IT Business Applications

All Rate Changes are shown in Italicized Bold Letters

Service Name	Service Description	Rate	Rate Unit or Frequency
Professional Services - Electronic Document Management (EDM) Services	EDM Service	*$74.33*	*Per User*
	EDM Consulting	$125.00	Per Hour
	Captiva	*$481.08*	*Per Concurrent User*
	Direct Bill (SCUBI)	$1.00	Pass-thru
BI Service	Viewer Account	*$8.44*	*Monthly*
	Explorer Account	*$21.24*	*Monthly*
	Creator Account	*$42.91*	*Monthly*
	External Site Rate	*$290.29*	*Monthly*
Professional Service - IT Project Management & Executive Consulting Services	Project Manager	*$102.32*	*per hour worked*
	Direct Bill (Project Management)	*$1.00*	Pass-thru
IT Professional Services and Tools - Software Quality & Security Services	Application Functional Testing	*$160.99*	*Monthly*
	Application Performance Analysis & Test	*$243.12*	*Monthly*
	Application Monitoring Solutions	*$148.06*	*Monthly*
	Agile & Dev Ops Solutions	*$66.93*	*Monthly*
	SQA Contractor	$80.62	Hourly
IT Service Management (ITSM) Services - Service Desk Capabilities Only	ITSM Consulting	$101.83	Per Hour
	ITSM-Advanced (Standard License)	*$72.62*	*Monthly*
	MOU Costs	$1.00	Pass-thru rate
	CSM Support	*$1.28*	*Per User Per Month*