



**STATE OF NORTH CAROLINA
DEPARTMENT OF INFORMATION TECHNOLOGY (DIT)
STATEWIDE IT PROCUREMENT OFFICE**

Statewide IT Contract Number 204X – IT Infrastructure Solutions

Bid / Solicitation Number ITS-400277

Contract Award Type CONVENIENCE

Current Effective Dates **July 1, 2018 through June 30, 2023**
Renewals: Five (5) one-year options

Contract Administrator Debbie Patterson
Email: debbie.patterson@nc.gov
Tel: 919-754-6619

The Statewide IT Procurement Office continues to evaluate Vendor offers received in response to IFB ITS-400277. Additional vendors may be awarded as the State completes evaluation of offers received prior to the bid opening date and time.

Scope

The Department of Information Technology created this Statewide IT Contract to provide IT Infrastructure Solutions for purchase, with options for support, to Agencies within the State of North Carolina. The scope of the 204X Statewide IT Contract is defined in Table 1:

Segment	Segment Description
Servers	Physical servers, including rack-mounted, blades, and tower models, virtual servers, and related emerging technologies
Storage	Enterprise mass storage components, purchased as standalone units or as part of a storage system containing several unique items, and related emerging technologies
Networking Equipment	Physical devices which are required for communication and interaction between devices on a computer network, and related emerging technologies (e.g., L1-L7 networking devices: repeaters, extenders, optical, switches, routers, firewalls, gateways, and IP Telephony)
IT Infrastructure Software	Software used in the operation, maintenance, or management of IT Infrastructure Solutions within the scope of this contract (e.g., IT hardware management software, software defined storage, network modeling software, performance monitoring software)
Converged IT Infrastructure Solutions	Includes pre-engineered converged and hyper-converged enterprise infrastructure solutions that integrate one or more IT infrastructure elements (e.g., servers, storage, networking equipment, virtualization, management software) and related emerging technologies
IT Infrastructure Peripheral Components	Peripherals (e.g., memory, hard drives, racks, additional processors, cables) must be able to attach to, work with, and be supported by the IT Infrastructure Solutions and the architecture described elsewhere herein. Peripherals must be present with the general offerings of the manufacturer, and as such, normally available from the manufacturer represented. Peripheral Options (procured by themselves) may be purchased under this contract in amounts up to \$25,000 .

Segment	Segment Description
Value Added Services	Value Added Services related to IT Infrastructure Solutions (e.g., roadmap planning, site assessments, design, configuration, manufacturing (e.g., assembly, configuration), installation, implementation, training, move / add / changes, hard drive retention, end of life disposal / recycling, and support and maintenance, including extended maintenance renewals for hardware and associated software, middleware, and firmware. For Value Added Services, Vendor and Agency shall develop a mutually agreed upon written Statement of Work subject to the terms and conditions of this contract to describe in detail the Value Added Services being provided by the Vendor to the Agency and the specific pricing for these Value Added Services.

Table 1: Scope of 204X Statewide IT Contract

The contract shall be a Statewide IT **CONVENIENCE** Contract for the use of Executive State Agencies and non-Executive State Agencies as permitted by law. This is not a mandatory IT Statewide Term Contract. Non-Executive State Agencies include the North Carolina University System and its member campuses, Instructional components of the Department of Public Instruction, Instructional components of the North Carolina Community College System, as well as local (municipal and county) governments.

PLEASE NOTE: Any State Agency that will be using a 204X Vendor Solution which is Cloud-Based or Software as a Service (SaaS) must submit a request to the State CIO for a hosting exception via the Exception Process located at the following link: <https://it.nc.gov/documents/exception-resources>

NC State IT Contract 204X Manufacturers:		
Aerohive Networks	Gigamon	Ruckus Networks
Arista Networks	Hedvig (Removed 7/31/2020)	SecureWorks
Avaya	Hewlett Packard Enterprise	Symantec
Belkin	Hitachi	Tripp Lite
BlueCat Networks	IBM	Veritas **Only non-Cloud Software**
Ciena	Infoblox	VMware
Cisco	Kyndryl, Inc.	
Dell	Lenovo	
EMC	NetApp	
Extreme Networks	Nutanix	
F5 Networks	Palo Alto	
Forescout Technologies	Pure Storage	
Fortinet	Riverbed	
Fujitsu (Removed 6/9/2020)	Rubrik	

Abnormal Quantities Threshold

Any requirement that exceeds **\$250,000** must be forwarded to the Statewide IT Procurement Office for approval. The Statewide IT Procurement Office, and in consultation with the using Agency, may process the request in one or more of the following ways:

1. Purchase may be authorized at current pricing with current Vendor
2. Additional discounts from current pricing level may be negotiated with current Vendor
3. A separate Invitation for Bids may be issued for the requirement

NOTE: Effective June 10, 2021 – Per the Enterprise Security and Risk Management Office (“ESRMO”), State Agencies must submit a **Vendor Readiness Assessment Report (“VRAR”)** for any State hosted or Cloud hosted vendor solutions. The VRAR must be reviewed and approved by the Enterprise Security and Risk Management Office (“ESRMO”).

- If the request exceeds the Abnormal Quantity Threshold of the 204X contract, then State Agencies may submit the VRAR to the Statewide IT Procurement Office along with their Abnormal Quantity Request.
- If the request is below the Abnormal Quantity Threshold of the 204X contract, then State Agencies should submit the request directly to the ESRMO (michael.mccray@nc.gov) for review and approval.

The VRAR is available at the following link: <https://it.nc.gov/documents/vendor-readiness-assessment-report>.

Vendor Contact Information

Table 2 contains the awarded Vendors' Ordering Address and Contact information. Orders shall be issued directly to the respective Vendor or Authorized Reseller. To address service or pricing questions, please contact the Vendors listed below.

Awarded Vendor	Authorized Resellers	Ordering Address	Vendor / Reseller Contact Information
Aerohive Networks	Direct	Orders should be placed with Authorized Resellers listed below.	<p><u>Inside Sales – State and Local Governments</u> Jonnette Pennington Email: jpennington@aerohive.com Phone: 408-316-0913</p> <p><u>Outside Sales – State, Local Governments, K-12, Higher Education</u> Luis Rodriguez, Regional VP Email: lrodriguez@aerohive.com Phone: 321-422-9577</p> <p><u>Customer Service / Technical / Warranty Support</u> Website: https://support.aerohive.com Email: rkorb@aerohive.com Phone: 866-365-9918 Fax: 408-510-6199</p>
	A3 Communications	1911 Associates Lane Suite G Charlotte, NC 28217	<p><u>Inside Sales – State and Local Governments</u> Hunter Thornton Email: hthornton@a3communications.com Phone: 678-630-9134</p> <p><u>Outside Sales – State and Local Governments</u> Matt Whitfield Email: mwhitfield@a3communications.com Phone: 704-956-3908</p> <p><u>Sales – K-12</u> Greg Moorer Email: gmoorer@a3communications.com Phone: 803-269-9222</p> <p><u>Sales – Higher Education</u> Scott Rives Email: srives@a3communications.com Phone: 803-354-6158</p>
	CDW Government LLC	230 N. Milwaukee Ave. Vernon Hills, IL 60061	<p><u>Sales – State and Local Governments</u> Melissa Deets Email: melidee@cdwg.com Phone: 717-571-8706</p> <p><u>Sales – K-12 and High Education</u> Matt Fielding-Russell Email: mattrus@cdw.com Phone: 847-371-5600</p>

Awarded Vendor	Authorized Resellers	Ordering Address	Vendor / Reseller Contact Information
Aerohive Networks	CNIC, Inc.	4418 Monroe Road Suite E Charlotte, NC 28205-7763	<p><u>Sales – State and Local Governments</u> Gary Snyder Email: gary.snyder@cnic-inc.com Phone: 704-344-0090</p> <p><u>Sales – K-12 and Higher Education</u> Jordann Rader Email: jordann.rader@cnic-inc.com Phone: 704-582-9422</p>
	Data Network Solutions, Inc	629 Lake Tide Dr. Chapin, SC 29036	<p><u>Sales – State and Local Governments, Education</u> Bruce Fisher Email: bfisher@datanetworksolutions.com Phone: 704-905-1920</p>
	Encore Technology Group, LLC	2000 Wade Hampton Blvd. Suite 210 Greenville, SC 29615	<p><u>Inside Sales – State and Local Governments</u> Megan White Email: insidesales@encoretg.com Phone: 888-983-6267</p> <p><u>Outside Sales – State and Local Governments & Higher Education</u> Danielle Stengel Email: dstengel@encoretg.com Phone: 704-280-1489</p> <p><u>Sales – K-12</u> Mike Ingram Email: mingram@encoretg.com Phone: 336-870-0848</p>
Arista Networks, Inc.	Direct	Orders should be placed with Authorized Resellers listed below.	<p><u>Sales – State. Local Governments, K-12, Higher Education</u> Bobby Conway Email: bobby@arista.com Phone: 615-920-9303</p> <p><u>Customer Service / Technical / Warranty Support</u> Website: www.arista.com Email: support@arista.com Phone: 866-476-0000 Fax: 408-538-8920</p>
	Data Network Solutions, Inc	629 Lake Tide Dr. Chapin, SC 29036	<p><u>Inside Sales – State and Local Governments</u> Miriam Rodrigue Email: mrodrigue@datanetworksolutions.com Phone: 864-640-1343</p> <p><u>Outside Sales – State and Local Governments, Education</u> Bruce Fisher Email: bfisher@datanetworksolutions.com Phone: 704-905-1920</p>

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Arista Networks, Inc.	Intelligent Visibility, Inc.	200 South Elm. St. Suite 200 Greensboro, NC 27401	<p><u>Inside Sales – State and Local Governments</u> Tonya Brewer Email: tbrewer@intelligentvis.com Phone: 336-202-2352</p> <p><u>Outside Sales – State and Local Governments</u> Mike Controne Email: mcotrone@intelligentvis.com Phone: 336-908-8580</p> <p><u>Sales – K-12</u> Rich Dexter Email: rdexter@intelligentvis.com Phone: 336-908-2975</p> <p><u>Sales – Higher Education</u> Rob Blair Email: rbair@intelligentvis.com Phone: 336-908-7109</p>
	Sirius Computer Solutions, Inc.	10100 Reunion Place Suite 500 San Antonio, TX 78216	<p><u>Outside Sales – State and Local Governments, Education</u> Phyllis (PJ) Byrd Email: phyllis.byrd@siriuscom.com Phone: 210-369-0617</p> <p><u>Sales – K-12</u> Josh Enderline Email: Josh.Enderline@Siriuscom.com Phone: 919-215-6749</p> <p><u>Sales – Higher Education</u> Aaron Riggelman Email: Aaron.Riggelman@Siriuscom.com Phone: 919-500-1852</p>
Avaya Inc.	Direct	4655 Great America Parkway Santa Clara, CA 95054	<p><u>Sales – State and Local Governments, Education</u> Michelle Bueti Email: buetim@avaya.com Phone: 919-425-8254</p>
	CenturyLink Communications, LLC dba Lumen Technologies Group	100 CenturyLink Drive Monroe, LA 71203	<p><u>Sales – State and Local Governments</u> Wanda Straub Email: Wanda.tingen@lumen.com Phone: 910-459-4504</p> <p><u>Sales – K-12</u> Kristy DeVivo Email: Kristy.a.devivo@lumen.com Phone: 844-387-3640, Ext.6218589</p> <p><u>Sales – Higher Education</u> Ginger Little Email: Ginger.little@lumen.com Phone: 252-751-5758</p>

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Avaya Inc.	Meridian IT, Inc.	9 Parkway N. Suite 500 Deerfield, IL 60015	<u>Sales – State and Local Governments, Education</u> Wayne Iuanario Email: wayne.ianuario@meridianitinc.com Phone: 864-345-7959
	StepCG, LLC	525 W. Fifth Street Suite 332 Covington, KY 41011	<u>Sales – State and Local Governments, Higher Education</u> Rob Huff rhuff@stepcg.com Phone: 513-795-6000
	Tricom Communication Services, Inc.	5400 Etta Burke Ct. Raleigh, NC 27606	<u>Sales – State and Local Governments, Higher Education</u> Steve Chandler schandler@tricom-usa.com Phone: 919-865-2002
BlueCat Networks (USA) Inc.	Direct	Orders should be placed with Authorized Resellers listed below.	<u>Sales – State and Local Governments, Education</u> Tyler Bodell Email: tbodell@bluecatnetworks.com Phone: 703.785.7404 <u>Customer Service / Technical / Warranty Support</u> Website: https://care.bluecatnetworks.com Email: support@bluecatnetworks.com Phone: 1-866-491-2228 Fax: 416-225-3324

Awarded Vendor	Authorized Resellers	Ordering Address	Vendor / Reseller Contact Information
BlueCat Networks (USA) Inc.	SHI International Corp. (HUB VENDOR)	290 Davidson Ave. Somerset, NJ 08873	<p><u>Sales – State and Local Government, Education</u> SHI Carolina Team - QUOTING Email: carolinateam@shi.com Phone: 800-715-3197</p> <p><u>Outside Sales – State Agencies</u> Carly Higginbotham Email: Carly_Higginbotham@shi.com Phone: 919-219-7355</p> <p><u>Outside Sales – State Agencies</u> Henry Veloza Email: Henry_Veloza@shi.com Phone: 919-384-6020</p> <p><u>Outside Sales – Local Government (Raleigh Area)</u> Jackson Ling Email: Jackson_Ling@shi.com Phone: 919-602-7589</p> <p><u>Outside Sales – Local Government (Charlotte Area)</u> Justin Hansen Email: Justin_Hansen@shi.com Phone: 704-300-9126</p> <p><u>Sales – Academic (Eastern NC)</u> Matt Springett Email: Matt_Springett@shi.com Phone: 919-610-6774</p> <p><u>Sales – Academic (Western NC)</u> Chawn Simon Email: Chawn_Simon@shi.com Phone: 704-630-5999</p>
Carahsoft Technology Corporation	Direct For following products: <ul style="list-style-type: none"> • F5 Networks • Forescout • Gigamon • Infoblox • Nutanix • Palo Alto • SecureWorks • Symantec • Veritas (non-Cloud software only) 	1860 Michael Faraday Dr. Suite 100 Reston, VA 20190	<p><u>Inside Sales – State and Local Governments</u> Rich Maigne Email: Richard.Maigne@carahsoft.com Phone: 703-871-8578</p> <p><u>Outside Sales – State and Local Governments</u> Carahsoft Sales Team Email: sales@carahsoft.com Phone: 703-871-8500</p> <p><u>Sales – K-12 and Higher Education</u> Tim Boltz Email: Tim.Boltz@carahsoft.com Phone: 703-230-7402</p>

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Carahsoft Technology Corporation	<p>CDW Government LLC</p> <p>For following products:</p> <ul style="list-style-type: none"> • F5 Networks • Infoblox • Nutanix • Palo Alto • Symantec • Veritas (non-Cloud software only) 	230 N. Milwaukee Ave. Vernon Hills, IL 60061	<p><u>Inside Sales – State and Local Governments</u> Nicole Tuzzolino Email: nicotuz@cdwg.com Phone: 866-850-5223</p> <p><u>Outside Sales – State and Local Governments</u> Kyle Irwin Email: kyleirw@cdw.com Phone: 866-769-8287</p> <p><u>Sales – K-12 and High Education</u> Matt Fielding-Russell Email: mattruz@cdw.com Phone: 847-371-5600</p>
	<p>Data Network Solutions, Inc</p> <p>For following products:</p> <ul style="list-style-type: none"> • F5 Networks • Gigamon • Infoblox • Nutanix • Palo Alto • Symantec 	629 Lake Tide Dr. Chapin, SC 29036	<p><u>Inside Sales – State and Local Governments</u> Miriam Rodrigue Email: mrodrigue@datanetworksolutions.com Phone: 864-640-1343</p> <p><u>Outside Sales – State and Local Governments, Education</u> Bruce Fisher Email: bfisher@datanetworksolutions.com Phone: 704-905-1920</p>
	<p>Enterprise IT Solutions (EITS) (HUB VENDOR)</p> <p>For following products:</p> <ul style="list-style-type: none"> • F5 Networks • Gigamon • Infoblox • Nutanix • Palo Alto • Symantec 	15105 John J Delaney Dr. Suite D-32 Charlotte, NC 28277	<p><u>Sales – State and Local Governments, Education</u> Leo Chavez Email: chavezl@eits.com or quotes@eits.com Phone: 803-493-7549</p> <p><u>Sales – State and Local Governments, Education</u> Andrew Bena Email: benaa@eits.com Phone : 803-280-0283</p>
	<p>Insight Public Sector, Inc</p> <p>For following products:</p> <ul style="list-style-type: none"> • Veritas (non-Cloud software only) 	6820 S. Harl Ave. Tempe, AZ 85283	<p><u>Inside Sales – State and Local Governments</u> Scott Lipson Email: scott.lipson@insight.com Phone: 514-373-8351</p> <p><u>Outside Sales – State and Local Governments</u> Molly Harper Email: molly.harper@insight.com Phone: 919-539-8298</p> <p><u>Outside Sales – K-12 and Higher Education</u> Kelly Riedel Email: kelly.riedel@insight.com Phone: 919-379-8548</p>

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Carahsoft Technology Corporation	<p>Presidio Networked Solutions LLC</p> <p>For following products:</p> <ul style="list-style-type: none"> • F5 Networks • Gigamon • Infoblox • Nutanix • Palo Alto • Veritas (non-Cloud software only) 	<p>5003 S. Miami Blvd Suite 110 Durham, NC 27703</p>	<p><u>Inside Sales – State and Local Governments</u> Jessica Blust jblust@presidio.com Phone: 407-641-0524</p> <p><u>Outside Sales – State and Local Governments, Higher Education</u> Shawn Alba Email: salba@presidio.com Phone: 919-592-9676</p> <p><u>Sales – K-12</u> Jim Slowik Email: jslowik@presidio.com Phone: 919-228-6123</p>
	<p>SHI International Corp. (HUB VENDOR)</p> <p>For following products:</p> <ul style="list-style-type: none"> • F5 Networks • Gigamon • Infoblox • Nutanix • Palo Alto • Symantec • Veritas (non-Cloud software only) 	<p>290 Davidson Ave. Somerset, NJ 08873</p>	<p><u>Sales – State and Local Government, Education</u> SHI Carolina Team - QUOTING Email: carolinatteam@shi.com Phone: 800-715-3197</p> <p><u>Outside Sales – State Agencies</u> Carly Higginbotham Email: Carly_Higginbotham@shi.com Phone: 919-219-7355</p> <p><u>Outside Sales – State Agencies</u> Henry Veloza Email: Henry_Veloza@shi.com Phone: 919-384-6020</p> <p><u>Outside Sales – Local Government (Raleigh Area)</u> Jackson Ling Email: Jackson_Ling@shi.com Phone: 919-602-7589</p> <p><u>Outside Sales – Local Government (Charlotte Area)</u> Justin Hansen Email: Justin_Hansen@shi.com Phone: 704-300-9126</p> <p><u>Sales – Academic (Eastern NC)</u> Matt Springett Email: Matt_Springett@shi.com Phone: 919-610-6774</p> <p><u>Sales – Academic (Western NC)</u> Chawn Simon Email: Chawn_Simon@shi.com Phone: 704-630-5999</p>

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Carahsoft Technology Corporation	World Wide Technology, LLC (HUB VENDOR) For following products: <ul style="list-style-type: none"> • F5 Networks • Gigamon • Infoblox • Nutanix • Palo Alto • Symantec 	1 World Wide Way St. Louis, MO 63146 Phone: 800-432-7008	<u>Inside Sales – State and Local Government</u> Alexia Sharritts Email: alexia.sharritts@wwt.com Phone: 404-443-9198 <u>Outside Sales – State and Local Government</u> Amanda VanSpybrook Email: Amanda.VanSpybrook@wwt.com Phone: 919-455-8806 <u>Sales for State and K-12 and Higher Education)</u> Adam Pierce Adam.pierce@wwt.com Phone: 919-614-1516
CDWG	Direct For following products: <ul style="list-style-type: none"> • Belkin • Riverbed • Rubrik • Tripp Lite 	230 N. Milwaukee Ave Vernon Hills, IL 60061	<u>Inside Sales – State and Local Governments</u> Nicole Tuzzolino Email: nicotuz@cdwg.com Phone: 866-850-5223 <u>Outside Sales – State and Local Governments</u> Kyle Irwin Email: kyleirw@cdw.com Phone: 866-769-8287 <u>Sales – K-12</u> Ray Sorrentino Email: raysor@cdwg.com Phone: 866-833-0358 <u>Sales – Higher Education</u> Justin Scott Email: justins@cdwg.com Phone: 877-820-8807

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Ciena	Direct	Orders should be placed with Authorized Resellers listed below.	<p><u>Sales – State Governments</u> Larry Graff Email: lgraff@ciena.com Phone: 443-690-3480</p> <p><u>Sales –Local Governments, K-12, Higher Education</u> Greg Nelson Email: gnelson@ciena.com Phone: 919-609-0830</p> <p><u>Customer Service / Technical / Warranty Support</u> Website: https://portal.ciena.com Phone: 800-243-6224 Fax: 410-694-5750</p>
	Carousel Industries of North America, Inc	659 South County Trail Exeter, RI 02882	<p><u>Sales – State and Local Governments, Education</u> Brandon L. Hall Email: bhall@carouselindustries.com Phone: 919-230-9536</p>
	CenturyLink Communications LLC.	14111 Capital Blvd. Wake Forest, NC 27587	<p><u>Sales – State and Local Governments, Education</u> Wanda Straub Email: Wanda.tingen@lumen.com Phone: 910-459-4504</p>
	CDW Government LLC	230 N. Milwaukee Ave. Vernon Hills, IL 60061	<p><u>Inside Sales – State and Local Governments</u> Melissa Deets Email: melidee@cdwg.com Phone: 717-571-8706</p> <p><u>Outside Sales – State and Local Governments</u> Kyle Irwin Email: kyleirw@cdw.com Phone: 866-769-8287</p> <p><u>Sales – K-12 and High Education</u> Matt Fielding-Russell Email: mattrus@cdw.com Phone: 847-371-5600</p>
	Graybar	211 S. New Hope Road Raleigh, NC 27610	<p><u>Inside Sales – State and Local Governments, K-12, Higher Education</u> Bryan Gilliam Email: Byran.gilliam@graybar.com Phone: 336-275-9441</p> <p><u>Outside Sales – State and Local Governments, K-12, Higher Education</u> Steve Foy Email: Steven.foy@graybar.com Phone: 919-623-8544</p>

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Ciena	Integration Partners Corporation	12 Hartwell Avenue, Lexington, MA 02421	<u>Sales – State and Local Governments, Education</u> Greg Fowler Email: gfwler@integrationpartners.com Phone: 704-236-1028
	Telamon Corporation	1000 E 116th St Carmel, IN 46032	<u>Sales – State and Local Governments, Education</u> Mike Taylor Email: Mike.taylor@telamon.com Phone: 404-307-2360
	Walker and Associates, Inc. (HUB VENDOR)	7129 Old US Hwy 52 N Lexington, NC 27295	<u>Inside Sales – State and Local Governments, K-12, Higher Education</u> Emma Hanes Email: Emma.Hanes@walkerfirst.com Phone: 336-731-5310 <u>Outside Sales – State and Local Governments, K-12, Higher Education</u> Eddie Lester Email: Eddie.Lester@walkerfirst.com Phone: 336-328-6275
Cisco Systems, Inc.	Direct	Orders should be placed with Authorized Resellers listed below.	<u>Sales State and Local Governments</u> Anna Miller Email: annamil@cisco.com Phone: 984-216-0775 <u>Outside Sales – For the following State Government Agencies: DIT, DPS, AOC only</u> Chris Kouskolekas Email: ckouskol@cisco.com Phone: 919-392-0527 (office) 919-428-4020 (mobile) <u>Sales –K-12 and Higher Education</u> Andy Chai-Seong Email: achaiseo@cisco.com Phone: 408-895-2832
	CDW Government LLC	230 N. Milwaukee Ave. Vernon Hills, IL 60061	<u>Outside Sales – State and Local Governments</u> Kyle Irwin Email: kyleirw@cdw.com Phone: 919-272-6083 <u>Sales – K-12 and High Education</u> Matt Fielding-Russell Email: mattrus@cdw.com Phone: 847-371-5600

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Cisco Systems, Inc.	ePlus Technology, Inc.	511 Davis Drive Suite 350 Morrisville, NC 27560	<p><u>Inside Sales – State and Local Governments, Education</u> Kelly Manning Email: kmanning@eplus.com Phone: 910-679-3726</p> <p><u>Outside Sales – State and Local Governments, Education</u> Marcel Provencher Email: mprovencher@eplus.com Phone: 919-767-2979</p>
	DISYS Solutions, Inc.	44670 Cape Court Suite 100 Ashburn, VA 20147	<p><u>Inside State and Local Governments</u> Pankaj Sharma Email: Pankaj.Sharma@dsitech.com Phone: 571-707-3610</p> <p><u>Outside Sales – State and Local Governments and K-12</u> John Mills Email: John.Mills@dsitech.com Phone: 864-350-8477</p> <p><u>Sales – Higher Education</u> Roy Everett Email: Roy.Everett@dsitech.com Phone: 571-707-3655</p>
	Internetwork Services Incorporated, dba Internetwork Engineering	13777 Ballantyne Corporate Place Suite 305 Charlotte, NC 28277	<p><u>Inside State and Local Governments</u> Client Services Email: ClientServices@ineteng.com Phone: 704-540-5800</p> <p><u>Outside Sales – State and Local Governments and Education</u> NC SLED Account Team Email: NCSLED@ineteng.com Phone: 704-540-5800</p>
	NWN Corporation	7025 Albert Pick Road Suite 302 Greensboro, NC 27409	<p><u>Inside Sales – State and Local Governments</u> Nichole Farrar Email: nfarrar@nwnit.com Phone: 919-653-4456</p> <p><u>Outside Sales – State and Local Governments</u> Greg Syer Email: gsyer@nwnit.com Phone: 919-653-4477</p> <p><u>Sales – K-12</u> James Welch Email: JWelch@nwnit.com Phone: 919-653-4461</p> <p><u>Sales – Higher Education</u> Mike Kane Email: MKane@nwnit.com Phone: 704-496-6907</p>

Awarded Vendor	Authorized Resellers	Ordering Address	Vendor / Reseller Contact Information
Cisco Systems, Inc.	Presidio Networked Solutions, LLC	5444 Wade Park Blvd. Raleigh, NC 27607	<p><u>Inside Sales – State and Local Governments</u> Jessica Blust jblust@presidio.com Phone: 407-641-0524</p> <p><u>Outside Sales – State and Local Governments, Higher Education</u> Shawn Alba Email: salba@presidio.com Phone: 919-592-9676</p> <p><u>Sales – K-12</u> Jen Zadnik Email: jzadnik@presidio.com Phone: 919-228-6121</p>
	Rove, LLC	3201 International Airport Dr., Suite 100 Charlotte, NC 28208	<p><u>Inside State and Local Governments</u> Brian Calfo Email: brian.calfo@withrove.com Phone: (704) 413-0897</p> <p><u>Outside Sales – State and Local Governments</u> Marcus Jacoby Email: Marcus.Jacoby@withrove.com Phone: (704) 413-0902</p> <p><u>Sales –K-12 and Higher Education</u> Jack Daykin Email: Jack.Daykin@withrove.com Phone: (704) 413-0914</p>
Dell	Direct	One Dell Way Round Rock, TX 78682	<p><u>Inside Sales – State and Local Governments</u> Karen Dauskurdas Email: K_Dauskurdas@Dell.com Phone: 512-513-9630</p> <p><u>Outside Sales – State and Local Governments</u> Manny Veloza Email: manny.veloza@dell.com Phone: 919-272-5214</p> <p><u>Sales – K-12</u> Clarence Williams Email: clarence_williams@dell.com Phone: 919-279-3352</p> <p><u>Sales – Higher Education</u> Jim Rigney Email: jim_rigney@dell.com Phone: 919-349-6617</p> <p><u>Customer Service / Technical / Warranty Support</u> Website: www.dell.com Email: http://www.dell.com/support/incidents-online/us/en/04/email/order-support Phone: 800-766-3355 Fax: 512-283-0526</p>

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Dell	Cambridge Computer Services, Inc (HUB VENDOR)	271 Waverley Oaks Road Suite 301 Waltham, MA 02452	<p><u>Sales – State, Local Governments, & Higher Education</u> Gerry Franzen Email: gfranzen@cambridgecomputer.com Phone: 919-605-9934</p> <p><u>Sales – K-12</u> Mike Rowland Email: mrowland@cambridgecomputer.com Phone: 240-315-7695</p>
	CDW Government LLC	230 N. Milwaukee Ave. Vernon Hills, IL 60061	<p><u>Inside Sales – State and Local Governments</u> Nicole Tuzzolino Email: nicotuz@cdwg.com Phone: 866-850-5223</p> <p><u>Outside Sales – State and Local Governments</u> Kyle Irwin Email: kyleirw@cdw.com Phone: 203-851-7126</p> <p><u>Sales – K-12</u> Ashley Pratt Email: ashlpra@cdw.com Phone: 866-819-6496</p> <p><u>Sales – Higher Education</u> Mitch Huffington Email: mitchh@cdwg.com Phone: 847-968-9362</p>
	Davenport Group	4166 Lexington Ave N St. Paul, MN 55126	<p><u>Sales – State and Local Governments</u> Matt Johnson Email: Matt.johnson@davenportgroup.com Phone: 651-765-0279</p> <p><u>Sales – Higher Education</u> Mary Brown Email: Mary.brown@davenportgroup.com Phone: 651-765-0279</p>
	Presidio Networked Solutions LLC	5444 Wade Park Blvd. Suite 150 Raleigh, NC 27617	<p><u>Sales – State and Local Governments, Education</u> Brian Brantley Email: bbrantley@presidio.com Phone: 205-238-6026</p>

Awarded Vendor	Authorized Resellers	Ordering Address	Vendor / Reseller Contact Information
Dell	SHI International Corp. (HUB VENDOR)	290 Davidson Ave. Somerset, NJ 08873	<p><u>Sales – State and Local Government, Education</u> SHI Carolina Team - QUOTING Email: carolinatteam@shi.com Phone: 800-715-3197</p> <p><u>Outside Sales – State Agencies</u> Carly Higginbotham Email: Carly_Higginbotham@shi.com Phone: 919-219-7355</p> <p><u>Outside Sales – State Agencies</u> Henry Veloza Email: Henry_Veloza@shi.com Phone: 919-384-6020</p> <p><u>Outside Sales – Local Government (Raleigh Area)</u> Jackson Ling Email: Jackson_Ling@shi.com Phone: 919-602-7589</p> <p><u>Outside Sales – Local Government (Charlotte Area)</u> Justin Hansen Email: Justin_Hansen@shi.com Phone: 704-300-9126</p> <p><u>Sales – Academic (Eastern NC)</u> Matt Springett Email: Matt_Springett@shi.com Phone: 919-610-6774</p> <p><u>Sales – Academic (Western NC)</u> Chawn Simon Email: Chawn_Simon@shi.com Phone: 704-630-5999</p>
	Sirius Computer Solutions, Inc.	10100 Reunion Place Suite 500 San Antonio, TX 78216	<p><u>Outside Sales – State and Local Governments, Education</u> Phyllis (PJ) Byrd Email: phyllis.byrd@siriuscom.com Phone: 210-369-0617</p> <p><u>Sales – K-12</u> Josh Enderline Email: Josh.Enderline@Siriuscom.com Phone: 919-215-6749</p> <p><u>Sales – Higher Education</u> Aaron Riggleman Email: Aaron.Riggleman@Siriuscom.com Phone: 919-500-1852</p>
Dell			

Awarded Vendor	Authorized Resellers	Ordering Address	Vendor / Reseller Contact Information
	Tiber Creek Consulting (HUB VENDOR)	10130 Mallard Creek Road, Suite 300 Charlotte, NC 28262	<p><u>Inside Sales – State and Local Governments</u> Keith Bond Email: keith.bond@tibercreek.com Phone: 704-441-5405</p> <p><u>Outside Sales – State and Local Governments</u> David Lloyd Email: David.Lloyd@tibercreek.com Phone: 704-996-3718</p> <p><u>Sales – K-12</u> Donald Junker Email: Don.Junker@tibercreek.com Phone: 704-685-2479</p> <p><u>Sales –Higher Education</u> Jennifer Hillesland Email: Jennifer.Hillesland@tibercreek.com Phone: 704-614-0742</p>
EMC	Direct	176 South Street Hopkinton, MA 01748	<p><u>Sales – State and Local Governments, K-12, Higher Education</u> Mike Wade Email: michael.wade@dell.com Phone: 919-247-0851</p> <p><u>Customer Service / Technical / Warranty Support</u> Website: http://support.emc.com Phone: 800-782-4362</p>
	AHEAD, Inc.	401 North Michigan Ave. Suite 3400 Chicago, IL 60611	<p><u>Outside Sales – State. Local Governments, & Higher Education</u> John Q. Holtz Email: john.holtz@thinkahead.com Phone: 704-957-2190</p>
	Cambridge Computer Services, Inc (HUB VENDOR)	271 Waverley Oaks Road Suite 301 Waltham, MA 02452	<p><u>Inside Sales – State. Local Governments, & Higher Education</u> Jim Gordon Email: jgordon@cambridgecomputer.com Phone: 508-686-6745</p> <p><u>Outside Sales – State. Local Governments, & Higher Education</u> Gerry Franzen Email: gfranzan@cambridgecomputer.com Phone: 919 747-4070</p> <p><u>Sales – K-12</u> Mike Rowland Email: mrowland@cambridgecomputer.com Phone: 240-315-7695</p>

Awarded Vendor	Authorized Resellers	Ordering Address	Vendor / Reseller Contact Information
EMC	eGroup Holding Company	482 Wando Park Blvd. Mt Pleasant, SC 29464	<p><u>Inside Sales for State and Local Governments</u> Jeff Thomas Email: insidesales@eGroup-US.com Phone: 843-284-0146</p> <p><u>Outside Sales for State and Local Governments</u> Ben Gaddy Email: insidesales@eGroup-US.com Phone: 843-284-0146</p> <p><u>Sales – K-12</u> Ben Gaddy Email: insidesales@eGroup-US.com Phone: 843-284-0146</p> <p><u>Sales – Higher Education</u> Ben Gaddy Email: insidesales@eGroup-US.com Phone: 843-284-0146</p>
	Level Solutions Group, LLC	200 West Lexington Ave. High Point, NC 27265	<p><u>Inside Sales for State and Local Governments & Education</u> Eric Abeles Email: eables@levelsq.com Phone: 336-259-9887</p> <p><u>Outside Sales for State and Local Governments & Education</u> Kenyon Barnett Email: kbarnett@levesq.com Phone: 336-687-4655</p>
	Presidio Networked Solutions LLC	5003 S. Miami Blvd Suite 110 Durham, NC 27703	<p><u>Sales – State and Local Governments, Education</u> Shawn Alba Email: salba@presidio.com Phone: 919-323-8081</p>

Awarded Vendor	Authorized Resellers	Ordering Address	Vendor / Reseller Contact Information
EMC	SHI International Corp. (HUB VENDOR)	290 Davidson Ave. Somerset, NJ 08873	<p><u>Sales – State and Local Government, Education</u> SHI Carolina Team - QUOTING Email: carolineteam@shi.com Phone: 800-715-3197</p> <p><u>Outside Sales – State Agencies</u> Carly Higginbotham Email: Carly_Higginbotham@shi.com Phone: 919-219-7355</p> <p><u>Outside Sales – State Agencies</u> Henry Veloza Email: Henry_Veloza@shi.com Phone: 919-384-6020</p> <p><u>Outside Sales – Local Government (Raleigh Area)</u> Jackson Ling Email: Jackson_Ling@shi.com Phone: 919-602-7589</p> <p><u>Outside Sales – Local Government (Charlotte Area)</u> Justin Hansen Email: Justin_Hansen@shi.com Phone: 704-300-9126</p> <p><u>Sales – Academic (Eastern NC)</u> Matt Springett Email: Matt_Springett@shi.com Phone: 919-610-6774</p> <p><u>Sales – Academic (Western NC)</u> Chawn Simon Email: Chawn_Simon@shi.com Phone: 704-630-5999</p>
	The Drala Project Inc. dba ReDesign Group	2629 Manhattan Ave Suite 307 Hermosa Beach, CA 90254	<p><u>Inside Sales for State and Local Governments & Education</u> Leah Sanginario Email: lsanginario@redesign-group.com Phone: 508-981-3967</p> <p><u>Outside Sales for State and Local Governments & Education</u> Jack Goss Email: jgoss@redesign-group.com Phone: 978-304-6476</p>

Awarded Vendor	Authorized Resellers	Ordering Address	Vendor / Reseller Contact Information
Extreme Networks	Direct	6480 Via Del Oro San Jose, CA 95119	<p><u>Sales – State and Local Governments, Education</u> Chris Bondi Email: cbondi@extremenetworks.com Phone: 919-457-8250</p> <p><u>Customer Service / Technical / Warranty Support</u> Website: https://www.extremenetworks.com/support/contact/ Email: btownsen@extremenetworks.com Phone: 800-872-8440</p>
	CDW Government LLC	230 N. Milwaukee Ave. Vernon Hills, IL 60061	<p><u>Sales – State and Local Governments, Education</u> Kyle Irwin Email: kyleirw@cdw.com Phone: 919-272-6083</p> <p>Nicole Tuzzolino Email: nicotuz@cdwg.com Phone: 866-850-5223</p>
	Data Network Solutions, Inc	629 Lake Tide Dr. Chapin, SC 29036	<p><u>Sales – State and Local Governments, Education</u> Bruce Fisher Email: bfisher@datanetworksolutions.com Phone: 704-905-1920</p>
	Enterprise Systems Corporation	10910 West Sam Houston Pkwy North, Suite 100 Houston, TX 77064	<p><u>Sales – State and Local Governments, Education</u> Patrick Tobin Email: ptobin@enter-sys.com Phone: 704-622-3892</p>
	Meridian IT, Inc.	2065 Donald Street Indian Land, SC 29707	<p><u>Sales – State and Local Governments, Education</u> Gary Shipman Email: Gary.shipman@meridianitinc.com Phone: 980-288-6950</p>
	RM Source	150 Fayetteville Street, Suite 810 Raleigh, NC 27601	<p><u>Sales – State and Local Governments, Education</u> Email: rhultin@rmsource.com Phone: 919-246-3845</p>
	StepCG, LLC	137 E. Fourth Street Suite 210 Cincinnati, OH 45202	<p><u>Sales – State and Local Governments, Higher Education</u> Mitch Needles mneedles@stepcg.com Phone: 513-795-6000, Ext. 3126</p>

Awarded Vendor	Authorized Resellers	Ordering Address	Vendor / Reseller Contact Information
Fortinet, Inc.	Direct	Orders should be placed with Authorized Resellers listed below.	<p><u>Sales – State and Local Governments, Higher Education</u> Fortinet NC SLED Team Email: NCSLED@fortinet.com</p> <p><u>Sales – State and Local Governments and Education (Western NC)</u> J.B. Webb Email: jwebb@fortinet.com Phone: 704-651-8008</p> <p><u>Sales – State and Local Governments and Education (Central NC)</u> Stephanie Ferrell Email: ferrells@fortinet.com Phone: 919-602-0850</p> <p><u>Sales – State and Local Governments and Education (Eastern NC)</u> Brent Collins Email: bcollins@fortinet.com Phone: 803-807-8708</p> <p><u>Customer Service / Technical / Warranty Support</u> Website: https://support.fortinet.com/ Phone: 866-648-4638</p>
	BridgeTek Solutions	744 East Stone Ave Greenville, SC 29601	<p><u>Inside Sales – State and Local Governments</u> Kelley Turpin Email: Kturpin@bridgeteksolutions.com Phone: 704-517-3002</p> <p><u>Outside Sales – State and Local Governments</u> Tom Clinton Email: Tclinton@bridgeteksolutions.com Phone: 864-420-1785</p> <p><u>Sales – K-12</u> Vance Milford Email: vmilford@bridgeteksolutions.com Phone: 864-214-0221</p> <p><u>Sales – Higher Education</u> John Ulmer Email: julmer@bridgeteksolutions.com Phone: 803-240-3579</p>
	Carolina Advanced Digital	133 Triangle Trade Drive Cary, NC 27513	<p><u>Inside Sales – State and Local Governments</u> Julie Allen Email: julie@cadinc.com Phone: 919-460-1313</p> <p><u>Outside Sales – State and Local Governments, K-12, Higher Education</u> BreAnn Verreen Email: bre@cadinc.com Phone: 919-460-1313</p>

Awarded Vendor	Authorized Resellers	Ordering Address	Vendor / Reseller Contact Information
Fortinet, Inc.	CDW Government LLC	230 N. Milwaukee Ave. Vernon Hills, IL 60061	<p><u>Sales – State and Local Governments, Education</u> Kyle Irwin Email: kyleirw@cdw.com Phone: 919-272-6083</p> <p>Nicole Tuzzolino Email: nicotuz@cdwg.com Phone: 866-850-5223</p> <p><u>Sales – K-12 and High Education</u> Matt Fielding-Russell Email: mattrus@cdw.com Phone: 847-371-5600</p>
	ePlus Technology, Inc.	511 Davis Drive Suite 350 Morrisville, NC 27560	<p><u>Inside Sales – State and Local Governments, Education</u> Kelly Manning Email: kmanning@eplus.com Phone: 910-679-3726</p> <p><u>Outside Sales – State and Local Governments, Education</u> Marcel Provencher Email: mprovencher@eplus.com Phone: 919-767-2979</p>

Awarded Vendor	Authorized Resellers	Ordering Address	Vendor / Reseller Contact Information
Fortinet, Inc.	SHI International Corp. (HUB VENDOR)	290 Davidson Ave. Somerset, NJ 08873	<p><u>Sales – State and Local Government, Education</u> SHI Carolina Team - QUOTING Email: carolinatteam@shi.com Phone: 800-715-3197</p> <p><u>Outside Sales – State Agencies</u> Carly Higginbotham Email: Carly_Higginbotham@shi.com Phone: 919-219-7355</p> <p><u>Outside Sales – State Agencies</u> Henry Veloza Email: Henry_Veloza@shi.com Phone: 919-384-6020</p> <p><u>Outside Sales – Local Government (Raleigh Area)</u> Jackson Ling Email: Jackson_Ling@shi.com Phone: 919-602-7589</p> <p><u>Outside Sales – Local Government (Charlotte Area)</u> Justin Hansen Email: Justin_Hansen@shi.com Phone: 704-300-9126</p> <p><u>Sales – Academic (Eastern NC)</u> Matt Springett Email: Matt_Springett@shi.com Phone: 919-610-6774</p> <p><u>Sales – Academic (Western NC)</u> Chawn Simon Email: Chawn_Simon@shi.com Phone: 704-630-5999</p>
	SpartanTec, Inc.	P.O. Box 132 Longs, SC 29568	<p><u>Inside Sales – State and Local Governments</u> Lisa Carter Email: lcarter@spartantec.com Phone: 843-418-4792</p> <p><u>Outside Sales – State and Local Governments, Education</u> Scott McClung Email: smcclung@spartantec.com Phone: 843-418-4792</p>

Awarded Vendor	Authorized Resellers	Ordering Address	Vendor / Reseller Contact Information
Fortinet, Inc.	Tiber Creek Consulting (HUB VENDOR)	10130 Mallard Creek Road, Suite 300 Charlotte, NC 28262	<p><u>Inside Sales – State and Local Governments</u> Ted Schonbrunner Email: ted@tibercreek.com Phone: 717-746-4004</p> <p><u>Outside Sales – State and Local Governments</u> David Lloyd Email: David.Lloyd@tibercreek.com Phone: 704-996-3718</p> <p><u>Outside Sales –K-12 & Higher Education</u> Jennifer Hillesland Email: Jennifer.Hillesland@tibercreek.com Phone: 704-614-0742</p>
Fujitsu			<p>Effective 6/8/2020: Terminated from contract</p> <p>Fujitsu America, Inc. has discontinued being a server, storage, and network hardware provider in North America.</p>
Hewlett Packard Enterprise	Direct	14231 Tandem Blvd. Austin, TX 78728	<p><u>Outside Sales – State and Local Governments, Higher Education and K-12</u> Stefanie Perry Email: sperry@hpe.com Phone: 919-930-1795</p> <p><u>Inside Sales – Local Governments, Higher Education and K-12</u> Chase Dixon Email: chase.dixon@hpe.com Phone: 469-405-3311</p> <p><u>Customer Service / Technical / Warranty Support</u> Website: https://www.hpe.com/us/en/support.html Phone: 844-806-3425</p>
	Applied Data Technologies (HUB VENDOR)	8515 Crown Crescent Ct. Charlotte, NC 28227	<p><u>Inside Sales – State and Local Governments</u> Jennifer Clabeaux Email: Jennifer.clabeaux@applieddatatech.com Phone: 704-847-3000</p> <p><u>Outside Sales – State and Local Governments</u> Terri Barnes Email: Terri.barnes@applieddatatech.com Phone: 704-847-3000</p> <p><u>Sales – K-12</u> Lisa Windle Email: Lisa.windle@applieddatatech.com Phone: 704-847-3000</p> <p><u>Sales –Higher Education</u> Chip Barnes Email: Chip.barnes@applieddatatech.com Phone: 704-847-3000</p>

Awarded Vendor	Authorized Resellers	Ordering Address	Vendor / Reseller Contact Information
Hewlett Packard Enterprise	BlueAlly Technology Solutions, LLC	1255 Crescent Green Suite 300 Cary, NC 27518	<p><u>Inside Sales – State and Local Governments, Education</u> Jennifer Jones Email: jjones@blueally.com Phone: 919-249-1582</p> <p><u>Outside Sales – State and Local Governments, Education</u> Dale Denning Email: ddenning@blueally.com Phone: 919-249-1538</p>
	Carolina Advanced Digital, Inc.	133 Triangle Trade Drive Cary, NC 27513	<p><u>Inside Sales – State and Local Governments</u> Julie Allen Email: julie@cadinc.com Phone: 919-460-1313 Ext. 211</p> <p><u>Outside Sales – State Governments</u> Lee Currie Email: lee@cadinc.com Phone: 919-460-1313</p> <p><u>Outside Sales –Local Governments, K-12, Community Colleges</u> Bre Verreen Email: bre@cadinc.com Phone: 919-460-1313</p> <p><u>Outside Sales – Higher Education - Universities</u> Wayne Gaudette Email: wayne@cadinc.com Phone: 919-460-1313</p>
	CDW Government LLC	230 N. Milwaukee Ave. Vernon Hills, IL 60061	<p><u>Sales – State and Local Governments</u> Melissa Deets Email: melidee@cdwg.com Phone: 717-571-8706</p> <p><u>Sales – K-12 and High Education</u> Matt Fielding-Russell Email: mattrus@cdw.com Phone: 847-371-5600</p>
	Data Network Solutions, Inc	629 Lake Tide Dr. Chapin, SC 29036	<p><u>Inside Sales – State and Local Governments</u> Miriam Rodrigue Email: mrodrigue@datanetworksolutions.com Phone: 864-640-1343</p> <p><u>Outside Sales – State and Local Governments, Education</u> Bruce Fisher Email: bfisher@datanetworksolutions.com Phone: 704-905-1920</p>

Awarded Vendor	Authorized Resellers	Ordering Address	Vendor / Reseller Contact Information
Hewlett Packard Enterprise	SHI International Corp. (HUB VENDOR)	290 Davidson Ave. Somerset, NJ 08873	<p><u>Sales – State and Local Government, Education</u> SHI Carolina Team - QUOTING Email: carolinateam@shi.com Phone: 800-715-3197</p> <p><u>Outside Sales – State Agencies</u> Carly Higginbotham Email: Carly_Higginbotham@shi.com Phone: 919-219-7355</p> <p><u>Outside Sales – State Agencies</u> Henry Veloza Email: Henry_Veloza@shi.com Phone: 919-384-6020</p> <p><u>Outside Sales – Local Government (Raleigh Area)</u> Jackson Ling Email: Jackson_Ling@shi.com Phone: 919-602-7589</p> <p><u>Outside Sales – Local Government (Charlotte Area)</u> Justin Hansen Email: Justin_Hansen@shi.com Phone: 704-300-9126</p> <p><u>Sales – Academic (Eastern NC)</u> Matt Springett Email: Matt_Springett@shi.com Phone: 919-610-6774</p> <p><u>Sales – Academic (Western NC)</u> Chawn Simon Email: Chawn_Simon@shi.com Phone: 704-630-5999</p>
	Veristor Systems, Inc.	4850 River Green Pkway Duluth, GA 30096	<p><u>Inside Sales – State and Local Governments</u> Kathryn Cavasinni Email: kathryn.cavasinni@veristor.com Phone: 678-990-1593</p> <p><u>Outside Sales – State and Local Governments, Education</u> Mike Arnold Email: mike.arnold@veristor.com Phone: 678-990-1593</p>

Awarded Vendor	Authorized Resellers	Ordering Address	Vendor / Reseller Contact Information
<p>Note: Effective 9/1/2021, IBM assigned the IT Infrastructure Services portion of its 204X contract to Kyndryl, Inc.</p>	Direct	3309 E. Cornwallis Rd Research Triangle Park, NC 27709	<p><u>Sales – State and Local Governments, K-12</u> Mark Molinaro Email: molinaro@us.ibm.com Phone: 919-696-3160</p> <p><u>Sales – Higher Education</u> Chris Shriver Email: cshriver@us.ibm.com Phone: 919-345-7121</p> <p><u>Customer Service / Technical / Warranty Support</u> Website: https://www-05.ibm.com/support/operations/us/en/overview.html Email: askibm@vnet.ibm.com Phone: 800-426-7378</p>
	Converge Acquisition LLC (formerly Corus 360)	130 Technology Parkway Norcross, GA 30092	<p><u>Inside Sales – State and Local Governments, Education</u> Lorie Allen Email: lallen@corus360.com Phone: 910-835-9047</p> <p><u>Outside Sales – State and Local Governments, Education</u> Todd Cannady Email: toddc@corus360.com Phone: 919-532-2111</p>
	Mainline Information Systems	1700 Summit Lake Drive Tallahassee, FL 32317	<p><u>Sales – State and Local Governments</u> Alan Kline Email: alan.kline@mainline.com Phone: 817-202-7947</p> <p>Dan Myers Email: dan.myers@mainline.com Phone: 919-671-3713</p> <p>Dave Seale Email: dave.seale@mainline.com Phone: 919-306-5660</p> <p><u>Sales – Higher Education</u> Hal Connelly Email: hal.connelly@mainline.com Phone: 704-241-4189</p> <p>John Nicosia Email: john.nicosia@mainline.com Phone: 781-727-3327</p>
	Meridian IT, Inc.	320 N. Judd Parkway Suite 205 Fuquay, Varina, NC 27526	<p><u>Sales – State and Local Governments, Education</u> Chad Morgan Email: cmorgan@onlinemeridian.com Phone: 919-522-7471</p>

Awarded Vendor	Authorized Resellers	Ordering Address	Vendor / Reseller Contact Information
IBM	Sirius Computer Solutions, Inc.	10100 Reunion Place Suite 500 San Antonio, TX 78216	<p><u>Inside Sales – State and Local Governments, Education</u> Chase Gardenhire Email: chase.gardenhire@siriuscom.com Phone: 972-725-2017</p> <p><u>Sales – State and Local Governments, Education</u> Phyllis (PJ) Byrd Email: phyllis.byrd@siriuscom.com Phone: 210-369-0617</p>
	Thomas Gallaway Corp. dba Technologent (HUB VENDOR)	100 Spectrum Drive Suite 700 Irvine, CA 92618	<p><u>Inside Sales – State and Local Governments, Education</u> Dayn Kelley Email: dayn.kelley@technologent.com Phone: 330-573-5115</p> <p><u>Sales – State and Local Governments, Education</u> David Schaffer Email: david.schaffer@technologent.com Phone: 864-787-4848</p>
Kyndryl, Inc. (formerly IBM IT Infrastructure Services)	Direct	One Vanderbilt Avenue, 15th Floor New York, NY 10017	<p><u>Sales – State and Local Governments</u> Sandeep Mokirala Email: sandeep.mokirala@kyndryl.com Phone: 732-397-8235</p> <p><u>Sales – State and Local Governments, Education</u> Duane Bester Email: Duane.Bester@kyndryl.com Phone: 919-786-3687</p>
Lenovo	Direct	8001 Development Dr. Morrisville, NC 27560 <u>Contract Manager:</u> La Sandra Williams lwilliams2@lenovo.com Phone: 919-908-5414	<p><u>Inside Sales – State and Local Governments</u> Ronnie McCoy Email: cmccoy@lenovo.com Phone: (919) 723-8925</p> <p><u>Outside Sales – State and Local Governments</u> Alex Meade Email: ameade@lenovo.com Phone: (910) 315-8880</p> <p><u>Sales – K-12, Higher Education</u> Alex Meade Email: ameade@lenovo.com Phone: (910) 315-8880</p> <p><u>Customer Service / Technical / Warranty Support</u> Website: http://support.lenovo.com Email: www.lenovo.com/support/phone Phone: 800-426-7378</p>

Awarded Vendor	Authorized Resellers	Ordering Address	Vendor / Reseller Contact Information
Lenovo	Carolinas IT (HUB VENDOR)	1600 Hillsborough St. Raleigh, NC 27605	<p><u>Inside Sales – State and Local Governments</u> Krystanna Acevedo Email: Krystanna.Acevedo@CarolinasIT.com Phone: 919-573-4046</p> <p><u>Outside Sales – State and Local Governments & Education</u> Krista Cathey Email: Krista.Cathey@CarolinasIT.com Phone: 919-573-4073</p>
	CDW Government LLC	230 N. Milwaukee Ave. Vernon Hills, IL 60061	<p><u>Sales – State and Local Governments</u> Melissa Deets Email: melidee@cdwg.com Phone: 717-571-8706</p> <p><u>Sales – K-12 and High Education</u> Matt Fielding-Russell Email: mattrus@cdw.com Phone: 847-371-5600</p>
	Converge Acquisition LLC (formerly Corus 360)	130 Technology Parkway Norcross, GA 30092	<p><u>Inside Sales – State and Local Governments, Education</u> Lorie Allen Email: lallen@corus360.com Phone: 910-835-9047</p> <p><u>Outside Sales – State and Local Governments, Education</u> Todd Cannady Email: toddc@corus360.com Phone: 919-532-2111</p>
	Data Network Solutions, Inc	629 Lake Tide Dr. Chapin, SC 29036	<p><u>Inside Sales – State and Local Governments</u> Miriam Rodrigue Email: mrodrigue@datanetworksolutions.com Phone: 864-640-1343</p> <p><u>Outside Sales – State and Local Governments, Education</u> Bruce Fisher Email: bfisher@datanetworksolutions.com Phone: 704-905-1920</p>
	5S Technologies	121 Edinburgh Dr. South Suite 205 Cary, NC 27511	<p><u>Sales – State and Local Government, Education</u> Les Roach Email: les.roach@5stechnologies.com Phone: 919-364-9400 (main) 919-480-6095 (mobile)</p>

Awarded Vendor	Authorized Resellers	Ordering Address	Vendor / Reseller Contact Information
Lenovo	Mainline Information Systems	1700 Summit Lake Drive Tallahassee, FL 32317	<p><u>Sales – State and Local Governments</u> Alan Kline Email: alan.kline@mainline.com Phone: 817-202-7947</p> <p>Dan Myers Email: dan.myers@mainline.com Phone: 919-671-3713</p> <p>Dave Seale Email: dave.seale@mainline.com Phone: 919-306-5660</p> <p><u>Sales – Higher Education</u> Hal Connelly Email: hal.connelly@mainline.com Phone: 704-241-4189</p> <p>John Nicosia Email: john.nicosia@mainline.com Phone: 781-727-3327</p>
	SHI International Corp. (HUB VENDOR)	290 Davidson Ave. Somerset, NJ 08873	<p><u>Sales – State and Local Government, Education</u> SHI Carolina Team - QUOTING Email: carolinatteam@shi.com Phone: 800-715-3197</p> <p><u>Outside Sales – State Agencies</u> Carly Higginbotham Email: Carly_Higginbotham@shi.com Phone: 919-219-7355</p> <p><u>Outside Sales – State Agencies</u> Henry Veloza Email: Henry_Veloza@shi.com Phone: 919-384-6020</p> <p><u>Outside Sales – Local Government (Raleigh Area)</u> Jackson Ling Email: Jackson_Ling@shi.com Phone: 919-602-7589</p> <p><u>Outside Sales – Local Government (Charlotte Area)</u> Justin Hansen Email: Justin_Hansen@shi.com Phone: 704-300-9126</p> <p><u>Sales – Academic (Eastern NC)</u> Matt Springett Email: Matt_Springett@shi.com Phone: 919-610-6774</p> <p><u>Sales – Academic (Western NC)</u> Chawn Simon Email: Chawn_Simon@shi.com Phone: 704-630-5999</p>

Awarded Vendor	Authorized Resellers	Ordering Address	Vendor / Reseller Contact Information
NetApp, Inc.	Direct	7301 Kit Creek Road RTP, NC 27709	<p><u>Sales – State and Local Governments, Education</u> Bob Moore, Account Manager Email: bob.moore@NetApp.com Phone: 919-622-4028</p> <p>Jessica Heinrich, Account Manager jessica.heinrich@NetApp.com Phone: 919-818-8097</p>
	CDW Government LLC	230 N. Milwaukee Ave. Vernon Hills, IL 60061	<p><u>Sales – State and Local Governments, Education</u> Kyle Irwin Email: kyleirw@cdw.com Phone: 866-769-8287 Mobile: 919-272-6083</p>
	Data Network Solutions, Inc	629 Lake Tide Dr. Chapin, SC 29036	<p><u>Sales – State and Local Governments, Education</u> Miriam Rodrigue mrodrigue@datanetworksolutions.com Phone: 864-640-1343</p>
	ePlus Technology, Inc.	13595 Dulles Technology Drive Herndon, VA 20171-3413	<p><u>Sales – State and Local Governments, Education</u> Alex Medina alex.medina@eplus.com Phone: 919-302-2230</p>
	Insight Public Sector, Inc	6820 S. Harl Ave. Tempe, AZ 85283	<p><u>Sales – State and Local Governments, Education</u> Molly Harper Email: molly.harper@insight.com Phone: 919-539-8298</p>
	NWN Corporation	271 Waverley Oaks Road Waltham, MA 02452	<p><u>Sales – State and Local Governments, Education</u> Greg Syer Email: gsyer@nwnit.com Phone: 919-653-4477</p>
	ViON Corporation	196 Van Buren St. Ste 300 Herndon, VA 20170	<p><u>Inside Sales – State and Local Governments</u> Justin Ciaccio Email: Justin.ciaccio@vion.com Phone: 703-599-3843</p> <p><u>Outside Sales – State and Local Governments, Education</u> Charles Michaux Email: Charles.Michaux@vion.com Phone: 336-686-7002</p>

Awarded Vendor	Authorized Resellers	Ordering Address	Vendor / Reseller Contact Information
Pure Storage	Direct	Orders should be placed with Authorized Resellers listed below.	<p><u>Sales – State and Local Governments, K-12, Higher Education</u> JP Pennington Email: jpennington@purestorage.com Phone: 803-629-8407</p> <p><u>Customer Service / Technical / Warranty Support</u> Website: http://pure1.purestorage.com/support Email: support@purestorage.com Phone: 866-244-7121</p>
	CDW Government LLC	230 N. Milwaukee Ave. Vernon Hills, IL 60061	<p><u>Sales – State and Local Governments, Education</u> Kyle Irwin Email: kyleirw@cdw.com Phone: 919-272-6083</p>
	ePlus Technology, Inc.	13595 Dulles Technology Drive Herndon, VA 20171-3413	<p><u>Sales – State and Local Governments, Education</u> Marcel Provencher Email: mprovencher@eplus.com Phone: 919-767-2979</p>
	Internetwork Services Incorporated, dba Internetwork Engineering	13777 Ballantyne Corporate Place Suite 305 Charlotte, NC 28277	<p><u>Inside State and Local Governments</u> Client Services Email: ClientServices@ineteng.com Phone: 704-540-5800</p> <p><u>Outside Sales – State and Local Governments and Education</u> NC SLED Account Team Email: NCSLED@ineteng.com Phone: 704-540-5800</p>
	NWN Corporation	271 Waverley Oaks Road Waltham, MA 02452	<p><u>Sales – State and Local Governments, Education</u> Greg Syer Email: gsyer@nwnit.com Phone: 919-653-4477</p>
	Presidio Networked Solutions LLC	5003 S. Miami Blvd Suite 110 Durham, NC 27703	<p><u>Sales – State and Local Governments, Education</u> Shawn Alba Email: salba@presidio.com Phone: 919-323-8081</p>

Awarded Vendor	Authorized Resellers	Ordering Address	Vendor / Reseller Contact Information
Pure Storage	SHI International Corp. (HUB VENDOR)	290 Davidson Ave. Somerset, NJ 08873	<p><u>Sales – State and Local Government, Education</u> SHI Carolina Team - QUOTING Email: carolineteam@shi.com Phone: 800-715-3197</p> <p><u>Outside Sales – State Agencies</u> Carly Higginbotham Email: Carly_Higginbotham@shi.com Phone: 919-219-7355</p> <p><u>Outside Sales – State Agencies</u> Henry Veloza Email: Henry_Veloza@shi.com Phone: 919-384-6020</p> <p><u>Outside Sales – Local Government (Raleigh Area)</u> Jackson Ling Email: Jackson_Ling@shi.com Phone: 919-602-7589</p> <p><u>Outside Sales – Local Government (Charlotte Area)</u> Justin Hansen Email: Justin_Hansen@shi.com Phone: 704-300-9126</p> <p><u>Sales – Academic (Eastern NC)</u> Matt Springett Email: Matt_Springett@shi.com Phone: 919-610-6774</p> <p><u>Sales – Academic (Western NC)</u> Chawn Simon Email: Chawn_Simon@shi.com Phone: 704-630-5999</p>
	Tego Data Systems, LLC.	401 Harrison Oaks Blvd. Suite 140 Cary, NC 27513-2412	<p><u>Sales - State and Local Governments, Education</u> Hatcher Kincheloe Email: hkincheloe@tegodata.com Phone: • 919-792-1747</p>
Ruckus Networks	Direct	Orders should be placed with Authorized Resellers listed below.	<p><u>Inside Sales – State and Local Governments</u> Jon Ban Email: jon.ban@arris.com Phone: 720-558-3254</p> <p><u>Outside Sales – State and Local Governments, K-12, Higher Education</u> Michael Elliott Email: michael.elliott@arris.com Phone: 727-647-5687</p> <p><u>Customer Service / Technical / Warranty Support</u> Website: https://support.ruckuswireless.com/contact-us Phone: 855-Ruckus1 (855-782-5871)</p>

Awarded Vendor	Authorized Resellers	Ordering Address	Vendor / Reseller Contact Information
Ruckus Networks	A3 Communications	1911 Associates Lane Suite G Charlotte, NC 28217	<p><u>Inside Sales – State and Local Governments</u> Hunter Thornton Email: hthornton@a3communications.com Phone: 678-630-9134</p> <p><u>Outside Sales – State and Local Governments</u> Matt Whitfield Email: mwhitfield@a3communications.com Phone: 704-956-3908</p> <p><u>Sales – K-12</u> Greg Moorer Email: gmoorer@a3communications.com Phone: 803-269-9222</p> <p><u>Sales – Higher Education</u> Scott Rives Email: srives@a3communications.com Phone: 803-354-6158</p>
	ANC Group	14 Progress Road Greenville, SC 29607	<p><u>Inside Sales – State and Local Governments</u> Michelle Gajdolo Email: michelleg@ancgroup.com Phone: 864-501-4517</p> <p><u>Outside Sales – State and Local Governments and Education</u> Kyle Radford Email: kylerr@ancgroup.com Phone: 828-989-8274</p>
	BridgeTek Solutions	744 East Stone Ave Greenville, SC 29601	<p><u>Inside Sales – State and Local Governments</u> Kelley Turpin Email: kturpin@bridgeteksolutions.com Phone: 704-517-3002</p> <p><u>Outside Sales – State and Local Governments</u> Tom Clinton Email: tclinton@bridgeteksolutions.com Phone: 864-420-1785</p> <p><u>Sales – K-12</u> Vance Milford Email: vmilford@bridgeteksolutions.com Phone: 864-214-0221</p> <p><u>Sales – Higher Education</u> John Ulmer Email: julmer@bridgeteksolutions.com Phone: 803-240-3579</p>

Awarded Vendor	Authorized Resellers	Ordering Address	Vendor / Reseller Contact Information
Ruckus Networks	CDW Government LLC	230 N. Milwaukee Ave. Vernon Hills, IL 60061	<p><u>Sales – State and Local Governments</u> Melissa Deets Email: melidee@cdwg.com Phone: 717-571-8706</p> <p><u>Sales – K-12 and High Education</u> Matt Fielding-Russell Email: mattrus@cdw.com Phone: 847-371-5600</p>
	Converged Networks, LLC	2 Still Shadow Drive Suite G Charleston, SC 29414	<p><u>Sales – State and Local Governments, Education</u> Michael Duck Email: michael@convergednetworks.com Phone: 803-665-9665</p>
	Encore Technology Group, LLC	2000 Wade Hampton Blvd. Suite 210 Greenville, SC 29615	<p><u>Inside Sales – State and Local Governments</u> Megan White Email: insidesales@encoretg.com Phone: 888-983-6267</p> <p><u>Outside Sales – State and Local Governments & Higher Education</u> Danielle Stengel Email: dstengel@encoretg.com Phone: 704-280-1489</p> <p><u>Sales – K-12</u> Mike Ingram Email: mingram@encoretg.com Phone: 336-870-0848</p>
	NetSource ET LLC	156 Langsdale Road Columbia, S.C. 29212	<p><u>Outside Sales – State and Local Governments & Education</u> Allison McCrary Email: amccrary@netsourcek12.com Phone: 803-707-0369</p>
ViON Corporation	Direct For following products: • Hitachi	196 Van Buren Herndon, VA 20170	<p><u>Sales – State and Local Governments, Education</u> Charles Michaux Email: Charles.Michaux@vion.com Phone: 336-686-7002</p>
VMware, Inc.	Direct	Orders should be placed with Authorized Resellers listed below	<p><u>Sales – State and Local Governments, Education</u> Donn Bullock Email: donnb@vmware.com Phone: 919-880-5100 (office) 919-601-6107 (mobile)</p>

Awarded Vendor	Authorized Resellers	Ordering Address	Vendor / Reseller Contact Information
VMware, Inc.	CDW Government LLC	230 N. Milwaukee Ave. Vernon Hills, IL 60061	<p><u>Inside Sales – State and Local Governments</u> Nicole Tuzzolino Email: nicotuz@cdwg.com Phone: 866-850-5223</p> <p><u>Outside Sales – State and Local Governments</u> Kyle Irwin Email: kyleirw@cdw.com Phone: 919-272-6083</p> <p><u>Sales – K-12 and High Education</u> Matt Fielding-Russell Email: mattrus@cdw.com Phone: 847-371-5600</p>
	Data Network Solutions, Inc	629 Lake Tide Dr. Chapin, SC 29036	<p><u>Inside Sales – State and Local Governments</u> Miriam Rodrigue Email: mrodrigue@datanetworksolutions.com Phone: 864-640-1343</p> <p><u>Outside Sales – State and Local Governments, Education</u> Bruce Fisher Email: bfisher@datanetworksolutions.com Phone: 704-905-1920</p>
	Dell Marketing LP	One Dell Way Round Rock, TX 78682	<p><u>Inside Sales – State and Local Governments</u> Karen Dauskurdas Email: K_Dauskurdas@Dell.com Phone: 512-513-9630</p> <p><u>Outside Sales – State and Local Governments</u> Manny Velozza Email: manny.velozza@dell.com Phone: 919-272-5214</p> <p><u>Sales – K-12</u> Clarence Williams Email: clarence_williams@dell.com Phone: 919-279-3352</p> <p><u>Sales – Higher Education</u> Kevin Childs Email: kevin_childs@dell.com Phone: 919-592-7570</p> <p>Karen Dauskurdas Email: K_Dauskurdas@Dell.com Phone: 512-513-9630</p> <p>Jennifer Wu Email: jennifer.n.wu@dell.com Phone: 919-268-3097</p> <p>Charlotte Harrison Email: charlotte_harrison@dell.com Phone: 919-449-6024</p>

Awarded Vendor	Authorized Resellers	Ordering Address	Vendor / Reseller Contact Information
VMware, Inc.	Presidio Networked Solutions LLC	5444 Wade Park Blvd. Suite 150 Raleigh, NC 27617	<p><u>Inside Sales – State and Local Governments</u> Justin DeMaio Email: JuDeMaio@presidio.com Phone: 469-549-3847</p> <p><u>Outside Sales – State and Local Governments</u> Nathan Zinteck Email: nzinteck@presidio.com Phone: 919-323-8079</p> <p><u>Sales – K-12</u> Jerome Benjamin Email: jbenjamin@presidio.com Phone: 910-580-8680</p> <p><u>Sales – Higher Education</u> Mary Steindl Email: msteindl@presidio.com Phone: 919-454-1021</p>
	SHI International Corp. (HUB VENDOR)	290 Davidson Ave. Somerset, NJ 08873	<p><u>Sales – State and Local Government, Education</u> SHI Carolina Team - QUOTING Email: carolinatteam@shi.com Phone: 800-715-3197</p> <p><u>Outside Sales – State Agencies</u> Carly Higginbotham Email: Carly_Higginbotham@shi.com Phone: 919-219-7355</p> <p><u>Outside Sales – State Agencies</u> Henry Veloza Email: Henry_Veloza@shi.com Phone: 919-384-6020</p> <p><u>Outside Sales – Local Government (Raleigh Area)</u> Jackson Ling Email: Jackson_Ling@shi.com Phone: 919-602-7589</p> <p><u>Outside Sales – Local Government (Charlotte Area)</u> Justin Hansen Email: Justin_Hansen@shi.com Phone: 704-300-9126</p> <p><u>Sales – Academic (Eastern NC)</u> Matt Springett Email: Matt_Springett@shi.com Phone: 919-610-6774</p> <p><u>Sales – Academic (Western NC)</u> Chawn Simon Email: Chawn_Simon@shi.com Phone: 704-630-5999</p>

Awarded Vendor	Authorized Resellers	Ordering Address	Vendor / Reseller Contact Information
VMware, Inc.	Sirius Computer Solutions, Inc.	10100 Reunion Place Suite 500 San Antonio, TX 78216	Sales – State and Local Governments, Education Phyllis (PJ) Byrd Email: Phyllis.byrd@siriuscom.com Phone: 210-369-0617
	World Wide Technology, LLC (HUB VENDOR)	1 World Wide Way St. Louis, MO 63146	Sales – State and Local Governments, Education Adam Pierce Email: Adam.pierce@wwt.com Phone: 919-614-1516

Table 2: Awarded Vendors' Address and Assigned Contact Information

Pricing

Awarded Vendors provided a minimum discount off MSRP / List Prices for awarded Manufacturers in awarded Segments. Agencies should review all quotes to ensure that discounts provided off MSRP / List Prices are equal to or greater than minimum discounts found in Table 3 for applicable Segment. Some Vendors provided different minimum discount percentages for hardware (HW), software (SW) and extended warranties (EW), which are noted in Table 3.

Please Note: Some Vendors did have product line specific exceptions to the minimum discount percentages. Certain Vendor product lines may have a lower minimum discount off list. Contact the Contract Administrator if you need additional information on these product line specific exceptions.

Manufacturer	Awarded Vendor	Minimum Discount %s off MSRP / List Price					
		Servers	Storage	Networking Equipment	Software	Converged Solutions	Peripheral Components
Aerohive Networks	Aerohive Networks			40% HW 45% SW 45% EW	45%	40% HW 45% SW 45% EW	40% HW 45% EW
Arista Networks	Arista Networks			42% HW 42% SW 10% EW	42%	42% HW 42% SW 10% EW	
Avaya Inc.	Avaya			39% HW 39% SW 6% EW		24% SW 6% EW	39% HW 6% EW
Belkin	CDWG	3% HW 3% SW 3% EW	3% HW 3% SW 3% EW	3% HW 3% SW 3% EW	3%	3% HW 3% SW 3% EW	3% HW 3% EW
BlueCat Networks	BlueCat Networks	5% HW 5% SW 0% EW			0%		
Ciena Communications	Ciena Communications			58% HW 58% SW 58% EW			

Manufacturer	Awarded Vendor	Minimum Discount %s off MSRP / List Price					
		Servers	Storage	Networking Equipment	Software	Converged Solutions	Peripheral Components
Cisco Systems, Inc.	Cisco	35% HW 10% SW 0% EW (Smart Net Total Care available with Govt. & Educ. Discounts)	35% HW 10% SW 0% EW (Smart Net Total Care available with Govt. & Educ. Discounts)	35% HW 10% SW 0% EW (Smart Net Total Care available with Govt. & Educ. Discounts)	10% (Smart Net Total Care available with Govt. & Educ. Discounts)	35% HW 10% SW 0% EW (Smart Net Total Care available with Govt. & Educ. Discounts)	35% HW 0% EW (Smart Net Total Care available with Govt. & Educ. Discounts)
Dell Marketing, LP	Dell Marketing, LP	13.5% HW .5% SW .5% EW	13.5% HW .5% SW .5% EW	5% HW .5% SW .5% EW	.5%	2.5% HW .5% SW .5% EW	2.5% HW .5% EW
EMC Corporation	EMC Corporation		32% HW 32% SW 5% EW	32% HW 32% SW 5% EW	23%	15% HW 15% SW 5% EW	
Extreme Networks	Extreme Networks			48% HW 48% SW 15% EW	48%		48% HW 15% EW
F5 Networks	Carahsoft			4% HW 4% SW 4% EW		4% HW 4% SW 4% EW	
Forescout Technologies	Carahsoft			2% HW 2% SW	2%		
Fortinet, Inc.	Fortinet, Inc.			20% HW 15% SW 15% EW			20% HW
Gigamon	Carahsoft			9% HW 9% SW 4% EW			
Hewlett Packard Enterprise	Hewlett Packard Enterprise	27% HW 27% SW 20% EW	35% HW 35% SW 20% EW	34% HW 20% SW 26% EW	26%	26% HW 26% SW 20% EW	26% HW 20% EW
Hitachi	ViON	22% HW 12% SW 9% EW	22% HW 12% SW 9% EW	12% HW 12% SW 9% EW	12%	22% HW 12% SW 6% EW	22% HW 9% EW
IBM	IBM	12% HW 12% SW 5% EW	22% HW 22% SW 5% EW	12% HW 12% SW 5% EW	20%	17% HW 22% SW 5% EW	15% HW 5% EW
Infoblox	Carahsoft	10% HW 10% SW 10% EW	10% HW 10% SW 10% EW	10% HW 10% SW 10% EW	10%	10% HW 10% SW 10% EW	10% HW 10% EW
Lenovo (United States), Inc.	Lenovo (United States), Inc.	24.5% HW 17.5% SW 8.25% EW	19% HW 17.5% SW 8.25% EW	21% HW 17.5% SW 8.25% EW	17.5%	24.5% HW 17.5% SW 8.25% EW	16.25% HW 8.25% EW
NetApp	NetApp	18% HW 18% SW 18% EW	18% HW 18% SW 18% EW	18% HW 18% SW 18% EW	18%	18% HW 18% SW 18% EW	18% HW 18% EW

Manufacturer	Awarded Vendor	Minimum Discount %s off MSRP / List Price					
		Servers	Storage	Networking Equipment	Software	Converged Solutions	Peripheral Components
Nutanix	Carahsoft	15% HW 15% SW 15% EW	15% HW 15% SW 15% EW	15% HW 15% SW 15% EW	15%	15% HW 15% SW 15% EW	15% HW 15% EW
Palo Alto Networks	Carahsoft			1% HW 1% SW 1% EW			
Pure Storage, Inc.	Pure Storage, Inc.		37% HW 6% EW				
Riverbed	CDWG	3% HW 3% SW 3% EW	3% HW 3% SW 3% EW	3% HW 3% SW 3% EW	3%	3% HW 3% SW 3% EW	3% HW 3% EW
Rubrik	CDWG	5% HW 5% SW 5% EW	5% HW 5% SW 5% EW	5% HW 5% SW 5% EW	5%	5% HW 5% SW 5% EW	5% HW 5% SW 5% EW
Ruckus	Ruckus			44% HW 44% SW 25% EW			
SecureWorks	Carahsoft			2% SW	2% SW		
Symantec	Carahsoft			10% HW 3% SW 1% EW	3%		10% HW 1% EW
Tripp Lite	CDWG	38% HW 38% SW 38% EW	38% HW 38% SW 38% EW	38% HW 38% SW 38% EW	38%	38% HW 38% SW 38% EW	38% HW 38% EW
Veritas	Carahsoft	25% SW 5% EW	25% SW 5% EW		25%	25% HW 5% EW	5% EW
VMware	VMware	4.00% SW 2.27% EW	4.00% SW 2.27% EW	4.00% SW 2.27% EW	4%		

Table 3: Awarded Vendors' Minimum Discount Percentages Off MSRP / List Price by Segment

NOTE: Vendors may offer higher discounts at any time during the contract. Some Vendors may offer more favorable discounts for Academic / Education entities. **Purchasing entities are encouraged to request from Vendors more favorable pricing for larger purchases.**

Service Level Agreements

DIT has included specific Service Level Agreements (SLAs) in this contract to manage the Vendors' performance (see Table 4).

SLA Name	SLA Description	Minimum Threshold
Delivery Time	<p>Delivery Time is the number of calendar days between Vendor's receipt of a valid request for IT Infrastructure Solutions and the date the IT Infrastructure Solutions are delivered.</p> <p>Vendor shall process Agency purchase order and deliver ordered IT Infrastructure Solutions within thirty (30) calendar days.</p> <p>Agency requested delivery dates that are past the established minimum threshold are excluded from this Service Level Agreement. Orders for Converged IT Infrastructure Solutions or complex, highly configured IT Infrastructure Solutions are excluded from this Service Level Agreement. Delays in delivery due to industry-wide component shortages or region-wide transportation delays that are submitted in writing to the Agency with supporting documentation are not included in the calculation of this Service Level Agreement.</p>	95%
Quote Time	<p>Quote Time is the number of calendar days between Vendor's receipt of a request for quote on IT Infrastructure Solutions and the date the written quote is delivered to the Agency.</p> <p>Vendor shall process Agency requests for quotes for IT Infrastructure Solutions within five (5) business days for items in the Servers, Storage, Networking Equipment, IT Infrastructure Software, and IT Infrastructure Peripheral Components Segments.</p> <p>Vendor shall process Agency requests for quotes for IT Infrastructure Solutions within ten (10) business days for items in the Converged IT Infrastructure Solutions and Value-Added Services Segments.</p>	95%
Order Accuracy	<p>Order Accuracy is the degree that Vendor delivers items to the Agency that match what is on the Purchase Order and that an accurate packing slip is included in the shipment. If a single item received does not match the item that was listed on the Purchase Order, or an accurate packing slip is not included in the shipment, then the delivery is considered to be inaccurate for purposes of measuring this Service Level Agreement. Agency shall notify Vendor in writing (e.g., email) of any order accuracy issues.</p>	98%
Invoice Accuracy	<p>Vendor shall issue invoices that match the Agency Purchase Order issued to the Vendor and the Vendor's quote.</p>	98%

Table 4: Service Level Agreement Minimum Thresholds

Agencies should notify the DIT Contract Administrator if Vendor's performance falls below the minimum thresholds specified in Table 4 for any one-month period.

Return of Merchandise

Return policies vary by Vendor. Agencies should review Vendor's return policy prior to ordering as some Vendors do not accept stock balance returns unless due to Vendor error.

See Table 5 for specific return policy by Manufacturer.

Manufacturer	Return Policy
Aerohive Networks	As a standard policy, Aerohive Networks does not accept cancellations or order returns. If equipment is factory sealed and returned within 30-days of delivery date, Aerohive will consider returns on a case by case basis.
Arista Networks	No stock balance returns
Avaya Inc.	Unopened stock balance returns allowed at no charge within 30 days of delivery.
Belkin	Unopened stock balance returns allowed at no charge within 30 days of delivery. After 30 days, restocking fee will apply.

Manufacturer	Return Policy
BlueCat Networks	No stock balance returns
Ciena Communications	Unopened stock balance returns allowed at no charge within 30 days of delivery.
Cisco Systems, Inc.	No stock balance returns.
Dell Marketing, LP	Unopened stock balance returns allowed at no charge within 30 days of delivery.
EMC Corporation	Unopened stock balance returns allowed at no charge within 30 days of delivery.
Extreme Networks	No stock balance returns. Only warranty replacements or repair offered.
F5 Networks	Unopened stock balance returns allowed at no charge within 30 days of delivery. After 30 days, no returns permitted.
Forescout Technologies, Inc.	No stock balance returns
Fortinet, Inc.	Unopened stock balance returns allowed at no charge within 30 days of delivery.
Gigamon	No stock balance returns.
Hewlett Packard Enterprise	Unopened stock balance returns allowed at no charge within 30 days of delivery.
Hitachi	Unopened stock balance returns allowed at no charge within 30 days of delivery.
IBM	Unopened stock balance returns allowed at no charge within 30 days of delivery.
Infoblox	No stock balance returns
Kyndryl, Inc.	N/A. Services
Lenovo (United States), Inc.	Unopened stock balance returns allowed at no charge within 30 days of delivery.
NetApp	Unopened stock balance returns allowed at no charge within 30 days of delivery.
Nutanix	No stock balance returns.
Palo Alto Networks	No restocking fees on returns if customer has a form of Premium Support.
Pure Storage, Inc.	If equipment is factory sealed and returned within 30-days of delivery date, Pure Storage will consider returns on a case by case basis.
Riverbed	Unopened stock balance returns allowed at no charge within 30 days of delivery. After 30 days, restocking fee will apply.
Rubrik	Unopened stock balance returns allowed at no charge within 30 days of delivery. After 30 days, restocking fee will apply.
Ruckus	If equipment is factory sealed and returned within 30-days of delivery date, Ruckus will consider returns on a case by case basis.
SecureWorks	Not applicable.
Symantec	No stock balance returns.
Tripp Lite	Unopened stock balance returns allowed at no charge within 30 days of delivery. After 30 days, restocking fee will apply.
Veritas	No stock balance returns.
VMware Inc.	No stock balance returns.

Table 5: Manufacturer Return Policy

Taxes

The State of North Carolina is exempt from Federal excise taxes and no payment will be made for any personal property taxes levied on the Vendor or for any taxes levied on employee wages. Agencies of the State may have additional exemptions or exclusions for federal or state taxes. Evidence of such additional exemptions or exclusions may be provided to Vendor by Agencies, as applicable, during the term of this contract. Applicable State or local sales taxes shall be invoiced as a separate item

Transportation Charges

Transportation of Deliverables shall be **FOB Destination**; unless otherwise specified in the solicitation document or purchase order. Freight, handling, hazardous material charges, and distribution and installation charges shall be included in the total price of each item. Any additional charges shall not be honored for payment unless authorized in writing by the Purchasing State Agency. In cases where parties, other than the Vendor ship materials against this order, the shipper must be instructed to show the purchase order number on all packages and shipping manifests to ensure proper identification and payment of invoices. A complete packing list must accompany each shipment.

History

2018-07-16: Removed Dell resellers at Dell's request.

2018-07-26: Added eGroup as EMC reseller.

2018-07-30: Added Cambridge Computer Solutions, Davenport Group, and NWN as EMC resellers.

2018-08-08: Added Sirius as EMC reseller. Added Cambridge Computer Solutions and Davenport Group as Dell resellers. Fortinet awarded as 204X Vendor.

2018-08-10: Added Presidio as EMC reseller.

2018-08-15: Removed Alphanumeric Systems as Lenovo reseller. Added Meridian IT as Lenovo reseller. Added Nitor Solutions and Sirius Computer Solutions as Dell resellers.

2018-08-24: Added Corus360 as IBM reseller.

2018-08-29: Added Mainline as EMC reseller.

2018-08-31: Updated Fortinet contact info.

2018-09-20: Pricing Exception note added

2018-10-01: Carahsoft awarded for Gigamon, Infoblox, Nutanix, and Palo Alto Networks products.

2018-10-09: Updated Aerohive contact information.

2018-10-19: NetApp awarded as 204X vendor.

2018-10-23: Carahsoft awarded for F5 Networks products

2018-10-31: Removed eGroup at EMC's request and added Data Networks of America as EMC reseller.

2018-11-09: Added CDWG & NWN as Dell resellers. Added Carolina Advanced Digital as Fortinet reseller.

2018-11-19: Added ePlus Technology and Tiber Creek Consulting as Fortinet resellers. Added Tiber Creek Consulting as Dell reseller.

2018-12-01: CDWG awarded for Belkin, Riverbed, and Tripp Lite products. Added Data Network Solutions, Presidio, and Sirius as Carahsoft resellers.

2018-12-10: Removed Mainline as EMC Reseller. Added eGroup as EMC Reseller.

2018-12-13: Carahsoft awarded Symantec products.

2019-01-04: CDWG awarded for Rubrik products.

2019-01-17: StepCG added as Extreme Networks reseller.

2019-02-01: ViON awarded for Hitachi products.

2019-02-05: Insight Public Sector as IBM Reseller. ANC Group added as Ruckus Networks Reseller.

2019-02-06: Added NWN as Carahsoft Reseller.

2019-02-18: ViON awarded for Hedvig products.

2019-02-26: Added SHI as Carahsoft Reseller. Removed Alphanumeric Systems as a Fujitsu reseller. Added BlueRange Technology as a Fujitsu Reseller.

2019-03-08: Added BridgeTek Solutions as Fortinet reseller.

2019-03-13: Added CDWG as Carahsoft Reseller.

2019-03-20: Updated Lenovo contact information

2019-04-01: Cisco and Avaya awarded as 204X vendors. Added ePlus Technology as Carahsoft Reseller.

2019-04-17: Added CDWG as Ciena Reseller.

2019-05-02: Removed Meridian IT as Lenovo reseller. Added Alphanumeric Systems as Lenovo reseller.

2019-05-20: Arista Networks awarded as 204X vendor.

2019-06-04: Added Infoblox products to Data Network Solutions under Carahsoft.

2019-06-24: Removed Tiber Creek Consulting as Dell 204X reseller. Added SHI as Dell 204X reseller.

2019-07-10: Removed General Datatech as Fujitsu 204X reseller. Added Cambridge Computer Services, Inc. as Fujitsu 204X reseller.

2019-07-13: Updated Contact Information for NWN.

2019-07-23: Added CenturyLink Communications as Ciena 204X reseller.

2019-07-31: Removed Insight Public Sector as IBM 204X reseller. Added Sirius Computer Solutions and Technogent as IBM resellers. Updated Corus360 to Converge Acquisition LLC.

2019-08-15: Updated HP address.
2019-08-19: Removed BridgeTek as Aerohive 204X reseller.
2019-10-01: VMware awarded as 204X vendor. BlueCat Networks awarded as 204X vendor.
2019-10-04: Removed Seeds of Genius as Fujitsu 204X reseller. Added HQ Associates as Fujitsu 204X reseller.
2019-10-07: Updated Sirius Computer Solutions contact information.
2019-10-21: Updated CNIC, Inc. contact information. Updated Lenovo contact information.
2019-11-07: Added SHI as BlueCat Networks 204X reseller. Added Achieve 1, Presidio Networked Solutions, and Sirius Computer Solutions as VMware 204X resellers.
2019-11-18: Added NWN Corporation as VMware 204X reseller. Removed Sirius Computer Solutions as Carahsoft reseller. Added Enterprise IT Solutions (EITS) as Carahsoft 204X reseller. Removed Nitor Solutions as Dell 204X reseller. Added Presidio Networked Solutions as Dell 204X reseller.
2019-12-06: Added SHI as VMware 204X reseller.
2019-12-18: Added CDWG as VMware 204X reseller. Added Pharr Technologies as Extreme Networks 204X reseller. Updated contact info. for Ciena.
2020-02-12: Carahsoft awarded for SecureWorks products.
2020-03-03: EMC removed NWN Corporation as a 204X reseller and added Rove, LLC as EMC 204X reseller. VMware added Dell as authorized 204X reseller.
2020-03-04: VMware no longer accepts direct orders. VMware orders must be placed with VMware authorized 204X reseller.
2020-03-17: Added Infoblox products to NWN Corporation under Carahsoft 204X contract.
2020-03-24: Removed Applied Data Technologies as HPE 204X reseller. Added Mainline Information Systems as HPE 204X reseller.
2020-04-06: Updated Dell contact information.
2020-04-07: Removed Data Networks of America as an EMC 204X reseller and added Achieve 1 as EMC 204X reseller.
2020-04-27: Added SpartanTec, Inc. as a Fortinet 204x reseller. Added StepCG as an Avaya authorized 204X reseller. Updated Avaya contact information.
2020-05-05: Removed Achieve 1, LLC. as EMC 204X reseller and added Level Solutions Group, LLC.
2020-06-08: Fujitsu America, Inc. terminated from 204X contract after notification to State that it will no longer be a hardware provider for server, storage, & networking equipment in North America.
2020-06-18: Removed eGroup Holding Company as an EMC 204X reseller and added AHEAD, Inc.
2020-07-31: Removed Hedvig products from 204X after Commvault acquisition. Commvault requested removal.
2020-08-17: Updated HPE contact information. Updated Dell contact information. Updated SHI contact information. Added SHI as Fortinet 204X reseller.
2020-08-19: Corrected NetApp discount percentages.
2020-08-27: Added CDWG as Fortinet 204X reseller.
2020-08-28: Added NetSource ET LLC as Ruckus Networks 204X reseller.
2020-09-24: Updated Avaya contact information.
2020-09-28: Removed High Performance Technologies as HPE 204X reseller. Add Veristor Systems, Inc. as HPE 204X reseller.
2020-10-06: Updated EITS contact information
2020-10-28: Added Tiber Creek Consulting as Dell 204X reseller. Removed NWN Corporation as Dell 204X reseller.
2020-10-30: Added Internetwork Services Incorporated, dba Internetwork Engineering and Tego Data Systems, LLC as Pure Storage 204X resellers. Removed Converge Acquisition LLC (formerly Corus 360) and Sirius Computer Computers as Pure Storage 204X resellers.
2020-11-02: Updated Cisco contact information. Added Meridian IT, Inc. as Avaya 204X reseller.
2020-11-05: Updated Dell contact information.
2020-11-20: Updated HPE contact information.
2020-12-01: Updated HPE contact information.
2020-12-07: Updated NetApp contact information. Added OnWire Consulting Group, LLC as an IBM 204X reseller.
2020-12-08: Removed OnWire Consulting Group, LLC. as IBM 204X reseller per IBM's request.
2020-12-10: Carahsoft awarded for Veritas non-Cloud software and maintenance. Updated Arista Networks contact information.
2020-12-17: Carahsoft removed NWN as 204X reseller and added Insight Public Sector.
2020-12-29: Lenovo removed Alphanumeric Systems as 204X reseller and added 5S Technologies.
2021-01-08: Carahsoft awarded for Forescout Technologies products.
2021-01-25: Updated VMware-Dell contact information.
2021-02-12: Carahsoft removed ePlus as a 204X reseller and added NWN Corporation. Avaya added Tricom Communications Services, Inc. as a 204X reseller.
2021-03-09: Updated Carahsoft-Veritas pricing discount (corrected via Amendment 1).
2021-03-25: Updated VMware contact information.

2021-04-22: Removed eGroup Holding Company, LLC and Level Solutions Group as EMC 204X resellers. EMC added Data Networks of America as 204X designated reseller.

2021-05-01: Added CenturyLink Communications, LLC dba Lumen Technologies Group as an Avaya 204X reseller; Added Walker and Associates, Inc. as Ciena 204X reseller; Removed Davenport Group and Sirius Computer Solutions as EMC 204X resellers and added Level Solutions Group and Drala Project Inc. DBA The ReDesign Group as EMC 204X resellers; Extreme Networks removed Lockstep Technology Group, Pharr Technologies Co. Inc. as Extreme 204X resellers; Removed SHI as Aerohive Networks reseller.

2021-05-10: Extreme Networks added Enterprise Systems Corporation as a 204X reseller.

2021-05-31: Updated HPE address information. Removed Achieve-1 LLC as VMware 204X reseller and added World Wide Technology, LLC. as VMware 204X reseller.

2021-06-10: VRAR requirement added for Abnormal Qty. Requests for State or Cloud hosted solutions.

2021-06-18: Corrected NWN info. under Carahsoft.

2021-07-06: Removed Rove, LLC. as EMC 204X reseller and added SHI.

2021-07-15: Removed NWN as VMware 204X reseller and added Data Network Solutions (DNS) as VMware 204X reseller.

2021-07-20: Removed Data Networks of America as EMC 204X reseller and added eGroup Holding Company as EMC 204X reseller.

2021-07-27: Added Data Network Solutions, Inc. as an Arista Networks 204X reseller.

2021-07-31: Removed DLT Solutions, LLC. as NetApp 204X reseller.

2021-08-11: Removed Mainline Information Systems as HPE 204X reseller and added Applied Data Technologies as HPE 204X reseller. Updated language regarding VRAR requirement from ESRMO.

2021-08-24: Updated Pure Storage contact information. Removed NWN Corporation as Carahsoft 204X reseller. Added World Wide Technology as Carahsoft 204X reseller.

2021-09-09: IBM assignment of Infrastructure Services portion of their 204X to Kyndryl, Inc (wholly-owned IBM subsidiary). Updated SHI contact information.

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