

# **AGENDA**

# NORTH CAROLINA 911 BOARD FUNDING COMMITTEE March 18, 2021 Via Simultaneous Communication 2:30 p.m. – 3:30 p.m.

<u>Tab</u>	<u>Topic</u>	<u>Presenter</u>
1.	Roll Call	Kristen Falco
2.	Executive Director's Opening Remarks	Pokey Harris
3.	Chair's Opening Remarks	David Bone
4.	Approval of February 2021 Minutes (Roll Call Vote Required)	David Bone
5.	Estimated 3-Year Forecast- Service Charge (Roll Call Vote Required)	Marsha Tapler
6.	Funding Reconsideration Report	Marsha Tapler
7.	PSAP Report Status Update	Sarah Templeton
8.	Closing Remarks	Harris/David Bone
	Adjourn	





# North Carolina 911 Board Funding Committee Meeting MINUTES February 18, 2021 1:00pm – 3:00pm Microsoft Teams, Raleigh, NC

Meeting was Conducted via Use of Simultaneous Communications

Members on Phone	Staff on Phone	Others on Phone
Randy Beeman (joined	Richard Bradford	Adam Ward (City of High Point)
at 1400)		
Jason Barbour	Stephanie Conner	Eric Xavier (City of High Point)
David Bone	Kristen Falco	Lee Stanly (City of High Point)
Greg Coltrain	Tina Gardner	Mike Reitz (Chatham County)
Allen Cress	Pokey Harris	Rob Lower (Central Square)
Chuck Greene	Gerry Means	Steve Lingerfelt (City of High Point)
Len Hagaman	Stanley Meeks	Donna Wright (Board Member)
Del Hall	David Newberry	Jeff Shipp (Board Member)
Melanie Neal	Marsha Tapler	Kyle Thaggard (High Point 911)
Candy Miller	Sarah Templeton	Ellis Frazier (High Point 911)
Stephanie Wiseman	Angie Turbeville	Allen Eudy (City of High Point)
		Liz Hodges (Currituck 911)
		Mary Newns (Joined after roll call)

#### 1. Roll Call -

The meeting was called to order at 1:01pm by David Bone. Kristen Falco proceeded to call the roll.

# 2. Executive Director Opening Remarks -

Pokey Harris welcomed all committee members and guests. An update was given on the migration of 68 PSAPs to the ESInet. PAT teams continue to meet with PSAPs remotely, and Regional Coordinators perform weekly COVID-19 outreaches, along with outreach regarding the impending weather event this week.

# 3. Chairs Opening Remarks –

David Bone thanked Pokey Harris for the staff update.

Melanie Neal provided a recusal from item 9b, due to providing current backup services for High Point 911.

# 4. Approval of November 2020 minutes (Vote Required)-

David Bone requested a motion to approve the November 2020 Funding Committee Meeting minutes after no suggestions were made for revisions. Motion was made by Candy Miller, seconded by Melanie Neal. Motion carried.

Approval of August 2020 Funding Committee Minutes					
Committee Member	Vote to Approve	<b>Vote to Not Approve</b>			
Randy Beeman (Not Present)					
Jason Barbour	X				
David Bone	X				
Greg Coltrain	X				
Allen Cress	X				
Chuck Greene	X				
Len Hagaman (Not Present)					
Del Hall	X				
Melanie Neal	X				
Candy Miller	X				
Stephanie Wiseman	Х				

# 5. End-to-End Project Extension-Budget Amendment -

Pokey Harris stated this comes to committee as an informational item and turned it over to Gerry Means for a brief overview. Gerry Means described the cybersecurity assessment program contracted with End-to-End is set to end in March, and there is a need for a 90-day extension that will go before the Board next week in the form of a motion.

#### 6. ESInet Schedule Revision -

Gerry Means discussed the migration schedule and the need to pivot due to COVID. Gerry Means described the methodology and resources to help migration. Pokey Harris stepped in to describe the work Gerry Means has

performed with AT&T to slot all PSAPs on an aggressive schedule.

# 7. Legislative/FCC Update -

Richard Bradford provided an update on the FCC's proposed rules to address 911 fee diversion, noting particularly what the FCC is classifying as acceptable purposes for 911 fee use, unacceptable purposes for 911 fee use, and the proposed implementation of a "Strike Force". Mr. Bradford offered to draft comments for the Board that they may wish to file with the FCC once the document is published.

# 8. Carteret Priority Dispatch Training Licenses (Vote Required)-

Angie Turbeville presented Carteret County's funding eligibility request for Priority Dispatch ProQA Training Licenses. The Training License request is for all three disciplines (EMD, EFD, EPD) to be used in a training environment. Currently, only production ProQA licenses are an eligible expenditure. Staff reviewed statute, and the recommendation of staff is to approve this as an eligible expenditure. David Bone entertained a motion to approve staff's recommendation. Motion was made by Chuck Greene, seconded by Greg Coltrain. Motion carried.

Approval of Carteret Priority Dispatch Training Licenses					
<b>Committee Member</b>	Vote to Approve	<b>Vote to Not Approve</b>			
Randy Beeman (Not Present)					
Jason Barbour (Recused)					
David Bone	Х				
Greg Coltrain	X				
Allen Cress	X				
Chuck Greene	X				
Len Hagaman	X				
Del Hall	X				
Melanie Neal	X				
Candy Miller	X				
Stephanie Wiseman (Recused)					

### 9. PSAP Funding Reconsiderations –

# a) Currituck County 911 (Vote Required)-

Angie Turbeville presented Currituck County's funding reconsideration for their new PSAP. Currituck County received a grant for the project in FY2020 grant program. Currituck County identified eligible expenditures that will deplete their fund balance such as furniture, voice logging server, UPS and radio console workstations. Staff recommendation was to approve the funding reconsideration in the amount of \$74,869.26. David Bone entertained a motion to approve staff's recommendation. Motion made by Candy Miller, seconded by Melanie Neal. Motion carried.

Approval of Currituck County 911 Funding Reconsideration					
Committee Member	<b>Vote to Approve</b>	Vote to Not Approve			
Randy Beeman (Not Present)					
Jason Barbour	X				
David Bone	X				
Greg Coltrain	X				
Allen Cress	X				
Chuck Greene	X				
Len Hagaman	X				
Del Hall	X				
Melanie Neal	X				
Candy Miller	X				
Stephanie Wiseman	X				

#### b) High Point 911 (Vote Required) -

Tina Gardner presented High Point 911's funding reconsideration for their new primary PSAP, in addition to costs associated with turning their current primary PSAP into their backup facility in the amount of \$1,920,666.61.

Staff recommendation was that funding be approved in the amount of \$1,177,218.40 for the costs associated with the Primary PSAP and maintenance only. Tina Gardner pointed out the recommendation made

my staff included Motorola radio resource licenses that had been previously approved for other PSAPs but were not currently on the "Approved Use of Funds" list. Discussion ensued from Funding Committee members and High Point 911 staff. Kyle Thaggard advised he agreed with staff recommendation for the new primary but contested the exclusion of backup PSAP costs.

Richard Bradford provided insight of legislation regarding backup plans. Per the statute, PSAPs are required to have a backup plan, but the statute does not necessarily require a standalone backup facility. The legislative intent by the General Assembly was not to have standalone backup PSAPs. Richard Bradford mentioned the Board's rules state the backup plan must be approved as a pre-requisite to approving any expenditures. Also, it indicates the backup must be separated geographically from the primary such that both or one would survive a disaster. It was noted the current primary PSAP was within 3 miles from the new primary facility. Tina Gardner presented High Point 911's current backup plan at Guilford Metro 911's backup center.

Chuck Greene posed a question to Tina Gardner clarifying the current approved backup plan for High Point is at the shared facility with Guilford Metro 911; Tina Gardner confirmed that is correct. Chuck Greene posed a question to clarify Richard Bradford's earlier statement, asking to approve, any funding for the newly proposed backup facility before it is approved as their official backup plan would be contrary to the Board's rules. Richard Bradford confirmed, that was correct. Tina Gardner noted High Point 911 was notified in June about their backup plan not being approved, due to the grant process and reconsideration review.

Chuck Greene noted due to the approved backup plan for High Point currently at Guilford Metros facility, if Funding Committee members did not follow staff recommendation and included the funding for High Point's new proposed backup plan, it would be in violation of the Board's rules. Chuck Greene also stated he intended to support staff's recommendation, but based on the discussion, noted High Point was not satisfied with their current approved backup plan. He said it would be prudent for High Point and Board staff to work expeditiously to address concerns by either fixing issues with the current backup plan or establishing a new backup plan. Mr. Greene stated once a new backup plan was approved, the committee could look at the results and funding could be discussed, but for today's vote, it was clear the rules constrained the committee as to what they

could and could not support. Donna Wright agreed with Chuck Greene that the rules of the Board dictated the vote today.

David Bone entertained a motion to approve staff's recommendation in the amount of \$1,177,218.40 for expenses related to the new primary PSAP and maintenance costs. Motion was made by Chuck Greene to approve staff's recommendation, seconded by Greg Coltrain. Motion carried.

Approval of High Point 911 Funding Reconsideration					
Committee Member	<b>Vote to Approve</b>	Vote to Not Approve			
Randy Beeman <i>(joined at</i>	X				
1400)					
Jason Barbour	X				
David Bone	X				
Greg Coltrain	X				
Allen Cress	X				
Chuck Greene	X				
Len Hagaman	X				
Del Hall	X				
Melanie Neal (Recused)					
Candy Miller	X				
Stephanie Wiseman	X				

# c) Reconsideration Updates -

Marsha Tapler gave an update regarding Chatham County being the last outstanding reconsideration for FY2021. Staff is working with Chatham County to obtain final information to review and hopefully present at the next committee meeting.

#### 10. PSAP Fund Balance Discussion -

Pokey Harris advised regional coordinators and PSAP Assistance Team (PAT) teams will be looking at PSAPs with low fund balances and will assist them with updating their technology plans. David Bone thanked staff for looking at this and for the utilization of the PAT teams. David Bone mentioned reaching out to the PSAPs with the lower fund balances to make sure they have funds, necessary equipment to provide a constant high level of service statewide in line with the vision and direction of the Board.

# 11. PSAP Report Status Update -

Sarah Templeton provided a status update for FY2018, FY2019 and FY2020 Revenue Expenditure Reports.

# 12. Executive Director's closing Remarks

Pokey Harris thanked everyone for the meeting and engagement today. David Bone thanked everyone for their participation in the meeting today and the committee's efforts. He wished everyone a safe evening due to the weather.

The meeting was adjourned at 2:43pm.

# Estimated Projections for Service Charge Rate - Revenues/Expenditures

FY2021 \$0.65 CURRENT Service Charge Collection	\$94,714,348	FY2022 \$0.65 Service Charge Collection	\$95,187,922	FY2023 \$0.65 Service Charge Collection	\$95,663,863
Allocation of Service Charge Collection from Total Collected		Allocation of Service Charge Collection from Total Collected		Allocation of Service Charge Collection from Total Collected	
Next Generation 911 Reserve Fund 28%	\$26,520,017	Next Generation 911 Reserve Fund 22%	\$20,941,343	Next Generation 911 Reserve Fund 22%	\$21,046,050
PSAP Grant and Statewide Project Account 10%	\$9,471,435	PSAP Grant and Statewide Project Account 10%	\$9,518,792	PSAP Grant and Statewide Project Account 10%	\$9,566,386
Total Service Charge remaining to allocated	d: \$58,722,896	Administrative Account 1.5%	\$1,427,819	Administrative Account 1.5%	\$1,434,958
		Total Service Charge remaining to allocated:	\$63,299,968	Total Service Charge remaining to allocated:	\$63,616,469
Administrative Account 1.5%	\$880,843				
CMRS Account	\$0	CMRS Account 4%	\$2,531,999	CMRS Account 4%	\$2,544,659
PSAP Account (prepaid, Voip, Wireline)	\$57,842,052	PSAP Account (prepaid, Voip, Wireline)	\$60,767,969	PSAP Account (prepaid, Voip, Wireline)	\$61,071,810
Account and Fund Revenues/Expenditures	_	Account and Fund Revenues/Expenditures		Account and Fund Revenues/Expenditures	
Next Generation 911 Reserve Fund	_	Next Generation 911 Reserve Fund		Next Generation 911 Reserve Fund	
Next Generation 911 Reserve Fund Balance June 30, 2020		Next Generation 911 Reserve Estimated Fund Balance		Next Generation 911 Reserve Estimated Fund Balance June	
Next deficiation 311 Neserve Fund Balance June 30, 2020	\$65,426,680	June 30, 2021	\$82,746,930	30, 2022	\$66,104,507
Transfer In	\$14,000,000	Transfer In	\$0	Transfer In	\$0
Estimated Service Charge Revenue FY2021	\$26,520,017	Estimated Service Charge Revenue FY2022	\$20,941,343	Estimated Service Charge Revenue FY2023	\$21,046,050
Estimated Expenditures	-\$23,199,767	Estimated Expenditures	-\$37,583,766	Estimated Expenditures	-\$34,032,751
Estimated Ending Fund Balance June 30, 2023	L: \$82,746,930	Estimated Ending Fund Balance June 30, 2022:	\$66,104,507	Estimated Ending Fund Balance June 30, 2023:	\$53,117,806
		_			
PSAP Grant and Statewide Projects Account		PSAP Grant and Statewide Projects Account		PSAP Grant and Statewide Projects Account	
PSAP Grant and Statewide Projects Account Balance June 30,		PSAP Grant and Statewide Projects Estimated Account		PSAP Grant and Statewide Projects Estimated Account	
2020	\$29,744,440	Balance June 30, 2021	\$15,305,046	Balance June 30, 2022	\$9,518,792
Transfer in	\$6,093,503	Transfer in (previous FY)	\$8,238,202	Transfer in (previous FY)	\$13,116,073
Transfer out	\$0	Transfer out	\$0	Transfer out	\$0
Estimated Service Charge Revenue FY2021	\$9,471,435	Estimated Service Charge Revenue FY2022	\$9,518,792	Estimated Service Charge Revenue FY2023	\$9,566,386
Estimated Expenditures	-\$30,004,332	Estimated Expenditures	-\$23,543,247	Estimated Expenditures	-\$22,634,865
Estimated Ending Account Balance June 30, 2023	l: \$15,305,046	Estimated Ending Account Balance June 30, 2022:	\$9,518,792	Estimated Ending Account Balance June 30, 2023:	\$9,566,386
		-		_	
Administrative Account		Administrative Account		Administrative Account	
Admin Estimated Account Balance June 30, 2020	\$1,473,254	Admin Estimated Account Balance June 30, 2021	\$1,455,588	Admin Estimated Account Balance June 30, 2022	\$1,347,213
Estimated Service Charge Revenue FY2021	\$880,843	Estimated Service Charge Revenue FY2022	\$1,427,819	Estimated Service Charge Revenue FY2023	\$1,434,958
Estimated Expenditures	-\$898,509	Estimated Expenditures	-\$1,536,194	Estimated Expenditures	-\$1,536,194
Estimated Ending Account Balance June 30, 202		Estimated Ending Account Balance June 30, 2022:	\$1,347,213	Estimated Ending Account Balance June 30, 2023:	\$1,245,977
		-		_	

CMRS Account		CMRS Account		CMRS Account	
CMRS Estimated Account Balance Ending June 30, 2020	\$5,964,801	CMRS Estimated Account Balance June 30, 2021	\$2,964,801	CMRS Estimated Account Balance June 30, 2022	\$2,496,800
Estimated Service Charge Revenue FY2021	\$0	Estimated Service Charge Revenue FY2022	\$2,531,999	Estimated Service Charge Revenue FY2023	\$2,544,659
CMRS Cost Recovery Expenditures	-\$3,000,000	Estimated CMRS Cost Recovery Expenditures	-\$3,000,000	Estimated CMRS Cost Recovery Expenditures	-\$3,000,000
Estimated Ending Account Balance June 30, 2021:	\$2,964,801	Estimated Ending Account Balance June 30, 2022:	\$2,496,800	Estimated Ending Account Balance June 30, 2023:	\$2,041,458
		-		<del>-</del>	
PSAP Account		PSAP Account		PSAP Account	
PSAP Estimated Account Balance June 30, 2020	\$0	PSAP Estimated Account Balance June 30, 2021	\$0	PSAP Estimated Account Balance June 30, 2022	\$0
Estimated Service Charge Revenue FY2021	\$57,842,052	Estimated Service Charge Revenue FY2022	\$60,767,969	Estimated Service Charge Revenue FY2023	\$61,071,810
Estimated PSAP Distribution	-\$47,875,466	Estimated PSAP Distribution	-\$43,955,950	Estimated PSAP Distribution	-\$43,955,950
Estimated Funding Reconsiderations	-\$1,728,385	Estimated Funding Reconsiderations	-\$3,695,946	Estimated Funding Reconsiderations	-\$2,000,000
Estimated Ending Account Balance June 30, 2021:	\$8,238,202	Estimated Ending Account Balance June 30, 2022:	\$13,116,073	Estimated Ending Account Balance June 30, 2023:	\$15,115,860

Estimated on Cash basis reporting\*\*
No Interest\*\*

FY2024 \$0.65 Service Charge Collection	\$96,142,185
Allocation of Service Charge Collection from Total Collected	
Next Generation 911 Reserve Fund 22%	\$21,151,281
PSAP Grant and Statewide Project Account 10%	\$9,614,218
Administrative Account 1.5%	\$1,442,133
Total Service Charge remaining to allocated:	
Total service charge remaining to anocatea.	\$05,570,000
CMRS Account 4%	\$3,922,601
PSAP Account (prepaid, Voip, Wireline)	\$61,454,084
	,
Account and Fund Revenues/Expenditures	
Next Generation 911 Reserve Fund	•
Next Generation 911 Reserve Estimated Fund Balance June 30,	
2023	\$53,117,806
Transfer In	\$0
Estimated Service Charge Revenue FY2024	\$21,151,281
Estimated Expenditures	-\$34,032,751
Estimated Ending Fund Balance June 30, 2024	\$40,236,335
PSAP Grant and Statewide Projects Account	
PSAP Grant and Statewide Projects Estimated Account Balance	
June 30, 2023	\$9,566,386
Transfer in (previous FY)	\$15,115,860
Transfer out	\$0
Estimated Service Charge Revenue FY2024	\$9,614,218
Estimated Expenditures	-\$24,682,247
Estimated Ending Account Balance June 30, 2024	\$9,614,218
Administrative Account	
Admin Estimated Account Balance June 30, 2023	\$1,245,977
Estimated Service Charge Revenue FY2024	\$1,442,133
Estimated Expenditures	-\$1,536,194
Estimated Ending Account Balance June 30, 2024	\$1,151,916

#### **CMRS Account**

CMRS Estimated Account Balance June 30, 2023	\$2,041,458
Estimated Service Charge Revenue FY2024	\$3,922,601
Estimated CMRS Cost Recovery Expenditures	-\$3,000,000
Estimated Ending Account Balance June 30, 2024	\$922,601

#### PSAP Account

13Al Account	
PSAP Estimated Account Balance June 30, 2023	\$0
Estimated Service Charge Revenue FY2024	\$61,454,084
Estimated PSAP Distribution	-\$43,955,950
Estimated Funding Reconsiderations	-\$2,000,000
Estimated Ending Account Balance June 30, 2024	\$15,498,134

#### FY2018 Reports:

Total Received: 127

Completed: 123

Clarification – in process: **0** Reports awaiting review: 0

Review complete – waiting on signed revised report: **4** Report received – no documentation for review: **0** 

**REPORT** not received: 0

#### FY2019 Reports:

Total Received: 127

Completed: 70

Clarification – in process: **48** Reports awaiting review: **0** 

Review complete – waiting on signed revised report: **9** Report received – no documentation for review: **0** 

**REPORT** not received: **0** 

#### FY2020 Reports:

Total Received: 127

Completed: 12

Clarification – in process: **35** Reports awaiting review: **77** 

Review complete – waiting on signed revised report: **3** Report received – no documentation for review: **0** 

**REPORT** not received: **0**