

**North Carolina 911 Board**  
**MINUTES**  
**February 27, 2015**  
**3514A Bush Street**  
**Raleigh, NC**

<b><u>Members Present</u></b>	<b><u>Staff Present</u></b>	<b><u>Guest</u></b>
Jason Barbour (NCNENA) Johnston County 911	Tina Bone (OITS)	Tom Adkins-Hickory Police Dept-(Phone)
Darryl Bottoms (Police Chief) Pilot Mountain PD-Phone	Richard Bradford (DOJ)	Ron Adams-Southern Software
Tommy Cole (NCFSCA) Person County 911-Phone	Ronnie Cashwell (OITS)	Barry Bagwell-Assistant Director Mecklenburg County EMS-Phone
Eric Cramer (LEC) Wilkes Communications-Phone	Dave Corn (OITS)	Scott Beasley-Johnston County 911
Rick Edwards (CMRS) Sprint (pending)	David Dodd (OITS)	Randy Beeman-Cumberland County 911
Chris Estes (Board Chairman) NC State CIO	Marsha Tapler (OITS)	Johnny Bowles-Rockingham County Emergency Services
Margie Fry (VOIP) Time Warner	Richard Taylor (OITS)	Sherri Bush-CDI/L. R. Kimble-(Phone)
Andrew Grant (NCLM) Town of Cornelius-Phone	Jean Thaxton (OITS)-Phone	Michael Cone-Wilson County 911-(Phone)
Sherriff Len Hagaman (Watauga County)		Megan Cook-NC OITS-Phone
Rick Isherwood (CMRS) Verizon Wireless-Phone		General Dickerson-Fort Bragg-(Phone)
Jeff Shipp (LEC) Star Telephone		John Dorman-NC Department of Emergency Management
Jimmy Stewart (EMS Chief) Hoke County 911-Phone		Greg Foster-Alexander County 911-(Phone)
Slayton Stewart (CMRS) Carolina West Wireless-Phone		Brad Frazier-Shelby Police Department-(Phone)
Laura Sykora (LEC) CenturyLink-Phone		David Gay- Durham 911 (Phone)
		Del Hall-Stokes County 911-(Phone)
		Ryan Hargreaves-Cary Police Department
<b><u>Members Absent</u></b>	<b><u>Staff Absent</u></b>	
Dinah Jeffries (APCO) Orange Co. EMS		Stacy Harrison-Granville County 911-(Phone)
Rob Smith (LEC) AT&T		Tim Johnson-CGIA
Lee Worsley (NCACC) County of Durham		Marchelle Lavoie-Phone

		Michael Lee-Intrado
		Kym Martin-Center for Safer Schools
		Mike Martin-Tritech
		Shanda Martin-NCLM-(Phone)
		Tim Mitchell-Cumberland County Emergency Services
		Melanie Neal-Guilford Metro 911-(Phone)
		Steve O'Connor-Synergem Technologies
		Karlynn O'Shaughnessy-NCGA-(Phone)
		Ernie Olds-Becker Morgan Group
		Donna Pair-CenturyLink
		Tonya Pearce-Durham 911
		Philip Penny-Mission Critical Partners
		Todd Pielt-Intrado
		Brett Renfrow-Johnston County 911
		Erik Ricklefs-Stancil Solutions-(Phone)
		Rob Robinson-CenturyLink
		Joe Sewash-CGIA
		Ray Silance-Onslow County 911-(Phone)
		Todd Simms-Mecklenburg County 911-(Phone)
		Darrin Smith-CGIA
		Candy Strezinski -Burke County 911-(Phone)
		Rick Thomas-Apex Police Department
		Jimmie Turbeville-Johnston County 911
		Keith Whitfield-Durham County
		Bruce Williams-Wireless Communications

		Brenda Womble-Wilson County 911 Director-(Phone)
		Doug Workman-Cary Police Department
		Mike Yaniero-Jacksonville Chief of Police-(Phone)

### **Chairman's Opening Remarks**

Chairman Chris Estes called the meeting to order at 10:02 am.

He addressed both those online and in the room and thanked them for their attendance and he also asked Director Richard Taylor to call role at the meeting. Due to the recent bad weather there were a large number of people online.

Chairman Estes introduced Jean Thaxton as the new financial review member of the NC 911 Board Staff.

### **Ethics Awareness/Conflict of Interest Statement**

Chairman Christ Estes read the conflict of interest statement and asked the members of the Board if they had any conflicts of interest to items on the agenda. Laura Sykora announced that she wished to abstain from voting on item 5-A which was the request by Brunswick County for a grant extension. Chairman Estes also abstained from the CGIA Orthography project due to a conflict of interest.

### **Consent Agenda**

- A) **Minutes for the January 30, 2014 Board Meeting**
- B) **PSAP Liaison Report**
- C) **Network Specialist Report-Bone**
- D) **Network Specialist Report-Corn**
- E) **Update On 2014/2015 Revenue Expenditure Reporting**
- F) **Grant Project Updates**
- G) **CMRS January 2015 Fund Balance \$2,643,250**
  - 1) **CMRS January 2015 disbursements \$ (61, 468)**
- H) **PSAP January 2015 Fund Balance \$9,391,722**
  - 1) **PrePaid January 2015 CMRS Revenue \$840,718**
- I) **Grant Fund January 2015 Balance \$280,779**
  - 1) **Grant Fund January 2015 Encumbered \$ (34,619,834)**

**A complete report of the Consent Agenda is located in the Agenda Book on the NC911 Board Website.**

Rick Isherwood asked a question regarding Ms. Bone's report regarding a tower issue which she had discovered in Columbus County with Time Warner Cable. Her comment was "this PSAP needs our help" and he asked for clarification on what they were looking to do and what the Board was being asked to do. He asked if they were looking for help from the Board monetarily to resolve the tower issue and purchase more assets. Ms. Bone answered that Columbus County would be taking money from their General Fund to help with the tower repairs. Staff would be helping them to develop a backup plan for their PSAP operations.

Rick Isherwood also asked if a color key could be added to the stoplight report and Richard Taylor said that this could be done.

Jason Barbour motioned that the consent agenda and the minutes from the last Board meeting be approved and Sherriff Len Hagaman seconded the motion. All in favor; no opposition.

### **Public Comment**

Chairman Estes announced the Ellis Frazier had several comments to make to the NC911 Board. Mr. Frazier, however, was not available at the time of the meeting. Due to his unavailability there were no public comments at this meeting.

### **Executive Director Report**

#### **A) Request From Brunswick County for Grant Extension**

Richard Taylor announced to the Board that Brunswick County has asked to receive a grant extension on their NC911 Project. Instead of adding on to an existing facility they have built a new building. The county had to put more money than originally planned into the project. Brunswick County was not asking for money, but they were asking for more time. Instead of the project being completed and moving into the new facility in August they are looking to have the project completed in November or December 2015. Mr. Taylor said that Brunswick County had kept the Board involved throughout the process. Mr. Taylor reiterated that it was the recommendation of staff that this request be approved by the Board and that Brunswick County did not need money just extending the completion date. Jeff Shipp motioned that the request be granted by the Board and Jason Barbour seconded the motion. Chairman Estes asked for discussion and there was none. He then asked for a vote. All in favor; no opposition. Laura Sykora abstained from voting.

#### **B) Update on 911 State Assessment Project**

Richard Taylor addressed the state assessment project which had been discussed in the last meeting in January 2015. He reminded the Board that there were concerns over the cost of the state assessment. The Board approved the project on the contingency that the costs of the program are provided to the Board. There was supposed to be a meeting of the staff with the National 911 Office regarding this matter, however, due to unforeseen events at the time of this meeting that meeting had not taken place. It was scheduled for the Tuesday after this current Board meeting. The state assessment guideline tool was made available to the staff breaking down the assessment process into different parts. He informed the Board that at the March meeting additional numbers would be available regarding the cost of the project for the Board's approval.

#### **C) 911 Board Road Map**

Richard Taylor said that as part of the Assessment Project the Board had "a lot of stuff going on" and there is concern that the staff was being stretched thin. To help with this the staff has worked to create a timeline for the completion of the numerous staff projects which the staff has been and is working on. He said that he and members of the staff were working to put everything down on paper where it was easily visible to others and create a timeline of when the projects would be completed. Mr. Taylor

presented a draft of the timeline so far to the Board. Chairman Estes asked for comments by the Board members. Laura Sykora did have a comment. She asked if the statewide collective purchasing falls under the “easy button” to help with streamlining funding. Mr. Taylor answered that it was, but that it was more of a statewide or collective purchasing agreement/cooperative agreement. It is a part of making the costs throughout the PSAPs similar and makes the process of buying equipment easier for them. Chairman Estes asked for more comments from staff and there were none. He then asked that Richard Taylor and staff continue working on this and keep the Board informed.

### **Proposal from CGIA on Statewide Orthography Projects as a Statewide Grant**

Tim Johnson, Executive Director of CGIA, addressed item six on the agenda. He thanked the Board for giving him the opportunity to speak with them regarding their proposal to update the orthographic imagery throughout the state. He stated that he was planning to present to the Board what CGIA hopes to do in the future. The program of Statewide Orthography began in 2010. He outlined that the proposal given to the Board a few weeks back outlined what would be involved in the project and what the cost would be. He stated that the team that has been working on it has agreed to stay intact for the next four years of the project in order to insure consistency and help with current services as well as NextGen911.

Mr. Johnson informed the Board that they take quality very seriously and feel that their work is valuable to the PSAPs. They are committed to the project as much as they were in the past. The Department of the Secretary of State has updated the state standards and they have continued to take this into account in their production. In the past four years they have done a lot of work and the standard will continue to change due to changes in the industry. One of the reasons that the Board approved the project was that there was a need for consistency of imagery throughout the state. One of the key aspects of DOT’s involvement in the project was that they received information from the contractors who flew to obtain the imagery. They then gave the reports to CGIA and if something showed up wrong CGIA was then able to quickly re-fly the area where something had been missed to correct the mistake quickly and easily so they did not have to wait until the next flying season to make changes. CGIA is working to create accurate imagery from the mountains to the coast. They have also cut costs by using more powerful sensors and taking larger images.

In 2010, they worked on cooperation with other agencies and they engaged the PSAPs in their work. The PSAPs were familiar with their areas and they are currently working with them to review their imagery to make sure that their images are accurate.

The cost structure of the program was then discussed with the Board. Mr. Johnson said that they were moving a few counties to the coastal phase in order to make things more efficient. The cost of each phase was based on the geographic area of each phase. Flying and obtaining imagery in the mountains was different from the coast because due to the terrain the planes had to fly higher. When developing the cost structure they review actual costs of what has been done in the past. They looked at imagery in a 5,000 x 5,000 feet area known as a “tile” and they looked at the costs on that basis when they came up with the final cost. Mr. Johnson said that they were looking at the detailed costs to compile the final cost which is \$15.5 million for the combined four phases.

One of the changes that was proposed is to add Duplin County to phase one. Columbus County would be added as well. They proposed this because the geography is similar. This would then allow them to make a change to the Fort Bragg area and better meet their needs. They propose to move Richmond, Moore, and Scotland into the Eastern Piedmont Phase of the next four year cycle to make it more efficient. Phase three would be the same and it was just done in January. The same sensors which have been used in the past in the mountains would be

used. Phase four is the far western and mountain part of the state and due to its changes in geography they use a multiple set of sensors so that they can see everything.

In 2009, there was a great deal of background presented. The state at that time was a patchwork with very dated imagery which created a problem. A business plan was written and later endorsed by the NC 911 Board and supported by a GIS study which was presented to the General Assembly. They have been moving forward since that time with the support of the Board. Tim Johnson then presented an image of the patchwork of imagery which they had throughout the NC counties. In the last four years this has improved a great deal. The goal was to create consistency so achieving a common standard of imagery throughout the state was the plan and the job of CGIA. The four year cycle allows them to take into account changes in the landscape and keep the images refreshed to insure accuracy. Their next driver was for everyone including the public and the centers to be able to get access to the imagery and that was a part of the plan. Another goal that CGIA has is to create cooperation between the contractors, state agencies and federal agencies. This allowed a free flowing of data. One example that he gave of this was working with the Air Force to get imagery for their bombing range and when something happened this was helpful.

In closing, he informed the Board that imagery would allow the dispatchers to give information to responders. The imagery would allow for real time GPS correspondence. When he toured several centers he was told that the imagery was very valuable to them. Ortho imagery is the beginning of NextGen911 and so it is necessary. He presented a slide that he hoped would show the boundaries between all of the different responders and address points. Imagery serves to align the base data and show the placement of features which have been and are being collected by different parties. Mr. Johnson also said that the investment in imagery was an investment in the future. They recognize that they can align imagery with NextGen911 and they have worked with the State Department to meet state standards for imagery and they have worked with the Contractors, PSAPs, and reviewers throughout the state. Some PSAPs and counties have reviewed all of their imagery. The data is available to the state and it is backed up in archives and in two different locations to minimize the chance of it being lost.

Chairman Chris Estes asked for questions. Jeff Shipp asked Mr. Johnson if the other state agencies realize and acknowledge the contributions of the Board to this project. Mr. Johnson said that they give credit to the Board and it is recognized. He also stated that at the State Legislature let it be known what the NC 911 Board's contribution has been because it is assisting other state agencies. He said others were speaking up and acknowledging the Board's contribution as well.

Richard Taylor then announced that NC is highly regarded by other states for this project and what they are doing. He is being asked by other states for help in doing this themselves.

Chairman Estes asked if there was a staff recommendation and Richard Taylor said that this project was discussed at the December Board meeting and they have received numerous letters supporting it. The staff recommendation is that the Board support the Orthography Project as they have in the past for the next four years. Jason Barbour motioned in favor of this support and Margie Fry seconded the motion. Chairman Estes then asked for a roll call vote from the Board members on the phone. All members on the phone voted in favor. Chairman Chris Estes abstained due to a conflict of interest. All in favor; no opposition.

## **Update from Funding Committee**

### **A) School Safety Coordination**

Richard Taylor addressed this item on the agenda. He announced that John Dorman had been working on a project which includes a lot of what the Board is working on in regards to developing a program to assist 911 centers with public school safety.

Mr. Dorman thanked the Board for having him. He explained that he is the Assistant Director for Risk Management which is a part of NC Emergency Management. He said that emergency management was collecting information themselves, but because of the project they were able to instead use the funds to identify and locate five million buildings in NC. This would help NC 911 in the future.

He asked to recognize Kym Martin, the director for the Center for Safer Schools. When the Governor came into office he created the Center which is a taskforce on how to make schools safer. He said that there needs to be a comprehensive school wide and district wide safety plan. This needed to be updated and included with information going to all different response personnel from prevention to mitigation. The taskforce recommended that this be web based.

The project he has worked on is not just emergency management it is a comprehensive, multilevel web based plan. There is a planning tool and an emergency response tool. He said that it is digital. He then outlined what the program is. Mr. Dorman explained that there was an anonymous way for students to report safety issues at school. This would let students report things that they saw which posed threats to them. This is not in the program yet, but it is under discussion. Right now there is a panic button at one location in each school. However, under the application for safer schools this would be different. It would allow the teachers to report directly to the NC 911 centers just at the push of a button on their phone. The data would go to a panic database which could be viewed by the emergency responders. He said that there are a number of ways that this is being done and the idea is being applied.

He used acronyms for the response and planning parts of the applications he has worked on. He said that he and his people have developed a risk management portal to save information from the past and plan for the future. They have in place different mitigation plans, but school risk is their current focus. They are looking at the same risk management database that they have for the other items which can then feed information for each school to responders to help them better deal with an emergency and the responders respond when things happen.

He said that they have received many requests to participate from different schools throughout NC. The data that they collect though needs to stay out of the hands of the wrong people. He said that there is a lot of law enforcement involved to prevent this from happening.

The school is asked a set of questions at the beginning which identifies what they are currently doing. The plan is to have different organizations work on the plan and then when the plan is done the information is then shared among different emergency response agencies. Directions, contact information, anything that is deemed necessary will be fed into the database along with other important information.

Mr. Dorman reiterated that they are taking information from the different schools and laying it over imagery that they are getting. He said that GPS imagery is not good enough, but they are working to

include different attributes to the schools in the application. He then said that schools would go through their process of what they do when something happens and what the recovery and response would be.

He then moved to the emergency response application. He presented a screen which a NC 911 operator would see. He also showed that they were not just showing schools, but staging points to gather students. The schools could add information as needed to all of the images and data and the responders could then see it. If PDF versions were needed those would also be available as well. However, some PDFs are out of date and they are using a tool to improve the data that they have to make it more current. The screen also showed how responders can filter the information that they need and do not need so they can respond better.

In conclusion, he showed a map of the NC counties which have given them information and are completed, counties which they are in process of getting data for, others that are not yet involved, but plan to be, and finally counties that have been asked to join, but have not responded. He said that he has two counties which are more rural conducting pilot programs in the spring. Two larger more urban counties are then going to follow. They hope to have the results of both programs in the fall. He presented a breakdown of what they have done so far to create this application and so far they have completed everything up to the beta review period of the response and planning applications.

Chairman Estes asked for comments from the Board. There were none, but he commented on Mr. Dorman and his team and thanked them for their cooperation between the groups. Mr. Dorman asked if the panic button needs to be added into the application. Richard Taylor said that Mr. Dorman had told him that he needed to meet with the PSAP managers' meetings which are taking place so that he could better find out what they needed out of what Mr. Dorman is working on. Mr. Dorman answered a question from the Board regarding the panic buttons on the teachers' phones. Mr. Dorman said that they are hoping to do this after the pilot programs are completed. Jason Barbour asked if the Board needed to provide funding for this. Chairman Estes then said that this needs further investigation.

Kym Martin came up to speak regarding the panic alarm and the systematic approach. She said that they could use the support of the Board and that they felt that the panic buttons were best served by being on teachers' phones to aid in quick responses.

Chairman Estes suggested that staff work with Megan Cook on this. He also suggested that more information should be provided to the Funding Committee so that they could take it under consideration. He asked if more information could be provided to the Board before the next meeting. Laura Sykora asked if the current legislation provides funding from the general public. Mr. Dorman said that there is no tie in. Kym Martin said that \$2 million was appropriated for panic alarms, but only half of it was used. Chairman Estes said that this would be more modern than the older wired buttons at the desks. He also asked for more comments and thanked Mr. Dorman for his presentation.

Chairman Estes then excused himself due to a prior commitment and transferred the Chair to Jason Barbour.

## **B) Military PSAP Funding**



Richard Taylor reviewed the results of his meetings with military representatives from the Governor's Military Advisory Committee and with officials from Camp Lejeune and Fort Bragg. The Funding Committee has been working one solution for both places. He has been working with Richard Bradford on this. They have been working to find where it is written that they either can or cannot provide funds to the bases. He said that Mr. Bradford had done a great deal of research on this. Mr. Bradford said that their meetings were very productive. Colonel Sanders said that he thought he had found a valuable route. Mr. Bradford said that an intergovernmental agreement can be made with the federal government and a state government when necessary to protect the interest of the United States in a specific section. This includes PSAP operations and instead of revisiting policy statements what they can do is look at the bases as serving both military and civilian personnel at different times. The civilians on the bases pay into 911 funds so there is a viable avenue for NC 911 to pursue. The military is feeling its way along as the Board is because they have a new form of agreement that they would like to use. He said that they will have to work with local governments to look at what needs to be in place and how they need it to work. He also brought up Board members who have brought up non-military federal agencies, but the section that he has looked at only pertains to military law.

Jason Barbour commented that this was likely a work in progress. Richard Taylor answered that it was, but at the present time he was looking to get the subscriber information for the different bases. He said he was looking at basing a funding solution on the number of subscribers on the base. So far carriers have been cooperative, but finding wireless subscribers takes time. Mr. Taylor said that it was a work in progress and the Board would be kept in the loop as to what was going on.

### **Update From Education Committee**

#### **A) Radio Advertising Proposal**

Margie Fry addressed the eighth item on the agenda. She said that she could give an update on where the education committee was and that after the meeting in December they had made progress. She said that some of the topics of discussion were media advertising, how could they get the message of what the Board does out, and how could they reach the broadest audiences. She said that they had entertained the idea of movie theater trailers and the cost involved and the limitations with that and while it has value at specific times it may not be at all times. Target marketing and movie trailers may have been good for the 919 conversion, but at the present time it was not though it may be again. Margie then handed the discussion over to Richard Taylor.

Mr. Taylor said that he had been talking with Curtis Media, a radio network, and they want to do something with 911. They have picked up what the NC 911 message is and they have presented a proposal which he showed to the Education Committee at their last meeting. They are proposing to create a program called 911 Communicator which would run two weeks out of each month highlighting 911 topics chosen by the NC 911 Board. They would also include the telecommunicators who have done an excellent job. This advertising could be statewide or regionalized so that those in the different areas could be recognized in their areas. Their proposal would also have commercials and web-based advertising. They would also provide publicity for the quarterly town hall meetings in the different areas of NC on the stations within the area that the meeting is taking place. They presented a pricing summary which he has shown to the Education Committee (that is not what the Board is going to pay, but it gave an outline of what they want to do). They are reaching 1.5 million people eighteen times. It is in

different markets and would reach different kinds of people. Mr. Taylor then presented an audio recording of a sample of what one of the broadcasts would be like. Mr. Taylor said that the Education Committee is asking the Board to authorize the Executive Director to take the next step in negotiating the requirements for this type of programming and come back to the Board with a final cost for approval. Ms. Fry brought it to the Board as a committee recommendation to negotiate with Curtis Media or work with staff to get something of similar quality. Jeff Shipp announced that the committee is tasked with funding to advertise what the Board is doing and there is funding for it. Jason Barbour asked if there were any objections and there were none. Motion passed; no objections.

Ms. Fry said that the PSAPs are challenged with developing content for flyers and printed materials. She said that they have budgeted money to educate the public in what 911 does and therefore printed material should be provided for the PSAPs to customize to fit their areas. Tammy Aldridge has taken it upon herself and her creativity and created samples of what she has done in Rutherford County. PSAPs can print these off themselves and it would minimize costs to the Board and the PSAPs. Examples of Ms. Aldridge's flyers were shown to the Board by Richard Taylor. He suggested that generic ones could be printed, but he said that most PSAPs would want to customize their flyers. He then said that Tina Bone was working on a place on the website where PSAPs could find these and print them and where other PSAPs could contribute their own work. She reiterated that this is a way to address a point brought up in the Managers' Meeting. Training is another issue which was brought up and at the meetings it "took on a mind of its own" and it was determined that a subcommittee should be created to focus on training. Laura Nock was selected as Chair. They then came up with three priorities of focus. These are: identifying new PSAP leaders (that they get training of what they need to do in a management role and be as NC specific as possible because they may not have been exposed to the elements of management, this would be about forty to sixty hours), continuing education training (provide PSAP managers with educational opportunities in their regions at least once a year), and recertification of telecommunicators. The subcommittee's first focus is on continuing education and training as this is what is needed most according to PSAP managers.

## **Update from 911 Standards Committee**

### **A) PSAP Compliance Process**

Laura Sykora addressed the ninth item on the agenda. They have met since the last Board meeting and developed a flowchart of what the enforcement process would look like and brought it to the Board to vote on today. Richard Taylor said that he did get a comment from Tim Buck in Pamlico objecting to it out of funding concerns and loss of local control. That was the only comment on the process. She said that Mr. Buck's comments were directed more at the standards rather than the enforcement process. Jason Barbour asked her if this was a recommendation and if so there was no need for a second. She said it was a recommendation and the Board voted on it. All in favor; no opposition.

Richard Bradford announced that there was nothing to report beyond that the fiscal note approval was in OSBM. It was not complete but close.

Ms. Sykora asked that the email from Mr. Buck be kept for records as they talk about the standards themselves.

## **Update on NextGen 911 Committee**

### **A) Johnston County NG911 Project**

Jeff Shipp addressed the tenth item on the agenda. He thanked staff for their support in reviewing the six RFPs which have come in. He hopes to have a full report at the March meeting, but they are still working on it. He then said that Jason Barbour's center in Johnston County has done some work that pertains to NextGen. Mr. Barbour introduced several people who have been working on the project with him. What Johnston County has migrated to the CenturyLink/Intrado system. He presented a slide of what the centers in Johnston County are like. One is in Smithfield, one is in Clayton. He said that they have redundant T1s and a 100 megabit "pipe" which connects the two so if one goes down they can get to the MPLS system through the other site. They have done a pilot project where they have lost all T1 connectivity, but they can still get to data through the "cloud" and through LTE links. He then handed the presentation over to Michael Lee from Intrado.

Mr. Lee said that this was one thousand one hundred and nineteenth Viper implementation and movement of data into the "cloud" so that no data was lost. This time it was unique because of the LTE connection. This time data never went through the Internet. Instead it was machine to machine communication. It was all station online and all on calls, nothing was out of order and it was a nice final test. They are going to turn this out to other stations in the future. Mr. Lee said that this was a great thing for rural PSAPs because they cannot get two lines in. He was adamant that this was not FirstNet, but it was applicable to that.

Jeff Shipp asked if action plans were in place so that if the links are lost the LTE will come on. Jason Barbour said that they tested both lines going out and then and only then did the LTE come on, but it came on seamlessly.

### **Other Items**

Jason Barbour asked if there were other items, there were none. But he did remind staff that the next meeting would be in Morganton, NC, but staff would be staying in Hickory. Richard Taylor said that this was only a short drive down the road. Mr. Taylor also thanked staff for their work over the last two weeks as the weather had been terrible.

Jason Barbour reviewed with the Board the dates for other committee meetings and PSAP Manager's meetings throughout the month of March.

### **Adjourn**

Jeff Shipp made a motion to adjourn at 12:16 p.m. which was seconded by all.