

Category	Group	Description	FY 2021-2022 Rate	Unit/ Frequency
<b>Voice Services</b>				
<i>Local Telephone Service</i>	<i>All Local Telephone Services</i>	<i>All non-managed local voice services purchased through DIT</i>	<i>Vendor Cost + 24%</i>	<i>Varies by Product</i>
<i>Centrex Line Rates</i>	<i>Single Access Centrex Line:</i>			
		<i>AT&amp;T</i>	<i>\$17.79</i>	<i>Line/Mo.</i>
		<i>Century Link</i>	<i>\$22.64</i>	<i>Line/Mo.</i>
		<i>Frontier</i>	<i>\$35.13</i>	<i>Line/Mo.</i>
	<i>Multiple Access Centrex Line:</i>			
		<i>AT&amp;T</i>	<i>\$17.79</i>	<i>Line/Mo.</i>
		<i>Century Link</i>	<i>\$24.85</i>	<i>Line/Mo.</i>
		<i>Frontier</i>	<i>\$21.85</i>	<i>Line/Mo.</i>
	<i>Foreign Exchange Ctx Trunk (incl terminations):</i>			
		<i>AT&amp;T</i>	<i>\$57.91</i>	<i>Line/Mo.</i>
	<i>Foreign Exchange Ctx Trunk Mileage (per mile):</i>			
		<i>AT&amp;T</i>	<i>\$2.79</i>	<i>Line/Mo.</i>
	<i>Uniform Call Distribution w/1st Announcement:</i>			
		<i>AT&amp;T</i>	<i>\$29.18</i>	<i>Arr/Mo.</i>
	<i>Centrex ISDN BRI:</i>			
		<i>AT&amp;T</i>	<i>\$59.61</i>	<i>Line/Mo.</i>
<i>Business Non-Centrex Line Rates</i>	<i>Business Line (No Features)</i>	<i>AT&amp;T</i>	<i>\$39.75</i>	<i>Line/Mo.</i>
		<i>Century Link</i>	<i>\$39.52</i>	<i>Line/Mo.</i>
	<i>Business Line (With Features CFB/D &amp; MWI)</i>	<i>AT&amp;T</i>	<i>\$48.62</i>	<i>Line/Mo.</i>
		<i>Century Link</i>	<i>\$45.28</i>	<i>Line/Mo.</i>
	<i>Key System Line w/Hunting</i>	<i>AT&amp;T</i>	<i>\$68.19</i>	<i>Line/Mo.</i>
	<i>Non-Centrex ISDN BRI</i>	<i>AT&amp;T</i>	<i>\$129.72</i>	<i>Line/Mo.</i>
		<i>Century Link</i>	<i>\$116.22</i>	<i>Line/Mo.</i>
	<i>ISDN PRI</i>	<i>AT&amp;T Metro</i>	<i>\$521.97</i>	<i>Line/Mo.</i>
	<i>ISDN PRI</i>	<i>AT&amp;T</i>	<i>\$621.08</i>	<i>Line/Mo.</i>
		<i>Century Link (Does not include numbers)</i>	<i>\$517.28</i>	<i>Line/Mo.</i>
	<i>SMDI Circuit</i>	<i>AT&amp;T (No Priv Ln)</i>	<i>\$279.50</i>	<i>Line/Mo.</i>
	<i>DID Trunk (includes 1st 20 numbers)</i>	<i>AT&amp;T</i>	<i>\$78.02</i>	<i>Line/Mo.</i>
		<i>Century Link</i>	<i>\$53.62</i>	<i>Line/Mo.</i>
<i>Centrex Moves, Adds, and Changes</i>	<i>MAC Maintenance and Repairs:(Contract 725A)</i>	<i>Labor and Materials (REPLACED BY DIRECT)</i>	<i>Discontinued</i>	<i>Effective 7/1/2021</i>
<i>Cabling and Wiring</i>		<i>CISP-Convenience Inside Plant Projects</i>	<i>Cost + 16%</i>	
		<i>COSP-Convenience Outside Plant Projects</i>	<i>Cost + 16%</i>	
		<i>BISP-Bid Inside Plant Projects</i>	<i>Cost + 16%</i>	
		<i>BOSP-Bid Outside Plant Projects</i>	<i>Cost + 16%</i>	
		<i>Consulting and Campus Design</i>	<i>Discontinued</i>	<i>Effective 7/1/2021</i>
<i>Long Distance</i>				
	<i>Outbound Long Distance</i>			
	<i>&gt; Dedicated</i>	<i>Intra-State or Inter-State</i>	<i>\$0.018</i>	<i>Minute</i>
		Canadian	Tariff	Minute
		Toll, International	Tariff	Minute
	<i>&gt; Switched (includes authorization codes)</i>	<i>Intra-State or Inter-State</i>	<i>\$0.047</i>	<i>Minute</i>
		Canadian	Tariff	Minute
		Toll, International	Tariff	Minute
	<i>Toll-Free (800, 888, 877, etc)</i>			
	<i>&gt; Switched</i>	<i>Intra-State or Inter-State</i>	<i>\$0.035</i>	<i>Minute</i>
	<i>&gt; Dedicated</i>	<i>Intra-State or Inter-State</i>	<i>\$0.021</i>	<i>Minute</i>
	<i>&gt; Audio Conference Secure</i>	<i>Intra-State or Inter-State</i>	<i>\$0.029</i>	<i>Minute/Conferee</i>

Category	Group	Description	FY 2021-2022 Rate	Unit/ Frequency
		Payphone surcharge	Tariff	Per call
	Pay Phone Service	Public Pay Phone Service	\$4.85	Per Pay Phone Per Month
	<b>SIP/IP</b>	<b>Intra-State or Inter-State</b>	<b>\$0.014</b>	<b>Minute</b>
Enterprise Voice Services-Contact Center		<b>Contact Center Agent Category:</b>		
		<b>VoIP Agent</b>	<b>\$60.95</b>	<b>Month</b>
		<b>VoIP Supervisor</b>	<b>\$65.53</b>	<b>Month</b>
		<b>Contact Center Service - (In addition to User Line Rate and telephone instrument)</b>		
		<b>Elite Multi Channel (EMC) CTI Service</b>	<b>\$147.98</b>	<b>Month</b>
		<b>Interactive Voice Response (IVR) Service</b>		
		<b>Tier 1 IVR - DTMF</b>	<b>Discontinued</b>	<b>Effective 7/1/2021</b>
		<b>Tier 2 IVR - Directed Speech</b>	<b>\$130.55</b>	<b>Per Port</b>
		<b>Call Recording Quality</b>	<b>\$54.75</b>	<b>Month</b>
		<b>Call Recording</b>	<b>\$67.06</b>	<b>Month</b>
		<b>Screen Recording</b>	<b>\$81.34</b>	<b>Month</b>
		<b>Work Flow Management</b>	<b>\$55.18</b>	<b>MOU Rate</b>
		<b>Call Back Assist</b>	<b>\$258.11</b>	<b>Month</b>
		<b>Wallboard</b>	<b>\$1,495.78</b>	<b>Month</b>
Enterprise Voice Services-EIPT	Enterprise IP Telephony (EIPT) Service	User Line Rate - (does not include telephone instrument)		
		PRE-PAYMENT/CONTRACT RENEWAL		
		<b>VoIP Line (includes Voice Mail)</b>	<b>\$23.82</b>	<b>Month</b>
		<b>VoIP Line - Hi Cap (includes Voice Mail)</b>	<b>\$32.00</b>	<b>Month</b>
		VoIP Voice Mail only	\$17.71	Month
		VoIP Number Only (Local directory Number LDN)	\$14.34	Month
		Analog line only	\$21.42	Month
		<b>Cisco Plain Service, Voicemail (REPLACED BY NEXT GEN VOIP W/VOICEMAIL)</b>	<b>Discontinued</b>	<b>Effective 7/1/2021</b>
		<b>Cisco High Capacity (REPLACED BY NEXT GEN VOIP HI CAP)</b>	<b>Discontinued</b>	<b>Effective 7/1/2021</b>
		EIPT IVR Access (Requires custom IVR application)		
		PRE-PAYMENT/CONTRACT RENEWAL		
		VoIP IVR Port	\$27.17	Month
		VoIP User Interfaces (telephone instruments and adjuncts)		
		PRE-PAYMENT/CONTRACT RENEWAL		
		VoIP Model 9608	\$180.00	One-Time Charge
		VoIP Model 9608G	\$189.00	One-Time Charge
		VoIP Model 9611G	\$273.60	One-Time Charge
		VoIP Model 9620C (Repair Replacement Only)	\$268.80	One-Time Charge
		VoIP Model 9621G	\$354.60	One-Time Charge
		VoIP Model 9640G	\$432.00	One-Time Charge
		VoIP Model 9641G	\$405.60	One-Time Charge
		Voip B159 Conference Phone	\$720.00	One-Time Charge
		VoIP Model B189 Conference Phone	\$907.50	One-Time Charge
		VoIP Model B100 Conference Phone Mic Extension	\$160.05	One-Time Charge
		VoIP 24-Button Expansion Module	\$129.60	One-Time Charge
		Analog User Interface- user provides analog telephone	\$159.36	One-Time Charge
		<b>SIP Voice Install</b>	<b>\$55.00</b>	<b>Monthly</b>
		<b>Next Gen Managed VoIP Install</b>	<b>\$95.00</b>	<b>Monthly</b>
		<b>Next Gen VoIP w/Voicemail</b>	<b>\$16.21</b>	<b>Monthly</b>
		<b>Next Gen VoIP High Cap</b>	<b>\$28.60</b>	<b>Monthly</b>
		Site Voice Gateway - Small	\$80.77	Monthly
		Site Voice Gateway - Medium	\$102.56	Monthly

Category	Group	Description	FY 2021-2022 Rate	Unit/ Frequency
		Site Voice Gateway - Large	\$231.93	Monthly
		Analog Voice Gateway - Small	\$14.66	Monthly
		Analog Voice Gateway - Medium	\$23.10	Monthly
		Analog Voice Gateway - Large	\$89.49	Monthly
<b>Premise Telephony- Purchase or Upgrade</b>	<b>Admin. Fee-Telecom Systems</b>	<b>Key Systems - New or Upgrade (REPLACED BY NON-DIRECT)</b>	<b>Discontinued</b>	<b>Effective 7/1/2021</b>
		<b>PBX Systems - VoIP or Legacy - New or Upgrade (REPLACED BY NON-DIRECT)</b>	<b>Discontinued</b>	<b>Effective 7/1/2021</b>
		<b>Voice Messaging Systems - New or Upgrade (REPLACED BY NON-DIRECT)</b>	<b>Discontinued</b>	<b>Effective 7/1/2021</b>
		<b>External Paging systems - New or Upgrade (REPLACED BY NON-DIRECT)</b>	<b>Discontinued</b>	<b>Effective 7/1/2021</b>
		<b>Specialty Telephone equipment and accessories (REPLACED BY NON-DIRECT)</b>	<b>Discontinued</b>	<b>Effective 7/1/2021</b>
	<b>Telephony Consultative Services</b>	<b>Service Package I (SERVICE NO LONGER BEING OFFERED)</b>	<b>Discontinued</b>	<b>Effective 7/1/2021</b>
		<b>Service Package II (SERVICE NO LONGER BEING OFFERED)</b>	<b>Discontinued</b>	<b>Effective 7/1/2021</b>
		<b>Service Package III (SERVICE NO LONGER BEING OFFERED)</b>	<b>Discontinued</b>	<b>Effective 7/1/2021</b>
		<b>Service Package IV (SERVICE NO LONGER BEING OFFERED)</b>	<b>Discontinued</b>	<b>Effective 7/1/2021</b>
		<b>Custom Package (SERVICE NO LONGER BEING OFFERED)</b>	<b>Discontinued</b>	<b>Effective 7/1/2021</b>
<b>Premise Telephony- MACs and Maintenance</b>	<b>Admin. Fee-Telecom Systems</b>	<b>Key Systems (REPLACED BY DIRECT)</b>	<b>Discontinued</b>	<b>Effective 7/1/2021</b>
		<b>PBX Systems - VoIP or Legacy (REPLACED BY DIRECT)</b>	<b>Discontinued</b>	<b>Effective 7/1/2021</b>
		<b>Voice Messaging Systems (REPLACED BY DIRECT)</b>	<b>Discontinued</b>	<b>Effective 7/1/2021</b>
		<b>External Paging systems (REPLACED BY DIRECT)</b>	<b>Discontinued</b>	<b>Effective 7/1/2021</b>
		<b>Specialty Telephone equipment and accessories (REPLACED BY DIRECT)</b>	<b>Discontinued</b>	<b>Effective 7/1/2021</b>
<b>Premise Telephony - Purchase or Upgrade</b>	<b>Admin. Fee-Telecom Systems</b>	<b>Non-Direct</b>	<b>37.00%</b>	<b>Per Order</b>
<b>Premise Telephony - MACs and Maintenance</b>	<b>Admin. Fee-Telecom Systems</b>	<b>Direct</b>	<b>41.00%</b>	<b>Per Order</b>
Wireless Cellular*	AT&T Mobility	All cellular plans, services, features, and equipment	Cost + 2.0%	n/a
	Sprint (Nextel)	All cellular plans, services, features, and equipment	Cost + 2.0%	n/a
	T-Mobile	All cellular plans, services, features, and equipment	Cost + 2.0%	n/a
	US Cellular	All cellular plans, services, features, and equipment	Cost + 2.0%	n/a
	Verizon	All cellular plans, services, features, and equipment	Cost + 2.0%	n/a
	<b>Cellular Services</b>	<b>SmartPhone Voice/Data/Text 400 min. * See note below</b>	<b>\$49.03</b>	<b>Monthly</b>
		<b>4GLTE Mobile Broadband 5GB * See note below</b>	<b>\$38.75</b>	<b>Monthly</b>
		<b>Nationwide 400 Shared Plan * See note below</b>	<b>\$29.41</b>	<b>Monthly</b>
		*Link to vendor website for listing of services and pricing		
Paging Services	<b>Paging Service</b>		<b>\$0.69</b>	<b>Per Unit Monthly</b>
	<b>SMS Texting</b>		<b>\$0.017</b>	<b>Per Text Monthly</b>
	SMS - Long Code		\$20.00 Pass Thru	Monthly
	<b>SMS - Short Code</b>		<b>\$680.00 Pass Thru</b>	<b>Monthly</b>
	<b>SMS - Number Lookup</b>		<b>\$0.0008</b>	<b>Per Unit Monthly</b>
	Spok (Sample Cost - with Markup)	Numeric		
		Local or Statewide	\$4.59	Month
		Nationwide	\$12.59	Month
		Alphanumeric		
		Local and Statewide	\$7.09	Month
		Nationwide	\$17.59	Month
		Notify@Once Software - Receive Only	\$2.64	Month
		Notify@Once Software - Send and Receive	\$4.64	Month
		Alpha Mate Terminal	N/A	

DIT Rate Schedules (Effective July 1, 2021 through June 30, 2022)

Category	Group	Description	FY 2021-2022 Rate	Unit/ Frequency
		Voice Mail (10 msgs)	\$1.89	Month
		Voice Mail Plus (10 msgs)	\$4.24	Month
		Voice Mail (15 msgs)	\$6.04	Month
		Toll Free 800 Number	\$5.14	Month
		Cell Text Messaging	\$3.14	Month
		Page Sync	\$10.59	Month
		Ready Call	\$12.54	Month
		WeatherBug	\$2.59	Month
	Spok Assured Messaging Paging Units (Sample Cost - with Markup)	2.0 Nationwide Service using M90 or ST902:		
		10K Character Package - \$0.10 overage	N/A	Month
		25K Character Package - \$0.07 overage	\$15.14	Month
		75K Character Package - \$0.06 overage	N/A	Month
		250K Character Package - \$0.05 overage	\$19.14	Month
		Unlimited Character Package	N/A	Month
		Paging Unit Lease charge (add to service rate)	N/A	Month
		Numeric - \$20 Deductible	\$2.14	Month
		Alphanumeric - \$35 Deductible	\$3.14	Month
		2 Way Communicator M90 - \$99 Deductible	\$4.09	Month
		2 Way Communicator T900/ST902 - \$99 Deductible	\$4.09	Month
	Spok Equipment Purchase Options (Sample Cost - with Markup)	Numeric Model ST800	\$39.00	One-Time
		Numeric Model Davis Comms BR502	\$39.00	One-Time
		Alphanumeric Model Advisor Elite	\$69.00	One-Time
		Alphanumeric Model Davis Comm BR802	\$69.00	One-Time
		2-Way Communicator Model M90	\$99.00	One-Time
		2-Way Communicator Model ST902	\$149.99	One-Time
		PC Software - Swiftsend	N/A	One-Time
		Alpha Mate Terminal	N/A	One-Time