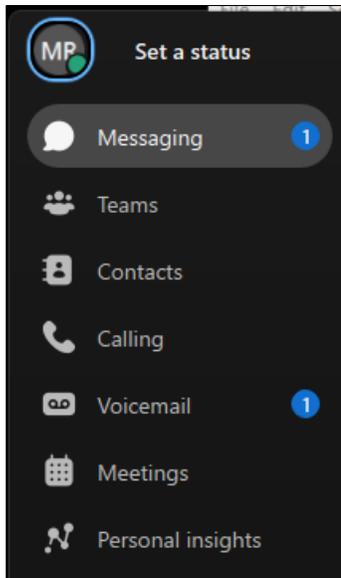


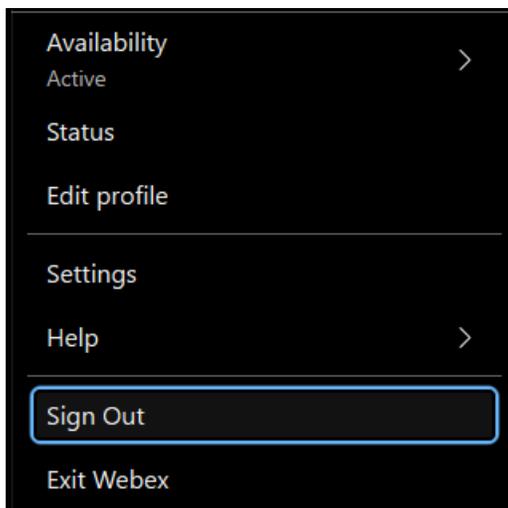
Signing Out of Webex to Resolve Issues

Signing off and signing back in may resolve your issues with Webex if the service is not working properly.

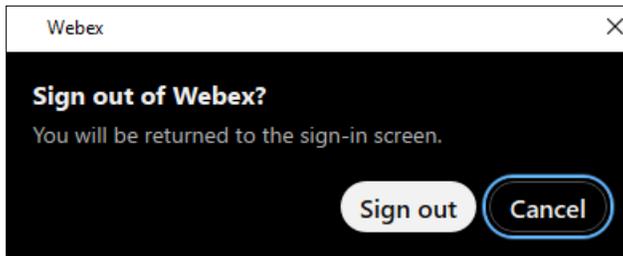
1. On the Webex main screen, click on your initials in the upper left corner of the window.



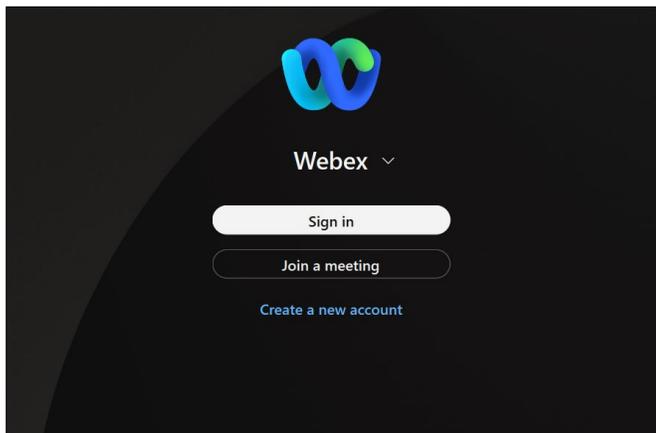
2. On the pop-up window, click **Sign Out**.



3. When prompted, click **“Sign out”** again to complete the sign-out process.



4. On the Webex window, click **“Sign in”** and continue following the prompt to sign back into Webex.



If after completing these steps, you are still having issues, please contact your agency's IT service desk.