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AT&T FirstNet Solution

Section Effective Date: 30-Jun-2017

AT&T FirstNet Solution for Authorized Public Safety Agencies and Authorized Affiliated Businesses providing Public Safety Services.

The Service Guide consists of the following Parts:

- Service Description (SD)
- Pricing (P)

Service Description (SD)

SD-1. General Description, Network, Coverage and Capabilities

SD-1.1. General Description

Section Effective Date: 30-Mar-2018

AT&T's FirstNet Solution consists of a portfolio of wireless voice, texting and data service plans ("FirstNet Plans"), Internet of Things ("IoT") management capabilities, and ancillary equipment, services, features and functionalities developed by AT&T under authority granted to it by the First Responder Network Authority (the "FirstNet Authority") created under the Middle Class Tax Relief and Job Creation Act of 2012 (the "Act") as an independent federal authority within the National Telecommunications & Information Administration ("NTIA") of the United States Department of Commerce. AT&T's FirstNet Solution is designed to maximize the utility and dependability of wireless communications by and between first responders and the personnel and entities that support them. AT&T's FirstNet Solution is provisioned using the FirstNet Evolved Packet Core to provide emergency responders with the first high-speed, nationwide broadband network with dedicated access, when they need it, to address the needs of Local, State, Federal, and Tribal Public Safety Entities.

The AT&T FirstNet Solution is available only to Public Safety Entities and their qualified Agency Paid Users and Subscriber Paid Users. Public Safety Entities are classified as either "Primary Users" or "Extended Primary Users." See the Public Safety Entities section, below. Agency Paid Users and Subscriber Paid Users are collectively referred to as Authorized Users. The various types of Authorized Users are more fully defined in the Authorized Users; Agency Paid Users; Subscriber Paid Users section, below.

SD-1.2. FirstNet Network: FirstNet Evolved Packet Core, Coverage and NPSBN

Section Effective Date: 30-Mar-2018

The AT&T FirstNet Solution is provided using the FirstNet Evolved Packet Core, a wireless broadband network infrastructure dedicated solely to FirstNet Public Safety Entities and their Authorized Users. The FirstNet Evolved Packet Core is physically separate from the core network architecture used by AT&T to serve its commercial wireless customers.

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Access to the FirstNet Evolved Packet Core is through Radio Access Networks (“RANs”) consisting of the:

- currently deployed AT&T commercial 4G LTE network;
- additional areas of coverage provided by domestic rural providers connected to the FirstNet Evolved Packet Core; and
- coverage provided by AT&T’s phased deployment of Band Class 14 wireless spectrum over its own 4G LTE network.

In addition, as AT&T expands the network coverage and capabilities of its 4G LTE network independently of its obligations to the FirstNet Authority, such additional coverage and capabilities may be made available to FirstNet Public Safety Entities. Together, the FirstNet Evolved Packet Core and available RANs constitute the NPSBN.

The approximate coverage of the NPSBN network (“Service Area”) is set forth at <http://FirstNet.com> or such other site as AT&T may designate. As the NPSBN evolves, AT&T will provide updated coverage maps from time to time.

In order to use FirstNet services, Authorized Users must use a device capable of accessing this communications platform (“FirstNet Capable device”) and a FirstNet Subscriber Identification Module (“SIM”).

SD-1.3. FirstNet Evolved Packet Core Capabilities

Section Effective Date: 30-Mar-2018

Since the FirstNet Evolved Packet Core is physically and logically separate from the AT&T commercial core, the FirstNet Evolved Packet Core’s capabilities may not be the same as the capabilities of the AT&T commercial core. For example, First Priority™, a robust set of prioritization and preemption capabilities, is available exclusively on the FirstNet Evolved Packet Core. On the other hand, there are some capabilities that the AT&T commercial core may currently have, but which the FirstNet Evolved Packet Core may not currently offer, including, but not limited to, Wi-Fi calling, the use of wearable wireless devices, Public Static IP Addressing, Wireless Priority Service (WPS) and Advanced Messaging. In addition, international roaming outside of Canada and Mexico while using the FirstNet Evolved Packet Core may be unavailable or limited. A current list of the different capabilities of the FirstNet Evolved Packet Core and the AT&T commercial core, as well as the planned availability of additional features on the FirstNet Evolved Packet Core, can be found at firstnet.com/features. The availability and dates for implementation of additional features on both network cores are subject to change.

SD-1.4. Limited Use of FirstNet Plans on AT&T Commercial Core

Section Effective Date: 30-Mar-2018

In order to accommodate Public Safety Entities that have a need for capabilities that are currently only available on the AT&T commercial core and/or may need to transition slowly to the FirstNet Evolved Packet Core because of the limitations of embedded equipment and devices, AT&T offers the ability to use a limited number of FirstNet Plans with the AT&T commercial core. FirstNet Plans are described more fully, below. FirstNet Plans available for use on the AT&T commercial core are identified in the FirstNet Plan descriptions, which also set

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forth the terms and conditions of their use. See the pricing section of this Service Guide for access to the FirstNet Plans descriptions. First Priority™ is not available on the AT&T commercial core; however, priority and preemption capabilities of AT&T Dynamic Traffic Management - Public Safety are available pursuant to the terms of the rate plans and the applicable Service Guide. Other features of the FirstNet Evolved Packet Core, such as enhanced security, are also not available.

The use of FirstNet wireless service rate plans is an accommodation to a limited number of Public Safety Entities, and AT&T may require such Customers and their Authorized Users to migrate onto the FirstNet Evolved Packet Core at an appropriate time as determined by AT&T in its sole discretion. As a Customer's Authorized Users migrate from the AT&T commercial core to the FirstNet Evolved Packet Core, they may need a new Universal Integrated Circuit Card (UICC), SIM card or device to access the FirstNet Evolved Packet Core.

Customers are solely responsible for any decisions they may make regarding the use of the AT&T commercial core.

Customers using FirstNet Plans on the AT&T commercial core prior to the date of the publication of this Service Guide may also continue to use those plans on the AT&T commercial core, subject to AT&T's right to require migration as set forth above.

The remainder of this Service Guide assumes that Public Safety Entities are purchasing FirstNet Plans and services for use with the FirstNet Evolved Packet Core.

SD-2. AT&T FirstNet Solution Eligibility

SD-2.1. Public Safety Entities

Section Effective Date: 30-Mar-2018

Eligible Public Safety Entities shall be determined pursuant to the requirements of the Act, as interpreted by the FirstNet Authority. The FirstNet Authority has the ability to designate, in a written document such as this Service Guide and/or processes that it has approved, Public Safety Entities that are eligible to purchase the AT&T FirstNet Solution, either on a permanent or temporary basis.

SD-2.1.1. Primary Users and Extended Primary Users

Section Effective Date: 30-Mar-2018

Public Safety Entities are classified as either Primary Users or Extended Primary Users as identified by their North American Industry Classification System (NAICS) code, or as determined by the FirstNet Authority.

Primary Users

Primary Users are those Public Safety Entities that act as first responders, i.e., those entities whose primary mission and job function is to provide services to the public in the area of law enforcement, fire protection, or emergency medical services.

- 621910 - Ambulance Safety Services
- 922120 - Police Protection
- 922160 - Fire Protection

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- 922190 - Emergency Planning and Management Offices
 - Government Public Safety Answering Points
 - Emergency (911) Call Dispatching

Extended Primary Users

Extended Primary Users are those Public Safety Entities (which may be individuals, agencies, organizations, non-profit companies) that are not Primary Users, but who may be called upon to support Primary Users with the mitigation, remediation, overhaul, clean up, restoration, or provision of other services, including necessary government services, that are required during the time of an emergency or its aftermath.

- 624230 - Emergency and Other Relief Services
- 922110 - Courts
- 922130 - Legal Counsel and Prosecution
- 922140 - Correctional Institutions
- 922150 - Parole Offices and Probation Offices
- 926130 - Regulation and Administration of Communications, Electric, Gas, and Other Utilities
- 928110 - National Security

In addition, entities responsible for the construction, maintenance and repair of critical infrastructure and assigned one of the following NAICS codes are eligible to purchase the AT&T FirstNet Solution as Extended Primary Users:

Energy

- 213111 - Drilling Oil and Gas Wells
- 213112 - Support Activities for Oil and Gas Operations
- 221111 - Hydroelectric Power Generation
- 221112 - Fossil Fuel Electric Power Generation
- 221113 - Nuclear Electric Power Generation
- 221114 - Solar Electric Power Generation
- 221115 - Wind Electric Power Generation
- 221116 - Geothermal Electric Power Generation
- 221117 - Biomass Electric Power Generation
- 221118 - Other Electric Power Generation
- 221121 - Electric Bulk Power Transmission and Control
- 221122 - Electric Power Distribution
- 221210 - Natural Gas Distribution
- 237120 - Oil and Gas Pipeline and Related Structures Construction

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- 333611 - Wind Turbine
- 486210 - Pipeline Transportation of Natural Gas
- 562213 - Solid Waste Combustors and Incinerators

Communication

- 237130 - Power & Communications Line & Related Structures Construction
- 517110 - Telecommunications, wired
- 517210 - Wireless Telecommunications Carriers (except Satellite)
- 517212 - Cellular and other Wireless Telecommunications
- 517410 - Satellite Telecommunications
- 517911 - Telecommunications Resellers
- 517919 - All Other Telecommunications

Alarm Systems

- 238210 - Alarm Systems (multiple definitions)
- 334290 - Alarm Systems - Other Communications Equipment Manufacturing
- 423610 - Alarm Systems - Electrical Apparatus & Equipment, Wiring, Supplies & Related Equipment Merchant Wholesalers
- 561620 - Alarm Systems
- 561621 - Security Systems Services except Locksmiths

Water

- 221310 - Water Supply and Irrigation Systems
- 221320 - Sewage Treatment Facilities
- 541620 - Environmental Consulting Services
- 561990 - Admin & Support/Waste Management & Remediation Service All Other Support Services
- 562111 - Solid Waste Collection
- 562112 - Hazardous Waste Collection
- 562119 - Other Waste Collection
- 562211 - Solid Waste Landfill
- 562212 - Hazardous Waste Treatment and Disposal
- 562213 - Solid Waste Combustors & Incinerators
- 562219 - Other Nonhazardous Waste Treatment and Disposal
- 562910 - Remediation Services
- 562920 - Materials Recovery Facilities

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- 562991 - Septic Tank and Related Services
- 562998 - All Other Miscellaneous Waste Management Services
- 924110 - Administration of Air & Water Resource & Solid Waste Management Programs

Transportation

- 481111 - Passenger Air Transportation
- 481112 - Freight Air Transportation
- 481211 - Nonscheduled Chartered Passenger Air Transportation
- 481212 - Nonscheduled Chartered Freight Air Transportation
- 481219 - Other Nonscheduled Air Transportation
- 482111 - Line Haul Railroads - Railway Transportation
- 482112 - Short Line Railroads
- 483111 - Deep Sea Freight Transportation
- 483112 - Deep Sea Passenger Transportation
- 483113 - Coastal and Great Lakes Freight Transportation
- 483114 - Coastal and Great Lakes Passenger Transportation
- 483211 - Inland Water Freight Transportation
- 483212 - Inland Water Passenger Transportation
- 484110 - General Freight Trucking, Local
- 484220 - Specialized Freight (except Used Goods), Trucking, Local
- 484230 - Specialized Freight (except Used Goods), Trucking, Long Distance
- 485111 - Mixed Mode Transit Systems
- 485112 - Commuter Rail Systems
- 485113 - Bus and Other Motor Vehicle Transit Systems
- 485119 - Other Urban Transit System
- 485210 - Interurban and Rural Bus Transportation
- 485410 - School & Employee Bus Transportation
- 485510 - Charter Bus Industry
- 488111 - Air Traffic Control
- 488119 - Other Airport Operations
- 488190 - Other Support Activities for Air Transportation
- 488210 - Support Activities for Rail Transportation
- 488490 - Other Support Activities for Road Transportation
- 491110 - Postal Service

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- 492110 - Couriers & Express Delivery Services
- 492210 - Local Messengers & Local Delivery
- 532411 - Commercial Air, Rail & Water Transportation Equipment Rental & Leasing
- 561431 - Private Mail Centers
- 926120 - Transportation Administration
- 926150 - Transportation Regulation, Licensing & Inspection of Miscellaneous Commercial Sectors

Health Care and Public Health

- 621112 - Health Care Practitioners
- 621493 - Freestanding Ambulatory Surgical and Emergency Centers
- 622110 - General Medical and Surgical Hospitals
- 923120 - Public Health Programs

Critical Manufacturing

- 211130 - Extraction
- 236210 - Industrial Building Construction
- 236220 - Commercial and Institutional Building Construction
- 237310 - Highway, Street and Bridge Construction
- 237990 - Other Heavy and Civil Engineering Construction
- 811310 - Industry Equipment Repair

Construction

- 237110 - Water and Sewer Line and Related Structures Construction
- 238910 - Site Preparation Contractors
- 238990 - All Other Specialty Trade Contractors
- 532412 - Construction, Mining, & Forestry Machinery and Equipment Rental & Leasing

Chemical

- 541330 - Chemical Engineering Services
- 541350 - Chemical Building Inspection Services
- 541620 - Chemical Environmental Consulting Services
- 541690 - Chemical Other Scientific and Technical Consulting Services
- 561612 - Protective Services

Information Technology

- 541512 - Computer Systems Design Services

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- 541519 - Computer Disaster Recovery

Professional, Scientific and Technical Services

- 541360 - Geophysical Surveying & Mapping Services
- 541370 - Survey & Mapping (except Geophysical) Services

SD-2.1.1.1. Exceptions to NAICS Codes

Section Effective Date: 30-Mar-2018

Except as set forth above, the list of NAICs set forth in the Primary Users and Extended Primary Users section is intended to be the current, comprehensive list of Primary User and Extended Primary User Public Safety Entities that are eligible for the AT&T FirstNet Solution. Entities that are not included in the list of Public Safety Entities set forth above, but who have individual employees or departments that perform the same functions as the Authorized Users of Primary User Public Safety Entities, can request that a limited number of Primary User FirstNet Plans be made available to those employees or departments. Similarly, Extended Primary Users who have employees or departments who perform the same functions as the Authorized Users of a Primary User Public Safety Entity can request access to a limited number of Primary User FirstNet Plans. AT&T will consider all such requests on a case-by-case basis and all decisions it makes shall be final, subject only to the review of the FirstNet Authority. If granted, the extension of Primary User FirstNet Plans to individual employees or departments of an entity shall not be construed as meaning that the entity is a Primary User Public Safety Entity and/or an Extended Primary User Public Safety Entity for all purposes.

SD-2.1.2. Contracting for the AT&T FirstNet Solution

Section Effective Date: 30-Mar-2018

Public Safety Entities can obtain access to the AT&T FirstNet Solution by contracting directly with AT&T. The following are some (but not all) of the types of contracts that can be used to purchase the AT&T FirstNet Solution: a new or existing AT&T Corporate Digital Advantage (“ACDA”) agreement; an AT&T Master Agreement with an ACDA Pricing Schedule; an AT&T Mobile Business (“AMB”) agreement; NPPGov agreements; a Participating Addendum under the National Association of State Procurement Officials (NASPO) agreement; agreements with the Federal government and any customized agreement that can, or can be amended to, incorporate the terms for the AT&T FirstNet Solution.

The method of modifying any existing agreement to incorporate the terms of the AT&T FirstNet Solution will be determined by the terms of the agreement, e.g., through a formal amendment; through the use of an Attachment to a Program Website, etc.

SD-2.2. Authorized Users; Agency Paid Users; Subscriber Paid Users

Section Effective Date: 30-Mar-2018

Public Safety Entities shall be responsible for vetting and approving the use of the FirstNet Solution by individuals. Vetted and approved individuals who have access to, and use of, a FirstNet Plan are referred to as Authorized Users. Authorized Users are either Agency Paid Users or Subscriber Paid Users. Agency Paid Users are individual employees and contractors of a Public Safety Entity (both Primary User and Extended Primary User Public Safety Entities) who are granted access to the AT&T FirstNet Solution through a FirstNet plan for which the

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Public Safety Entity is financially responsible under the Public Safety Entity's contract with AT&T. The Public Safety Entity is responsible for designating a contact who will confirm that the Agency Paid Users, whether individual employees or contractors, are verified and approved to use the FirstNet Solution. The Public Safety Entity, and not its individual Agency Paid Users, will be responsible for the monthly service charges under their FirstNet plans for Agency Paid Users.

Subscriber Paid Users are individuals who are either (a) employees of a Primary User Public Safety Entity, or (b) authorized, active auxiliary personnel affiliated with a Primary User Public Safety Entity who provide services or perform functions on an occasional, volunteer basis, that support the Public Safety Entity in the areas of law enforcement, fire protection, or emergency medical services. All Subscriber Paid Users must be verified and approved by a Primary User Public Safety Entity, which is responsible for designating a contact who will use the FirstNet Local Control portal to: (a) provide AT&T with the name and email address of, together with the correct Foundation Account Number and other eligibility information for, each eligible individual to enable AT&T to initiate the process such individual will use to become a Subscriber Paid User and obtain a qualified FirstNet Plan (each, a "Subscriber Paid User Plan"); and (b) perform audits of existing Subscriber Paid Users as requested by AT&T on a regular, but not less than once per year, basis to remove any individuals who are no longer eligible to participate in the AT&T FirstNet Solution as a Subscriber Paid User. AT&T reserves the right to limit a Primary User Public Safety Entity's ability to verify and approve new Subscriber Paid Users until such audit is completed. Once verified and approved, Subscriber Paid Users must establish a contractual relationship directly with AT&T using an AT&T Wireless Customer Agreement ("WCA") under which they may purchase an AT&T FirstNet Solution Subscriber Paid User Plan. Subscriber Paid Users are financially responsible for payment of services provided under the WCA and the terms of the Subscriber Paid User Plans. See the Subscriber Paid Plans section of this Service Guide for available Subscriber Paid User Plans.

SD-3. FirstNet Plans, Features and Equipment

SD-3.1. FirstNet Plans

Section Effective Date: 30-Mar-2018

The AT&T FirstNet Solution features a variety of voice, text and data FirstNet Plans at various price points that are available exclusively to Public Safety Entities and their Authorized Users. In addition, there are machine-to-machine (telemetry), standalone Enhanced Push-To-Talk, and IoT FirstNet Plans available for Agency Paid Users. FirstNet Plans are designed either for use by the Authorized Users of Primary Users or Extended Primary Users. See the FirstNet Plans section of this Service Guide for information regarding the FirstNet Plans for Agency Paid Users and Subscriber Paid Users.

SD-3.2. AT&T FirstNet Solution: Included and Optional Features and Services

Section Effective Date: 30-Mar-2018

The AT&T FirstNet Solution features include many features that are included in the FirstNet Plans or made available to Public Safety Entities at no additional cost. The AT&T FirstNet Solution also features optional AT&T services that Customers and, in certain cases, Subscriber Paid Users, can purchase as part of the AT&T FirstNet Solution or separately. If a Customer has purchased any of the optional services pursuant to an agreement that is not part of the

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AT&T Business Service Guide
AT&T FirstNet Solution

Customer's AT&T FirstNet Solution agreement, the Customer will have the choice to continue to purchase the optional services under the separate agreement or incorporate the optional services into Customer's FirstNet Solution agreement.

The following table specifies Included and Optional features available for each FirstNet user category. Some features require specific equipment as specified in the feature's description.

AT&T FirstNet Solution Included and Optional Features and Services			
Feature	Primary Users	Extended Primary Users	Subscriber Paid Users
First Priority™ (not available to Authorized Users using an AT&T commercial core SIM)	Included	Optional	Included
AT&T Dynamic Traffic Management - Public Safety (only available to Authorized Users using an AT&T commercial core SIM)	Included	Optional	Included
FirstNet Local Control Portal	Included	Included	Included
First Priority™ Incident Management	Included (use optional)	Optional (only for use by Primary User Public Safety Entity)	Optional (only for use by Subscriber Paid User's verifying Primary User Public Safety Entity)
FirstNet Federated Identity Credential and Access Management (ICAM)	Included (use optional)	Included (use optional)	Optional (only for use by Subscriber Paid User's verifying Primary User Public Safety Entity)
Enterprise Mobility Management Solutions	Optional	Optional	Not Available
AT&T Enhanced Push-to-Talk	Optional	Optional	Optional
Field Services	Optional	Optional	Not Available
AT&T Mobile Forms	Optional	Optional	Not Available
AT&T Business Messaging	Optional	Optional	Not Available
AT&T Global Smart Messaging Suite	Optional	Optional	Not Available
AT&T Landline Texting	Optional	Optional	Not Available
Private Mobile Connection	Optional	Optional	Not Available

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AT&T FirstNet Solution Included and Optional Features and Services			
Feature	Primary Users	Extended Primary Users	Subscriber Paid Users
AT&T Internet of Things Wireless Communications Service for FirstNet	Optional	Optional	Not Available
Box from AT&T	Optional	Optional	Not Available
Satellite Solutions	Optional	Optional	Not Available

SD-3.2.1. AT&T FirstNet Solution Included Services

SD-3.2.1.1. First Priority™: Priority and Preemption

Section Effective Date: 30-Mar-2018

First Priority provides Public Safety Entities and their Authorized Users using a wireless device that is compatible with the FirstNet Evolved Packet Core four primary features: (a) an enhanced network experience through the use of Quality of Service technology for approved business application traffic over the NPSBN; (b) priority access to available resources on the NPSBN; (c) for Primary Users' Authorized Users, preemption capability; and (d) for Primary User Public Safety Entities, First Priority Incident Management, a network capability that allows authorized Primary Users' designated Incident Managers to temporarily increase Authorized Users' relative priority levels and extend the preemption capability to more Authorized Users through the use of the FirstNet Incident Management portal. In addition, Primary User Public Safety Entities have the ability to assign one of three levels of prioritization to each of their Authorized Users using First Priority's capabilities.

The terms and conditions can be found in the [First Priority™ Service Guide](#).

Public Safety Entities using FirstNet Plans on the AT&T commercial core have access to priority and preemption services using AT&T Dynamic Traffic Management - Public Safety, the terms and conditions for which can be found in the [AT&T Dynamic Traffic Management - Public Safety Service Guide](#) and FirstNet Plans.

SD-3.2.1.2. FirstNet Local Control

Section Effective Date: 30-Mar-2018

FirstNet Public Safety Entities have exclusive access to FirstNet Local Control, a portal that allows Customers to manage their Authorized Users, services and billing. Among other things, FirstNet Local Control gives Public Safety Entities' authorized administrators the ability to:

- add, edit, and remove Authorized Users;
- add, edit, and remove FirstNet Plans;
- shop, purchase and assign devices for Authorized Users;
- manage additional services, including Enhanced Push-to-Talk;

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- pay bills;
- verify individuals eligible to purchase Subscriber Paid User plans;
- access other AT&T curated sites, such as Premier and the FirstNet App Catalog;
- limit the access and ability of Authorized Users to make changes to their plans or optional features and services; and
- view wireless reports, including device inventories, upgrade eligibility, rate plan summaries, performance reports and billing information.

FirstNet Local Control also gives Public Safety Entities near-real-time insight into the FirstNet network and local environmental conditions, including network status and alerts, weather and traffic conditions.

Public Safety Entities in American Samoa, Guam and the Northern Mariana Islands may not have access to all capabilities of FirstNet Local Control.

SD-3.2.1.3. First Priority™ Incident Management

Section Effective Date: 30-Mar-2018

First Priority™ Incident Management provides Primary User Public Safety Entities' designated and authorized communications managers ("Incident Managers") the ability to modify the relative priority and preemption capabilities of the Authorized Users of both Primary User and Extended Primary User Public Safety Entities equipped with First Priority™ through the use of the First Priority™ Incident Management portal. Authorized Incident Managers may access First Priority™ Incident Management portal through FirstNet Local Control.

Using First Priority™ Incident Management, Incident Managers can identify and declare "Incidents" through the portal. Incident Managers can identify relevant cellular telephone numbers (CTNs) of Authorized Users needed to respond to Incidents. Incident Managers have the ability to input CTNs individually or imported as a CSV file. Once inputted, Incident Managers can store various CTNs as a group, particularly useful when the same group of Authorized Users respond to Incidents on a regular basis.

Incident Managers can initiate a raise (i.e. "uplift") to the relative priority and preemption capabilities on the lines associated with the CTN. The Incident Managers' uplift requests are sent to the FirstNet Evolved Packet Core, which sends back a result so that the Incident Manager can monitor the response from the network.

Uplifts may be performed for a minimum duration of 1 hour and a maximum of 24 hours. Uplift only affects an Authorized User's experience in times of congestion; if the network is not congested, an uplift will be established, but there will be no discernible difference in the network experience. In order to be uplifted, a line must be provisioned with First Priority.

SD-3.2.1.4. FirstNet Federated Identity Credential and Access Management (ICAM)

Section Effective Date: 30-Mar-2018

The FirstNet Federated ICAM is a front end application through which FirstNet Public Safety Entities can create and manage digital identities and credentials for logging into FirstNet Local Control. With the FirstNet Federated ICAM, Customers' Authorized Users and other authorized personnel can log on to FirstNet Local Control directly using Customer-supplied credentials

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through a single sign on process. Customers using the FirstNet Federated ICAM are subject to the following terms:

- Customer must complete the AT&T FirstNet Partner Federation Form that is provided by its AT&T Account Representative.
- Customer must establish a unique username and authenticator (password or similar authenticator) for accessing and using FirstNet Local Control. Customer may modify its username and authenticator at its discretion. Customer is responsible for maintaining the confidentiality of its authenticator, and Customer accepts responsibility for all activity that occurs through FirstNet Local Control in connection with that authenticator. AT&T has the right to rely on the authority of anyone accessing Customer's account, through FirstNet Local Control or otherwise using Customer's authenticator.
- Customer must create and maintain a hyperlink from its intranet to FirstNet Local Control. AT&T reserves the right to approve the hyperlink, and, at AT&T's request, Customer will provide an actual representation of the hyperlink including, without limitation, any text, icons, graphics and design for review. Customer's Authorized Users and other authorized personnel may only access FirstNet Local Control through the hyperlink, and may access only such information that is authorized. Customer must take reasonable care to ensure that its Authorized Users and other authorized personnel comply with the requirements governing use of the FirstNet ICAM that are provided to the Customer during the onboarding process.
- Customer's right to use the FirstNet Federated ICAM is subject to AT&T's right to revoke access to the ICAM at any time in its sole and absolute discretion.

Use of FirstNet ICAM is optional. By choosing to use FirstNet ICAM, Customer acknowledges and agrees that, while the law generally prohibits the unauthorized interception of and/or access to electronic communications, privacy cannot be guaranteed, and Customer agrees to hold AT&T harmless in the event of any unauthorized interception.

SD-3.2.2. AT&T FirstNet Optional Services

SD-3.2.2.1. Enterprise Mobile Management Solutions

SD-3.2.2.1.1. AirWatch Hosted MDM from AT&T

Section Effective Date: 22-Sep-2017

AirWatch Hosted MDM from AT&T is a mobile device management solution that enables broad scale deployment of mobile devices with quick enrollment and easy configuration. Updates are provided over-the-air, and IT administrators can enforce policies, set restrictions, and help to secure devices while in use and if stolen. AirWatch Hosted MDM from AT&T supports Android, iOS, BlackBerry, Apple Mac OS, and Windows operating systems from a single console. Customers can manage many functions of MDM and other supported solutions from a single administrative portal using the same user name and password.

The terms and conditions can be found in the [AirWatch Hosted MDM from AT&T Service Guide](#).

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SD-3.2.2.1.2. AirWatch On-Premises MDM from AT&T*Section Effective Date: 22-Sep-2017*

AirWatch On-Premises MDM from AT&T is a Customer premises deployed mobile enterprise management software application solution for compatible smartphones, tablets, laptops, and rugged devices. AirWatch On-Premises MDM from AT&T can be used to provide mobile device, mobile content and mobile application management capabilities depending on the suite selected.

The terms and conditions can be found in the [AirWatch On-Premises MDM from AT&T Service Guide](#).

SD-3.2.2.1.3. IBM MaaS360*Section Effective Date: 22-Sep-2017*

IBM MaaS360, formerly called IBM MobileFirst Protect, is a cloud-based, comprehensive Enterprise Mobility Management (“EMM”) solution for enterprise device management. It provides:

- Multi-platform support to manage and help secure all enterprise computing platforms from smartphones and tablets, including employee-owned devices
- A single console that allows Customers to manage device enrollment, security policies, monitoring, application and document distribution and help desk support
- Integration with Microsoft Exchange, Office 365, AD/LDAP, Lotus Traveler, and Certificate Authorities for advanced authentication
- The ability for Customers to implement robust policies for Bring Your Own Device (“BYOD”) security and privacy
- An easy to use interface that displays enterprise information on users, devices, and applications.

The terms and conditions can be found in the [IBM MaaS360 Service Guide](#).

SD-3.2.2.1.4. MobileIron Core*Section Effective Date: 26-Jan-2018*

MobileIron Core combines data-driven smartphone management with real-time wireless cost control. MobileIron Core is a solution designed to offer Customers of any wireless service provider flexibility in applying security policies and procedures to the increasing number of mobile devices employed by Agency Paid Users in the enterprise. MobileIron Core will support Customers of any wireless service provider, using popular brands of operating systems or devices. MobileIron Core also allows for the management of mobile applications and can deliver and set policies for Customer applications as well as applications available through stores and markets.

The terms and conditions can be found in the [MobileIron Core Service Guide](#).

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SD-3.2.2.1.5. MobileIron Cloud*Section Effective Date: 26-Jan-2018*

MobileIron Cloud is a cloud-based multi-OS mobile device management solution that permits Customers to manage data-driven smartphones and other devices from a fully hosted platform. It provides visibility and control for mobile devices operating on the most popular operating systems.

The terms and conditions can be found in the [MobileIron Cloud Service Guide](#).

SD-3.2.2.1.6. NetMotion Software*Section Effective Date: 07-May-2018*

NetMotion Software (formerly known as NetMotion Wireless from AT&T) consists of three carrier agnostic software applications: NetMotion Mobility™ (“Mobility”), NetMotion Diagnostics™ (“Diagnostics”), and NetMotion Mobile IQ (“Mobile IQ”) that provide an intelligent mobile Virtual Private Network (“VPN”) capability providing highly secure connectivity and management of mobile deployments. Mobility is a client/server software-only VPN for Windows, iOS, MAC and Android devices. Diagnostics is a connectivity troubleshooting solution that gives IT administrators near real-time alerts, visibility and tools to diagnose connectivity-related problems, whether on a mobile device, a GPS unit, enterprise servers or across any of the networks being used. Mobile IQ transforms mobile data into actionable insights in customizable dashboards.

The terms and conditions can be found in the [NetMotion Software Service Guide](#).

SD-3.2.2.1.7. AT&T Message Archiving*Section Effective Date: 22-Sep-2017*

AT&T Message Archiving enables Customers to store short message service (“SMS”) text messages and/or multimedia messaging service (“MMS”) messages (“Messages”) sent from or received by text enabled devices subscribed by Customer on the AT&T Mobility network. The terms and conditions can be found in the [AT&T Message Archiving Service Guide](#).

SD-3.2.2.2. AT&T Enhanced Push-to-Talk*Section Effective Date: 30-Mar-2018*

AT&T Enhanced Push-to-Talk (“EPTT”) provides Authorized Users an instant voice communication, allowing them to efficiently communicate with individuals or large groups of people at the push of a button. AT&T EPTT is particularly well suited for Authorized Users in leadership roles, as well as others doing time sensitive work, where instant or group oriented communication is essential to an effective response to a critical situation. As the capabilities, capacity and coverage of the NPSBN increases, AT&T EPTT will continue to enhance and optimize Authorized Users’ group communications services. AT&T EPTT provides exceptional reliability, fast call performance, and crisp voice quality, and can be integrated with two-way radio systems at the network level.

See Sales Information in Pricing Section for standalone and feature FirstNet EPTT Plans for all Authorized Users. EPTT service is subject to the [AT&T Enhanced Push-to-Talk Service Guide](#).

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SD-3.2.2.3. Field Services*Section Effective Date: 30-Jun-2017*

Field Service includes the following optional services.

SD-3.2.2.3.1. AT&T Workforce Manager*Section Effective Date: 26-Jan-2018*

AT&T Workforce Manager automates workflow and track workers on a detailed map, uses mobile devices to clock in and out, captures signatures, payments and photos from the field. It can extend the reach of Customers' backend systems to include dynamic work order sequencing and mobile invoicing.

The terms and conditions can be found in the [AT&T Workforce Manager Service Guide](#).

SD-3.2.2.3.2. AT&T Fleet and Asset Management*Section Effective Date: 30-Jun-2017*

AT&T's Fleet and Asset Management portfolio of services provides Customers a variety of intelligent capabilities for the efficient deployment and tracking of resources. The portfolio includes intelligent dispatching that uses GPS enabled location-based services to let Customers deploy the closest vehicle for a job and optimize routes, saving time, labor and fuel. The portfolio includes services that collect real-time information from vehicles and assets to avoid compliance issues, track equipment in the field and enhance Customers' ability to perform their duties.

SD-3.2.2.3.2.1. AT&T Fleet Complete® – Asset Tracker*Section Effective Date: 22-Sep-2017*

Asset Tracker is an asset tag with up to a 5-year battery life, built-in GPRS modem and integrated GPS that is designed to withstand extreme outdoor environments and provide reliable asset tracking. The AT-1000 is a self-contained GPRS modem with integrated GPS, cellular and PCS antennas, motion detector, optional accelerometer and internal rechargeable battery. Using a 32-bit microprocessor and a power management algorithm, the AT-1000 consumes less than 20 uA in sleep mode while remaining capable of periodic reporting of health, status and location of remote access. The 10,000 mAh battery can supply power for up to 5 years before it requires replacement, and Asset Tracker's construction is based on the IEC 68-2-27 environmental standard.

The terms and conditions can be found in the [AT&T Fleet Complete® - Asset Tracker Service Guide](#).

SD-3.2.2.3.2.2. AT&T Fleet Complete® – Fleet Tracker*Section Effective Date: 22-Sep-2017*

AT&T Fleet Complete® - Fleet Tracker enables Customers to create geo-fences around business or depot locations and track when vehicles enter or exit; create flexible reports that record Stop, Speeding, Mileage and Maintenance information; and automate driver logs and

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manifests. Built-in alerts can be used to track speeding, idling, harsh braking, rapid acceleration, use of the Panic/Emergency button, ignition on/off, engine time, idle time, and personal time off. Fleet Complete Fleet Tracker from AT&T can be integrated with optional Garmin Personal Navigation Devices, enabling GPS navigation and turn-by-turn directions. Optional temperature monitoring and driver identification functions can be provided, and an optional back-up battery and back-up satellite modem are also available at an additional charge.

The terms and conditions can be found in the [AT&T Fleet Complete® - Fleet Tracker Service Guide](#).

SD-3.2.2.3.2.3. AT&T Fleet Complete® – Dispatch

Section Effective Date: 26-Jan-2018

AT&T Fleet Complete - Dispatch enables Customers to track and dispatch fleet vehicles using real-time GPS location tracking and to create geo-fences around specific locations and track when vehicles enter or exit. The Solution enables package pick-up and delivery verification with barcode scanning and signature capture. Its two-way communication capability permits Agency Paid Users to accept and update the status of tasks, access job details and complete electronic clock in/out timesheets using a handheld device. Managers can monitor job status, workflow and job detail information, both in real-time and historically, and they can create workflow criteria to manage different jobs based on customized business rules. In addition, they can generate custom wireless work-order forms and view and analyze completed job processes from beginning to end. The alert function enables Customers to customize alerts that notify them of critical conditions that need attention. The Solution works on compatible iOS and Android 3.2 or higher handsets.

The terms and conditions can be found in the [AT&T Fleet Complete® - Dispatch Service Guide](#).

SD-3.2.2.3.3. AT&T Fleet Manager

Section Effective Date: 14-Nov-2017

AT&T Fleet Manager is a powerful web-based location and telematics solution that provides fleet managers with near real-time and historical GPS-based information for efficient fleet management, including vehicle and driver performance, comprehensive mapping capabilities and an in-depth suite of configurable reports. It requires use with voice and data wireless communications services that are offered separately.

The terms and conditions can be found in the [AT&T Fleet Manager Service Guide](#).

SD-3.2.2.4. AT&T Mobile Forms

Section Effective Date: 22-Sep-2017

AT&T Mobile Forms is a Business Workflow solution for compatible smartphones and tablets, to securely dispatch office data to and collect forms data from the field, as well as connect to back office systems and route data to and or through Cloud storage services, helping improve productivity, reduce costs and eliminate paper forms.

The terms and conditions can be found in the [AT&T Mobile Forms Service Guide](#).

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SD-3.2.2.5. AT&T Business Messaging*Section Effective Date: 30-Mar-2018*

AT&T Business Messaging is a highly secure group notification and messaging solution that works seamlessly with most business notification applications for enhanced wireless notification and response.

The terms and conditions can be found in the [AT&T Business Messaging Service Guide](#).

SD-3.2.2.6. AT&T Global Smart Messaging Suite*Section Effective Date: 30-Jun-2017*

AT&T Global Smart Messaging Suite is a comprehensive, cloud-based, software-as-a service messaging solution that features a platform and a highly secure mobile messaging app which allows Customers to communicate with employees and external audiences in several ways, depending upon the needs of the Customer and the nature of the message. AT&T Global Smart Messaging Suite facilitates messaging via SMS, MMS, IP messaging, voice messaging, e-mail, and other business applications commonly used for employee and customer notifications. Support for GSMS will be provided by a separate AT&T helpdesk, not the FirstNet helpdesk. GSMS service will be invoiced on a separate AT&T invoice, not a FirstNet branded invoice.

SD-3.2.2.7. AT&T Landline Texting*Section Effective Date: 22-Sep-2017*

AT&T Landline Texting enables Customers to receive, send and backup short message service (“SMS”) text messages and/or multimedia messaging service (“MMS”) messages (“Messages”) that are addressed to an enabled landline or toll free telephone number (“Registered Number”) and to create, store and backup contacts.

The terms and conditions can be found in the [AT&T Landline Texting Service Guide](#).

SD-3.2.2.8. AT&T Private Mobile Connection*Section Effective Date: 22-Sep-2017*

AT&T Private Mobile Connection is a mobile connectivity solution that provides security-enhanced back-end connections between a WAN solution and the AT&T Mobility network. AT&T Private Mobile Connection extends Customers’ WAN infrastructure to mobile endpoints via standards-based connectivity between the enterprise and cellular networks.

AT&T Private Mobile Connection allows Customers to extend their WAN via network connectivity options (tunneling) that is compatible with Customers’ existing infrastructure. Customers can choose to establish tunnels via AT&T MPLS, Internet Protocol security (IPSec), and Generic Routing Encapsulation (GRE).

AT&T Private Mobile Connection provides standards-based security enhancements that can be customized. For example, Customers can configure Custom Access Point Names (APNs), enabling them to manage security for private IP, firewall, and access control.

The terms and conditions can be found in the [AT&T Private Mobile Connection Service Guide](#).

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SD-3.2.2.9. AT&T Internet of Things Wireless Communications Service for FirstNet*Section Effective Date: 30-Mar-2018*

Control Center for FirstNet, powered by Cisco Jasper, is a cloud-based platform which makes it easy for Public Safety Entities to deploy, manage, monitor and scale their connected devices and Internet of Things solutions. Through the use of Control Center for FirstNet, Public Safety Entities can manage and monitor the connectivity of IoT devices enabled with FirstNet Capable Service Identification Modules (“SIMs”) over the NPSBN in near real-time. This platform combines the management of IoT devices and solutions with First Priority™ to provide data prioritization, priority access and preemption.

The terms and conditions can be found in the [AT&T Internet of Things Wireless Communications Service for FirstNet Service Guide](#).

SD-3.2.2.10. Box from AT&T*Section Effective Date: 30-Mar-2018*

Box from AT&T enables a Customer, its Agency Paid Users and external collaborators, including Subscriber Paid Users, to store and share content in a highly secure cloud workspace that can be accessed via smartphones, tablets, laptop and desktop computers with an internet connection and regardless of the user’s wireless carrier.

The terms and conditions for Box from AT&T, which is a Supplemental Service, can be found in the [Box from AT&T Service Guide](#).

SD-3.3. FirstNet Equipment*Section Effective Date: 30-Mar-2018*

Public Safety Entities and their Authorized Users can choose from a broad portfolio of commercially available devices and accessories to meet the demands of administrative personnel and front line first responders. The portfolio includes choices from premium smartphones, rugged smartphones and feature phones, tablets, laptops, wearables, trunk mounted modems/routers, and accessories (remote speaker mics, cases, covers, headsets, etc.). Customers will be able to choose devices that are on the Android, iOS, or Windows operating systems. FirstNet equipment is certified by AT&T.

Available FirstNet equipment includes FirstNet Capable and FirstNet Ready devices.

“FirstNet Capable” refers to a device that, either out-of-the-box or with an original equipment manufacturer’s update: (a) utilizes a FirstNet SIM; (b) auto-provisions the proper IMS services after SIM installation; (c) supports High Priority Access (HPA); and (d) appears on the National Institute of Standards and Technology (NIST) List. A FirstNet Capable device may need to be unlocked prior to use with FirstNet.

“FirstNet Ready” refers to a device that, out-of-the-box: (a) utilizes a FirstNet SIM; (b) auto-provisions the proper IMS services after SIM installation; (c) supports HPA, all AT&T commercial LTE Bands and Band 14; (d) meets band priority selection technical requirements; and (e) and appears on the NIST List.

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SD-4. FirstNet Apps – App Catalog*Section Effective Date: 30-Mar-2018*

FirstNet subscribers have exclusive access to a dedicated app solution store, the App Catalog. Every app in the App Catalog is reviewed under standards developed by the FirstNet Authority for:

- relevancy – the app is relevant to the public safety community, with specific focus on function and operation.
- highly secure – the app adheres to security mechanisms and practices; it protects subscribers from data intrusions, leakage and malicious attacks.
- data privacy – the app protects first responders from data privacy intrusions and accidental leakage.

Some apps in the App Catalog have the designation of FirstNet Certified™, which means they have been reviewed and approved against the following additional criteria:

- availability – the app is available for first responders responding to public safety events, incidents and calls for service at any time.
- resiliency – the app has a mechanism that prevents the loss of information and accommodates continuity of operations for first responders responding to public safety events at any time.
- scalability – the app can scale to usage demands during public safety events, incidents and calls for service across all first responders across the nation.

The App Catalog can be accessed through the Local Control Portal.

AT&T is also committed to developing and maintaining a robust ecosystem of public safety-oriented apps and solutions through the FirstNet App Developer Program and the FirstNet Apps & Solutions online marketplace.

SD-5. Satellite Solutions*Section Effective Date: 30-Mar-2018*

The Satellite Solutions provide Customer's Agency Paid Users access to satellite networks. The Satellite Solutions are intended to provide Public Safety Entities access to voice and data connectivity beyond the planned terrestrial permanent footprint for the NPSBN when the terrestrial network is unavailable. The Voice and Data Satellite Solutions feature: (a) a selection of appropriate satellite-communication enabled equipment; and (b) Satellite Service under various Prepaid Rate Plans for each piece of equipment denominated in "minutes" or "units." All Voice and Data Satellite Solutions require the purchase of designated equipment from AT&T and a card with a compatible Prepaid Rate Plan.

The Satellite Solutions offers include Vehicular Network Systems ("VNS"), which combine the 4G LTE connectivity offered under FirstNet Mobile - Pooled Plans with Satellite Service when and where needed. VNS Satellite Solutions require the use of a customer-provided in-vehicle router (IVR). Customers can configure their IVR for intelligent management, which allows the routing of voice and data traffic through the least expensive and more reliable connectivity (LTE or Satellite Service) depending upon location and circumstances.

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Inmarsat Commercial Services, Inc. (“IC”) and its subcontractors are providing the Satellite Solutions to AT&T for resale. IC and its suppliers are responsible for equipment kitting and configuration; satellite service set-up, delivery and provisioning; voice and data satellite communications (“Satellite Service”); certain aspects of customer care; and other service-related functions. AT&T, as the party contracting with Customer, is responsible for receiving and placing Customer orders, billing, and account issues.

The terms and conditions can be found in the [Satellite Solutions Service Guide](#).

SD-6. Invoicing

Section Effective Date: 08-Aug-2017

Public Safety Entities will be invoiced pursuant to the terms of their agreement with AT&T. Subscriber Paid Users will be invoiced pursuant to the terms of the WCA.

SD-7. FirstNet Network Security

Section Effective Date: 30-Mar-2018

The FirstNet Security Operations Center helps to maintain the safety, security, and resiliency of the NPSBN by monitoring dedicated network elements against security threats. The FirstNet Security Operations Center serves as an advanced nerve center (central command and control) for identifying and directing the resolution of security issues that impact the NPSBN. The FirstNet Security Operations Center works closely with the AT&T Global Network Operations Center, where they share visibility into the network using best-in-class tools, processes and procedures. This collaboration fosters proactive operational and situational awareness to help protect the network, addressing the needs for security intelligence and the rapid resolution of impending or newly discovered threats. The FirstNet Security Operations Center:

- Maintains active monitoring of the NPSBN to help protect against security threats.
- Works closely with Public Safety Entities and federal agencies for situational awareness.
- Monitors the network using a sophisticated defense- in- depth architecture.
- Utilizes historic records to monitor for patterns using complex data mining technology.
- Draws on the expertise of best- in- class security experts.

SD-8. AT&T FirstNet Customer Support

Section Effective Date: 30-Jun-2017

AT&T will provide a dedicated AT&T FirstNet life cycle management team.

AT&T will provide help desk support 24X7, 365 days per year for Public Safety Entities and their Authorized Users.

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SD-9. Privacy*Section Effective Date: 30-Mar-2018*

When providing FirstNet services, AT&T adheres to the Privacy Policy located at <https://www.firstnet.com/privacy-policy>. The Privacy Policy has been reviewed and approved for use by the FirstNet Authority.

Pricing (P)**P-1. Pricing***Section Effective Date: 30-Jun-2017*

Prices for Plans, Optional Features, and Additional and Supplemental Services are provided in Sales Information unless provided in this section.

P-2. FirstNet Plans**P-2.1. Agency Paid Primary User Plans and Agency Paid Extended Primary User Plans****P-2.1.1. Agency Paid Primary User Plans and Agency Paid Extended Primary User Plans for State and Local Government Public Safety Entities***Section Effective Date: 30-Mar-2018*

Agency Paid Primary User Plans and Agency Paid Extended Primary User Plans, which allow State and Local Government Public Safety Entities Public Safety Entities to purchase voice, data and text plans for their Agency Paid Users, along with relevant terms and conditions, are available at <http://www.firstnet.com/firstnetgovprimary> and <http://www.firstnet.com/firstnetgovextended>.

Agency Paid Primary User and Agency Paid Extended Primary User Machine-to-Machine Plans, which allow State and Local Government Public Safety Entities to purchase telemetry plans for their Agency Paid Users, along with relevant terms and conditions, are available at <http://www.firstnet.com/firstnetgovprimarym2m> and <http://www.firstnet.com/firstnetgovextendedm2m>.

P-2.1.2. Agency Paid Primary User Plans and Agency Paid Extended Primary User Plans for Volunteer and Other Non-Government Public Safety Entities*Section Effective Date: 30-Mar-2018*

Agency Paid Primary User Plans and Agency Paid Extended Primary User Plans, which allow Volunteer and other non-governmental Public Safety Entities to purchase voice, data and text plans for their Agency Paid Users, along with relevant terms and conditions, are available at <http://www.firstnet.com/firstnetprimary> and <http://www.firstnet.com/firstnetextended>.

Agency Paid Primary User Plans and Agency Paid Extended Primary User Plans, which allow Volunteer and other non-governmental Public Safety Entities to purchase Machine-to-Machine (Telemetry) plans for their Agency Paid Users, along with relevant terms and conditions, are available at <http://www.firstnet.com/firstnetprimarym2m> and <http://www.firstnet.com/firstnetextendedm2m>.

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P-2.2. Subscriber Paid Plans

Section Effective Date: 30-Mar-2018

Pricing for the FirstNet Mobile - Responder Plans and FirstNet Mobile - Responder Unlimited Plans, which allow Subscriber Paid Users to purchase voice, text and data services under the AT&T FirstNet Solution, along with relevant plan terms and conditions, are available at <http://www.firstnet.com/firstnetresponder>.

P-3. Optional Services

P-3.1. First Priority™

Section Effective Date: 30-Mar-2018

Pricing is included in the FirstNet Plans section above.

P-3.2. AirWatch Hosted MDM from AT&T

Section Effective Date: 22-Sep-2017

Pricing can be found in the [AirWatch Hosted MDM from AT&T Service Guide](#).

P-3.3. AirWatch On-Premises MDM from AT&T

Section Effective Date: 22-Sep-2017

Pricing can be found in the [AirWatch On-Premises MDM from AT&T Service Guide](#).

P-3.4. IBM MaaS360

Section Effective Date: 22-Sep-2017

Pricing can be found in the [IBM MaaS360 Service Guide](#).

P-3.5. MobileIron Core

Section Effective Date: 22-Sep-2017

Pricing can be found in the [MobileIron Core Service Guide](#).

P-3.6. MobileIron Cloud

Section Effective Date: 22-Sep-2017

Pricing can be found in the [MobileIron Cloud Service Guide](#).

P-3.7. NetMotion Software

Section Effective Date: 07-May-2018

Pricing can be found in the [NetMotion Software Service Guide](#).

P-3.8. AT&T Message Archiving

Section Effective Date: 22-Sep-2017

Pricing can be found in the [AT&T Message Archiving Product Brief](#).

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P-3.9. AT&T Enhanced Push-to-Talk*Section Effective Date: 22-Sep-2017*Pricing can be found in the [AT&T Enhanced Push-to-Talk Service Guide](#).**P-3.10. AT&T Workforce Manager***Section Effective Date: 22-Sep-2017*Pricing can be found in the [AT&T Workforce Manager Product Brief](#).**P-3.11. AT&T Fleet Complete® – Asset Tracker***Section Effective Date: 22-Sep-2017*Pricing can be found in the [AT&T Fleet Complete® - Asset Tracker Service Guide](#).**P-3.12. AT&T Fleet Complete® – Fleet Tracker***Section Effective Date: 22-Sep-2017*Pricing can be found in the [AT&T Fleet Complete® - Fleet Tracker Service Guide](#).**P-3.13. AT&T Fleet Complete® – Dispatch***Section Effective Date: 22-Sep-2017*Pricing can be found in the [AT&T Fleet Complete - Dispatch Service Guide](#).**P-3.14. AT&T Mobile Forms***Section Effective Date: 22-Sep-2017*Pricing can be found in the [AT&T Mobile Forms Service Guide](#).**P-3.15. AT&T Business Messaging***Section Effective Date: 22-Sep-2017*Pricing can be found in the [AT&T Business Messaging Service Guide](#).**P-3.16. AT&T Global Smart Messaging Suite***Section Effective Date: 22-Sep-2017*Pricing can be found in the [AT&T Global Smart Messaging Suite Service Guide](#).**P-3.17. AT&T Landline Texting***Section Effective Date: 22-Sep-2017*Pricing can be found in the [AT&T Landline Texting Service Guide](#).**P-3.18. AT&T Private Mobile Connection***Section Effective Date: 22-Sep-2017*Pricing can be found in the [AT&T Private Mobile Connection Service Guide](#).

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P-3.19. AT&T Fleet Manager

Section Effective Date: 14-Nov-2017

Pricing can be found in the [AT&T Fleet Manager Product Brief](#).

P-3.20. AT&T Internet of Things Wireless Communications Service for FirstNet

Section Effective Date: 30-Mar-2018

Pricing can be found in the [AT&T Internet of Things Wireless Communications for FirstNet Service Guide](#).

P-3.21. Box from AT&T

Section Effective Date: 22-Sep-2017

Pricing can be found in the [Box from AT&T Service Guide](#).

P-3.22. Satellite Solutions

Section Effective Date: 30-Mar-2018

Pricing can be found in the [Satellite Solutions Product Brief](#).

End of Service Guide

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