



AGENDA

NORTH CAROLINA 911 BOARD

ANNUAL WORK SESSION



Friday, December 6, 2019

Campbell University

School of Osteopathic Medicine

Leon Levine Hall Medical Science Building

4350 US-421, Lillington, NC

9:00 AM – Noon

Call to Order
Eric Boyette

Roll Call

Pokey Harris

Tab 1

Chair's Opening Remarks

Eric Boyette

Tab 2

**2018 NC 911 Board
Work Session**

Pokey Harris

Tab 2 a)

**2019 NC 911 Board
Goals Summary and Recap**

NC 911 Board 2019 Goals

Per consensus of 911 Board Members – 2018 Board Work Session, December 6, 2018
 Approved by 911 Board – December 7, 2018
 (Not in any specific order of priority.)

- Work with the General Assembly to update the State’s 911 statutes to facilitate statewide deployment and adoption of Next Generation 911 services.
 - December 31, 2019
- Continue with NextGen 911 deployment and implementation of related operational components.
 - Achieve 85% program inclusion with all primary PSAPs as users of the statewide NG911 system, with migration of minimum 25% of all primary PSAPs to the ESInet.
 - December 31, 2019
 - Build, equip, and operate the Network Management and Assistance Center (NMAC); train NMAC staff for Tier 1 and Tier 2 support to PSAPs.
 - June 30, 2019
 - Draft standards and rules for NextGen migration and sustainment
 - December 31, 2019
 - Establish path forward for primary, secondary, and not approved PSAPs
 - December 31, 2019
- Develop policy manual encompassing current open policies and identify other policies for development consideration.
 - April 1, 2019
- Implement enhancements of grant program processes.
 - Adopt grant policy draft
 - Approve grant priorities
 - NG911 expenditures (non-eligible, capital) (300)
 - Support of Regional Initiatives (250) with focus on consolidations (500)
 - Replacing End of Life Equipment (150)
 - Approve grant draft cycle timeline to include grant applicant presentation.

Tentative 2019 Grant Cycle Calendar			
Milestone	Date	Day of Week	Days to Next Date
Board Meeting - Recap Grant Priorities	2/22/19	Friday	5
Grant Workshop for PSAPs	2/27/19	Wednesday	2
Beginning of Grant Cycle	3/1/19	Friday	49
Grant Applications Due	4/19/19	Friday	11
Grant Committee Discussion	4/30/19	Tuesday	1
Grant Applications Presentation Day	5/1/19	Wednesday	2
Grant Committee Meeting - Review and Vote	5/3/19	Friday	4
Grant Committee Results to Board for Review prior to Board Meeting	5/7/19	Tuesday	10
Board Meeting - Vote on Grant Applications	5/17/19	Friday	5
Results Notifications to Grant Applicants	5/22/19	Wednesday	70
Grant Contracts Signed Target	7/31/19	Wednesday	
Key Timeframes		Calendar Days	
Days from Workshop to Applications Due		51	
Days from Beginning of Grant Cycle to Applications Due		49	
Days from Applications Due to Presentation Day (Staff Prep Time)		12	
Days from Presentation Day to Grant Committee Meeting		2	
Days from Grant Committee Meeting to Results to Board		4	
Days for Board to Pre-Review Results prior to Vote		10	

- December 7, 2018
- Develop a funding model for 911 service, NG911 service, PSAPs, and 911 Board operations.
 - Consider a prospective funding model vs rolling average method.
 - Review, revise, and update the eligible uses of 911 revenue and seek legislative changes as necessary to align with PSAP services in the NG911 environment.
 - Improve and optimize the reimbursement process.
 - Determine amount of excessive fund balances and address accordingly.
 - December 31, 2019
- Update 911 Board By-Laws
 - December 31, 2019
- Complete development of training standards and implement, in collaboration and consultation with 911 stakeholder groups.
 - Ongoing
- Continue efforts for implementation of EMD for all PSAPs
 - Ongoing

Tab 3

**Proposed NC 911 Board
Bylaws**

(Consensus Required)

Bylaws of the North Carolina 911 Board

ARTICLE I - NAME, PURPOSE, POWERS, MEMBERSHIP

Section 1: Name. The name of the organization shall be “North Carolina 911 Board,” hereafter referred to as “the 911 Board.”

Section 2: Creation. The North Carolina General Assembly created the North Carolina 911 Board by Session Law 2007-383, s. 3 to be effective 1 January 2008.

Section 3: Purpose^[BR1]. The purposes of the 911 Board include managing, overseeing, and monitoring administration of the 911 service fees and Public Safety Answering Points (PSAPs); distributions of such fees to eligible service providers and Public Safety Answering Points (PSAPs); preparing and administering a 911 plan for the State; executing duties and responsibilities under the Act; and other such purposes as enabled through the Acts of the General Assembly. The 911 Board serves as the central 911 policy planning body of the State and shall communicate and coordinate with federal, state, regional, and local agencies and private entities in order to implement coordinated policies of the 911 Board. The 911 Board promotes and supports professional development and training for PSAP staff.

Section 4: General Powers. The property and business of the 911 Board shall be managed under the direction of the 911 Board who may exercise all powers permitted by G.S. §143B-1400 *et seq.*

Section 5: Reporting. The 911 Board submits periodic reports to the Governor^[DB2]^[BR3], and ~~the Joint Legislative 911 Board on Governmental Operations~~ Committees as required. Reports summarize the 911 Board’s activities during the reporting period and contain any information about the 911 Board’s activities that is requested by the Governor or the Committee.

Section 6: Membership. The 911 Board members are appointed as provided in G.S. §143B-1401.

Section 7: Policies and Procedures. Committees and the Executive Director shall develop policies as directed by the Board, and as desired by the Committees and Executive Director. Draft policies shall be presented to the Board for discussion and shall not be adopted for implementation until a later meeting of the Board. The Executive Director shall develop procedures for internal operations of the Board’s staff and shall inform the Board of such procedures in a timely manner.

ARTICLE II - 911 BOARD

Section 1: 911 Board Role. The 911 Board is responsible for administration of laws and policies regarding 911 services, 911 service fees, and delegates responsibility for day-to-day operations to the Executive Director and Committees.

Section 2: Service of 911 Board Members. 911 Board members shall serve the term of their respective appointments subject to changes effected by law, action of the appointing authority, resignation, disqualification, or other cause. Board members shall serve on at least one committee of the 911 Board. Board members shall actively participate by regularly attending meetings of the Board ~~or~~ and their respective Committee(s). Regular attendance shall mean at least seventy-five (75%) percent of the meetings of the Board; unless a higher percentage is required by law or other authority.

The 911 Board Chair may report inactivity or ethical violations of any Board member to their appointing authority, or other appropriate authority, for consideration of further action.

Section 3: Compensation. No part of the revenues or assets of the 911 Board shall inure to the benefit of or be distributable to the members of the 911 Board, officers, 911 Board staff, or other private persons. The members of the 911 Board shall receive no salary for their services but may receive per diem and allowances in accordance with G.S. §138-5.

Section 4: Oath. As the holder of an office, each member of the 911 Board must take the oath required by Section 7 of Article VI of the North Carolina Constitution before assuming the duties of a 911 Board member.

Section 5: Terms. Board members are restricted by a number of terms. Board members shall serve no more than two appointed terms. This provision shall be superseded by any Act of the General Assembly establishing term limits or terms of appointment.

Section 6: Chair. The 911 Board Chair shall be the State Chief Information Officer or designee as provided by G.S. §143B-1401(4). The Board shall select a vice-chair annually from the appointed members by simple majority vote. The vice-chair term of office shall be one year.

Section 7: Conduct of Business. The 911 Board may use any appropriate communication technology to conduct its business including, but not limited to, audio conferencing, video conferencing, electronic mail, fax, or internet-based applications. All meetings will be conducted in conformance with the open meetings laws and public records laws of the State. Meetings may be conducted in an informal manner by the 911 Board Chair, but Robert's Rules of Order (newly revised) may be invoked at any time by the Chair upon request of a majority of the members present.

Section 8: Meetings. The 911 Board shall meet at least six times each calendar year on a bimonthly schedule, but may meet more frequently upon the call of the 911 Board Chair, or by Special Meeting, at designated times and places.

Section 9: Special Meetings. Special meetings may be called by the 911 Board Chair or by a majority vote of the 911 Board members. Special meetings of the Board require at least forty-eight (48) hours notice^[BR4] by mail, electronic mail, fax, or telephone.

Section 10: Notice. Every six (6) months, the 911 Board Chair shall notify 911 Board members of the dates of regular 911 Board meetings for the following six (6) months. Additional notice shall be given to each 911 Board member, by mail or electronic mail at least ten (10) days prior to the regular meeting. Any member may waive notice of any meeting. Attendance of a meeting by a member shall constitute a waiver of notice for the meeting, unless the member attends for the express purpose of objecting to the transaction of any business because the meeting was unlawfully called or convened.

Section 11: Quorum. A quorum shall consist of a simple majority of the 911 Board members, exclusive of vacancies, before business can be transacted or motions made or passed.

Section 12: Voting. It shall be the responsibility of every board member to vote on every item unless the member has a conflict of interest^[BR5]. Each member shall have one (1) vote on each issue that comes before the 911 Board. An Individual who is representing a 911 Board member may participate in discussion but shall not have a vote on any issues that come before the 911 Board. Proxy voting shall not be permitted. A simple majority of the votes cast on any issue, except amendment of these bylaws or a motion and affirmative vote requiring a larger majority for specific action, will establish the 911 Board's decision.

Section 13: Records. The 911 Board staff shall be responsible for keeping records of 911 Board actions, overseeing the taking of minutes at all 911 Board meetings and Committee meetings, sending out meeting announcements, distributing copies of minutes and the agenda to each 911 Board member, and assuring that 911 Board records are maintained.

Section 14: Conflict of Interest, Ethics. Members of the 911 Board shall comply with the statutory and policy provisions of G.S. §14-234, G.S. §138A-1 *et seq.* (State Government Ethics Act), and G.S. §120C-100 *et seq.* (Lobbying) prohibiting conflicts of interest, governing ethics and lobbying activities. In addition, if any member, officer, or employee of the 911 Board is interested either directly or indirectly, or is an officer or employee of or has an ownership interest in any firm or corporation, not including units of local government, interested directly or indirectly, in any contract with the 911 Board, the member, officer, or employee must disclose the interest to the 911 Board, which must set forth the disclosure in the minutes of the 911 Board. The member, officer, or employee having an interest may not participate on behalf of the 911 Board in the authorization of any contract. 911 Board members must also comply strictly with the State Ethics Act.

Section 15: Removal of 911 Board Members. The Governor may remove any member of the 911 Board for misfeasance, malfeasance, or nonfeasance in accordance with G.S. §143B-13(d). The Governor or the person who appointed a member may remove the member for using improper influence in accordance with G.S. §143B-13(c).

Section 16: Vacancies. All members of the 911 Board shall remain in office until their successors are appointed and qualified. A vacancy in an appointment made by the Governor shall be filled by the Governor for the remainder of the unexpired term. A vacancy in an appointment made by the General Assembly shall be filled in accordance with G.S. §120-122. A person appointed to fill a vacancy must qualify in the same manner as a person appointed for a full term.

ARTICLE III – STAFF

Section 1: Executive Director^[BR6]. The 911 Board Chair shall identify potential appointees to the position of Executive Director and seek advice from the Board prior to selecting an individual Executive Director for the 911 Board position. The Executive Director shall be the principal executive officer of the 911 Board and, subject to the direction of the 911 Board, shall be responsible for daily operations regarding business and affairs of the 911 Board, except as otherwise prescribed by the Chair. The Executive Director shall execute and administer all contracts implementing the Board's budget, and as otherwise approved by the Board.

Section 2: Staff. The Executive Director shall supervise administrative and professional staff support for the 911 Board.

ARTICLE IV – COMMITTEES^[BR7]

Section 1: Standing Committees. There shall be ~~two (2)~~ five (5) permanent committees. They shall include: the ~~Funds–Funding~~ Funding Committee, ~~and the~~ Grants Committee, Technology Committee, Education Committee and Standards Committee. Committees shall have a minimum of three (3) members of the 911 Board.

a. Funds-Funding Committee. The ~~Funds–Funding~~ Funding Committee will receive and review information regarding costs of 911 service pursuant to G.S. 143B-1406, review uses of 911 funds under applicable law, regulations and policies, and make recommendations to the 911 Board. The Committee will conduct any other reviews as requested by the 911 Board Chair or assigned by the 911 Board. The Committee shall have other duties as assigned by the 911 Board.

b. Grants Committee. The Grants Committee will oversee and monitor processes to establish grants pursuant to G.S. §143B-1407. These processes comprise development and publication of grant applications, review and recommendations for funding grant applications received, development and use of standard grant agreements and such other matters as may be necessary or proper for the grant program. The Committee will monitor other grant opportunities related to 911 grants. The Committee shall have other duties as assigned by the 911 Board.

c. **Technology Committee.** [DB8] The Technology Committee will oversee, and monitor operation of the State 911 network and technologies used by the PSAPs. These operations include communications technologies, CAD, GIS services for 911 call taking, and shall include review of interfaces, integrations or other uses regardless of funding sources. The Committee shall have other duties as assigned by the 911 Board.

d. **Education Committee.**[DB9] The Education Committee will oversee development of lists or an index of training classes eligible for financial support pursuant to G.S. § 143B-1406(d). The Committee shall work with other Committees to develop and coordinate educational materials or presentations to implement policies of the Board. The Committee shall have other duties as assigned by the 911 Board.

e. **Standards Committee.**[DB10] The Standards Committee will oversee development of standards and administrative rules. Proposed standards and administrative rules shall be presented to the Board for discussion and adoption in the manner of policies in Art. I, Sec. 7 of these Bylaws. The Committee shall have other duties as assigned by the 911 Board.

Section 2: Non-Standing Committees.

a) **Executive Committee.**[DB11] The Chair may appoint an Executive Committee to address matters not assigned to a Standing Committee including but not limited to governance, legislative or regulatory issues. An executive committee shall reflect the Board's composition to the extent practicable. The Executive Committee may be convened quickly to act on matters that may not allow time for assembly of the full Board. As such, this Committee will act in good faith to review the matter at hand and recommend action that it believes is representative of the majority of the Board. The Executive Director and legal counsel will participate in Committee meetings. Any Committee recommendations and actions will be provided to the 911 Board for action as soon as possible. The Chair may rotate Executive Committee membership as may be needed. The Committee shall have other duties as assigned by the 911 Board.

Section 3: Chairs and Vice-Chairs. The 911 Board Chair shall appoint all Committee Chairs and Vice-Chairs.

Section 5: Meetings. Committee chairs shall call meetings in a timely manner to complete the business of their Committees. 911 Board staff shall be responsible for securing a location and providing all Committee members with notices of meetings and meeting materials.

Section 6: Membership. Any Committee may include persons who are not 911 Board members at the discretion of the Committee Chair upon approval of the 911 Board Chair. Committee members shall not miss two (2) consecutive meetings of the Committee without the approval of the Committee Chair and must attend seventy-five (75%) percent of the Committee meetings scheduled.

Section 7: Non-Board Members of Committees. Non-Board members of committees may be selected from the public having particular subject matter knowledge and expertise. The 911 Board may give public notice of its desire to select non-Board members and may seek recommendations for such members from the Executive Director. The Executive Director or Committee Chairs shall

forward names of individuals from the public who are interested in serving as non-Board members to the 911 Board Chair for approval. ~~Non-Board members may not participate in official votes of any Committee, unless such privilege is granted by the 911 Board Chair~~^[BR12].

Section 8: Reporting. The Chair of each Committee or designee shall report to the 911 Board at each 911 Board meeting if there are items for discussion from their Committee or for decision making by the 911 Board. The majority opinion of the Committee shall be reported. —Committee recommendations, if presented for action by the 911 Board, shall not require a second prior to discussion or vote on the recommendation.

Section 9: Creation of Additional Committees. The 911 Board, or the 911 Board Chair, may create additional committees as deemed necessary or proper. Such committees may serve specific time-limited purposes or other purposes at the pleasure of the 911 Board.

ARTICLE V - FINANCES

Section 1: Fiscal Year. The fiscal year of the 911 Board shall end on the last day of June.

Section 2: Budget. The 911 Board must approve the budget and any major changes in the budget. The approved budget shall be administered by the Executive Director.

Section 3: Financial Records and Reporting. All accounts of the 911 Board shall be maintained by the ~~Office-Department~~ of Information Technology ~~Services~~. An annual report shall be submitted to the 911 Board showing income and expenditures.

Section 4: Contracts. The 911 Board shall enter into contracts and execute and deliver any instrument in the name of and on behalf of the 911 Board, upon the signature of the ~~Chair~~^{Executive Director}.

Section 5: Audits. The accounts of the 911 Board shall be audited as provided by G.S. §143B-1410.

ARTICLE VI - AMENDMENTS

Section 1: Amendments. These Bylaws may be amended when necessary by a two-thirds majority of the 911 Board. Proposed amendments must be submitted in writing to the Executive Director at least thirty (30) days prior to a vote on said amendment to be sent out with regular 911 Board announcements.

These Bylaws were approved at a meeting of the 911 Board North Carolina on July 16, 2010, ~~and revised [_____]~~.

By: _____
The North Carolina 911 Board

Tab 4

**2020 NC 911 Board
Proposed Goals**

Pokey Harris

Tab 4 a)

Education Committee Goals for Consideration

Pokey Harris

- **Complete development of training standards and implementation, in collaboration and consultation with the Standards Committee.**
- **Develop an information sharing program to effectively communicate Board and Staff's vision, initiatives and responsibilities for NG911 and other state projects.**
- **Develop processes to ensure the implementation of telecommunicator training and EMD certifications defined in statute 143B-1406 (f)(4a) and 143B-1406(f)(5b)(b) for funded PSAPs.**
- **Explore the feasibility of expanding Board sponsored training in conjunction with the Community College system.**

Tab 4 b)

Funding Committee Goals for Consideration

David Bone

- **Developing a funding model that takes into consideration the implementation of NextGen 911 technologies.**
- **Explore the feasibility of a Hosted CAD Solution and Hosted CAD Servers that would be purchased by DIT to assist all PSAP's as they start to migrate to NextGen technologies.**
- **Determine a strategy and develop a policy to address, investigate, and explore options with how to manage excessive PSAP fund balances.**

Tab 4 c)

Standards Committee Goals for Consideration

Donna Wright

- **Review and update potential verbiage of the Rules in order to prepare for the long process of updating them.**
- **Evaluate the newly passed legislation to include the verbiage, if necessary, or if the new language does not require an addition to the rule, establish a policy/procedure to accommodate the new legislation.**
- **Consider how a “checks and balance” would occur if there are new requirements.**

Tab 4 d)

Technology Committee Goals for Consideration

Jeff Shipp

- **Develop policy perspectives regarding the impact of NG911 on backup centers in the NextGen environment. Pertinent issues:**
 - **Logical backup alternatives versus physical connections:**
 - **Determine best options from available analytical data and new operational options to drive Funding rules**
 - **Define policies for the use of backup as failover versus supplement to capacity**
 - **Given that primary and backup can operate simultaneously, effort is to define a policy framework for Standards**
- **Action on State Plan for PSAP migrations. Committing to 60. Goal is to map a potential conversion plan to meet or exceed the migration goal...what policies/rules should be in scope?**
 - **Loose vs tight policy on PSAP schedule changes by working with funding to determine what policy/exceptions will govern schedule modifications**
 - **Working with Standards Committee to define the policy governing PSAP security assessments score on migration scheduling and ongoing security operations posture**
 - **Policy to define the GIS migration impact on NG911 migration scheduling**
 - **Work to secure potential help from GoGs for Tier 1 counties who lack resources for the i3 GIS tasks**
 - **Define minimum skillsets necessary to maintain the data over the long term**
- **The impact to the State with the development of the i3 GIS dataset.**
 - **Policies for ensuring it stays accurate (hint: it is now life or death affecting)**
 - **Define rules for who gets to use it the data**
 - **Define rules for who provides oversight on the use of the data**

Tab 4 e)

Possible Policy Considerations

Pokey Harris

Tab 4 f)

**Other Possible Goals for
Considerations**

Pokey Harris

Tab 4 g)

**Compilation of Goals from
Discussions**

Pokey Harris

(Consensus Required)

***Compilation of goals will be drafted during work session to present as consensus for 911 Board approval during regular Board meeting to follow the work session.**

NC 911 Board Annual Work Session Friday, December 9, 2019

Agenda Item Tab 4 g)

Compilation of Goals from Work Session Discussions

***(Consensus required for approval at 911 Board meeting
following work session.)***

Tab 5

2020/2021 PSAP Grant Program

Jeff Shipp/Pokey Harris

Tab 5 a)

2020/2021 PSAP Grant Program

Priorities

(Consensus Required)

Priority 1

NG911 Expenditures (Non-Eligible, Capital)

Priority 2

Support of Regional Initiatives with Focus on Consolidations

Priority 3

Replacing End of Life Equipment

Tab 5 b)

2020/2021 PSAP Grant Program Cycle Tentative Timeline (Consensus Required)

TENTATIVE 2021 Grant Cycle Calendar TENTATIVE 2019.10.19						
Milestone	Date	Day of Week	Days to Next Date			
Grant Workshop for PSAPs	3/24/20	Tuesday	8	Meeting Date for Grant Committee, Staff, and Potential Applicants		
Beginning of Grant Cycle - Application Posted to Website	4/1/20	Wednesday	61			
Grant Applications Due	6/1/20	Monday	42			
Grant Committee Discussion	7/13/20	Wednesday	4	Meeting Date for Grant Committee and Staff		
Grant Applications Presentation Day	7/17/20	Friday	14	Meeting Date for Grant Committee, Staff, and Applicants		
Grant Committee Meeting - Review and Vote	7/31/20	Friday	14	Meeting Date or Conference Call for Grant Committee and Staff		
Grant Committee Results to Board for Review prior to Board Meeting	8/14/20	Friday	14			
Board Meeting - Vote on Grant Applications	8/28/20	Friday	34	Meeting Date for Board		
Results Notification and Grant Agreement to Applicants	10/1/20	Thursday	32			
Grant Acceptance Acknowledgement Due from PSAP	11/2/20	Monday	60			
Final Date for all PSAP Agreements to be Executed (Per Individual Agreement Date Based on Return of Acknowledgement)	1/1/2021	Friday				
	Calendar Days					
Key Timeframes						
Days from Workshop to Applications Due	69					
Days from Beginning of Grant Cycle to Applications Due	61					
Days from Applications Due to Presentation Day (Grant Comm/Staff Prep Time)	46					
Days from Presentation Day to Grant Committee Meeting	14					
Days from Grant Committee Meeting to Results to Board	14					
Days for Board to Pre-Review Results prior to Vote	14					
Days to Prepare Notification Letters and Grant Agreements to PSAPs	34					
Days to Receive Acceptance Letters from PSAPs	32					
Days for PSAPs to Execute Grant Agreement	92					

Tab 6

**Administrative/Operational
Activities**

Pokey Harris

Tab 6 a)

**2020 NC 911 Board and
Committees Meeting Dates
(Consensus Required)**

Day	Month	Date	NC 911 Board and Committees 2020 Meetings	Notes
Tuesday	January	7	Standards Committee Meeting 10:00am	Phillips Building Room 109, Raleigh
Thursday	January	16	Technology Committee Meeting 10:00am	WebEx/Conference Bridge
Thursday	January	23	Education Committee Meeting 10:00am	Phillips Building Room 109, Raleigh
Thursday	January	23	Funding Committee Meeting 1:00pm	Phillips Building Room 109, Raleigh
Friday	January	24	911 Board Meeting	3514 Bush Street, Raleigh
Thursday	February	6	Standards Committee Meeting 10:00am	Phillips Building Room 109, Raleigh
Thursday	February	13	Technology Committee Meeting 10:00am	Phillips Building Room 109, Raleigh
Thursday	February	20	Education Committee Meeting 10:00am	Phillips Building Room 109, Raleigh
Thursday	February	20	Funding Committee Meeting 1:00pm	Phillips Building Room 109, Raleigh
Friday	February	28	911 Board Meeting	3514 Bush Street, Raleigh
Thursday	March	5	Standards Committee Meeting 10:00am	Phillips Building Room 109, Raleigh
Thursday	March	12	Technology Committee Meeting 10:00am	Phillips Building Room 109, Raleigh
Thursday	March	19	Education Committee Meeting 10:00am	Phillips Building Room 109, Raleigh
Thursday	March	19	Funding Committee Meeting 1:00pm	Phillips Building Room 109, Raleigh
Tuesday	March	24	Grant Committee, Staff, and Potential Applicants	Iredell County Agricultural Resource Center, Statesville
Friday	March	27	911 Board Meeting	3514 Bush Street, Raleigh
Thursday	April	2	Standards Committee Meeting 10:00am	Phillips Building Room 109, Raleigh
Thursday	April	9	Technology Committee Meeting 10:00am	Phillips Building Room 109, Raleigh
Tuesday	April	14	PSAP Backup Plans/Communications Work Session	Awaiting Location Confirmation
Wednesday	April	15	PSAP Backup Plans/Communications Work Session	Awaiting Location Confirmation
Thursday	April	23	Education Committee Meeting 10:00am	Phillips Building Room 109, Raleigh
Thursday	April	23	Funding Committee Meeting 1:00pm	Phillips Building Room 109, Raleigh
Friday	April	24	911 Board Meeting	3514 Bush Street, Raleigh
Thursday	May	7	Standards Committee Meeting 10:00am	Phillips Building Room 109, Raleigh
Thursday	May	14	Technology Committee Meeting 10:00am	Phillips Building Room 109, Raleigh
Thursday	May	21	Education Committee Meeting 10:00am	Phillips Building Room 109, Raleigh
Thursday	May	21	Funding Committee Meeting 1:00pm	Phillips Building Room 109, Raleigh
Friday	May	22	911 Board Meeting	3514 Bush Street, Raleigh
Wednesday	May	27		
Thursday	June	4	Standards Committee Meeting 10:00am	Phillips Building Room 109, Raleigh
Thursday	June	11	Technology Committee Meeting 10:00am	Phillips Building Room 109, Raleigh
Thursday	June	18	Education Committee Meeting 10:00am	Phillips Building Room 109, Raleigh
Thursday	June	18	Funding Committee Meeting 1:00pm	Phillips Building Room 109, Raleigh
Friday	June	26	911 Board Meeting	3514 Bush Street, Raleigh
Tuesday	July	7	Standards Committee Meeting 10:00am	Phillips Building Room 109, Raleigh
Thursday	July	9	Technology Committee Meeting 10:00am	Phillips Building Room 109, Raleigh
Wednesday	July	13	Grant Committee and Staff Discussion	Phillips Building Room 109, Raleigh
Friday	July	17	Grant Applicants Presentation Day	Phillips Building Room 109, Raleigh
Thursday	July	23	Education Committee Meeting 10:00am	Phillips Building Room 109, Raleigh
Thursday	July	23	Funding Committee Meeting 1:00pm	Phillips Building Room 109, Raleigh
Friday	July	24	911 Board Meeting	3514 Bush Street, Raleigh
Friday	July	31	Grant Committee and Staff Conference Call	WebEx/Conference Bridge
Thursday	August	6	Standards Committee Meeting 10:00am	Phillips Building Room 109, Raleigh
Thursday	August	13	Technology Committee Meeting 10:00am	Phillips Building Room 109, Raleigh
Thursday	August	20	Education Committee Meeting 10:00am	Phillips Building Room 109, Raleigh
Thursday	August	20	Funding Committee Meeting 1:00pm	Phillips Building Room 109, Raleigh
Friday	August	28	911 Board Meeting	3514 Bush Street, Raleigh
Thursday	September	3	Standards Committee Meeting 10:00am	Phillips Building Room 109, Raleigh
Thursday	September	10	Technology Committee Meeting 10:00am	Phillips Building Room 109, Raleigh
Thursday	September	17	Education Committee Meeting 10:00am	Phillips Building Room 109, Raleigh
Thursday	September	17	Funding Committee Meeting 1:00pm	Phillips Building Room 109, Raleigh
Friday	September	25	911 Board Meeting	3514 Bush Street, Raleigh
Thursday	October	1	Standards Committee Meeting 10:00am	Phillips Building Room 109, Raleigh
Tuesday	October	8	Technology Committee Meeting 10:00am	Phillips Building Room 109, Raleigh
Thursday	October	22	Education Committee Meeting 10:00am	Phillips Building Room 109, Raleigh
Thursday	October	22	Funding Committee Meeting 1:00pm	Phillips Building Room 109, Raleigh
Friday	October	23	911 Board Meeting	3514 Bush Street, Raleigh
Thursday	November	5	Standards Committee Meeting 10:00am	Phillips Building Room 109, Raleigh
Thursday	November	12	Technology Committee Meeting 10:00am	Phillips Building Room 109, Raleigh
Thursday	November	19	Education Committee Meeting 10:00am	Phillips Building Room 109, Raleigh
Thursday	November	19	Funding Committee Meeting 1:00pm	Phillips Building Room 109, Raleigh
	November		No 911 Board Meeting This Month	
Tuesday	December	1	Standards Committee Meeting 10:00am	Phillips Building Room 109, Raleigh
Thursday	December	3	Board Work Session	TBD
Friday	December	4	911 Board Meeting	TBD
Thursday	December	10	Technology Committee Meeting 10:00am	Phillips Building Room 109, Raleigh

Tab 6 b)
Staffing

Tab 6 c)
PSAP Assistance Team (PAT)
Model

Tab 7
Other Matters for Discussion
(Consensus if Applicable)

Adjournment

*****Lunch Provided for Board Members and Staff Prior to Board Meeting*****

