



*The New NC Department of IT*  
*Update to Geographic Information Coordinating Council*

Keith Werner, State CIO



“Interacting with government should be as easy as checking the latest scores on the internet or even shopping online.”

*NC Governor Pat McCrory*



**5000+**

Servers

**1100+**

Agency  
Applications

**591**

IT Contracts Over  
\$25,000

**40+**

Data Centers

**285**

Unique Titles  
for ~2000 Staff

**74%**

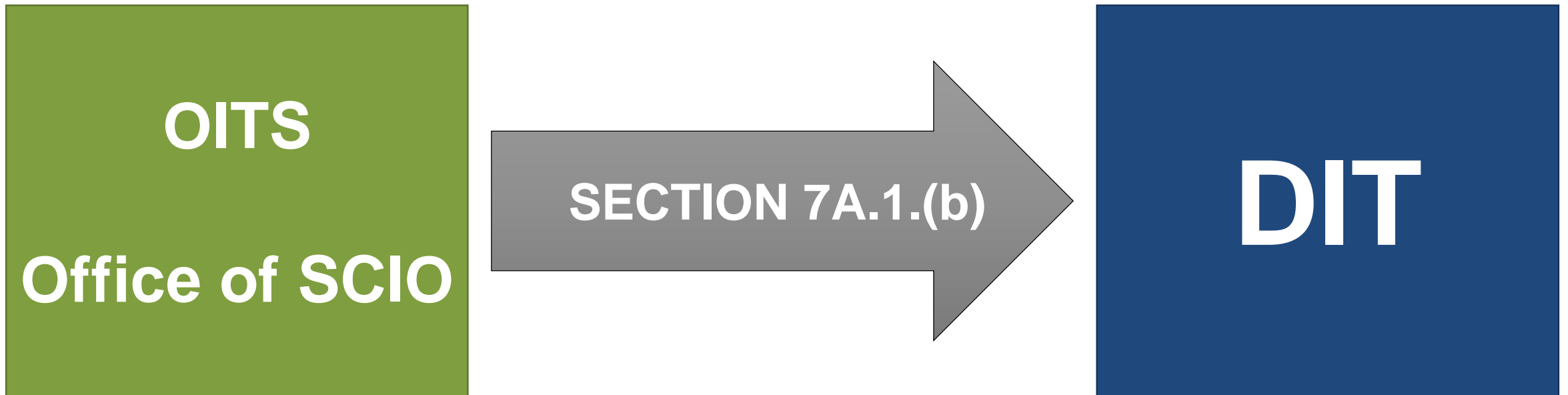
IT Projects That  
Exceeded  
Budget &  
Schedule

“ We’ve found that the piecemeal approach we’ve taken during the past decade for information technology has had disastrous results. 74% of the State’s IT projects have come in over budget and behind schedule. ”

Governor Pat McCrory

# *Scope of DIT*

**Session Law 2015-241 creates DIT**



# *Scope of DIT: Budgeting*

- DIT, Relevant Agency, OSBM, Controller develop and implement process for:
  - Agency IT budgets
  - Amounts transferred to DIT
  - Rates and chargebacks
  - Identify necessary cost savings and rules or statutory changes

# Transition to DIT: *Who*



# *Transition to DIT: What*

DIT and each agency must “develop documentation to support the consolidation of enterprise information technology functions,” including:

Personnel  
Management

Project  
Management

Procurement

Hardware  
Configuration &  
Management

Software  
Acquisition &  
Management

Data Center  
Operations

Network  
Operations

Security

§143B-1305

# *Transition to DIT: When*

- **FY15-16**
- DIT will work with agencies to develop plans for the transition, which will consider:
  - how IT support will be provided;
  - unique agency issues.
- Once plans are completed for each agency, personnel and functions will transition.





# Leadership



## Governor McCrory's Vision:

- Provide clear accountability and efficiency for the governance and management of IT across the state
- Use technology to be more efficient and effective in serving the citizens of North Carolina



## Leadership

- Importance of IT restructure
- Enhance Citizen Interaction
- Increase Efficiency
- Reduce Complexity

# Guiding DIT Transition Principles



## Don't Break The Business

- Business as usual operationally
- IT professionals will still serve their agencies.
- There are no plans to relocate most IT professionals.
- There are no plans to cut positions/people.



## Collaborative

- DIT Transition Office
- Planning process includes agency staff.
- No “One-size-fits all” model
- [oneit.nc.gov](http://oneit.nc.gov) – “Ask Us” section



## Transparent

- Written Communications
- No surprises



## Done Right

- Not cutting corners
- Committed to success
- Thorough and thoughtful planning
- These principles are our promise to you, and they will drive the planning and implementation of the transition.

## Our Vision

*A performance-driven, transparent and secure IT organization with an unyielding commitment to connecting people, resources and partners*

## Our Mission

*To lead, partner and facilitate in order to provide easy, cost-effective government services to the citizens of North Carolina*



DEPARTMENT OF INFORMATION TECHNOLOGY TRANSFORMATION

# *Progress Update on Transition*



# DIT Transition: Program Scope & Work Group Alignment

## SCOPE

Legislative Requirements

Transition Objectives

DIT Objectives

## FUNCTIONAL WORK GROUPS

IT Enterprise Architecture

Strategy

Finance

Human Resources

Project Management

Infrastructure

Procurement

Enterprise Applications

Shared Services

Security

## CROSS FUNCTIONAL WORK GROUPS

Legal / Transition Documentation

Communications

Change Management

DIT Strategic Alignment

Benefit Recovery, Planning & Monitoring



Multi-Phased Transitions

DRAFT



# *DIT Transition Summary: Status*

## **Program Status**

- Program Management Office established
  - Staffing under way
- Cross-agency working teams being established
- High level transition roadmap and communications plan in development
- Finance HT Team Kicked off 12/15/15
- Cross-agency Finance Team Kicked off 12/16/15

# *DIT Transition Summary: Targets*

## **Q1 Targets**

- Finalize and communicate program governance
- Approve program charter
- Set-up inaugural Transition Oversight Meeting
- Develop plan to phase in financial model



# Questions?



# *Continuing the Conversation*



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