

SUBMITTED BUT NOT YET APPROVED

VOICE SERVICES
DIT Rate Schedules (Effective July 1, 2025 through June 30, 2026)

NCDIT Service	Item Code	Description	FY25-26 Rate	Unit/Frequency
Collaboration & Communication--Cellular Telephone	700600 4153321 Cellular Svc	Cellular Services and Cellular Devices	Vendor Cost + 2%	Per Line/Per Month
Collaboration & Communication--Cloud Hosted Contact Center	700600 4153182 Tier 1 Cloud Subscription	Tier 1 Cloud Subscription	Vendor Cost + 4%	Per User/Per Month
Collaboration & Communication--Cloud Hosted Contact Center	700600 4153182 Tier 2 Cloud Subscription	Tier 2 Cloud Subscription	Vendor Cost + 1%	Per User/Per Month
Collaboration & Communication--Cloud Hosted Contact Center	700600 4153182 Cloud Services Migration	Vendor Engineering Charges (e.g., Moves, Adds and Changes)	Vendor Cost	Per Order/Per Transaction
Collaboration & Communication--Enterprise IP Telephony	700600 4153146 EIPT-PAGE	Phone to Phone Paging	\$1.00	Per Line/Per Month
Collaboration & Communication--Enterprise IP Telephony	700600 4153146 EIPT-EFAX-SUB	E-Fax Subscription	\$105.02	Per Agency Division/Per Month
Collaboration & Communication--Enterprise IP Telephony	700600 4153146 EIPT-EFAX-LINE	E-Fax Additional Line	\$52.53	Per Line/Per Month
Collaboration & Communication--Enterprise IP Telephony	700600 4153146 Direct Bill	Telephone Hardware	At Cost per Product	Per Product/Per Install
Collaboration & Communication--Enterprise IP Telephony	700600 4153146 EIPT-INSTALL	Managed Voice Over IP Install	\$25.65	Per Line/Per Install
Collaboration & Communication--Enterprise IP Telephony	700600 4153146 EIPT-WEBEX	Webex Meetings ONLY User	\$12.80	Per User/Per Month
Collaboration & Communication--Enterprise IP Telephony	700600 4153146 EIPT-LINE	Voice Over IP Line	\$12.80	Per Line/Per Month
Collaboration & Communication--Enterprise IP Telephony	700600 4153146 EIPT-LINE-HC	High Capacity Voice Over IP Line	\$25.60	Per Line/Per Month
Collaboration & Communication--Enterprise IP Telephony	700600 4153146 EIPT-CR	Cisco Voice Over IP Lines Call Recording	\$77.00	Per Line/Per Month
Collaboration & Communication--Enterprise IP Telephony	700600 4153146 EIPT-SRST-SML	Site Voice Gateway - Small	\$80.77	Per Device/Per Month
Collaboration & Communication--Enterprise IP Telephony	700600 4153146 EIPT-SRST-MED	Site Voice Gateway - Medium	\$102.56	Per Device/Per Month
Collaboration & Communication--Enterprise IP Telephony	700600 4153146 EIPT-SRST-LRG	Site Voice Gateway - Large	\$231.93	Per Device/Per Month
Collaboration & Communication--Enterprise IP Telephony	700600 4153146 EIPT-AVG-SML	Analog Voice Gateway - Small	\$14.83	Per Device/Per Month
Collaboration & Communication--Enterprise IP Telephony	700600 4153146 EIPT-AVG-MED	Analog Voice Gateway - Medium	\$23.10	Per Device/Per Month
Collaboration & Communication--Enterprise IP Telephony	700600 4153146 EIPT-AVG-LRG	Analog Voice Gateway - Large	\$89.49	Per Device/Per Month
Collaboration & Communication--Classic Voice Services	700600 4153345 Direct	Phone Repair Service Direct Bill	At Cost Per Statewide Contract (STC 915A)	Per Order/Per Transaction
Collaboration & Communication--Classic Voice Services	700600 4153345 PAG11	Paging Service	At Cost Per Statewide Contract (STC 915A)	Per Line/Per Month
Collaboration & Communication--Classic Voice Services	700600 4153345 SMS Text	Short Message Text Service	At Cost Per Statewide Contract (STC 915A)	Per Text/Per Month
Collaboration & Communication--Classic Voice Services	700600 4153345 800 Telephone Service	Classic Telephone 800 Telephone Service:	At Cost Per Statewide Contract (STC 915A)	Per Minute/Per Month
Collaboration & Communication--Classic Voice Services	700600 4153345 LD Telephone Service	Classic Telephone LD Telephone Service:	At Cost Per Statewide Contract (STC 915A)	Per Minute/Per Month
Collaboration & Communication--Classic Voice Services	700600 4153345 Local Telephone Service	All Non-managed Local Voice Services Purchased through DIT	Vendor Cost + 26.82%	Per Line/Per Month
Collaboration & Communication--Classic Voice Services	700600 4153345 PAYPHONEADMIN	Pay Phone Services Direct Bill	At Cost Per Statewide Contract (STC 915A)	Per Line/Per Month

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