

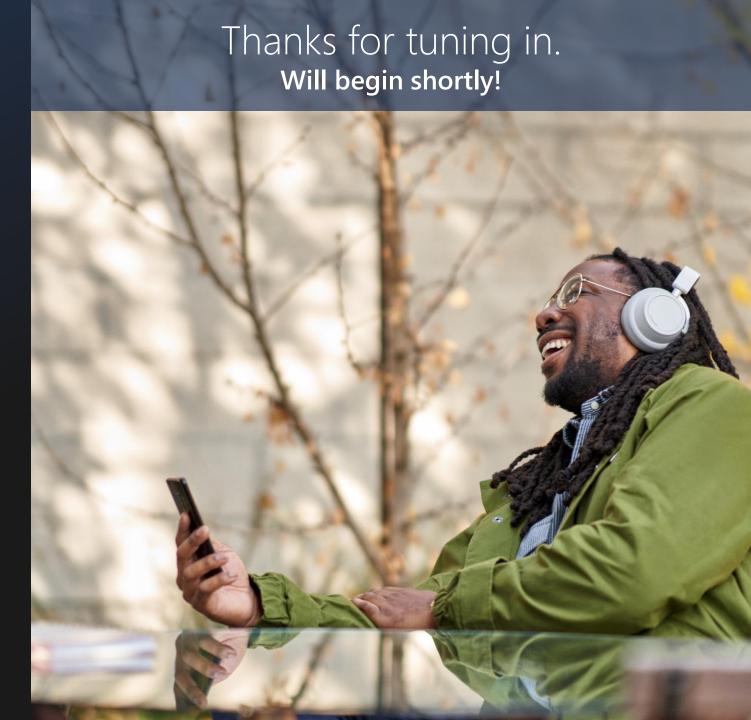
Powering Productivity:
Level Up Your Microsoft
Teams Skills for Seamless
Collaboration in Microsoft
Teams for GCC

You can ask questions using the chat function.

Microphones will be automatically muted.

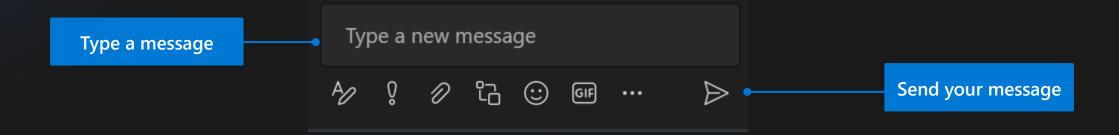
Cameras will not be in use.

Please turn your audio up and your closed captions on to ensure you can follow along with the presenter.





CHAT OPTIONS



Welcome to today's live learning session



Sheri Reed

Microsoft Sr. Customer Success

Manager



Minerva Padilla Shea Microsoft Sr. Customer Success Manager

Your Microsoft Team

Agenda

- 1 2p.m. Teams productivity
 - Introduction to Learning Pathways
 - Overall platform: Practical use cases and value
 - Hosting an engaging Teams meeting: Chat, Channels, file sharing
 - Collaboration in documents
 - Meetings
 - Apps

New NC Learning site for Microsoft applications



Microsoft 365 learning pathways

English V

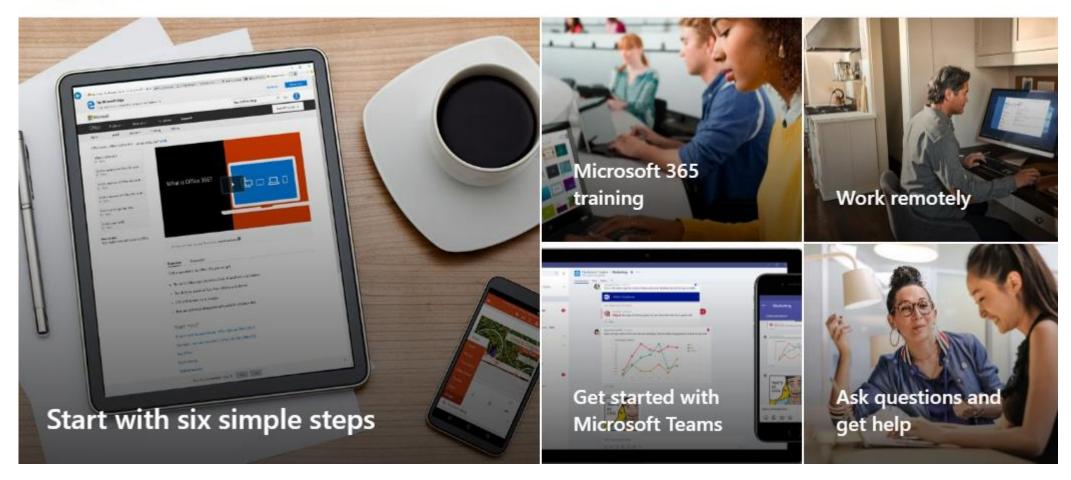
NCDIT Intranet

Home v

Microsoft 365 training ~

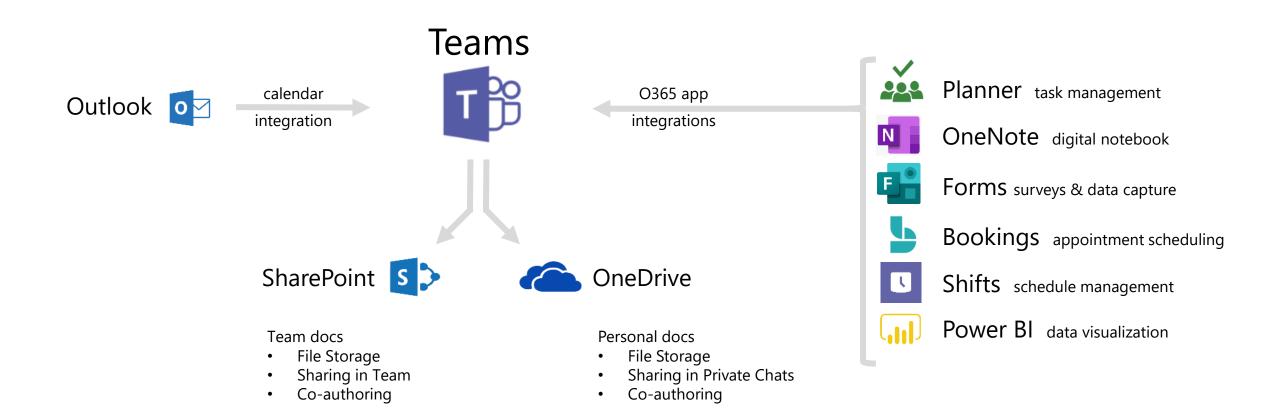
Training events calendar

Ask questions and get help ~



How Teams fits in with your Office 365 apps

A "single pane of glass" that integrates your other apps



How Teams fits in with your M365 apps

Some guidance on "what to use when"



Outlook communicate



Best ForCommunication
Calendar

Focused On Communication

- Traditional
- Ad-hoc
- Across the org
- With infrequent work colleagues



Teams meet & collaborate



Best ForCollaboration
Meetings
Chat

Focused On Meetings & Collaboration

- Dynamic
- Frequent
- Within logical work units such as departments, projects or programs



SharePoint Online my group's files/content



Best ForContent portal
File storage
Intranet

Focused On Content & Files

- Org-wide
- Department level
- Document repository
- Content management



OneDrive my files



Best ForPersonal drive
File storage
Simple sharing

Focused On Files

- Individual
- Ad-hoc sharing
- Collaboration on docs in an ad-hoc fashion

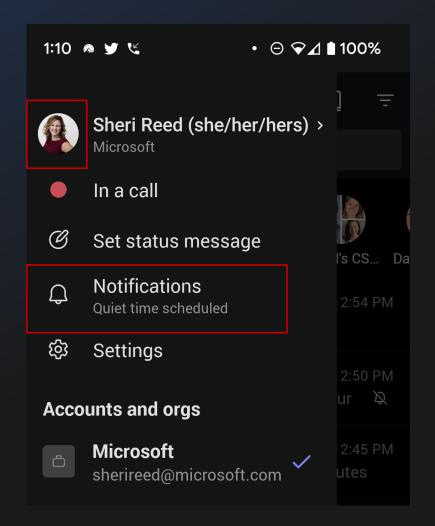


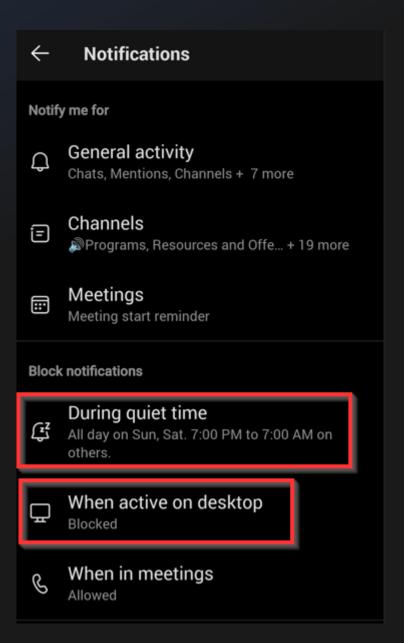
Demonstration

Microsoft Teams

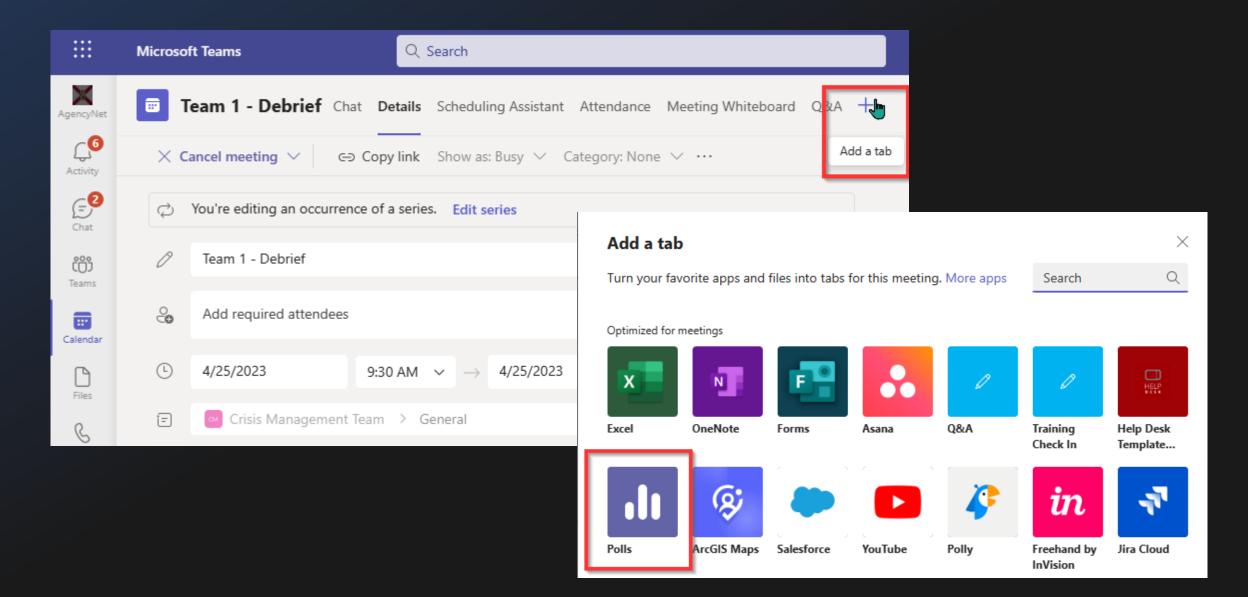


Managing Notifications on your mobile device

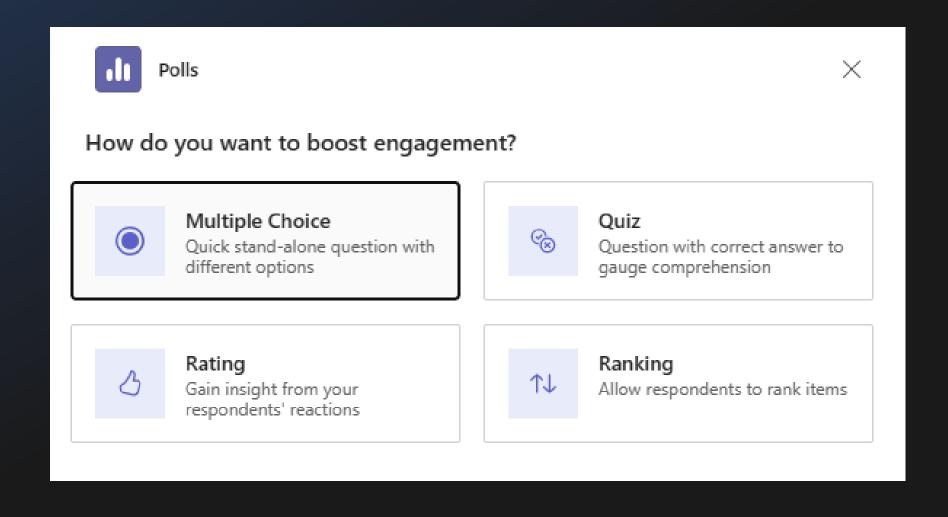




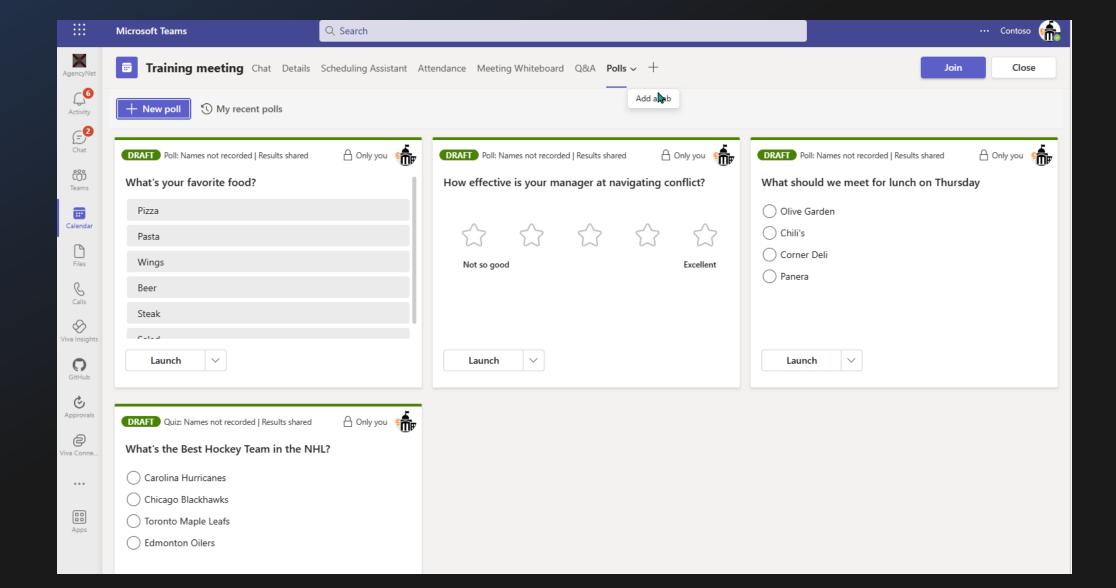
Microsoft Teams Polls



Microsoft Teams Polls



Microsoft Teams Polls



Get more done intuitively, visually, and collaboratively with Planner

Intuitive, organized experience

Build your plan, complete with team members, in no time, and organize tasks in a familiar Kanban board

Familiar, collaborative teaming

Get the full functionality of Planner in Microsoft Teams for more robust collaboration experience

Click into task cards for a wealth of information: assignee, due date, labels, attachments, and more

Fast, visual insights

Quickly see the entire range of your plan's status, from what's not started to what's late, in premade charts

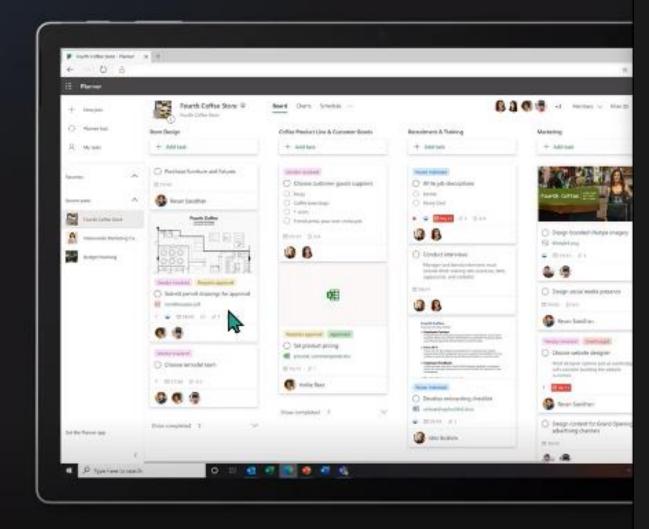
Built on the Microsoft cloud, integrated across Microsoft 365—and free as part of your Office license



Intuitive, organized experience

Arrange tasks into customizable buckets

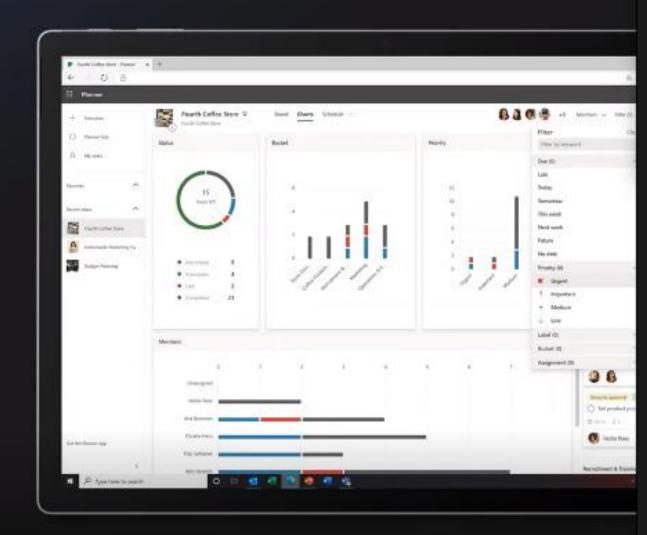
- Create custom buckets to group tasks in whatever way is best for your work
- Drag and drop task cards into different buckets
- Easily assign a task to someone by dragging their profile picture into a task card



Fast, visual insights

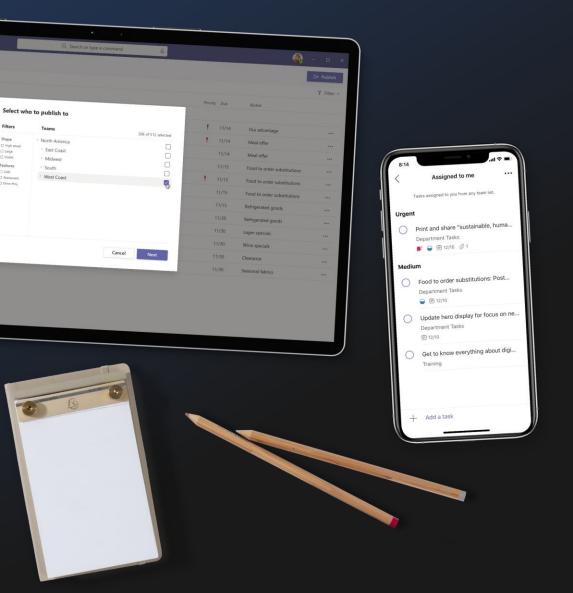
Quickly understand the status of all tasks to identify issues and offer help

- Open the Charts view to see task progress as prebuilt pie and bar charts—you don't need to create anything
- Quickly identify late and not started tasks, both for the entire team and just your assigned tasks
- Filter on progress, label, bucket, assignment, priority, and completed to dynamically update charts for precise insights
- Open task cards from within the Charts view to see details and comment on status
- Check that complete box





Automate tasks using Approvals

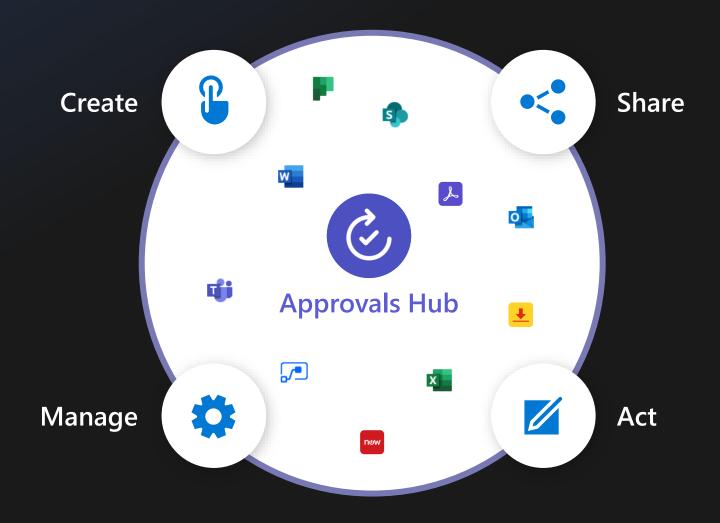


Get control over tasks and clearer direction with Tasks in Microsoft Teams, including:

- Approvals hub
- Approvals from chat
- Basic approval
- Workflow approval
- Notifications

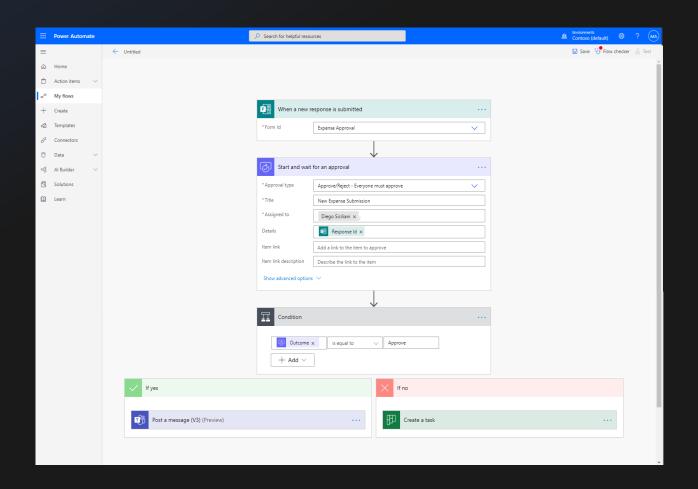
Manage all approvals in the Approvals hub

- Check status for both structured and unstructured approval requests
- Enable users to attach files directly from OneDrive and SharePoint
- Review approvals across all systems including Power Automate and SharePoint



Power Automate

- Create automated approvals workflows without coding
- Start an approval request based on triggers, and define each step or action in the process, including what to do in case of approval or rejection
- View approvals across Power Automate and SharePoint
- Integrate with other business applications using connectors



Approvals app in Teams



Manage all approvals in the Approvals hub



Speed approval requests with templates



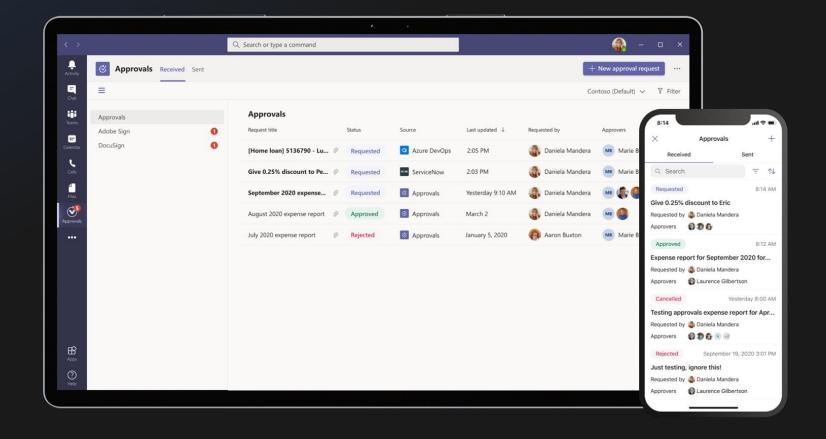
Connect partner apps to integrate workflows



Customize workflows in Power Automate

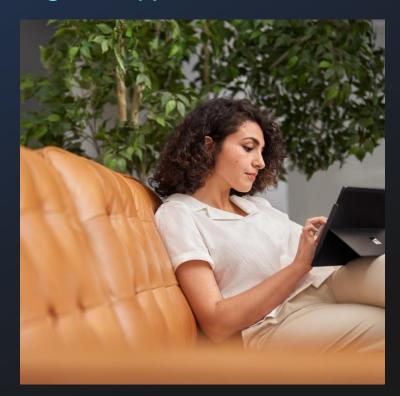


Trust security and privacy controls built into Teams



Simplify scheduling with Microsoft Bookings

Organize appointments



Share an invitation link and allow invitees to choose from available times

Save time and avoid confusion



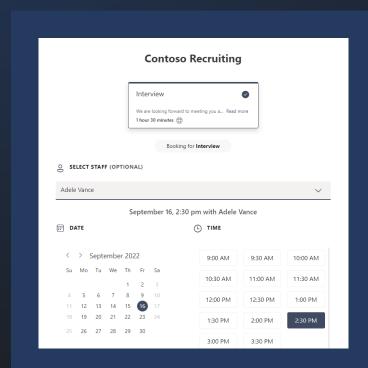
Access all services and calendars from one app

Manage team members



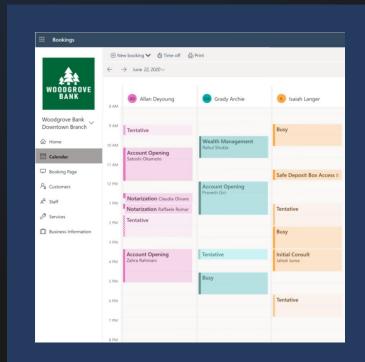
Team members can sync their calendars with Bookings

The three primary components of Bookings



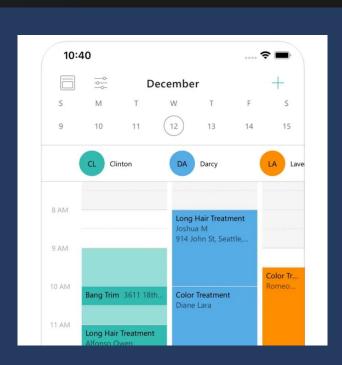
Booking page

Web-based scheduling page for customers and clients



Web app

Business-facing appointment management (or, use Teams)



Business-facing mobile app

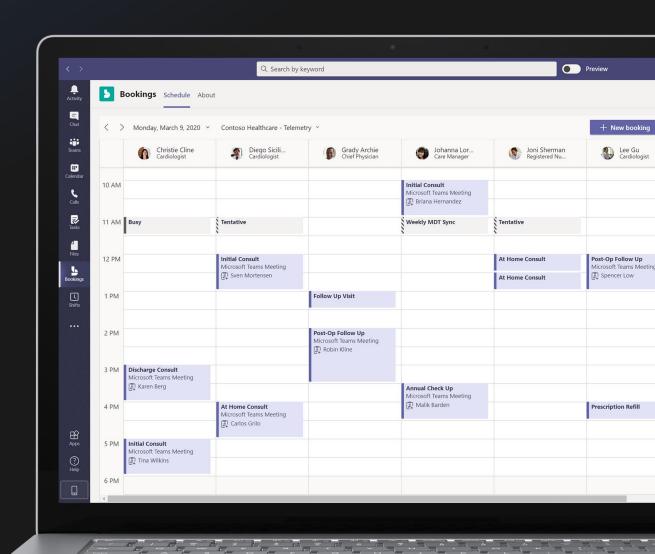
Access appointments and bookings info on the go

Meet virtually with Microsoft Teams

Make appointments virtual with **online meetings** in Microsoft Teams.

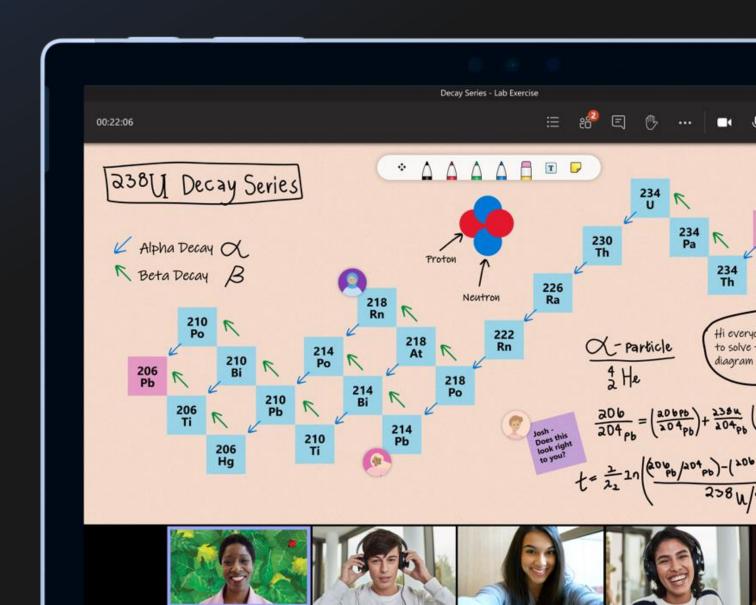
Each appointment booked as an online meeting creates a unique meeting link that is sent to attendees.

From the **Bookings app in Teams**, create calendars, assign staff, and schedule and manage appointments without leaving Teams.



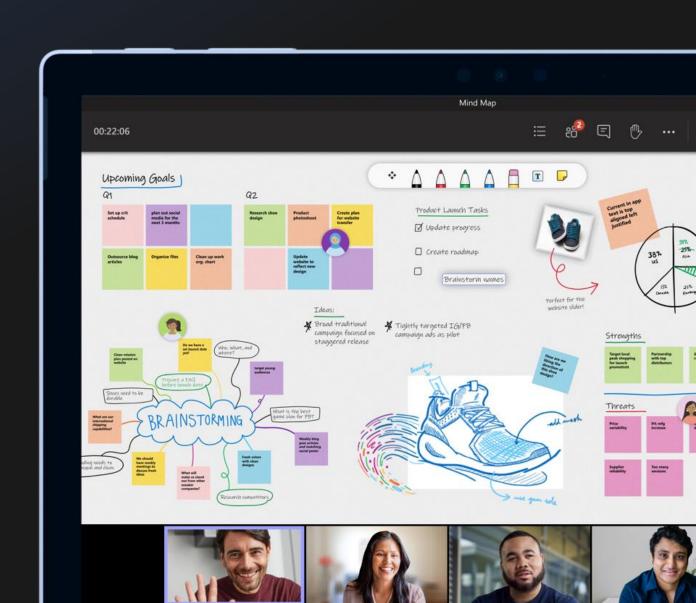
What is Microsoft Whiteboard

The collaborative digital canvas in Microsoft 365 for effective meetings and engaging learning.



Access Microsoft Whiteboard

- Web or desktop application
- Tablet, Surface Hub, or Teams Rooms
- Teams meetings, chat, or channels
- OneDrive for Business



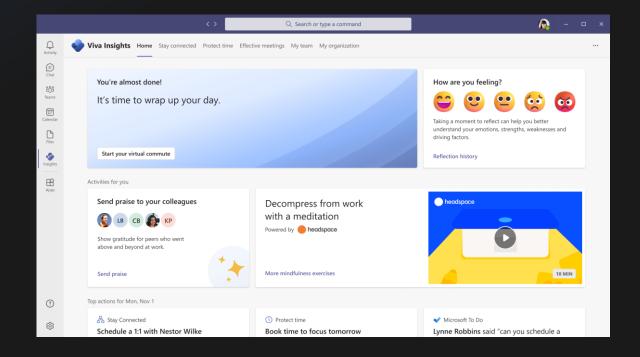
Microsoft Viva Insights

Improve productivity and wellbeing with data-driven, privacy-protected insights and recommendations.

Get personal insights in the flow of work

2 Help teams balance productivity and wellbeing

Designed to help keep your data safe and private





Thank you for your time & attention during this session