August 25 Meeting

Restructure of NC IT
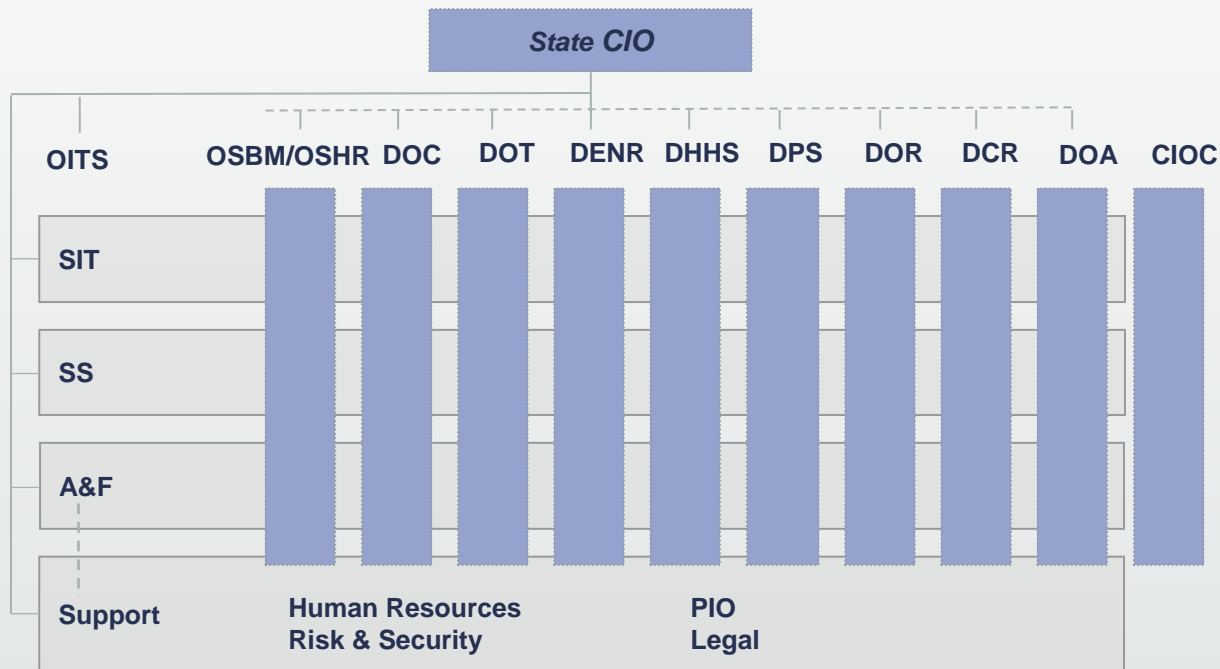
NCTA★ NETWORKS | Government Vendor

Fix and Modernize IT

IT Restructuring

ONE IT Executive Leadership Team (ELT)

	OSBM/OSHR	DOC	DOT	DENR	DHHS	DPS	DOR	DCR	DOA	CIOC
State CIO										
OITS										
SIT										
SS										
A&F										
Support	Human Resources Risk & Security			PIO Legal						

IT Restructuring Plan

SECTION 7.4.(c) Restructuring Plan. –The State CIO shall update the plan to restructure the State's IT operations for the **most effective and efficient utilization of resources and capabilities**. The plan shall include identifying, documenting, and providing a framework for developing and implementing the **education and training required for all State information technology personnel**, including information technology contracting professionals. Each State agency, department, and institution, and The University of North Carolina, shall (i) cooperate fully with the Office of the State CIO during the review and assessment phase of restructuring plan development and (ii) provide to the State CIO all information needed to carry out the purposes of this subsection. **By December 1, 2014**, the State CIO shall present the plan to the Joint Legislative Oversight Committee on Information Technology, along with any recommended legislative proposals to the 2015 General Assembly.

May 2014 Report

Most effective & efficient ...

1. **Measure cost of mission versus the cost of IT**

2. **Collaborate as communities of practice**

3. **Invest in IT professionals**

4. **Fund to sustain operations, refresh IT deficit, and innovation**

Entering IT Work Zone

Too much complexity never designed to work together

285 unique job titles for ~2,200 IT staff

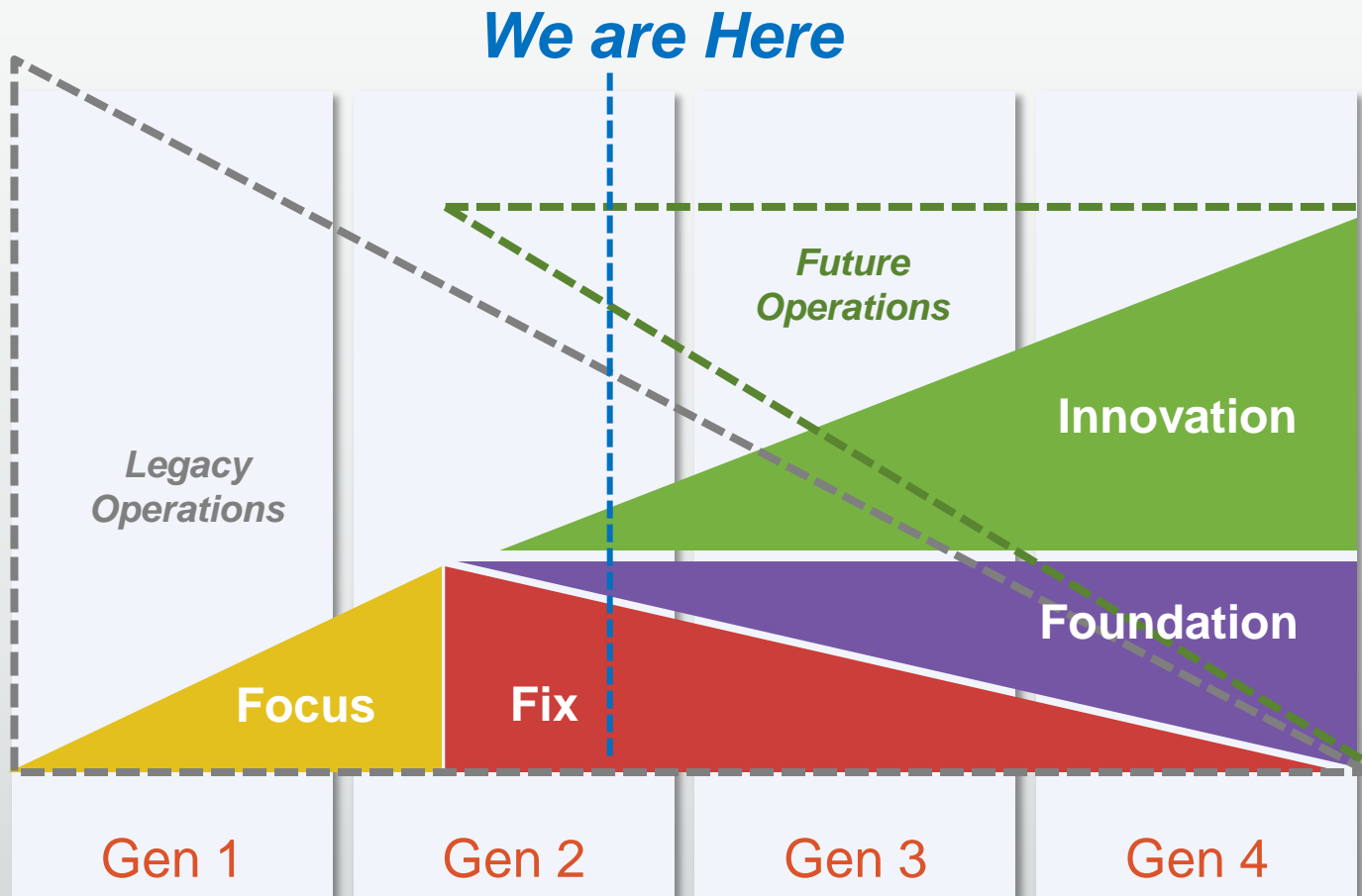~600 IT contracts >$25,000

40+ data centers

1,100+ applications

5,000+ servers
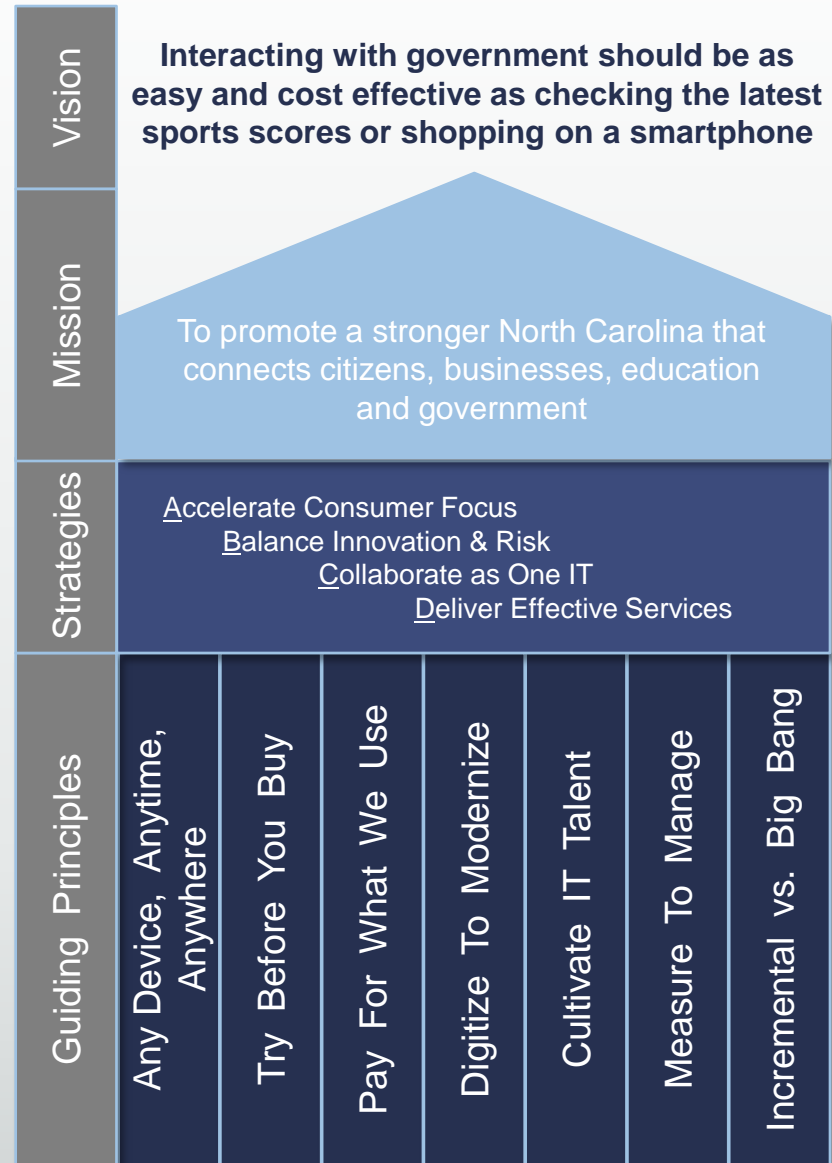
World-Class IT delivers services at 22% lower cost*

Modernize IT Multi-Generation Plan (MGP)

ONE IT Mission & Vision

Vision

Interacting with government should be as easy and cost effective as checking the latest sports scores or shopping on a smartphone

Mission

To promote a stronger North Carolina that connects citizens, businesses, education and government

Strategies

Accelerate Consumer Focus
Balance Innovation & Risk
Collaborate as One IT
Deliver Effective Services

Guiding Principles

- Any Device, Anytime, Anywhere
- Try Before You Buy
- Pay For What We Use
- Digitize To Modernize
- Cultivate IT Talent
- Measure To Manage
- Incremental vs. Big Bang

Future IT Infrastructure

NC Connect

Destination: iCenter

We need our partners

1. Help reduce complexity

2. Guiding Principles
   - "Try before we buy"
   - "Pay for what we use"

3. Shared risk/savings

4. Embrace our new operating model

Thank You

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