

Category	Group	Description	FY 2024-2025 Rate	Unit/ Frequency
Voice Services				
Local Telephone Service	All Local Telephone Services	All non-managed local voice services purchased through DIT	Vendor Cost + 8.10%	Varies by Product
Cabling and Wiring (Structured Cabling)		CISP-Convenience Inside Plant Projects	Cost + 8%	
		COSP-Convenience Outside Plant Projects	Cost + 8%	
		BISP-Bid Inside Plant Projects	Cost + 8%	
		BOSP-Bid Outside Plant Projects	Cost + 8%	
	> Dedicated	Intra-State or Inter-State	\$0.0152	Minute
		Canadian	Tariff	Minute
		Toll, International	Tariff	Minute
	> Switched (includes authorization codes)	Intra-State or Inter-State	\$0.0394	Minute
		Canadian	Tariff	Minute
		Toll, International	Tariff	Minute
	Toll-Free (800, 888, 877, etc)			
	> Switched	Intra-State or Inter-State	\$0.0342	Minute
	> Dedicated	Intra-State or Inter-State	\$0.0205	Minute
	> Audio Conference Secure	Intra-State or Inter-State	\$0.0284	Minute/Conferee
		Payphone surcharge	Tariff	Per call
	Pay Phone Service	Public Pay Phone Service	\$0.17	Per Pay Phone Per Month
	SIP/IP	Intra-State or Inter-State	\$0.0140	Minute
Enterprise Voice Services-Contact Center		<u>Contact Center Agent Category:</u>		
		Contact Center Basic Features	Vendor cost + 3%	
		Contact Center Advanced Features	Vendor cost + 1%	
		Engineering Charges	Actual vendor cost	
Enterprise Voice Services-EIPT	Enterprise IP Telephony (EIPT) Service	<u>User Line Rate - (does not include telephone instrument)</u>		
		<u>PRE-PAYMENT/CONTRACT RENEWAL</u>		
		Phone to phone paging	\$1.00	Line/Month
		E-Fax setup rate	\$105.02	Line/Month
		E-Fax additional line rate	\$52.53	Line/Month

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		VoIP User Interfaces (telephone instruments and adjuncts)	<i>Actual vendor cost</i>	<i>Varies by product</i>
		Next Gen Managed VoIP Install	<i>\$30.35</i>	<i>Per Line/One Time</i>
		Webex	<i>\$12.73</i>	<i>Monthly</i>
		Next Gen VoIP w/Voicemail	<i>\$12.73</i>	<i>Monthly</i>
		Next Gen VoIP Hi Capacity	<i>\$25.46</i>	<i>Monthly</i>
		Next Gen Call Recording	<i>\$80.00</i>	<i>Monthly</i>
		Site Voice Gateway - Small	\$80.77	Monthly
		Site Voice Gateway - Medium	\$102.56	Monthly
		Site Voice Gateway - Large	\$231.93	Monthly
		Analog Voice Gateway - Small	\$14.83	Monthly
		Analog Voice Gateway - Medium	\$23.10	Monthly
		Analog Voice Gateway - Large	\$89.49	Monthly
Premise Telephony - Purchase or Upgrade	Admin. Fee-Telecom Systems	Non-Direct	<i>5.00%</i>	<i>Per Order</i>
Premise Telephony - MACs and Maintenance	Admin. Fee-Telecom Systems	Direct	<i>11.00%</i>	<i>Per Order</i>
Wireless Cellular*	All Cellular Services		Vendor Charge + 1%	
	AT&T Mobility	All cellular plans, services, features, and equipment	Cost + 1.0%	n/a
	Sprint (Nextel)	All cellular plans, services, features, and equipment	Cost + 1.0%	n/a
	T-Mobile	All cellular plans, services, features, and equipment	Cost + 1.0%	n/a
	US Cellular	All cellular plans, services, features, and equipment	Cost + 1.0%	n/a
	Verizon	All cellular plans, services, features, and equipment	Cost + 1.0%	n/a
	Cellular Services	SmartPhone Voice/Data/Text 400 min. * See note below	\$49.03	Monthly
		4GLTE Mobile Broadband 5GB * See note below	\$38.75	Monthly
		Nationwide 400 Shared Plan * See note below	\$29.41	Monthly
	*Link to vendor website for listing of services and pricing			
Paging Services	Paging Service		<i>\$0.05</i>	<i>Per Unit Monthly</i>
	SMS Texting		<i>\$0.005</i>	<i>Per Text Monthly</i>
	SMS - Long Code		<i>\$20.00 Pass Thru</i>	<i>Monthly</i>
	SMS - Short Code		<i>\$680.00 Pass Thru</i>	<i>Monthly</i>
	SMS - Number Lookup		\$0.0008	Per Unit Monthly
	Spok (Sample Cost - with Markup)	Numeric		
		Local or Statewide	\$4.50	Month
		Nationwide	\$12.50	Month
		Alphanumeric		
		Local and Statewide	\$7.00	Month
		Nationwide	\$17.50	Month
		Notify@Once Software - Receive Only	\$2.55	Month
		Notify@Once Software - Send and Receive	\$4.55	Month
		Voice Mail (10 msgs)	\$1.80	Month
		Voice Mail Plus (10 msgs)	\$4.15	Month
		Voice Mail (15 msgs)	\$5.95	Month
		Toll Free 800 Number	\$5.05	Month
		Cell Text Messaging	\$3.05	Month
		Page Sync	\$10.50	Month
		Ready Call	\$7.00	Month
		WeatherBug	\$2.50	Month

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	Spok Assured Messaging Paging Units (Sample Cost - with Markup)	2.0 Nationwide Service using M90 or ST902:			
		25K Character Package - \$0.07 overage	\$15.05	Month	
		250K Character Package - \$0.05 overage	\$19.05	Month	
			Numeric - \$20 Deductible	\$2.05	Month
			Alphanumeric - \$35 Deductible	\$3.05	Month
			2 Way Communicator M90 - \$99 Deductible	\$4.00	Month
			2 Way Communicator T900/ST902 - \$99 Deductible	\$4.00	Month
		Spok Equipment Purchase Options (Sample Cost - with Markup)	Numeric Model ST800	\$39.00	One-Time
	Numeric Model Davis Comms BR502		\$39.00	One-Time	
	Alphanumeric Model Advisor Elite		\$69.00	One-Time	
	Alphanumeric Model Davis Comm BR802		\$69.00	One-Time	
	2-Way Communicator Model M90		\$99.00	One-Time	
	2-Way Communicator Model ST902		\$149.99	One-Time	

SUBMITTED BUT NOT YET APPROVED