Web Application Firewall Service (Cloudflare)

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Enterprise Applications – Digital Solutions

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Service Features

- Web Application Firewall (WAF)

- Application-Layer(7) DDoS protection.

- Reverse proxy of public facing applications to obscure or eliminate exploitable attack vectors.

- Advanced Bot Management – Crawlers and Scrapers

- Turnstile – Captcha Replacement & Verification Tool

- Aegis – Dedicated IPs for secure ingress/egress traffic.

- SaaS user dashboard to manage applications and security posture at a granular level.

Service Features Continued

- Managed/Authoritative DNS – Primary and Secondary DNS

- Dedicated Technical Account Manager (TAM) Support

- 24/7 Emergency enterprise support – Call/Chat

- Renewal agreement secured to provide "Whole-of-State" service model to NC.

- State agencies, city and local gov, higher education and community colleges may utilize WAF service through NCDIT

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Where NC stands with WAF service deployment

- **NC Wildlife (DNCR) –** Onboarded to Cloudflare, protecting apps .

- **NC Ports** – Onboarded to Cloudflare, protecting and testing.

- **Higher Education & Community Colleges –** Onboarded, protecting applications. Utilizing DNS and enterprise features.

- **City and Local Gov Agencies –** Strong interest in utilization of enterprise features offered through NCDIT-Cloudflare service agreement.

- Over 100 root domains being protected within Cloudflare, with 425 DNS records under those root domains spread across 22 agency accounts.

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Value Proposition of WAF service

- Cloudflare Dashboard: <u>real-time</u> threat analysis and assessment of WAF solutions

- Managed WAF Rulesets: Robust "living" threat protection, enabled in seconds. OWASP Top 10

- Custom Rulesets: <u>Extreme granularity</u> in threat response:

  - Rate limiting

  - Geo-blocking

  - Exceptions for special cases, IP CIDR range allowlists/denylists

- Managed/Authoritative DNS – Easy migration and management of DNS to host and protect applications.

- Advanced Bot Management & Turnstile – Block or manage unwanted bots, scraping and crawling.

- What once took 2-4 teams across multiple agencies, emails, and headaches to block a threat, may now take 1 trained application owner to deploy in seconds, within Cloudflare.

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