



AGENDA

**NORTH CAROLINA 911 BOARD
FUNDING COMMITTEE
March 18, 2021
Via Simultaneous Communication
2:30 p.m. – 3:30 p.m.**

<u>Tab</u>	<u>Topic</u>	<u>Presenter</u>
1.	Roll Call.....	Kristen Falco
2.	Executive Director's Opening Remarks.....	Pokey Harris
3.	Chair's Opening Remarks.....	David Bone
4.	Approval of February 2021 Minutes <i>(Roll Call Vote Required)</i>	David Bone
5.	FCC Legislative Update.....	Richard Bradford
6.	Graham County High Fund Balance Re-evaluation <i>(Roll Call Vote Required)</i>	Stephanie Conner
7.	Estimated 3-Year Forecast- Service Charge <i>(Roll Call Vote Required)</i>	Marsha Tapler
8.	Funding Reconsideration Report.....	Marsha Tapler
9.	PSAP Report Status Update.....	Sarah Templeton
10.	Closing Remarks.....	Pokey Harris/David Bone
	Adjourn	





**North Carolina 911 Board
Funding Committee Meeting
MINUTES**

**February 18, 2021
1:00pm – 3:00pm**

Microsoft Teams, Raleigh, NC

Meeting was Conducted via Use of Simultaneous Communications

<u>Members on Phone</u>	<u>Staff on Phone</u>	<u>Others on Phone</u>
Randy Beeman (<i>joined at 1400</i>)	Richard Bradford	Adam Ward (City of High Point)
Jason Barbour	Stephanie Conner	Eric Xavier (City of High Point)
David Bone	Kristen Falco	Lee Stanly (City of High Point)
Greg Coltrain	Tina Gardner	Mike Reitz (Chatham County)
Allen Cress	Pokey Harris	Rob Lower (Central Square)
Chuck Greene	Gerry Means	Steve Lingerfelt (City of High Point)
Len Hagaman	Stanley Meeks	Donna Wright (Board Member)
Del Hall	David Newberry	Jeff Shipp (Board Member)
Melanie Neal	Marsha Tapler	Kyle Thaggard (High Point 911)
Candy Miller	Sarah Templeton	Ellis Frazier (High Point 911)
Stephanie Wiseman	Angie Turbeville	Allen Eudy (City of High Point)
		Liz Hodges (Currituck 911)
		Mary Newns (Joined after roll call)

1. Roll Call –

The meeting was called to order at 1:01pm by David Bone. Kristen Falco proceeded to call the roll.

2. Executive Director Opening Remarks –

Pokey Harris welcomed all committee members and guests. An update was given on the migration of 68 PSAPs to the ESInet. PAT teams continue to meet with PSAPs remotely, and Regional Coordinators perform weekly COVID-19 outreaches, along with outreach regarding the impending weather event this week.

3. Chairs Opening Remarks –

David Bone thanked Pokey Harris for the staff update.

Melanie Neal provided a recusal from item 9b, due to providing current backup services for High Point 911.

4. Approval of November 2020 minutes (Vote Required)-

David Bone requested a motion to approve the November 2020 Funding Committee Meeting minutes after no suggestions were made for revisions. Motion was made by Candy Miller, seconded by Melanie Neal. Motion carried.

Approval of August 2020 Funding Committee Minutes		
Committee Member	Vote to Approve	Vote to Not Approve
Randy Beeman <i>(Not Present)</i>		
Jason Barbour	X	
David Bone	X	
Greg Coltrain	X	
Allen Cress	X	
Chuck Greene	X	
Len Hagaman <i>(Not Present)</i>		
Del Hall	X	
Melanie Neal	X	
Candy Miller	X	
Stephanie Wiseman	X	

5. End-to-End Project Extension-Budget Amendment -

Pokey Harris stated this comes to committee as an informational item and turned it over to Gerry Means for a brief overview. Gerry Means described the cybersecurity assessment program contracted with End-to-End is set to end in March, and there is a need for a 90-day extension that will go before the Board next week in the form of a motion.

6. ESInet Schedule Revision -

Gerry Means discussed the migration schedule and the need to pivot due to COVID. Gerry Means described the methodology and resources to help migration. Pokey Harris stepped in to describe the work Gerry Means has

performed with AT&T to slot all PSAPs on an aggressive schedule.

7. Legislative/FCC Update -

Richard Bradford provided an update on the FCC’s proposed rules to address 911 fee diversion, noting particularly what the FCC is classifying as acceptable purposes for 911 fee use, unacceptable purposes for 911 fee use, and the proposed implementation of a “Strike Force”. Mr. Bradford offered to draft comments for the Board that they may wish to file with the FCC once the document is published.

8. Carteret Priority Dispatch Training Licenses (Vote Required)-

Angie Turbeville presented Carteret County’s funding eligibility request for Priority Dispatch ProQA Training Licenses. The Training License request is for all three disciplines (EMD, EFD, EPD) to be used in a training environment. Currently, only production ProQA licenses are an eligible expenditure. Staff reviewed statute, and the recommendation of staff is to approve this as an eligible expenditure. David Bone entertained a motion to approve staff’s recommendation. Motion was made by Chuck Greene, seconded by Greg Coltrain. Motion carried.

Approval of Carteret Priority Dispatch Training Licenses		
Committee Member	Vote to Approve	Vote to Not Approve
Randy Beeman <i>(Not Present)</i>		
Jason Barbour <i>(Recused)</i>		
David Bone	X	
Greg Coltrain	X	
Allen Cress	X	
Chuck Greene	X	
Len Hagaman	X	
Del Hall	X	
Melanie Neal	X	
Candy Miller	X	
Stephanie Wiseman <i>(Recused)</i>		

9. PSAP Funding Reconsiderations –

a) Currituck County 911 (Vote Required)-

Angie Turbeville presented Currituck County’s funding reconsideration for their new PSAP. Currituck County received a grant for the project in FY2020 grant program. Currituck County identified eligible expenditures that will deplete their fund balance such as furniture, voice logging server, UPS and radio console workstations. Staff recommendation was to approve the funding reconsideration in the amount of \$74,869.26. David Bone entertained a motion to approve staff’s recommendation. Motion made by Candy Miller, seconded by Melanie Neal. Motion carried.

Approval of Currituck County 911 Funding Reconsideration		
Committee Member	Vote to Approve	Vote to Not Approve
Randy Beeman <i>(Not Present)</i>		
Jason Barbour	X	
David Bone	X	
Greg Coltrain	X	
Allen Cress	X	
Chuck Greene	X	
Len Hagaman	X	
Del Hall	X	
Melanie Neal	X	
Candy Miller	X	
Stephanie Wiseman	X	

b) High Point 911 (Vote Required) -

Tina Gardner presented High Point 911’s funding reconsideration for their new primary PSAP, in addition to costs associated with turning their current primary PSAP into their backup facility in the amount of \$1,920,666.61.

Staff recommendation was that funding be approved in the amount of \$1,177,218.40 for the costs associated with the Primary PSAP and maintenance only. Tina Gardner pointed out the recommendation made

my staff included Motorola radio resource licenses that had been previously approved for other PSAPs but were not currently on the "Approved Use of Funds" list. Discussion ensued from Funding Committee members and High Point 911 staff. Kyle Thaggard advised he agreed with staff recommendation for the new primary but contested the exclusion of backup PSAP costs.

Richard Bradford provided insight of legislation regarding backup plans. Per the statute, PSAPs are required to have a backup plan, but the statute does not necessarily require a standalone backup facility. The legislative intent by the General Assembly was not to have standalone backup PSAPs. Richard Bradford mentioned the Board's rules state the backup plan must be approved as a pre-requisite to approving any expenditures. Also, it indicates the backup must be separated geographically from the primary such that both or one would survive a disaster. It was noted the current primary PSAP was within 3 miles from the new primary facility. Tina Gardner presented High Point 911's current backup plan at Guilford Metro 911's backup center.

Chuck Greene posed a question to Tina Gardner clarifying the current approved backup plan for High Point is at the shared facility with Guilford Metro 911; Tina Gardner confirmed that is correct. Chuck Greene posed a question to clarify Richard Bradford's earlier statement, asking to approve any funding for the newly proposed backup facility before it is approved as their official backup plan would be contrary to the Board's rules. Richard Bradford confirmed, that was correct. Tina Gardner noted High Point 911 was notified in June about their backup plan not being approved, due to the grant process and reconsideration review.

Chuck Greene noted due to the approved backup plan for High Point currently at Guilford Metros facility, if Funding Committee members did not follow staff recommendation and included the funding for High Point's new proposed backup plan, it would be in violation of the Board's rules. Chuck Greene also stated he intended to support staff's recommendation, but based on the discussion, noted High Point was not satisfied with their current approved backup plan. He said it would be prudent for High Point and Board staff to work expeditiously to address concerns by either fixing issues with the current backup plan or establishing a new backup plan. Mr. Greene stated once a new backup plan was approved, the committee could look at the results and funding could be discussed, but for today's vote, it was clear the rules constrained the committee as to what they

could and could not support. Donna Wright agreed with Chuck Greene that the rules of the Board dictated the vote today.

David Bone entertained a motion to approve staff’s recommendation in the amount of \$1,177,218.40 for expenses related to the new primary PSAP and maintenance costs. Motion was made by Chuck Greene to approve staff’s recommendation, seconded by Greg Coltrain. Motion carried.

Approval of High Point 911 Funding Reconsideration		
Committee Member	Vote to Approve	Vote to Not Approve
Randy Beeman <i>(joined at 1400)</i>	X	
Jason Barbour	X	
David Bone	X	
Greg Coltrain	X	
Allen Cress	X	
Chuck Greene	X	
Len Hagaman	X	
Del Hall	X	
Melanie Neal <i>(Recused)</i>		
Candy Miller	X	
Stephanie Wiseman	X	

c) Reconsideration Updates -

Marsha Tapler gave an update regarding Chatham County being the last outstanding reconsideration for FY2021. Staff is working with Chatham County to obtain final information to review and hopefully present at the next committee meeting.

10. PSAP Fund Balance Discussion -

Pokey Harris advised regional coordinators and PSAP Assistance Team (PAT) teams will be looking at PSAPs with low fund balances and will assist them with updating their technology plans. David Bone thanked staff for looking at this and for the utilization of the PAT teams. David Bone mentioned reaching out to the PSAPs with the lower fund balances to make sure they have funds, necessary equipment to provide a constant high level of service statewide in line with the vision and direction of the Board.

11. PSAP Report Status Update -

Sarah Templeton provided a status update for FY2018, FY2019 and FY2020 Revenue Expenditure Reports.

12. Executive Director's closing Remarks

Pokey Harris thanked everyone for the meeting and engagement today. David Bone thanked everyone for their participation in the meeting today and the committee's efforts. He wished everyone a safe evening due to the weather.

The meeting was adjourned at 2:43pm.

DRAFT

Graham County 911 Communications

Memorandum

To: Stephanie Connor
From: Misty Hembree
Graham County 911 Communications Director

Since the finance committee meeting, I wanted to provide an update on some expenditures that have been made and an addition to the plan for next year.

I have attached the PO for the radio console equipment which has already been purchased and came in a little over the 50,000.00 that was estimated. ACTUAL PRICE \$52,498.00.

The MDT project was not reflected on the plan came in at MDIS \$28,488.00
GIS Data cleanup Highlands Mapping 7,200.00

In addition for next year I would like to add into the plan an estimated \$45,000.00 for EPD implementation.

With these changes I ask that the funding committee not withhold distribution to Graham County as previously discussed and accept this technology plan. I will continue to work with Stephanie on any revisions needed.

Thank you for your patience and consideration,

Misty Hembree
911 Communications Director
Graham County

Strategic Technology Plan Template

Overview

This section is intended to provide an overview of your organization and its strategic goals. It is also intended to make a link between your strategic goals and your technology goals.

- *Inline w/NC911 Board established policy*
- *Align with future plans of the PSAP*
- *Established refresh cycle*

About Our Organization

Graham County 911 communications is a standalone department. We are the only Public Safety Answering Point in the county and we take all 911 calls for service and dispatch for Fire, Law Enforcement and EMS.

Mission Statement—

The mission of Graham County 911 Communications is to provide efficient and effective emergency communications to our residents, visitors and the first responders. We continually strive to answer each 911, administrative, and radio call with curtesy and professionalism always keeping the safety of the responders and the community we serve as our top priority.

Organizational Goals

- Onboard to the Statewide 911 network as I3 capable
- GIS at 99% accuracy
- Complete diverse internet pathway into building
- Upgrade phone system
- Implement EPD and EFD Protocols
- Update QA processes to better serve our agency
- Complete agency Peer Review

Technology Goals

<i>*Goals from strategic plan</i>	<i>Technology related goals</i>
Onboard onto statewide 911 network I3	Finish GIS work to 99% accuracy. Complete diverse internet pathway into building. Upgrade Phone System
Replace Radio equipment	Replace Radio Equipment
Ensure Continuity of Operations.	Continue to Create and conduct drills annually to test agency back up plan. Teach and train staff on these processes
Compliance within all legislative rules	Complete agency Peer Review
Quality Assurance Aqua training	Get at least 2 telecommunicators trained on EMD-Q and Aqua to assist with Quality Assurance

Technology Assets

We moved into a new 911 facility in October of 2019 with new technology throughout including CAD, CPE, Radio, and Recorder. With the new facility we tried to plan to accommodate for future technology needs that may come up.

Technology Infrastructure

This section should describe the infrastructure that an organization has – computers, internet connections, printers, etc.

Item	Description	Purchase Date	Replacement Plan	Estimated Cost
Telephone Sets	Zetron Maxx Calltaker	8/11/2017	2021	N/A

CPE Equipment	Zetron Maxx Call Taker	8/11/2017	2023	N/A
Headsets	Plantronics HW540	9/30/2019	2022	\$1070.37 5% increase
Monitors	Dell	2018	2021	\$3,225.00 5% increase
Keyboards	Dell	2018	2021	\$400. Price from internet
Point to Point Connection				
CAD	Southern Software/MDIS	2018/2021	2023/2022	\$265,923.00 10% increase \$28,000
GIS Software	Southern Software/GIS Software Upgrade	2018/2021	2021/2022	\$7,695.60 10% increase \$7,000
Voice Logging	Eventide	2018	2023	\$53,435.42 10% increase
Time Synchronization Device	Spectracom	2018	2023	\$11,330.00 10% increase
Protocol Software and Flip Cards	Priority Dispatch	2018	2023	\$3,344.00 10% increase New cardsets and lic fees for 1yr
Quality Assurance	Aqua	2018	2023	
ALI Database Software	Geoconex	2018	2023	27,332.80 10% increase

Software Licenses	EPD	2022	2024	\$51,750
Radio Console Software	Zetron Maxx Dispatch	2014	2021	50,000.00 Estimate replacing outdated equip.
Console Audio Box Software	Zetron Maxx Dispatch	2014	2022	
Paging Software	Zetron maxx	2014	2023	
CAD to CAD	Do not have			
Automated Digital Voice Dispatch Software	N/A			
Message Switch Software	N/A			
Servers				
Computer Workstations	Dell optiplex 5060	2018	2022	\$3,376.09 10% increase
UPS	Eaton	2018	2032	\$110,000.00 Estimate from grant
Generator	Generac	2018	2038	\$52,000.00
Radio Network Switching Equipment	Zetron Maxx (Cisco Switches for IP console)	2014	2021	
Fax Modem	Konica Minolta bizhub	2018	2022	\$550.00

Printers	Konica Minolta bizhub	2018	2022	\$550.00
Radio Console Ethernet Switch	Cisco	2018	2022	
Radio Console Access Router	N/A			
Backup Storage for 911 Database	Hp Z440	2018	2022	
Alpha Numeric Pager/Tone Generator	N/A			
Radio Console	Zetron Maxx	2014	2021	
Handheld GPS	N/A			
Monitors	Dell ultrasharp 24 monitors	2018	2021	

Additional Information

Provide additional information about technology infrastructure needs. Questions to consider include:

- We have 4 stations that need full time computer access in dispatch, and 1 computer in the QA office that need 24/7 computer access. Plus the 911 Addressing office, Admin office and QA office that require computer access during business hrs. *How many additional computers are needed for part time staff and volunteer computer access?* We also have a training room that has hook ups for laptops for training.
- *How many locations does the organization have?* Just 1 location. *Do all locations have a LAN, a printer and high speed Internet access?* Yes
- *Are there areas where software upgrades and replacements are needed?* Yes some will need upgrades this year.
- *What is the plan for providing technical support for staff and volunteers?* The County has IT department on staff during business hrs if it is after hrs or weekends eta will be longer timeframes. We also rely on vendors to remote in to fix any issues with their equipment. One of my telecommunicators is my go-to in house IT person that troubleshoots and helps with software upgrades ect.

- *Do you have diverse routing?* Not at this time.

Technical Skills

List all the technical skills of your staff, what training is absent and necessary to be productive - e.g. writing HTML, social media, good at using Excel

We do have a telecommunicator on staff who has Microsoft training and is good with Excel.

We need Excel training, most of my staff are comfortable with social media.

QA training needed

Supervisors' ability to troubleshoot in order to determine outside support call out. Determine actions necessary during faults and failures to minimize service impact.

Supervisor can troubleshoot and contact outside support. Some additional training and practice in this area would be helpful.

Vendor Relationships

List all your relationships - past and present - with vendors or IT companies who have done technology work for you.

Vendor	Service Provided	Level of Support
CAD/SouthernSoftware/ Geoconex	Cad/ Map and Geoconex provides ALI and was my CAD/Map vendor	24/7 service My vendors are my first line of support they can remote in and assist with onsite problems or come onsite if necessary.
Phone / Geoconex	Provide support for the 911 phones	24/7 service My vendors are my first line of support they can remote in and assist with onsite problems or come onsite if necessary.
Radio/ Western Carolina Communications	24/7 service for radio service in dispatch	24/7 service My vendors are my first line of support they can remote in and assist with onsite problems or come onsite if necessary.
MCP	Worked with Graham County Communications designing the technology plan for the new facility	Worked as consultants on our new facility grant project. Consulted and helped design the center as well as the technology plan.

Technology Assessment

Strengths & Challenges

Based on your assessment of technology assets, assess your organization's technology strengths and challenges.

	Strengths	Challenges
Infrastructure	Most of our equipment is 2018 or newer with the exception of some of our radio equipment	We still have servers to maintain onsite. Need to update our radio equipment.
Software	Neil is onsite telecommunicator and works with vendors to do updates.	It is hard to keep up with what updates are due or necessary.
Skills	Neil is comfortable with technology enough to help with onsite work, upgrades, and small technology problems we may have onsite.	Most staff are not strong at using technology
Vendor Relationships	Good relationship with vendors.	We are 2 hrs away from most of our vendors.
Attitudes towards technology (management, staff, clients, board)	Board is comfortable with technology however funds are always an issue in a small county.	Most staff are comfortable with their current processes and are reluctant to change.

Identified Areas of Concentration

Based on your strengths and challenges, list projects or areas you could work on. For each area, consider:

1. *How will this project help you meet your organization goals?*
2. *How does this help you maintain compliance with legislative rules?*
3. *How much it might cost (high level estimate)*
4. *What are the other work and costs you will have to make this happen - e.g. training, data migration, new infrastructure, market research on donors*
5. *How you can use your strengths to assist you*
6. *next steps to move forward on this project*
7. *Research, select and implement - Train staff on how to use content management system for new website*
8. *Upgrade computers*

Set Priorities

Place the areas of work you have identified on the chart. You may want to do some research to see if your assessment of your projects is accurate (e.g. is your assessment of the cost realistic). In determining the impact, consider your mapping of organizational and technology goals. Based on this prioritizing, determine which projects you will actively pursue and which will have to be addressed later or in a more limited way.

Most urgent (high impact) to least priority (low impact)

1.- CAD replacement

2- CPE replacement needed- no longer under support

	High Impact	Low Impact	Cost
Examples:			
<u>Radio Equipment replacement</u>	<u>X</u>		<u>50,000.00</u>
QA /Aqua Training	X		5000.00
Onboarding to statewide network /phone replacement	X		0
EPD, EFD implementation	X		130,000.00

NC 911 Board Approved Best Practices on Replacing Equipment

Using the information, you've already gathered, you can figure out when you should purchase equipment. Keep in mind how long it takes to get RFP responses etc. when determining when to replace.

Equipment from Eligible 911 Expenditure List	Replacement Recommendation	Year Purchased	Year To Replace
<u>Phone Systems:</u>	<u>Years</u>	<u>Year</u>	<u>Year</u>
Telephones sets used to answer 911 calls	2		
CPE equipment	5		
Headsets	1.5		
Touchscreen Monitor	4		
Monitors	3		
Keyboards	1		
Mouse	1		
Servers used exclusively for Telephone Sets.	5		
<u>Furniture:</u>	<u>Years</u>		
Cabinets	10		
Tables	10		
Desks that hold eligible 911 equipment	7		
Telecommunicator Chairs	3		
<u>Hardware:</u>	<u>Years</u>		
Servers used exclusively for Telephone	5		
CAD Server	5		
Voice Logging Recorder	5		
GIS Server	5		
Paging	5		
Console/Alias Database Management	4		
Radio Console Network Switching	3		
Radio Console Touchscreen Monitor	4		

Radio Console Monitor	3		
Radio Console Keyboard	1		
Radio Console Mouse.	1		
Computer work stations used exclusively for Telephone, CAD, voice logging recorder, GIS and Radio console software systems	3		
Touchscreen Monitor	4		
Monitor	3		
Keyboard	1		
Mouse	1		
Microphones	3		
Speakers	3		
Headset jacks	1		
Footswitches	1		
Console audio box (CAB).	4		
Time synchronization devices (e.g. Spectracom Net Clock)	5		
Facility Uninterrupted Power Supply (UPS) for 911 only related equipment (excluding batteries)	15		
Emergency Power Generator that serves the 911 center	20		
Eligible dispatch equipment	5		
Radio Network Switching Equipment used exclusively for PSAP's Radio Dispatch Consoles	5		
Fax Modem (for rip & run)	3		
Printers (CAD, CDR, Reports, etc)	3		
Radio Console Ethernet Switch	5		
Radio Console Access Router	4		
Back Up Storage Equipment for 911 Data Base Systems	5		
Mobile Message Switch	5		
Paging Interface with Computer Aided Dispatch (CAD) system	3		

Alpha / Numeric Pager Tone Generator	3		
Radio Console (portable or mobile radio configured for exclusive use at the dispatcher work station for dispatcher operation to perform dispatch function when there is no traditional console installed at the workstation)	5		
Handheld GPS devices that are used strictly for 911 addressing that meet or exceed the requirements of "Mapping Grade GPS Receiver" as defined in the Global Positioning System	5		
Activity Monitor used to graphically display the location of incoming 911 calls for viewing by all telecommunicators within the communications center	4		

Three Year Technology Budget

This section provides a high level technology budget. An example is provided here (costs are not necessarily representative):

<i>Item</i>	<i>2011</i>	<i>2012</i>	<i>2013</i>	<i>Notes</i>
Infrastructure and support	\$12,000	\$12,000	\$12,000	Four people / workstations x TCO cost of \$250/month per workstation.
Web site – baseline	\$5,000	\$5,000	\$5,000	Hosting and freelance webmaster
Web site - upgrades	\$2,000	\$0	\$0	New e-newsletter system
Strategic project – new CRM	\$0	\$12,000	\$2,000	Implementation in 2012 and training in 2013
Cyber Security	18,000	0	22,000	Implantation with 2 year contract
<i>Total</i>	<i>\$19,000</i>	<i>\$29,000</i>	<i>\$19,000</i>	

Action Plan

This section provides a high level list of all of the tasks required to implement your technology plan.

% Eligible Expense	Task	Due by
	<i>Research CRM options</i>	<i>Q2 - 2011</i>
	<i>Replace all computers and upgrade to Windows 7</i>	<i>Q4 - 2012</i>

PSAP	FY2020 Fund Balance	FY2021 Annual Distribution	FY2021 Estimated Expenditure	FY2021 Planned Capital Expense	Total Ending FY2021 Fund Balance =B+C+D+E	Estimated FY2022 Distribution	Estimated FY2022 Operational Cost	FY2022 Planned Capital Expense	Ending FY2022 Fund Balance with PSAP Distribution =F+G+H+I	FY2022 (Prior 2-year Distribution Average) X 20% Carry Forward	FY2022 Possible Financial Impact with PSAP Distribution =J+H+I	Adjusted FY2022 Fund Balance =L	FY2023 PSAP Distribution	FY2023 Estimated Expenditures	FY2023 Planned Capital Expense	FY2023 Ending Fund Balance =N+O+P+Q	FY2023 (Prior 2-year Distribution Average) X 20% Carry Forward
Graham County 911 Communications	\$529,283.50	\$76,593.66	-\$76,593.66	-\$100,707.00	\$428,576.50	\$32,337.54	-\$63,622.64	-\$58,396.00	\$338,895.40	\$22,357.79	\$216,876.76	\$216,876.76	\$68,844.29	-\$68,844.29	-\$280,597.00	-\$63,720.24	\$20,146.70

Date Submitted	7/29/2020
Region	Western
Regional Coordinator	Stephanie Conner
Financial Review Specialist	TBD
PSAP Manager	Misty Hembree
FY19 Fund Balance	\$475,641
Percentage of Fund Balance Above Distribution	400%
FY19 Annual Distribution	\$98,705
FY 20 Unreconciled Fund Balance	\$529,284
FY 20 Annual Distribution	\$124,873
FY 21 Annual Distribution	\$76,594
FY22 Estimated Distribution	\$48,524
Seat Count	4 Primary; 2 Backup

Graham County 911

FY20-21 Planned Expenditures & Cost	FY21-22 Planned Expenditures & Cost	FY22-23 Planned Expenditures & Cost	FY23-24 Planned Expenditures & Cost	FY24-25 Planned Expenditures & Cost
Dell Monitors - \$3,225	Headsets - \$1,071	CAD Replacement Project -		
Keyboards - \$1,600	Workstations - \$3,376	\$265,923		
GIS Software - \$7,696	Printers - \$2,200	Recorder - \$53,435		
Radio Console Software - \$52,498	EPD - \$51,750	Time Clock - \$11,330		
MDIS - \$28,488		EMD Flip cards - \$3,344		
GIS Software - \$7,200				
Total: \$100,707	Total: \$58,396	Total: \$280,597	Total:	Total:

Estimated Projections for Service Charge Rate - Revenues/Expenditures

Service Charge Variations

FY2021 \$0.65 <u>CURRENT</u> Service Charge Collection	\$94,714,348	FY2022 \$0.65 Service Charge Collection	\$95,187,922	FY2023 \$0.65 Service Charge Collection	\$95,663,863	FY2024 \$0.65 Service Charge Collection	\$96,142,185
Allocation of Service Charge Collection from Total Collected							
Next Generation 911 Reserve Fund 28%	\$26,520,017	Next Generation 911 Reserve Fund 22%	\$20,941,343	Next Generation 911 Reserve Fund 22%	\$21,046,050	Next Generation 911 Reserve Fund 22%	\$21,151,281
PSAP Grant and Statewide Project Account 10%	\$9,471,435	PSAP Grant and Statewide Project Account 10%	\$9,518,792	PSAP Grant and Statewide Project Account 10%	\$9,566,386	PSAP Grant and Statewide Project Account 10%	\$9,614,218
Total Service Charge remaining to allocated:	\$58,722,896	Administrative Account 1.5%	\$1,427,819	Administrative Account 1.5%	\$1,434,958	Administrative Account 1.5%	\$1,442,133
		Total Service Charge remaining to allocated:	\$63,299,968	Total Service Charge remaining to allocated:	\$63,616,469	Total Service Charge remaining to allocated:	\$65,376,686
Administrative Account 1.5%	\$880,843	CMRS Account 4%	\$2,531,999	CMRS Account 4%	\$2,544,659	CMRS Account 4%	\$3,922,601
CMRS Account	\$0	PSAP Account (prepaid, Voip, Wireline)	\$60,767,969	PSAP Account (prepaid, Voip, Wireline)	\$61,071,810	PSAP Account (prepaid, Voip, Wireline)	\$61,454,084
PSAP Account (prepaid, Voip, Wireline)	\$57,842,052						
Account and Fund Revenues/Expenditures							
Next Generation 911 Reserve Fund							
Next Generation 911 Reserve Fund Balance June 30, 2020	\$65,426,680	Next Generation 911 Reserve Estimated Fund Balance June 30, 2021	\$82,746,930	Next Generation 911 Reserve Estimated Fund Balance June 30, 2022	\$66,104,507	Next Generation 911 Reserve Estimated Fund Balance June 30, 2023	\$53,117,806
Transfer In	\$14,000,000	Transfer In	\$0	Transfer In	\$0	Transfer In	\$0
Estimated Service Charge Revenue FY2021	\$26,520,017	Estimated Service Charge Revenue FY2022	\$20,941,343	Estimated Service Charge Revenue FY2023	\$21,046,050	Estimated Service Charge Revenue FY2024	\$21,151,281
Estimated Expenditures	-\$23,199,767	Estimated Expenditures	-\$37,583,766	Estimated Expenditures	-\$34,032,751	Estimated Expenditures	-\$34,032,751
Estimated Ending Fund Balance June 30, 2021:	\$82,746,930	Estimated Ending Fund Balance June 30, 2022:	\$66,104,507	Estimated Ending Fund Balance June 30, 2023:	\$53,117,806	Estimated Ending Fund Balance June 30, 2024:	\$40,236,335
PSAP Grant and Statewide Projects Account							
PSAP Grant and Statewide Projects Account Balance June 30, 2020	\$29,744,440	PSAP Grant and Statewide Projects Estimated Account Balance June 30, 2021	\$15,305,046	PSAP Grant and Statewide Projects Estimated Account Balance June 30, 2022	\$9,518,792	PSAP Grant and Statewide Projects Estimated Account Balance June 30, 2023	\$9,566,386
Transfer in	\$6,093,503	Transfer in (previous FY)	\$8,238,202	Transfer in (previous FY)	\$13,116,073	Transfer in (previous FY)	\$15,115,860
Transfer out	\$0	Transfer out	\$0	Transfer out	\$0	Transfer out	\$0
Estimated Service Charge Revenue FY2021	\$9,471,435	Estimated Service Charge Revenue FY2022	\$9,518,792	Estimated Service Charge Revenue FY2023	\$9,566,386	Estimated Service Charge Revenue FY2024	\$9,614,218
Estimated Expenditures	-\$30,004,332	Estimated Expenditures	-\$23,543,247	Estimated Expenditures	-\$22,634,865	Estimated Expenditures	-\$24,682,247
Estimated Ending Account Balance June 30, 2021:	\$15,305,046	Estimated Ending Account Balance June 30, 2022:	\$9,518,792	Estimated Ending Account Balance June 30, 2023:	\$9,566,386	Estimated Ending Account Balance June 30, 2024:	\$9,614,218
Administrative Account							
Admin Estimated Account Balance June 30, 2020	\$1,473,254	Admin Estimated Account Balance June 30, 2021	\$1,455,588	Admin Estimated Account Balance June 30, 2022	\$1,347,213	Admin Estimated Account Balance June 30, 2023	\$1,245,977
Estimated Service Charge Revenue FY2021	\$880,843	Estimated Service Charge Revenue FY2022	\$1,427,819	Estimated Service Charge Revenue FY2023	\$1,434,958	Estimated Service Charge Revenue FY2024	\$1,442,133
Estimated Expenditures	-\$898,509	Estimated Expenditures	-\$1,536,194	Estimated Expenditures	-\$1,536,194	Estimated Expenditures	-\$1,536,194
Estimated Ending Account Balance June 30, 2021:	\$1,455,588	Estimated Ending Account Balance June 30, 2022:	\$1,347,213	Estimated Ending Account Balance June 30, 2023:	\$1,245,977	Estimated Ending Account Balance June 30, 2024:	\$1,151,916
CMRS Account							
CMRS Estimated Account Balance Ending June 30, 2020	\$5,964,801	CMRS Estimated Account Balance June 30, 2021	\$2,964,801	CMRS Estimated Account Balance June 30, 2022	\$2,496,800	CMRS Estimated Account Balance June 30, 2023	\$2,041,458
Estimated Service Charge Revenue FY2021	\$0	Estimated Service Charge Revenue FY2022	\$2,531,999	Estimated Service Charge Revenue FY2023	\$2,544,659	Estimated Service Charge Revenue FY2024	\$3,922,601
CMRS Cost Recovery Expenditures	-\$3,000,000	Estimated CMRS Cost Recovery Expenditures	-\$3,000,000	Estimated CMRS Cost Recovery Expenditures	-\$3,000,000	Estimated CMRS Cost Recovery Expenditures	-\$3,000,000
Estimated Ending Account Balance June 30, 2021:	\$2,964,801	Estimated Ending Account Balance June 30, 2022:	\$2,496,800	Estimated Ending Account Balance June 30, 2023:	\$2,041,458	Estimated Ending Account Balance June 30, 2024:	\$2,964,060
PSAP Account							
PSAP Estimated Account Balance June 30, 2020	\$0	PSAP Estimated Account Balance June 30, 2021	\$0	PSAP Estimated Account Balance June 30, 2022	\$0	PSAP Estimated Account Balance June 30, 2023	\$0
Estimated Service Charge Revenue FY2021	\$57,842,052	Estimated Service Charge Revenue FY2022	\$60,767,969	Estimated Service Charge Revenue FY2023	\$61,071,810	Estimated Service Charge Revenue FY2024	\$61,454,084
Estimated PSAP Distribution	-\$47,875,466	Estimated PSAP Distribution	-\$43,955,950	Estimated PSAP Distribution	-\$43,955,950	Estimated PSAP Distribution	-\$43,955,950
Estimated Funding Reconsiderations	-\$1,728,385	Estimated Funding Reconsiderations	-\$3,695,946	Estimated Funding Reconsiderations	-\$2,000,000	Estimated Funding Reconsiderations	-\$2,000,000
Estimated Ending Account Balance June 30, 2021:	\$8,238,202	Estimated Ending Account Balance June 30, 2022:	\$13,116,073	Estimated Ending Account Balance June 30, 2023:	\$15,115,860	Estimated Ending Account Balance June 30, 2024:	\$15,498,134

Estimated on Cash basis reporting**
No Interest**

North Carolina 911 Board PSAP Revenue/Expenditure Report Status as of March 12, 2021

FY2018 Reports:

Total Received: **127**

Completed: **123**

Clarification – in process: **0**

Reports awaiting review: **0**

Review complete – waiting on signed revised report: **4**

Report received – no documentation for review: **0**

REPORT not received: **0**

FY2019 Reports:

Total Received: **127**

Completed: **70**

Clarification – in process: **48**

Reports awaiting review: **0**

Review complete – waiting on signed revised report: **9**

Report received – no documentation for review: **0**

REPORT not received: **0**

FY2020 Reports:

Total Received: **127**

Completed: **12**

Clarification – in process: **35**

Reports awaiting review: **77**

Review complete – waiting on signed revised report: **3**

Report received – no documentation for review: **0**

REPORT not received: **0**