# 1.0 Project Information *Instructions:* [0300-0395-005-C CUSTOMER FEEDBACK](https://it.nc.gov/media/1127/open)

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| **Agency:** |       |
| **Project Name:** |       |
| **Project Manager:** |       |
| **Feedback Provider:** |       |
| **Feedback Date:** |       |
| **Feedback Category:** | Choose an item. |
| **Feedback Characterization:** | Choose an item. |

# 2.0 Customer Feedback

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| **2.1 Please rate how well the EPMO provides direction on Statewide Project Management Processes.** |
| Choose an item. Comments:       |

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| **2.2 Please rate the effectiveness of EPMO Quality Work Instructions.** |
| Choose an item. Comments:       |

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| **2.3 Please rate the effectiveness of EPMO forms and templates for managing your projects.** |
| Choose an item. Comments:       |

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| **2.4 Please rate the effectiveness of the training for the Touchdown System and EPMO processes.** |
| Choose an item. Comments:       |

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| **2.5 Please rate the effectiveness of the Touchdown System in managing your projects; include support of the Touchdown System.** |
| Choose an item. Comments:       |

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| **2.6 Please rate how well the EPMO communicates their processes, and any changes to the processes or Touchdown System.** |
| Choose an item. Comments:       |

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| **2.7 Please provide any additional comments or feedback.** |
| Comments:       |