STATE OF NORTH CAROLINA
DEPARTMENT OF INFORMATION TECHNOLOGY (DIT)
STATEWIDE IT PROCUREMENT OFFICE

Statewide IT Contract Number	**208C – Reseller for Microsoft Enterprise Agreement**
Bid / Solicitation Number	ITS-400175
Contract Award Type	MANDATORY
Current Effective Dates	May 1, 2017, through January 31, 2027
Contract Administrator	Jennie Elias Email: jennie.elias@nc.gov Tel: 919-754-6615

Scope

The Department of Information Technology created this Statewide IT Contract as a Reseller Agreement for Microsoft Enterprise Agreement for State and Local Government Agencies within the State of North Carolina. Products and services are provided in accordance with the terms and conditions of the Microsoft Enterprise Agreement (MSEA) #01E73421 and any future MSEA Master contracts and associated Enrollments with the State of North Carolina.

This is a **MANDATORY Statewide Term Contract** for the use of **State Governmental Agencies** and is a **Convenience** Contract, not mandatory, for the use of **non-Educational Entities and Local** (Municipal and County) **Governments**.

This contract does **NOT INCLUDE** the **North Carolina University System** and its member campuses, **Instructional components of the Department of Public Instruction**, **Instructional components of the Department of Community Colleges**.

State Agencies with the need to acquire Microsoft Software not covered by this contract are required to comply with IT Procurement Rules, Policies and Procedures.

THERE IS NO SPENDING LIMIT ON THIS CONTRACT.

Abnormal Quantity

There is no Abnormal Quantity provision for this contract.

Manufacturer Pricing

To obtain pricing, contact the Vendor(s) listed in the Ordering and Vendor Contact Information section.

Ordering and Vendor Contact Information

Vendor	
SHI International Corp. (HUB Vendor)	Send Orders To: **SHI International Corp.** (State Contract 208C) 290 Davidson Ave. Somerset, NJ 08873 Fed ID: 22-30099648 Fax: 800-211-7954 Local Primary Representatives Carolina Team (Inside Sales) CarolinaTeam@shi.com Phone: 800-211-0831 Fax: 800-211-7954 Carly Higginbotham (Outside Software Sales) Carly_higginbotham@shi.com Phone: 919-219-7355

Transportation Charges

FOB – Destination
Freight, handling and distribution charges shall be included in the total price of each item listed.

Delivery

The Vendor(s) will complete physical delivery within five (5) business days after receipt of a Purchase Order. As an alternative, if the end user wants the product delivered online, the Vendor(s) will complete online delivery within two (2) consecutive calendar days after receipt of a Purchase Order.

Return of Merchandise

Merchandise may be returned within thirty (30) days from date of delivery without penalty.

After thirty (30) days from date of delivery no returns are allowed.

Warranty

The Warranty provisions of the State of North Carolina and the Microsoft Enterprise Agreement apply.

Taxes

Prices do not include North Carolina sales or use taxes.

Value-Added Services

Contract related value-added services may be provided by the Vendor(s). These additional services will be negotiated by the Agency with the contract holder in accordance with IT Policies and Procedures. The Agency is responsible for reviewing and amending, if necessary, the scope of work, lease agreement, etc. prior to order placement.

History:

September 6, 2006 – Changed Contract Administrator.
May 8, 2009 – Updated the contract term
May 11, 2010 – Updated the contract term and Dell Contact Information
October 22, 2010 – Changed Contract Administrator
June 1, 2011 – Updated the contract term
April 25, 2013 – Updated Dell Contact Information
August 7, 2013 – Updated Dell Contract Information
February 24, 2014 - Updated Dell Contract Information
May 16, 2014 – Extended expiration date to May 31, 2015
June 26, 2014 – Updated Dell Contact Information
August 12, 2014 – Updated Dell Contact Information
May 28, 2015 – Extended expiration date to May 31, 2016
May 31, 2016 – Extended expiration date to December 31, 2016 and changed outside software sales rep.
May 1, 2017 – Change of Reseller to SHI International Corp.
April 21, 2020 – Extended expiration date to April 30, 2021
April 20, 2021 – Extended expiration date to April 30, 2022
April 7, 2022 – Extended expiration date to April 30, 2023
April 27, 2023 – Extended expiration date to April 30, 2024
April 29, 2024 - Extended expiration date to April 30, 2025, and changed Contract Administrator.
February 21, 2025 – Provided Copilot Security requirement
February 27, 2025 – Remove Copilot Security requirement due to DIT policy change
August 1, 2025 – Extended expiration date to February 28, 2026
February 26, 2026 – Extended expiration date to August 31, 2026
August 28, 2026 – Extended the MSEA expiration date to October 31, 2026; SHI Reseller Agreement expiration date to January 31, 2026.

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