



# Interactive Workshop: Hands-on with Copilot Studio

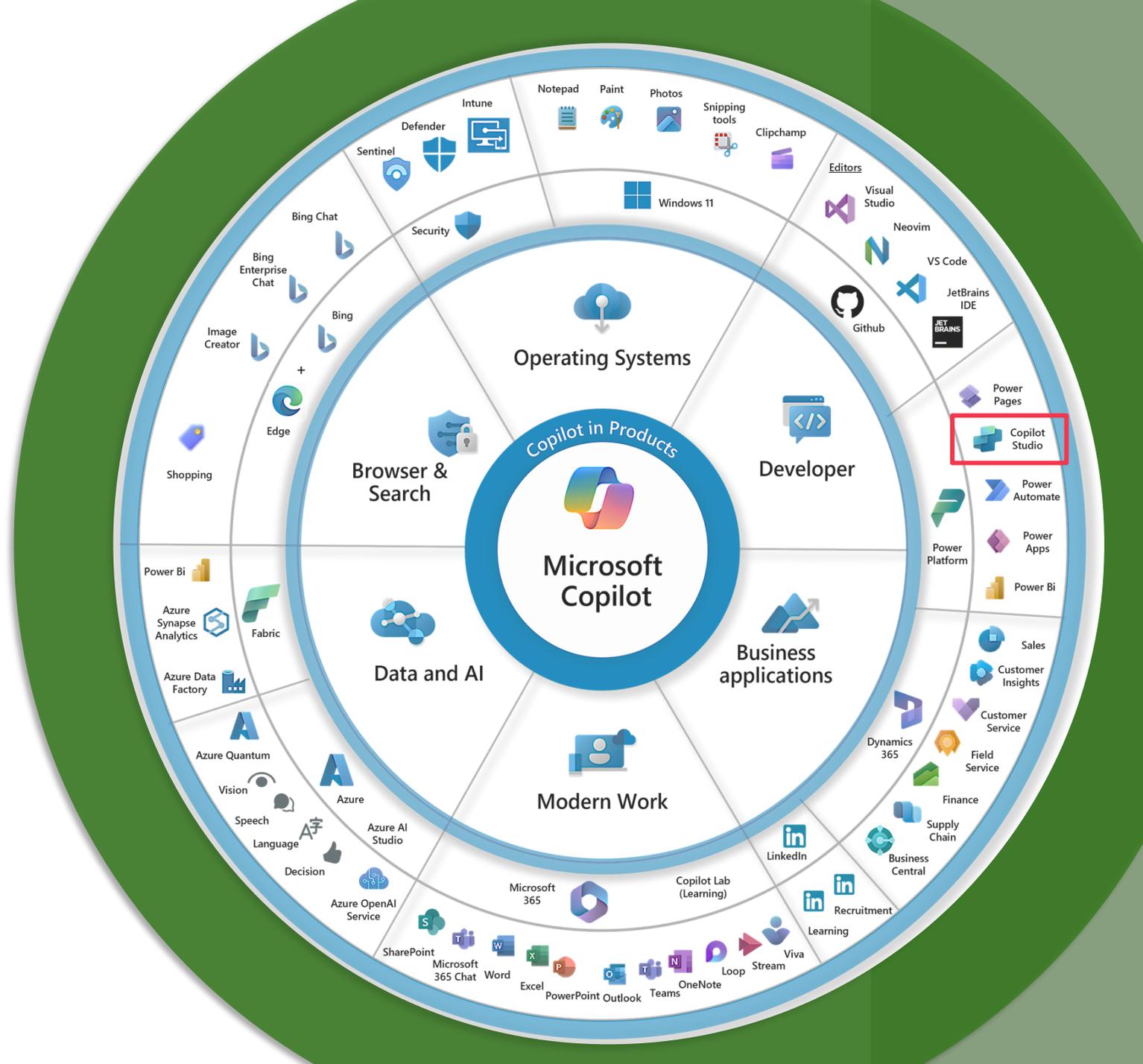
Mose Richardson

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# Microsoft Copilot

Copilot experiences across the ecosystem



# Copilot Studio vs M365 Copilot vs SharePoint Agent

Feature / Solution	Copilot Studio(Agent)	M365 Copilot	SharePoint Agent
Primary Scope	Fully custom LLM-driven agents	Contextual productivity assistant inside M365 apps	SharePoint-centric Q&A and simple workflows
Integration Range	Any data source via connectors or APIs	Document- and mailbox-centric (OneDrive, Teams, etc.)	SharePoint lists/libraries only
Customization	Extensive (dialog flows, branding, connectors)	Limited to Microsoft's built-in capabilities	Moderate (Power Automate orchestration)
Deployment Effort	High (requires planning, prompt engineering)	Low (prebuilt, managed by Microsoft)	Low to Moderate (Power Virtual Agents + Flows)



# Microsoft Power Platform



**Power Apps**

Application development



**Power Automate**

Process automation



**Power BI**

Business analytics



**Copilot Studio**

Intelligent agents



**Power Pages**

Business websites



**Power Platform  
connectors**



**AI Builder**



**Microsoft  
Dataverse**



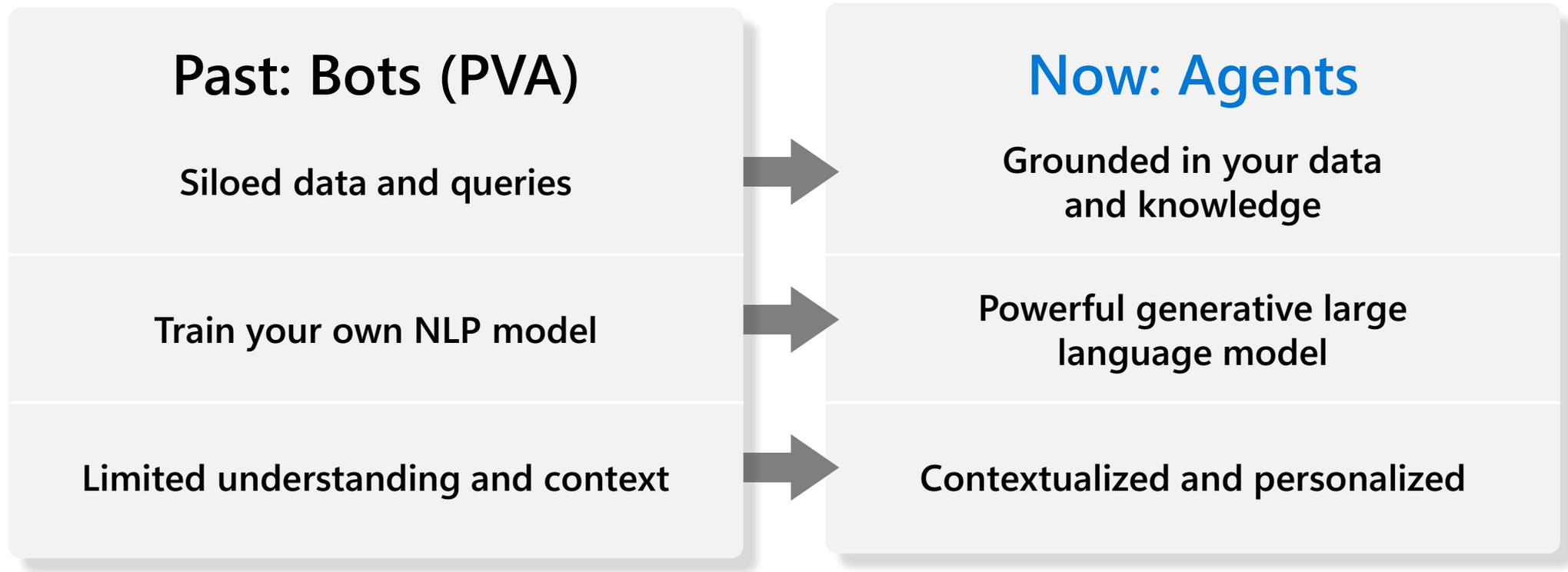
**Power Fx**



**Managed  
Environments**

# Build an AI assistant to help

**Agents:** Intelligent AI assistants that use generative AI and large language models to assist humans with complex cognitive tasks.



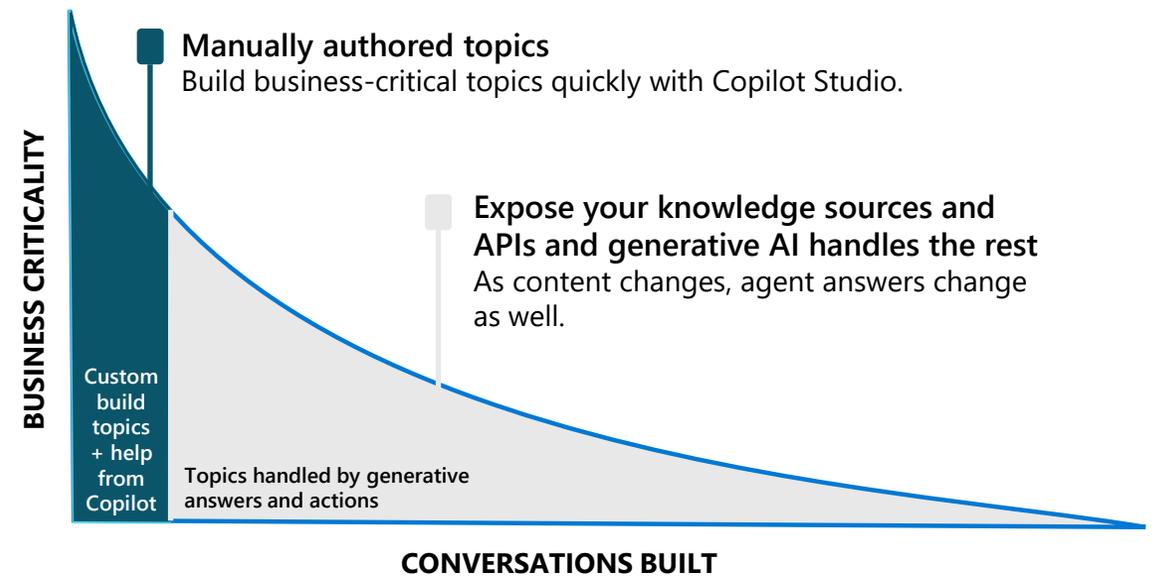
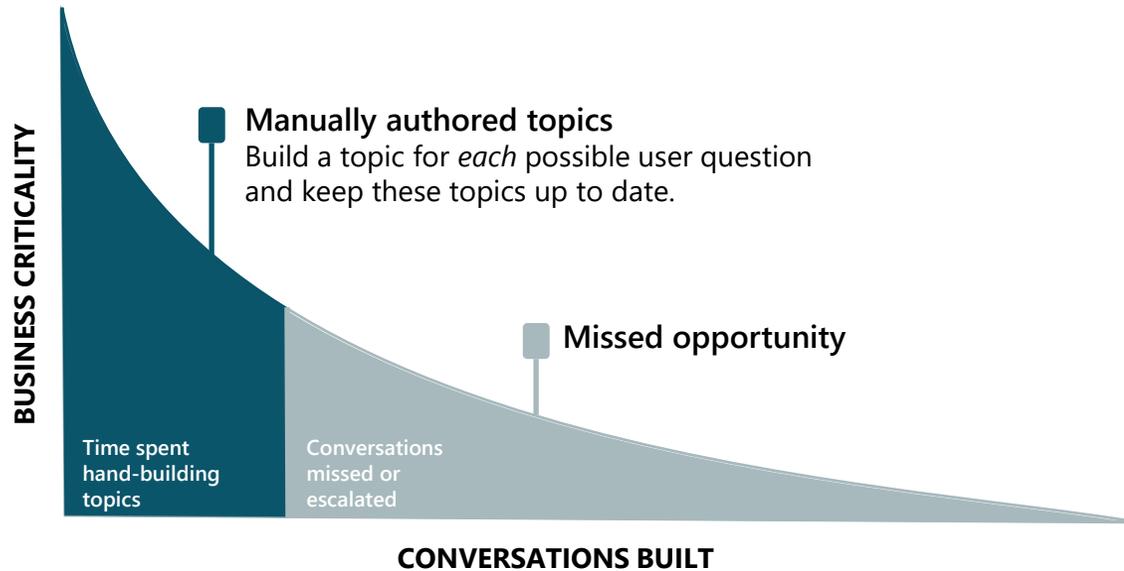
# Generative AI is changing conversational AI

Before Generative AI

After Generative AI

Low Code + Pro Code

Generative AI + Authored Content



Democratization of building



# Government Use Cases for Copilot Studio Agents



- Citizen Self-Service enhances public engagement with 24/7 access.
- Internal Knowledge Access centralizes employee guidance for efficiency.
- Permit Processing automates request triage to speed up responses.
- HR Support streamlines onboarding and reduces HR inquiries.
- IT Helpdesk Assistance improves resolution times for technical issues.
- Emergency Operations provide rapid updates during crises.

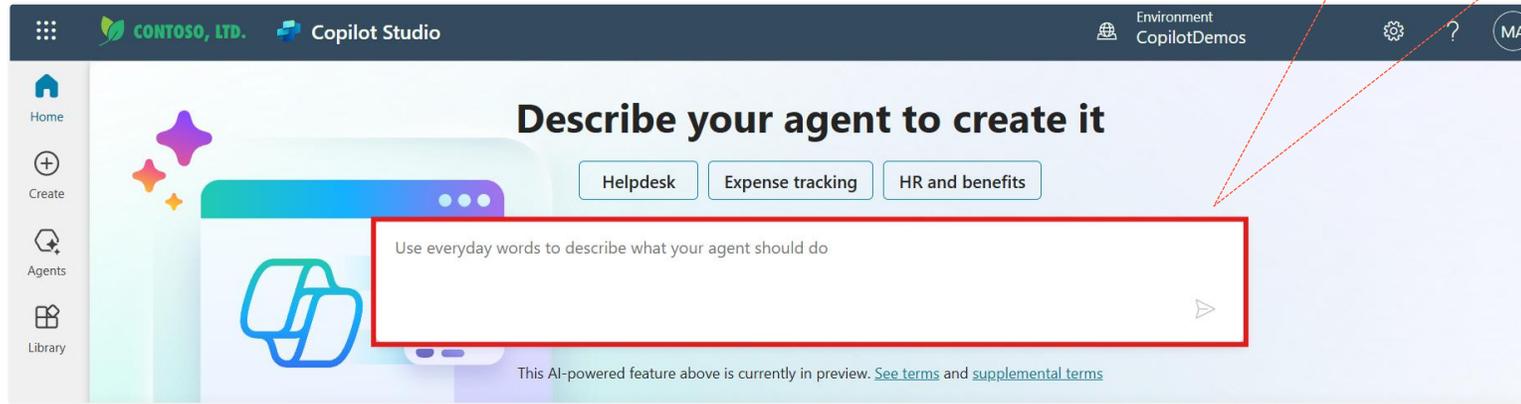
# Quick look at the interface

The screenshot displays the Copilot Studio interface for Contoso, Ltd. The interface is divided into several sections:

- Top Bar:** Includes the company name "CONTOSO, LTD.", "Copilot Studio", and the environment "Environment CopilotDemos".
- Left Navigation Panel (A):** Contains icons for Home, Create, Agents, Library, and a menu icon.
- Agents List (B):** A list of agents including "Contoso Agent", "Invoice Processor Agent", "Email Orchestrator", "Test Agent", "Copilot in Power Apps", "Copilot GenAI", "Sample Copilot", "Copilot for Microsoft 365", "Copilot for Finance", and "Copilot in SharePoint".
- Contoso Agent Details (C):** A detailed view of the "Contoso Agent" with sections for:
  - Name:** Contoso Agent (D)
  - Description:** None provided
  - Instructions:** None provided
  - Orchestration:** Use generative AI to determine how best to respond to users and events (preview). [Learn more](#).  Disabled
  - Knowledge:** Add data, files, and other resources to inform and improve AI-generated responses. [Add knowledge](#). Allow the AI to use its own general knowledge. [Learn more](#).  Enabled
  - Actions:** Add actions to empower the AI to complete specific tasks for improved engagement. [Add action](#)
  - Triggers:** Set up your agent to activate when certain events happen. [Learn more](#). [Add trigger](#)
- Test your agent (G):** A chat window with a "Test" button (F) and "Publish" and "Settings" buttons (E). The chat content includes:
  - A greeting: "Hello, I'm Contoso Agent, a virtual assistant. Just so you are aware, I sometimes use AI to answer your questions. If you provided a website during creation, try asking me about it! Next try giving me some more knowledge by setting up generative AI."
  - A timestamp: "2 minutes ago"
  - An input field: "Ask a question or describe what you need" with a character count "0/2000".
  - A disclaimer: "Make sure AI-generated content is accurate and appropriate before using. [See terms](#)"

# Agent Creation

<https://gcc.powerva.microsoft.us/>



## Option 1

Use Copilot to create your agent. Describe your agent to create it.

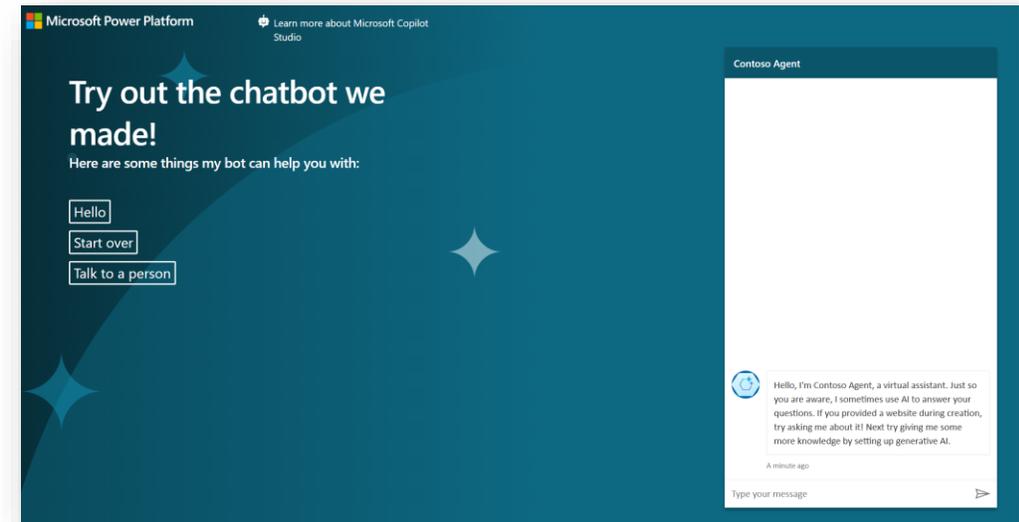
The screenshot shows the 'Create an agent' form. At the top, there's a language selector set to 'English (en-US)'. The form is divided into several sections: 'Name' with a text input field containing 'Agent'; 'Change icon' with a button and a note that the icon should be in PNG format and less than 30 KB in size; 'Description' with a large text area; 'Instructions' with a large text area; and 'Knowledge' with a '+ Add knowledge' button. At the bottom, there's a small text note: 'Review supplemental terms to learn more about the templates in preview. You are responsible for complying with the terms applicable to the public IIR or listed above in Knowledge. See the IIRs for terms.'

## Option 2

Create an agent.

# Publishing agent

- You need to **publish** your agent before agents can engage with it or access your agent through multiple connections.
- Publish your agent after you make any changes, so your agents engage with the latest content. New changes are sent across all the connected channels.
- Publish to **demo website** and share the URL with colleagues so they can try the agent.



Microsoft Power Platform Learn more about Microsoft Copilot Studio

Contoso Agent

Try out the chatbot we made!

Here are some things my bot can help you with:

Hello  
Start over  
Talk to a person

Contoso Agent

Hello, I'm Contoso Agent, a virtual assistant. Just so you are aware, I sometimes use AI to answer your questions. If you provided a website during creation, try asking me about it! Next try giving me some more knowledge by setting up generative AI.

A minute ago

Type your message

Contoso Agent Overview Knowledge Topics Actions Activity Analytics **Channels** Published 12/16/2024 Publish Settings Test

Draft agent status

There are risks that should be reviewed. 1 risk

Published agent status

Published by MOD Administrator 12/16/2024, 4:33 PM 1 risk

There are risks to review in your published agent.

Your agent does not require end user authentication

Allowing anonymous end users to chat with your agent allows anyone to access content added to your agent. [Learn more](#) Authentication settings

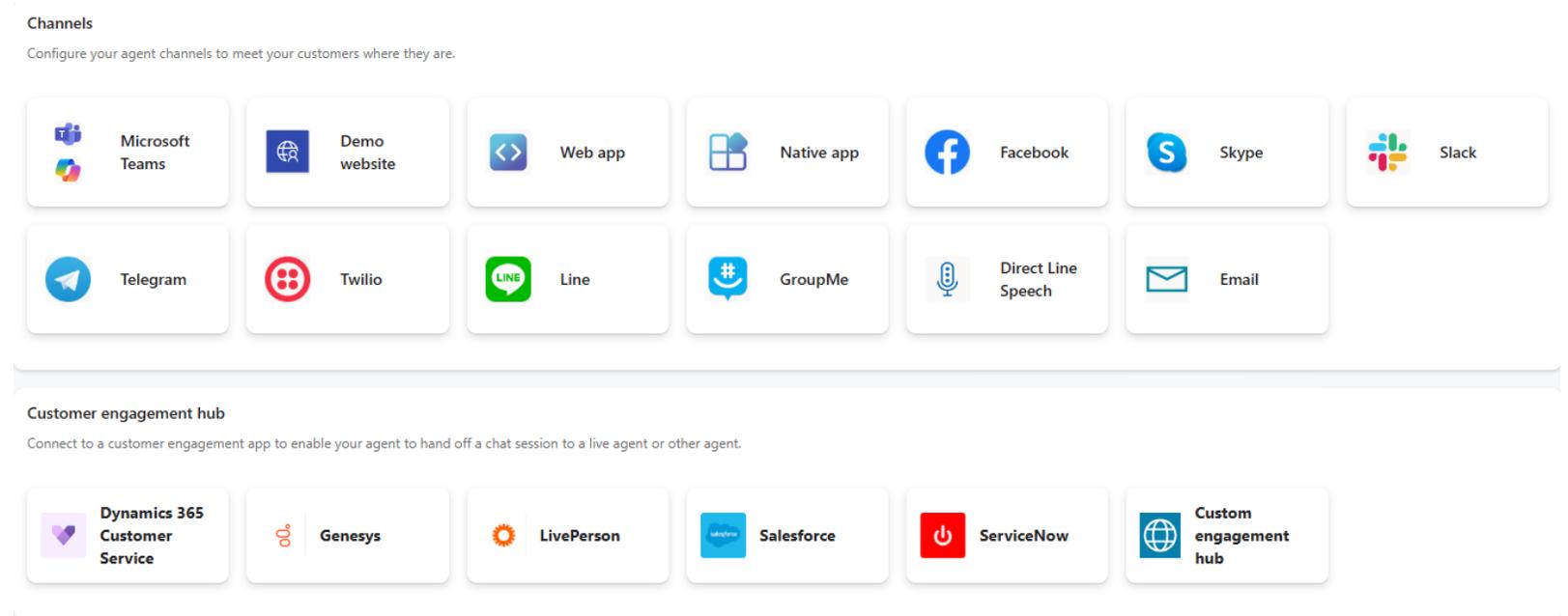
Channels

Configure your agent channels to meet your customers where they are.

Microsoft Teams Demo website Custom website Mobile app Facebook Skype Slack Telegram

# Available Channels

- Expand your agent's reach
- Deploy your agent on widely used services.
- These include live websites, mobile apps, and messaging platforms like Microsoft Teams and Facebook.
- To update your agent, simply **publish** it again within Microsoft Copilot Studio. This action ensures the agent is updated across all connected channels.

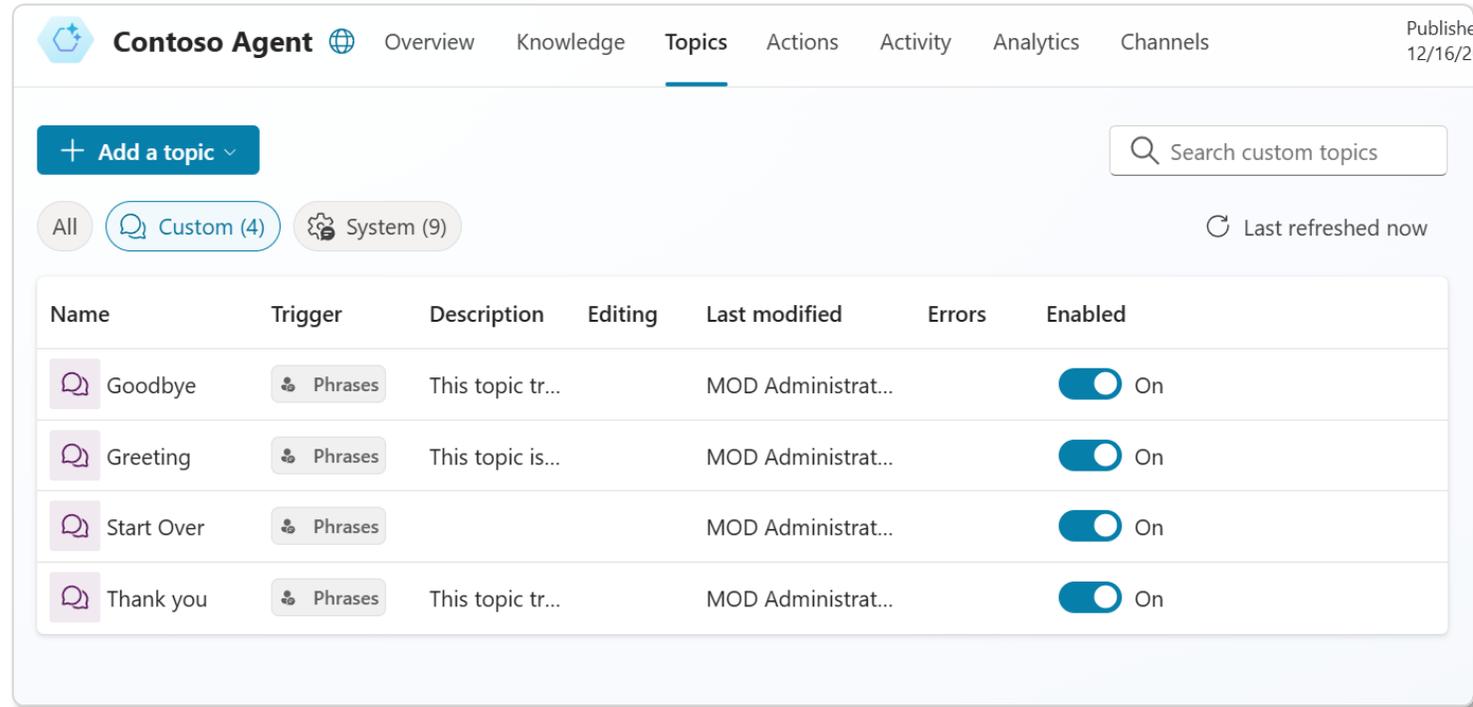


# What are Topics in Copilot Studio?

**A Topic defines how an agent conversation progresses.**

Topics represent specific conversation paths within agent, allowing natural and seamless interactions between users and the AI.

These predefined paths guide the flow of conversation and enhance the overall experience



The screenshot shows the 'Topics' management page in Copilot Studio for 'Contoso Agent'. The interface includes a navigation bar with 'Overview', 'Knowledge', 'Topics', 'Actions', 'Activity', 'Analytics', and 'Channels'. A search bar for 'Search custom topics' is present. Below the navigation, there are filters for 'All', 'Custom (4)', and 'System (9)'. A table lists the topics with columns for Name, Trigger, Description, Editing, Last modified, Errors, and Enabled. The 'Enabled' column contains toggle switches, all of which are currently turned on.

Name	Trigger	Description	Editing	Last modified	Errors	Enabled
Goodbye	Phrases	This topic tr...		MOD Administrat...		<input checked="" type="checkbox"/> On
Greeting	Phrases	This topic is...		MOD Administrat...		<input checked="" type="checkbox"/> On
Start Over	Phrases			MOD Administrat...		<input checked="" type="checkbox"/> On
Thank you	Phrases	This topic tr...		MOD Administrat...		<input checked="" type="checkbox"/> On

# Topic types

- 1 Custom topic:
  - User-Defined: Custom topics are created and defined by the user.
  - Customizable: Users can fully customize these topics, including the triggers and responses.
  - There are 3 lesson topics added for leaning purpose and recommended to disable for production agents.
- 2 System topic:
  - System topics in agent are made to **trigger automatically** based on relevant **events**.
  - You can also choose to start system topics manually by redirecting the conversation to them.
  - System topics cannot be deleted but can be disabled.

Name	Trigger	Description	Editing	Last modified	Errors
Goodbye	Phrases	This topic tr...		MOD Administrat...	
Greeting	Phrases	This topic is...		MOD Administrat...	
Start Over	Phrases			MOD Administrat...	
Thank you	Phrases	This topic tr...		MOD Administrat...	

# Create a topic for your agent

- A topic in Copilot Studio is a portion of a conversation between a user and an agent.
- It consists of trigger phrases and conversation nodes that define the dialog flow.
- Topics can be created from scratch, templates, or online content.

The screenshot shows the 'Topics' page in Copilot Studio for 'Contoso Agent'. The navigation bar includes 'Overview', 'Knowledge', 'Topics' (highlighted with a red box), 'Actions', and 'Activi'. A red box highlights the '+ Add a topic' button, which has a dropdown menu open. The dropdown menu contains two options: 'From blank' (highlighted with a black box) and 'Create from description with Copilot'. Below the dropdown is a table of existing topics.

Name	Trigger	Description	Editing	Last modified	E
Goodbye	Phrases	This topic tr...		MOD Administrat...	
Greeting	Phrases	This topic is...		MOD Administrat...	
Start Over	Phrases			MOD Administrat...	
Thank you	Phrases	This topic tr...		MOD Administrat...	

# Create a blank Topic

Topics → Add a topic → From blank

Each topic has below two components:

1. Trigger phrases
2. Conversation nodes

The image displays two overlapping screenshots of the Copilot interface. The top screenshot shows the 'Topics' page with a table of existing topics and a dropdown menu for adding a new topic. The bottom screenshot shows a detailed view of a topic named 'Get Ticket Status', highlighting the 'Trigger' and 'Add Conversational Node' sections.

**Topics Page:**

- Navigation: Overview, Knowledge, **Topics**, Actions, Analytics
- Buttons: + Add a topic (dropdown)
- Dropdown options: From blank, Create from description with Copilot

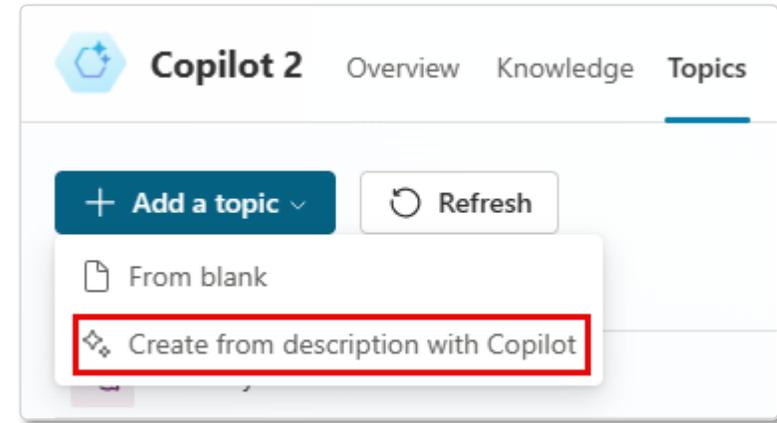
Name	Trigger	Description
Goodbye	Phrases	This topic
Greeting	Phrases	This topic
Lesson 1 - A simple topic	Phrases	
Lesson 2 - A simple topic with a co...	Phrases	
Lesson 3 - A topic with a condition,...	Phrases	
Start Over	Phrases	
Thank you	Phrases	This topic

**Topic Configuration Page (Get Ticket Status):**

- Navigation: Overview, Knowledge, **Topics**, Actions, Analytics, Channels
- Section: **Trigger**
- Trigger Phrase: (empty field)
- Phrases: No phrases to show
- Section: **Add Conversational Node**
- Options: Paste, Send a message, Ask a question, Ask with adaptive card, Add a condition, Variable management, Topic management, Call an action, Advanced

# Create topic from description

- Microsoft Copilot Studio lets you create and iterate on topics with a description. By describing what you want and having AI build it for you, time is saved in creating and updating agent topics.
- AI understands what you want to do, then automatically creates a topic with different node types and conversational responses.
- **Example:** Create a support ticket, including a title, severity (high / medium / low), description and an email address to send update notifications to.



### Create from description with Copilot

Write a description of what you'd like your copilot to cover, and Copilot will create your topic. [Learn more](#)

Name your topic \*

Create a topic to... \*

AI-generated content can have mistakes. Make sure it's accurate and appropriate before using it. [Read terms](#)

Or try one of these examples to get started

- Let someone order a pizza, choosing from common pizza types and how many they want to order.
- Accept a user's name, age and date of birth and then repeat their responses back to them.
- Collect a user's street address, state and zip code. The user should be able to retry each question up to 4 times.

[View more examples](#)

[What does Copilot support?](#)

Create Cancel

# Use Copilot to edit a topic

You can make changes to any topic using the power of natural language understanding (NLU).

If you want to move or update the nodes, you can describe what you want in the Edit with Copilot pane.

Use simple, plain English to direct the AI, like in these [examples](#):

- *Add a question to ask the user for their date of birth*
- *Add a question to ask the user to choose their preferred contact method, choosing from email, telephone or SMS..*
- *Summarize the information gathered from the user in an Adaptive Card.*

The screenshot shows the Microsoft Copilot interface for editing a topic. The main canvas displays a flowchart with a 'Trigger' node (labeled 'Triggered by copilot (preview)') and a 'Message' node (labeled 'Topic Triggered...'). The right-hand pane is titled 'Edit with Copilot' and contains instructions on how to use natural language to edit the topic, along with a text input field and an 'Update' button.

**Edit with Copilot** ?

Move nodes in the canvas. To make additions and changes to nodes, tell Copilot what you want to do. [Learn more](#)

**What do you want to do?**

Explain what you want to change or add from the topic. Select a node to be more specific.

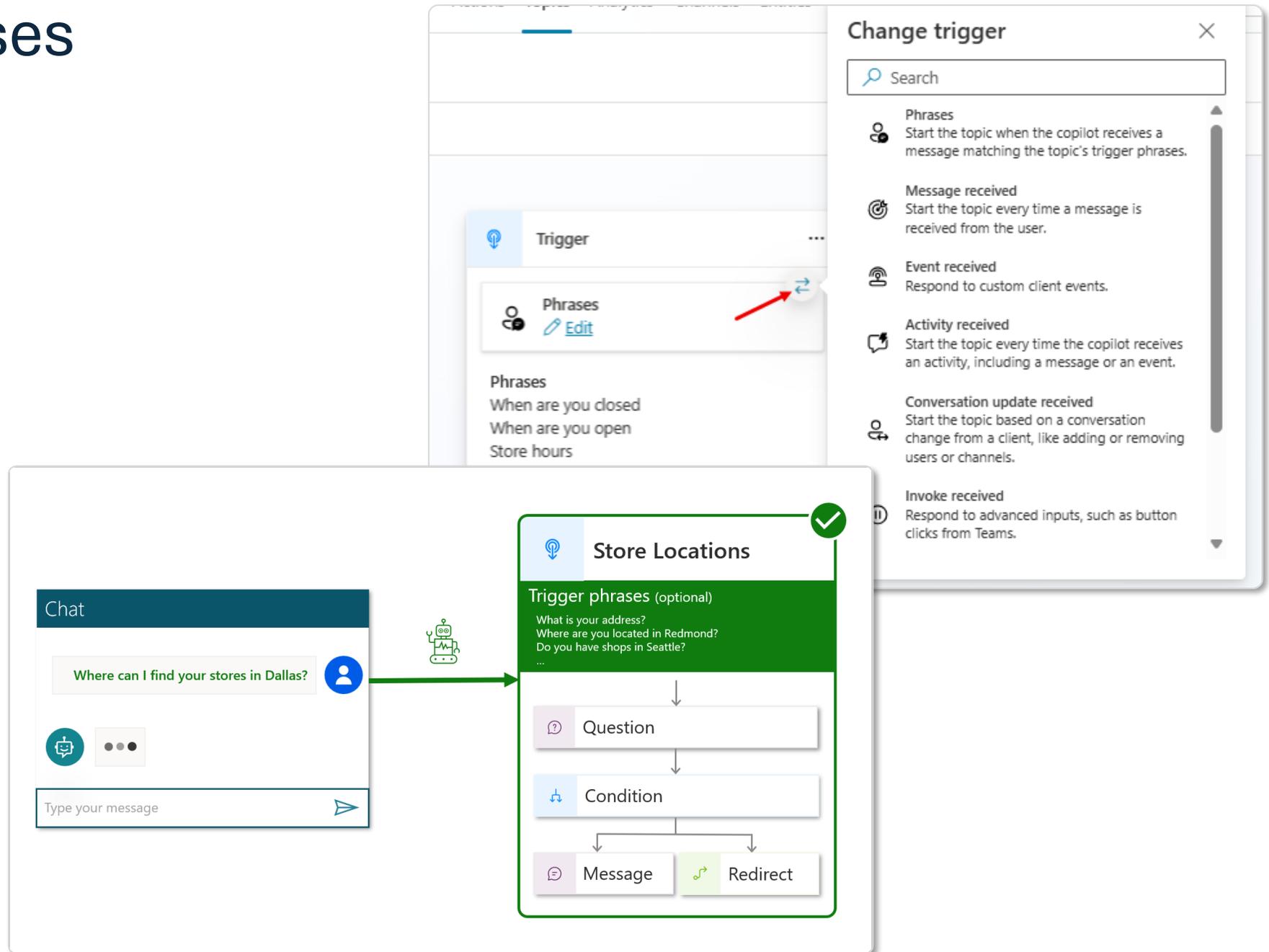
**Update** No nodes selected

**Examples that work**

- Add a question to ask the user for their name.
- Summarize the information gathered from the user in an Adaptive Card.
- Add a question to ask the user to choose their preferred contact method, choosing from email, telephone or SMS.

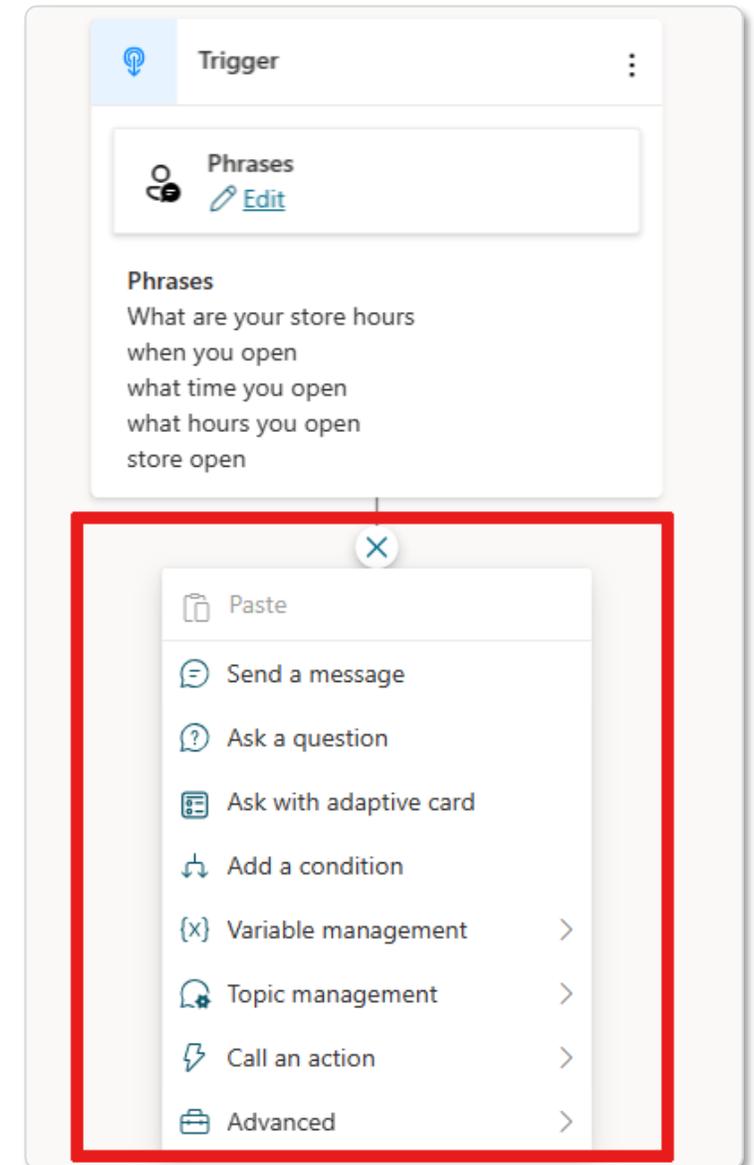
# Trigger phrases

- **Trigger phrases** are phrases, keywords, and questions that a **user is likely to type** that are related to a specific issue.
- Trigger phrases are configured at the topic level and capture the way an end-user would ask about a problem or issue.
- For **example**, "What's on the menu at the office cafeteria?"



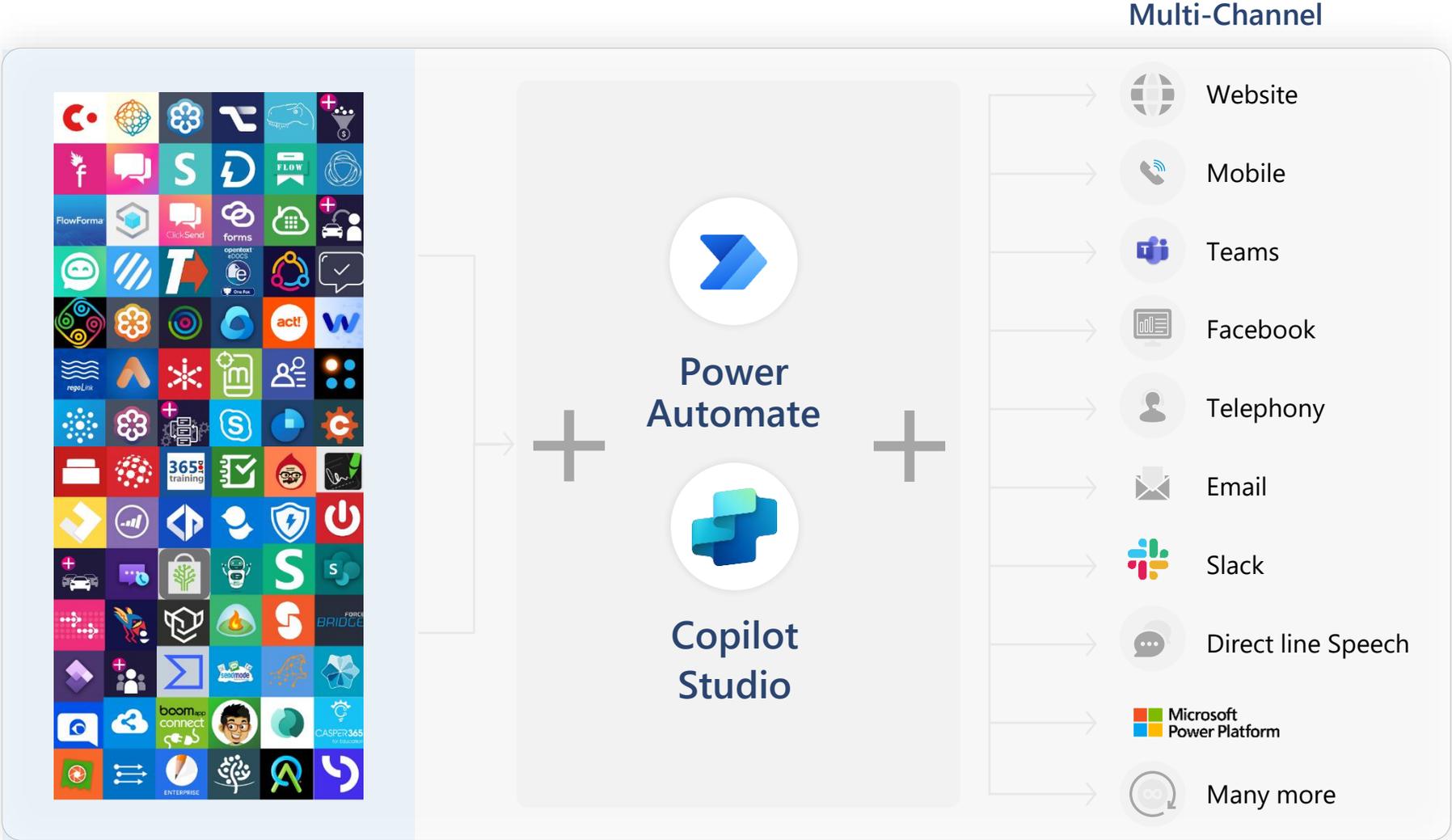
# Conversational nodes

Option	Description
<a href="#">Send a message</a>	Send the customer a message.
<a href="#">Ask a question</a>	Ask the customer a question.
<a href="#">Ask with adaptive card</a>	Create a JSON snippet to exchange with other apps.
<a href="#">Add a condition</a>	Branch your conversation based on a condition.
<a href="#">Variable management</a>	Set a value, parse a value, or clear all variables.
<a href="#">Topic management</a>	Redirect, transfer, or end the topic or conversation.
<a href="#">Call an action</a>	Call a flow like Power Automate or Excel Online or use a connector or a plugin.
Advanced	<a href="#">Generative answers</a> , <a href="#">HTTP requests</a> , <a href="#">events</a> , and more.



# Power Platform Connectors

- Power Platform, including Power Automate and Copilot Studio, offers great integration capabilities, with more 1,200 native connectors or ways to create your own custom connectors to your APIs
- For a good end-user experience, cloud flows, HTTP requests and connectors triggered from Copilot Studio must execute quickly so that the user doesn't have to wait too long for the agent to answer



1200+ prebuilt data connectors

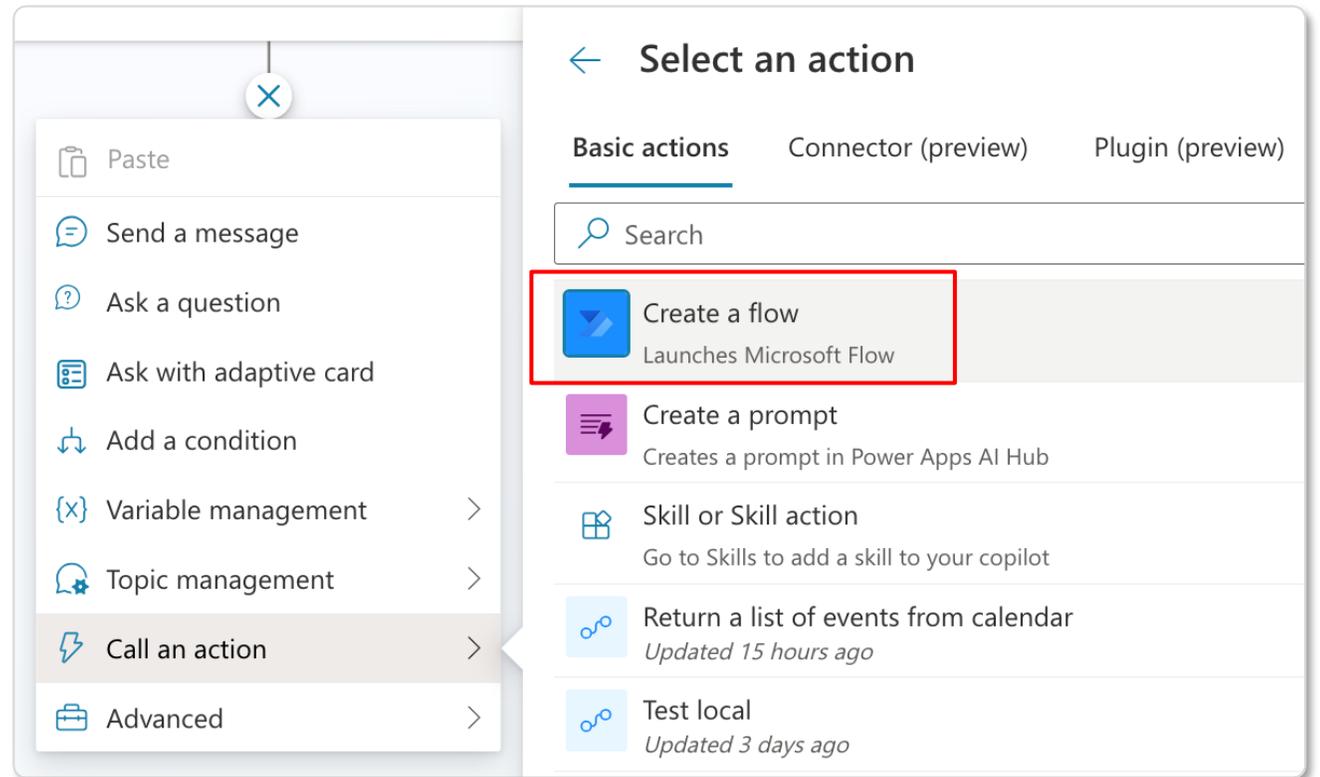
# Call a Power Automate flow

Extend the capabilities of your agent with [cloud flows that you build in Power Automate](#) using low-code, drag-and-drop tools.

You can use flows that [already exist in your Power Apps environment](#) or create a flow from the Copilot Studio authoring canvas.

To use cloud flows in custom agents in Copilot Studio, the flows must:

- Have the [Run a flow from Copilot](#) trigger.
- Flow must be in a solution within the [same environment](#) as the agent.
- [Ensure response action is set to return in real time](#)
- [Actions that need to run longer](#) can be placed after the Respond to Copilot action to continue executing for up to the flow run duration limit, which is typically 30 days.



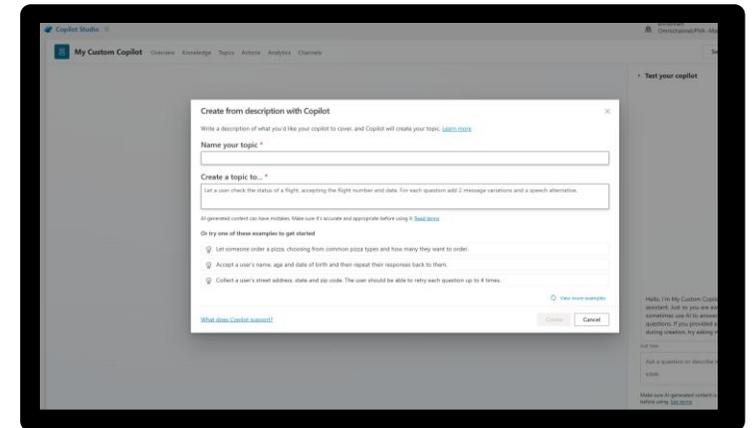
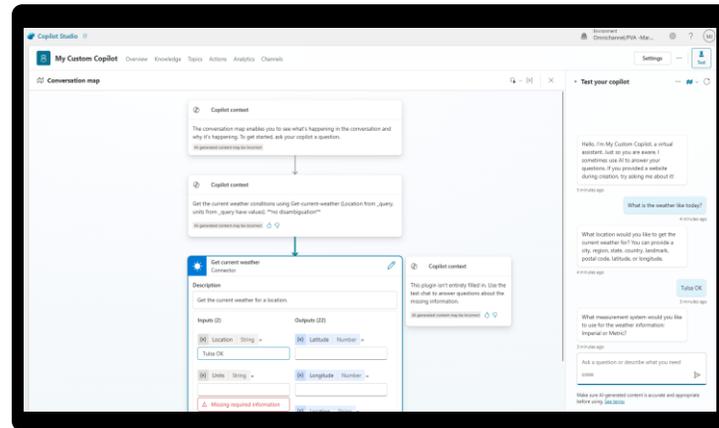
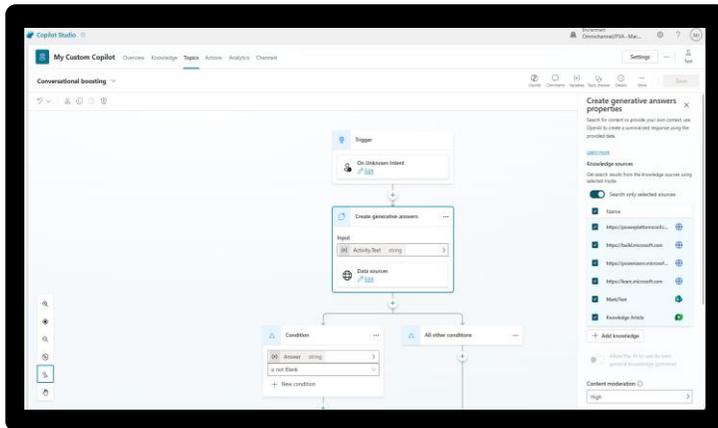
# Generative AI in Copilot Studio

Powered by Azure OpenAI Service

TO ANSWER

TO ACT

TO BUILD



**Generative Answers**  
Dynamically generate multi-turn answers based off an organization's content in real-time.

**Generative Actions**  
Generate dialog and act through dynamically chaining existing building blocks and actions.

**Generative Building**  
The Copilot assistant helps build, design and modify agent topics through natural language.

# Generative authoring experiences

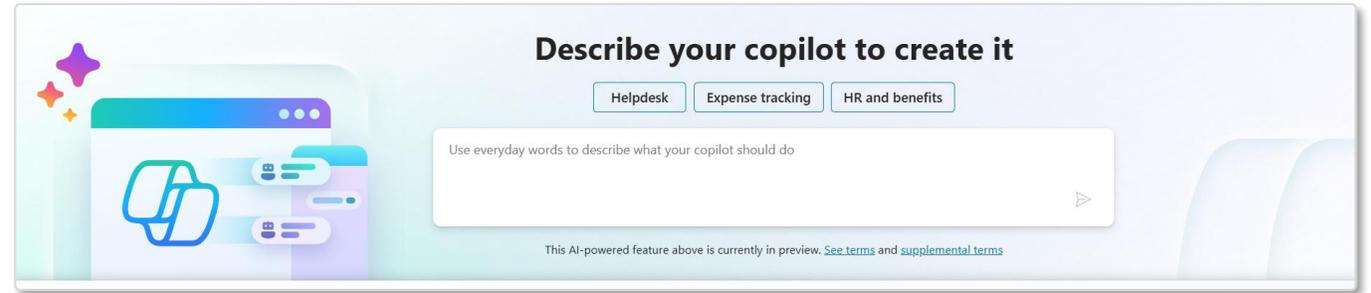
Use Copilot to Create and update your agent

AI assistance in building topics, designing and modifying an agent- all through natural language

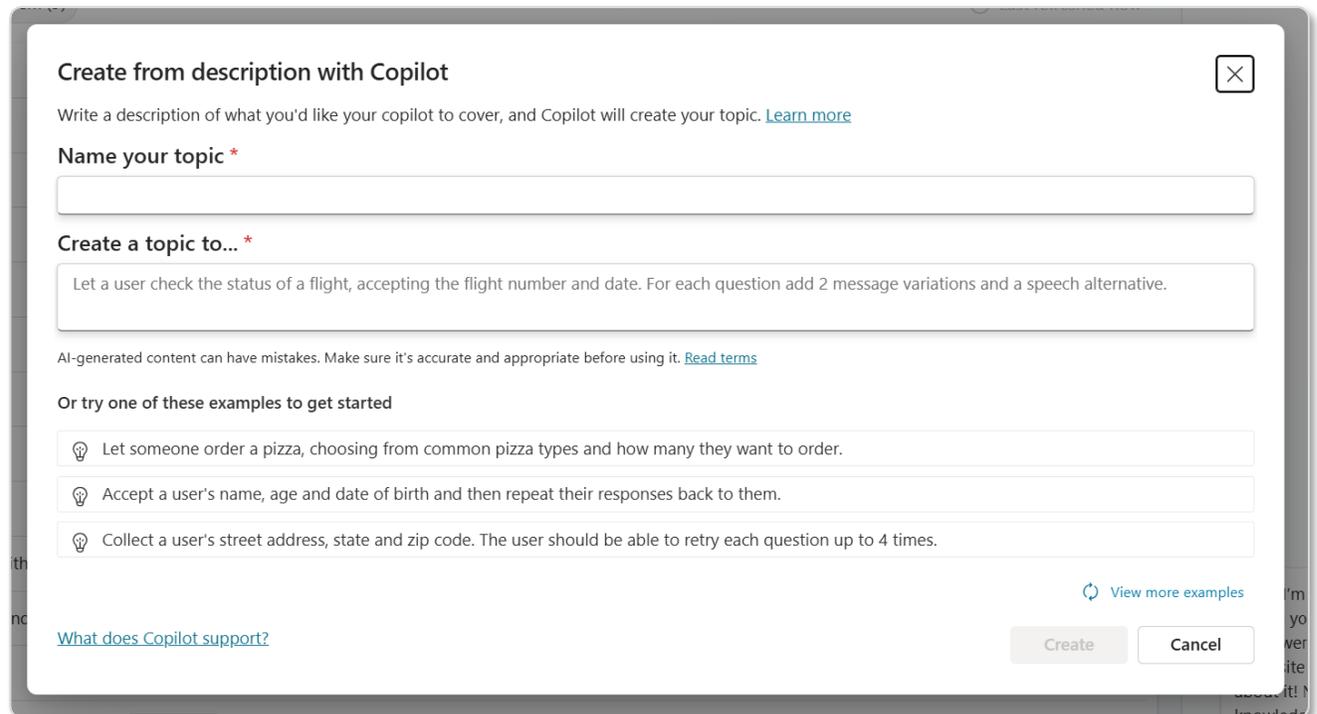
Assisted authoring for:

- Topic creation and iteration
- Response generation
- Adaptive Card generation
- Topic improvement suggestions
- Suggested trigger phrases, names, descriptions
- Transcript generation
- Agent creation
- Topic suggestions

Describe your agent to create it:



Add a topic using Copilot:

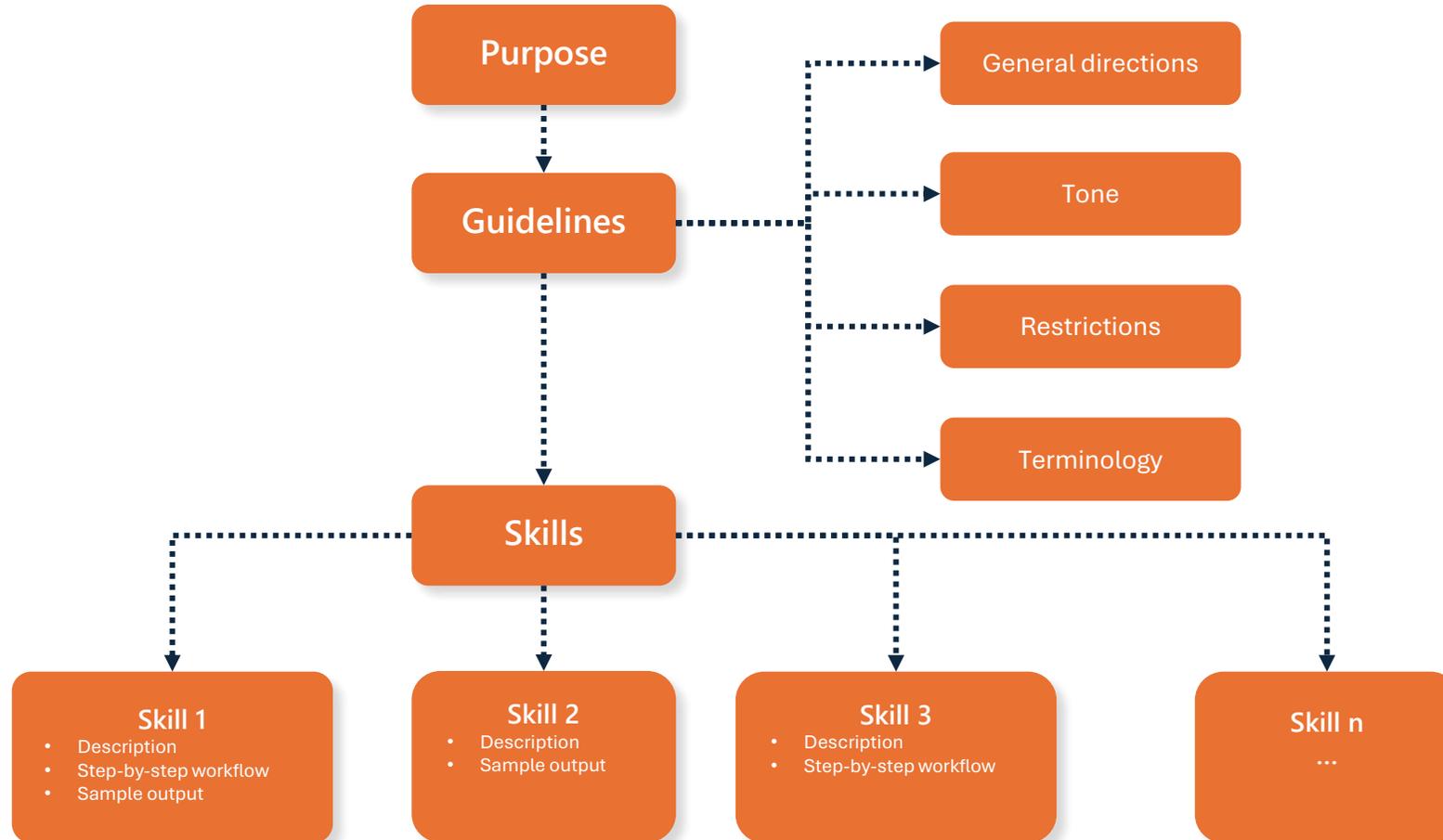


# Building AI-powered agents

Agent building approach for AI-powered agents is different from classic bot building:



# Instructions



# Add Knowledge sources

# Add a Knowledge Source

You can add a knowledge source to an agent from the following areas in Copilot Studio:

- The [Configuration](#) page
- The [Knowledge](#) page
- A [generative answers](#) topic

When you add knowledge sources, they are automatically included in the "[Conversation booster](#)" system topic node.

Within the "Conversation booster" node, you can optionally [select/deselect the desired knowledge](#) sources.

The screenshot shows a dialog box titled "Add available knowledge sources (Powered by Copilot Connectors)". Below the title is a subtitle: "Users with edit permissions for this copilot can also reuse your connections for other topics within the copilot." There is a search bar with the placeholder text "Keywords for the data you're looking for".

The dialog is divided into several sections:

- Featured:** This section contains five knowledge source cards:
  - Public websites:** Add public websites for real-time answers.
  - Files:** Upload documents from your local computer.
  - SharePoint and OneDrive:** Securely integrate and manage internal data.
  - Dataverse (preview):** Customize and deploy structured data tables.
  - Microsoft Fabric:** Accelerate data analysis with AI capabilities. A "Coming soon" badge is present.
- Connect to your enterprise data (preview):** This section contains a grid of knowledge source cards:
  - Enterprise websites
  - Azure SQL
  - ADLS Gen2
  - MediaWiki
  - Salesforce
  - ServiceNow Knowledge
  - File share
  - SharePoint Server
  - SAP
  - ADO Git
  - CSV
  - lira

A "Cancel" button is located at the bottom right of the dialog.

# Supported Knowledge Sources

Name	Source	Description	Number of inputs supported in general answers	Authentication
Public Website	External	Searches the query input on Bing, only returns results from provided websites	4 public URLs (example, microsoft.com)	None
Documents	Internal	Searches documents uploaded to Dataverse, returns results from the document contents	Limited by Dataverse file storage allocation	None
SharePoint / OneDrive		Connects to a SharePoint URL, uses Graph Search to return results	4 URLs	Agent user's Microsoft Entra ID authentication *
Dataverse (Preview)		Connects to the connected Dataverse environment and uses retrieval-augmented generative technique in Dataverse to return results	Two Dataverse knowledge sources (and up to 15 tables per knowledge source)	Agent user's Microsoft Entra ID authentication *
Enterprise data via graph connections		Connects to the connected Dataverse environment and uses retrieval-augmented generative technique in Dataverse to return results	Two per custom agent	Agent user's Microsoft Entra ID authentication *

\* Agent user authentication for information sources means that when a specific user asks a question of the agent, the agent only surfaces content for that specific user to access.

# Public website as Knowledge Source

Searches the query input on Bing, only returns results from provided websites.

Max 4 public URLs are supported.

## URL Considerations:

- The URL can have up to two levels of depth, also called "subpaths," indicated by forward slashes /.
- A trailing forward slash isn't included in the limit of two slashes.

## Valid URL:

- [www.contoso.com](http://www.contoso.com)
- [www.fabrikam.com/engines/rotary](http://www.fabrikam.com/engines/rotary)
- [www.fabrikam.com/engines/rotary/](http://www.fabrikam.com/engines/rotary/)

## Not a valid URL:

- [www.fabrikam.com/engines/rotary/dual-shaft](http://www.fabrikam.com/engines/rotary/dual-shaft)

### Add public websites

How to choose websites:

- If your site is external, make sure it's indexed or found by Bing.
- Don't use sites with forums or comments from end users; this can reduce the relevancy of answers.
- Don't include query strings, more than two levels of depth, or the character " in your URL.

Public website link

Link	Name	Description
 <a href="https://www.amazon.in/">https://www.amazon.in/</a>	<input type="text" value="Amazon Website"/>	<input type="text" value="This knowledge source searches information"/>

This generative AI feature uses Bing Search. Your data will flow outside your organization's compliance and geo boundaries. Customer's use of Bing search is governed by the [Microsoft Services Agreement](#) and the [Microsoft Privacy Statement](#)

# Uploading file as Knowledge Source

## The following file types are supported:

- Word documents (doc, docx)
- Excel spreadsheets (xls,xlsx)
- PowerPoint documents (ppt, pptx)
- PDF documents (pdf)
- Text documents (txt, md, log)
- HTML files (html, htm)
- CSV files (csv)
- XML files (xml)
- OpenDocument files (odt, ods, odp)
- EPUB documents (epub)
- Rich Text Format documents (rtf)
- Apple iWork documents (pages, key, numbers)
- JSON files (json)
- YAML files (yml, yaml)
- LaTeX files (tex)

### Upload files

Only text-based files are supported; images, audio, video, or executables are not. Files will be securely stored in Dataverse.

↑ Drag and drop a file here or [click to browse](#)  
Up to 512MB per file

File name	Name	Description
 BI Tool recomendations.pdf	<input type="text" value="BI Tool recomendations"/>	<input type="text" value="This knowledge source searches information"/>

# SharePoint and OneDrive as Knowledge Source

- Copilot Studio can leverage content from your internal SharePoint sites and libraries to respond to user queries.
- By pairing your agent with a SharePoint or OneDrive URL (e.g., contoso.sharepoint.com/sites/policies), agent searches the specified URL and its sub-paths for relevant information.

## Best Practices/recommendations:

1. Max **4 public URLs** are supported.
2. A best practice is to **omit https://** from the URL.
3. Recognized SharePoint URLs will be from the **sharepoint.com domain**.
4. SharePoint site URLs cannot be more than **two levels deep**.
5. Only **modern pages** are supported.
6. Content from classic aspx pages on SharePoint won't be used to generate answers.
7. Users need to **authenticate** to get AI generated content from SharePoint in both chats:
  - A test chat.
  - An agent's chat with a published copilot.

### Add SharePoint and OneDrive

SharePoint and OneDrive will only be available to authenticated end-users. [Learn more](#)

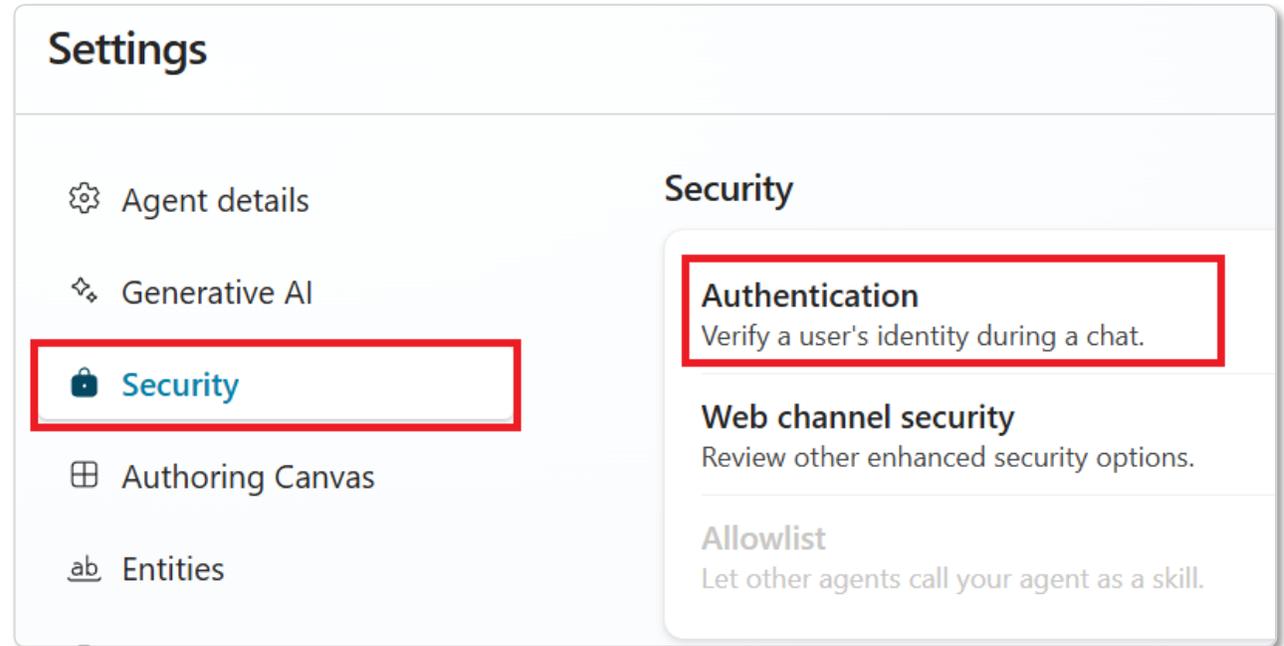
SharePoint or OneDrive link

Link	Name	Description
 <a href="https://m365x05932794.sharepoint.com/...">https://m365x05932794.sharepoint.com/...</a>	BI ToolResource Center	This knowledge source provides information

# Authentication

# Easily add end-user authentication to your agent

- Authentication allows users to sign in, giving your agent **access to a restricted resource** or information.
- Users can sign in with Microsoft Entra ID, or with any OAuth2 identity provider such as Google or Facebook.



# Authentication options in Copilot Studio

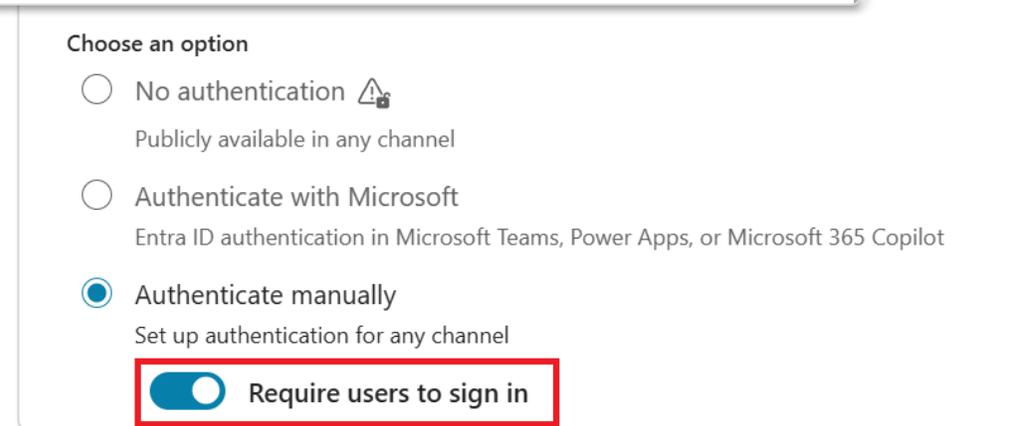
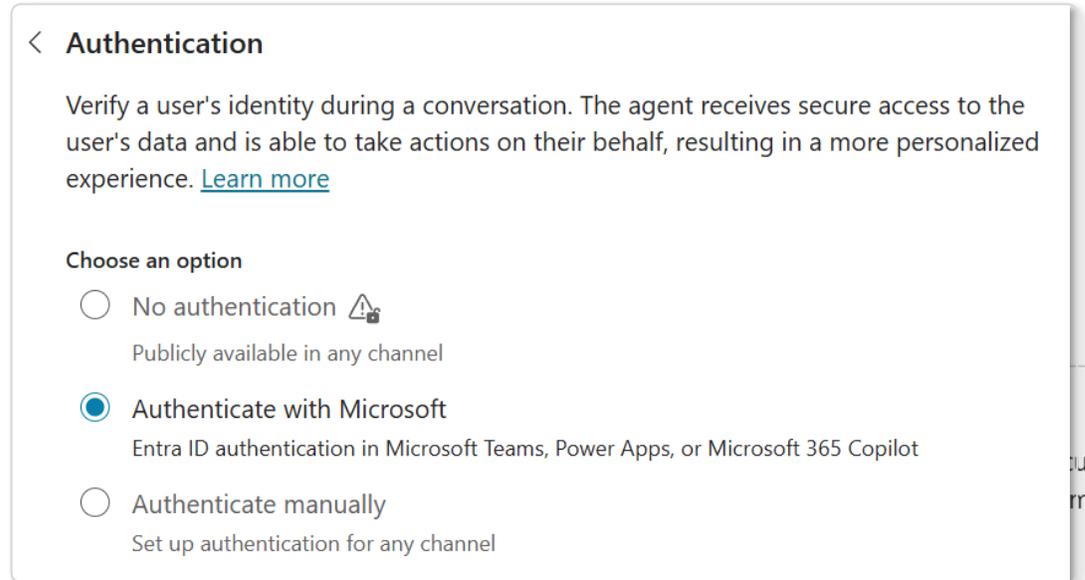
Three options to configure Authentication

1. No authentication
2. Authenticate with Microsoft (default)
3. Authenticate manually

[Authenticate with Microsoft](#) is enabled by default for agents that you create in Copilot Studio

[Require users to sign in](#) determines whether a user needs to sign in before talking with the agent. We highly recommend that you turn on this setting when your agent needs to access sensitive or restricted information

Your agent's authentication and [Require user to sign in](#) setting in combination determines whether you can [share the agent](#) to control who in your organization can chat with it. The authentication setting doesn't affect sharing an agent for collaboration.



# Control who can chat with the agent in the organization

## No authentication:

- Any user who has a link to the agent (or can find it; for example, on your website) can chat with it. You can't control which users in your organization can chat with the agent.

## Authenticate with Microsoft:

- The agent works only on the Teams channel. Since the user is always signed in, the [Require users to sign in](#) setting is implicitly always turned on. You can use [agent sharing](#) to control who in your organization can chat with the agent.

## Authenticate manually:

- If the service provider is Microsoft Entra ID (former Azure AD), you can turn on [Require users to sign in](#) to control who in your organization can chat with the agent using [agent sharing](#).
- If the service provider is [Generic OAuth2](#), you can turn [Require users to sign in](#) on or off. When turned on, a user who signs in can chat with the agent. You can't control which specific users in your organization can chat with the agent using agent sharing.

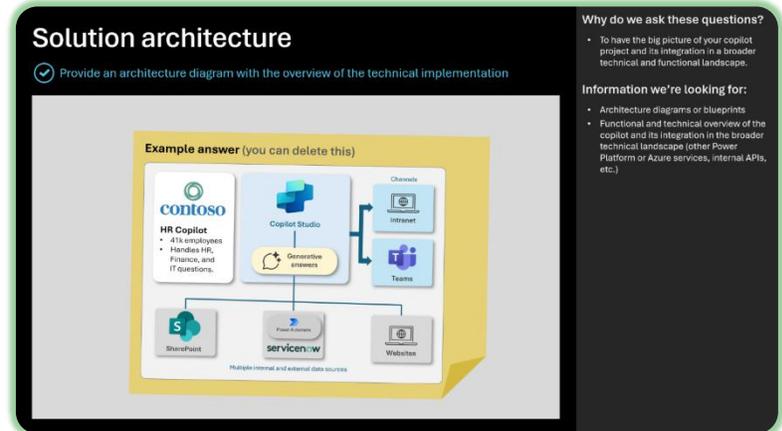
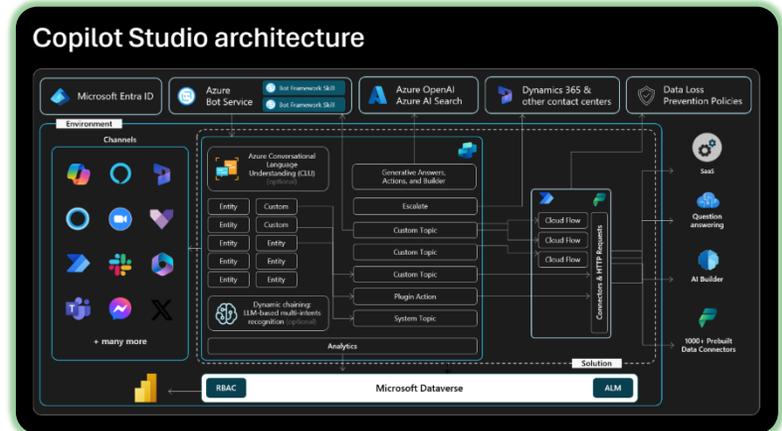
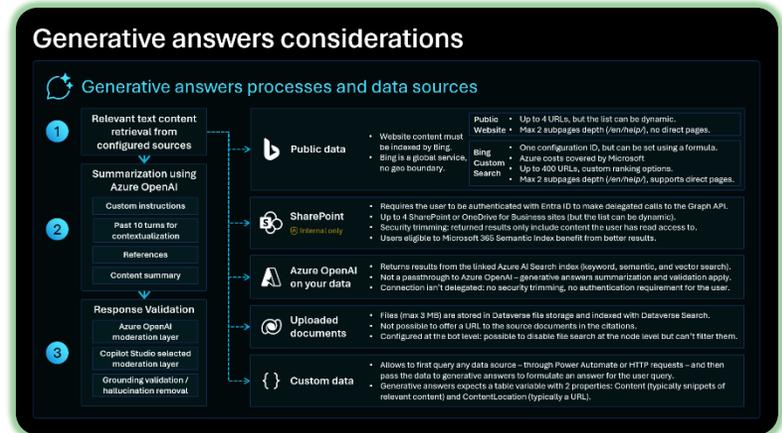


# Copilot Studio Implementation Guide

The Copilot Studio implementation guide provides a framework to do a 360-degree review of a agent or Copilot project.

Through probing questions, it highlights potential risks and gaps, aims at aligning the project with the product roadmap, and shares guidance, best practices and reference architecture examples.

[aka.ms/CopilotStudioImplementationGuide](https://aka.ms/CopilotStudioImplementationGuide)



# Get started today



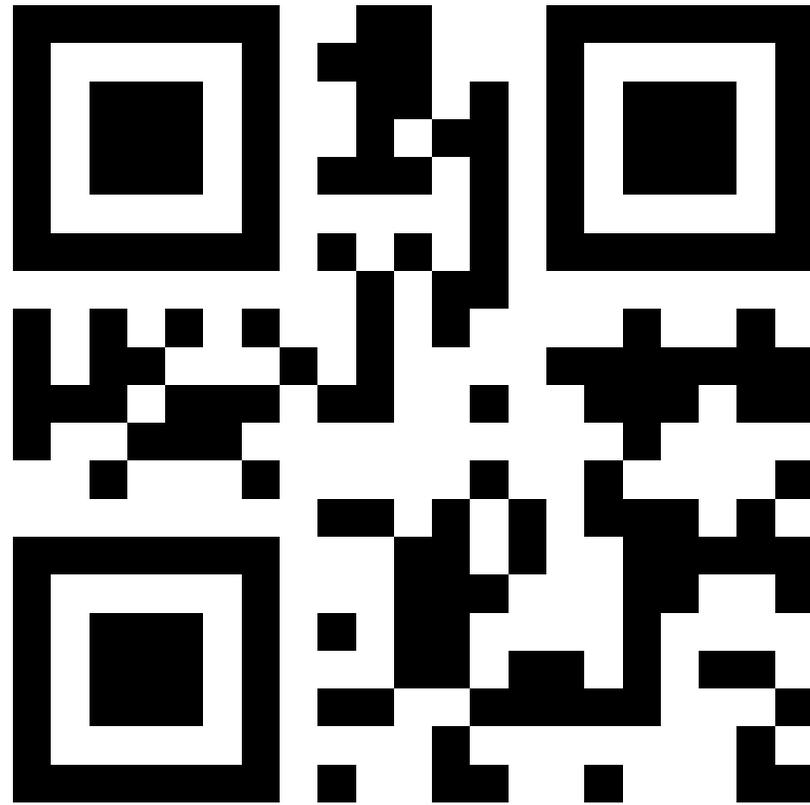
Copilot Studio



## Learn more

Copilot Studio website	<a href="https://aka.ms/CopilotStudio">aka.ms/CopilotStudio</a>
Copilot Studio Demo	<a href="https://aka.ms/CopilotStudioDemo">aka.ms/CopilotStudioDemo</a>
Product documentation	<a href="https://aka.ms/CopilotStudioDocs">aka.ms/CopilotStudioDocs</a>
Product guidance	<a href="https://aka.ms/CopilotStudioGuidance">aka.ms/CopilotStudioGuidance</a>
Implementation guide	<a href="https://aka.ms/CopilotStudioImplementationGuide">aka.ms/CopilotStudioImplementationGuide</a>
Community	<a href="https://aka.ms/CopilotStudioCommunity">aka.ms/CopilotStudioCommunity</a>
Workshop Guides & labs	<a href="https://aka.ms/CopilotStudioWorkshop">aka.ms/CopilotStudioWorkshop</a>
Roadmap	<a href="https://releaseplans.microsoft.com/">https://releaseplans.microsoft.com/</a>

Demo



<https://aka.ms/ncid>



Q & A



# NC DIT Innovation Summit Follow- Up

