.

- a) **2022 Grant Program Committee Recommendations - (Roll Call Vote Required)** - The NC 911 Board Grant Committee met on Wednesday, June 30, 2021, for the initial review of the grant applications for the FY2022 PSAP Grant Program Cycle. Twenty (20) applications were received, requesting a total of \$31,792,676.69. Five (5) applications were determined to be incomplete and lacking required/supporting documentation, with one of those also determined to have ineligible expenditures which had not been reimbursed to the Emergency Telephone System Fund (ETSF). The remaining fifteen (15) applications proceeded in the review process. Applicants appeared virtually at separately scheduled times on Friday, July 16, and Wednesday, July 21, to present their projects to the Committee.

The Grant Committee convened on Friday, July 30, and again on Thursday, August 5, to review the applications for recommendations to the Board.

The total recommended grant award dollar amount for the FY2022 grant cycle is \$8,450,854.24. The recommended grant awards also identify approximately \$1,208,721.82 in potential PSAP reconsideration requests. All awards are contingent upon final review of the identified components for which grant funding eligibility shall be validated, and upon each grantee's acceptance of the

amount awarded for completion of the project as presented in the grant application. Some awards are for the grant as submitted, while others are for specifically referenced items listed below. PSAPs are listed in alphabetical order.

- Alamance County Central Communications (MCC 7500 Console Upgrade) - Incomplete application. Lacking required/supporting documentation.
- Alleghany County E 911 (Alleghany County PSAP Relocation and Upgrade) - \$135,000.00 per grant request.
- Boone Police Department (MCC7500 replacement) - \$252,565.43 per grant request.
- Burke County 911 (CAD Acquisition and Implementation) - \$135,303.57 per grant request.
- Chowan County Central Communications (Chowan Backup Radio Project) - \$154,037.85 per grant request.
- Cleveland County Communications (Cleveland County 911 Facility Project) - \$3,525,591.00 of overall grant request as follows: 50% of architect fees, consulting fees, construction costs, and third-party costs in the amount of \$2,416,360.00 (excluding the cost of building permits); 100% contingency fees for construction in the amount of \$398,488.00; and technology costs in the amount of \$710,743.00, excluding the costs for microwave link, radio tower, power distribution, and the voice logging recorder.
- Cumberland County Emergency Communications (New 911 Center) - Incomplete application. Lacking required/supporting documentation.
- Franklin County Emergency Communications (Franklin County VHF Analog Paging Upgrade/Expansion) - Recommendation not to fund.
- Kings Mountain Police Department (Mindshare Interface) - Recommendation not to fund.
- Moore County Public Safety (Moore County 911 Center Communications System Upgrade) - Incomplete application. Lacking required/supporting documentation.
- Onslow County - Jacksonville PD (Onslow County-City of Jacksonville CAD Update for Interoperability Project 2022) - \$925,982.00 of overall grant request for non-eligible CAD costs that do not relate to RMS and JMS modules.
- Pamlico County Communications (Pamlico County Equipment/Software Replacement) - Incomplete application. Lacking required/supporting documentation.
- Pasquotank-Camden 911 (Pasquotank-Camden Radio Upgrade) - \$331,021.40 per grant request.
- Perquimans County Emergency Communications (Perquimans County 911 Communications - End-of-Life Equipment Replacement) - \$ 209,107.64 of overall grant request, this amount excludes the tower lighting in the amount of \$67,316.36.
- Polk County E-911 Communications (Polk County Renovation and Relocation Project) - \$2,412,964.00 of overall grant request as follows: 50% of architect fees, consulting fees, construction costs, and third-party costs in the amount of \$1,937,680.00 (excluding the cost of building permits); 100% of contingency fees for construction in the amount of \$202,933.00; and technology costs in the amount of \$272,351.00.
- Raleigh Wake 911 (Disaster Recovery and Backup Solution) – Incomplete -application. Lacking required/supporting documentation. Ineligible expenditures not reimbursed to the Emergency Telephone System Fund (ETSF)
- Richmond County Emergency Communications (Richmond County End of Life Radio Project) - Recommendation not to fund.
- Robeson County E-911 Communications (Radio Replacement @ Backup Center) - \$106,899.99 per grant request.
- Watauga County 911 Communications (Console and subscriber unit replacement) - \$154,130.86 of overall grant request to fund the MCC7500 project, with the exclusion of the APX radios for field responders.
- Wilson County 911 (Replacing End of Life Consolettes) - \$108,250.50 per grant request.

At the August 5, 2021, meeting of the Grant Committee, Mr. Coltrain made a motion to approve the applications in the amount of \$8,450,854.24. Mr. Bone seconded the motion and it passed unanimously via roll call vote with all members voting in the affirmative.

Mr. Shipp advised the FY2022 Grant Program recommendations come to the full Board as a motion

from the Grant Committee. General discussion was held regarding the recommendations. Ms. Berenson conducted the roll call vote. All Board members present voted, with Ms. Wright being recused from this item as noted. The motion to approve the FY2022 Grant Program Committee Recommendations carried unanimously. *The roster of roll call votes for all action items for this meeting included below as part of these minutes.*

- b) 2022 Priority One Collaboration Grant - **(Roll Call Vote Required)** - Mr. Shipp shared comments about collaboration between PSAPs being priority, especially in the last several years, for the Grant Committee and he is pleased to present the 2022 Priority One Collaboration Grant to the Board.

At the Friday, July 30, 2021, and Thursday, August 5, 2021, meetings of the Grant Committee, Mr. Shipp brought forward for discussion utilizing a portion of the grant funding for an initiative to encourage PSAP collaboration. Members discussed the objective and parameters, for what will be the Priority One Collaboration Grant. Initial parameters include the following, with these being refined by staff and committee over the coming weeks.

Collaborative efforts have been a priority of the 911 Board, and the Grant Committee has elected to create a significant grant opportunity in the amount of \$5,000,000.00, which focuses on collaboration of PSAPs in the following areas:

- Consolidation of two or more primary 911 centers among contiguous or regional jurisdictions where economies of scale and cost savings efficiencies may be realized. This may include bricks and mortar projects, radio communications, and CAD to CAD. (Not to include transfer of 911 calls between primary PSAPs.)
- Consolidation studies.
- Primary to primary backup capabilities. Creation of backup capabilities at a current primary PSAP - removing the standalone backup. (Logical network backup versus a physical backup.)
- Radio communications consolidation for dispatching capabilities to establish a single primary answering point with more than one dispatch center in a jurisdiction.
- Co-location of two or more primary PSAPs where economies of scale and cost savings efficiencies may be realized. This may include bricks and mortar projects, radio communications, CAD to CAD, servers, recorders, other PSAP technologies, etc.

The timeline, grant application, workshop, and specific process is to be determined by staff.

Consolidation vs Co-location

Regional initiative enhancement/replacement projects are regional approaches which provide for shared use of the components that support 911 and ultimately NG911, such as equipment, resources, and/or co-location of technology. Such projects may involve two or more primary PSAPs.

PSAP Consolidation: Two or more PSAPs consolidate into one operating entity.

Colocation: Two or more PSAPs will be housed separately in the same building and are operated separately.

Primary PSAP Serving as Backup: One primary PSAP that also functions as a backup for one or more PSAPs housed elsewhere.

Regional PSAP:

GS 143B-1400 25a Regional PSAP - Any of the following:

(1) A primary PSAP operated by or on behalf of two or more counties and any number of municipalities, approved by the Board, for 911 call taking.

(2) A PSAP operated by any combination of a county or city and a major military installation as defined in G.S. 143-215.115, if operated subject to an intergovernmental support agreement under 10 U.S. Code Section 2679.

At the August 5, 2021, meeting of the Grant Committee, Mr. Foster made a motion to approve creation of the Priority One Collaboration Grant in the amount of \$5,000,000.00. Mr. Dotson seconded the motion and it passed unanimously via roll call vote with all members voting in the affirmative.

Mr. Shipp advised the FY2022 Priority One Collaboration Grant comes to the full Board as a motion from the Grant Committee. General discussion was held regarding the new grant and Mr. Shipp emphasized Board approval for this grant will activate a separate grant cycle. Ms. Berenson conducted the roll call vote. All Board members present voted, with Ms. Wright being recused from this item.. The motion to approve the FY2022 Priority One Grant carried unanimously. *The roster of roll call votes for all action items for this meeting included below as part of these minutes.*

- c) Statewide Projects - **(Roll Call Vote Required)** - Mr. Shipp reported at the Thursday, August 5, 2021 meeting of the Grant Committee the following statewide projects were discussed for recommendation. These projects benefit all PSAPs across the state while realizing economies of scale through such procurement opportunities.

Estimated Statewide Projects

FY2023 Orthoimagery (Contract to be signed before end of year FY 2022.)	\$ 3,723,908
Calendar 2023 Data Analytics (Procurement in process.)	\$ 2,000,000
FY2023 Interpretive Services (Contract signed before end of year FY 2022.)	<u>\$ 290,000</u>
Total	\$ 6,013,908

At the August 5, 2021, meeting of the Grant Committee, Mr. Hauser made a motion to approve the proposed Statewide Projects for the identified fiscal years in the amount of \$6,013,908. Mr. Coltrain seconded the motion and it passed unanimously via roll call vote with all members voting in the affirmative.

Mr. Shipp advised the estimated statewide projects come to the full Board as a motion from the Grant Committee. Ms. Berenson conducted the roll call vote. All Board members present voted, with Ms. Wright being recused from this item. The motion to approve the Estimated Statewide Projects carried unanimously. *The roster of roll call votes for all action items for this meeting included below as part of these minutes.*

- d) General Report - The committee will convene in the next few weeks to discuss the newly adopted Priority One Grant.

11. Technology Committee Report – Mr. Means reported 98 PSAPs have migrated to the ESInet. Of those, 44 are Viper hosted, 41 Vesta hosted and 13 ESInet only. As it currently stands, there will be 50 Viper hosted, 55 Vesta hosted and 22 ESInet only. Mr. Means was pleased to report this project is in the home stretch and confirmed the information Ms. Harris presented 123 migrations are scheduled by the end of 2021. This will leave 4 migrations for calendar year 2022, which are primarily bricks and mortar projects. Eleven migrations are scheduled for September, three in October, seven in November and two migrations are slated for December. The largest of these is Charlotte-Mecklenburg, which is ready with their circuits and data, however there are currently some delivery issues with routers. Mr. Means moved on to GIS, confirming 98 PSAPs are i3 ready with approximately 17 of these needing some adjustments to retrieve their data. Folks are working hard to get things done in a timely manner, especially with the EGDMS database and fixing the new alignment errors. Mr. Means continued and reported the Invitation for Bid for data analytics has garnered five bids. The evaluation process is underway. Ms. Rachel Bello has agreed to Chair the Data Sharing Ad Hoc Committee which is scheduled to meet bi-weekly. The goals, scope and timetable will be discussed along with continuity plans, in future meetings. A preliminary framework document is planned by the end of the year. Mr. Meeks shared a brief report for the NMAC. On July 15, 2021, at about 12:45 HRS EDT, multiple PSAPs in the western part of the state had a service disruption. This affected Cherokee, Clay, Swain, Jackson, and Graham Counties within the Frontier Communications

footprint. The cause was related to a commercial power outage in West Virginia area which caused a failure in the equipment. Once the power was restored, the counties began to come back online about 13:30 HRS EDT. On July 30, 2021 around 1800 HRS EDT, various PSAPs were reporting numerous abandoned calls on the Viper 3 platform. The cause of this was incorrect synchronization during a migration preparation. A restart of the primary object server solved this issue and data was cleared out of the abandonment. This issue was resolved about 21:30 HRS EDT. Intrado is in the midst of developing protection against this occurring in the future and a fix will be a part of an upcoming software release. Mr. Meeks continued and said the NMAC is engaged with ECaTS as they are working with AT & T in rectifying unresolved call data errors. Various reports have come from the PSAPs in regard to ECaTS data and Mr. Meeks wants to reassure the Board the NMAC is continuing to stay engaged and working to resolve these issues. Hiring efforts of additional staff at the NMAC are nearly complete, and now it is just a matter of waiting to hear back from internal operations before onboarding can begin. Mr. Shipp added there are many federal and state initiatives now to promote broadband and over time, we will begin to see many opportunities for redundancy as it relates to broadband.

12. 911 Regional Coordinator Reports - The regional coordinators gave brief reports. Ms. Conner reported she has been extremely busy this month, notably with the tropical storm impacting the western part of North Carolina. She was in contact with the affected PSAPs during the passage of the storm and also arranged a TERT coordination for Haywood County as they were severely impacted during the storm. This successful TERT deployment lasted from Wednesday through Sunday. Cleanup work from the storm continues. Ms. Gardner has participated in a number of PAT meetings and held the North Central Regional PSAP Managers meeting. She has since received emails regarding the review process, rules, and legislation. Additionally, Ms. Gardner has attended various committee meetings during the last month. Ms. Turbeville addressed the Board and added she held the Eastern Regional PSAP Meeting on Thursday, with 49 in attendance. Some of these have reached out to inquire about becoming Peer Reviewers and some who would like to initiate alternate route planning. She was pleased with the number of folks who took time out of their busy schedules to join. Mr. Newberry hosted the South-Central Regional Meeting on Wednesday and reported he was pleased with the turnout as well. He encouraged folks to reach out to the Regional Coordinators for more information. Mr. Newberry congratulated Sanford Police Department, Mount Holly and Holly Springs for their successful ESInet migrations. Secretary Weaver thanked the Regional Coordinators and the entire 911 Board Staff for all they do. Mr. Greg Foster wanted to especially thank Ms. Conner for her support and let the Regional Coordinators know it means the world to the PSAP managers to know they have such a dedicated team always at the ready.

Ms. Neal departed the meeting at 11:45 AM.

Mr. Coltrain departed the meeting at 11:58 AM.

13. State 911 Plan - Ms. Harris introduced Barry Ritter, to present the State 911 Plan update. Mr. Ritter thanked the Board for their time and support of the State 911 Plan. Ritter Strategic Services was contracted in 2018 to facilitate the update of the 2010 State 911 Plan for North Carolina. The strategies which were employed in 2018 proved to be successful, and this methodology will be used for the current update. The 2018 State 911 Plan update included ten goals and 29 objectives. Unlike most states, the 2018 State Plan for North Carolina was written, adopted, and has served as a useful, guiding tool for the work of the Board. The 2021 State 911 Plan update will contain a combination of existing and new goals identified by staff and the Study Group. Mr. Ritter is pleased to report the majority of the 2018 Goals which were outlined in the plan have been substantially and effectively completed. The one goal which did not require any action, this was due to a change in federal law. Mr. Ritter reviewed the timeline to develop the new plan and anticipates it will be presented to the full Board during the December meeting. Ms. Harris noted the members of this working group are aligned with the representation of the Board and she was encouraged with the engaged interaction of the group members during the initial meeting. Ms. Harris also reported staff was heartened and inspired when they learned of the substantial progress toward achieving these goals of the previous two years during the staff kickoff meeting. She thanked Mr. Ritter for his work and participation in the Regional PSAP managers meetings during the last week.

Roster of Roll Call Votes:

NORTH CAROLINA 911 BOARD MEETING
ROLL CALL VOTE
 Friday, August 27, 2021
 10:00 AM – 12:00 PM
 Via Simultaneous Communication with Microsoft Teams



NC 911 Board Members	4. Consent Agenda	7. a) Training - NENA Telecommunicator Core Competencies	7. b) NC NENA an NC APCO - Training Sponsorship	7. c) Recruitment PSA and Website	10. a) 2022 Grant Program Committee Recommendations	10. b) 2022 Priority One Collaboration Grant	10. c) Statewide Projects
David Bone	Y	Y	Y	Y	Y	Y	Y
Tommy Cole	Y	Y	Y	Y	Y	Y	Y
Greg Coltrain	Y	Y	Y	Y	Y	Y	Y
Brian Drew	Y	Y	Y	Y	Y	Y	Y
Bo Ferguson	Y	Y	Y	Y	Y	Y	Y
Greg Foster	Y	Y	Y	Y	Y	Y	Y
Chuck Greene	Y	Y	Y	Y	Y	Y	Y
J. D. Hartman	Y	Y	Y	Y	Y	Y	Y
Jeff Ledford	Y	Y	Y	Y	Y	Y	Y
John Moore	Y	Y	Y	Recused	Y	Y	Y
Melanie Neal	Y	Y	Y	Y	Y	Y	Y
Jude O'Sullivan	Y	Y	Y	Y	Y	Y	Y
Jeff Shipp	Y	Y	Y	Y	Y	Y	Y
Earl Struble	Not Present	Not Present	Not Present	Not Present	Not Present	Not Present	Not Present
Secretary Jim Weaver	Y	Y	Y	Y	Y	Y	Y
Donna Wright	Y	Y	Y	Y	Recused	Recused	Recused

14. Other - No additional items were brought forward for discussion.

The next Board meeting will be held on Friday, September 24, 2021, using simultaneous communication via Microsoft Teams Meeting.

Adjourn - Chairman Weaver adjourned the meeting at 12:19 PM.



*Next NC 911 Board Meeting - Friday, September 24, 2021, 10:00 AM – Noon
 Via Simultaneous Communication with Microsoft Teams*

Tab 4 b)

Minutes of Closed Session

August 31, 2021



MINUTES
NORTH CAROLINA 911 BOARD MEETING
(Special Called Closed Session)
Tuesday, August 31, 2021
1:00 PM – 3:30 PM

NORTH CAROLINA 911 BOARD MEETING (Special Called Closed Session) ROLL CALL and ROLL CALL VOTE Tuesday, August 31, 2021 - 1:00 PM – 3:30 PM Via Simultaneous Communication with Microsoft Teams 			
NC 911 Board Members	II. Roll Call	IV. Roll Call Vote - Close Public Meeting	VII. Roll Call
David Bone	Y	Y	Y
Tommy Cole	Y	Y	Y
Greg Coltrain	Y	Y	Y
Brian Drew	Y	Y	Y
Bo Ferguson	Y	Y	Y
Greg Foster	Y	Y	Departed at: 2:09 PM
Chuck Greene	Y	Y	Y
J. D. Hartman	Y	Y	Y
Jeff Ledford	Y	Y	Y
John Moore	Y	Y	Y
Melanie Neal	Arrived at: 1:13 PM	Arrived at: 1:13 PM	Y
Jude O'Sullivan	Y	Y	Y
Jeff Shipp	Y	Y	Y
Earl Struble	Excused Absence	Excused Absence	Excused Absence
Secretary Jim Weaver	Y	Y	Y
Donna Wright	Y	Y	Y
911 Board Staff			
Amy Berenson	Y		Y
Richard Bradford	Y		Y
Pokey Harris	Y		Y
Gerry Means	Y		Y

- I. **Call to Order** - Chairman Weaver called the meeting to order at 1:00 PM.
- II. **Roll Call** - Ms. Berenson conducted roll call, with participation denoted as per the above attendee list.

- III. **Motion for a Closed Session** - Chairman Weaver called for a motion for a closed session. Mr. Jeff Shipp moved the Board to close the public session and open a closed session pursuant to North Carolina General Statute §143-318.11(a)(1) for the purpose of receiving information from PSAP representatives comprising results of IT security assessments performed by the Board's vendor, understanding that such information is not public pursuant to Chapter 132 of the General Statutes, and that by roll call of each Board member present, each member affirms that no teleconference information related to this closed session has been shared with any individual not authorized to be part of this closed session, nor are they participating on this teleconference in the presence of any individual not authorized to be part of this closed session, and that non-public information received will not be disclosed outside of the closed session.
- IV. **Roll Call Vote** - Ms. Berenson conducted the roll call vote. All attending Board members voted in the affirmative. *The roster of roll call votes for all action items for this meeting included above as part of these minutes.*
- V. **Closed Session Discussion**
The Board received comments regarding recently completed IT security assessments from three PSAPs. Each PSAP presented comments and responded to questions from staff and Board members. PSAPs' presentations were provided separately from each other, and the Board paused the closed session between each PSAP. PSAPs' presentations included their actions or plans in response to the security assessment reports, descriptions of their resources and infrastructure, comparisons with other security assessments that have been conducted and discussion highlighted some security risk issues.
- VI. **Chair Return to Open Session** – Chairman Weaver returned the meeting to open session.
- VII. **Roll Call** - Ms. Berenson conducted roll call, with participation denoted as per the above attendee list.
- VIII. **Open Session Discussion** – Board members engaged in general discussion about the recently completed cybersecurity PSAP assessments noting the Technology Committee will want to address how this initiative will move forward in the future, particular in parallel with the FCC rules and needs of the North Carolina PSAP community. Discussion also included a desire to coordinate, and leverage, future security assessments and funding.
- Ms. Neal departed the Meeting at 3:28 PM.*
- IX. **Adjourn** - Chairman Weaver adjourned the meeting at 3:36 PM

*Next NC 911 Board Meeting - Friday, September 24, 2021, 10:00 AM – Noon
Via Simultaneous Communication with Microsoft Teams*



4 c – e)

b)NG 911 Reserve Fund

August 2021 Account Balance \$ 85,822,579

August 2021 Disbursement \$ 2,601,855

c)CMRS Account

August 2021 Account Balance \$ 3,068,714

August 2021 Disbursement \$ 163,701

d)PSAP Account

August 2021 Account Balance \$ 11,081,569

August 2021 Disbursement \$ 3,545,823

e)PSAP Grant/Statewide Projects Account

August 2021 Account Balance \$ 11,158,507

Grant Funds Committed \$ 27,115,851

Next Generation 911 Reserve Fund

FY2022 beginning Fund Balance:	\$85,360,511.79	
	July 2021	August 2021
Service Charge Receipts	\$2,335,821.52	\$1,896,826.06
Interest allocation	\$15,841.12	\$0.00
PSAP Grant/Statewide Project Allocation (In)		
NG 911 Reserve Fund Disbursement	-\$1,184,566.79	-\$2,601,855.15
NG 911 Reserve Fund Balance	\$86,527,607.64	\$85,822,578.55

CMRS Account

FY2022 beginning Account Balance:	\$3,315,649.38	
	July 2021	August 2021
CMRS Service Charge Receipts	\$0.00	\$103,442.00
Interest allocation	\$615.32	\$0.00
CMRS Allocation (out)		
CMRS Disbursement	-\$187,291.72	-\$163,701.20
CMRS Account Balance	\$3,128,972.98	\$3,068,713.78

PSAP Account

FY2022 beginning Account Balance:	\$8,376,978.19	
	July 2021	August 2021
Service Charge Receipts	\$3,052,966.06	\$3,272,633.05
Wireline Service Charge Receipts	\$415,257.57	\$427,849.50
VOIP Service Charge Receipts	\$826,903.01	\$815,763.88
Prepaid Wireless Service Charge Receipts	\$799,466.88	\$797,471.16
Interest allocation	\$1,554.59	\$0.00
Subtotal	\$5,096,148.11	\$5,313,717.59
PSAP Allocation (out)		
PSAP Distributions	-\$4,159,451.48	-\$3,545,823.03
PSAP Account Balance	\$9,313,674.82	\$11,081,569.38

UnCertified Reports
Cash Basis

PSAP Grant-Statewide 911 Projects Account

		Total Disbursed			Remaining Expenditures
		YTD	Jul-21	Aug-21	
			\$37,798,380.35	\$37,659,648.79	
FY2019	Award Amount				
Greene G2019-03 (069)	841,964.00	-118,547.55	-161,722.04		561,694.41
FY2020	Award Amount				
NC State Highway Patrol G2020-02 (075)	1,102,933.00	0.00			1,102,933.00
Currituck G2020-04 (077)	583,655.00	0.00			583,655.00
Franklin G2020-05 (078)	3,958,873.00	0.00			3,958,873.00
Cumberland G2020-06 (079)	2,251,387.00	0.00	-293,298.21		1,958,088.79
Chatham G2020-07 (080)	2,339,608.00	0.00			2,339,608.00
FY2021					
Bladen County (084)	\$334,937.99	0.00	-113,021.92		221,916.07
Clay County G2021-02 (087)	2,500,000.00	-56,575.26	-33,549.67		2,409,875.07
Sampson County (088)	\$5,571,543.00	-55,216.72		-158,112.44	5,358,213.84
Surry County (085)	\$238,127.00	0.00			238,127.00
Union Count (086)	\$484,021.00	0.00			484,021.00
Wilson County (083)	\$35,900.00	0.00			35,900.00
STATEWIDE PROJECTS:	Award Amount				
E-CATS II (012)	2,688,500.00	-1,779,525.12	-69,746.84		839,228.04
Interpretive Services (042)	540,626.75	-254,943.00	-25,683.75		260,000.00
Ortho Project III Image 20 (073)	4,108,739.00	-3,185,491.08			923,247.92
CRM Statewide One-time Development	700,000.00	-135,213.40	-1,024.10	-36,167.23	527,595.27
Ortho Project III Image 21 (081)	3,723,908.00	-1,542,668.59	-281,921.59	-16,585.10	1,882,732.72
Ortho Project III Image 22 (089) MGJ	3,430,142.00	0.00			3,430,142.00
Approved Allocation from PSAP & Transfer out to NG 911 Fund					
Interest			7,014.59	0.00	
Revenue 5%			834,221.97	825,574.27	
Total Ending Fund Balance		\$ 37,798,380.35	\$37,659,648.79	\$38,274,358.29	

Committed: \$ 27,115,851.13
 Grant Account Total \$11,158,507.16

CASH BASIS REPORTING
 Uncertified August 2021

Tab 4 g)

**Grant Project Updates per
Reports**



County of Bladen

NORTH CAROLINA
Office of Emergency Services
Public Safety IT/ GIS and 911 PSAP
299 Smith Circle; PO Box 396
Elizabethtown, North Carolina 28337
Jeffrey Kulp, Supervisor



September 19, 2021

Bladen County 911/ Central Communications – Project Meloriem NC 911 Board 2021 Grant monthly update – August 2021

Greetings to all. I hope you are staying safe and healthy. August saw struggles in the progress of data conversion. However, an in-person meeting at APCO 2021 in San Antonio, TX, with our current vendor has helped to get this moving forward again.

Some August highlights include:

- Southern Software - CAD and JMS data conversion is in progress. Server software installs have been scheduled. Site visits and potential client installs have been scheduled.
- NeverFail – Installation to take place once Southern has installed their products.
- Server Hardware - OS installs are complete. Server-side software install has been scheduled with Southern starting Wednesday, September 1st.
- Caliber Public Safety – RMS data resides on Caliber servers. Caliber has reviewed what is needed to provide us our data in the requested SQL format. They will be providing a quote for the cost of gathering that data and releasing it to us.

Our team is working well with our project management team at Southern Software. Behind the scenes work is in full swing with servers now taking shape. Some workstations will be seeing some RAM upgrades in the near future as well. We strive to make each month better than the last! Thank you for all that you do.

Sincerely,

Jeff Kulp
911 PSAP Manager
County of Bladen



Clay County, NC Grant Report – August 2021

Activities – August 2021

- Continue with initial facility programming
- Conduct programming and schematic design meeting – August 25
- Continue to define technology needs
- Communicate regularly with Project Team (ongoing)

Anticipated Activities – September 2021

- Continue with initial facility programming
- Conduct programming and schematic design meeting in late September (TBD)
- Continue to define technology needs
- Communicate regularly with Project Team (ongoing)

Clay County, NC Grant Report – August 2021

The tasks listed below will be tracked throughout the project duration and will be updated monthly. Any changes will be noted in the monthly report.

Work Plan

Task	Projected Timeframe ¹	Actual	Completed
Contract for project oversight	Months 1-2	December 2020	X
Issue RFQ for architectural services	Months 2-3 (December 2020 – January 2021)	December 2020	X
Select architect and contract for services	Months 4-5 (February – March 2021)	February 2021	X
Negotiate fee with architect	Months 5-6 (March – April 2021)	March 2021	X
Define technology needs in conjunction with building design	Months 3-12 (January – October 2021)	June 2021	
Facility design and construction document process	Months 4-11 (February – September 2021)	April 2021	
Establish lead times for major technology systems, including NG911	Months 20-22 (June – August 2022)		

¹ As the grant agreement was signed in late October 2020, month 1 is considered November 2020.

Clay County, NC Grant Report – August 2021

Task	Projected Timeframe ¹	Actual	Completed
Bid and award construction project	Months 16-18 (February – April 2022)		
Proceed with construction, including coordination with migration to the State ESInet NG911 network	Months 20-32 (June 2022 – June 2023)		
Procure new technology and furnishings	Months 20-26 (June – December 2022)		
Substantial completion of construction, address any facility punch list issues	Month 30 (April 2023)		
Install, test, and accept new technology: existing equipment and the CAD system will be relocated to the new site prior to and during go-live to ensure that the old and new center remain operational until the transition is complete	Months 30-34 (April – August 2023)		
Go-live / Physically transition the Clay County primary PSAP to the new facility and the State ESInet NG911 system	Months 34-36 (August – October 2023)		
Monitor systems post cutover	Months 32-36 (June – October 2023)		

Woodson "Gene" Booth
Director



Emergency Services Department

Gene Booth
131 Dick St.
Fayetteville, NC 28301
August 31, 2021

L.V. Pokey Harris, Executive Director
P.O. BOX 17209
Raleigh, NC 27609

RE: CUMBERLAND COUNTY FY2020 GRANT REPORT

Dear Ms. Harris,

This letter is to provide an update on the FY2020 911 Board Grant. During the month of August 2021, Engineered Construction Company (ECC) along with sub-contractors continued focus on interior renovations pertaining to electrical, mechanical, plumbing, and fire suppression installation preparing for the rough in inspection. Continued submittal approval for various construction areas. The slab was poured for the addition to the building. Construction progress meetings were held August 12th and 26th. I have attached photos of the progress thus far. If you have any questions do not hesitate to reach out.

A handwritten signature in blue ink that reads "Gene Booth".

Gene Booth, Director
Cumberland County Emergency Services

Woodson "Gene" Booth
Director

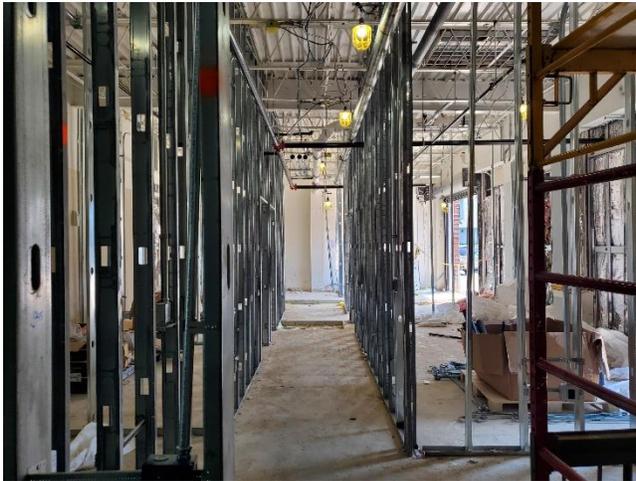
CUMBERLAND COUNTY

NORTH CAROLINA

Emergency Services Department



Server room/ UPS room



Fire Marshal/Emergency Management Suite

Woodson "Gene" Booth
Director

CUMBERLAND COUNTY

NORTH CAROLINA

Emergency Services Department



Shower Install

PHONE (252)232-2216
FAX (252) 232-2750



Mary Beth News
Director

Liz Hodgis
Supervisor

Currituck County
COMMUNICATIONS
147 Courthouse Rd,
Currituck, North Carolina 27929

Date: September 1, 2021

To: NC 911 Board

From: Mary Beth News

RE: 2020 Grant Progress Report

Please see the following highlights from progress notes regarding the Currituck County Public Safety Building construction.

Timeline:

- Radio Communications Study final draft has been received. It will be presented to the BOC and planning for system updates will resume.
- Radio Communications equipment and installation quote and contract negotiations by September 2021
- Radio tower build, radio system upgrades and moved into new PSAP by March 2022. **This is a best-case scenario. If the county must purchase land for the tower build, that could add an additional 3 months to the tower build.

Reimbursement:

No additional reimbursement documents at this time.

Building Progress: Certificate of Occupancy issued to the county and College of the Albemarle.

- Work in progress
 - Ordering PSAP equipment and furniture

No timeline changes to report.



PHONE (252)232-2216
FAX (252) 232-2750



Mary Beth News
Director

Liz Hodgis
Supervisor

Currituck County **COMMUNICATIONS**

147 Courthouse Rd,
Currituck, North Carolina 27929



Franklin County, NC

Grant Report – August 2021



Activities – August 2021

- Board of Commissioners rejected all bids. Rebidding project in September
- Design meetings were held on August 19th and 26th
- Continue to define technology timeframe
- Communicate regularly with project team (ongoing)

Anticipated Activities – September 2021

- Hold design team meeting
- Rebid project
- Continue to define technology timeframe
- Communicate regularly with project team (ongoing)

Franklin County, NC Grant Report – August 2021

The tasks listed below will be tracked throughout the project duration and will be updated monthly. New additions are shown in the salmon highlighted rows. At this time, the project remains on schedule.

Work Plan

Task	Projected Timeframe ¹	Actual	Completed
Contract for project oversight	Months 1-2	November 2019	X
Issue RFQ for architectural services	Months 2-3	December 2019	X
Select architect and contract for services	Months 4-5 (February – March 2020)	Selection: February 2020	X
Negotiate fee with architect	Months 5-6 (March – April 2020)	March 2020	X
Receive Commissioners' approval to proceed with contract for architectural services	Month 6 (April 2020)	May 4, 2020	X
Enter into contract for architectural services	Month 6 (April 2020) Revised: Month 8 / June 2020	June 5, 2020	X
Define technology needs in conjunction with building design	Months 13-19 / November 2020 – April 2021	April 2021	X
Facility design and construction document process	Months 9-19 (July 2020 – April 2021)	April 26, 2021	X
Establish lead times for major technology systems, including NG911			

¹ As the grant agreement was signed in late October 2019, month 1 is considered November 2019.

Franklin County, NC Grant Report – August 2021

Task	Projected Timeframe ¹	Actual	Completed
Bid and award construction project	Months 17-19 (March 2021 – May 2021) Revised: Months 18-21 ² (April 2021 – July 2021)		
Proceed with construction, including coordination with migration to the State ESInet NG911 network	Months 20-32 (June 2021 – June 2022) Revised: Months 22-34 (August 2021 – August 2022)		
Procure new technology and furnishings	Months 26-30		
Substantial completion of construction, address any facility punch list issues	Month 30 (April 2022)		
Install, test, and accept new technology: existing equipment and the CAD system will be relocated to the new site prior to and during go-live to ensure that the old and new center remain operational until the transition is complete	Months 30-34 (April – July 2022)		
Go-live / Physically transition the Franklin County primary PSAP to the new facility and the State ESInet NG911 system	Months 34-36 (July – September 2022)		
Monitor systems post cutover	Months 32-36 (May – September 2022)		

² Follow on dates will be adjusted once the timeframes are more clearly defined.

Greene County, NC

911 Facility Relocation

MCP Project Number 18-128

Monthly Progress Report – August 2021

Activity	This Period	Next Period
<ul style="list-style-type: none"> Design 	<ul style="list-style-type: none"> Finalize equipment layout in the 911 equipment room 	<ul style="list-style-type: none"> None expected
<ul style="list-style-type: none"> Permits 	<ul style="list-style-type: none"> No activities 	<ul style="list-style-type: none"> None expected
<ul style="list-style-type: none"> Construction 	<ul style="list-style-type: none"> Cut in and laid in ceiling tiles Duke transformer set Temporary exterior frames installed Installed interior storefronts Installed plumbing fixtures Above ceiling electrical completed Installed window sills Vanities in the bathroom Started insulating duct Received appliances HVAC completed in data center 	<ul style="list-style-type: none"> Temporary power Startup of HVAC Electrical trim out Finish plumbing fixtures Set toilet partitions Install flooring Final coat of paint Set generators Install doors and hardware Install roller shades Install cabinets and appliances
<ul style="list-style-type: none"> Communications Systems 	<ul style="list-style-type: none"> Continue meetings with AT&T Continue technology migration planning and vendor out-reach Order / receive telecom circuits Finalize radio console quotes Prepare for data circuit installation Prepare for analog telephone lines Continue with procurements of technology needs 	<ul style="list-style-type: none"> Continue meetings with AT&T Continue technology migration planning and vendor out-reach Continue with procurements of technology needs Prepare for building completion and technology migration
<ul style="list-style-type: none"> Other Activity 	<ul style="list-style-type: none"> Routine project meetings to coordinate design and technology needs 	<ul style="list-style-type: none"> Continue to hold project meetings to discuss next steps and coordinate project needs



Project Update 7-22-2021 to 8-31-2021



NG 911 Statewide Project

Progress items of significance over project timeline

- The 911 Board staff has assisted SHP with obtaining an additional VESTA CPE rack from Brevard PD. SHP personnel have relocated that unit to TSU for configuration to support training of SHP personnel at the co-located Training Academy location.
- AT&T has completed testing from the EsiNet into the SHP Layer 2 network successfully and has completed installations at JFHQ, Yonkers Back Up and at the temporary training location at TSU (Garner Road).
- SHP has assisted AT&T with minor changes to the AT&T and SHP L2 handoff to improve resiliency during failover testing.
- TSU has identified two communications center locations that will require upgrades to UPS's. SHP and subcontractor, National Power have completed the UPS replacements and their associated electrical upfits.. The two affected locations are;
 - Troop H Communications Center (Monroe)
 - Troop B Communications Center (Elizabethtown)
- AT&T is fully operational at TSU (Training Room) and is ready to deliver VESTA ADMIN training to all participants through the end of the project implementation.
- SHP has delivered a fully functioning Layer 2 WAN connection at each of the SHP communications centers and AT&T has successfully connected the TSU connection to the SHP Layer 2 WAN.
- AT&T has delivered the VESTA CPE equipment to the SHP warehouse for all Troop Locations. SHP has delivered the equipment to all communications center locations to include most recently, Troop B, Troop F/G and Troop H
- AT&T has modified the order for switches for certain co-located communications centers from 24 port to 48 port and has delivered and installed the unit at JFHQ (Troops A/C/D) and will install the second switch at Newton (Troop F) once that equipment has been delivered to the site by SHP.
- Training dates have been fully finalized and the go-live schedule is more clearly defined with the first dates being 5/19/2021 for JFHQ (Troop A/C/D) and Salisbury (Troop E).
- A successful go live event at Troop A/C/D (Raleigh) and Troop E (Salisbury) occurred on 5/19/2021. No significant issues have arisen at these locations since cutover.
- A successful go live event at Troop F/G (Newton) occurred on 6/30/2021. No significant issues were noted or have arisen at these locations since cutover.

- SHP Location JFHQ – Troops A/C/D (Raleigh) which was active on the EsiNet experienced a system wide outage that was determined to be an AT&T issue on July 9, 2021. Other Triangle area primary PSAP's experienced similar outages.
- The cutovers scheduled for 21 July 2021 at Troop B (Elizabethtown) and Troop H (Monroe) should occur on schedule unless there are any delays on behalf of the AT&T/VESTA team.
- All training (Agent and Admin) sessions have been completed.
- SHP completed its final go live event at Troop B (Elizabethtown) and Troop H (Monroe) on 7/21/2021. Deficiencies were noted at the Troop B location and are primarily centered around a preparedness issue on behalf of AT&T and the Motorola VESTA team. SHP has responded with replacement items to allow the cutover to continue.

Findings to date;

- All locations require additional wiring to support the backroom CPE equipment.
- All locations require additional cabling to support CPE at T/C workstations.
- Rack Space is available at all locations with the exception of the Back Up location at Yonkers and Troop B Communications Center.
- Troop B and H require upgrades to electrical capacity or capabilities
- Troop A/C/D and F/G required switch upgrades to support multiple troops in one communications center (24-48 port).

Mitigation Strategy for above;

- SHP has reached an agreement with AT&T to install required wiring and appropriate connections in each location.
- SHP has developed a work around at Troop B Communications Center to resolve the rack space issue by removing certain equipment no longer needed and performing a re-rack of all remaining equipment.
- SHP has engaged National Power to provide complete upgrading the UPS's at Troop B (Elizabethtown) and Troop H (Monroe) and all work is complete.
- AT&T has agreed to provide upgraded switches (24-48 ports).

Previous action items;

- After reviewing the Text to 911 feature offering and receiving a confirmation from AT&T that should SHP NOT elect to receive text that the transferring PSAP will receive an "unable to send" message rather than sending "blind" that SHP has decided to decline the service offering at this time.
- To avoid any delays with the go live schedule, SHP and AT&T have agreed to shift Troop B and Troop H to later into the current schedule to allow ample time for the upgrades mentioned above to be complete.

- SHP requested and the 911 Board approved a grant extension on the basis of delays associated with COVID-19. The grant extension was approved, and the new grant end date is now 31 October 2021. The “go live” schedule however did not change. SHP and AT&T remain committed to completing all go live dates by the end of July 2021.

Outstanding action items and/or items of significance;

- SHP has concluded its review of the data collection and reporting options provided by Intrado (ECATS), which is the vendor of choice with NCDIT-911 Board. SHP has received pricing and is considering its options with ECATS. At the suggestion of 911 Board staff, the Patrol has deferred making selection of ECATs until the upcoming budget year. SHP needs to receive an update from the 911 Board Staff to determine its course of action so that the recommended data analytic solution can be procured in a timely manner.
- SHP has begun to receive invoicing from AT&T and has discussed with AT&T staff that invoicing needs to a) separate capital, one-time expenses related to the implementation of the VESTA solution and b) that recurring expenses need to be categorized in the same manner as the original proposal from AT&T to the Patrol so that the invoicing matches the budgetary line items and appropriate cost centers in the North Carolina Accounting System (NCAS). An example would be that certain recurring charges are for maintenance vs circuit costs and need to be invoiced accordingly.
- SHP is finalizing two significant projects that will impact and enhance the adoption and participation in the NC EsiNet. First will be the implementation of a new, state of the art CAD system that will allow the Patrol to realize the full potential of the investment in NG911 technology and second will be the relocation of our back up communications center to a location that will provide more, long term sustainable options for training on the Astro25 console components, VESTA 911 and the incoming CAD solution as well as serving as our internal back up communications center.

Project Completion and closeout items;

- All communications centers included in the project scope have been fully integrated into the NC EsiNet and all centers are fully operational with the exception of the back-up center located within the DPS facility at Yonkers Road, Raleigh. This location was temporarily moved to the NCSHP Training Academy campus to provide for an operational center to be used to perform administrative and train the trainer functions prior to and during the implementation of the VESTA NG911 equipment at the other five operational communications center locations.
- Patrol leadership has realized the potential benefits of having an operational ready, back up communications center on the Training Academy campus and has directed TSU staff to move forward with a permanent center within the buildings on the campus. TSU has identified a suitable location on the campus

and is currently preparing to reconfigure the available space to construct a six seat center to serve as both a back up communications center for the Patrol but to also serve as a training/test bed facility for not only the VESTA NG911 equipment but also for Motorola MCC-7500 training as well as the Patrol's new CAD system that will go live in 2022.

- AT&T is finalizing the invoicing for the three key components of the project closeout.
 - Invoice for the project's NC 911 Board funding portion equal to \$1,102,933.00.
 - Invoice for the project's NCSHP non-recurring portion of expenses directly related to the completion of the project.
 - Invoices for any recurring network and/or maintenance charges that the project has incurred since go live dates for the related communications centers included in this project. Note; these charges will be ongoing and are the financial responsibility of the Patrol.
- The Patrol has continued to refrain from entering into an agreement with Intrado for their ECATS diagnostic reporting portfolio, based upon the recommendations from NC 911 Board staff. We await further input and guidance from staff as to what is the preferred direction that the Patrol should follow to obtain these services.

The Patrol wishes to thank the members of the NC 911 Board and its staff for the support and invaluable assistance during all of the stages of this project. Without their support, the Patrol would continue to lag behind in the NG 911 arena. With the implantation of the Patrol's new CAD system over the next twelve months, we will be able to realize the full potential of the VESTA 911 solution and the benefits to not only the Patrol but to all the citizens that we serve.

Respectfully submitted,

Mike

**Michael Hodgson,
Project Manager, NCSHP NG911 Project.**



Union County, NC Grant Report – August 2021

Activities – August 2021

- Technology procurement schedule completed
- Technology migration plan development underway with project team
- Bids received for structured cabling, data center buildouts by county & under review
- Continue various alignments of planned technology items with building construction elements as required

Anticipated Activities – September 2021

- Continue review and alignment of technology migration plan with project team
- Review updated and planned task items with project team
- Continue technical and vendor submittal reviews for alignment with grant funded technology
- Complete review of structured cabling/data center buildout bids and select vendor

Union County, NC Grant Report – August 2021

The tasks listed below will be tracked throughout the project duration and will be updated monthly. Highlighted information denotes changes in report since last submitted report.

Work Plan

Task	Projected Timeframe ¹	Actual	Completed
Contract for project oversight	Months 1-2 (January – February 2021)	Execution completed	June 16, 2021
Determine procurement schedule based on facility project schedule	Month 2 (February 2021)	Procurement schedule completed	June 15, 2021
Outline and finalize a procurement strategy based on expected installation schedules	Months 7-8 (July – August 2021)	Procurement alignment with project schedule review completed; vendor procurement discussions underway	
Install generator (dependent on construction contract)	Month 10 (October 2021)	Procurement underway	
Procure equipment and schedule installations	Month 11+ (November 2021 onwards depending on procurement lead times)	Some early procurement processes of technology started	
Install structured cabling systems and datacenter needs	Month 13 – 14 (January – February 2022; construction dependent)	Bid openings rescheduled to August 24; bids under review	

¹ As the grant agreement was signed in mid-December 2020, month 1 is considered January 2021.

Union County, NC Grant Report – August 2021

Task	Projected Timeframe ¹	Actual	Completed
Install backroom supporting technical systems	Month 14 – 15 (February 2022 – March 2022; construction dependent)	Design reviews and alignment with construction ongoing	
Test and validate – (pre-go-live decision)	Months 16 – 17 (April – May 2022)		
30-day burn-in – (prior to go-live)	Months 18 – 19 (June – July 2022)		
Train – (just prior to cutover)	Month 19 (July 2022)		
Go-live	Month 19 (July 2022)		
30-day post-cutover monitoring	Month 20 (August 2022)		

Union County, NC Grant Report – August 2021

Grant Award Equipment Procurement Status

Union County NC - NC 911 Grant Award 2021-07 Budget Report - August 30, 2021						
Item	Grant Award Amount	Expended Amount	Reimbursement Amount Requested / Submitted	Approved / Reimbursed Amount	Award Funds Remaining	Status / Comments
Generator	\$160,000.00	\$0.00	\$0.00	\$0.00	\$160,000.00	Procurement underway
Radio Tower	\$150,000.00	\$0.00	\$0.00	\$0.00	\$150,000.00	Required siting processes with FCC & FAA underway; A1 environmental assessment in process;
Microwave Link	\$125,000.00	\$0.00	\$0.00	\$0.00	\$125,000.00	Equipment/installation quote received by county
Structured Cabling	\$39,000.00	\$0.00	\$0.00	\$0.00	\$39,000.00	Bid opening rescheduled to August 24; Submitted bids under review by county
Radio Distribution Surge Protection	\$5,016.00	\$0.00	\$0.00	\$0.00	\$5,016.00	Electrical contractor submittal reviews underway
Racks for Equipment	\$5,005.00	\$0.00	\$0.00	\$0.00	\$5,005.00	Bid opening rescheduled to August 24; Submitted bids under review by county
Totals:	\$484,021.00	\$0.00	\$0.00	\$0.00	\$484,021.00	

Facility Construction Activity Status²

Construction

- Status
 - The CMU walls are at varying heights and progressing around the building perimeter – 75% completed.
 - The depressed slab completed.
 - The upper slab area is being prepped for concrete installation.
 - Most of the site perimeter sidewalk has been completed.
 - The short north connector drive has been completed.
 - The remainder of the structural steel has been delivered. Some brick and mortar and the roofing insulation is also on site now.
 - Grass is seeded on site where needed.
- Schedule

² Facility construction summary is provided as reference only for showing alignment with grant award equipment integration.

- The upper slab installation is scheduled for September 2nd or 3rd, weather permitting.
- Structural steel erection will start Tuesday September 7. Roofing will follow the decking.

Permitting

- NCDOT revised encroachment permit pending

Owner (Union County) Contracted/Owner Furnished Items

- Structured Cabling
 - Bid document(s) issued by County opened August 24, and are under review.
- Audio Visual System(s)
 - County has removed AV system from bid process and will utilize existing AV/IT vendor for procurement and installation. County IT staff realigning process with vendor to begin procurement process.
- Facility Security (Access Control/CCTV) Packages
 - Awaiting bid process start from County
- Communications Tower
 - 3rd party engineering process for FCC & FAA approvals started; environmental assessment process started.
 - Awaiting bid process start from County.

Other Activity:

- Ongoing alignment of technology procurement



Figure 1: Depressed Slab Installation



Figure 2: Upper slab plumbing is backfilled and compacted.



Figure 3: Electrical room conduit & slab prep underway



Figure 4: North connector road completed



Figure 5: Site perimeter sidewalk installation underway

Tab 5

Executive Director's Report

Pokey Harris

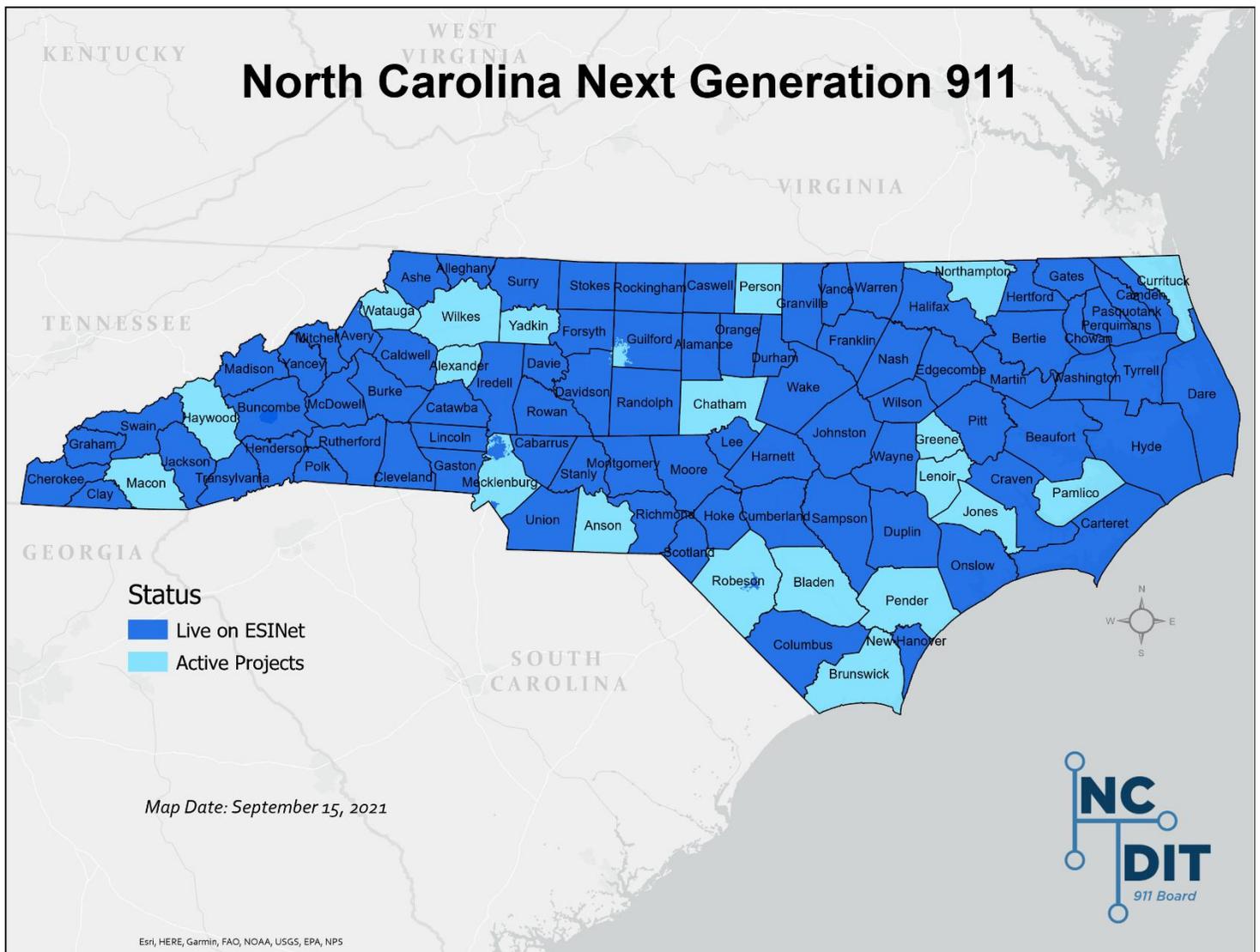
Tab 5 a)

911 Board Appointment Status

Tab 5 b)

NextGen 911 Migration Status

NC NG911 Migration Status



ESInet Migrations

August 25, 2021 – September 21, 2021

Due to ESInet migrations now being conducted under Covid-19 restrictions and limited accessibility requirements, photos and quotes may or may not be included.

Kudos and Congratulations to All!!!

**Mt. Holly PD 911
(South Central Region)
ESInet Migration
August 25, 2021**

- Migration as i3
- Vesta Hosted Call Handling Equipment
- First Live Call at 1100 Hours EDT
- PSAP #97/Physical Location #151(Including Backups)

City of Fayetteville 911 (Eastern Region) ESInet Migration August 25, 2021

- Migration as i3
- Viper Hosted Call Handling Equipment
- First Live Call at 1133 Hours EDT
- PSAP #98/Physical Location #152 (Including Backups)



Burlington PD 911 (North Central Region) ESInet Migration August 30, 2021

- Migration as i3
- Vesta (ESInet only)
- PSAP #99/Physical Location #153 (Including Backups)

**Alamance County 911
(North Central Region)
ESInet Migration
August 30, 2021**

- Migration as i3
- Vesta (ESInet only)
- PSAP #100/Physical Location #155 (Including Backups)

**Town of Newton PD 911
(South Central Region)
ESInet Migration
September 15, 2021**

- Migration as i3
- Vesta Hosted Call Handling Equipment
- PSAP #101/Physical Location #156 (Including Backups)

**Hickory PD 911
(South Central Region)
ESInet Migration
September 15, 2021**

- Migration as i3
- Vesta Hosted Call Handling Equipment
- First Live Call at 1131 Hours EDT
- PSAP #102/Physical Location #157 (Including Backups)

**Catawba County 911
(South Central Region)
ESInet Migration
September 15, 2021**

- Migration as i3
- Vesta Hosted Call Handling Equipment
- First Live Call at 1403 Hours EDT
- PSAP #103/Physical Location #158 (Including Backups)

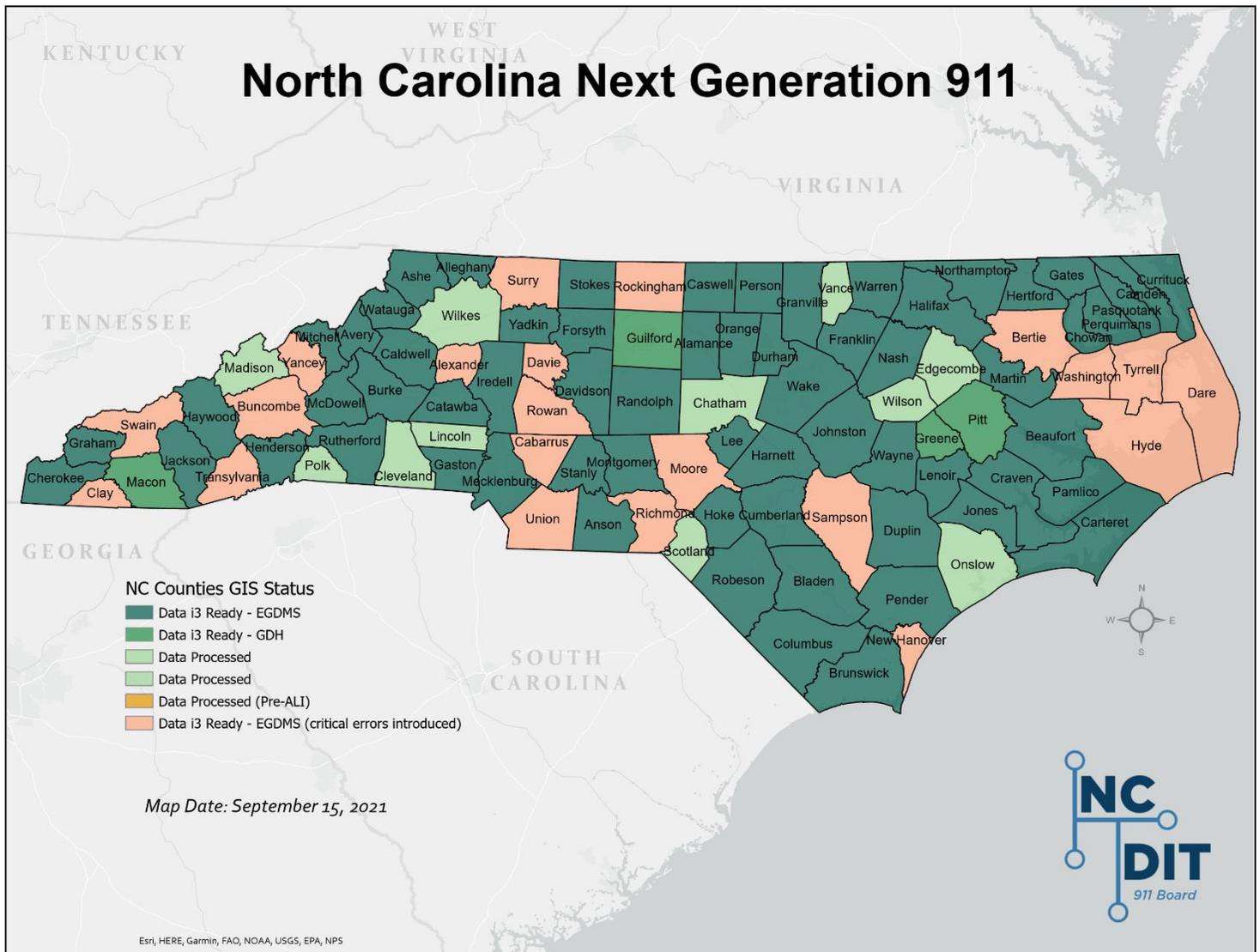
**UPCOMING ESINET MIGRATION
SCHEDULED PRIOR TO SEPTEMBER
911 BOARD MEETING**

**Robeson County 911
(Eastern Region)
ESInet Migration
September 21, 2021**

Tab 5 c)

NextGen 911 GIS Status Map

NC NG911 GIS Status



Tab 5 d)

**988 Planning Coalition –
National Suicide Prevention
Lifeline**

Tab 5 e)

Staffing Update

Tab 5 f)

Legislative Update

Richard Bradford

Tab 5 g)
**Regional PSAP Manager
Meetings Update**

Tab 5 h)
State 911 Plan Update

Tab 6

Executive Committee Report

Donna Wright

Tab 7

Education Committee Report

Chuck Greene

Tab 8
Funding Committee Report
David Bone

Tab 8 a)
FY2022 (February 2021)
Chatham County
(Roll Call Vote Required)



Chatham County Emergency Communications

297 West Street • Pittsboro, NC 27312

Office 919.545.8163
24-hour Warning Point 919.542.2911
www.chathamnc.org

February 23, 2021

Marsha Tapler
Financial Analyst
NC 911 Board

Funding Reconsideration FY22

Ms. Tapler:

Chatham County is requesting a funding reconsideration for FY22. Additional funds are needed to move forward with purchases related to our radio system upgrade project, specifically the Motorola MCC 7500 consoles for our primary and back-up emergency communications centers.

We had previously requested a reconsideration during FY21 but withdrew this request due to project delays. We will provide staff with the same requested information that was asked for during the FY21 reconsideration review.

Regards,

A handwritten signature in black ink, appearing to read 'Mike Reitz', written over a white background.

Mike Reitz
Director

North Carolina 911 Board

PSAP Name: Chatham County Emergency Communications

Contact Name: Mike Reitz

Contact Address: 297 West St

City: Pittsboro, NC

Zip: 27312

Contact Email: mike.reitz@chathamcountync.gov

Instructions: All requests for review of PSAP Distribution amount must use this form with each request. Please do not change block descriptors, formulas or formatting. *SEE INSTRUCTIONS tab for further requirements*** All requests are due by February 28, 2021. Email this form and all supporting documentation to your Regional Coordinator.**

FY2021 ESTIMATED Emergency Telephone System Fund Balance: \$ 471,214.09

HARDWARE	FY2022 Requested Increase Amount ONE-TIME Capital Purchase Cost	FY2022 Requested Increase Amount Recurring MONTHLY Cost	FY2022 Requested Increase Amount Recurring ANNUAL Cost	Comments
CAD server				
GIS server				
Voice logging server				
Monitors				
Computer Workstations				
Time Synchronization				
UPS				
Generator				
Call Detail Record Printer (automatically captures incoming 911 telephone call data)				
Radio Network Switching Equipment used exclusively for PSAP's Radio Dispatch Consoles (i.e.: CEB, IMC, NSS)				
Fax Modem (for rip & run)				

Printers (CAD, CDR, Reports, etc.)			
Radio Console Dispatch Workstations	500,766.10		
Radio Console Ethernet Switch			
Radio Console Access Router			
Back Up Storage Equipment for 911 Data Base Systems			
Paging Interface With Computer Aided Dispatch (CAD) system			
Alpha / Numeric Pager Tone Generator			
Radio Console **as defined in Approved Use of Funds List			
Hardware Maintenance			
Hosted Solutions:**Must be approved by 911 Staff prior to reporting.			
TOTAL	\$500,766.10	\$0.00	\$0.00

List expenditures to be applied to fund balance and submit quotes or invoices for review.:

Expense Amount

MCC 7500 \$183,154.45
Emergency Police Dispatch Protocols \$87,372.00
AIS License \$127,630.00

Total remaining Fund balance: \$73,057.64

Items below this cell are to be completed by 911 Board Staff

APPROVED FY2022 FUNDING	\$559,790.73
FY2022 Anticipated Capital Expenditures	\$500,766.10
FY2022 Anticipated Monthly Recurring	\$0.00
FY2022 Anticipated Annual Recurring	\$0.00

Requested FY2022 Funding \$1,060,556.83

Staff recommendation is to approved the increase in distribution as determined for eligibility: \$500,766.10

TEMPLATE

FY2022 Funding Reconsideration Worksheet:

PSAP Name:

Chatham County Emergency Communications

FY2021 Estimated Ending Fund Balance	\$471,214.09
PSAP Funding Distribution for FY2022	\$559,790.73
Approved Budgeted Operational for fiscal year.	\$559,790.73
Approved Budgeted Capital for fiscal year.	\$1,206,531.00
Fund balance before carry forward:	-\$735,316.91

10% allowable carryforward: \$0.00

Total Remaining Fund Balance for Use: -\$735,316.91

		L I S T I								EXT CUSTOMER DISCOUNT	
SUB SYS	BLOCK	D LIM O	APC	QTY	NOMENCL ATURE	DESCRIPTION	TOTAL QTY	EXT EXCHANGE RATE	(USD)		
Primary Dispatch	OP_POSIT	1 -		443	1 B1905	MCC 7500 ASTRO 25 SOFTWARE	1	250	\$212.50		\$212.50
Primary Dispatch	OP_POS	2 -		443	6 B1933	MOTOROLA VOICE PROCESSOR MODULE	6	71520	\$60,792.00		\$60,792.00
Primary Dispatch	OP_POS_LIC	2 a		443	6 CA01642A/	ADD: MCC 7500 BASIC CONSOLE FUNCTIONALITY SOFTW	6	86400	\$73,440.00		\$73,440.00
Primary Dispatch	OP_POSIT	2 b		443	6 CA01643A/	ADD: MCC 7500 / MCC 7100 TRUNKING OPERATION	6	36000	\$30,600.00		\$15,300.00
Primary Dispatch	OP_POSIT	2 c		443	6 CA01220A/	ADD: MCC 7500 / MCC 7100 OTEK OPERATION	6	24120	\$20,502.00		\$10,251.00
Primary Dispatch	OP_POSIT	2 d		443	6 CA00147A/	ADD: MCC 7500 SECURE OPERATION	6	23400	\$19,890.00		\$19,890.00
Primary Dispatch	OP_POSIT	2 e		443	6 CA00245A/	ADD: ADP ALGORITHM	6	5400	\$4,590.00		\$4,590.00
Primary Dispatch	OP_POSIT	2 f		443	6 CA00140A/	ADD: AC LINE CORD, NORTH AMERICAN	6	0	\$0.00		\$0.00
Primary Dispatch	OP_POSIT	3 -		708	6 DSEV221B	TECH GLOBAL EVOLUTION SERIES 22INCH WITH TOUCH	6	20610	\$17,518.50		\$9,000.00
Primary Dispatch	OP_POSIT	4 -		708	6 TT3492	Z2 G4 MINI WORKSTATION NON RETURNAB	6	15000	\$12,750.00		\$10,200.00
Primary Dispatch	OP_POSIT	5 -		708	6 DSF2B56A/	USB EXTERNAL DVD DRIVE	6	1032	\$877.20		\$0.00
Primary Dispatch	OP_POSIT	6 -		877	6 T7449	WINDOWS SUPPLEMENTAL TRANS CONFIG	6	300	\$255.00		\$255.00
Primary Dispatch	OP_POSIT	7 -		443	12 B1912	MCC SERIES DESKTOP SPEAKER	12	5400	\$4,590.00		\$4,590.00
Primary Dispatch	OP_POSIT	8 -		443	6 B1914	MCC SERIES DESKTOP GOOSENECK MICROPHONE	6	1500	\$1,275.00		\$1,275.00
Primary Dispatch	OP_POSIT	9 -		443	12 B1913	MCC SERIES HEADSET JACK	12	2400	\$2,040.00		\$2,040.00
Primary Dispatch	OP_POSIT	10 -		708	6 DSTWIN63	PROVIDES ONE DUAL PEDAL FOOTSWITCH FOR USE WIT	6	1740	\$1,479.00		\$1,479.00
Primary Dispatch	OP_POSIT	11 -		580	6 T7885	MCAFFEE WINDOWS AV CLIENT	6	990	\$841.50		\$841.50
Primary Dispatch	OP_POSIT	12 -		229	6 DDN2089	DUAL IRR SW USB HASP WITH LICENSE (V47)	6	15888	\$13,504.80		\$13,504.80
Primary Dispatch	OP_POSIT	13 -		708	6 DSICUSBAL	STARTECH 7.1 USB AUDIO ADAPTER SOUND CARD	6	282	\$239.70		\$239.70
Primary Dispatch	OP_POSIT	14 -		708	6 DSST7300L	STARTECH 7 PORT USB 3.0 HUB	6	558	\$474.30		\$474.30
Primary Dispatch	OP_POSIT	15 -		708	6 DSLOGITEC	LOGITECH Z130 SPEAKERS	6	222	\$188.70		\$188.70
Primary Dispatch	SWITCH	16 -		147	2 CLN1856	2620-24 ETHERNET SWITCH	2	4500	\$3,825.00		\$3,825.00
Primary Dispatch	ROUTER	17 -		147	2 SQM01SUI	GGM 8000 GATEWAY	2	10500	\$8,925.00		\$8,925.00
Primary Dispatch	ROUTER	17 a		147	2 CA01616A/	ADD: AC POWER	2	0	\$0.00		\$0.00
Primary Dispatch	AUX_IO	18 -		469	1 F4543	SITE MANAGER BASIC	1	1855	\$1,576.75		0
Primary Dispatch	AUX_IO	18 a		469	1 VA00874	ADD: AUX I-O SERV FW CURR ASTRO REL	1	175	\$148.75		0
Primary Dispatch	AUX_IO	18 b		469	3 V592	AAD TERM BLCK & CONN WI	3	270	\$229.50		0
Primary Dispatch	GCP8000	19 -		112	1 T7038	GCP 8000 SITE CONTROLLER	1	3000	\$2,550.00		0
Primary Dispatch	GCP8000	19 a		595	1 CA00717A/	ADD: ASTRO SYSTEM RELEASE 7.17	1	0	\$0.00		0
Primary Dispatch	GCP8000	19 b		112	1 CA00303A/	ADD: QTY (1) SITE CONTROLLER	1	2500	\$2,125.00		0
Primary Dispatch	GCP8000	19 c		112	1 X153AW	ADD: RACK MOUNT HARDWARE	1	50	\$42.50		0
Primary Dispatch	GCP8000	19 d		595	1 CA01136A/	MCC 7500 CONVEN SITE OPER	1	6500	\$5,525.00		0
Primary Dispatch	CCGW	20 -		147	5 SQM01SUI	GGM 8000 GATEWAY	5	26250	\$22,312.50		0
Primary Dispatch	CCGW	20 a		147	5 CA01616A/	ADD: AC POWER	5	0	\$0.00		0
Primary Dispatch	CCGW	20 b		147	5 CA02086A/	ADD: HIGH DENSITY ENH CONV GATEWAY	5	30000	\$25,500.00		0
Primary Dispatch	AIS	21 -		443	1 B1905	MCC 7500 ASTRO 25 SOFTWARE	1	250	\$212.50		\$212.50
Primary Dispatch	AIS	22 -		443	1 B1933	MOTOROLA VOICE PROCESSOR MODULE	1	11920	\$10,132.00		\$10,132.00
Primary Dispatch	AIS	22 a		443	1 CA00288A/	ADD: MCC 7500 ARCHIVING INTERFACE SERVER SOFTW/	1	18072	\$15,361.20		\$15,361.20
Primary Dispatch	AIS	22 b		443	1 CA00147A/	ADD: MCC 7500 SECURE OPERATION	1	3900	\$3,315.00		\$3,315.00
Primary Dispatch	AIS	22 c		443	1 CA01220A/	ADD: MCC 7500 / MCC 7100 OTEK OPERATION	1	4020	\$3,417.00		\$1,708.50
Primary Dispatch	AIS	22 d		443	1 CA00245A/	ADD: ADP ALGORITHM	1	900	\$765.00		\$765.00
Primary Dispatch	AIS	22 e		443	1 CA00140A/	ADD: AC LINE CORD, NORTH AMERICAN	1	0	\$0.00		\$0.00
Primary Dispatch	AIS	23 -		580	1 T7885	MCAFFEE WINDOWS AV CLIENT	1	165	\$140.25		\$140.25
Primary Dispatch	AIS	24 -		708	1 TT3492	Z2 G4 MINI WORKSTATION NON RETURNAB	1	2500	\$2,125.00		\$1,700.00

Primary Dispatch	AIS	25 -	708	1 DSTG191B	TECH GLOBAL EVOLUTION SERIES 19INCH NON TOUCH	1	1422	\$1,208.70	\$1,208.70
Primary Dispatch	FIREWALL	26 -	147	1 T8126	FORTINET FIREWALL APPLIANCE	1	3200	\$2,720.00	\$2,720.00
Primary Dispatch	RACK	27 -	509	1 TRN7343	SEVEN AND A HALF FOOT RACK	1	495	\$420.75	0
Primary Dispatch	RACK	28 -	207	2 DSTSJADP	RACK MOUNT GROUND BAR, 19 IN FOR TSJ AND WPH SE	2	170	\$144.50	0
Primary Dispatch	SPARES	29 -	443	1 B1912	MCC SERIES DESKTOP SPEAKER	1	450	\$382.50	0
Primary Dispatch	SPARES	30 -	443	1 B1914	MCC SERIES DESKTOP GOOSENECK MICROPHONE	1	250	\$212.50	0
Primary Dispatch	SPARES	31 -	443	1 B1913	MCC SERIES HEADSET JACK	1	200	\$170.00	0
Primary Dispatch	SPARES	32 -	708	1 TT3492	Z2 G4 MINI WORKSTATION NON RETURNAB	1	2500	\$2,125.00	0
Primary Dispatch	SPARES	33 -	443	1 B1934	MCC 7500 VOICE PROCESSOR MODULE FRU	1	11830	\$10,055.50	0
Primary Dispatch	SPARES	33 a	443	1 CA00147AI	ADD: MCC 7500 SECURE OPERATION	1	3900	\$3,315.00	0
Primary Dispatch	SPARES	33 b	443	1 CA00245A/	ADD: ADP ALGORITHM	1	900	\$765.00	0
Primary Dispatch	SPARES	34 -	147	1 CLN1856	2620-24 ETHERNET SWITCH	1	2250	\$1,912.50	0
Primary Dispatch	SPARES	35 -	112	1 DLN6966	FRU: GCP 8000/GCM 8000/GPB 8000	1	2750	\$2,337.50	0
Primary Dispatch	SPARES	36 -	112	1 DLN6781	FRU: POWER SUPPLY	1	2200	\$1,870.00	0
Backup Dispatch Center	OP_POSIT	37 -	443	1 B1905	MCC 7500 ASTRO 25 SOFTWARE	1	250	\$212.50	\$212.50
Backup Dispatch Center	OP_POS	38 -	443	6 B1933	MOTOROLA VOICE PROCESSOR MODULE	6	71520	\$60,792.00	\$60,792.00
Backup Dispatch Center	OP_POS_LIC	38 a	443	6 CA01642A/	ADD: MCC 7500 BASIC CONSOLE FUNCTIONALITY SOFTW	6	86400	\$73,440.00	\$73,440.00
Backup Dispatch Center	OP_POSIT	38 b	443	6 CA01643A/	ADD: MCC 7500 / MCC 7100 TRUNKING OPERATION	6	36000	\$30,600.00	\$15,300.00
Backup Dispatch Center	OP_POSIT	38 c	443	6 CA01220A/	ADD: MCC 7500 / MCC 7100 OTEK OPERATION	6	24120	\$20,502.00	\$10,251.00
Backup Dispatch Center	OP_POSIT	38 d	443	6 CA00147AI	ADD: MCC 7500 SECURE OPERATION	6	23400	\$19,890.00	\$19,890.00
Backup Dispatch Center	OP_POSIT	38 e	443	6 CA00245A/	ADD: ADP ALGORITHM	6	5400	\$4,590.00	\$4,590.00
Backup Dispatch Center	OP_POSIT	38 f	443	6 CA00140A/	ADD: AC LINE CORD, NORTH AMERICAN	6	0	\$0.00	\$0.00
Backup Dispatch Center	OP_POSIT	39 -	708	6 DSEV221B	TECH GLOBAL EVOLUTION SERIES 22INCH WITH TOUCH	6	20610	\$17,518.50	\$9,000.00
Backup Dispatch Center	OP_POSIT	40 -	708	6 TT3492	Z2 G4 MINI WORKSTATION NON RETURNAB	6	15000	\$12,750.00	\$10,200.00
Backup Dispatch Center	OP_POSIT	41 -	708	6 DSF2B56A/	USB EXTERNAL DVD DRIVE	6	1032	\$877.20	0
Backup Dispatch Center	OP_POSIT	42 -	877	6 T7449	WINDOWS SUPPLEMENTAL TRANS CONFIG	6	300	\$255.00	\$255.00
Backup Dispatch Center	OP_POSIT	43 -	443	12 B1912	MCC SERIES DESKTOP SPEAKER	12	5400	\$4,590.00	\$4,590.00
Backup Dispatch Center	OP_POSIT	44 -	443	6 B1914	MCC SERIES DESKTOP GOOSENECK MICROPHONE	6	1500	\$1,275.00	\$1,275.00
Backup Dispatch Center	OP_POSIT	45 -	443	12 B1913	MCC SERIES HEADSET JACK	12	2400	\$2,040.00	\$2,040.00
Backup Dispatch Center	OP_POSIT	46 -	708	6 DSTWIN63	PROVIDES ONE DUAL PEDAL FOOTSWITCH FOR USE WIT	6	1740	\$1,479.00	\$1,479.00
Backup Dispatch Center	OP_POSIT	47 -	580	6 T7885	MCAFFEE WINDOWS AV CLIENT	6	990	\$841.50	\$841.50
Backup Dispatch Center	OP_POSIT	48 -	229	6 DDN2089	DUAL IRR SW USB HASP WITH LICENSE (V47)	6	15888	\$13,504.80	\$13,504.80
Backup Dispatch Center	OP_POSIT	49 -	708	6 DSICUSBAL	STARTECH 7.1 USB AUDIO ADAPTER SOUND CARD	6	282	\$239.70	\$239.70
Backup Dispatch Center	OP_POSIT	50 -	708	6 DSST7300L	STARTECH 7 PORT USB 3.0 HUB	6	558	\$474.30	\$474.30
Backup Dispatch Center	OP_POSIT	51 -	708	6 DSLOGITEC	LOGITECH Z130 SPEAKERS	6	222	\$188.70	\$188.70
Backup Dispatch Center	SWITCH	52 -	147	2 CLN1856	2620-24 ETHERNET SWITCH	2	4500	\$3,825.00	\$3,825.00
Backup Dispatch Center	ROUTER	53 -	147	2 SQM01SUN	GGM 8000 GATEWAY	2	10500	\$8,925.00	\$8,925.00
Backup Dispatch Center	ROUTER	53 a	147	2 CA01616A/	ADD: AC POWER	2	0	\$0.00	\$0.00
Backup Dispatch Center	AUX_IO	54 -	469	1 F4543	SITE MANAGER BASIC	1	1855	\$1,576.75	0
Backup Dispatch Center	AUX_IO	54 a	469	1 VA00874	ADD: AUX I-O SERV FW CURR ASTRO REL	1	175	\$148.75	0
Backup Dispatch Center	AUX_IO	54 b	469	3 V592	AAD TERM BLCK & CONN WI	3	270	\$229.50	0
Backup Dispatch Center	GCP8000	55 -	112	1 T7038	GCP 8000 SITE CONTROLLER	1	3000	\$2,550.00	0
Backup Dispatch Center	GCP8000	55 a	595	1 CA00717A/	ADD: ASTRO SYSTEM RELEASE 7.17	1	0	\$0.00	0
Backup Dispatch Center	GCP8000	55 b	112	1 CA00303A/	ADD: QTY (1) SITE CONTROLLER	1	2500	\$2,125.00	0
Backup Dispatch Center	GCP8000	55 c	112	1 X153AW	ADD: RACK MOUNT HARDWARE	1	50	\$42.50	0
Backup Dispatch Center	GCP8000	55 d	595	1 CA01136A/	MCC 7500 CONVEN SITE OPER	1	6500	\$5,525.00	0
Backup Dispatch Center	CCGW	56 -	147	5 SQM01SUN	GGM 8000 GATEWAY	5	26250	\$22,312.50	0
Backup Dispatch Center	CCGW	56 a	147	5 CA01616A/	ADD: AC POWER	5	0	\$0.00	0
Backup Dispatch Center	CCGW	56 b	147	5 CA02086A/	ADD: HIGH DENSITY ENH CONV GATEWAY	5	30000	\$25,500.00	0
Backup Dispatch Center	AIS	57 -	443	1 B1905	MCC 7500 ASTRO 25 SOFTWARE	1	250	\$212.50	\$212.50

Backup Dispatch Center	AIS	58 -	443	1 B1933	MOTOROLA VOICE PROCESSOR MODULE	1	11920	\$10,132.00	\$10,132.00	
Backup Dispatch Center	AIS	58 a	443	1 CA00288A	ADD: MCC 7500 ARCHIVING INTERFACE SERVER SOFTWARE	1	18072	\$15,361.20	\$15,361.20	
Backup Dispatch Center	AIS	58 b	443	1 CA00147A	ADD: MCC 7500 SECURE OPERATION	1	3900	\$3,315.00	\$3,315.00	
Backup Dispatch Center	AIS	58 c	443	1 CA01220A	ADD: MCC 7500 / MCC 7100 OTEK OPERATION	1	4020	\$3,417.00	\$1,708.50	
Backup Dispatch Center	AIS	58 d	443	1 CA00245A	ADD: ADP ALGORITHM	1	900	\$765.00	\$765.00	
Backup Dispatch Center	AIS	58 e	443	1 CA00140A	ADD: AC LINE CORD, NORTH AMERICAN	1	0	\$0.00	\$0.00	
Backup Dispatch Center	AIS	59 -	580	1 T7885	MCAFFEE WINDOWS AV CLIENT	1	165	\$140.25	\$140.25	
Backup Dispatch Center	AIS	60 -	708	1 TT3492	Z2 G4 MINI WORKSTATION NON RETURNAB	1	2500	\$2,125.00	1700	
Backup Dispatch Center	AIS	61 -	708	1 DSTG191B	TECH GLOBAL EVOLUTION SERIES 19INCH NON TOUCH	1	1422	\$1,208.70	\$1,208.70	
Backup Dispatch Center	FIREWALL	62 -	147	1 T8126	FORTINET FIREWALL APPLIANCE	1	3200	\$2,720.00	\$2,720.00	
Backup Dispatch Center	RACK	63 -	509	1 TRN7343	SEVEN AND A HALF FOOT RACK	1	495	\$420.75	420.75	
Backup Dispatch Center	RACK	64 -	207	2 DSTSJADP	RACK MOUNT GROUND BAR, 19 IN FOR TSJ AND WPH SE	2	170	\$144.50	144.5	
							total equipment	\$780,709.70		
							Total eligible		\$557,718.55	
							PM/Installati			71%

Tab 8 b)

Pending FY2022 (August 2021)

Funding Reconsideration

Requests

(Roll Call Vote Required)

Tab 8 c)
General

Tab 9
Finance Team Report

Tab 10
Grant Committee Report
Jeff Shipp/Pokey Harris

Tab 10 a)
Onslow County/
Jacksonville PD FY2022
Grant: CAD Update for
Interoperability Project
(Roll Call Vote Required)



Onslow County – Jacksonville PD Grant Award Amendment

Included in Original Motion by the Board, August 27, 2021: Onslow County – Jacksonville PD (Onslow County-City of Jacksonville CAD Update for Interoperability Project 2022) – \$925,982.00 of overall grant request for non-eligible CAD costs that do not relate to RMS and JMS modules.

As part of the motions by the Grant Committee and the Board, all awards are contingent upon final review of the identified components for which grant funding eligibility shall be validated. At the last Committee meeting on September 13, 2021, staff advised it would be necessary to review the Onslow County - Jacksonville PD grant for revision to the award amount due to a potential in staff calculation difference. Because the amount of adjustment was not known at that time, the Committee voted for staff to conduct a final review and for the Committee Chair to bring the findings to the full board with a revised recommendation on the grant award.

Motion Presented to the Board, September 24, 2021: Recommend the Onslow County – Jacksonville PD (Onslow County-City of Jacksonville CAD Update for Interoperability Project 2022) FY 2022 PSAP grant award be amended to \$675,088.00 of overall grant request for non-eligible CAD costs that do not relate to RMS and JMS modules.

Tab 10 b)

**2022 Funding Allocation
Recommendation**

(Roll Call Vote Required)

NC 911 Board Account Balance Information - EOY FY2021

Account Balances:

PSAP Account Balance June 30, 2021	\$10,221,234
CMRS Account Balance June 30, 2021	\$2,965,272
Total:	<u>\$13,186,506</u>

PSAP Grant/Statewide Projects Account:

Account Balance June 30, 2021	\$37,688,960
Account Commitment June 30, 2021	<u>-\$26,841,530</u>
Account Ending Balance June 30, 2021 (less encumbered):	<u>\$10,847,430</u>

PROPOSED ALLOCATIONS FY2022

Proposed Transfer Allocation Amount:

*PSAP Account Balance	\$10,221,234
PSAP Grant/Statewide Projects Account Balance June 30, 2021 (unencumbered)	\$10,847,430
Adjusted PSAP Grant/Statewide Projects Account Balance:	<u>\$21,068,664</u>

Approved Amount--PSAP Grant Awards FY2022	-\$8,199,960
Approved Amount--PSAP Grant Award Priority One Collaboration - FY2022	-\$5,000,000
Approved Amount--Statewide Projects FY2022	-\$6,013,908

PSAP Grant/Statewide Projects Account Balance	<u><u>\$1,854,796</u></u>
--	---------------------------

Grant Committee Vote Required

*Allocation Amount to PSAP Grant/Statewide Projects Account	\$10,221,234
--	---------------------

Tab 10 c)
Priority One Collaboration
Grant

Tab 11
Standards Committee Report
Donna Wright

Tab 12
Technology Committee Report
Jeff Shipp/Gerry Means/Stanley
Meeks

Tab 12 a)

NextGen 911 Project Report

Jesus Lopez

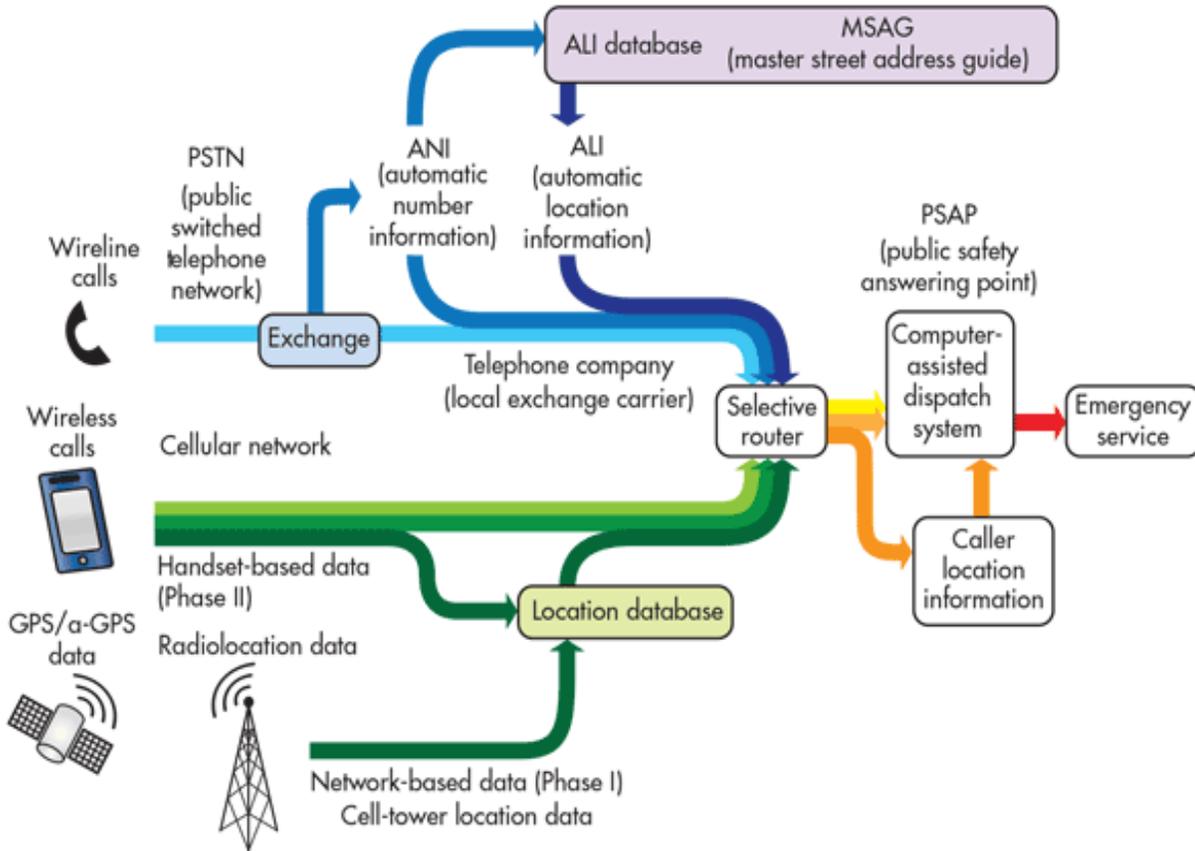
**North Carolina State Government
DIT Project Management Office**

**The Next Generation 911 Project Report to
The NC 911 Board**

Presented by Jesus M. Lopez, PMP



The Project of a Lifetime



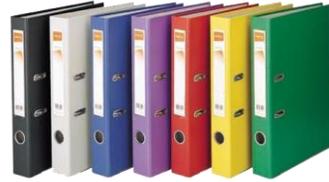
Traditional (Legacy) Telephony Network



Next Gen 911 Project by the Numbers



2,300 Plus Days



45K Plus Project Files



50K Plus



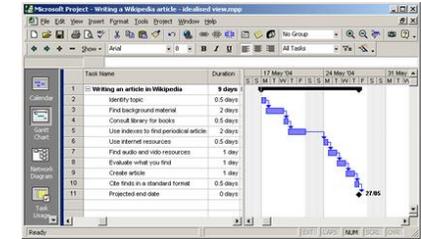
5K Plus Pages



**10.5M
100 Counties**



\$100M + TCO



4K Plus Project Tasks



7.1M Calls in 2020



10K Plus Meetings



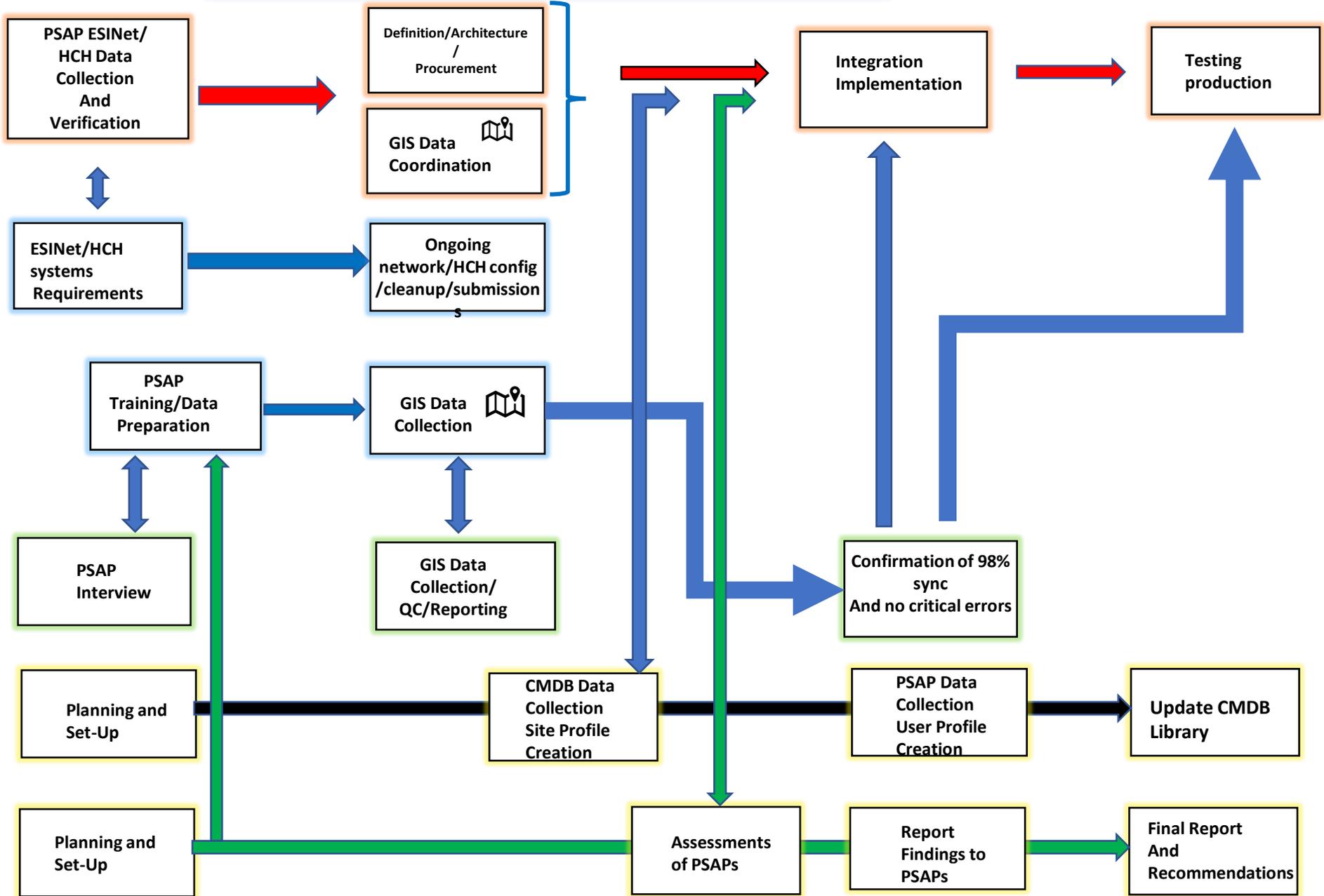
**2.5K NMAC
Trouble Tickets**



Project Complexity and Integration



PSAPS



All-Star Team

Regional Coordinators

AT&T

GeoComm

End to End

911 Board

NMAC

Project Management

Legal

CGIA

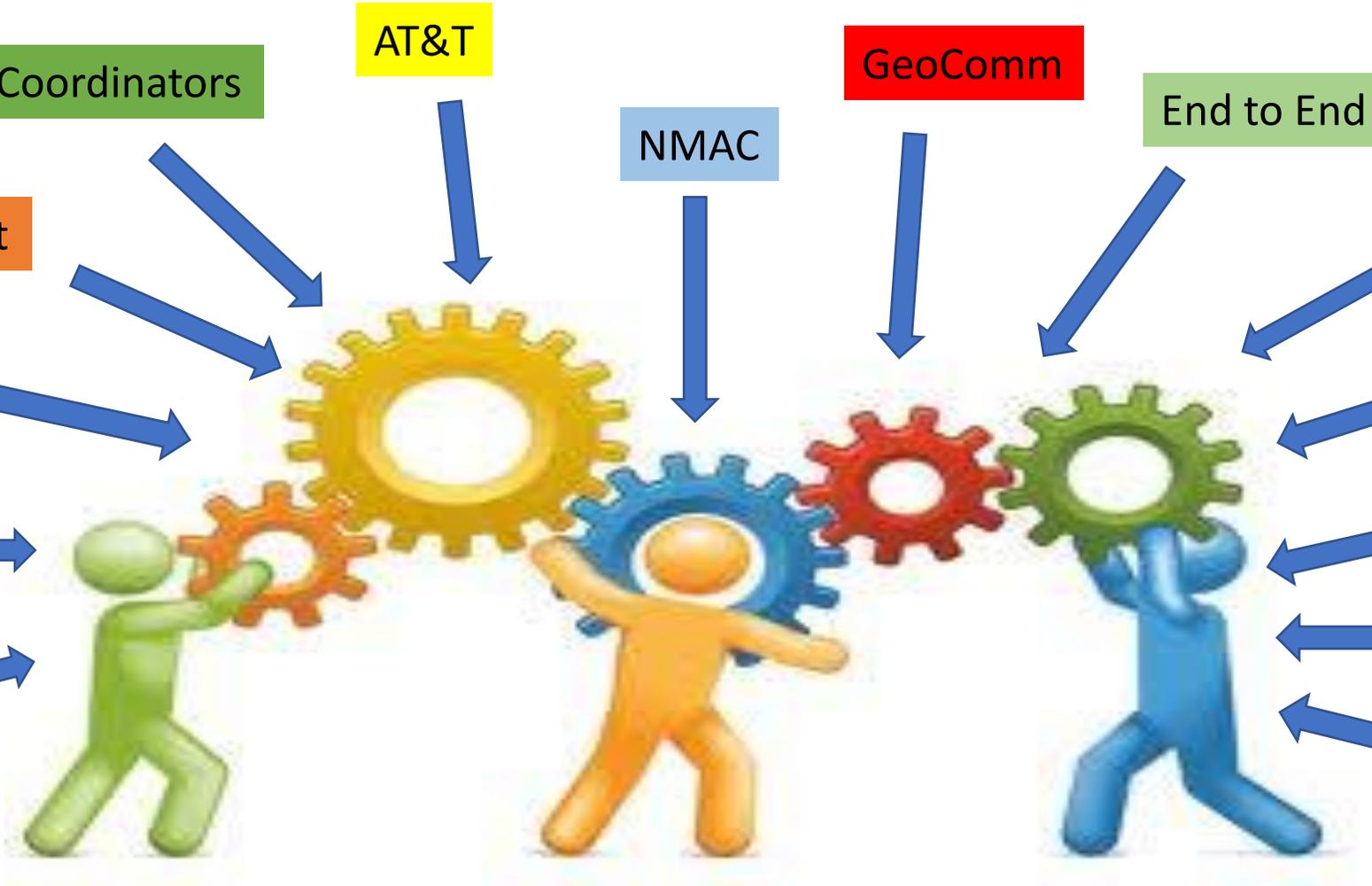
Financial

Procurement

ESRMO

Management

Architecture



DIT Project Management Services

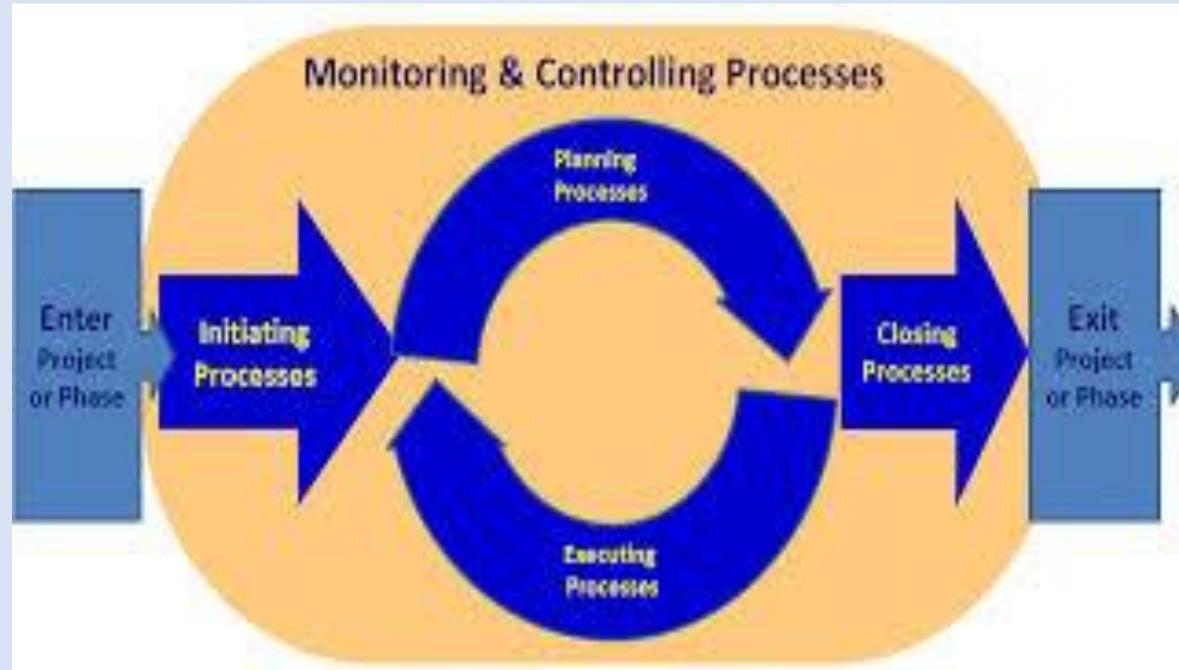
The N.C. **DIT Project Management Office (PMO)** enables excellence in project management. Our experienced PMP-certified project managers handle individual customer projects. They bring a wide variety of experience managing IT projects and have all delivered many successful implementations for North Carolina state government.

The **Enterprise Project Management Office (EPMO)** provides guidance, oversight and governance support for IT projects, programs and portfolios. Established under the Office of the State Chief Information Officer, the EPMO is responsible for developing and maintaining standards and accountability measures for all IT projects and programs.



EPMO and PMO Teamwork

EPMO Oversight and Support



QMS Policies and Procedures

Document ID	Document or Form	Document ID	Document or Form
0100-0100-005-QMS-REV-1-0	EPMO Quality Manual	0300-0340-005-C	Project Implementation
0300-0300-005-A	Project Management – Roles, Responsibilities & Authorities	0300-0350-005-C	Project Closeout
0300-0300-005-B	Project Management Process	0300-0350-005-D	Project Closeout Report
0300-0310-005-C	Project Initiation	0300-0360-005-C	Project Change Request
0300-0310-010-C	Project Charter	0300-0360-005-D	Project Change Request Form
0300-0310-010-D	Project Charter Form	0300-0370-005-C	Project Weekly Status Report
0300-0310-015-C	Project Financial Assessment	0300-0370-005-D	Project Weekly Status Report Form
0300-0310-015-D	Project Financial Assessment Form	0300-0375-005-C	Program Project Review
0300-0310-020-C	Project Assessment Type	0300-0375-005-D	Program Project Review Form
0300-0310-020-D	Project Assessment Type Form	0300-0380-005-C	Project Architecture Review
0300-0310-025-C	Project Manager Assessment	0300-0380-005-D	Project Architecture Review Form
0300-0310-025-D	Project Manager Assessment Form	0300-0381-005-C	Project Security Review
0300-0310-030-C	Cost Estimation	0300-0381-005-D	Project Security Review Form
0300-0310-035-C	Benefits Estimation	0300-0382-005-C	Project Peer Review
0300-0320-005-C	Project Planning and Design	0300-0382-005-D	Project Peer Review Form
0300-0320-010-C	Project RFP Review	0300-0390-005-C	Lessons Learned
0300-0320-010-D	Project RFP Review Form	0300-0390-005-D	Lessons Learned Form
0300-0320-015-C	Project Contract Award	0300-0395-005-C	Customer Feedback
0300-0320-015-D	Project Contract Award Form	0300-0395-005-D	Customer Feedback Form
0300-0330-005-C	Project Execution and Build	0800-0800-005-B	Quality Assurance Process
0300-0330-010-C	Project Go-Live Readiness Assessment	0810-0810-005-B	Quality Control Process
0300-0330-010-D	Project Go-Live Readiness Assessment Form	0810-0810-005-D	Quality Control Decision Points

DIT Project Management “Touch Down” System



Touch Down System Project Health Indicators



Current Next Gen 911 Project Status

Need
To Agree



PM Assessment



PMA Assessment



Numbers
Tell a Story



CPI Assessment



SPI Assessment



**Any Questions
&
Thank You**



Tab 12 b)

**Intrado Viper 3 Abandon Call
Issue**

Robertson/Thetford

Tab 12 c)

General Report

Tab 13

911 Regional Coordinator Reports

Gardner/Turbeville/Newberry/Conner

Tab 14

Other

Pokey Harris

Adjourn

*Next NC 911 Board Meeting - Friday, October 22, 10:00 AM – Noon
Location/Virtual - TBD*

