

Aaron Wienshienk

State CTO

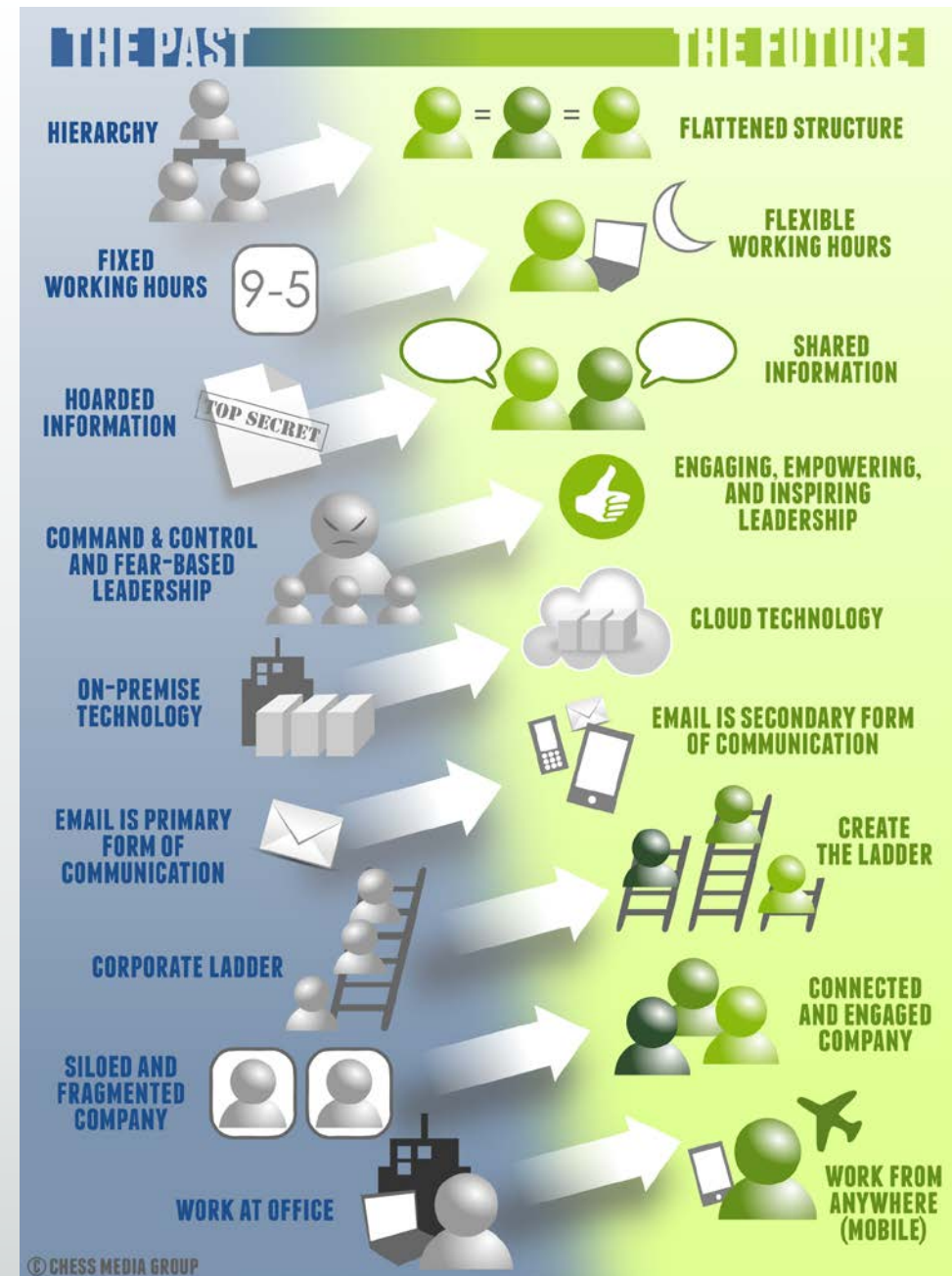
Deputy State CIO

Advancing State Government by Modernizing IT

Digital Government Summit
August 2014



Changing Times



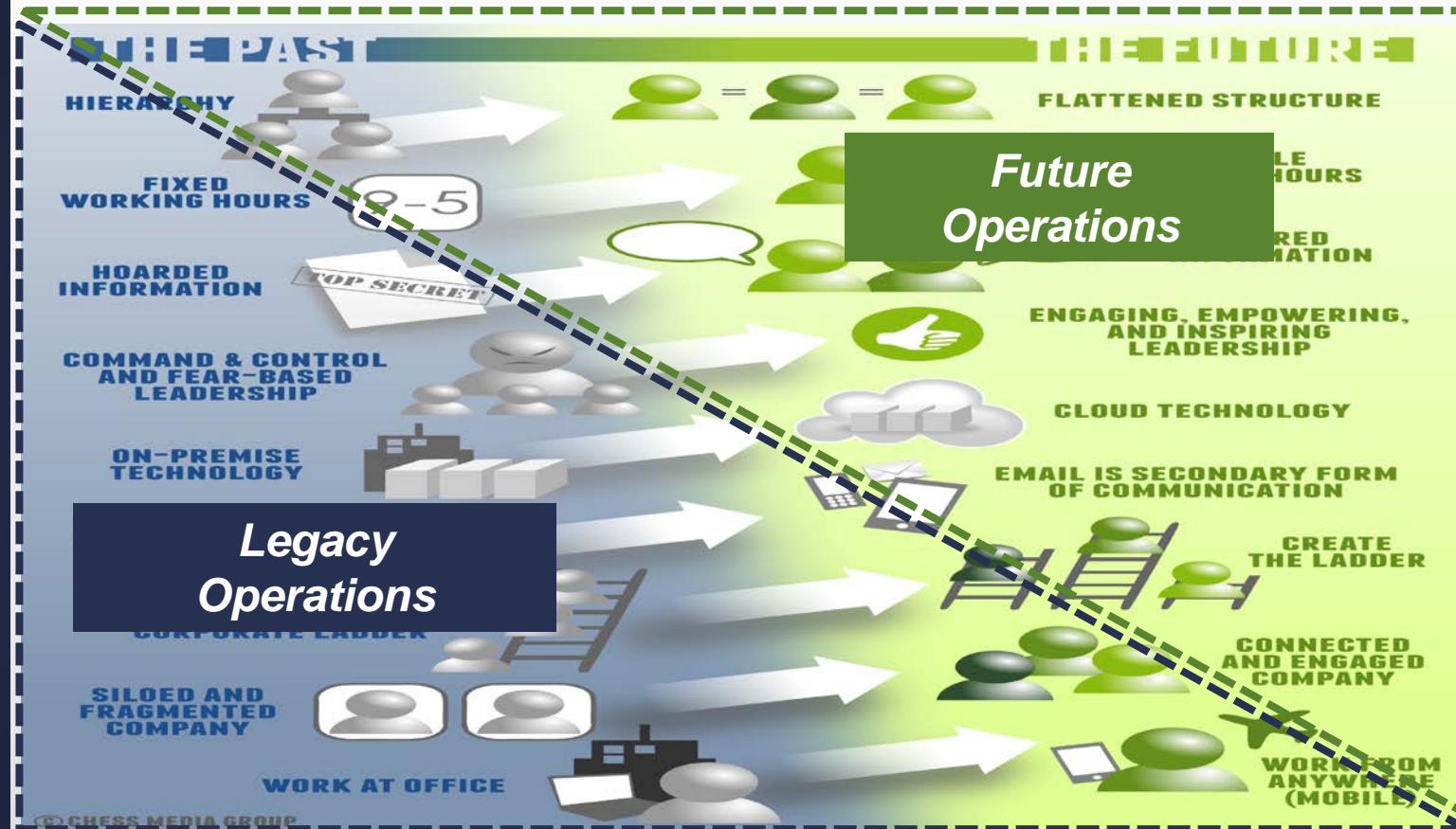
Top 5 Reasons IT Organizations Fail

1. Not partnering well with the business
2. Failing IT programs
3. Too many service failures
4. Excessive cost
5. Insufficient business impact

originally published by Booz & Company 2013
<http://www.strategyand.pwc.com/global/home/what-we-think/reports-white-papers/article-display/memo-to-the-ceo>



Transforming



Too much complexity never designed to work together

26% IT projects on time/budget

Entering IT Work Zone

40+ data centers

1,100+ applications



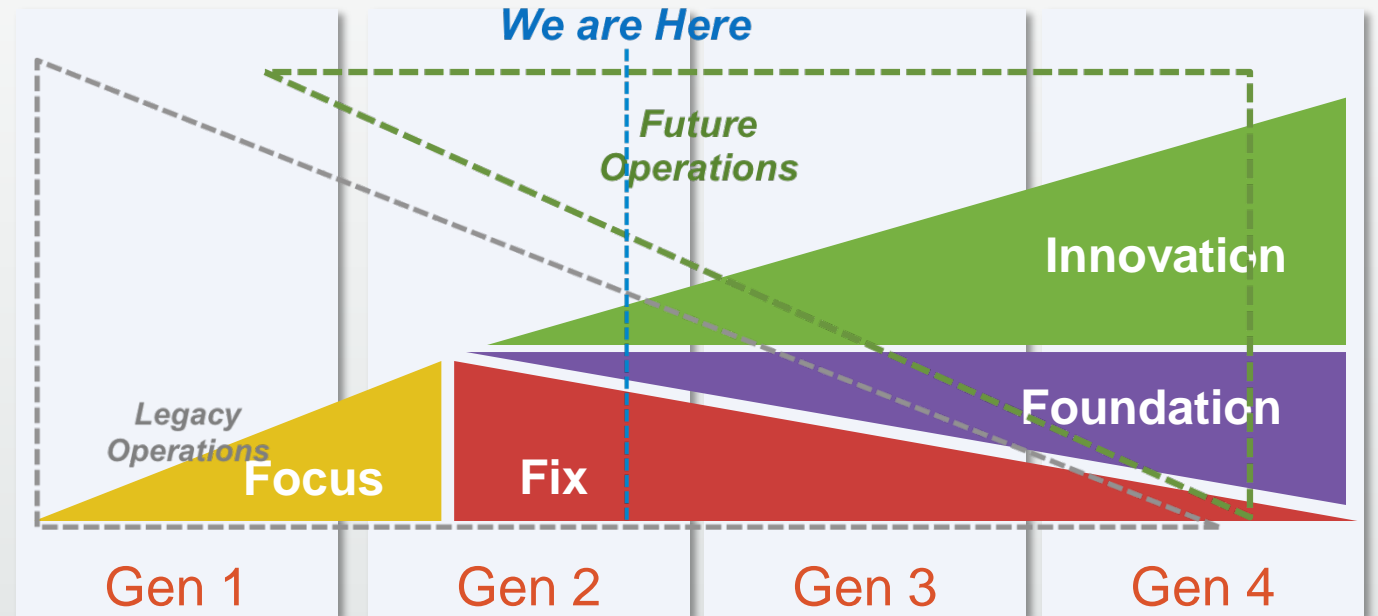
Nearly 600 IT contracts > \$25,000

5,000+ servers

285 unique job titles for ~2,200 IT staff

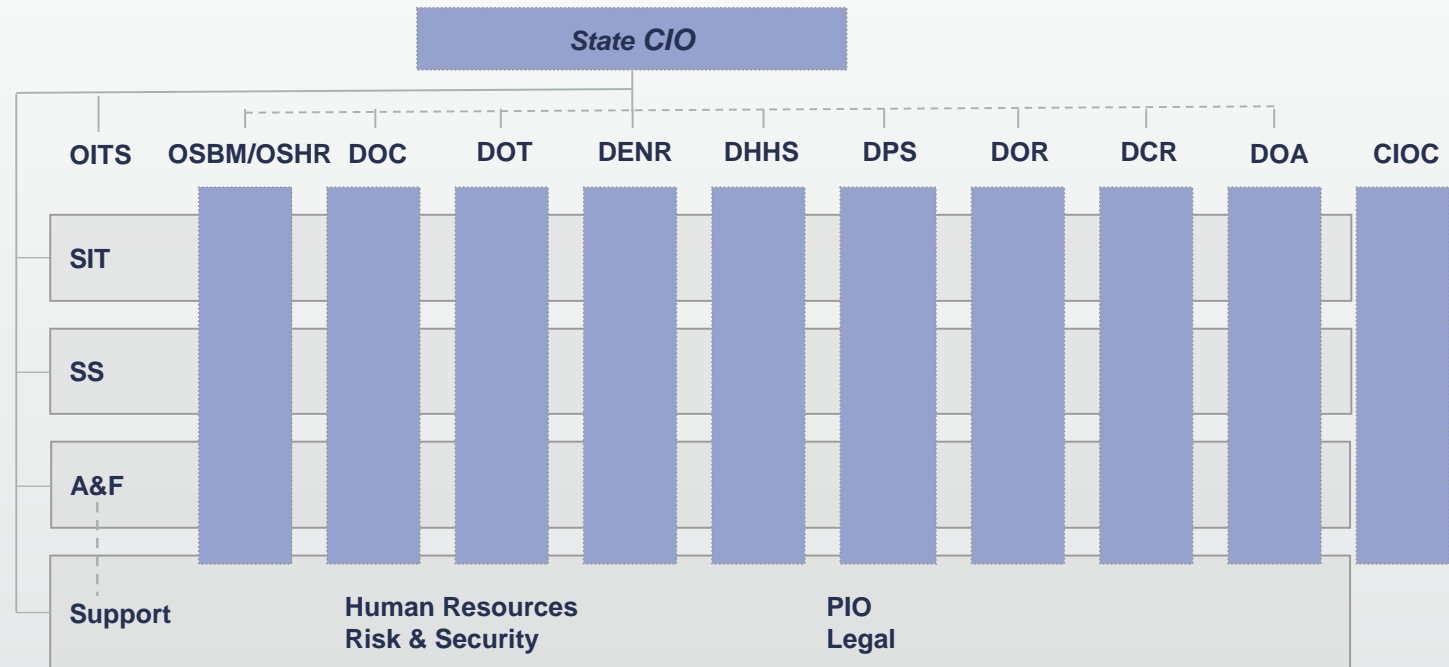
Modernizing IT

Multi-Generational Plan (MGP)



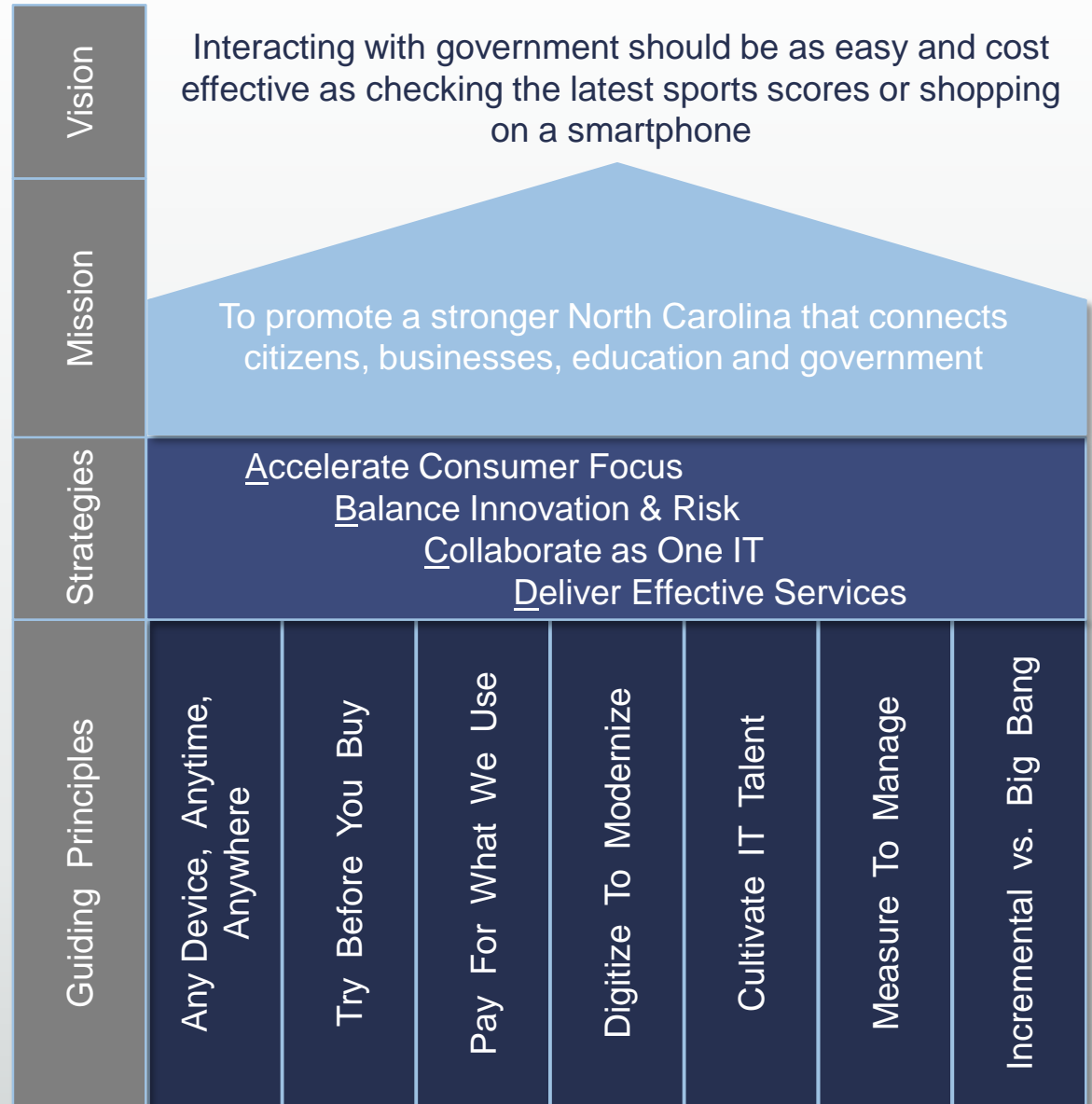
August
2014

ONE IT Executive Leadership Team (ELT)



ONE IT

Mission & Vision

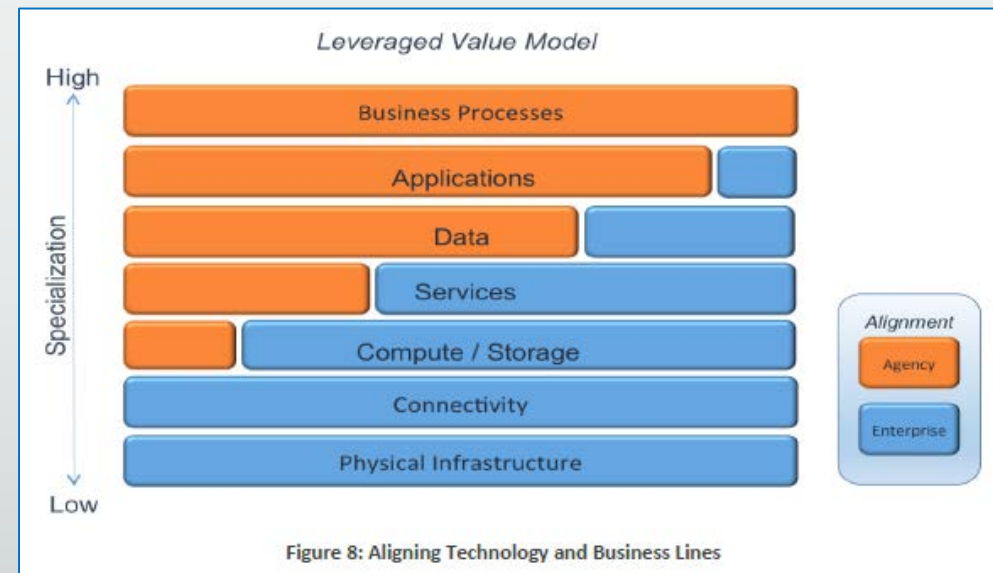


Destination: iCenter

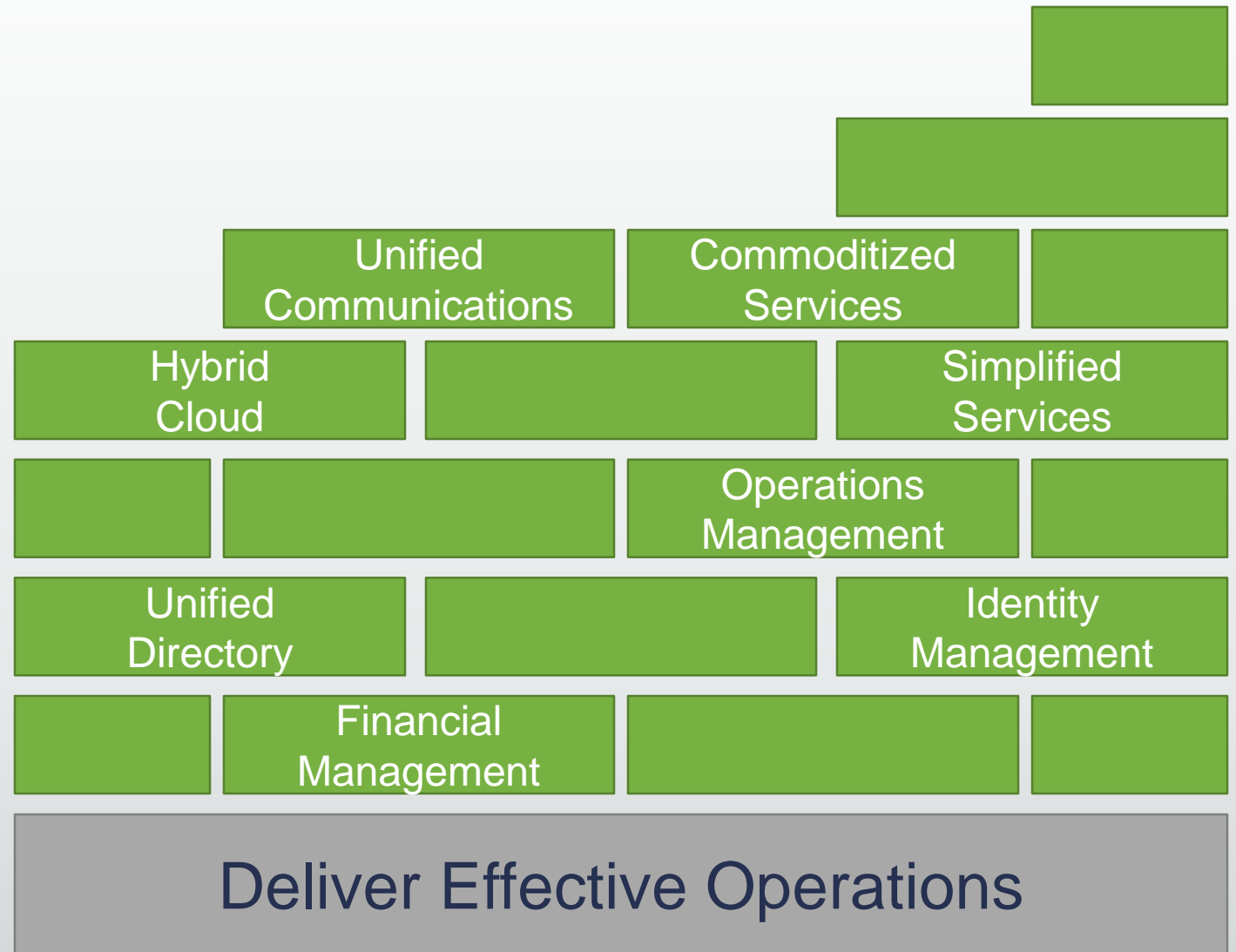


iCenter

Cabinet Unite IT Strategy



Cabinet Unite IT Strategy



IT Restructuring

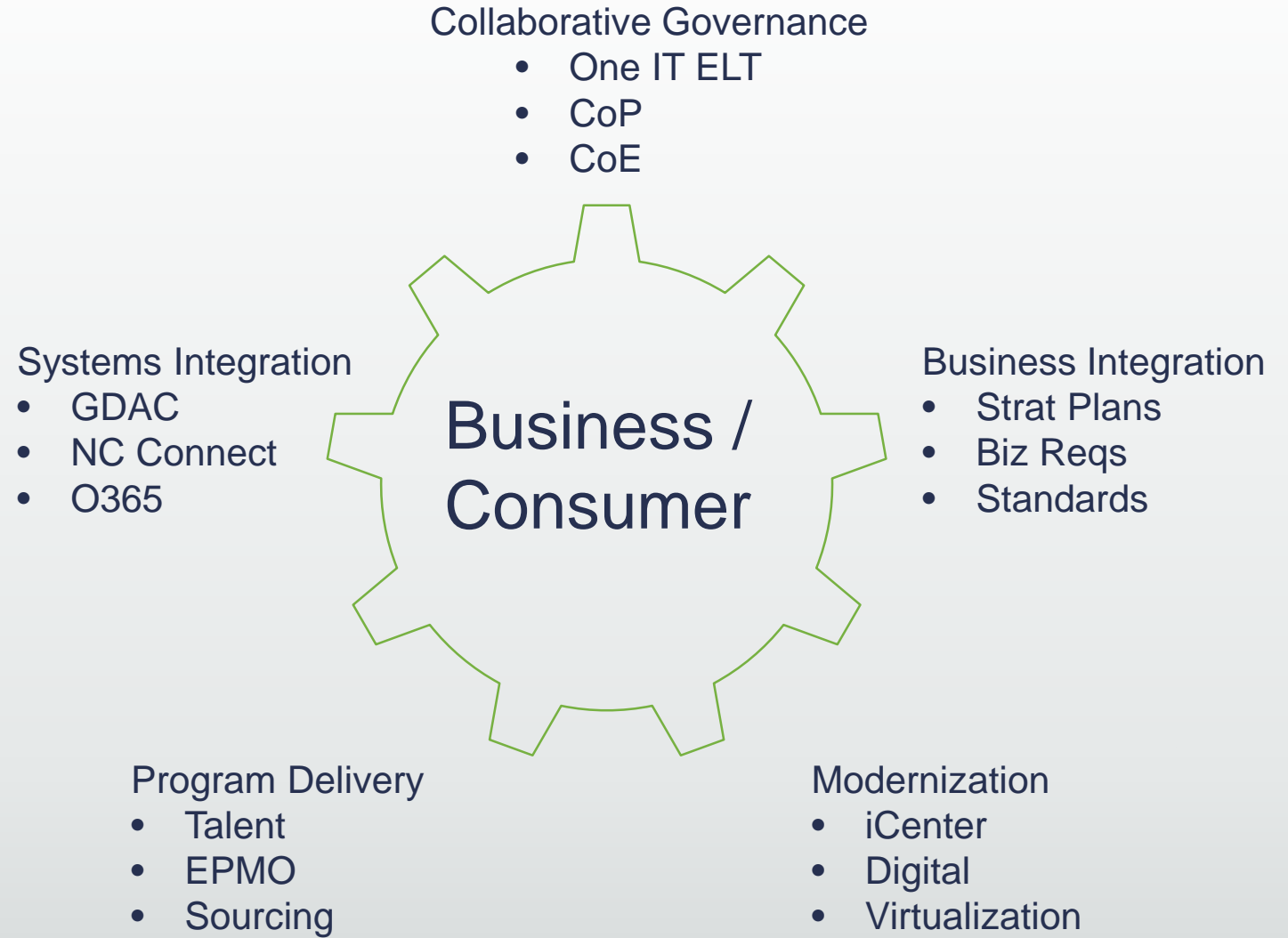
The State CIO shall ... restructure the State's IT operations for the most effective and efficient utilization of resources and capabilities... by December 1, 2014.

May '14 Report: Most effective & efficient ...

- 1. Measure cost of mission** vs the cost of IT
- 2. Collaborate** as communities of practice
- 3. Invest in IT professionals**
- 4. Fund** to sustain operations, refresh **IT** deficit, and innovation

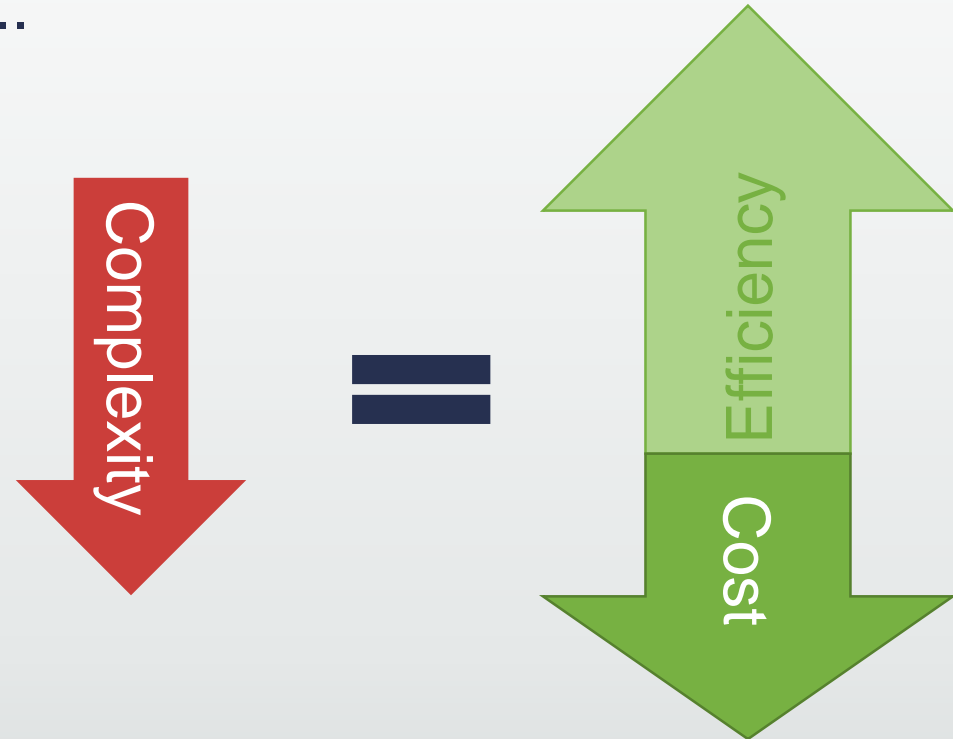


Focus on...



Efficient IT

“By reducing technology complexity and realigning talent, World-Class IT organizations, deliver services at 22% lower cost...”



- The Hackett Group - World-Class IT 2014

Tracking Progress

✓
1. Not partnering well with the business

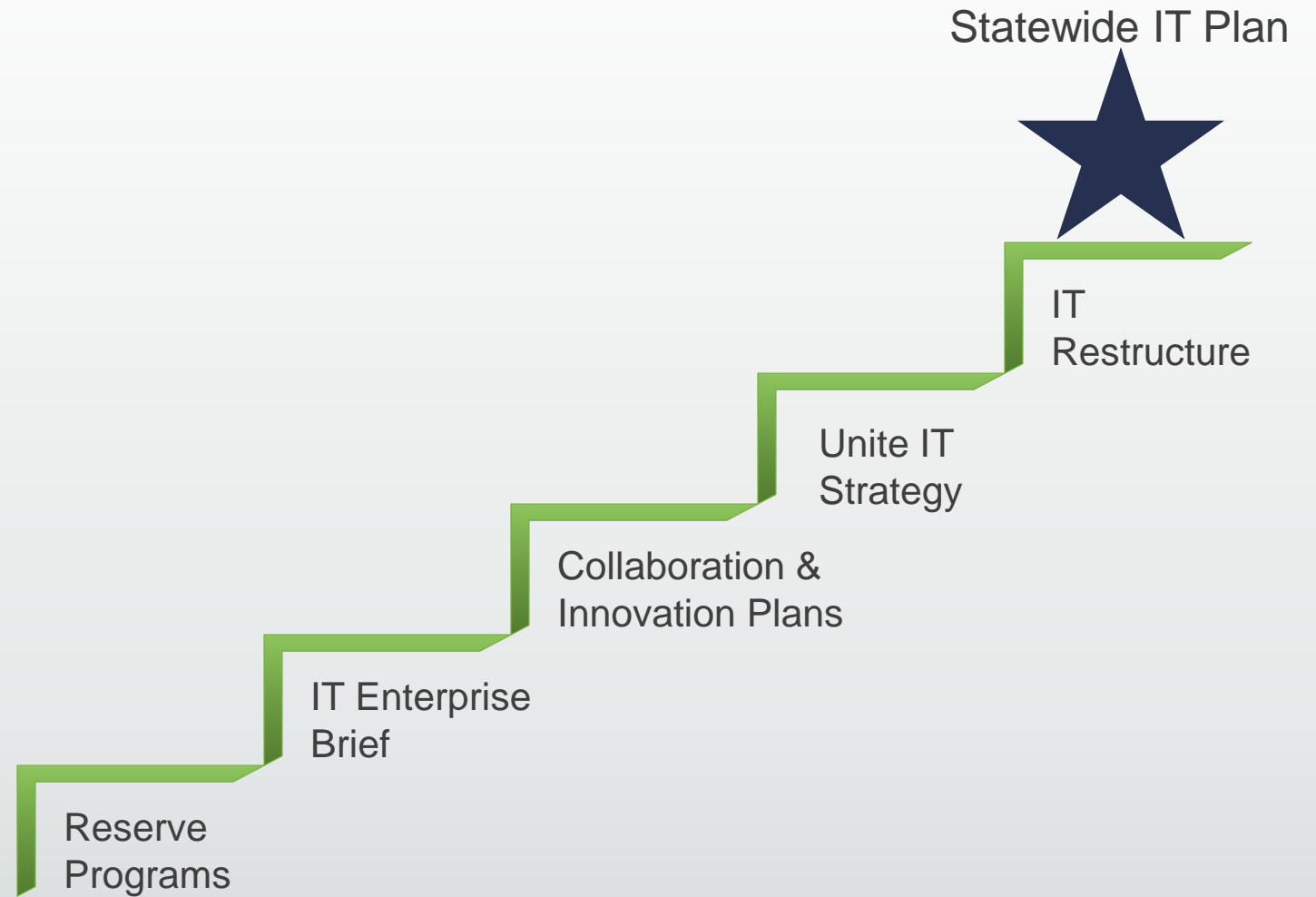
✓
2. Failing IT programs

✓
3. Too many service failures

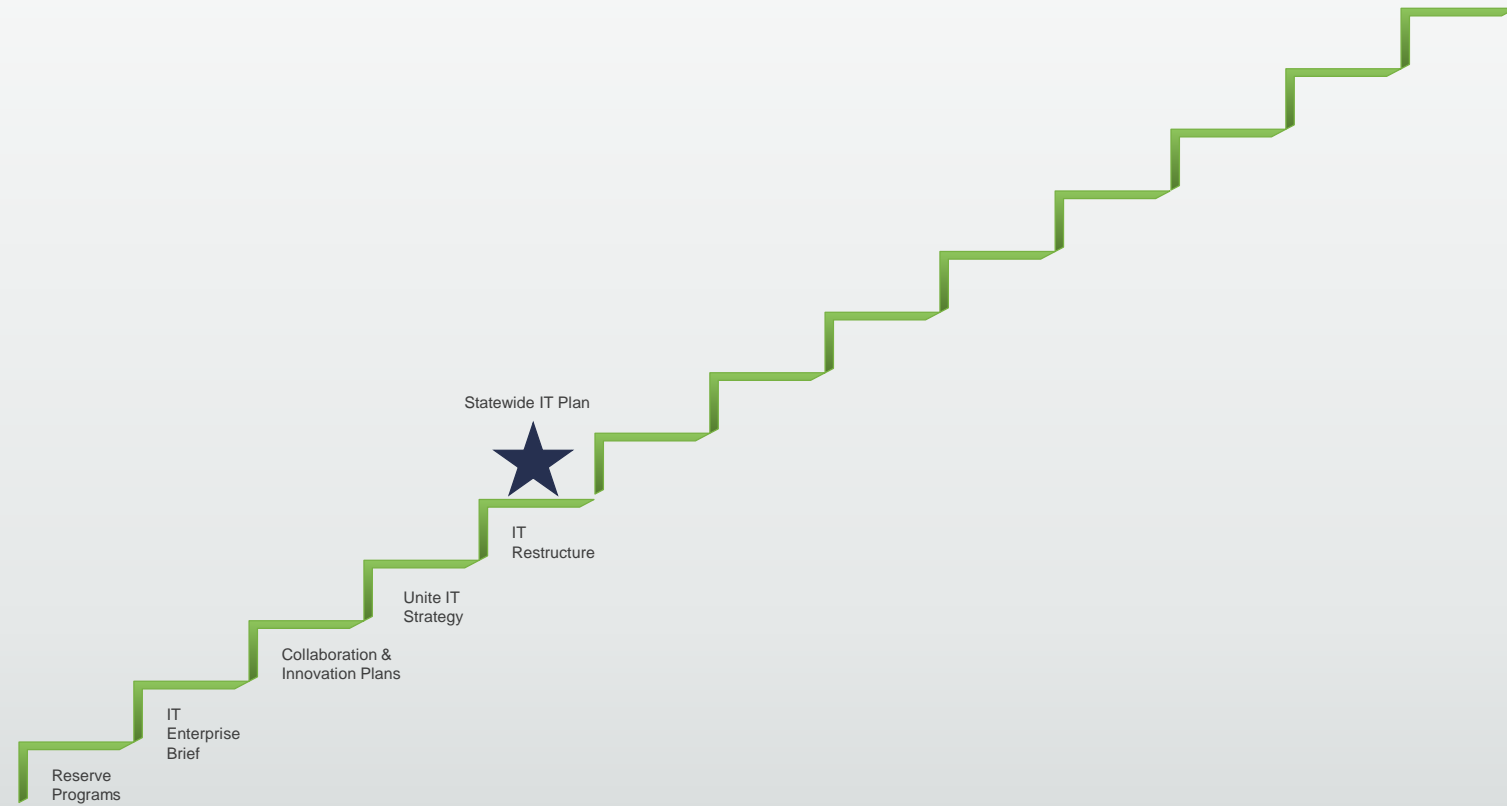
✓
4. Excessive cost

✓
5. Insufficient business impact

Steps to Our Future



Steps to Our Future



Thank You