



**STATE OF NORTH CAROLINA  
DEPARTMENT OF INFORMATION TECHNOLOGY (DIT)  
STATEWIDE IT PROCUREMENT OFFICE**

Statewide IT Contract Number **208C – Reseller for Microsoft Enterprise Agreement**

Bid / Solicitation Number ITS-400175

Contract Award Type MANDATORY

Current Effective Dates May 1, 2017 through July 31, 2025  
No renewal options

Contract Administrator Jennie Elias  
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### **Scope**

The Department of Information Technology created this Statewide IT Contract as a Reseller Agreement for Microsoft Enterprise Agreement for State and Local Government Agencies within the State of North Carolina. Products and services are provided in accordance with the terms and conditions of the Microsoft Enterprise Agreement (MSEA #01E73421 and any future MSEA Master contracts and associated Enrollments with the State of North Carolina.

This is a **MANDATORY Statewide Term Contract** for the use of **State Governmental Agencies** and is a **Convenience** Contract, not mandatory, for the use of **non-Educational Entities and Local** (Municipal and County) **Governments**.

This contract does **NOT INCLUDE** the **North Carolina University System** and its member campuses, **Instructional components of the Department of Public Instruction, Instructional Components of the Department of Community Colleges**.

State Agencies with the need to acquire Microsoft Software not covered by this contract are required to comply with IT Procurement Rules, Policies and Procedures.

**THERE IS NO SPENDING LIMIT ON THIS CONTRACT.**

### **Abnormal Quantity**

There is no Abnormal Quantity provision for this contract.

### **Manufacturer Pricing**

To obtain pricing, contact the Vendor(s) listed in the Ordering and Vendor Contact Information section.

## **Ordering and Vendor Contact Information**

Vendor	
<b>SHI International Corp.</b> <b>(HUB Vendor)</b>	<u>Send Orders To:</u> <b>SHI International Corp.</b> (State Contract 208C) 290 Davidson Ave. Somerset, NJ 08873 Fed ID: 22-30099648 Fax: 800-211-7954  <u>Local Primary Representatives</u> Carolina Team (Inside Sales) <a href="mailto:CarolinaTeam@shi.com">CarolinaTeam@shi.com</a> Phone: 800-211-0831 Fax: 800-211-7954  Carly Higginbotham (Outside Software Sales) <a href="mailto:Carly_higginbotham@shi.com">Carly_higginbotham@shi.com</a> Phone: 919-219-7355

## **Transportation Charges**

FOB – Destination

Freight, handling and distribution charges shall be included in the total price of each item listed.

## **Delivery**

The Vendor(s) will complete physical delivery within five (5) business days after receipt of a Purchase Order. As an alternative, if the end user wants the product delivered online, the Vendor(s) will complete online delivery within two (2) consecutive calendar days after receipt of a Purchase Order.

## **Return of Merchandise**

Merchandise may be returned within thirty (30) days from date of delivery without penalty.

After thirty (30) days from date of delivery no returns are allowed.

## **Warranty**

The Warranty provisions of the State of North Carolina and the Microsoft Enterprise Agreement apply.

## **Taxes**

Prices do not include North Carolina sales or use taxes.

## **Value-Added Services**

Contract related value-added services may be provided by the Vendor(s). These additional services will be negotiated by the Agency with the contract holder in accordance with IT Policies and Procedures. The Agency is responsible for reviewing and amending, if necessary, the scope of work, lease agreement, etc. prior to order placement.

### **History:**

September 6, 2006 – Changed Contract Administrator.  
May 8, 2009 – Updated the contract term  
May 11, 2010 – Updated the contract term and Dell Contact Information  
October 22, 2010 – Changed Contract Administrator  
June 1, 2011 – Updated the contract term  
April 25, 2013 – Updated Dell Contact Information  
August 7, 2013 – Updated Dell Contract Information  
February 24, 2014 - Updated Dell Contract Information  
May 16, 2014 – Extended expiration date to May 31, 2015  
June 26, 2014 – Updated Dell Contact Information  
August 12, 2014 – Updated Dell Contact Information  
May 28, 2015 – Extended expiration date to May 31, 2016  
May 31, 2016 – Extended expiration date to December 31, 2016 and changed outside software sales rep.  
May 1, 2017 – Change of Reseller to SHI International Corp.  
April 21, 2020 – Extended expiration date to April 30, 2021  
April 20, 2021 – Extended expiration date to April 30, 2022  
April 7, 2022 – Extended expiration date to April 30, 2023  
April 27, 2023 – Extended expiration date to April 30, 2024  
April 29, 2024 - Extended expiration date to April 30, 2025, and changed Contract Administrator.  
February 21, 2025 – Provided Copilot Security requirement  
February 27, 2025 – Remove Copilot Security requirement due to DIT policy change  
April 23, 2025 – Extended expiration date to July 31, 2025

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