



**NORTH CAROLINA 911 BOARD MEETING
and Semi-Annual WORK SESSION**

May 20, 2016

Charlotte Fire Department Headquarters

500 Dalton Ave.

Charlotte, NC

9:00 AM – 1:00 PM

Call To Order

Chris Estes

Roll Call

Richard Taylor

Welcome To Charlotte

Chief Jon Hannan
Charlotte Fire Dept

Chairman's Opening Remarks

Chris Estes

Ethics Awareness/Conflict of Interest Statement

Chris Estes

In accordance with G.S. 138A-15, It is the duty of every Board member to avoid both conflicts of interest and potential conflicts of interest.

Does any Board member have any known conflict of interest or potential conflict of interest with respect to any matters coming before the Board today?

If so, please identify the actual or potential conflict and refrain from any undue participation in the particular matter involved.

Consent Agenda (vote required)

Richard Taylor

a) Minutes of April 22, 2016 Board Meeting

North Carolina 911 Board Meeting
MINUTES
Banner Elk Room
3514-A Bush Street, Raleigh, NC
April 22, 2016
10:00 AM – 12:48 PM

<u>Members Present</u>	<u>Staff Present</u>	<u>Guest</u>
Jason Barbour (NCNENA) Johnston Co. 911 (911 Board Vice Chair)	Richard Bradford (DOJ)	Fred Baggett (NCACP)
Dave Bone (NCACC) Martin County	Dave Corn (DIT)	Rachel Bello (Wake County)
Darryl Bottoms (NCACP) Pilot Mountain PD (Phone)	Karen Mason (DIT)	Glenn Camiz (Guilford Metro 911)
Rick Edwards (CMRS) Sprint	Marsha Tapler (DIT)	Nelson Clark (Synergem Technologies)
Chris Estes (911 Board Chair)	Richard Taylor (DIT)	Meghan Cook (DIT)
Andrew Grant (NCLM) Town of Cornelius (Phone)	Cathy Jones (Stenographer)	Andrew Curd (Motorola)
Len Hagaman (Sheriff) Watauga County	Don Rice (DIT – A/V)	Shelley Davis (Hickory Police Dept.)
Greg Hauser (NCSFA) Charlotte Fire Department (Phone)		Bruce A. Drum (Catawba Co. 911)
Rick Isherwood (CMRS) Verizon (Phone)		Greg Foster (Alexander County 911)
Dinah Jeffries (NCAPCD) Orange Co. Emergency Services		Tim Johnson (CGIA)
Jeff Shipp (LEC) Star Telephone		Deidre Jordan (CenturyLink)
Rob Smith (LEC) AT&T (Phone)		Bethany Ledwell (Concord Communications)
Jimmy Stewart (NCAREMS) Hoke Co. 911		Jim Lockard (Federal Engineering)
Slayton Stewart (CMRS) Carolina West Wireless		Jesus Lopez (DIT)
Laura Sykora (LEC) CenturyLink (Phone)		Joel McCamley (Federal Engineering)
Buck Yarborough (VoIP) TWC (Phone)		James McLeod (CenturyLink)
		Ed Naybor (GDIT)
		Melanie Neal (Guilford Metro 911)
<u>Members Absent</u>	<u>Staff Absent</u>	
Eric Cramer (LEC) Wilkes Communication	Tina Bone (DIT)	Lora Nock (Dare Co. 911)
	David Dodd (DIT)	Jim Parker (DIT)

		Tonya Pearce (Durham. 911)
		Philip Penny (MCP/NCNENA)
		Trey Piland (Dare Co. 911)
		David Poston (Cape Fear PD)
		Rob Robinson (CenturyLink)
		Nicole Sain (Hickory PD)
		Joe Sewash (CGIA)
		Dean Skidmore (Independent Consultant)
		Darrin Smith (CGIA)
		Candy Strezinski (911 Iredell)
		Kim Twiddy (Dare Co. 911)
		Joe Vanderlip (Charlotte Mecklenburg PD)
		Linda Waterman (DIT)
		Victor Williams (Beaufort Co. Sheriff 911)
		WebEx Attendees
		Randy Beeman (Cumberland Co Emergency Svcs)
		David Boggs (Apex Police Dept)
		Sarah Collins (NC League of Municipalities)
		John Correllus (DIT)
		Barry Crommett (FairPoint)
		Brad Fraser (Shelby Police Dept)
		Terry Grayson (Shelby Police Dept)
		Jon Greene (GeoComm)
		Pamela Hamilton (CMPD)
		Grant Hunsucker (Montgomery Co Emergency Svcs)
		Kevin Medlin (Orange County 911)
		Denise Pratt (Durham Co Sheriff's Dept)
		Corrinne Walser (Mecklenburg EMS)
		Donna Wright (Montgomery Co Emergency Svcs)

1. Chairman's Opening Remarks

North Carolina 911 Board Chairman Chris Estes called the meeting to order at 10:00 a.m., asking Executive Director Richard Taylor to conduct the roll call of Board members. Richard Taylor verified that Greg Hauser, Rob Smith, Laura Sykora, Darryl Bottoms and Buck Yarborough were present by phone. Andrew Grant and Rick Isherwood did not respond to the telephone roll call. Mr. Taylor noted that the attendance of WebEx participants will be noted and recognized Cathy Jones as stenographer for today's proceedings.

Chairman Chris Estes noted that we have a quorum. Chairman Estes asked Mr. Taylor to present a synopsis of a 911 call regarding an incident that occurred back in August from a daughter whose father was found non-responsive. He praised Ms. Kim Twiddy, Telecommunicator for Dare County Sheriff's Department, on her calm and professional handling of the call. He played the recording for the Board. Chris Estes presented the award for outstanding teamwork, professionalism and commitment to public safety for her handling of the 8/5/15 call. Lora Nock, her assistant director, gave additional details as to Ms. Twiddy's handling of the call. She also reminded the 911 Board of the importance of dealing with after-effects of the operators who deal with the calls. Tray Piland also expressed his thanks to Ms. Twiddy and the Board. Chris Estes reminded the Board members they had toured the Dare County facility over a year ago.

2. Ethics Awareness/Conflict of Interest Statement

Chairman Estes read the conflict of interest statement and asked if there were any comments. Laura Sykora has a conflict under Tab 8 with the funding reconsideration request and will not be participating in the closed session discussion or vote. Rob Smith has a conflict with all items of Tab 8(a) and 9 and will not participate in conversation or voting on NextGen. No other conflicts were noted.

3. Consent Agenda

Minutes of 3/18/16 Board Meeting - No notifications of changes were received by Richard Taylor and the minutes of the Kinston meeting were approved.

Grant Project Updates - Mr. Taylor reported we are in the process of closing out several grants for Burke, Brunswick and Lenoir Counties; Anson County has an extension; and Orange and Swain Counties and the Swain-Jackson projects were closed out.

Grant Fund Balance – Mr. Taylor noted that some fund balances were remaining and the funds will revert back into the fund. So with the items pending, there is \$31,454,158.65 that is encumbered with \$1,408,343 remaining in the fund balance to be used for the grant program this year.

NG911 Fund Balance – Mr. Taylor noted on the agenda that there is a bit of a discrepancy. OSC (Office of State Controller) encountered errors while establishing a new account. But there have been no disbursements out of the fund so the balance of \$2,034,823 is unconfirmed and will probably increase as Marsha Tapler works with OSC to make sure all proper credits are made. CMRS fund is pretty much in line with where it was planned to be at this time. From CMRS providers fund, there's been \$4.1 million paid out each month for the PSAPs with a balance of \$13,260,585 left for those asking money for backup costs.

Richard Taylor concluded his report and Chairman Estes asked for a motion to approve the consent agenda. Jason Barbour made the motion and it was seconded by Dinah Jeffries. Jeff Ship congratulated staff on minutes from last month. Richard Taylor commented that the new web site contained a very large agenda book and asked how participants felt about the setup. Jason Barbour asked if PSAP managers contact

information was available on the new web site. Mr. Taylor responded that yes, now there is a column for each PSAPs so that you can click on PSAP information panel to see manager contact information and backup plans. Additional discussion by Ms. Sykora included a request for tabs on prior months which should make it easier to go to specific items on the agenda. She commented that this is perhaps a display issue, but nevertheless, she approved of having all the information out there. There being no further discussion, the motion was passed by unanimous vote.

4. Public Comment

Chris Estes opened up floor for comments from state and local government officials and concerned citizens. Victor Williams, director of Beaufort County Sheriff's Office/911 Center, expressed concern over the backup PSAP requirements. He prefaced his comments that he's new, but was concerned that NC is spending a lot of unnecessary money that NG911 is going to fix. General Statutes say we have to have a plan and means to receive the call. The statutes do not require CAD and fixed radio equipment—just to have a means to receive a 911 call. Mr. Williams asked for clarification from the Board that if a simple MOU from a neighboring county to transfer 911 calls and then allow the counties work on communication in the interim three years would suffice. Chris Estes asked if he's met with the staff. He has met with the staff and has received different responses. Based on his history of emergency service, he feels it is important to weigh cost versus benefit. Knowing we will have a fix in three years, he feels it is unnecessary to spend millions of dollars on backup PSAPs now. Perhaps discussion among legislators, governor and 911 Board can save money and redirect the money to NG911 to bring things up to speed quicker in the state. Richard Taylor spoke with Mr. Williams in the past few weeks about transferring calls to other PSAPs. The 911 call includes both voice and the data. Richard Bradford added that the issue is not new. There are several questions the Board may wish to consider about how backup PSAPs are to be funded and achieved. It was agreed this would be a fair discussion item for the Board to take up and consider in the future. Chairman Estes asked for further discussion. There being none, Mr. Williams was thanked for his comments and was assured the Board will address this concern. Mr. Barbour asked that time be allocated at the next meeting to discuss offering relief to PSAPs. Chairman Estes asked Mr. Taylor to add that to the working session agenda. No further discussion was had for this portion of public comment.

5. Executive Director Report

Richard Taylor said there was a discussion two meetings ago on the lack of progress on telecommunicators certification. Since that time, Mr. Taylor did not go to the Sheriffs Commission meeting as he had planned because there was too much going on and he could not do it justice. The PSAP managers course had to be addressed. Richard Taylor, Tonya Pearce, Jimmy Stewart and Donna Wright met with Richmond Community College to initiate discussions about a PSAP manager class. Mr. Taylor does not want to have so much going on that this issue does not get the proper attention it deserves. Mr. Taylor wants to focus on ongoing projects so he suggested putting telecommunicators certification on hold until other projects are resolved.

Mr. Estes asked for questions or comments. Dinah Jeffries expressed concern that she had to clarify a misperception with the Sheriffs Commission at their last meeting when the question was raised as to why Mr. Taylor was not present, it was stated that Mr. Taylor did not have the support of the Board for certification. Ms. Jeffries reiterated at the meeting that she felt this was not true and wanted to make sure the Sheriffs Commission understood the Board is not against certification; they are just concerned with doing it

correctly, with the right people and in making sure the PSAPs were involved. Chairman Estes added that this was one of the goal priorities outlined to the Board and approved, but now it has been shifted. He asked that this issue be put on the agenda for May.

Mr. Taylor responded that the Kinston meeting had included the criticism of shifting priorities. When the Board is not supporting the committee structure, he has to back up and look at what can be done. He mentioned Jimmy Stewart has greatly assisted with the education committee. Mr. Taylor emphasized that Board support in the form of participation is needed at the committee level. He noted there are committee meetings where Board members don't show up. More input from the Board is needed other than 10 minutes once a month. Mr. Taylor expressed a need for Board members to be working on NextGen subcommittees for upcoming issues. Chairman Estes asked that this issue be added to the May meeting working session and that gaps in participation be identified since this is the first he's heard that there's no Board support. Mr. Taylor stated he has mentioned this issue in the past. Len Hagaman commented that he did not realize that there are other courses out there and suggested the Board needs to look at all of them to evaluate the bigger picture. Mr. Barbour commented that in an effort not to reinvent the wheel, the Board should not just endorse one particular course, but rather identify a pool of courses available. Mr. Taylor noted this has been discussed in past committee meetings as to how to evaluate the quality of these trainings. Mr. Barbour suggested endorsing particular programs as being approved to accomplish the goal of getting telecommunicators trained. Mr. Taylor replied that he is uncertain what the total number of classes are as well as to how to vet a good program versus one that is not. The Board has tried to remain neutral on technology and does not endorse any one product or service, and that is not the intent here. Mr. Taylor reported that he has met with the Sheriffs Commission, due to their experience in this area, to get informed as to the pitfalls to be avoided and the fixing of curriculum problems. Chairman Estes suggested the Education Committee can say a program that meets certification has these 10 attributes and if it meets those attributes, great. Mr. Taylor said the issue is how much detail does attribute one get and what time is required for that. Ms. Jeffries pointed out that state emergency management already does this. If you submit another one not on the list, they weigh it by the objectives, goals and content and make a decision whether to add it to the list or reject it. Mr. Taylor stated we just need to get the information concerning how to do this. Chairman Estes asked Jimmy Stewart to take this up in the Education Committee as a priority item. He noted this is an opportunity to take leadership over this issue and report back to the Board by the end of the year.

6. Proposal from CGIA on Statewide Orthography Project as a Statewide Grant

Tim Johnson began his presentation by explaining that this briefing is a result of a proposal presented on 4/8 and is an effort to look at cost parameters and explanation of the cost, look at the schedule of proposed phases and wrap up any questions going forward. The project involves 26 counties in eastern/central NC that covers 15,000-plus square miles in that region. The value of this project to the Board is immense due to the significant amount of money and time over the past four years that has already been invested. This is the second phase of what was approved last February. Imagery is a mission-critical asset to the 911 Center as has been shown over last 4 years.

How does CGIA optimize the Board's investment? By how close CGIA pays attention to the cost of the program. Mr. Johnson also emphasized other datasets by other investments made in NC in that imagery. An area in Hoke County where imagery was shown to be important was proven by the incident of the lost hiker as one recent example. Other examples of wildfires in various counties demonstrate the benefits

received from the imagery project. Mr. Johnson took a couple of minutes to discuss the approach from a technical side and then followed up with a financial update. Last February the Board adopted a four-year plan to refresh 2012/2013 imagery. CGIA is currently working on 27 counties in the coastal area of NC and is expected to deliver this data by next January. Eastern Piedmont data is expected to be delivered in 2017. A couple characteristics of the eastern Piedmont is that it is more urban than the coastal area, but it also includes Fort Bragg as well as Seymour Johnson Air Force base. One of the things done to improve the program is to bring in Moore, Richmond and Scotland Counties to work with the Fort Bragg footprint to save money and time.

The project team continues to work with DOT, Secretary of State and DPS, but is also working with Board and PSAPs as key players in reviewing the imagery. Each player has a role in the development of this project. CGIA is the project manager in charge of quality control to review data after it is completed and posting it on map. DOT is the state's expert in photogrammetry to marry up the data. DPS is in charge of horizontal accuracy. The Secretary of State has ties with local governments to enhance the best understanding of how data is used locally. In 2010, the statewide product was delivered. It was expanded beyond the Mecklenburg County border by a 7-mile stretch in 2015 to have the footprint complete beyond the state border where applicable. Today the footprint is regional with a minimum set of files to load in the CAD system and provides a thorough look at imagery across the region. Imagery doesn't stop at county or state borders and also doesn't stop at military borders. A signed agreement has been established to allow flying and delivery of data back to 911 centers which involved signing of confidentiality agreements and nondisclosure agreements. One of the hallmarks of the program due to guidance and direction of the Board from several years ago is to have participants check the data. The 2012 Virtual Online Inspection Checking and Editing (VOICE) program incorporates county and municipal primary PSAPs, local government GIS, CGIA, surveyors, NCDOT, tax assessors, NC Secretary of State, planners and NC geodetic survey. More and more counties are adopting the stance of participating in the VOICE program.

The cost approach shows the technological advances which include updated state LiDAR data (elevation model) and NC Floodplain Mapping Program. This provides more accurate elevation data and less error for acquisition contractors to fix. The second technological advance is in million dollar cameras. These second-generation sensors allow higher altitude flights resulting in a larger footprint, fewer exposures needed, fewer flight lines to collect data, and less fuel used. All of these factors represents less cost for the program. The price of jet fuel has had a significant drop in cost and has had a positive benefit to the cost proposal submitted last year. Using the cost drivers chart, Mr. Johnson explained that the green line is the actual cost in a four-year cycle on a per tile cost in 2014 and 2015 which is due to difficulty of flying a mountainous terrain. If inflation costs are factored in, the white line applies. Projections for 2016 so far show a drop of \$400,000 using those factors rather than just relying on inflation. A \$250,000 decrease is projected for 2017. Unless jet fuel changes in a big way, these figures are reliable. This represents a savings of over \$248,000 from the projected budget. This project delivers a comprehensive solution for what PSAPs need and continues to build on a solid foundation to support all 911 operations in North Carolina. CGIA wants to continue this

effort and build what was started in 2012. The project schedule through May of 2018 was discussed with QBS/Procurement and then goes through the planning and acquisition cycle culminating with quality control and delivery of the product with 60 days' time allotted for feedback by PSAPs. The process is projected to be complete by May of 2018.

The Board was asked for any questions on the proposal to be considered. There being no questions, Chairman Estes thanked Mr. Johnson for his presentation and stated that the Board has approved this for a four-year cycle, but needs to approve the financial commitment for this year as outlined on the screen. Slayton Stewart made that motion and it was seconded by Jeff Shipp. No further discussion on the motion was had and it passed by unanimous vote. Jeff Shipp thanked Mr. Johnson for his work and noted that so many different agencies within the state benefit from this project. Chairman Estes reiterated that Board members know that aggregating buying power for this project as a state eliminates need for individual counties to fund this and thus saves the taxpayers money.

7. Standards Committee Report

Laura Sykora was unable to attend the last Standards Committee meeting, so she asked Mr. Taylor or Mr. Hagaman to present the Standards Committee report to the Board. Len Hagaman explained he was unprepared to present today and asked Richard Bradford to report. Mr. Bradford reported that much of the time at the last committee meeting was spent discussing the process and future for doing site reviews at PSAPs. The committee has resolved in terms of the kinds of questions they wanted to ask. They went through rules and identified questions associated with rules and then worked on the forms to be used. The committee took a good step forward in identifying more people to participate. Greg Hauser indicated that he had some materials helpful in generating the form to be used by the reviewers, and so the next step is for the committee to generate the form. As far as the rules themselves, the same rules on the screen were approved in February that are the subject of the Board's public hearing are here again today unchanged. In order to have them presented for a vote before the Rules Review Commission at the next meeting, the Board needs to approve them as final rules. The Rules Review Commission meets next on 5/19 where the rules will be presented by staff along with staff's recommendation for approval. Mr. Bradford asked the Rules Review staff to include this relatively short matter on the May agenda. Chairman Estes asked for a motion that the Board vote on rules that have already been voted on because the public comment period presented no changes to the rules. Mr. Bradford says the committee did not vote on this, so a motion needs to be made today. There was a motion from Len Hagaman to approve the rules as displayed. The motion was seconded by Dave Bone. No discussion was had regarding the motion and it was carried by unanimous vote.

8. 911 Funding Committee Report

There are three funding reconsiderations to come before the Board and Mr. Barbour suggested voting on each one independently. Mr. Barbour asked Richard Taylor to hit the high spots and further detail can be provided on individual requests as needed. Mr. Taylor addressed the Guilford-Metro 911 package and noted they are continuing to

work on the technology refresh plan for their equipment. That's the basis for what they're asking for on the form that was submitted and reviewed by the staff and funding committee. They have operating expenditures of 2.7 million and with anticipated new monthly and annual recurring expenses, they anticipate their funding request to be 2.9 million. The recommendation from the committee was to approve the recommendation to increase the Guilford-Metro funding to \$2,991,353.79. The committee recommendation is considered to be a motion to increase Guilford-Metro funding. Rob Smith recused voting on this. The motion was carried by unanimous vote.

Richard Taylor presented the funding reconsideration request of Holly Springs in which they estimated costs for a new 911 center and did not spend the requested money. They now have a fund balance over \$996K balance and technically would owe this back to the fund. Marsha Tapler says \$271,000 is needed to reimburse the fund after reducing the fund by \$416K. The Board will not ask them to write a check back to the 911 fund. They had a timing issue in which several contract items do not kick in for another 2 years. After Mr. Taylor reviewed the request, it was determined they had a \$967,955 fund balance in 2015. They do have a one-time payment of \$25,814.26 to be made by 6/30/16 leaving them with an estimated fund balance of \$398,418 which is higher than what they should be carrying. Mr. Taylor suggested to the committee that their committee recommendation of funding for fiscal year 2017 is to not send any more funds to Holly Springs so they can work off the large fund balance and that staff is to closely monitor PSAP funds each month in case funds are needed during FY2017. Chairman Estes called for discussion or questions regarding the pending motion and there were none. The motion was carried by unanimous vote with Rob Smith recusing himself from the vote and discussion.

Mr. Taylor presented Randolph County's funding reconsideration request for building a new center and supplementing cost of new equipment and furniture. Marsha Tapler has spent much time with their finance officer clarifying the needs and numbers represented in this request. Basically they had \$829,950.36 this year in total FY2015 expenditures. Mr. Taylor noted that their proposed funding of \$659K includes anticipated capital expenditures of \$826K, monthly recurring expenses of \$340K and annually recurring \$12K so they are requesting funding of \$1,838,378.07 for FY2017. The Funding Committee recommendation is to approve Randolph County's funding reconsideration request for FY2017 to \$1,838,378. With this motion on the table, Chairman Estes called for discussion or questions. Laura Sykora and Rob Smith recused themselves from the vote and discussion. Since there were no questions or discussion, the motion was carried by unanimous vote.

Jason Barbour presented the 911 Board proposed FY2017 budget and suggested that the vote be held at a later Board meeting. Ms. Tapler reported on increase in personnel services increased due new positions. In addition, a new expense line was added to the budget due to the raise approved by the governor that has to be paid out of the 911 fund because we are not appropriated. Contractual services were decreased from \$815,000 to \$494,000 because the NextGen project was moved out of the administrative fund and into the NextGen fund. Operational services, Board member travel and other purchase services and equipment all decreased slightly. The CMRS statutory distribution (which is cost recovery) and PSAPs distribution also decreased. Grant distribution expenditure is what is already encumbered and the estimated revenue transferred at year-end from the PSAP fund which will cover grants for the next fiscal year. So \$114,542,111 is the total expenditure amount proposed. The NextGen fund is projected to receive \$8.1 million with a budget of \$500,000 in expenditures for the NG 911 capital project. Budget shows funds received of \$397K and revenue for all providers is \$81.4 million. Due to expenditures for personnel services down through equipment, it

is anticipated only 1 percent of revenue coming from vendors to be \$733K, so we will use the projected administrative fund balance of \$679K to pay the additional cost to cover any expenditures. The grant fund balance is a wash as it is being moved from the PSAP fund to the grant fund. The budget revenues are \$132,687,372 is proposed budget for FY2017. TRS is a pass-through account and so we have to budget for that as well. We have budgeted 12.8 with \$8,000 in interest and then 12.8 is revenue. The Funding Committee is still reviewing the budget, but Chairman Estes wanted the Board to see the current draft.

Laura Sykora questioned the budget as she compared this information to what was presented to the Board at the last Board meeting. The bottom line at the last meeting was \$3.9 million. She compared the 132 million in revenue, subtracted approximate expenditures of 114 million and subtracted the NextGen fund of \$8 million, she ends up with \$9.5 million bottom line. Why were we looking at 4 million bottom line compared to the 9.5 million between the two sets of numbers? Ms. Tapler says more was budgeted for PSAP distribution (\$6 million) so if you took that back out, it brings you back down to the 3.9 million. Ms. Sykora recalled that the March discussion was more in the 60 million range rather than \$54 million. Ms. Sykora suggested that the budget provide more background information to reduce discussion and increase the comfort of the Board. Ms. Tapler explained that the budgeted figure still has 3 more PSAPs reconsiderations coming in July with one stating it is possibly \$5 million dollars. She will do the numbers and get a spreadsheet together to make it more clear. Sykora thanked her for any efforts to get that info to the Board. Chairman Estes asked for Board members on the telephone if they had any questions or comments.

Mr. Barbour said the Funding Committee would want to know what \$50 million includes. Ms. Tapler replied the encumbered \$19 million includes Ortho, possible interpretive services and then \$14 million for the PSAP grants part. Mr. Barbour clarified that \$14 million is unallocated that potentially goes into the grant fund. This leads to a discussion to use the \$14 million to first cover anything covered by statute before we spend it on any other projects. He feels this discussion is needed before setting Board priorities. Staff pointed out that we need to identify a scoring matrix on what gets the most weight. Mr. Taylor says that is forthcoming. Mr. Barbour says everyone is realizing when Laura is saying we're not as broke as we were saying we were in March. Ms. Sykora feels much more comfortable looking at the current budget that we have the funds available to meet statutory requirements for the backups.

Dave Bone was planning to defer comments to the agenda item for PSAP compliance, but feels now is a good time. He appreciates having the backup PSAP plans approved on the website and feels it is helpful. He is still concerned about budgeted reconsideration requests on the amounts of approved plans of how much investment each PSAP will make. Does the staff have a tally? Is there a spreadsheet showing the plan purchases for the approved backup plans? Ms. Tapler says there is not one in the book. Mr. Bone says it would be helpful to the Board and legislature to provide information on the status of the backup requirement. He thinks the majority of PSAPs are drafting backup plans with the expectation to apply for reconsideration requests. He doubts that many local governments are planning to fund this locally. He also noted that Surry County wants 3.6 million for equipment in their approved plan. Bladen County wants \$600,000. Mr. Bone is extremely concerned we will not have sufficient funds for reconsideration requests to pay for the backup PSAPs. He expressed concern that blame will be placed back on the Board if shortages occur. Mr. Bone strongly urged the Board to consider going to the legislature to seek some type of adjustment for the backup requirement.

Chairman Estes called for further comments or questions on the budget. Mr. Barbour responded that the transfer needs to be done by July 1 to the statewide grant

project or disburse excess money according to statute. So trying to ensure we have money to comply with backup requests, they would seek relief from us. Maybe we should make a better effort to stress if they don't have a backup plan approved, then PSAPs should apply for a grant. Maybe we should delay awarding any grants until anybody who has time to fill out backup center expenditures in the form of a grant request versus a funding reconsideration request. He feels we have got to move money to the grant account by June 30th. Mr. Bradford agreed that the logical conundrum presented by Mr. Barbour is correct, but the timing is a little off. The Board has to determine the amount of money in the PSAP fund to be transferred by establishing a percentage. When that transfer happens is more a function of how budgeting and accounting works. The real issue here is a statutory deadline and the issue Mr. Barbour brings forward is one in which he is asking the Board to consider policy decisions on what to do with that money. Once money is transferred into the grant account, it cannot come back out and be distributed. The Board could make special distributions to PSAPs. This goes back to point made by Mr. Bone about understanding the physical demand by PSAPS for backup funding. Today the question Mr. Barbour asks is, "Is there something we need to do or consider? If so, figure out what that is and let's put it in play." Mr. Bradford advised the Board to not dwell too much on exactly when the funds transfer out of the PSAP. The real question should be, "Is there a priority for those funds?" If Mr. Bone's request for a spreadsheet helps the Board to give more detail, this should be done. Mr. Barbour followed up by having staff to urge PSAPs to get the grant applications in by June 9th. After we make the transfer into the grant fund, if they traditionally seek relief from funding reconsiderations, then the balance is around \$4 million left to do traditional funding reconsiderations. Ms. Tapler clarified that since the reconsiderations were approved today, it is only \$1.5 million.

Chairman Estes called for further comments or questions on the budget. Mr. Barbour responded that the transfer needs to be done by July 1 to the statewide grant project or disburse excess money according to statute. So trying to ensure we have money to comply with backup requests, they would seek relief from us. Maybe we should make a better effort to stress if they don't have a backup plan approved, then PSAPs should apply for a grant. Maybe we should delay awarding any grants until anybody who has time to fill out backup center expenditures in the form of a grant request versus a funding reconsideration request. He feels we have got to move money to the grant account by June 30th. Mr. Bradford agreed that the logical conundrum presented by Mr. Barbour is correct, but the timing is a little off. The Board has to determine the amount of money in the PSAP fund to be transferred by establishing a percentage. When that transfer happens is more a function of how budgeting and accounting works. The real issue here is a statutory deadline and the issue Mr. Barbour brings forward is one in which he is asking the Board to consider policy decisions on what to do with that money. Once money is transferred into the grant account, it cannot come back out and be distributed. The Board could make special distributions to PSAPs. This goes back to point made by Mr. Bone about understanding the fiscal demand by PSAPS for backup funding. Today the question Mr. Barbour asks is, "Is there something we need to do or consider? If so, figure out what that is and let's put it in play." Mr. Bradford advised the Board to not dwell too much on exactly when the funds transfer out of the PSAP. The real question should be, "Is there a priority for those funds?" If Mr. Bone's request for a spreadsheet helps the Board to give more detail, this should be done. Mr. Barbour followed up by having staff to urge PSAPs to get the grant applications in by June 9th.

Laura Sykora asked if Mr. Bradford could remind the Board of the change in statute having to do with grants in the 2015 session to encourage eligible expenditures to go through the regular reconsideration process. Mr. Bradford says there's no short

answer to this, but for today – yes, there were several changes in that part of the statute so people should not apply for a grant when part of the funding is a normal expenditure. There is concern among PSAPs and Board members to ensure that the deadline is met so that the General Assembly is assured all progress is made as soon as possible. Jeff Shipp asked staff when was the original date for the backup requirement? The question was clarified to be, “When did the backup requirement appear in the statute?” Mr. Bradford clarified that it occurred on July 1, 2011.

Rick Edwards asked if it could be done cheaper or at a reduced rate. He asked if staff has the ability to go back and say, “If that’s what you want to do, we’ll give you X amount of pennies on the dollar?” Dave Bone said in trying to get quotes from vendors, the vendors ask for differentiation between grant or reconsideration or for internal quotes. Apparently that makes a difference to vendors. Mr. Taylor clarified the change in statutory wording for Ms. Sykora. He said that in the past you had to consolidate before you could use it for construction costs, but they added the line that said, “or capital expenditures that enhance the 911 system” to include radio towers and things of that nature.

Mr. Barbour wanted to discuss the recommendation for award of interpretive services, but noted the agenda specifies that this issue is to be handled in a closed session. Jeff Shipp made a motion to close the public meeting pursuant to NC GS 143-318.11(a)(1) for the purpose of receiving information that is not yet public regarding the recommendation for award pursuant to NC GS 143B-1350 and the committee’s discussion of the RFP evaluation and management of the procurement process, and consulting with counsel. Slayton Stewart seconded the motion. Mr. Barbour asked if both items could be handled in closed session and was told this was the plan. The motion carried by unanimous vote. State procurement team members who coach the Board are allowed to remain with the Board, but all other guests were asked to wait in another location. On-line participants were muted and it was noted that Laura Sykora and Rob Smith recused themselves from NextGen but will participate in the translation service. Andrew Grant was confirmed to be online, but there was no response from Rick Isherwood. The Board entered closed session at 11:53 a.m.

CLOSED SESSION BEGINS AT 11:53 A.M. THE FOLLOWING MINUTES MAY CONTAIN INFORMATION THAT SHOULD NOT BE DISTRIBUTED UNTIL THE BOARD AGREES TO RELEASE THIS INFORMATION TO THE PUBLIC.

Interpretive RFP (Translation Services) – Dave Corn spearheaded this effort to the Board and anticipates this will save money & provide better services to centers. At this point, Rob Smith determined that he should recuse himself from the translation service discussion and dropped offline. Ms. Sykora clarified that she did not have a conflict and continued to participate in the discussion.

The evaluation committee recommending awarding the contract to Cyracom d/b/a Voiance at a total estimated cost of \$1,155,000 over three years in a volume-based contract which is billed to the Board. Should any PSAP not wish to participate, the recommendation is that the Board would provide this at the 75-cent rate (which is cheaper than what is available from other vendors) and the PSAP would be responsible for any additional cost. There were additional questions and discussion by the Board as to references, past performance, estimates of cost savings, languages covered and any other potential issues

The NG911 RFP was then introduced, at which time it was noted that Laura Sykora and Rob Smith have recused themselves and will not be present during the remainder of the closed session. Jim Lockard with Federal Engineering presented the technical aspects of this RFP. The Board discussed how the evaluation process will proceed and the evaluation committee will be selected.

Following extensive discussion by the Board, Chairman Estes asked for a motion to go back into open session. Jason Barbour made the motion to return to open session and it was seconded by Len Hagaman. The motion was passed by unanimous vote.

OPEN SESSION WAS RECONVENED AT 12:38 P.M.

8. (Continued) 911 Funding Committee Recommendation for Award of Interpretive Services

Chairman Estes thanked those rejoining the meeting for their patience and clarified that Laura Sykora and Rob Smith were now in attendance. Ms. Sykora and Mr. Smith again asked that the minutes note their recusal from the closed session discussions as previously stated. Jason Barbour on behalf of the Funding Committee made a motion to recommend to the Board that it approve the RFP for interpretative services as recommended by the Evaluation Committee. There being no questions or discussion, the motion was carried by unanimous vote. Mr. Barbour asked Dave Corn to disclose that the evaluation committee recommended awarding the contract to Cyracon d/b/a Voiance. Mr. Barbour stated that the Funding Committee will make a recommendation in the May meeting that will address a policy decision for PSAPs who chose not to use this vendor. Rob Smith again asked to have his recusal on these matters noted in the minutes.

9. NG911 Project Update and RFP Discussion

Chairman Estes called for a motion on the NG911 RFP. Jeff Shipp on behalf of the NG-911 Committee made a motion to release the RFP for the services of ESInet. No further questions or discussion was had and the motion was carried by unanimous vote. Again Ms. Sykora and Mr. Smith asked the minutes to reflect their recusal from discussion and voting. Mr. Barbour asked that the NG911 Committee come back to the Board at a later date to identify the evaluation process and selection of an evaluation committee.

10. Status of Back-up PSAP Compliance.

Mr. Taylor stated staff is continuing to work with counties and have made significant progress in getting counties to submit plans. While there's been communication with some who have not submitted, greater effort will be made to contact each non-submittal in the hope of seeing more progress. Mr. Taylor has received a spreadsheet from county commissioners and one from Tina Bone, but needs to compare these before discussing them further. Chairman Estes heard feedback from constituents viewing the website asking to modify language to make it more user-friendly. Mr. Taylor replied that David modified the language this week and will get these changes to Meghan Cook. She will need to share this with county commissioners, but we do have that document in draft form. Dave Bone commented that the Association of County Commissioners is extremely engaged in this. He is getting requests for updates on this map, so he feels this is a great means of communication. In addition, the Association is making contacts with non-submittals. Chairman Estes thanked the Association on behalf of the Board. Mr. Taylor offered to have Tina Bone send an updated map every Monday. Mr. Barbour stated that he and Len Hagaman are asking to allot time on the meeting agenda for next month and also advertise to PSAPs that we are addressing this issue. Mr. Barbour feels this will give the Board even more opportunity to hear comments

what is or is not working, what is or is not practical. Mr. Hagaman has concern after learning more about NextGen today that there are still issues to be addressed and wants an opportunity for more dialogue. Chairman Estes requested Mr. Taylor to put that on agenda and maybe invite some guests to come participate in the discussion. Mr. Barbour also suggested putting this request in the newsletter.

Chairman Estes called for any other items to come before the Board in today's meeting. Mr. Taylor reminded everyone that next month's meeting on May 20, 2016 will be a combination Board meeting & work session. He noted that Greg Hauser will be hosting the Board meeting at the Charlotte Fire Department headquarters located at 500 Dalton Avenue, Charlotte, NC. David Dodd will be contacting members about hotel reservations next Monday. The meeting will be starting at 9 a.m. and the Board will attempt to be done in time to avoid Charlotte traffic. Mr. Taylor reminded Board members that lots of committee meetings are coming up and he hopes to have reports available soon. He urged Board members to get them on their schedules.

There being no further business, Chairman Estes asked for a motion to adjourn. Jason Barbour made the motion. It was seconded by Len Hagaman and was passed by unanimous vote. The 911 Board meeting was adjourned at 12:48 p.m.

3b) PSAP Liaison Report

PSAP Liaison Report-May 2016

(4/16/2016 to 5/13/2016)

Activity Summary for May 2016

4/20/2016: Richard Taylor, Jimmy Stewart, Tonya Pearce and I met with Dr. Robby Taylor and others from Richmond Community College. The purpose of the meeting was to see if there was interest in Richmond Community College helping the Education Committee develop a certification program for new PSAP managers. RCC is very interested in the idea and envisions a yearlong course of study that would encompass parts of their Public Administration course. The Education Committee will continue to work with RCC in development of this program.

4/26/2016: I made a PSAP visit to Caswell County, and met with Director Harvey Rudd. The two main topics of conversation were text to 911 and backup PSAP plans. Harvey stated they have not activated text to 911 yet. He has sent the big 4 wireless carriers his request letters, and has gotten responses from most of them. He said no one has started testing yet. I encouraged him to sign up on the FCC Readiness Registry.

Harvey has not yet submitted a backup plan. In the small town of Yanceyville, he has few options for locations that have network connections. He is looking at a possible partnership with Person County. In a later conversation, Harvey is also looking at space in a Caswell County fire station about 10 miles from Yanceyville.

4/26/2016: I made a PSAP visit to Rockingham County. I met with new PSAP Manager Rodney Cates, who has been on the job about a month. Rockingham 911 has experienced some management/personnel issues in the past, and Rodney has gone back to square one and started a basic retraining in-service program for all staff members. Rodney has a couple of vacancies to fill to get him up to his fully staffed level of 28.

Rockingham is live with Text to 911. They are also working on their backup plan, where they plan to enter into an agreement to use Guilford Metro's backup site on Meadowood Ave as their backup option. They already had a CAD 2 CAD application with Guilford Metro, and their 911 phones lines already roll to Guilford Metro if all the Rockingham trunks are full. Rodney has additional meetings with Guilford Metro scheduled to work on additional network issues, and hopes to have a plan ready to submit very soon.

4/27/2016: Tina Bone and I made a PSAP visit to Winston Salem PD and met with Communications Director Rebecca Boles. Rebecca submitted her backup PSAP plan electronically an hour or so before our meeting. We spent some time reviewing the plan and discussing some minor changes. Winston Salem PD plans to use their city owned Training Center a couple blocks away. This facility has plenty of room, and has all the network infrastructure they need. They are installing a separate VIPER telephone node and a backup CAD server at that location. They are going to replace their old console furniture in the primary center, and plan to re-purpose the old furniture in the backup site. They will then use laptops for telephone and CAD/mapping, and plan to use mobile radios to dispatch calls. They have an agreement in place where Forsyth County will answer their calls while they relocate to their backup, and will reciprocate for Forsyth, if and when they need to move.

4/27/2016: Tina Bone and I made a PSAP visit to Davidson County. We met with Communications Director Terry Bailey. Terry said Davidson County recently went live with Text to 911. He is also working on his backup plan. After looking at several options, he is going to use space in the old courthouse. This location has locally owned network in place that can connect the primary and backup sites. He is getting a quote for a "B" side phone switch. He has some control stations he can use in the backup to key his radio frequencies. He will need to purchase a backup CAD server and some workstations. Terry indicated he has money in his fund balance to cover the majority of the anticipated costs.

We also talked about financial reporting and Terry would like to see some time at the July PSAP manager's meetings allocated for a session on the most common mistakes made when completing the annual Revenue/Expenditure reports.

4/28/2016: Tina Bone and I made a PSAP visit to Wilkes County. We met with Communications Supervisor Ricky Minton and Sheriff's Department Chief Deputy David Carson. Wilkes has not yet deployed Text to 911. Ricky indicated he has sent the request letters, and has received acknowledgements from the wireless carriers, in the form of readiness questionnaires. Wilkes County is in the middle of a major project moving from Sungard/OSSI to Southern Software as their CAD provider. Ricky said once that is completed, he will get back on the Text to 911 project.

Wilkes is working on a backup plan similar to the approved Watauga County plan. They plan on housing the "B" side of their phone switch and other redundant backroom equipment at the Fire Marshal's Office, located about 9 miles from the

primary PSAP. They can establish a backup site there, or because of network connectivity, can choose from schools and other county owned buildings, depending on needs and circumstances.

We also had a conversation about staffing levels in the 911 center. I sent David Carson a copy of the APCO Project RETAINS summary, to see if this might be a tool he thought would be beneficial to him.

4/28/2016:

Tina Bone and I made a PSAP visit to Allegheny County. We met with Communications Supervisor Pat Irwin and County Manager Don Adams. Allegheny County has not yet begun the Text to 911 project. Pat indicated the big 4 wireless carriers do not have much of a presence in Allegheny County. The primary provider in this area is Carolina West Wireless. Pat plans on getting in touch with them and seeing what their process consists of.

Mr. Adams, the County Manager, said a backup plan was quite a challenge for them. There is very little network infrastructure outside the town limits of Sparta, so his location options are limited. A recent bond referendum to add \$.04 to the local sales tax, to address several public safety needs, failed by less than 150 votes. Having little choice but to work with existing resources, Mr. Adams said their best bet was to put a backup site at the main EMS base, which is about two blocks from the primary PSAP. This building already has a generator, and is located on the other side of the Skybest Telephone central office from the primary PSAP, which should ensure trunk routing diversity.

We also discussed the fact that Allegheny County is one of the few western counties left that does not provide the EMD level of care. Mr. Adams said that was another thing on his list the

bond issue could have addressed. He understands the importance of EMD and will continue to work toward EMD implementation as soon as possible.

5/3/2016: I participated in a Funding Committee meeting in Raleigh.

5/4/2016: I helped facilitate an Education Committee meeting in Raleigh.

5/5/2016: Tina Bone and I made a PSAP visit to Beaufort County. We had a lengthy meeting with Communications Director Vic Williams. Vic is reasonably new to this position, and had several questions on various topics. Vic indicated they have not started Text to 911 yet. He has been told his phone system needs an upgrade before that can happen. He also needs a new phone system to implement his backup plan. We reminded Vic telephone systems should be replaced roughly every 5 years. His system is past due and he needs the new system even if it weren't a necessary part of his backup plan.

Vic's backup plan is to partner with Craven County. Craven County has a total of 5 seats in their center. Normal combined staffing for Craven and Beaufort would be 3 each, but they feel like they can help each other and cover the workload with a total of 5 seats. If additional spaces are needed, Craven has a huge training room with pre-wired network connections where temporary stations could be set up.

Tina and Vic discussed the concept of using one large monitor instead of 304 smaller ones for the CAD application, which Vic liked very much.

On staffing and retention, Vic is close to full staffing. He indicated National Public Safety Telecommunications week

was a big hit last month; the first time their people have received any recognition and gifts in some time. He is having his people to do ride alongs with field responders and encouraging field responders to spend time in the 911 center. Vic would like for all PSAP managers to invite their State Legislators to visit their 911 centers so they can better understand their operation. Vic also would like to host a regional PSAP Managers meeting in Washington, and wants to become more involved in the Standards process by becoming a Peer Reviewer.

5/6/2016:

I made a PSAP visit to Lincoln County. I met with interim PSAP Director Bill Gibbs, Coral Saunders, and retired PSAP Manager Leroy Buff, who has come back to assist during the transition period while Lincoln County finds a new Director.

Lincoln County is in desperate need of a new facility. That have totally outgrown their current center. They have committed to building a new center, and are working on a PSAP relocation grant. Their ultimate goal would be to build the new facility and keep their current location for a backup. However, they realize it may be late spring of 2017 before ground would be broken on the new building. Therefore, they have to look at another option for a backup solution.

Their current option is to use their mobile command unit and place the “B” side of their phone switch and other redundant backroom equipment at the new Howard’s Creek Volunteer Fire Department, on Highway 27 west of Lincolnton. This is an area that is outside the McGuire Nuclear Station Blast Zone. It is located right beside a major power company sub-station, and there is abundant fiber in that area for network connectivity. Lincoln County is moving forward with the backup plan, but they are undecided on whether to move forward with the grant

application or wait until next year, which would give them more time to put together a more complete grant package.

5/12/2016: I participated in a Next Generation 911 Committee meeting in Raleigh.

5/13/2016: I attended the NC APCO and NC NENA bi-monthly Chapter meetings, held at the NC Zoo in Asheboro.

3c) Network Specialist Report – Tina Bone

911 Network Specialist Report

May 2016

Summary:

- April 20th, Next Generation 911 Committee Meeting
- April 26th, Brunswick County
- April 27th, Winston Salem
- April 27th, Davidson County
- April 28th, Wilkes County
- April 28th, Alleghany County
- May 2nd, Stanly County
- May 3rd, Funding Committee Meeting
- May 4th, Staff Meeting
- May 4th, Education Committee Meeting
- May 5th, Beaufort County
- May 12th, Next Generation 911 Committee Meeting

My meetings with the PSAPs were to discuss backup plans and why they haven't requested text to 911. Winston Salem has submitted their backup plan and it is being reviewed. Alleghany County has not implemented text to 911 because Carolina West is not offering it. Carolina West is their predominant wireless carrier in the area. Stanly County wanted information on new and upcoming technology.

I am gathering data on the amount of money being spent on implementing backup plans.

I am continuing to update the webpage.



Rockingham County 911 Consolidation Project Monthly Progress Report

April 2016

Activity	This Period	Next Period
1. Design	<ul style="list-style-type: none">Received pricing and proposals for paging systemConducted on-site survey of potential paging tower sitesBegan pricing negotiations	<ul style="list-style-type: none">Finalize pricing for paging systemAward contract for paging system
2. Permits	<ul style="list-style-type: none">No Activity this reporting period	<ul style="list-style-type: none">No activity anticipated on permitting for next reporting period
3. Construction	<ul style="list-style-type: none">No Activity this reporting period	<ul style="list-style-type: none">Begin site preparation for installation of paging equipment
4. Communications Systems	<ul style="list-style-type: none">No Activity this reporting period	<ul style="list-style-type: none">No activity anticipated on communications systems for next reporting period
5. Other Activity	<ul style="list-style-type: none">Continued on-site PSAP managementMade procedural changes to improve dispatch operationsMade staffing adjustments to improve staffing levelsMet with David Dodd to discuss Rockingham County Backup PlanConducted in-service training with communications center staff on call-taking, call management and broadcasting techniquesContinued staff support for Rockingham CountyWorked with County Attorney to formalize Cad to Cad agreement with Guilford County	<ul style="list-style-type: none">Meet with Guilford-Metro to finalize backup plan detailsContinue regular communications with Rockingham County staff



**Dare –Tyrrell and Hyde Counties
Regional Emergency Communications Center (RECC)
Monthly Progress Report**

April, 2016

Activity	This Period	Next Period
1. Design	<ul style="list-style-type: none">• Outstanding shop drawings are being completed• Design is completed	<ul style="list-style-type: none">• No activity anticipated
2. Permits	<ul style="list-style-type: none">• All Building permits approved	<ul style="list-style-type: none">• No additional action planned.
3. Construction	<ul style="list-style-type: none">• Foundation block installation has begun and is ongoing• Site Preparation completed• Bi-weekly construction calls conducted between design team and Whiting-Turner	<ul style="list-style-type: none">• Construction continues during this period.
4. Communications Systems	<ul style="list-style-type: none">• 70' Tower RFP has been advertised• Communications shelter RFP has been advertised• County will bid the tower, base and communications shelter during Q-2• Cost proposal from CenturyLink for redundant fiber link between current and new PSAP has been awarded	<ul style="list-style-type: none">• County will award Tower purchase to successful vendor• County will award communications shelter to successful vendor• Coordination with Whiting/Turner to schedule microwave tower delivery and installation. Anticipated Q-3, 2016• County is upgrading CPE to a CenturyLink/Intrado solution
5. Other Activity	<ul style="list-style-type: none">• MCP conducted bi-weekly project status conference calls with the client• MCP and County completed vendor negotiations and finalized capital items budget• MCP developed an operational budget for recurring costs	<ul style="list-style-type: none">• MCP will continue bi-weekly conference calls with the Clients• MCP continues coordination of transition plan to include Tyrrell and Hyde Counties to Dare County• MCP will assist in coordinate transition planning for the new facility



Haywood County, North Carolina
PSAP Consolidation Renovation Project
Monthly Progress Report

April 2016 Report

Activity	This Period	Next Period
1. Design	<ul style="list-style-type: none">No change	<ul style="list-style-type: none">No change
2. Permits	<ul style="list-style-type: none">None	<ul style="list-style-type: none">None
3. Construction	<ul style="list-style-type: none">Renovation and Construction complete.Painting complete and carpet installed.Raised floor installed.Radio Tower has been erected.Walls prepped for A/V equipment.	<ul style="list-style-type: none">Walk thru is scheduled for first week in May.Certificate of Occupancy expected by week two.UPS Start up May 27.Motorola final grounding complete May 29th.
4. Communications Systems	<ul style="list-style-type: none">Radio consoles have been ordered.Based stations have been ordered.CPE has been ordered.Workstations have been ordered.Purchase order issued for A/V.Additional CAD license ordered.Logging recorder ordered.	<ul style="list-style-type: none">Prep 911 Center for Radio Console installation.Workstation furniture delivery June 4th.Prep 911 Center for CPE.Prep 911 Center for A/V.Facility systems coordination (Alarms, CCTV, Access Control, etc.)
5. Other Activity	<ul style="list-style-type: none">Project status meetings General ContractorProject status meeting with Radio Tower ContractorConference calls conducted regularly to address immediate items for discussionParticipate in unscheduled calls to keep project moving forwardApprove invoices from contractors	<ul style="list-style-type: none">Conduct project status meetings for General ContractorConduct project status meetings for radio tower contractorMonitor Grant Budget and submit required reportsApprove contractor invoices

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Graham County E911 Enhancement/Replacement Monthly Progress Report

April, 2016

Activity	This Period	Next Period
1. Design	<ul style="list-style-type: none">Draft 2 – 3 facility schematic design has been completedFloorplan modifications were prepared by PFA Architects awaiting approval by CountySurvey completedPreliminary technical and dispatch design continues	<ul style="list-style-type: none">Final schematic design to be completedTechnical and dispatch design will be completed
2. Permits	<ul style="list-style-type: none">Graham County permitting is completed for pre-construction activities	<ul style="list-style-type: none">Permitting for construction phase will be started.
3. Construction	<ul style="list-style-type: none">Draft site drawings have been completedFacility has been oriented to the site with utility easements in placeUtilities and data access completed to the site property lines	<ul style="list-style-type: none">MCP, Graham County and the Architect continue to coordinate initiation of construction documentsMCP will coordinate with PFA to complete the preliminary construction schedule
4. Communications Systems	<ul style="list-style-type: none">MCP and PFA have tentatively located location for radio towerRadio system review and transition planning for the system to the new facility continuesCPE system specifications being developed	<ul style="list-style-type: none">MCP will continue evaluation and development of a communication plan for the CountyMCP will complete CPE specifications
5. Other Activity	<ul style="list-style-type: none">MCP conducted conference project status conference calls with the County	<ul style="list-style-type: none">MCP will continue bi-weekly conference call schedule with the County



Hyde County

Dare-Tyrrell-Hyde Regional Emergency Communications Center (DTH-RECC) – Hyde County Radio Communications & Simulcast Paging System

Monthly Progress Report

April, 2016

Activity	This Period	Next Period
1. Design	<ul style="list-style-type: none">Hyde County prepared RFP documents for advertisingMotorola updated project plan for microwave towers	<ul style="list-style-type: none">Hyde County will complete the RFP process and award contract to successful vendor
2. Permits	<ul style="list-style-type: none">Permitting process is delayed until vendor is selected	<ul style="list-style-type: none">Permitting process continues during this period
3. Construction	<ul style="list-style-type: none">Motorola has provided a tentative construction project planAwaiting RFP award for construction	<ul style="list-style-type: none">Construction documents for modifications as needed are being completed
4. Communications Systems	<ul style="list-style-type: none">MCP in conjunction with Gately Communications continued procurement process for microwave equipment	<ul style="list-style-type: none">Procurement process for microwave equipment will be completed.
5. Other Activity	<ul style="list-style-type: none">MCP continued project status conference calls with the County	<ul style="list-style-type: none">MCP will continue bi-weekly conference calls with the Clients



Richmond County
PSAP Consolidation and Construction
Monthly Progress Report

April 2016

Activity	This Period	Next Period
1. Design	<ul style="list-style-type: none">County Commission awarded contract to ADW ArchitectCounty and MCP staff worked with ADW to complete building programming	<ul style="list-style-type: none">Work with Architect to finalize building design
2. Permits	<ul style="list-style-type: none">No Activity this reporting period	<ul style="list-style-type: none">No activity anticipated on permitting for next reporting period
3. Construction	<ul style="list-style-type: none">No Activity this reporting period	<ul style="list-style-type: none">Begin work on construction RFP documentsComplete revised site survey with new building designConvey property from the City of Rockingham to Richmond County
4. Communications Systems	<ul style="list-style-type: none">No Activity this reporting period	<ul style="list-style-type: none">No activity anticipated on communications systems for next reporting period
5. Other Activity	<ul style="list-style-type: none">Richmond County Director published the first issue of the Richmond County Emergency Communications Consolidation Project Newsletter with distribution to elected officials, consolidation agencies and county staff	<ul style="list-style-type: none">Regular communications with project team, as needed

Psap ID	PSAP	4/1	4/2	4/3	4/4	4/5	4/6	4/7	4/8	4/9	4/10	4/11	4/12	4/13	4/14	4/15	4/16	4/17	4/18	4/19	4/20	4/21	4/22	4/23	4/24	4/25	4/26	4/27	4/28	4/29	4/30
89	Ahoskie Police Department	LOW	YES	YES	YES	LOW	YES	YES	YES	YES	YES	LOW	YES	YES	YES	YES	YES	YES	YES	LOW	LOW	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES
2	Alamance County Central Communications	YES	YES	YES	YES	LOW	LOW	YES	YES	YES	LOW	YES	LOW	YES	YES	YES	YES	YES	YES	YES	YES	LOW	YES	YES	YES	YES	YES	YES	YES	YES	YES
3	Alexander County E9-1-1 Communications	YES	YES	LOW	YES	LOW	YES	YES	YES	YES	YES	LOW	YES	YES	LOW	YES	YES	YES	YES	LOW	YES	YES	YES	YES	YES	YES	YES	YES	YES	LOW	YES
4	Alleghany County E911	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	LOW	YES	LOW	LOW	YES	YES	YES	LOW	YES	YES	YES	YES	YES	YES	YES	YES	YES
5	Anson County Emergency Communications	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES
6	Ashe County Communications Center	YES	YES	YES	YES	LOW	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	LOW	YES	YES	LOW	YES	LOW	YES	YES	YES
7	Avery County Communications Center	YES	YES	YES	YES	YES	YES	YES	YES	LOW	YES	YES	LOW	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES
8	Beaufort County Communications Center	YES	YES	YES	YES	YES	YES	LOW	YES	YES	LOW	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES
66	Beech Mountain Police Department	NO	YES	YES	NO	NO	YES	YES	NO	NO	NO	YES	YES	NO	NO	NO	NO	NO	NO	YES	YES	NO	NO	NO	YES	YES	YES	YES	YES	NO	NO
9	Bertie County Communications	LOW	LOW	YES	YES	LOW	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	LOW	YES	YES	LOW	YES	YES	YES	LOW	YES	YES
10	Bladen County Central Communications	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	LOW	LOW	NO	NO	NO	NO	NO	LOW	YES	YES	YES	YES	YES
67	Boone Police Department 911	YES	YES	YES	YES	LOW	YES	YES	YES	YES	YES	YES	YES	LOW	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES
11	Brunswick County Central Communications	YES	YES	LOW	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES
12	Buncombe County Emergency Communications	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	LOW	YES	YES	YES	YES	YES	YES	YES	YES	LOW	YES	YES	LOW	YES	YES
13	Burke County ECC (BCECC)	YES	YES	YES	YES	YES	LOW	YES	YES	LOW	YES	YES	YES	YES	YES	YES	YES	YES	YES	LOW	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	LOW
193	Burlington PD	YES	YES	LOW	YES	YES	YES	YES	YES	YES	LOW	YES	YES	YES	LOW	YES	YES	YES	YES	YES	YES	LOW	LOW	YES	YES	YES	YES	YES	YES	YES	YES
21	Butner Public Safety Communications	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO
17	Cabarrus County Sheriff's Office Communications	YES	YES	LOW	YES	YES	LOW	YES	YES	YES	LOW	YES	LOW	LOW	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	LOW	YES	YES	YES	YES	YES	YES
18	Caldwell County Sheriff's Office/E-911 Comm Center	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	LOW	YES	YES	LOW	LOW	YES	YES	LOW	YES	YES	YES	LOW	LOW	YES	YES	YES	YES	YES
19	Carteret Emergency Communications Center	YES	YES	YES	YES	YES	YES	YES	YES	YES	LOW	LOW	YES	LOW	YES	YES	YES	LOW	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES
60	Cary Police Department	YES	YES	LOW	YES	YES	YES	YES	YES	LOW	LOW	YES	YES	YES	YES	YES	LOW	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES
20	Caswell County 911 Communications	YES	YES	YES	LOW	YES	LOW	YES	YES	YES	YES	LOW	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	LOW
22	Catawba Co Communications Center	YES	YES	YES	YES	YES	YES	YES	YES	LOW	YES	YES	YES	LOW	YES	YES	YES	LOW	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES
125	Charlotte-Mecklenburg Police Communications	YES	YES	LOW	YES	YES	LOW	YES	YES	YES	LOW	YES	YES	YES	YES	YES	YES	LOW	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES
23	Chatham County Emergency Operations	YES	LOW	LOW	YES	YES	YES	YES	YES	YES	LOW	YES	YES	YES	YES	YES	LOW	LOW	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES
25	Cherokee County 911 Communications	YES	YES	YES	YES	YES	YES	YES	LOW	YES	LOW	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	LOW	YES	YES
26	Chowan Central Communications	LOW	YES	LOW	LOW	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	LOW	LOW	YES	YES	YES	YES	YES	YES	YES	YES
79	City of Durham Emergency Communications	YES	YES	LOW	YES	YES	YES	YES	YES	YES	LOW	YES	YES	YES	YES	YES	YES	LOW	YES	YES	YES	YES	YES	YES	YES	LOW	YES	YES	YES	YES	YES
112	City of Jacksonville	YES	YES	LOW	YES	YES	YES	YES	YES	YES	LOW	YES	LOW	YES	YES	YES	YES	LOW	YES	YES	YES	YES	LOW	YES	LOW	YES	YES	YES	YES	YES	YES
27	Clay County E911	YES	LOW	YES	YES	YES	YES	YES	LOW	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	LOW
28	Cleveland County Communications	YES	YES	YES	YES	YES	YES	LOW	YES	YES	LOW	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES
31	Columbus Central Communications	YES	YES	YES	YES	LOW	YES	YES	YES	YES	YES	YES	LOW	YES	YES	YES	YES	LOW	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES
126	Cornelius Police Communications	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	LOW	LOW	LOW	YES	YES	YES	LOW
34	Craven County Emergency Communications	YES	YES	LOW	LOW	YES	YES	YES	YES	YES	LOW	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES
36	Cumberland County 9-1-1	YES	YES	YES	LOW	YES	YES	LOW	YES	YES	LOW	YES	LOW	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	LOW	YES	YES	YES
40	Currituck Communications	YES	YES	YES	LOW	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	LOW
42	Dare Central Communications	YES	YES	LOW	LOW	YES	YES	YES	YES	YES	LOW	YES	LOW	YES	LOW	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES
76	Davidson County 911	YES	YES	LOW	YES	YES	YES	LOW	LOW	YES	YES	YES	YES	LOW	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES
77	Davie County 911 Communications	YES	LOW	LOW	YES	YES	YES	YES	YES	YES	LOW	YES	LOW	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	LOW
73	Dunn Police Dept.Telecommunications Center (NRC)	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO
78	Duplin County Communications	YES	YES	YES	YES	LOW	YES	YES	YES	YES	YES	YES	LOW	YES	LOW	YES	YES	LOW	YES	YES	YES	YES	YES	LOW	YES	YES	YES	YES	YES	YES	YES
52	Eastern Band of Cherokee Indians Public Safety Disp	YES	YES	LOW	YES	LOW	LOW	YES	YES	YES	YES	LOW	YES	YES	YES	LOW	YES	YES	YES	LOW	YES	YES	YES	YES	YES	YES	YES	YES	LOW	LOW	YES
37	Eden Police Communications (NRC)	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO
80	Edgecombe County 911	YES	YES	YES	YES	YES	YES	YES	YES	YES	LOW	YES	LOW	YES	YES	LOW	YES	LOW	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES
39	Fayetteville Communications	YES	YES	LOW	YES	YES	LOW	YES	YES	YES	LOW	LOW	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	LOW	YES	YES	YES	YES	YES
83	Forsyth County 911 Communications	YES	YES	LOW	YES	YES	YES	YES	YES	YES	LOW	YES	YES	YES	YES	YES	YES	LOW	YES	YES	LOW	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES
85	Franklin County Communications Center	YES	YES	YES	YES	LOW	YES	YES	YES	YES	LOW	YES	LOW	YES	YES	YES	YES	YES	YES	YES	YES	LOW	YES	YES	YES	YES	YES	YES	YES	YES	YES
86	Gaston County 911 Communications	YES	YES	LOW	YES	LOW	LOW	YES	YES	YES	YES	YES	YES	YES	LOW	YES	YES	LOW	YES	YES	LOW	YES	YES	YES	YES	LOW	YES	YES	YES	YES	YES

59	Raleigh-Wake County Emergency Comm Center	YES	LOW	LOW	YES	YES	YES	YES	YES	YES	LOW	YES	YES	YES	YES	YES	LOW	YES	YES	YES	YES	YES	YES	LOW	YES	YES	YES	YES	YES	YES	YES		
99	Randolph County 911	YES	YES	YES	YES	YES	YES	YES	YES	LOW	LOW	YES	LOW	LOW	YES	YES	YES	LOW	YES	YES	YES	YES	YES	YES	LOW	YES	YES	YES	YES	YES	YES		
41	Reidsville Police Dept. Communications (NRC)	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO		
97	Richmond County Emergency Center	YES	YES	YES	YES	YES	YES	YES	LOW	YES	YES	YES	LOW	YES	YES	YES	LOW	LOW	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES		
96	Robeson E-911 Communications Center	YES	YES	YES	YES	YES	YES	LOW	YES	YES	YES	LOW	LOW	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES		
43	Rockingham County 911 Communications	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	LOW	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	LOW	LOW	YES	YES	
117	Rocky Mount Central Communications	YES	YES	LOW	LOW	LOW	YES	YES	YES	YES	YES	YES	LOW	LOW	LOW	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	
44	Rowan County Telecommunications	YES	YES	LOW	YES	YES	LOW	YES	YES	YES	YES	YES	YES	YES	LOW	LOW	YES	LOW	YES	YES	LOW	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	
45	Rutherford County Communications	YES	YES	YES	YES	YES	LOW	LOW	YES	YES	LOW	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	LOW	
46	Sampson County 911 Communications	YES	YES	YES	YES	LOW	YES	LOW	YES	YES	YES	LOW	LOW	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	LOW	YES	YES	YES	
101	Sanford Police Dept Communications Center	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	LOW	LOW	YES	YES	YES	LOW	YES	YES	YES	YES	LOW	YES	YES	YES	YES	YES	YES	YES	YES	YES	
48	Scotland County Emergency Communications	YES	YES	YES	YES	YES	LOW	LOW	YES	YES	YES	YES	LOW	LOW	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	LOW	YES	YES	YES	YES	YES	
30	Shelby Police Communications	YES	YES	YES	YES	LOW	YES	YES	YES	YES	LOW	LOW	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	
49	Stanly County E911 Communications	YES	YES	YES	YES	YES	LOW	YES	YES	YES	LOW	YES	LOW	YES	YES	YES	YES	LOW	YES	YES	YES	YES	YES	YES	YES	LOW	YES	YES	YES	YES	YES	YES	
50	Stokes County Emergency Communications	YES	YES	YES	YES	LOW	YES	YES	YES	LOW	LOW	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	LOW	YES	YES	YES	YES	YES	LOW	LOW	YES	YES
51	Surry County 911 Communications	YES	YES	LOW	YES	YES	YES	LOW	YES	YES	YES	YES	LOW	YES	LOW	YES	YES	LOW	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES
53	Swain County 911	YES	YES	YES	YES	LOW	YES	YES	YES	YES	LOW	LOW	YES	YES	YES	LOW	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES
81	Tarboro Police Communications	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	LOW	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES
54	Transylvania County 911 Center	LOW	YES	YES	YES	YES	YES	YES	LOW	YES	LOW	YES	YES	LOW	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	LOW	YES	YES	YES	YES	YES	YES
55	Tyrrell County Sheriffs Dept. E911 Dispatch	LOW	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	NO
110	UNC-CH Public Safety	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO
57	Union County Communications/E911	LOW	YES	LOW	YES	LOW	YES	YES	YES	LOW	YES	YES	YES	YES	YES	YES	YES	LOW	YES	YES	YES	YES	LOW	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES
16	Valdese Public Safety Service Center [Burke Backup]	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO	NO
62	Warren County E-911 Communications	YES	YES	YES	YES	YES	LOW	LOW	YES	YES	YES	YES	YES	YES	YES	YES	LOW	YES	YES	YES	YES	YES	LOW	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES
63	Washington County Communication Center	YES	YES	YES	YES	YES	YES	LOW	YES	YES	YES	YES	LOW	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	LOW	YES	YES	YES	YES	YES	YES	LOW
64	Watauga County Dept of Communications	YES	YES	YES	YES	YES	YES	YES	LOW	LOW	YES	YES	YES	LOW	YES	YES	YES	YES	YES	YES	YES	YES	LOW	YES	YES	YES	YES	YES	LOW	YES	YES	YES	YES
68	Wayne County Central 911	YES	YES	YES	YES	LOW	LOW	LOW	YES	LOW	LOW	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES
69	Wilkes County Emergency Communications	YES	YES	YES	YES	YES	LOW	YES	YES	YES	YES	YES	LOW	YES	YES	YES	YES	YES	YES	YES	YES	YES	LOW	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES
70	Wilson County Emergency Communications	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES
84	Winston Salem Police Department	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	LOW	LOW	YES	YES	YES	YES	LOW	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES
71	Yadkin County Sheriff's Office	YES	YES	YES	LOW	LOW	YES	YES	YES	YES	YES	LOW	YES	YES	LOW	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	LOW	YES	YES	YES	YES	YES	YES	YES
72	Yancey County E-911	YES	YES	YES	YES	YES	YES	YES	YES	YES	LOW	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	YES	LOW	LOW	YES	YES	YES	YES	YES

Legend	
YES	Normal to High 911 Call Volume
LOW	Low 911 Call Volume
NO	No 911 calls received

PSAP Grant-Statewide 911 Projects Fund

		Grant Completion (+/-)	Total Disbursed FY 2011 - FY2014	Apr-16	May-16	Remaining Grant Balance
Fund Balance				\$32,673,314.83	\$30,528,644.77	
Grant Award FY2012	FY2012 Grant Award Total	Completed Grant Disbursement				
Burke County	7,280,630.00		-6,951,958.20			328,671.80
Rockingham County	7,826,000.00		-6,801,027.57			681,278.05
Grant Award FY2013	FY2013 Grant Award Total	Completed Grant Disbursement				
Brunswick County	2,100,000.00		-1,374,083.13			20,866.55
Lenoir County	7,400,000.00		-6,595,558.27			484,163.75
Grant Award FY2014	FY2014 Grant Award Total	Completed Grant Disbursement				
Anson County G2014-01	949,000.00		-797,434.36			151,565.64
Bladen County G2014-02	300,000.00		-175,515.31			0.00
Gates Co. Central G2014-03	149,000.00		-149,000.00			0.00
Henderson County G2014-04	3,600,000.00		-3,371,610.72			166,706.29
Hertford County G2014-05	4,250,000.00		-379,594.45	-493,354.27		1,538,688.00
Orange County G2014-06	625,828.00		-538,141.28			71,449.22
Swain County G2014-07	610,000.00		-568,446.02			12,754.53
Grant Award FY2015	FY2015 Grant Award Total	Completed Grant Disbursement				
Caldwell County G2015-001	1,022,399.00		0.00			27,099.38
Dare County G2015-002	7,002,795.00		-160,785.33			6,503,823.98
Haywood County G2015-003	2,694,827.00		-131,738.80	-689,802.21		1,103,931.77
Swain-Jackson Co G2015-004	859,681.00		-763,309.04			0.00
Grant Award FY2016	FY2015 Grant Award Total	Completed Grant Disbursement				
Graham County G2016-01	3,401,528.00		0.00	-11,407.00		3,401,528.00
Hyde County G2016-02	1,266,887.00		0.00			1,266,887.00
Richmond County G2016-03	6,357,537.00		0.00	-39,549.80		6,357,537.00
STATEWIDE PROJECTS:						
E-CATS	3,000,000.00		-2,440,646.07			269,099.81
E-CATS II	2,000,000.00		0.00	-59,229.53		1,689,201.13
Interpretive Services	1,155,000.00		0.00			1,155,000.00
Ortho Project III Image 14	3,987,667.00		-3,421,187.39			523,953.58
Ortho Project III Image 15	3,719,332.00		-1,517,972.83	-61,400.89		334,396.35
Ortho Project III Image 16	4,076,752.00		0.00	-813,056.20		3,059,526.80
Approved Transfer from PSAP Fund Interest				23,129.84		
Total Ending Fund Balance				\$ 30,528,644.77	\$ 30,528,644.77	\$ 29,148,128.63
						\$ 29,148,128.63
						\$ 1,380,516.14

NG 911 FUND	Revenue 10%	Interest	NG 911 Disbursement	NG 911 Fund Balance
January 2016	\$578,782.48		\$0.00	\$578,782.48
February 2016	630,931.12		329.28	1,210,042.88
March 2016	824,023.25		756.67	2,034,822.80
April 2016	\$723,910.48		\$1,432.18	2,760,165.46
May 2016				
June 2016				

CMRS FUND:	CMRS Revenue	Interest	CMRS Disbursement	GRANT Allocation	CMRS Fund Balance
Beginning Fund Balance:					\$1,326,272.78
July 2015	\$755,329.89	\$587.16	\$263,884.10		\$1,818,305.73
August 2015	825,442.67	864.28	225,238.68		2,419,374.00
September 2015	690,604.43	1,271.87	219,778.40		2,891,471.90
October 2015	735,377.74	1,516.12	21,408.02		3,606,957.74
November 2015	761,553.47	1,692.66	379,473.69		3,990,730.18
December 2015	726,073.96	2,121.08	859,158.81		3,859,766.41
January 2016	697,462.98	2,295.25	187,747.94		4,371,776.70
February 2016	678,800.71	2,487.18	452,663.30		4,600,401.29
March 2016	703,508.32	2,876.75	3,090,030.85		2,216,755.51
April 2016	652,816.70	1,560.23	207,795.11		2,663,337.33

Revenue							GRANT Allocation Transfer out	Monthly Expenditure	Fund Balance
PSAP FUND	PSAP 80%	Wireline	VOIP	Prepaid Wireless	Interest	Total			\$
									16,312,532.95
July 2015	\$3,021,319.56	\$1,135,511.24	\$1,003,072.05	\$1,349,460.80	\$7,221.78	\$6,516,585.43		\$4,299,386.18	\$18,529,732.20
August 2015	3,301,770.69	1,193,516.67	1,484,185.43	829,155.61	8,807.60	6,817,436.00		4,130,307.15	\$21,216,861.05
September 2015									
	2,762,417.73	1,232,962.11	938,447.56	923,432.19	11,153.79	5,868,413.38	18,618,895.26	4,105,258.87	\$4,361,120.30
October 2015	2,941,510.96	954,578.04	938,549.82	862,014.38	2,286.71	5,698,939.91		4,139,932.30	\$5,920,127.91
November 2015	3,046,213.89	1,322,098.40	988,899.15	750,843.61	2,778.18	6,110,833.23		4,146,495.24	\$7,884,465.90
December 2015	2,904,295.86	1,145,867.47	983,068.59	864,393.73	4,190.61	5,901,816.26		4,146,495.24	\$9,639,786.92
January 2016	2,789,851.92	692,708.80	976,928.15	704,234.46	5,732.39	5,169,455.72		4,146,495.24	\$10,662,747.40
February 2016	2,715,202.89	1,232,670.04	994,902.49	821,413.47	6,066.23	5,770,255.12		4,146,495.24	\$12,286,507.28
March 2016	2,814,033.24	698,217.56	883,733.08	716,906.83	7,683.08	5,120,573.79		4,146,495.24	\$13,260,585.83
April 2016	2,611,266.79	1,345,268.74	938,596.53	902,093.55	9,333.29	5,806,558.90		4,146,495.24	\$14,920,649.49

The NC 911 Board welcomes comments from state and local government officials, first responders, finance directors, 911 directors, citizens and interested parties about any 911 issue(s) or concern(s). Your opinions are valued in terms of providing input to the NC 911 Board members.

When addressing the Board, please state your name and organization for the record and speak clearly into the microphone.

Speakers:

Executive Director Report

Richard Taylor

a) Haywood County Grant Extension Request

(vote required)

Haywood County Sheriff's Office

GREGORY D. CHRISTOPHER

Sheriff

April 19, 2016

Richard Taylor, ENP Executive Director
Information Technology Services NC 911 Board
PO BOX 17209
Raleigh, NC 27619-7209

Subject Grant Project Contract #G2015-003/Haywood County PSAP Relocate Project

Good Morning Mr. Taylor

On behalf of Haywood County, I would like to officially request an extension for the Haywood County PSAP Relocation project. I apologize in advance for the oversight of the 90 day notification prior to contract completion date of December 31, 2015 and respectfully request a waiver on that date to fully complete the project as expected. The expenses that have been encumbered since January 1, 2016 is \$771,632. This amount is based on invoices from contracts that were approved in 2015. Haywood County fully expects the project to come in within budget and will not be requesting additional funds.

The project was delayed for a number of reasons but was mainly due to RFP responses that did not meet the Haywood County procurement requirements. This resulted in the reissuance of a couple of RFP's which took up a good bit of time. The project has really picked up steam since the first of the year and now is proceeding nicely with both the renovated space for the 911 center and the radio tower. The center is about 75% complete and the radio tower is at 95%. We anticipate the 911 center will be available to begin equipment installations by the middle of May. By allowing us the extension, we can have a more organized phased approach for the different vendors to get in and do their work and it will also allow us the necessary time for acceptance testing.

Although we believe we will go live the first week of August, we are requesting that we be granted the extension until August 31, 2016 to compensate any unforeseen installation issues.

Thank you for your consideration in this matter.

Sincerely

Chanda Morgan
911 Director
Haywood County
215 N Main St.
Waynesville NC 28786

b) Hertford County Grant Extension Request
(vote required)



Hertford County

**115 Justice Drive • Suite 1
Winton, NC 27986**

May 5, 2016

RECEIVED

MAY 9 2016

NC911 Board

**TELEPHONE
252-358-7805**

Mr. Richard Taylor
Executive Director
N.C. 911 Board
P.O. 17209
Raleigh, NC 27609

Re: Contract No. 2014-05 Extension Request

Dear Mr. Taylor:

In accordance with Contract No. 2014-05 AGREEMENT Section 3. Changes in the Project, e., which specifies "A request for change in the project period requires advance written approval by the 911 Board Executive Director. This request must be submitted in writing, stating the basis for the request, to the 911 Board Executive Director at least 90 calendar days prior to the expiration of the Grant. The Grantee shall submit a revised budget and any other documentation or information requested by the 911 Board Executive Director indicating the planned use of all unexpended funds during the extension period."

The original Substantial Completion date for the Hertford County E911 Consolidated Project was March 19, 2016. However, we received a letter requesting a time extension from the Project Architect Becker Morgan on behalf of the General Contractor, requesting a 28 day extension based on adverse weather, which was granted by the Hertford County Board of Commissioners. In addition, there are a number of installations that are either in process or to be completed within the next thirty (30) days with corresponding expenditures very likely to come after June 30, 2016. Because we were unable to foresee the referenced issues above, we were unable to meet the requirement to submit this extension request 90 days prior to the expiration of the Grant. Yet because of the above referenced issues, Hertford County/Grantee is requesting a sixty (60) day extension of the AGREEMENT.

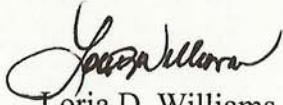
This request for a sixty (60) day extension does not seek additional funding, as the project can and will be completed within the authorized Grant award of \$4,250,000.

Attached is a revised budget that includes anticipated expenditures to come after June 30, 2016, in addition to an installation schedule of work to be completed to close-out the project.

Mr. Richard Taylor
Page 2

Thank you in advance for your consideration and understanding of this request for extension.

Sincerely,

A handwritten signature in black ink, appearing to read "Loria D. Williams", written in a cursive style.

Loria D. Williams
Hertford County Manager

C: David Brown, Hertford County E911 Director

**AMENDED BUDGET
E911 CONSOLIDATION PSAP PROJECT
HERTFORD COUNTY**

	Grant Submitted	Actual (Revised)	YTD	Remaining
Building Construction				
Construction	2,028,000	2,593,490	1,937,129	656,361
Contingency	101,400	48,447	--	48,447
Escalation @9%	182,520	--	--	--
Design Services	162,240	391,959*	390,930	1,029
Consultant	75,000	--	--	--
Permitting	10,000	--	--	--
Mat./Testing/Inspections	30,420	16,000	14,547	1,453
Water/Sewer Connection	<u>10,000</u>	<u>5,000</u>	<u>--</u>	<u>5,000</u>
Subtotal	\$2,599,580	\$3,054,896	\$2,342,606	\$712,290
Communication Systems				
Telephony (Admin)	29,080	--	--	--
Telephony (E911)	220,000	183,851	91,926	91,926
CAD	220,000	111,340	53,597	57,743
Consol. Radio System	431,027	264,097	--	264,097
IT Equipment	283,873	213,978	--	213,978
EOC Media Control Room	98,160	116,808	92,382	24,426
UPS**	110,000	--	--	--
Cabling Infrastructure	112,000	66,331	32,924	17,315
Camera Monitor System	34,120	37,192	--	37,192
Door & Fire Security**	55,000	--	--	--
Station Furniture	57,160	98,885		98,885
Office Furniture/ 24/7 Chairs	--	67,651	44,256	23,395
Logging Recorder	--	29,971	--	29,971
Subtotal	\$1,650,420	\$1,190,104	\$315,085	\$871,717
TOTAL	<u>\$4,250,000</u>	<u>\$4,245,000</u>		

#	System	Vendor	Vendor Notified of Install Availability	Available Install	Estimated Finish	Contact Person	Phone Number
1	System Furniture	Russ Bassett	via email 3/23/2016	5/3/2016	5/6/2016	Ashley Tirado	800-350-2445 X 3399
2	System Furniture - Power	Watson Electric				John Williams	252-290-2417
3	System Furniture - Cable	MTS	via email 4/22/2016	5/3/2016	5/6/2016	Ryan Benton	919-376-6676
4	Administrative Furniture	Commercial Interior Solutions	David communicated with Candice	5/6/2016		Candice Gurganus	910-674-9470
5	9-1-1 Facilities	Century Link	Phone call on 4/13/2016	5/13/2016	5/13/2016	Heath Bryant	252-332-8011
6	9-1-1 Trunk/ALI/Phone Lines	Century Link	Phone call on 5/2/2016	5/16/2016	5/17/2016	Rob Robinson	704-213-4113
7	IT Network/Admin Phones	SoundSide Group		5/2/2016	5/20/2016	Eric Koss	252-287-8233
8	Radio Consoles/Control Stations	Southeastern Cable Products		5/10/2016	5/13/2016	Donna Burden	252-332-6764
9	9-1-1 Answering Equipment/Master Clock	Wireless Communications		5/23/2016	5/27/2016	Bruce Williams	336-324-3627
10	Audio Visual	MTS	via email 4/28	5/2/2016	5/28/2016	Randy Boyd	336-907-6403
11	Access Control	SWC	via email 4/27	5/10/2016	5/13/2016	Brian Schuknecht	256-303-0162
12	CAD/Mobile Data	Southern Software	Project call 4/25	5/9/2016	5/13/2016	Brent Boykin	919-218-4901
13	Logging Recorder	EdgeOne		5/16/2016	5/17/2016	Todd Williams	919-554-1954
14	Cable TV	Time Warner		TBD	TBD	AJ Governali	919-218-4038
15							

Notes

4/27 - Cadet indicated they would do the floor penetrations and will have electrician on-site for the Russ Bassett installation on 5/3

4/27 - they will be on-site to start install on 5/2 and will be on-site for Russ Bassett installation on 5/3;
plywood has to be done in data room for cable raceway

Recently got the pull string in the conduit; Century Link say construction is scheduled to have this work done on May 13th. This is the installation of the 50 pair copper cable.

5/2 - 911 and ALI trunks will be installed after the copper has been installed into the building.

4/27 - County IT had staff on site coordinating racks and CRAC install.

4/27 - SEC will have racks delivered at 9 AM on Thursday

4/27 - Wireless will not be available to install until 5/23; they can work around on-going training; they need to have 911 trunks, ALI and phone lines installed to complete their installation.

4/28 - 5/2 to 5/12 install AV equipment; 5/23- 5/27 - Programming, testing, and commissioning

4/27 - they can move once the doors are installed.

4/26 - Eric working with SS for remote access to server; once installed on site they can finish installation.

4/13 - Will be installed in County IT rack so will have to coordinate with them on scheduling install. 4/25
- Indicated they will not be installing until the radio and telephone are done.

MTS demarcating cables at wall where conduits were expected to enter the data room. Telephone demarcation wall.

c) Caldwell County Grant Extension Request
(vote required)

Caldwell County Grant Extension Request

To: NC State 911 Board

From: Caldwell County

Date: 5/18/2016

Re: Caldwell County Grant Extension Request

Caldwell County would like to request an extension to our 911 Grant that was originally set to end on December 31, 2015. We are requesting no additional funds. We simply need more time to complete our Motorola Radio System installation. We have had several delays in getting our network connections completed for the MCC7500 system to be connected directly to the VIPER center at NCSHP. An extension to August 31, 2016 should be enough for our system to be completed.

We thank you for your consideration on this matter.

Lucas Bentley
Caldwell County IT Director

d) Update On Statewide School Safety Project

SESSION LAW 2015-241

SECTION 8.26.(c) Article 8C of Chapter 115C of the General Statutes is amended by adding a new section to read:

"§ 115C-105.49A. School Risk and Response Management System.

(a) The Department of Public Safety, Division of Emergency Management, and the Center for Safer Schools shall construct and maintain a statewide School Risk and Response Management System (SRRMS). The system shall fully integrate and leverage existing data and applications that support school risk planning, exercises, monitoring, and emergency response via 911 dispatch.

(b) In constructing the SRRMS, the Division of Emergency Management and the Center for Safer Schools shall leverage the existing enterprise risk management database, the School Risk Management Planning tool managed by the Division. The Division shall also leverage the local school administrative unit schematic diagrams of school facilities. Where technically feasible, the SRRMS shall integrate any anonymous tip lines established pursuant to G.S. 115C-105.51 and any 911-initiated panic alarm systems authorized as part of a SRMP pursuant to G.S. 115C-47(40). The Division and the Center for Safer Schools shall collaborate with the Department of Public Instruction and the North Carolina 911 Board in the design, implementation, and maintenance of the SRRMS.

You may report, that as of this message, 98% of all public schools in NC have installed panic alarms. There may be new schools that have not installed yet, but there will be few of those and we have no record of them yet.

Let me know if I may provide further assistance.

Best

Benjamin J. Matthews, Ph.D.

Deputy Chief Financial Officer for Operations

Department of Public Instruction

With regards to the panic alarm button, here is an update:

- Have requirement analysis data from the three regional PSAP gatherings that you held;
- Have focused attention on getting the two applications (SRMP and SERA) up and running;
- At present, the SRMP is in production and we are training and meeting with Counties / School Districts to establish risk management plans;
- SERA (the viewer used by LE, EM, First Responders and Dispatchers) is in staging. We anticipate moving SERA to production with phased-in accessibility for (1) SHP and SBI; (2) Local LE, EM, Dispatch and Fire; and, (3) EMS and volunteer fire. This phasing is due primarily to the complexity of NCID being used by other entities / individuals other than state employees.
- Will be scheduling additional requirement meetings with Schools / LE / PSAPs / State Government stakeholders on the Panic Alarm button / application. Schedule for events will be in June. Commissioner Bakers also wants to implement Panic Alarm on the State Government complex and then on schools.
- We can go out with an RFI / RFP soon thereafter.

Let me know if you have questions

Standards Committee Report

a) Rules Review Status

Laura Sykora
Richard Bradford

AGENDA
RULES REVIEW COMMISSION
Thursday May 19, 2016 10:00 A.M.
1711 New Hope Church Rd., Raleigh, NC 27609

Ethics reminder by the chair as set out in G.S. 138A-15(e)

Approval of the minutes from the last meeting

Follow-up matters:

Pesticide Board - 02 NCAC 09L .0504, .0505, .0507, .0522, .1102, .1104, .1108 (Reeder)

911 Board - 09 NCAC 06C .0111, .0112, .0113, .0114, .0205, .0216 (Reeder)

Social Services Commission - 10A NCAC 71P .0101, .0102, .0103, .0201, .0202, .0301, .0302, .0303, .0304, .0306, .0401, .0402, .0403, .0404, .0405, .0406, .0501, .0502, .0504, .0505, .0506, .0507, .0508, .0601, .0602, .0603, .0604, .0608, .0701, .0702, .0704, .0705, .0801, .0802, .0803, .0804, .0805, .0902, .0903, .0904, .0905, .0906 (Thomas)

911 Funding Committee Report **Jason Barbour**

a) Funding Reconsideration Request

i. Person County

(vote required)

Person County Emergency Services

911 Communications Division

301 Hill Street
Roxboro, NC 27573
336-597-0545

Doug Young, *Emergency Services Director*

Brett Wrenn, *Communications Manager*

Funding Reconsideration for FY 2016-2017

1. The new funding model is based upon actual expenditures; please explain why you need additional expenses.

The additional costs in our Funding Reconsideration are for the Telephone expenses associated with the Intrado A911 solution which have increased our Telephone expenses by \$10,071.87 as a monthly recurring cost. Also, one time contractor cost to resolve addressing issues county-wide. This is needed to ensure geo-location of address are compliant with movement to NG911. While also upgrading our equipment for over the past two year to better prepare for NG911, we have identified areas in which our current computer aided dispatch platform is unable to accommodate. Leasing the CAD product will reduce the capital expense. Within the lease we have secured five years of support at same rate, also reducing overall cost.

2. If your request are based on capital expenditures for the next year, did you, or will you apply for a grant from the 911 board?

The costs associated with this reconsideration cycle have already been identified in the previous reconsideration that was approved by the 911 Board for the funding year 2015-2016. Considering that these costs are all eligible expenses no grant will be submitted.

3. How will the additional funding improve your efficiency for delivering 911 services?

The additional funding will allow us to maintain our equipment and make much needed enhancements that allow for efficient services to the citizens and visitors to Person County. However, these enhancements will meet and exceed the 911 Boards mandate to move our County toward Next Generation Compliance. By maintaining these enhancements we will have access to a much more reliable system allowing a faster system to accept and process calls for service. Proposed CAD product will provide 911 staff with the ability to directly text a 911 caller from CAD, thus providing faster service and more actuate response. Our current CAD solution has been in place since 1996.

4. Are the increases based upon the expanded use of 911 funds?

No.

5. Explain in detail how the current fund balance will be used to offset increases in expenditures?

We do plan to use \$60,423 of current fund balance to offset cost of both projects.



Proudly Serving the Citizens of Person County, NC Since 1977

Person County Emergency Services

911 Communications Division

301 Hill Street
Roxboro, NC 27573
336-597-0545

Doug Young, *Emergency Services Director*

Brett Wrenn, *Communications Manager*

6. Complete time line of completion for capital expenses.

Our reconsideration includes two capital expense project, both of which have a focus of better preparing for Next Generation 911. First off the map/addressing project, if funded, would be slated to begin August 2016 and completed by November. This project does have many variables that could impact the actual date of complete, such as special condition of “boots on the ground” being needed to complete the address. Secondly, computer aided dispatch project, if funded, would begin July 2016 with a build-out time of approximately eight months. Finally completion would be expected to roughly May or June 2017.



Proudly Serving the Citizens of Person County, NC Since 1977

North Carolina 911 Board

PSAP Name: Person County 911

Contact Name: Brett Wrenn

Contact Address: 216 Barden Street

City: Roxboro

Zip: 27573

Contact Email: Bwrenn@personcounty.net

Instructions: All requests for review of PSAP Distribution amount must use this form with each request. Please do not change block descriptors, formulas or formatting. ***PLEASE SEE INSTRUCTIONS tab for further details All requests must be filed with the NC 911 Board no later than February 19, 2016. Email this form and all supporting documentation to marsha.tapler@nc.gov. If you have questions regarding this form or filing a request, please call Marsha Tapler at 919-754-6344 or email at marsha.tapler@nc.gov.***

June 30, 2015 Emergency Telephone System Fund Balance:

\$170,765.21

	FY2015 (2014-2015) ACTUAL Expenditures from Reconciled Report	FY2017 (2016-2017) Requested Increase Amount ONE-TIME Capital Purchase Cost	FY2017 (2016-2017) Requested Increase Amount Recurring MONTHLY Cost	FY2017 (2016-2017) Requested Increase Amount Recurring ANNUAL Cost
Expenditure				
Phone Systems - Furniture				
Selective Rtnng/ALI Prov 9-1-1 trk line charges	40,002.81		10,071.87	
Basic line charge only **One administrative line per call-taking position	2,666.73			
Interpretive Services	318.60			
Data Connections for the sole purpose of collecting call information for analysis. If connections is shared with non-eligible 911 device, only a percentage is eligible.				
MPLS-Fiber used for backup PSAPs connections				
Automatic Call Distribution System				
911 telephone equipment (CPE, etc.)	294,059.83			
TDD/TTY				
Furniture: Cabinets, tables, desks which hold 911 equipment	11,972.00			
TOTAL	\$349,019.97	\$0.00	\$10,071.87	\$0.00

	FY2015 (2014-2015) ACTUAL Expenditures from Reconciled Report	FY2017 (2016-2017) Requested Increase Amount ONE-TIME Capital Purchase Cost	FY2017 (2016-2017) Requested Increase Amount Recurring MONTHLY Cost	FY2017 (2016-2017) Requested Increase Amount Recurring ANNUAL Cost
SOFTWARE				
CAD (modules that are part of the call-taking process only)	24,598.86	229,595.30		
GIS (to create and display the base map showing street centerlines and address, address point layer)	9,104.50			
Message switch software **must meet requirements noted in Approved Use of Funds list.				

MCT Digital Voiceless Dispatch Licensing **Allowable for Dispatched Protocols Law, Fire & EMS.	10,940.00	132,520.00		
Voice Logging Recorder				
MIS for 9-1-1 phone system				
Time Synchronization				
Dispatch Protocols (Law, Fire, Medical)	21,162.00			
Quality Assurance for Protocols				
ALI Database software				
Software Licensing				
Radio console software. Some Radio console software will include many additional modules that are not a part of the 911 process and are not eligible.				
Console Audio Box (CAB) software				
Paging software (to send call from CAD to first responder pager or mobile phone)	750.00	3,750.00		
Computer Aided Dispatch (CAD) to Computer Aided Dispatch (CAD) interface software (sending CAD info to another PSAP for dispatch)		14,125.00		
Automated digital voice dispatching software				
Software MAINTENANCE				
TOTAL	\$66,555.36	\$379,990.30	\$0.00	\$0.00

	FY2015 (2014-2015) ACTUAL Expenditures from Reconciled Report	FY2017 (2016-2017) Requested Increase Amount ONE-TIME Capital Purchase Cost	FY2017 (2016-2017) Requested Increase Amount Recurring MONTHLY Cost	FY2017 (2016-2017) Requested Increase Amount Recurring ANNUAL Cost
HARDWARE				
CAD server	63,825.52			
GIS server				
911 Phone server				
Voice logging server	20,000.00			
Monitors	422.18			
Computer Workstations	53,780.40			
Time Synchronization				
UPS				
Generator				
Call Detail Record Printer (automatically captures incoming 911 telephone call data)				
Radio Network Switching Equipment used exclusively for PSAP's Radio Dispatch Consoles (i.e.: CEB, IMC, NSS)				
Fax Modem (for rip & run)				
Printers (CAD, CDR, Reports, etc.)				
Radio Console Dispatch Workstations	24,143.68			
Radio Console Ethernet Switch	305.83			
Radio Console Access Router				
Back Up Storage Equipment for 911 Data Base Systems				
Mobile Message Switch				
Paging Interface With Computer Aided Dispatch (CAD) system				
Alpha / Numeric Pager Tone Generator				
Radio Consolette **as defined in Approved Use of Funds List				
Handheld GPS devices that are used strictly for 911 addressing **as defined in Approved Use of Funds List.				
Hosted Solutions:**Must be approved by 911 Staff prior to reporting.				
Hardware MAINTENANCE				
TOTAL	\$162,477.61	\$0.00	\$0.00	\$0.00

Training Expenditures Total	\$10,058.36	\$0.00	\$0.00
-----------------------------	-------------	--------	--------

IMPLEMENTAL FUNCTIONS

Database Provisioning for 911	998.54		
Addressing for 911	8,100.00	43,000.00	
TOTAL	\$9,098.54	\$43,000.00	\$0.00

Total FY2015 Expenditures	\$597,209.84
---------------------------	--------------

To be completed by 911 Board Staff:

PROPOSED FY2016 FUNDING	\$446,200.40
FY2017 Anticipated Capital Expenditures	\$422,990.30
FY2017 Anticipated Monthly Recurring	\$120,862.44
FY2017 Anticipated Annual Recurring	\$0.00
Subtotal:	\$990,053.14
Fund balance applied:	-\$60,423.00

Requested FY2017 Funding	\$929,630.14
--------------------------	--------------

Approved 20% Carry Forward	\$110,341.50
----------------------------	--------------

From: [Brett Wrenn](#)
To: [Tapler, Marsha](#)
Cc: [Taylor, Richard](#)
Subject: RE: Person FY2017 Funding Reconsideration
Date: Tuesday, March 29, 2016 12:11:56 PM
Attachments: [image004.png](#)
[DOC032916-03292016115112.pdf](#)

Hey Marsha,

I will handle these one by one.

1. Quote with OSSI is good until July 31st
2. Sorry I overlooked their footnote that noted Rutherford County. I was going by the headers and titles within document. Attached is a scanned hard copy.
3. Below is for question 3 & 4
 - a. In FY2015 we were given the okay by the 911 Board to move forward with the project, by funding the "setup" cost. We are live on Intrado's network and have begun our contractual obligation. Within this year's reconsideration I have requested assistance with operational/recurring cost only.

Hopefully this has answered the questions below, however if not please let me know. I am glad to join the Funding Committee meeting to answer or explain if needed.

Thank you,

Brett Wrenn

bwrenn@personcounty.net

Person County Emergency Services

911 Communications Manager

216 W. Barden Street

Roxboro, NC 27573

336-330-2243 (office)

From: Tapler, Marsha [mailto:marsha.tapler@nc.gov]

Sent: Tuesday, March 29, 2016 11:02 AM

To: Brett Wrenn

Cc: Taylor, Richard

Subject: Person FY2017 Funding Reconsideration

Hello Brett,

Per the Funding committee, the following information is required in order to move forward with funding reconsideration request:

1. OSSI quote: How long is the quote valid?
2. Motorola Quote: Proposal is for Rutherford so question as to whether the line count is correct was noted. Request new Motorola quote for Person reflecting

correct line count.

3. What would the cost be if purchased for 3 years instead of 5 year contract?
4. The State does not allow payment before installation. Why is Motorola requesting payment upfront?

Please send information by March 30, 2015 so, it can be reviewed before submitting to the Funding Committee.

Thank you,

Marsha

Marsha Tapler

Financial Analyst, North Carolina 911 Board

NC Department of Information Technology

919.754.6344 office

marsha.tapler@nc.gov

www.nc911.nc.gov



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PRICING

6.1 PRICING SUMMARY

Person County One Time setup fee

Configuration Setup and Project Management	\$ 22,425.85
--	--------------

Person County Recurring Payment

Based on current wirelined telephone numbers	\$ 12,343.62
--	--------------

Total Customer Sale Price **\$777.838 over 60 Months**

The Contract Price in U.S. dollars is \$ 777,838 which will be payable over a 60 month term with an upfront payment of \$22,425.85 and a monthly combined recurring charge of \$12,343.62 for ALI Management service and Voice and Routing service. The monthly recurring charge of \$12,343.62 is based on a quantity of 23,000 wirelined telephone numbers (TN's). Should the quantity of wirelined TN's exceed 23,000, the monthly charge will be recalculated at a rate of \$.258 per TN.

During implementation, the monthly recurring charges will be invoiced in two phases. Phase one will begin upon activation of the ALI Management service; the associated monthly recurring charge is \$ 9,224.98. Phase two will begin upon activation of Voice and Routing services; the associated monthly recurring charge will increase to \$12,343.62. The 60 month terms will commence once all services are live. ALI Management services may be active for one or more months prior to all services going live. A change order will be used to amend the Contract Price to include any additional months of ALI Management service.

6.2 TEXT 2 911 PRICING OPTION SUMMARY

Person County One Time setup fee

Configuration Setup and Project Management	\$ 2,083.33
--	-------------

Person County Monthly Recurring Payment for 60 Months

Text 2 911	\$ 211.87
------------	-----------

From: [Brett Wrenn](#)
To: [Tapler, Marsha](#)
Cc: [Taylor, Richard](#); [Mason, Karen](#)
Subject: RE: Person Co Funding Reconsideration
Date: Tuesday, February 23, 2016 11:54:52 AM
Attachments: [image004.png](#)

Hey Marsha,

Not sure how I missed that last question, sorry for overlooking it. I have reached out to vendor for confirmation on timelines. I do have approximates, however I'd like to be 100% sure before I provide a set date.

Also you are correct the selective routing charges are in addition to what we currently pay. The total monthly recurring cost for Intrado is \$12,556. In the reconsideration I have only requested \$10,072. We are not claiming \$2,484 of monthly recurring difference due to those funds being available with the replace of CenturyLink. These amounts are recurring service counts, as system installation has been completed.

As soon as I hear back from vendors, which I hope is soon, I will send over an updated cover sheet.

Brett Wrenn

bwrenn@personcounty.net

Person County Emergency Services

911 Communications Manager

216 W. Barden Street

Roxboro, NC 27573

336-330-2243 (office)

From: Tapler, Marsha [mailto:marsha.tapler@nc.gov]
Sent: Tuesday, February 23, 2016 11:08 AM
To: Brett Wrenn
Cc: Taylor, Richard; Mason, Karen
Subject: Person Co Funding Reconsideration

Hello Brett,

After review of the reconsideration letter, one question has not been answered. Please complete the following so the reconsideration can be processed:

6. Complete time line of completion for capital expenses.

Also, just for clarification, the selective routing charges noted are in addition to what you are already paying; correct?

Thank you,

Marsha

Marsha Tapler

Financial Analyst, North Carolina 911 Board

NC Department of Information Technology

919.754.6344 office

marsha.tapler@nc.gov

www.nc911.nc.gov

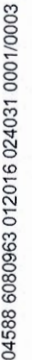


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Account Name: PERSON COUNTY E911
Account Number: 307363741

Page: 1 of 5
Bill Date: Jan. 24, 2016



IMPORTANT NEWS

Due Date	Feb. 16, 2016	Amount Due	4,214.06 CR
-----------------	----------------------	-------------------	--------------------

00003073637412000000000000000000000000012416000000000007000000

P.O. Box 4300
Carol Stream, IL 60197-4300Page: 4 of 5
Bill Date: Jan. 24, 2016**Current Charges Summary****Service From Jan. 24, 2016**

Monthly Charges	Qty	Rate	Amount
911 ALI, per 1000	1 @	28.10	28.10
911 ANI, per 1000	1 @	56.30	56.30
911 DBMS Maintenance, per 1000	1 @	32.35	32.35
911 SR, per 1000	1 @	77.50	77.50
911 Wireless Phase II Routing	5 @	161.90	809.50
Total Monthly Charges			1,003.75
Taxes, Fees and Surcharges			
NORTH CAROLINA Sales Tax			3.94
Total Taxes, Fees and Surcharges			3.94

Total Current Charges**1,007.69****Contact Numbers**

www.centurylink.com/myaccount Pay Online
1-866-712-1996 Pay by Phone
1-800-786-6272 Customer Service
1-800-786-6272 Repair Service

Visit us online at www.centurylink.com.**Charge Detail**

Local Service from JAN 24 to FEB 23

Product-ID: F91-614-5398 60.DWXX.442849..CNTR

Circuit-ID: 60.DWXX.442849..CNTR

Monthly Charges			
911 ALI, per 1000	28.10		
911 SR, per 1000	77.50		
Total Local Exchange Services		105.60	
911 ANI, per 1000	56.30		
911 DBMS Maintenance, per 1000	32.35		
Block Of 20 Numbers	0.00		
Total Optional Features/Services		88.65	
Total Monthly Charges			194.25

Charge Detail For F91-614-5398**194.25**

Product-ID: F91-615-5202

Monthly Charges

911 Wireless Phase II Routing	161.90		
Total Local Exchange Services		161.90	
Total Monthly Charges			161.90

Charge Detail For F91-615-5202**161.90**

P.O. Box 4300
Carol Stream, IL 60197-4300Page: 5 of 5
Bill Date: Jan. 24, 2016**Charge Detail**

Local Service from JAN 24 to FEB 23

Product-ID: Y00-001-7579

Monthly Charges

911 Wireless Phase II Routing	161.90		
Total Local Exchange Services		161.90	
Total Monthly Charges			161.90

Charge Detail For Y00-001-7579**161.90**

Product-ID: Y00-001-7580

Monthly Charges

911 Wireless Phase II Routing	161.90		
Total Local Exchange Services		161.90	
Total Monthly Charges			161.90

Charge Detail For Y00-001-7580**161.90**

Product-ID: Y00-001-7581

Monthly Charges

911 Wireless Phase II Routing	161.90		
Total Local Exchange Services		161.90	
Total Monthly Charges			161.90

Charge Detail For Y00-001-7581**161.90**

Product-ID: Y00-001-7582

Monthly Charges

911 Wireless Phase II Routing	161.90		
Total Local Exchange Services		161.90	
Total Monthly Charges			161.90

Charge Detail For Y00-001-7582**161.90****Total Charge Detail****1,003.75****Tax, Fees and Surcharges****3.94****Total Current Charges****1,007.69**

04588 6080963 012018 024035 0003/0003

From: [Brett Wrenn](#)
To: [Tapler, Marsha](#)
Subject: RE: Person Funding Reconsideration FY2017
Date: Thursday, February 25, 2016 3:30:30 PM
Attachments: [image004.png](#)

Good catch.

Intrado will begin billing the county April 2016 for services.

Let me know if this covers it.

Thank you,

Brett Wrenn

bwrenn@personcounty.net

Person County Emergency Services

911 Communications Manager

216 W. Barden Street

Roxboro, NC 27573

336-330-2243 (office)

From: Tapler, Marsha [<mailto:marsha.tapler@nc.gov>]
Sent: Thursday, February 25, 2016 3:26 PM
To: Brett Wrenn
Subject: Person Funding Reconsideration FY2017

Brett,

I spoke too soon...

Please find the updated reconsideration package attached. Once it was put together, I realized the start date for the Intrado cost were missing from the time line and proposal. Instead of redoing the package, send an email noting start date.

Thanks,

Marsha

Marsha Tapler

Financial Analyst, North Carolina 911 Board

NC Department of Information Technology

919.754.6344 office

marsha.tapler@nc.gov

www.nc911.nc.gov



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SECTION 4

PRICING

NEXT GENERATION 911 SOLUTION



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Pricing..... 3-1

3.1 Pricing Summary 3-1

PRICING

3.1 PRICING SUMMARY

Person County One Time setup fee

Configuration Setup and Project Management	\$ 22,425.85
--	--------------

Person County Recurring Payment

Based on current wirelined telephone numbers	\$ 12,343.62
--	--------------

Total Customer Sale Price \$777.838 over 60 Months

The Contract Price in U.S. dollars is \$ 777,838 which will be payable over a 60 month term with an upfront payment of \$22,425.85 and a monthly combined recurring charge of \$12,343.62 for ALI Management service and Voice and Routing service. The monthly recurring charge of \$12,343.62 is based on a quantity of 23,000 wirelined telephone numbers (TN's). Should the quantity of wirelined TN's exceed 23,000, the monthly charge will be recalculated at a rate of \$.258 per TN.

During implementation, the monthly recurring charges will be invoiced in two phases. Phase one will begin upon activation of the ALI Management service; the associated monthly recurring charge is \$ 9,224.98. Phase two will begin upon activation of Voice and Routing services; the associated monthly recurring charge will increase to \$12,343.62. The 60 month terms will commence once all services are live. ALI Management services may be active for one or more months prior to all services going live. A change order will be used to amend the Contract Price to include any additional months of ALI Management service.

TEXT 2 911 PRICING OPTION SUMMARY

Person County One Time setup fee

Configuration Setup and Project Management	\$ 2,083.33
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Person County Monthly Recurring Payment for 60 Months

Text 2 911	\$ 211.87
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Quotation –

Quote # 20-5990
Date – February 2, 2016

TO:	FROM:
Person County, NC	Curtis Hinton Geographic Technologies Group

Project	QUOTE VALID FOR	TERMS
GIS Data to Support Public Safety Project	90 Days	90 Days

DESCRIPTION	AMOUNT
<ul style="list-style-type: none"> Step One – (Project initiation and preparatory work) Compare the Southern Software Master Street Address Guide (MSAG) and ANI/ALI file to the existing address points to identify possible missing addresses before field verification. <ul style="list-style-type: none"> Cost - \$5,000 Step Two - Full field verification of all addresses to include: <ul style="list-style-type: none"> Approximately 18,000 addresses Validation of all address point attribution Creation of missing address points discovered during field verification Creation of multi-tenant dwelling points Address verification on private roads Cost - \$25,500 Optional Step Two(A) – Color Photos of each address taken during field inventory tied to the address point. Can be consumed in ArcGIS or various browsers. <ul style="list-style-type: none"> Cost - \$7,500 Optional Step Three – Final comparison report of MSAG and ANI/ALI showing discrepancies that need to be cleaned up in each of these files. Also, information on suggested address changes (i.e. a dirt road with 3 or more structures that are addressed off the main road) <ul style="list-style-type: none"> Cost - \$5,000 	\$43,000
SUBTOTAL	\$43,000
TAX RATE	-
SALES TAX	-
SHIPPING & HANDLING	-
TOTAL	\$43,000

A notice to proceed can be in the form of a purchase order or by noting the desire to proceed on letterhead

Purchase Order can be emailed or faxed to 919-759-0410
Sales Tax is not charged with proof of exemption

THANK YOU FOR YOUR BUSINESS!
UNDERSTANDING LOCAL GOVERNMENT

Quote Prepared By:

David Montville
1000 Business Center Drive
Lake Mary, FL 32707
Phone: (800) 727-8088 Fax: (407) 304-3301
Email: david.montville@sungardps.com

Quote Prepared For:

Brett Wrenn
Person County, NC
(336) 330-2243

Quote

Date

Q-00017652

This is a Draft

License Fees

Computer-Aided Dispatch

Product Code	Product Name	Quantity	Total	Maintenance
CAD-BASE	ONESolution Computer-Aided Dispatch System	7	95,134.90	16,022.72
CAD-INT-C2C	ONESolution CAD to ONESolution CAD Base Interface	1	7,125.00	1,200.00
CAD-INT-MOT7500	ONESolution Motorola MCC 7500 Toning Interface	1	19,000.00	3,200.00
CAD-INT-PG	ONESolution Pagegate Interface	1	950.00	160.00
CAD-PQA-MED	ONESolution Medical ProQA/Paramount Interface	1	6,175.00	1,040.00
CAD-RR	ONESolution Rip & Run Printing/Faxing	1	4,963.75	836.00
Totals:			\$133,348.65	\$22,458.72

Mobile

Product Code	Product Name	Quantity	Total	Maintenance
MCT-BMS	ONESolution Mobile Server Software	1	4,500.00	720.00
MCT-CLIENT	ONESolution MCT Client-Digital Dispatch	65	39,000.00	6,240.00
MCT-FREEDOM-PREM	ONESolution Freedom Premium	40	16,000.00	2,560.00
MCT-FREEDOM-SER	ONESolution Freedom Server	1	3,500.00	560.00
Totals:			\$63,000.00	\$10,080.00

Professional Services

Services

Product Code	Product Name	Proj Mgmt	Impl Svcs	Consulting	Development	Total Services
OS-PSJ-PM	ONESolution Public Safety Project Management	33,120.00	-	-	-	33,120.00
Totals:		\$33,120.00	\$0	\$0	\$0	\$33,120.00

This is a Draft

Install / Tech & Training Professional Services

Computer-Aided Dispatch

Product Code	Product Name	Install/Tech	Training	Total Services
CAD-BASE	ONESolution Computer-Aided Dispatch System	29,400.00	13,440.00	42,840.00
CAD-INT-C2C	ONESolution CAD to ONESolution CAD Base Interface	7,000.00	-	7,000.00
CAD-INT-MOT7500	ONESolution Motorola MCC 7500 Toning Interface	2,800.00	-	2,800.00
CAD-INT-PG	ONESolution Pagegate Interface	2,800.00	-	2,800.00
CAD-PQA-MED	ONESolution Medical ProQA/Paramount Interface	1,400.00	-	1,400.00
Totals:		\$43,400.00	\$13,440.00	\$56,840.00

Computer-Aided Dispatch

Product Code	Product Name	Install/Tech	Training	Total Services
CAD-GO-LIVE	ONESolution CAD Go-Live	4,100.00	3,840.00	7,940.00
CAD-PGL-TRN	ONESolution CAD Post Go-Live Training	-	2,560.00	2,560.00
CAD-USR-TRN	ONESolution CAD User Training	-	25,600.00	25,600.00
Totals:		\$4,100.00	\$32,000.00	\$36,100.00

Mobile

Product Code	Product Name	Install/Tech	Training	Total Services
MCT-BMS	ONESolution Mobile Server Software	21,000.00	-	21,000.00
MCT-FREEDOM-PREM	ONESolution Freedom Premium	-	960.00	960.00
MCT-FREEDOM-SER	ONESolution Freedom Server	4,200.00	-	4,200.00
Totals:		\$25,200.00	\$960.00	\$26,160.00

Mobile

Product Code	Product Name	Install/Tech	Training	Total Services
MCT-TTT-TRN-FE	ONESolution MCT Train-the-Trainer Training-Fire/EMS	-	5,120.00	5,120.00
MCT-TTT-TRN-LAW	ONESolution MCT Train-the-Trainer Training-Law	-	5,120.00	5,120.00
Totals:		\$0.00	\$10,240.00	\$10,240.00

Services

Product Code	Product Name	Install/Tech	Training	Total Services
PGL-CLOSEOUT	ONESolution Public Safety & Justice Post Go-Live Closeout	4,200.00	-	4,200.00
PSJ-MAPSVC	ONESolution Public Safety & Justice Map Services	14,000.00	-	14,000.00
Totals:		\$18,200.00	\$0.00	\$18,200.00

Travel & Living

Services

Product Code	Product Name	Quantity	Total
FIS-TL	SunGard Public Sector Travel & Living Expenses Estimate	1	10,000.00
Totals:			\$10,000.00

This is a Draft

Discounts

License Fee Discount:	\$7,018.35
Total Discount:	\$7,018.35

SunGard Public Sector Products & Services

License Fees (No Third Party):	\$196,348.65
Professional Services:	\$180,660.00
Travel & Living:	\$10,000.00
Maintenance:	\$32,538.70
Quote Total:	\$377,008.65

Product Notes

MCT

- Pricing and Services listed above are for CAD and MCT functionality only. There are no interfaces or connections to NCIC, RMS, and AVL. Pricing for ineligible applications are included in the proposal for the City of Roxboro, NC Police Department.
- Freedom Software is configured to operate as a digital dispatch application. There are no connections to NCIC, RMS, AVL, and Firehouse.
- MCT and Freedom Pricing is for software licensing and services, there is no hardware pricing in this proposal.
- MCT Train-the-Trainer pricing is for Admin training on how to use and configure the application

Services

- Project Management Services pricing is for CAD and MCT only, there are no RMS or JMS services.
- Product Code PSJ-MAPSVC represent CAD Mapping implementation services

FIS-TL: Travel and living expenses are an estimate. Actual expenses will be charged per SunGard Public Sector's travel policy.

THIS DOCUMENT IS A PRELIMINARY QUOTE PENDING SUNGARD INTERNAL REVIEW & APPROVAL. CUSTOMER SIGNATURE/ACCEPTANCE DOES NOT CONSTITUTE A FINAL PURCHASE AGREEMENT OR CONTRACT.

(b) Approval of FY17 Budget
(vote required)

911 Board Proposed FY2017 Budget - Rollup

<u>Description</u>	Budget SFY2016	Proposed Budget SFY2017
Revenues -		
Int/Div on Investments	247,000	397,000
Combined Fund - Admin Fees	79,704,899	81,481,596
Fund Balance -Admin	939,717	679,476
Fund Balance -Grant	37,370,391	50,129,301
Total	\$ 118,262,007	\$ 132,687,372

Expenditures

Personnel Services	606,725	633,161
Contractual Services	815,000	494,000
Operational Services	62,909	29,909
Travel - Staff	73,950	90,900
Board Member Travel & Exp	25,000	24,850
Other Purchased Services	158,565	130,490
Equipment	21,568	9,500
CMRS Statutory Distri./911	9,600,000	9,000,000
PSAP Statutory Distri./911	60,000,000	54,000,000
Grant Statutory Distri./911	41,885,246	50,129,301
Total	\$ 113,248,963	\$ 114,542,111

NG 911 Fund (Revenue)	8,148,160
NG 911 Capital Project Expenditure	500,000

	Budget SFY2016	Proposed Budget SFY2017
TRS FUND		
TRS Expenditure	\$ 12,800,000	\$ 12,800,000
TRS Revenue Interest	\$ 5,500	\$ 8,000
TRS Revenue	\$ 12,800,000	\$ 12,800,000

NC 911 Board Proposed Budget 2016-2017

ADMINISTRATIVE EXPENDITURES	Account	Cost Center	ESTIMATED			COMMENTS
			Approved Budget SFY2016	JUNE 30, 2016 Expenses	Proposed Budget SFY2017	
SPA-Reg Salaries	531212	290053500	434,280	346,000	465,631	FY2015 Full Year 5 FTE & .33 FTE DIT Personnel 1 Network Analyst (additional approved) 1 911 Financial Review Specialist (additional approved)
EPA&SPA Longevity Pay	531462	290053500	3,300	4,196	4,199	
Social Sec Contrip-Recpt	531512	290053500	36,736	28,736	35,942	
Reg Retire Contrib Recpt	531522	290053500	73,042	59,487	71,978	
Med Ins Contrib-Recpt	531562	290053500	39,817	29,769	40,212	
UNEMP Comp Payments to DE			1,000	500	1,000	
Flexible Spending	531576	290053500	600	600	1,000	
NONTAX Emp Cell Ph Reimb	531664	290053500	840	840	840	
Lapsed Salaries	531523	290053500	0	4,013	12,359	
Personnel Services Total			\$ 589,615	\$ 474,141	\$ 633,161	
Legal Services	532110	290053500	34,000	33,959	36,000	DOJ/Richard Bradford 2.75% increase
Finan/Audit Services	532120	290053500	35,000	31,443	35,000	911 Board Audit/OSA Hours
IT Subscription Support	53214B	290053500	33,000	33,000	93,000	DIT Overhead cost allocation- Bush St space Contract personnel costs for analyzing, designing, and/or implementing support
Other Information Technology Services	532140	290053500	5,000	0	5,000	for a system or systems modification. Programming data entry.
Application Development	532148	290053500	10,000	2,500	10,000	Web Development
IT Project Management/Analysis Services	532149	290053500	600,000	35,000	100,000	DIT/Proj Mgr - Board projects - Internal (Joe Sewash CGIA)
Admin Services - Temp Agency	5321700002	290053500	80,000	87,667	80,000	911 Special Assignments (Ron Adams - Minutes & Project) Network Analyst
Miscellaneous Contractual Service	532199	290053500	5,000	3,500	10,000	Stenographer
Miscellaneous - Training	532199028	290053500	10,000	9,975	15,000	PSAP Training
Workshop/Conf-Exp (Contractual)	532199900	290053500	35,000	73,035	75,000	PSAP Managers Meetings/ Board workshop
Workshop/Conf-Room Rental	532513900	290053500	10,000	7,612	10,000	PSAP Managers Meetings/ Board workshop
Contractual Services Total			\$ 857,000	\$ 317,691	\$ 469,000	
Rent/Lease Motor Vehicle	532521	290053500	29,549	22,000	29,549	3 FTE (.36 per mile & 35.00 per each insurance-maint.) (REVIEW for 4FTE)
Rent/Lease-Voice Comm Equip	532523	290053500	360		360	
Operational Services Total			\$ 29,909	\$ 22,000	\$ 29,909	
Travel expenses -5.33 FTE & Temp Personnel (NEED to increase to 7.33)						
Trans Air-Out State	532712	290053500	7,000	7,000	10,000	Nena, 911 goes to Washington, NASNA, APCO

NC 911 Board Proposed Budget 2016-2017

ADMINISTRATIVE EXPENDITURES	Account	Cost Center	ESTIMATED			COMMENTS
			Approved Budget SFY2016	JUNE 30, 2016 Expenses	Proposed Budget SFY2017	
Transp-Grnd In-State	532714	290053500	4,000	3,000	4,000	
Trans Grnd-Out In State	532715	290053500	350	350	600	
Transp Other In State	532717	290053500	1,000	800	1,200	
Transp-Other Outstate	532718	290053500	600	250	600	
Lodging In-State	532721	290053500	32,000	30,073	40,000	
Lodging Out-State	532722	290053500	8,800	8,000	9,000	
Meals- In State	532724	290053500	18,000	14,702	22,500	
Meals-Out state	532725	290053500	2,200	1,952	3,000	
Travel - Staff Total			\$ 73,950	\$ 66,127	\$ 90,900	
BD/Non-Emply Transp	532731	290053500	4,000	2,000	4,000	
BD/Non-Emply Subsis	532732	290053500	14,500	12,850	14,500	
BD/Workshops-Conference Expense	532732900	290053500	6,350	3,500	6,350	Board Meeting, Standards, NG911, Funding, Education, PSAP Mgrs Mtg
Board Member Total			\$ 24,850	\$ 18,350	\$ 24,850	
Telephone Service	532811	290053500	5,500	5,400	7,560	5FTE - 1 contractor (NEED to increase to 7 and possible 1 contractor)
Telecommun Data Charge	532812	290053500	5,400	2,800	2,800	
Teleconference charges	532813	290053500	4,000	1,668	2,000	
Cellular Phone Services	532814	290053500	4,500	2,000	3,000	
Email and Calendaring	532815	290053500	940	400	940	
Video Transmission Charge	532816	290053500	3,000	0	3,000	
Computer/Data Process Sv	532821	290053500	4,500	0	2,500	
Electronic Services	532827	290053500	5,900	5,200	5,600	Electronic Document Management per seat cost
Managed Desktop Services	532828	290053500	7,000	7,500	8,800	per seat cost
Pos, FR&DEL Postal Meter	532840001	290053500	100	25	25	
Pos, FR&DEL Postal Meter	532840002	290053500	25	1	1	
Pos, FR&DEL Postal Meter	532840003	290053500	300	750	750	
Print, Bind, Duplicate	532850	290053500	40,000	20	2,000	Public Education Materials
Advertising	532860	290053500	100,000	33,333	75,000	Public Education
Property Insurance	532911	290053500	25	14	14	
Registration Fees	532930	290053500	4,500	2,695	4,500	
Training	532942	290053500	4,000	0	4,000	
Membership Fees	535830	290053000	7,500	3,550	6,000	NENA/APCO & Next Gen 911
Supplies	533110	290053500	1,200	1,200	2,000	
Other Purchased Services Total			\$ 198,390	\$ 66,556	\$ 130,490	

NC 911 Board Proposed Budget 2016-2017

ADMINISTRATIVE EXPENDITURES	Account	Cost Center	ESTIMATED			COMMENTS
			Approved Budget SFY2016	JUNE 30, 2016 Expenses	Proposed Budget SFY2017	
Furn-Office	534511	290053500	800	0	2,000	
Computer and Printer Purchases	534534	290053500	7,768	255	3,500	Board Tablets.
Oth Equip Audio/Visual	534539001	290053500	3,000	810	4,000	
Equipment Total			\$ 11,568	\$ 1,065	\$ 9,500	
NG 911 Capital Project						
IT Project MGMT Analysis Svc	532149	290053500	27,600	5,000	25,000	Board Approved NG Project
Misc. Contractual service	532199	290053500	472,380	500,000	500,000	
NG 911 Cap. Total			\$ 499,980	\$ 505,000	\$ 525,000	

NC 911 Board Proposed Budget 2016-2017

			Budget	Estimated	Proposed	
			SFY2016	Year-End	Budget	
				Total	SFY2017	COMMENTS
CMRS Cost Recovery & PSAP Expenditures						
CMRS Statutory Distri/911	536501	29004000	9,500,000	7,750,000	9,000,000	Cost Recovery
PSAP Statutory Distri/911	536501	29005002	60,000,000	49,846,846	54,000,000	PSAP Distribution/Reconsiderations/Secondary PSAPs
			\$ 69,500,000	\$ 57,596,846	\$ 63,000,000	

NOTES:
Vance County: submitting reconsideration 07/01/2016

NC 911 Board Proposed Budget 2016-2017

Grants			Budget SFY2016	Proposed Budget SFY2017	COMMENTS
PSAP Fund Balance Estimated Year-End:			18,618,895	19,943,420	<i>Estimated Remaining PSAP fund balance transferred during 1st quarter FY2016</i>
Encumbered for Open Awards:	536501	29005003	21,270,391	30,185,881	<i>This amount is subject to change due to payments made after budget approval.</i>
			\$ 39,889,286	\$ 50,129,301	

Current Status of Grants Contracts:			Possible Carry Forward FY2016	COMMENTS
Statewide Grants (ongoing)				
ECaTs Call Tracking System (04/30/2015)	532199	29005003012	1,749,388	
IMAGE14 (06/30/2015)	536501	29005003032	596,557	
IMAGE15 (06/30/2016)	536501	29005003033	414,278	
IMAGE 16	536501	29005003038	3,872,583	
Total			\$ 6,632,806	
Public Safety Answering Point Grants:				
Stanly Co. Consortium Brunswick & Haywood Ctrs	532199	29005003012	41,250	
Burke -2012 Consolidation Multiple Ctrs(01/31/2014)	536501	29005003019	328,672	
Rockingham -2012 Consolidation Multiple Ctrs (06/30/2015)	536501	29005003017	681,279	
Brunswick 2013 Consolidation Oak Island (06/30/2014)	536501	29005003020	210,055	
Lenoir/Jones 2013 Consolidation (12/31/2014)	536501	29005003021	484,164	
Anson 2014 Enhancement/Replacement (06/30/2015)	536501	29005003024	151,557	
Henderson 2014 PSAP Relocation (06/30/2015)	536501	29005003027	166,707	
Hertford 2014 PSAP Consolidation (06/30/2016)	536501	29005003028	2,032,043	
Orange 2014 Enhancement/Replacement	536501	29005003029	71,450	
Swain 2014 Equip Enhancement/Replacement (06/30/2015)	536501	29005003030	12,755	
Caldwell - 2015 Enhancement/Replacement (12/31/2015)	536501	29005003033	27,099	
Dare-Tyrrell Consolidation (06/30/2018)	536501	29005003036	6,526,557	
Haywood Enhancement/Replacement (12/31/2015)	536501	29005003037	1,793,735	
Graham 911 Relocation & Tech Refresh	536501	29005003039	3,401,528	
Hyde/Dare/Tyrell Regional Emergency Center	536501	29005003040	1,266,887	
Richmond Co Communications Consolidation	536501	29005003041	6,357,337	
Total			\$ 23,553,075	

NC 911 Board Proposed Budget 2016-2017

Revenue			Budget SFY2016	Actuals SFY2014	Actuals SFY2015	Estimated Year-End Total SFY2016	Proposed SFY2017
CMRS Fund:							
CMRS Revenue	435500	29004000	9,500,000	8,911,847	9,036,276	8,681,000	8,898,025
PSAP Fund:							
Wireless (Derived from CMRS Receipts)	435500118	29005002	37,000,000	35,647,391	36,145,102	34,723,965	35,592,064
Wireline Receipts	435500118	29006001	16,000,000	16,369,002	15,303,835	13,770,473	14,011,456
VOIP Receipts	435500118	29006002	9,000,000	9,338,461	9,401,250	12,208,562	12,452,733
Prepaid Wireless Receipts	435500118	29006003	9,000,000	4,826,568	8,825,064	10,320,899	10,527,317
subtotal:			80,500,000	75,093,269	78,711,527	79,704,899	81,481,596
Next Generation 911 Fund 10%							
NG 911 Revenue	435500118	292061000	0	0	0	3,712,588	8,148,160
Admin Fund:							
Administrative 1%	434160002	290053500	810,000	750,933	787,118	798,546	733,334

INTEREST				Estimated Year-End Total SFY2016	Proposed SFY2017
INTEREST EARNED:					
Interest/div Invest/Plan CMRS	433120	29004000	15,000	21,319	25,000
Interest/div Invest/Plan PSAP	433120	29005002	43,000	72,826	80,000
Interest/div Invest/Plan Admin.	433120	290053500	14,000	17,181	20,000
Interest/div Invest/Plan Grant	433120	29005003	175,000	211,621	250,000
Interest/div Invest/Plan NG 911	433120	292061000	0	3,166	22,000
Total			247,000	326,113	397,000

NC 911 Board Proposed Budget 2016-2017

TRSFUND			Budget SFY2016	Estimated Year-End Total SFY2016	Proposed SFY2017	COMMENTS
TRS Expenditure	538125	29102600	\$ 12,800,000	\$ 11,365,878	\$ 12,800,000	Pass through to DHHS
TRS Revenue Interest	433110	29102600	\$ 5,500	\$ 7,800	\$ 8,000	
TRS Revenue	435500	29102600	\$ 12,800,000	\$ 11,365,878	\$ 12,800,000	

(c) Approval of Secondary PSAP Funding
Surry County – Mount Airy, Elkin & Pilot
Mountain

(vote required)

SECONDARY FUNDING:

	PSAP Reconciled/ Unreconciled Expenditure Cost FY2015	Total 911 Calls	Cost Per Call	Calls Xferred to Secondary	Basis for Estimated Secondary Funding FY2017
Surry County Communications	605,263.08	39,401	15.36		
Mt. Airy PD				2,842	\$ 43,653.12
Elkin PD				1,072	\$ 16,465.92
Pilot Mt. PD				8	\$ 122.88

RESOLUTION NUMBER 2015-052

RESOLUTION APPROVING INTERLOCAL AGREEMENT BETWEEN CITY OF MOUNT AIRY AND COUNTY OF SURRY

WHEREAS, the City of Mount Airy Police Department's Communications Division currently serves as a secondary/backup Public Safety Answering Point (PSAP) for Surry County 911 Communications; and

WHEREAS, the North Carolina 911 Board has agreed to provide limited funding for secondary/backup PSAP's and funds shall only be used for phone systems, software, furniture, hardware, training, supporting functions, and hosted services; and

WHEREAS, in order for the Mount Airy Police Department's Communications Division to receive and utilize these funds, the City of Mount Airy must enter into an inter-local agreement with Surry County; and

WHEREAS, it is staff recommendation for approval of the inter-local agreement between the City and County:

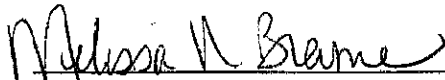
NOW, THEREFORE BE IT RESOLVED BY THE CITY OF MOUNT AIRY BOARD OF COMMISSIONERS MEETING IN OPEN SESSION THAT:

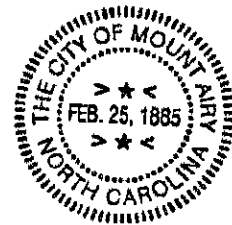
- Section 1. The Board of Commissioners does hereby approve the Inter-Local Agreement between the City of Mount Airy and Surry County regarding funding for secondary/backup PSAP's.
- Section 2. The Board of Commissioners does hereby authorize the Mayor to execute said agreement upon review and approval by the City Attorney.
- Section 3. This resolution shall become effective upon approval.

Approved and adopted this the 5th day of February, 2015.


Deborah Cochran, Mayor

ATTEST:


Melissa N. Brame, City Clerk



INTER-LOCAL AGREEMENT

THIS AGREEMENT is made and entered into this ____ day of January, 2015, by and between the County of Surry, a body corporate and politic of the State of North Carolina ("Surry County") and the City of Mount Airy, a North Carolina municipal corporation ("Mount Airy")

WITNESSETH:

WHEREAS, the parties have the authority pursuant to Article 20 of NCGS Chapter 160A to enter into this Interlocal Agreement; and

WHEREAS, pursuant to N.C. Gen. Stat. §62A-40 *et seq.*, Surry County 911 Communications Center is a "Primary PSAP", defined in that statute as the first point of reception of a 911 call by a public safety answering point; and,

WHEREAS, Surry County has or is about to enter into an "Agreement For 911 Fund Allocations to a Secondary PSAP" ("the State Agreement") with the North Carolina 911 Board, in a form substantially identical to that of Exhibit IL-1 hereto (including its own exhibits), pursuant to that statute; and

WHEREAS, also pursuant to that statute, Mount Airy maintains a backup or secondary PSAP as those terms are defined in the State Agreement; and,

WHEREAS, the parties wish to specify their respective rights and expectations under the State Agreement, as set out in the Agreement;

NOW THEREFORE, in consideration of the premises and the sum of \$1.00 paid by each party to the other, the receipt and sufficiency of which is hereby acknowledged, the parties do covenant and agree as follows:

1. So long as the North Carolina 911 Board actually forwards funds to Surry County which are identified and intended to be forwarded to Mount Airy ("Mount Airy 911 funds"), Surry County shall forward such funds to Mount Airy within ten (10) days of receipt.
2. Should the North Carolina 911 Board later identify any Mount Airy 911 funds which were forwarded to Surry County in error which Surry County has subsequently forwarded to Mount Airy, Mount Airy will promptly repay such funds to the North Carolina 911 Board (insuring proper crediting for the same for both Mount Airy and Surry County).
3. The decision of whether Mount Airy 911 funds are forwarded to Surry County shall be solely that of the North Carolina 911 Board.

4. Mount Airy's use of Mount Airy 911 funds shall comply with North Carolina law and all rules, regulations and procedures required by the North Carolina 911 Board.
5. Mount Airy will retain and maintain full, accurate and verifiable accounting records for the Mount Airy 911 funds to the same extent and for the same duration as required of Surry County in the State Agreement.
6. Surry County's remedies as to Mount Airy 911 funds are identical to those of the North Carolina 911 Board in the State Agreement.
7. The terms of the State Agreement concerning Surry County's obligations to the North Carolina 911 Board, including those for record-keeping, dispute resolution, warranties, and confidential information, and all general provisions and conditions contained therein, are incorporated herein by reference, and shall be deemed to apply to and be enforceable against Mount Airy to the same extent they are enforceable against Surry County.

This agreement shall be ratified by the City Council of Mount Airy and the Board of Commissioners of Surry County, and a copy thereof shall be spread upon the minutes of both bodies.

IN WITNESS WHEREOF, the parties have executed this Agreement, the City of Mount Airy by causing it to be signed in its corporate name by its Mayor and attested by its City Clerk, and sealed with its corporate seal, and the County of Surry by causing it to be signed by the Chairman of its Board of Commissioners and attested by the Clerk to the Board of Commissioners and sealed with its seal, on the day and year first above written.

(signature page follows)

Attest:

Barbara A. Jones

(Name) City Manager,



Deborah Cochran

(Name) Mayor

Attest:

Conchita Atkins

(Name) Clerk to the Board,

SURRY COUNTY BOARD OF COMMISSIONERS

By:

R. F. (Buck) Dandridge

(name) Chairman

APPROVED AS TO FORM:

Sam M. Worley

(name) Surry County Attorney

[Signature]

(name) Attorney, City of Mt. Airy



RESOLUTION APPROVING INTERLOCAL AGREEMENT BETWEEN CITY OF MOUNT AIRY AND COUNTY OF SURRY

WHEREAS, the City of Mount Airy Police Department's Communications Division currently serves as a secondary/backup Public Safety Answering Point (PSAP) for Surry County 911 Communications; and

WHEREAS, the North Carolina 911 Board has agreed to provide limited funding for secondary/backup PSAP's and funds shall only be used for phone systems, software, furniture, hardware, training, supporting functions, and hosted services; and

WHEREAS, in order for the Mount Airy Police Department's Communications Division to receive and utilize these funds, the City of Mount Airy must enter into an inter-local agreement with Surry County; and

WHEREAS, it is staff recommendation for approval of the inter-local agreement between the City and County:

NOW, THEREFORE BE IT RESOLVED BY THE CITY OF MOUNT AIRY BOARD OF COMMISSIONERS MEETING IN OPEN SESSION THAT:

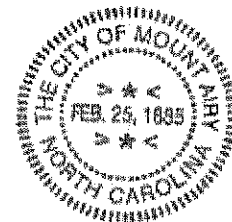
- Section 1. The Board of Commissioners does hereby approve the Inter-Local Agreement between the City of Mount Airy and Surry County regarding funding for secondary/backup PSAP's.
- Section 2. The Board of Commissioners does hereby authorize the Mayor to execute said agreement upon review and approval by the City Attorney.
- Section 3. This resolution shall become effective upon approval.

Approved and adopted this the 5th day of February, 2015.


Deborah Cochran, Mayor

ATTEST:


Melissa N. Brame, City Clerk



INTER-LOCAL AGREEMENT

THIS AGREEMENT is made and entered into this 2nd March day of ~~January~~, 2015, by and between the County of Surry, a body corporate and politic of the State of North Carolina ("Surry County") and the Town of Pilot Mountain, a North Carolina municipal corporation ("Pilot Mountain")

WITNESSETH:

WHEREAS, the parties have the authority pursuant to Article 20 of NCGS Chapter 160A to enter into this Interlocal Agreement; and

WHEREAS, pursuant to N.C. Gen. Stat. §62A-40 *et seq.*, Surry County 911 Communications Center is a "Primary PSAP", defined in that statute as the first point of reception of a 911 call by a public safety answering point; and,

WHEREAS, Surry County has or is about to enter into an "Agreement For 911 Fund Allocations to a Secondary PSAP" ("the State Agreement") with the North Carolina 911 Board, in a form substantially identical to that of Exhibit IL-1 hereto (including its own exhibits), pursuant to that statute; and

WHEREAS, also pursuant to that statute, Pilot Mountain maintains a backup or secondary PSAP as those terms are defined in the State Agreement; and,

WHEREAS, the parties wish to specify their respective rights and expectations under the State Agreement, as set out in the Agreement;

NOW THEREFORE, in consideration of the premises and the sum of \$1.00 paid by each party to the other, the receipt and sufficiency of which is hereby acknowledged, the parties do covenant and agree as follows:

1. So long as the North Carolina 911 Board actually forwards funds to Surry County which are identified and intended to be forwarded to Pilot Mountain ("Pilot Mountain 911 funds"), Surry County shall forward such funds to Pilot Mountain within ten (10) days of receipt.
2. Should the North Carolina 911 Board later identify any Pilot Mountain 911 funds which were forwarded to Surry County in error which Surry County has subsequently forwarded to Pilot Mountain, Pilot Mountain will promptly repay such funds to the North Carolina 911 Board (insuring proper crediting for the same for both Pilot Mountain and Surry County).
3. The decision of whether Pilot Mountain 911 funds are forwarded to Surry County shall be solely that of the North Carolina 911 Board.

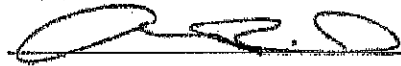
4. Pilot Mountain's use of Pilot Mountain 911 funds shall comply with North Carolina law and all rules, regulations and procedures required by the North Carolina 911 Board.
5. Pilot Mountain will retain and maintain full, accurate and verifiable accounting records for the Pilot Mountain 911 funds to the same extent and for the same duration as required of Surry County in the State Agreement.
6. Surry County's remedies as to Pilot Mountain 911 funds are identical to those of the North Carolina 911 Board in the State Agreement.
7. The terms of the State Agreement concerning Surry County's obligations to the North Carolina 911 Board, including those for record-keeping, dispute resolution, warranties, and confidential information, and all general provisions and conditions contained therein, are incorporated herein by reference, and shall be deemed to apply to and be enforceable against Pilot Mountain to the same extent they are enforceable against Surry County.

This agreement shall be ratified by the Town Council of Pilot Mountain and the Board of Commissioners of Surry County, and a copy thereof shall be spread upon the minutes of both bodies.

IN WITNESS WHEREOF, the parties have executed this Agreement, the Town of Pilot Mountain by causing it to be signed in its corporate name by its Mayor and attested by its Town Clerk, and sealed with its corporate seal, and the County of Surry by causing it to be signed by the Chairman of its Board of Commissioners and attested by the Clerk to the Board of Commissioners and sealed with its seal, on the day and year first above written.

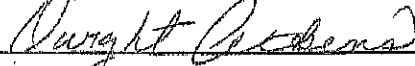
(signature page follows)

Attest:




(Name) Town Manager,

TOWN OF PILOT MOUNTAIN

By: 


(name) Mayor

Attest:



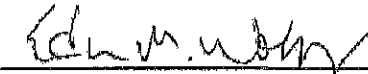
(Name) Clerk to the Board,

SURRY COUNTY BOARD OF COMMISSIONERS

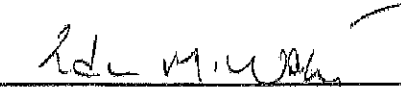
By: 

(name) Chairman

APPROVED AS TO FORM:



(name) Surry County Attorney



(name) Attorney, Town of Pilot Mountain

**SURRY COUNTY
COMMUNICATIONS
E-911**

Stephanie Conner, ENP
Director
(336) 401-8650

Nicholas D. Brown
Assistant Director
(336)-401-8651

Tracy Edwards
Comm I.T. Manager
(336) 401-8652



John Shelton
Emergency Services Director
(336) 783-9000

Graham Atkinson
Sheriff, Surry County
(336) 401-8900

To: Richard Taylor, NC 911 Board

From: Stephanie Conner, ENP, Surry County 911 Director

Re: Secondary PSAP Recognition for Mount Airy

Dear Mr. Taylor,

Please find the attached MOU between Surry County and Mount Airy Police Department, in which they wish to be recognized as a Secondary PSAP through the NC 911 Board. Mount Airy is currently one of three Secondary PSAP's in Surry County, with Surry County 911 Communications being the Primary PSAP.

The MOU has been agreed upon by city and county officials and all signatures obtained. Please feel free to contact me with any further questions you may have. I can be reached at 336-401-8650, or by email at conners@co.surry.nc.us.

Sincerely,

Stephanie Conner, ENP

Stephanie Conner, ENP
Communications Director
Surry County 911 Communications

(d) Approval of Funding Cap for Translation
Services

(vote required)

Funding Committee Tuesday May 03, 2016

Tonya Pearce motions to set a \$.75 cap with the exception of existing contracts for the current fiscal year and that we would not approve auto renewal. Also, appropriate documentation would be provided to staff as necessary. Laura Sykora adds friendly amendment that staff could approve those exceptions. Dell Hall seconds the motion. Dave Bone seeks legal counsel regarding appropriate usage of current fiscal year in motion. Mr. Bradford suggests a time limit to facilitate transition. Ms. Pearce adjusts her motion to the next 12 months. Dell Hall seconds the motion. Tonya Pearce restates committee recommendation motion of a \$.75 cap, excluding current contracts set to expire within the next twelve months, and those exceptions should be presented and approved by Board staff. A vote is taken and motion carries unanimously.

(e) Approval to Increase Funding Cap for
Eligible Computer Hardware
(vote required)

Funding Committee Tuesday May 03, 2016

Marsha Tapler explains the workstation \$1000 cap is too low and has created issues. Presents Staff's recommendation to change cap to \$1700, which was researched under average state contract quote. Also, Ms. Tapler requested doing away with percentages. Discussion ensues regarding contract pricing and yearly pricing increases. Randy Beeman makes the recommendation to modify the current cap threshold for \$1700. Laura Sykora seconds the motion. The motion carries.

Approval of FY2017 PSAP Funding

(vote required)

Marsha Tapler

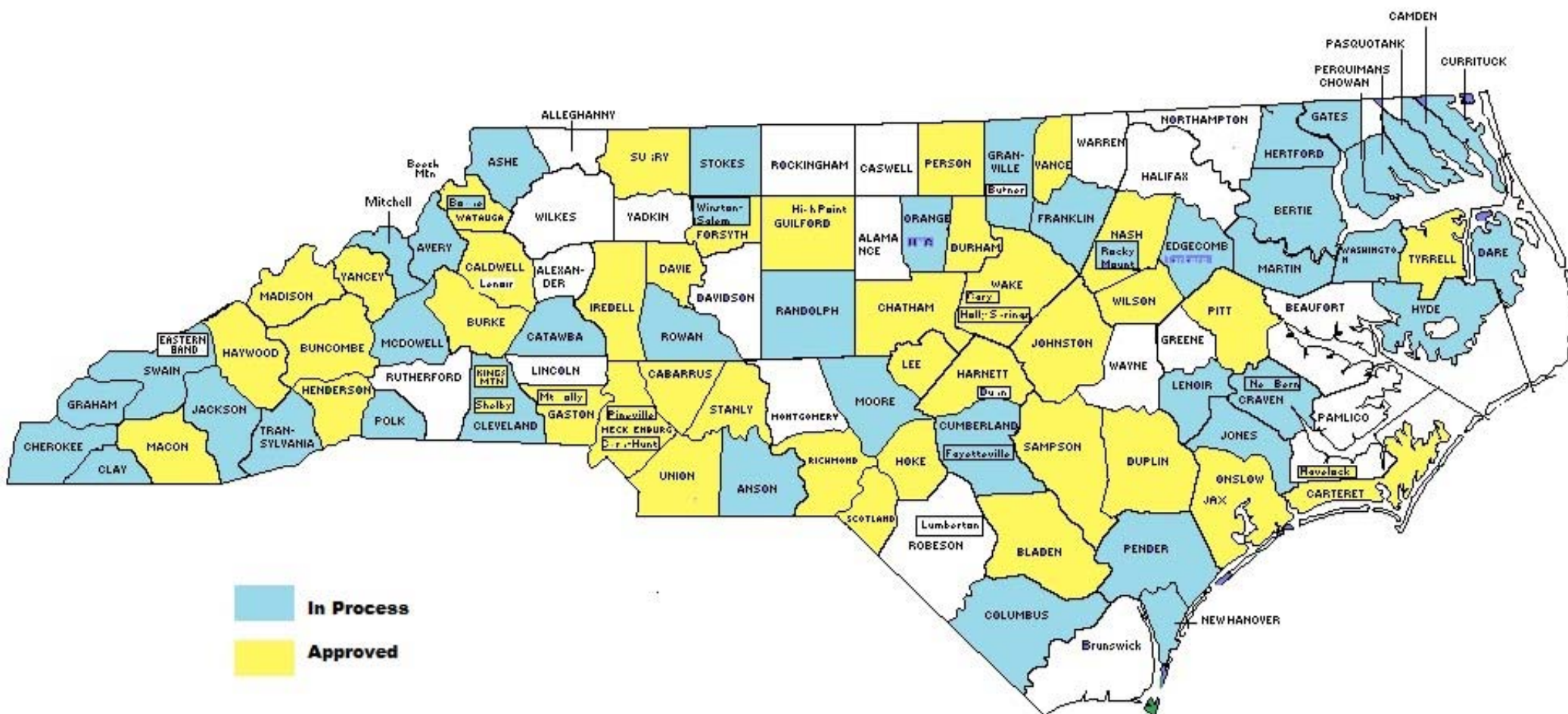
PSAP	PSAP Distribution: FY2014	PSAP Distribution FY2015	Average of prior two years distributions:	Maximum 20% Carry Forward	PSAP Fund Balance June 30, 2014	PSAP Fund Balance June 30, 2015	(+/-) Fund balance between FY13 and FY14	Based on Column L -- Meets 20% rule (Ok) or Over 20% (Reduce)	Amount over Approved 20% Carryforward	Final APPROVED FY2016 Distributions (Secondary's Included)	Proposed Estimated FY2017without Reducing Distribution (Based on 5YR rolling Avg)	PROPOSED ESTIMATED FY2017 Distribution Based on 5YR Rolling Avg WITH reductions due to carryforward	MONTHLY	Number of Seats
Alamance County Central Communications	671,388.81	678,223.00	674,805.91	134,961.18	958,868.79	1,060,335.92	101,467.13	OK		632,544.00	541,901.06	541,901.06	45,158.42	18
Secondary Burlington PD	0.00	109,730.00	54,865.00	10,973.00	0.00	765.73	765.73	OK		128,567.85	119,784.38	119,784.38	9,982.03	
Alexander County Communications	139,120.84	135,596.02	137,358.43	27,471.69	729,708.72	713,739.95	-15,968.77	OK		125,670.54	151,717.06	151,717.06	12,643.09	3
Alleghany County E911	162,437.42	136,409.86	149,423.64	29,884.73	272,662.89	277,255.18	4,592.29	OK		149,583.51	131,933.14	131,933.14	10,994.43	2
Anson County Emergency Communications	229,499.06	60,888.13	145,193.60	29,038.72	328,385.86	307,561.17	-20,824.69	OK		241,285.05	176,065.66	176,065.66	14,672.14	4
Ashe County Communications	244,763.73	234,502.01	239,632.87	47,926.57	672,159.52	538,085.79	-134,073.73	OK		255,219.03	256,483.38	256,483.38	21,373.62	3
Avery County Communications Center	167,318.27	194,781.10	181,049.69	36,209.94	308,932.56	337,932.18	28,999.62	OK		197,989.14	199,849.05	199,849.05	16,654.09	3
Beaufort County Communications Center	211,231.55	187,867.12	199,549.34	39,909.87	697,662.42	710,499.24	12,836.82	OK		145,497.38	163,239.98	163,239.98	13,603.33	3
Bertie County Sheriff's Communications	142,796.42	121,933.28	132,364.85	26,472.97	423,817.84	353,157.32	-70,660.52	OK		122,800.22	161,739.20	161,739.20	13,478.27	2
Bladen County Sheriff's Communications	262,385.74	236,251.69	249,318.72	49,863.74	393,733.27	175,491.49	-218,241.78	OK		186,444.74	260,680.58	260,680.58	21,723.38	3
Brunswick County 9-1-1	761,711.17	1,006,952.15	884,331.66	176,866.33	1,309,587.70	1,126,060.10	-183,527.60	OK		659,435.00	710,610.59	710,610.59	59,217.55	7
Buncombe County Emerg. Communications	984,066.94	853,820.89	918,943.92	183,788.78	2,727,862.84	2,569,257.25	-158,605.59	OK		875,307.90	930,578.32	930,578.32	77,548.19	31
Burke County Emerg. Communications	813,107.94	467,805.71	640,456.83	128,091.37	1,571,223.11	1,224,414.92	-346,808.19	OK		559,958.07	628,351.65	628,351.65	52,362.64	11
Cabarrus County Sheriff Communications	754,223.50	699,367.20	726,795.35	145,359.07	698,501.14	708,176.37	9,675.23	OK		576,689.15	614,475.02	614,475.02	51,206.25	11
Caldwell County Communications	362,208.75	348,521.53	355,365.14	71,073.03	651,433.88	366,021.53	-285,412.35	OK		304,404.39	396,497.62	396,497.62	33,041.47	5
Carteret County Communications	521,906.07	454,029.76	487,967.92	97,593.58	886,107.87	995,687.10	109,579.23	Reduce	11,985.65	537,419.87	553,172.25	541,186.60	45,098.88	9
Caswell County 911 Communications	237,294.45	214,651.92	225,973.18	45,194.64	250,081.38	229,382.74	-20,698.64	OK		245,775.83	254,588.74	254,588.74	21,215.73	4
Catawba Co Communications Center	513,603.77	436,843.00	475,223.39	95,044.68	2,514,474.45	2,215,948.97	-298,525.48	OK		352,839.00	493,939.72	493,939.72	41,161.64	7
Secondary Hickory PD	0.00	58,711.00	29,355.50	5,871.10	0.00	24.21	24.21	OK		52,420.50	107,010.42	107,010.42	8,917.54	4
Secondary Newton Pd	0.00	11,809.00	5,904.50	1,180.90	0.00	11,818.36	11,818.36	Reduce	10,637.46	10,543.50	21,943.29	21,943.29	1,828.61	
Chatham County Emergency Operations Cen	606,563.75	454,223.41	530,393.58	106,078.72	539,477.03	618,386.10	78,909.07	OK		588,204.84	550,849.41	550,849.41	45,904.12	8
Cherokee County 911	261,144.99	234,425.84	247,785.41	49,557.08	352,725.03	384,968.01	32,242.98	OK		233,538.45	275,265.24	275,265.24	22,938.77	3
Chowan Central Communications	207,721.50	88,590.55	148,156.02	29,631.20	290,849.57	289,402.01	-1,447.56	OK		335,678.00	162,853.84	162,853.84	13,571.15	3
Clay County E911 Communications	239,999.59	265,015.28	252,507.44	50,501.49	188,500.85	306,908.32	118,407.47	Reduce	67,905.98	250,411.04	232,976.39	165,070.41	13,755.87	3
Cleveland County Communications Center	298,861.56	323,905.82	311,383.69	62,276.74	1,067,418.44	904,454.05	-162,964.39	OK		332,731.73	382,272.83	382,272.83	31,856.07	5
Kings Mountain (City of)	81,535.77	62,032.43	71,784.10	14,356.82	228,473.22	204,725.80	-23,747.42	OK		114,301.90	78,681.22	78,681.22	6,556.77	2
Shelby Police Communications	45,728.08	56,102.55	50,915.32	10,183.06	199,986.27	186,099.50	-13,886.77	OK		100,228.28	107,075.81	107,075.81	8,922.98	3
Columbus Central Communications	327,752.69	305,020.56	316,386.63	63,277.33	933,803.14	1,010,325.27	76,522.13	Reduce	13,244.81	266,425.20	331,390.23	318,145.43	26,512.12	6
Craven County Sheriff Communications	203,206.00	21,735.95	112,470.98	22,494.20	436,276.70	348,870.12	-87,406.58	OK		263,260.87	256,254.48	256,254.48	21,354.54	5
Havelock Public Safety Comm.	144,137.02	182,936.62	163,536.82	32,707.36	57,121.01	141,545.95	84,424.94	Reduce	51,717.58	203,423.30	207,426.02	155,708.44	12,975.70	3
New Bern Communications Center	235,011.36	288,096.37	261,553.87	52,310.77	187,366.28	173,667.71	-13,698.57	OK		311,353.64	316,906.63	316,906.63	26,408.89	3
Cumberland County Communications	1,074,719.33	913,161.94	993,940.64	198,788.13	1,516,325.44	1,749,563.06	233,237.62	Reduce	34,449.49	1,176,405.41	987,652.79	953,203.30	79,433.61	10
Fayetteville City Communications	805,519.92	1,721,988.00	1,263,753.96	252,750.79	363,222.97	1,324,171.13	960,948.16	Reduce	708,197.37	856,109.91	818,686.75	819,347.71	68,278.98	16

PSAP	PSAP Distribution: FY2014	PSAP Distribution FY2015	Average of prior two years distributions:	Maximum 20% Carry Forward	PSAP Fund Balance June 30, 2014	PSAP Fund Balance June 30, 2015	(+/-) Fund balance between FY13 and FY14	Based on Column L -- Meets 20% rule (Ok) or Over 20% (Reduce)	Amount over Approved 20% Carryforward	Final APPROVED FY2016 Distributions (Secondary's Included)	Proposed Estimated FY2017without Reducing Distribution (Based on 5YR rolling Avg)	PROPOSED ESTIMATED FY2017 Distribution Based on 5YR Rolling Avg WITH reductions due to carryforward	MONTHLY	Number of Seats
Currituck Central Communications	140,123.41	166,230.90	153,177.16	30,635.43	476,666.57	498,256.27	21,589.70	OK		174,236.08	161,948.08	161,948.08	13,495.67	4
Dare Central Communications	285,615.50	312,713.57	299,164.54	59,832.91	821,718.02	833,047.79	11,329.77	OK		341,885.14	312,923.67	312,923.67	26,076.97	7
Davidson County 911	527,796.31	494,011.56	510,903.94	102,180.79	1,029,714.47	1,086,453.30	56,738.83	OK		508,354.80	480,217.93	480,217.93	40,018.16	13
Davie County Communications	263,175.99	200,654.45	231,915.22	46,383.04	227,432.58	254,519.14	27,086.56	OK		276,838.23	273,840.85	401,676.31	33,473.03	6
Duplin County/Kenansville PSAP	371,988.63	558,871.00	465,429.82	93,085.96	295,311.53	306,680.32	11,368.79	OK		355,286.10	458,464.95	458,464.95	38,205.41	5
Durham Emergency Communications	1,482,086.84	1,608,226.04	1,545,156.44	309,031.29	552,649.41	183,455.57	-369,193.84	OK		1,619,954.97	1,668,105.92	1,668,105.92	139,008.83	18
Edgecombe County E911	573,900.00	286,718.00	430,309.00	86,061.80	368,140.59	423,331.53	55,190.94	OK		96,539.16	298,612.47	298,612.47	24,884.37	5
Tarboro Police Communications	135,765.87	238,341.00	187,053.44	37,410.69	117,086.98	99,789.63	-17,297.35	OK		112,948.34	165,181.31	165,181.31	13,765.11	3
Forsyth County 911 Communications	763,903.33	744,587.00	754,245.17	150,849.03	822,463.01	1,037,959.87	215,496.86	Reduce	64,647.83	631,532.00	622,517.07	557,869.24	46,489.10	8
Secondary Kernersville PD	0.00	0.00	0.00	0.00	0.00	0.00	0.00	OK		26,683.89	28,063.08	28,063.08	2,338.59	
Winston Salem Police/Fire Communications	569,596.28	489,713.36	529,654.82	105,930.96	1,757,258.23	1,887,623.76	130,365.53	Reduce	24,434.57	490,715.73	479,070.70	454,636.13	37,886.34	13
Franklin County Sheriff Communications	349,846.61	315,757.23	332,801.92	66,560.38	386,233.58	343,027.68	-43,205.90	OK		393,027.64	345,284.47	345,284.47	28,773.71	5
Gaston County Communications	695,542.58	729,724.47	712,633.53	142,526.71	1,649,984.74	1,637,141.77	-12,842.97	OK		714,921.07	734,975.08	734,975.08	61,247.92	15
Mount Holly Police Department	61,072.03	67,951.95	64,511.99	12,902.40	370,445.41	368,951.12	-1,494.29	OK		65,635.69	66,141.90	66,141.90	5,511.83	2
Gates County Communications	118,394.69	124,449.29	121,421.99	24,284.40	288,160.33	143,484.71	-144,675.62	OK		129,497.74	95,713.73	95,713.73	7,976.14	2
Graham County Communications	198,633.43	198,633.00	198,633.22	39,726.64	188,445.71	331,845.25	143,399.54	Reduce	103,672.90	207,395.20	182,128.99	78,456.09	6,538.01	3
Granville County Emergency Communications	360,409.72	386,153.52	373,281.62	74,656.32	280,644.25	299,251.93	18,607.68	OK		418,918.37	454,647.49	454,647.49	37,887.29	4
Greene County Communications	148,550.92	150,221.17	149,386.05	29,877.21	561,859.54	463,036.47	-98,823.07	OK		110,303.98	160,483.75	160,483.75	13,373.65	2
Greensboro	2,607,288.00	2,760,822.00	2,684,055.00	536,811.00	1,389,114.64	1,424,453.86	35,339.22	OK		1,789,556.38	2,104,094.86	2,991,353.79	249,279.48	44
High Point Police/Fire Communications	437,475.00	544,049.95	490,762.48	98,152.50	120,107.42	209,839.48	89,732.06	OK		537,177.04	534,372.68	534,372.68	44,531.06	10
Halifax County Central Communications	418,533.21	324,571.52	371,552.36	74,310.47	632,187.19	670,012.99	37,825.80	OK		335,054.51	317,592.75	317,592.75	26,466.06	6
Harnett County Communications	724,828.77	710,922.95	717,875.86	143,575.17	765,429.97	1,158,159.47	392,729.50	Reduce	249,154.33	700,030.22	685,937.23	436,782.90	36,398.58	9
Haywood County 911	483,056.95	274,815.13	378,936.04	75,787.21	970,261.21	978,367.24	8,106.03	OK		298,205.05	341,719.68	341,719.68	28,476.64	7
Henderson County Communications	527,425.76	595,910.00	561,667.88	112,333.58	308,425.01	386,598.25	78,173.24	OK		589,031.00	565,329.27	565,329.27	47,110.77	9
Secondary Hendersonville PD	0.00	77,639.00	38,819.50	7,763.90	0.00	3,556.51	3,556.51	OK		52,463.00	53,463.30	53,463.30	4,455.28	
Hertford County Communications	92,270.96	84,934.38	88,602.67	17,720.53	371,090.87	379,445.23	8,354.36	OK		98,517.27	104,388.29	104,388.29	8,699.02	2
Hoke County Emergency Communications	225,350.16	323,931.52	274,640.84	54,928.17	47,307.92	71,855.72	24,547.80	OK		336,450.42	324,130.17	324,130.17	27,010.85	5
Hyde County Emergency Management	97,925.71	105,324.69	101,625.20	20,325.04	182,670.87	168,967.61	-13,703.26	OK		106,623.50	119,604.99	119,604.99	9,967.08	2
Iredell County Emergency Communications	408,311.01	491,883.94	450,097.48	90,019.50	484,941.77	664,112.20	179,170.43	Reduce	89,150.93	454,050.33	455,495.22	366,344.29	30,528.69	7
Jackson County Emergency Communications	517,828.38	502,359.52	510,093.95	102,018.79	196,648.50	236,246.32	39,597.82	OK		484,804.71	474,454.65	474,454.65	39,537.89	3
Johnston County Communications	1,306,799.00	1,352,366.00	1,329,582.50	265,916.50	270,782.98	650,269.58	379,486.60	Reduce	113,570.10	2,548,858.53	1,107,706.38	994,136.28	82,844.69	21
Lee County Emergency 911 Center	366,334.99	366,243.00	366,289.00	73,257.80	800,931.99	578,518.43	-222,413.56	OK		320,507.09	385,575.50	385,575.50	32,131.29	4
Lenoir County Communications	347,412.28	343,270.00	345,341.14	69,068.23	741,045.13	118,315.65	-622,729.48	OK		534,123.74	644,178.82	644,178.82	53,681.57	4

PSAP	PSAP Distribution: FY2014	PSAP Distribution FY2015	Average of prior two years distributions:	Maximum 20% Carry Forward	PSAP Fund Balance June 30, 2014	PSAP Fund Balance June 30, 2015	(+/-) Fund balance between FY13 and FY14	Based on Column L -- Meets 20% rule (Ok) or Over 20% (Reduce)	Amount over Approved 20% Carryforward	Final APPROVED FY2016 Distributions (Secondary's Included)	Proposed Estimated FY2017without Reducing Distribution (Based on 5YR rolling Avg)	PROPOSED ESTIMATED FY2017 Distribution Based on 5YR Rolling Avg WITH reductions due to carryforward	MONTHLY	Number of Seats
Lincoln County Communications Center	316,607.65	329,821.00	323,214.33	64,642.87	558,763.63	644,570.19	85,806.56	Reduce	21,163.69	253,037.64	293,825.82	272,662.13	22,721.84	6
Macon County Communications	670,646.00	320,391.00	495,518.50	99,103.70	763,670.14	257,852.26	-505,817.88	OK		313,837.00	435,319.36	435,319.36	36,276.61	4
Madison County EOC	243,532.83	241,209.00	242,370.92	48,474.18	89,683.23	109,773.12	20,089.89	OK		207,249.42	246,742.02	246,742.02	20,561.84	4
Martin County Communications Center	144,465.20	291,648.00	218,056.60	43,611.32	238,282.45	217,849.64	-20,432.81	OK		247,004.81	248,057.19	248,057.19	20,671.43	3
McDowell County Sheriff's Communications	253,460.30	233,690.00	243,575.15	48,715.03	369,960.89	362,031.57	-7,929.32	OK		290,540.60	223,323.93	223,323.93	18,610.33	5
Charlotte-Mecklenburg Police Department	3,263,643.01	3,349,323.00	3,306,483.01	661,296.60	4,731,244.20	3,985,573.39	-745,670.81	OK		2,091,920.00	3,456,034.08	3,456,034.08	288,002.84	67
Secondary Charlotte Fire	0.00	55,514.00	27,757.00	5,551.40	0.00	264.81	264.81	OK		33,521.04	65,240.88	160,681.83	13,390.15	
Secondary Charlotte MEDIC	0.00	292,524.00	146,262.00	29,252.40	0.00	125,142.09	125,142.09	Reduce	95,889.69	176,635.62	339,933.52	244,043.83	20,336.99	
Cornelius-Huntersville Police Communications	202,618.85	161,747.00	182,182.93	36,436.59	447,559.93	526,038.72	78,478.79	Reduce	42,042.21	104,497.10	174,606.58	132,564.38	11,047.03	4
Pineville Police Comm. Center	175,520.65	100,390.00	137,955.33	27,591.07	591,691.50	599,483.47	7,791.97	OK		130,151.20	108,419.97	108,419.97	9,035.00	5
Mitchell County Central Communications	268,319.54	139,926.00	204,122.77	40,824.55	905,505.15	994,516.43	89,011.28	Reduce	48,186.73	221,976.76	117,356.67	69,169.94	5,764.16	5
Montgomery County Communications	220,712.94	166,332.00	193,522.47	38,704.49	249,841.22	234,405.01	-15,436.21	OK		169,390.04	219,932.24	219,932.24	18,327.69	4
Moore County Emergency Communications	304,405.76	428,350.00	366,377.88	73,275.58	793,568.70	1,011,604.23	218,035.53	Reduce	144,759.95	413,395.13	401,798.92	257,038.97	21,419.91	10
Nash County Central Communications	692,947.16	476,846.00	584,896.58	116,979.32	290,884.15	276,756.44	-14,127.71	OK		366,837.12	435,683.99	435,683.99	36,307.00	14
Rocky Mount Police Communications	343,702.20	300,718.00	322,210.10	64,442.02	491,232.69	335,170.98	-156,061.71	OK		340,532.47	311,074.33	311,074.33	25,922.86	7
New Hanover County Sheriff Communications	623,620.12	558,476.00	591,048.06	118,209.61	1,170,584.09	1,149,611.42	-20,972.67	OK		502,353.69	673,230.26	673,230.26	56,102.52	21
Northampton County E-911	224,517.57	215,936.00	220,226.79	44,045.36	329,639.99	393,979.72	64,339.73	Reduce	20,294.37	208,566.27	190,607.36	170,312.99	14,192.75	5
Onslow County Communications	326,403.82	374,253.00	350,328.41	70,065.68	797,384.29	870,918.85	73,534.56	Reduce	3,468.88	393,271.71	362,583.11	359,114.23	29,926.19	7
Jacksonville E-911	316,280.85	329,467.00	322,570.93	64,514.19	802,114.36	585,772.94	44,292.16	OK		315,815.07	311,264.03	311,264.03	25,938.67	4
Orange County Emergency Communications	486,023.01	562,338.00	524,180.51	104,836.10	1,128,408.74	1,094,746.88	-33,661.86	OK		509,171.68	534,612.04	534,612.04	44,551.00	7
Pamlico County Communications	108,345.95	99,580.00	103,962.98	20,792.60	269,220.86	297,757.24	28,536.38	Reduce	7,743.79	134,469.13	140,756.97	133,013.19	11,084.43	2
Pasquotank/Camden Central Communication	592,750.00	284,248.00	438,499.00	87,699.80	285,159.83	206,917.70	-78,242.13	OK		373,301.82	406,153.38	406,153.38	33,846.12	5
Pender County Sheriff Communications	294,550.04	283,639.00	289,094.52	57,818.90	259,902.50	150,678.20	-109,224.30	OK		304,737.81	348,831.02	348,831.02	29,069.25	6
Perquimans County Communications	141,891.96	147,518.00	144,704.98	28,941.00	142,912.51	166,164.79	23,252.28	OK		309,592.31	136,353.25	136,353.25	11,362.77	5
Person County Communications	412,813.00	690,602.00	551,707.50	110,341.50	77,369.05	170,761.59	93,392.54	OK		538,768.00	446,200.39	929,630.14	77,469.18	6
Pitt County 911 Communications	594,247.62	594,248.00	594,247.81	118,849.56	633,897.44	678,661.46	44,764.02	OK		503,369.82	561,004.47	561,004.47	46,750.37	6
Polk County Communications	204,783.13	199,797.00	202,290.07	40,458.01	392,900.41	407,586.74	14,686.33	OK		204,450.31	201,874.84	201,874.84	16,822.90	3
Randolph County Emergency Communication	459,166.51	573,955.00	516,560.76	103,312.15	389,238.10	133,801.82	-255,436.28	OK		581,016.69	659,358.16	1,838,378.07	153,198.17	9
Richmond County Emergency Comm.	279,646.32	299,738.00	289,692.16	57,938.43	85,286.21	155,527.83	70,241.62	Reduce	12,303.19	342,625.91	333,859.59	321,556.40	26,796.37	3
Robeson County Communications	436,856.91	317,530.00	377,193.46	75,438.69	1,513,347.27	1,416,250.87	-97,096.40	OK		360,715.83	466,034.52	466,034.52	38,836.21	8
Lumberton Emergency Comm.	145,868.97	144,298.00	145,083.49	29,016.70	495,936.73	342,579.66	-153,357.07	OK		104,347.90	175,317.79	175,317.79	14,609.82	4
Rockingham County 911 Communications	306,265.03	278,860.00	292,562.52	58,512.50	537,481.50	608,228.50	70,747.00	Reduce	12,234.50	213,242.09	263,804.91	251,570.41	20,964.20	8

PSAP	PSAP Distribution: FY2014	PSAP Distribution FY2015	Average of prior two years distributions:	Maximum 20% Carry Forward	PSAP Fund Balance June 30, 2014	PSAP Fund Balance June 30, 2015	(+/-) Fund balance between FY13 and FY14	Based on Column L -- Meets 20% rule (Ok) or Over 20% (Reduce)	Amount over Approved 20% Carryforward	Final APPROVED FY2016 Distributions (Secondary's Included)	Proposed Estimated FY2017without Reducing Distribution (Based on 5YR rolling Avg)	PROPOSED ESTIMATED FY2017 Distribution Based on 5YR Rolling Avg WITH reductions due to carryforward	MONTHLY	Number of Seats
Awarded Funding Reconsideration FY2016														
Approved Secondary PSAPs														

SECONDARY FUNDING:	PSAP Reconciled/ Unreconciled Expenditure Cost FY2015	Total 911 Calls	Cost Per Call	Calls Xferred to Secondary	Basis for Estimated Secondary Fuding FY2017
Alamance County Central Communications	577,842.45	101,261	5.71		
Burlington PD				20,978	\$ 119,784.38
Catawba Co Communications Center	754,160.50	89,426	8.43		
Hickory Police Dept.				12,694	\$ 107,010.42
Newton Police Dept.				2,603	\$ 21,943.29
Forsyth County 911 Communications	532,330.60	93,542	5.69		
Kernersville				4,932	\$ 28,063.08
Henderson County Communications	521,740.11	54,774	9.53		
Hendersonville PD				5,610	\$ 53,463.30
Charlotte-Mecklenburg Police Department	4,110,970.86	969,609	4.24		
Charlotte Fire				15,387	\$ 65,240.88
Charlotte Medic				80,173	\$ 339,933.52
Surry County Communications	605,263.08	39,401	15.36		
Mt. Airy PD				2,842	\$ 43,653.12
Elkin PD				1,072	\$ 16,465.92
Pilot Mt. PD				8	\$ 122.88
Transylvania County Communications	302,935.43	11,915	25.42		
Brevard PD				1,580	\$ 40,163.60
				Total	\$835,844.39



PSAP	Approved BackUp Plan	Contingent	Person Contacted	Response	Response from City/County Manager
Alamance County Central Communications			Dexter Brower	07/17/2016 TGB Dexter stated he is waiting on some cost numbers. He hopes to submit it in June. 04/11/2016 TGB David Dodd spoke to Dexter and he will have something to us in a couple of weeks. 12/3/2015 TGB Phone conversation with Dexter...they may be going in on a regional backup that would include Orange, Person, and Caswell	
Alexander County E9-1-1 Communications			Greg Foster	5/18/2016 David tried to contact Russell Greene but he has not been able to. 4/4/2016 TGB David Dodd spoke with Russell Greene about some radio questions. Russell stated they were committed to using the Iredell County EOC as their backup location. 2/10/2016 TGB David Dodd met with Greg and several others, they are working on a plan. 12/7/2015 TGB Greg has worked on it, but doesn't have approval from management to go forward.	1/25/2016 letter, Have a committee working but requested David Dodd to come and assist

Alleghany County E911			Pat Irwin	4/28/2016 TGB David Dodd and I met with them and they have a good understanding what they need to do.4/20/2016 TGB Meeting with them april 28th, 2016 12/3/2015 Emailed Pat Irwin to find out if they have started a backup plan.	1/19/2016 Don Adams called, stated they would "make the deadline"; he would send a letter
Anson County Emergency Communications		✓	Holly Mullis	5/9/2016 TGB Spoke to Randy Gullledge about his financial documentation. He will contact Richard with some grant questions and then decide which way to go regarding how to fund the backup. 4/18/2016 TGB Asked Randy again for quotes. Plan is approved contingent on quotes and financial info. 4/5/2016 TGB Asked Randy Gullledge for an update about getting quotes. 3/7/2016 TGB Backup Plan Received and placed in CARA. Discussed lack of quotes with Randy Gullledge. He will get them.12/3/2015 Emailed Holly Mullis to find out if they have started a backup plan.	

Ashe County Communications Center			Phil Howell	5/9/2016 TGB Ashe has a good start on a plan. Need quotes and MOU. 4/27/2016 TGB Plan received and placed in CARA.4/18/2016 TGB Phil is working on a plan, but has not submitted any documentation. I have requested some documentation. David Dodd and I are meeting with them February 24, 2016. 2/24/2016: Tina and I did meet with Phil Howell and talked about his backup plan. He is looking at a stand alone facility in Ashe County. Calls will go to Wilkes during transition. DD	
Avery County Communications Center			Jamey Johnson	5/6/2016 David Dodd make contact with Jamey about financial documentation etc. 4/15/2016 TGB David Dodd sent the plan back to Jamey with more questions and asked for financial documentation. 3/4/2016 TGB David Dodd sent some questions to Jamey about his backup plan.2/26 TGB Jamey Johnson submitted plan. DD uploaded to CARA12/3/2015 TGB Jamey Johnson stated he was working on a plan to use Burke County as his backup.	

Beaufort County Communications Center			Vic Williams	<p>5/9/2016 TGB David Dodd and myself met with Vic Williams 5/5/2016 about his backup plan. 4/21/2016 TGB Asked Vic Williams for an update. 3/23/2016TGB David Dodd and myself met with Vic about his plan. He plans to use the Chocowinity Fire Dept., however; we do not have a plan in writing. 2/19/2016 TGB I received an email from Vic stating he was thinking of a backup location to be at the Beaufort County Emerency Management Office or the Chocowinity Fire Department. He's working with Gately Communications on the equipment and EIS Data Systems on the link, and CenturyLink on the trunks. He will submit the plan in its entirety as soon as he gets all quotes. 1/5/2015 Vic Williams stated he was going to begin working on it now that EMD was live.</p>	
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Bertie County Communications			JW Stalls	5/9/2016 TGB plan received and placed in CARA. 4/21/2016 TGB Asked JW to send me what she has so I can start the approval process. 4/5/2016 TGB Asked JW Stalls for an update since Martin County's plan did not include Bertie. 1/26/2016 TGB JW stated she planned to be in the new communications center this spring and wanted to utilize the old center for her backup, however; the Sheriff has been talking with Martin County about partnering.	
Bladen Central		✓			

Brunswick County Central Communications			Todd Coring	4/26/2016 Met with Lt. Coring and staff about their backup plan. They should submit it soon. 4/18/2016 TGB I have requested to meet with him on 4/26/2016. 4/5/2016 TB Lt. Coring has asked for a meeting to discuss his plan. We will be meeting in a couple of weeks. 12/8/2015 Lt. Coring stated he would begin working on a plan after first of the year. He wanted to talk with New Hanover County since they were wanting to do a regional backup.	
Buncombe County Emerg. Communications	✓				
Burke County Consolidated 911 Communications	✓				
Cabarrus County Sheriff Communications	✓				

Caldwell County Sheriff's Office/E-911 Comm Center	✓				
Carteret County Emergency Services	✓				
Caswell County 911 Communications			Harvey Rudd	4/26/2016 TGB David Dodd met with Harvey Rudd about a backup plan. 4/20/2016 TGB Meeting with Harvey Rudd 4/26/2016 12/3/2015 TGB Harvey stated he may be going in on a regional backup with Orange, Person, and Alamance Counties.	
Catawba Co Communications Center		✓	Brian Drum	4/5/2016 TGB Asked Brian Drum for an update on getting quotes and MOU. Plan is approved contingent on quotes, financial info, and MOU. 3/15/2016 TGB Asked Brian if he had gotten quotes and MOU signed yet.2/11/2016 TGB Plan approved contingent on getting MOU, quotes, and Marsha's approval.	

Chatham County Emergency Operations	✓				
Cherokee County			Theresa Creasman	4/5/2016 TGB Plan submitted and placed in CARA. They will be asking for an extension.3/30/2016 TGB Met with the new Director, Chief Deputy, and IT Manager. They do have a plan in the works. I explained to them some aspects of their plan that needed to be revised. I've also asked for an electronic copy. 3/15/2016 TGB David and I will be meeting with the new PSAP Director March 30th. 1/04/2016 Janice Costello resigned. She had submitted a very rough draft of a plan, but it had not been approved by her folks	
Chowan Central Communications			Cordell Palmer	4/28/2016 TGB Cord stated that the vendors may not be able to provide a quote by the implementation deadline. I asked him to get estimates. 4/21/2016 Asked Cordell for an update. 3/4/2016 TGB Emailed Cordell with questions and comments about his backup plan.2/26/2016 Cordell Palmer submitted plan. It is in CARA2/15/2016 TGB Cordell Palmer stated they have a meeting on Feb. 23rd and then he will submit a rough draft...with Perquimans. 1/12/2016 TGB Cordel wants to submit a draft plan to make sure he's on the right track.	

Clay County Dispatch			Dena Jenkins	5/10/2016 TGB Spoke to Dena and she is working on getting all financial information. 3/30/2016 TGB Met with Dena and went over her backup plan. I suggested a few changes. 2/2/2016 TGB Sent plan back to Dena with questions.	
Cleveland County 911 Communications		✓	Lorie Poston	5/10/2016 TGB Plan approved contingent on financials and MOU. 4/5/2016 TGB Lori stated she had a discussion with AT&T..They share the same pipe with Shelby for about 800 feet. That pipe is where all the lines split off from. 3/8/2016 TGB I visited with Lorie Poston and discussed her backup plan. She is contuing to work onit. 12/3/2015 TGB Lori Poston stated they were working on a plan but it would probably not include Shelby.	
Kings Mountain Communications	✓				
Shelby Police Communications	✓				

Columbus Central Communications			Valecia Pike/Kay Worley	5/18/2016 TGB Kay Worley submitted plan and I placed it in CARA. 4/20/2016 TGB Kay sent in a partial plan for me to look at. Placed in CARA. 4/5/2016TGB Asked Kay Worley for an update. 2/3/2016 TGB Kay Worley stated they were working on theirs. They couldn't be involved in a regional because of their radio system. She requested example plans so I sent them to her.	
New Bern Emergency Communications		✓	Rick Youngs	4/18/2016 TGB Quotes are in..sent to Marsha for approval. Approved contingent on financial info. 4/5/2016 TGB Asked Rick Youngs for an update. 3/17TGB Plan received and placed in CARA 2/8/2016 TGB Rick stated they already have a fiber link with the county and are going to update their plan and resubmit. 1/13/2016 TGB Sent plan back to Rick to answer some questions.	
Craven County Emergency Communications		✓	Stanley Kite	4/18/2016 TGB Waiting on CenturyLink quote. 4/5/2016 TGB Asked Stanley Kite for an update on getting quotes. 3/15/2016 TGB Approved contingent on quotes. 2/22/2016 TGB Stanley Kite submitted his plan. It is under review.	

Havelock Police Department	✓				
Cumberland County 9-1-1		✓	Randy Beaman	4/20/2016 TGB Approved contingent on MOU. 4/18/2016 TGB Plan sent back with some questions, also waiting on MOU. 3/28/2016 TGB Plan Submitted and placed in CARA. David and I are going over it. Cumberland and Fayetteville met 2/9/2016 to discuss partnering together for a backup solution.	
Fayetteville Communications		✓	Lisa Reid	4/20/2016 Approved contingent on MOU.4/18/2016 TGB Plan sent back with some questions, also waiting on MOU. 3/28/2016 TGB Plan Submitted and placed in CARA. David and I are going over it.Cumberland and Fayetteville met 2/9/2016 to discuss partnering together for a backup solution.	

Currituck Communications			Liz Hodgis	5/10/2016 TGB Liz Hodgis spoke with Pasquotank Sheriff about MOU...she will follow up today. 4/7/2016 TGB Waiting on MOU from Pasquotank. 4/5/2016TGB Have asked Liz Hodgis for an update on getting quotes, etc. 2/3/2016 TGB Liz Hodgis is going to check with a vendor about more bandwidth. She will also gets quotes and a signed MOU with Pasquotank.	
Dare Central Communications			Trey Piland	4/21/2016 TGB Trey stated he's almost there with the plan. I'm going to set up a meeting with him in May. 2/10/2016 TGB Trey is waiting for information about recurring cost before submitting his plan. He hopes to have that information next week.	
Davidson County 911			Terry Bailey	4/29/2016 TGB Met with Terry Bailey and he is working on his plan and waiting on quotes. 4/20/2016 TGB Meeting with Terry 4/27/2016	

Davie County 911 Communications	✓		Rodney Pierce	2/20/2016 TGB Marsha commented and approved contingent on radio contract 2/9/2016 TGB Plan is approved contingent on the financial documentation. Asked Marsha to look at it.	
Duplin County Communications	✓				
Durham Emergency Communications	✓				

Edgecombe County 911			Mike Catagnus	4/28/2016 TGB Sgt. Webb stated they were waiting on information from CenturyLink. 4/21/2016 TGB Mike asked for extension information. 2/3/2016 TGB Met with Mike Catagnus from the County and Sgt. Webb from Tarboro PD about backing one another up. Mike submitted a rough draft and is continuing to work on his plan with Tarboro PD.	
Tarboro Police Communications			Sgt. Jesse Webb	4/28/2016 TGB Sgt. Webb stated they were waiting on information from CenturyLink. 4/21/2016 TGB Asked Sgt. Webb for an update. 2/3/2016 TGB Met with Mike Catagnus from the County and Sgt. Webb from Tarboro PD about backing one another up. Mike submitted a rough draft and is continuing to work on his plan with Tarboro PD.	
Forsyth County 911 Communications	✓		Herb Swaim	4/5/2016 TGB Plan Approved 2/9 TGB plan submitted. Marsha is going over financial documentation.	

Winston Salem Police Department		✓	Rebecca Boles	5/16/2016 TGB Plan approved contingent on financial info. 4/27/2016 TGB Plan received and placed in CARA. Met with Rebecca Boles. 4/20/2016 TGB meeting with Rebecca 4/27/2016	1/15/2016 letter, plan expected to be completed early March 2016
Franklin County Communications Center			Christy Shearin	5/9/2016 TGB Plan submitted and placed in CARA. Christy has been told that she needs all of her financial information, timeline, and request an extension on agency letterhead. 4/20/2016 TGB They are proceeding with a plan for a new primary at the old hospital. Christy said she would get something to me soon. 4/5/2016 TGB Asked Christy Shearin for an update. 2/19/2016 TGB Christy Shearin is trying to determine a specific location in the former hospital. She has some quotes, but they won't be accurate until she specifies a true location.	
Gaston County 911 Communications	✓				

Mount Holly Police Department	✓		Kelly Hoyle	5/10/2016 TGB Plan submitted, placed in CARA, and approved.5/10/2016 TGB Sgt. Hoyle stated she was just about finished with the plan and will submit it soon. 4/20/2016 TGB Kelly states she's working on it. 4/5/2016 TGB Have asked Kelly Hoyle for an update on her backup plan. She had a hand written she showed me at the	
GatesCounty Central Communications			Herman Weis	4/21/2016 TGB MOU is signed and needs to complete the network diagram. 4/18/2016 TGB Herman wants a meeting to discuss connectivity. 3/15/2016 TGB Herman is waiting ona couple more quotes. I'm assisting him with his plan.	
Graham County 911			Misty Hembree	4/27/2016 TGB Asked Misty to provide financial documentation. 4/6/2016 TGB Plan received, placed in CARA. Evaluating it. 3/31/2016 TGB I met with Misty about her backup plan. She has made great progress with it and continues to work on it.	

Granville County Emergency Services			Stacey Tapp	4/18/2016 TGB Michael Felts is supposed to be getting a break down on radio equipment and a statement of work on cad and mapping. 4/5/2016 TGB I sent the plan back with some financial questions. They are revising. 3/15/2016 TGB I have asked her why she needs 1 gig of bandwidth. 2/10/2016 TGB sent submitted plan back to Stacey Tapp for revision or reconsideration of several things.	
Greene County Communications Center			Sharon Marshburn/Berry Anderson	5/19/2016 TGB Meeting with Berry Anderson May 26th. 4/21/2016 TGB Berry stated they will be going to Jones County for their backup. Waiting on Rob Robinson with Centurylink to give them quotes. Hopes to have it turned into us by the end of May. 3/15/2016 TGB spoke to Berry Anderson and he is developing a plan to use Jones/Lenoir. 2/10/2016 TGB Exchanged several emails with various scenarios and asked a lot of questions.	
Guilford Metro	✓				

High Point Communications	✓				
Halifax County Central Communications			Heather Joyner	5/16/2016 TGB Heather thinks she has found a space. 5/10/2016 TGB Heather Joyner is still trying to find some space. 4/8/2016 TGB Met with Heather Joyner and she is still trying to find a place. 2/10/2016 Heather Joyer will try to have a draft plan to us by the first of March.	
Harnett County Communications Center	✓				
Haywood County 911	✓		Chanda Morgan	5/16/2016 TGB Plan Approved 5/06/2016 TGB plan received and placed in CARA. 4/21/2016 TGB Still trying to make contact with Chanda. 1/14/2016 TGB Trying to make contact with Chanda Morgan. She's supposed to be writing a backup plan with Henderson County.	

Henderson County Sheriff Communications	✓		Lisha Stanly	5/18/2016 TGB Plan approved 5/06/2016 TGB plan received and placed in CARA. 4/21/2016 TGB Lisha is continguing to work on her plan however Haywood County is holding her up. 1/14/2016 TGB Lisha is putting her plan together along with Haywood County, but she's waiting on some information from Chanda at Haywood.	
Hertford County Emergency Services			David Brown	5/6/2016 TGB Plan received and placed in CARA. 4/11/2016 TGB David Brown stated he will be using his current center as his backup once he moves out. He hasn't submitted a plan yet. 2/10/2016 TGB David Brown stated he was trying to find a location.	
Hoke County Emergency Communications	✓				
Hyde County Emergency Mangement				4/21/2016 TGB Justin Gibbs submitted plan, it is in CARA. He is also getting an MOU with Dare County. 2/10/2016 TB Trey stated consolidation won't happen until the first quarter of 2017. I have asked Justin Gibbs about a backup plan. asked Trey Piland for consolidation information	

Iredell County Emergency Communications	✓				
Jackson County Emergency Management			Wanda Hall	4/21/2016 TGB David Breedlove stated they were putting the finishing touches on the plan and financial documentation. They should have it to us in a couple of weeks. 2/5/2016 TGB Plan sent back with some questions.	
Johnston County 911 Communications	✓				
Sanford Police Dept Communications Center	✓				

Lenoir-Jones Central Communications			Paige Johnson	5/6/2016 TGB Plan and financial documentation has been uploaded to CARA. 4/21/2016 Paige is still working on their plan. 3/15/2016 TGB Plan submitted, placed in CARA. Waiting on financial documentation.2/11/2016 TGB Paige stated they were continuing to work on a plan.	
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Lincoln County Communications Center			Rick Ellis (left Lincoln County in mid-April). Bill Gibbs is interim director.	<p>5/21/2016 TGB Rick Ellis, Coral Saunders, and Leroy Buff on 5/6/2016. Rick Ellis left Lincoln County in mid April and they are scrambling to catch up. They have a committment from County government to build a new PSAP, but ground won't be broken on that until spring of 2017. Their best backup option now is to use their mobile command post and set it up at Howard's Creek VFD, on NC 27 west of Lincolnton. They provided me with a draft copy of their plan which we reviewed as a group. There were a few changes that needed to be made, and they will submit their initial plan and timeline in the next week or so. Still working on quotes from their vendors to move the B side of their phone switch, get a backup CAD server, and the network connection between the primary PSAP and the VFD.</p> <p>4/21/2016 TGB Advised Rick Ellis several times that he needs to complete a plan, financial info, timeline and request an extension.</p> <p>12/8/2016 TGB Rick Ellis stated they had hired an architect to build a new</p>	
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Macon County Communications	✓				
Madison County 911	✓		Teresa Ogle	5/16/2016 TGB Plan approved 4/20/2016 TGB Plan approved contingent on financial info.3/17/2016 TGB Sent to Teresa Ogle with some questions.	
Martin County Communications Center			Jason Steward	5/3/2016 TGB Quotes are in CARA. CenturyLink has not given one, but Jason estimated. 4/21/2016 TGB Jason is still waiting on quote. 3/17/2016 TGB Jason is waiting for a quote on fiber backhaul. 3/15/2016 TGB sent Jason a message with some questions about his plan. 3/3/2016 TGB Backup Plan received and placed in CARA. 12/22/2015 TGB Per an email from the County Manager "Martin County is working on a draft back-up PSAP plan. We will share a draft plan with the 911 Board staff as soon as we can, in order to get feedback on the draft plan."	

McDowell County 911 Center			Amberlie Bluff/ William Kehler	4/18/2016 TGB plan received and placed in CARA. Sent some questions to William. 4/5/2016 TGB Trying to make contact. Was told Amberlie Bluff is out on maternity leave.	
Charlotte-Mecklenburg Police Communications	✓				
Cornelius-Huntersville Police Communications	✓				
Pineville Police Department	✓				

Mitchell County Central Communications			Stephanie Wiseman	5/9/2016 TGB Plan submitted, placed in CARA, reviewed and sent back with questions. 4/5/2016TGBStephanie Wiseman is waiting on McDowell to approve the MOU. They have a meeting April 11th. 12/11/2016 TGB Stephanie states she almost has the plan together and will send when she's finished.	
Montgomery County 911 Communications			Grant Hunsucker	4/7/2016 TGB Grant states he is continuing to work with local folks on a solution. 4/5/2016 TGB Have asked Grant Hunsucker for an update. 12/08/2015 TGB Grant Hunsucker stated he was working with his IT person on a needs assessment.	
Moore County Emergency Services			Kris Sheffield		

Nash County Central Communications	✓				
Rocky Mount Central Communications		✓	Allen Moore	5/10/2016 TGB Plan approved contingent on financial documentation 4/15/2016 TGB Has submitted quotes etc. 2/19/2016 TGB Has submitted a rough draft. I'm assisting him with his plan.	
New Hanover County Public Safety Comm Center			Debora Cottle/Warren Lee	5/5/2016 TGB Plan submitted and placed in CARA. 4/21/2016 Asked Warren Lee for an update. 2/10/2016 TGB David Dodd sent Warren Lee several backup plans to use as an example. 2/2/2016 TGB They are working ona regional plan that would include Brunswick County.	

Northampton County Communications			Tammie Piland	5/11/2016 TGB Tammie Piland stated she was still working on quotes and asked if she could send in what she had. I replied yes...but she hasn't submitted anything yet. 4/8/2016 TGB Met with Tammie Piland and answered some questions. She does have a place all she needs is a plan. 2/16/2016 TGB Per Tammie Piland she may be partnering with Hertford but not sure at this point. 1/12/2016 TGB Tammie Piland is supposed to be working on a plan with Halifax County but nothing in writing.	
Onslow County 911	✓			4/18/2016 TGB Meeting with Ray Silance 4/27/2016 2/22/2016 TB submitted plan...it's in CARA Ray Silance thought it had already been approved with the city of Jacksonville. I explained to him that Jacksonvilles plan was sent back to Chris Koltyk for some answers. He's going to see whats going on with it. 2/16/2016 TGB asked Ray Silance for an update on plan.	
City of Jacksonville	✓			4/4/2016 TGB Chris Koltyk is working on financial documentation. 2/15/2016 TGB Asked Chris Koltyk for an updae. 12/16/2015 TGB sent back to Chris Koltyk with questions.	

Orange County Emergency Communications			Dinah Jeffries	4/29/2016 TGB Plan received and in CARA. 4/21/2016 TGB Asked Dinah for an update. Plan is complete but giving it a second look to make sure all is in order. Will submit Monday. 9/23/2015 TGB Dinah stated they were working on a plan that would include other counties.	
Pamilco County Emergency Management			Sgt. Mike Whaley	4/18/2016 TGB Asked Chris Murray for an update since their letter indicated they would have a plan in place mid-March. Chris Murray stated he has it in review with the county manager.	1/25/2016 letter, plan should be compiled by mid-March 2016
Pasquotank/Camden E9-1-1			Tobie McPherson	4/21/2016 TGB Plan sent back with several questions. 2/4/2016 TGB Ronnie submitted plan. IT is in CARA	
Pender County 911		✓	Missy Ezzell	4/21/2016 TGB approved contingent on financial info. 2/22/2016 TGB compiled everything they sent into one document and sent to Marsha for financial approval. 2/2/2016 TGB Tentative approved plan. Need to have Marsha look at financial documentation.	

Perquimans County Communication			Jonathon Nixon	2/26/2016 Plan submitted and uploaded to CARA2/15/2016 TGB Jonathan Nixon stated they have a meeting on Feb. 23rd and then he will submit a rough draft...with Chowan.	
Person County Emergency Communications	✓				
Pitt County Communications	✓		Sam Tyson	4/27/2016 TGB Plan approved contingent on Marsha approving financial documentation. 4/21/2016 TGB Asked Sam for an update. 2/1/2016 TGB Sam Tyson submitted a rough draft. I sent it back to him with a lot of questions.	
Polk County Communications			James McGuinn	4/21/2016 TGB have spoken to James numerous times and he's in the process of writing a plan. Hopes to have it submitted in May. 10/22/2015 TGB James McGuinn submitted a rough draft. He is working on updating it. Have a meeting with him in March.	

Randolph County 911			Donovan Davis	3/24/2016 TGB Donovan provided updated plan. I have asked him to provide timeline and request for extension. 2/12/2016 TGB Dave C sent them some concerns with their submitted plan, but have not had anything else from them. Will make contact.	
Richmond County Emergency Center	✓				
Robeson E-911 Communications Center			Jimmy Williamson	4/21/2016 TGB Have met with Jimmy several times. His IT person is supposed to be finding a location.	1/27/2016 email, meeting with Lumberton

Lumberton Communications Center			Bill French	4/21/2016 TGB Mitchell Pate stated they had a plan but one of the councilmen asked him to put it on hold until the May CDC meeting. Have met with Bill French and Bill1/27/2016 met with Bill French and Mitchell Pate. According to him he will be pursuing a different backup plan other than the one discussed with the county.	1/20/2016 letter, have met with the county on possible joint solution, no decision yet
Rockingham County 911 Communications			Rodney Cates	4/26/2016 TGB David Dodd met with Rodney Cates. 4/21/2016 TGB Meeting with Rodney Cates 4/26/2017.	

Rowan County Telecommunications			Allen Cress	4/21/2016 TGB David Dodd has met with Rowan County several times, they are continuing to work on their plan. 2/16/2016 TGB Submitted in January with a letter to extend the deadline. Need to review and make contact. 2/23/2016: DD-Met with Allen Cress, Original plan to use their old facility at the Justice Center has changed. They are now pursuing a partnership to use the Cabarrus County backup site at their DSS building in Kannapolis. They want to replace their 4 year old Patriot phone system with a Viper system to mirror Cabarrus. They use the same CAD vendor. Will need to establish a radio connection from Kanappolis back to their primary 800 Mhz radio tower in Salisbury.	1/25/2016 letter, plan has been received but asking for 1 year extension
Rutherford County Communications			Tammy Aldridge	4/19/2016 TGB Asked Tammy for an update. 3/2/2016 TGB They are still looking for a location.	1/26/2016 email, need an additional 2 weeks to determine location

Sampson County 911 Communications	✓		Ronald Bass/Roberta Parker	5/10/2016 TGB Plan approved contingent on MOU's4/5/2016 TGB Sent plan back to Roberta with questions and it needs more detail. 2/16/2016 TGB Plan submitted Roberta is waiting for a quote from CenturyLink 1/20/2016 TGB David Dodd and I met with them about backup plans. We also sent them	
Scotland County Emergency Communications	✓				
Stanly County 9-1-1	✓				
Stokes County Emergency Communications			Del Hall	5/18/2016 TGB Del stated he was waiting on one more quote. 4/21/2016 Asked Del for an update. 3/1/2016 TGB Waiting on IT dept. 2/16/2016 TGB Del Hall submitted a plan April 2015, but David Dodd and I returned it to him with a lot of questions. I have asked him for an update.	

Surry County 911 Communications	✓				
Eastern Band of Cherokee Indians			Ray Stamper	4/21/2016 Waiting for MOU to be signed with Jackson and Swain Counties. Have asked Ray Stamper for an update. 12/09/2015 TGB Ray Stamper has not started writing a plan yet. He is exploring the idea of going in with Swain and Jackson.	
Swain County 911			David Breedlove	4/21/2016 TGB David Breedlove stated they were putting the finishing touches on the plan and financial documentation. They should have it to us in a couple of weeks. 2/5/2016 TGB Plan sent back with some questions.	
Transylvania County 911 Center			Kevin Shook	4/27/2016 TGB David Dodd and I went over the backup plan. The plan is good, but Kevin needs to send us the financial documentation. 3/15/2016 TGB Plan submitted and placed in CARA by DD. 2/16/2016 TGB Asked Kevin Shook about his plan. Waiting for a response.	

Tyrrell County Sheriffs Dept. E911 Dispatch	✓		Sheriff Livermon	5/10/2016 TGB Plan approved. No financial impact. 4/21/2016 Sheriff Liverman submitted a plan but his plan is to send all to Dare and they will dispatch. 2/19/2016 TGB In conversations with Sheriff Livermon about his plan. He doesn't have one so we are trying to come up with a solution since the consolidation is right around the corner.	
Union County Communications/E911	✓				
Henderson-Vance 911 Center	✓				

Raleigh-Wake County Emergency Comm Center	✓				
Cary Police Department	✓				
Holly Springs Police PSAP	✓		Kristin Byrd	5/11/2016 TGB Plan approved. No financial impact. 4/21/2016 TGB Have asked Kristin for an update. 2/19/2016 TGB I have asked Kristin to send me what she has so I can begin going over it. 12/09/2016 TGB Kristin states she has been working on a plan.	
Warren County E-911 Communications			Vanecia Harris	4/21/2016 TGB Requested update from Finance Director Gloria Edmonds. 3/1/2016 TGB Spoke with Vinicia and answered questions. 1/21/2016 TGB David Dodd and I met with the folks at Warren County. They have a clear understanding of what their plan should be.	

Washington County Communication Center			Delisa Johnson	3/16/2016 TGB Received and placed in CARA. Send back with some questions. 3/15/2016 TGB Meeting with Delisa Johnson March 16th. 2/22/2016 TGB I spoke to Delisa this morning and she informed me that her sheriff and county manager were trying to work out the details. I asked her to find out if her positron cpe was geo-diverse.	
Watauga County E911	✓				
Beech Mountain		✓	David Davis	4/20/2016 TGB approved contingent on financial info. 2/19/2016 TGB I've asked the Chief if he could go ahead and send us his plan so we could begin looking at it.1/27/2016 TGB Chief stated he was waiting on some quotes before submitting.	

Boone Police Department 911				4/21/2016 TGB still under financial review because of Surface Pro's. 2/19/2016 TGB Plan submitted. Under Review	
Wayne County Central 911			Bryan Taylor	4/21/2016 TGB Spoke with Bryan Taylor several times about his plan. Theres a new supervisor for the comm center. Will make contact with that person.	1/25/2016 letter, has am operational PSAP but doesn't meet proximty requirements, hired an architect to assist
Wilkes County Emergency Communications			Ricky Minton	5/11/2016 TGB Met with Wilkes. They are in the process of writing their plan. 4/28/2016 TGB Meeting with them 4/28/20162/22/2016 TGB David Carson stated they are attempting to get funding to relocate their primary PSAP so the now Primary would become the backup. If that doesn't happen they will need to reevaluate. He stated quite frankly he wasn't certain what we wanted. I sent him the documents that would aid in his plan and also told him if he needed assistance to let us know. 2/19/2016 TGB Asked both Ricky and David about their backup plan. Waiting for a response.	

Wilson County Emergency Communications	✓				
Yadkin County Sheriff's Office				4/21/2016 TGB Director position still vacant. Asked Dale Ring their IT person if he or anyone else was working on a backup plan for them.	
Yancey County E-911	✓		Bill Davis	5/16/2016 TGB Plan approved 4/20/2016 TGB Plan approved contingent on financial info.3/2/2016 TGB submitted hard copy plan. Have asked them to submit electronically. 2/19/2016 TGB Bill stated that Yancey and Madison would be backing one another up so he would submit his plan within a couple of weeks.Asked Bill about his plan. Waiting for a response.	

Total Backup Plans Approved	49	11			

Telecommunicator and Responder Recognition

Rep. Jason Saine

~ Recognition of Andrenetta Galloway,
Telecommunicator, Charlotte-
Mecklenburg Police – 911 Division



Presented to
Andrenetta Galloway
of
Charlotte-Mecklenburg 911
For Outstanding Teamwork,
Professionalism and Commitment to Public
Safety Demonstrated By You
April 8, 2016

Thank You for Striving to Make North
Carolina's 911 System Excellent
May 20, 2016

~ Recognition of James Emerson,
Telecommunicator,
Mecklenburg EMS Agency/Mecklenburg
County Fire



Presented to
James Emerson
of

Mecklenburg EMS Agency/Mecklenburg
County Fire

For Outstanding Teamwork,
Professionalism and Commitment to Public
Safety Demonstrated By You

March 21, 2016

Thank You for Striving to Make North
Carolina's 911 System Excellent

May 20, 2016

~ Recognition of Brittany Hobday, Spencer Dobbins, Ryan Augustus, Ladder 27 crew and Engine 34 crew of the Charlotte Fire Department



Presented to

Brittany Hobday, 911 Call Taker

Spencer Dobbins, Radio Channel Operator

Ryan Augustus, Duty Supervisor

Ladder 27

Engine 34

Captain: D. Arrington

Captain: J. McCraven

Engineer: G. Alexander

Engineer: J. Friend

Fire Fighter: R. Wedrychowicz

Fire Fighter: A. Fuller

Fire Fighter: R. Miller

Fire Fighter: W. Justice

of

Charlotte Fire Department

For Outstanding Teamwork, Professionalism and Commitment to
Public Safety Demonstrated By Each of You

January 20, 2016

Thank You for Striving to Make North Carolina's 911 System
Excellent

May 20, 2016

Other Items

Begin Work Session

Backup PSAP Discussion

- ☐ Funding /Cost
- ☐ Potential Extensions
 - o Staff vs. Board Approval
- ☐ Grants vs. Funding Reconsiderations
- ☐ Legislative Reporting

911 Committee Structure

- ☐ Committee Concept
- ☐ Committee Reporting
- ☐ Total Committees and Their Roles
- ☐ Committee Membership
- ☐ Meeting Schedules

911 Board Committees

911 Funding Committee-~~Standing~~

*Jason Barbour - Chair
*Dave Bone – vice chair
*Andrew Grant
*Len Hagaman
*Laura Sykora
Randy Beeman (Cumberland Co 911)
Del Hall (Stokes Co 911)
Tonya Pearce (Durham 911)
Melanie Neal (Guilford Metro 911)
Stephanie Wiseman (Mitchell Co 911)
*(Secondary PSAP Funding subcommittee
Of Funding Committee)*
Tom Adkins (Hickory Police Chief)
Mike Yaniero (Jacksonville Police Chief)

Grant Committee-~~Standing~~

*Darryl Bottoms
*Jeff Shipp
*
*Rick Isherwood - Chair
*Slayton Stewart

911 Standards Committee

*Len Hageman – Chair
*Dinah Jeffries
*Jimmy Stewart
*Laura Sykora – Vice Chair
*Greg Hauser
Rodney Cates (Rockingham Co 911)
Marty Cooke (Brunswick Co Commissioner)
Perry Davis (Cleveland Co Emergency Mgmt)
Greg Foster (Alexander Co 911)
Judy Jenkins (Cornelius PD)
Robert Merchant (Pineville Police Chief)
Dominick Nutter (Raleigh-Wake 911)
Christy Shearin (Franklin Co 911)

Jim Soukup (Durham 911)
*Candy Strezinski (Burke Co Emergency
Communications)*
*Donna Wright (Richmond Co Emergency
Management)*
*Terry Young (NC Office of State Fire
Marshall)*
Brandon Zuidema (Garner Police Chief)

(Standards Enforcement Committee)

~~*Jeff Dulin (Charlotte Fire Dept)*~~
Greg Foster (Alexander Co 911(EMS))
Judy Jenkins (Cornelius PD (NENA))
Robert Merchant (Pineville Police Chief)
Carson Smith (Sheriff, Pender Co)
Jim Soukup (Durham 911 (APCO))

NG-911 Committee

*Jason Barbour
*Eric Cramer
*Rick Edwards – Vice Chair
*Jeff Shipp - Chair
*Greg Hauser
Terry Bledsoe (Catawba Co IT)
Randy Gullledge (Anson County IT)
Bence Hoyle (Cornelius Police Chief)
Chris Koltyk (City of Jacksonville IT)
Glenn Knox (NC FirstNet)
Allan Sadowski (NC FirstNet)
Joe Sewash (CGIA)
Frank Thomason (Rowan County EM)

911 Board Education Committee

*vacant

*Jeff Shipp

*Jimmy Stewart - Chair

*Laura Sykora

Tammy Aldridge (Rutherford Co 911)

Jeryl Anderson (Orange Co Emergency Svcs)

Bryant Fisher (Nash Co Emergency Svcs)

~~*Judy Jenkins (Cornelius PD)*~~

Heather Joyner (Halifax Co)

~~*Lora Nock (Dare Co Communications)*~~

Brian Short (Vance-Henderson)

Rick Thomas (Apex PD)

(Education Training Sub-Committee)

Dinah Jeffries – Board Member

~~*Judy Jenkins (Cornelius PD)*~~

Crystal McDuffie (APCO)

~~*Lora Nock – Chair (Dare Co)*~~

Tonya Pearce (Durham 911)

*Donna Wright (Richmond Co Emergency
Management)*

Review 2016 911 Board Goals

2016 Goals

Mr. Taylor reviewed how last month he had displayed a facsimile of the flip charts used at the December Board meeting regarding 2016 goals, which had taken Chairman Estes off guard since he had not been in attendance at that meeting:

- Statutory (Quality Assurance, Certification, BD)
- Education (X4)
- Back-up (from last year's goals)
- NG 911 (from last year's goals)
- CAD to CAD
- Funding (X2)
- Staffing

Mr. Taylor acknowledged and apologized for being a bit cryptic in presenting that list, so since that meeting he has taken all the goals and fleshed them out as they appear in the agenda book (see https://www.nc911.nc.gov/Board/agenda/Book/20160226_Tab10_North%20Carolina%20911%20Board%202016%20Goals.pdf).

He said he put the goals in perspective with his reasoning behind each one, with the number one priority being assigned to the TC certification program. He reminded everyone that North Carolina's 911 system has always strived to provide the same level of service to callers from Murphy to Manteo, but only with consistent training will that goal ever be achieved. He proposed that from a "high level" to achieve this goal, several milestones must be achieved: 1) a certification program and policies must be defined, 2) an educational "vehicle" must be determined, and 3) a statutory change must be effected requiring the certification.

Mr. Taylor said he felt the second highest priority should go to quality assurance, observing we pay for the software for that program, but don't really fund the program. He surmised that's an unbalanced approach because it's not consistent among PSAPs, and it really defeats our mission of providing the same level of service. To achieve this goal, he proposed: 1) a quality assurance program must be defined with realistic performance standards based on accepted criteria, 2) a statutory change must be accomplished that will require a quality assurance program, 3) a statutory change that will allow for a minimum funding of a QA program, and 4) statewide PSAP training program to institute a QA program.

Mr. Taylor named CAD-to-CAD as the third goal to strive for in 2016, which he pointed out goes hand-in-hand with our NextGen project and the concept of interoperability. He acknowledged we used to think of interoperability just in terms of radio, but with NextGen 911 it has to include voice and data, and that data is CAD. He offered that he believes North Carolina's 127 PSAPs use 12 different CAD systems, and they do not talk to each other. He added the TFOPA report speaks to this, and we need to look at doing a CAD-to-CAD interoperability. He noted there are companies already providing that service, but they are very, very expensive. His proposal includes working with the NG911 committee on: 1) communications with all the CAD vendors deployed in North Carolina must be established, 2) a common affordable solution must be established, and 3) deployment of a CAD-to-CAD solution that is compatible to the North Carolina NG911 network.

Acknowledging we have already beat the topic up enough today, Mr. Taylor cited back-up PSAP plans as the fourth goal, although it is already well under way. He said we are working with Emergency Management, which is doing an educational program for Continuity of Operations (COOP), noting Ms. Bone and Mr. Dodd are working with them on that through the national office of homeland security. He offered we will be scheduling COOP training, maybe as early as May or June. He proposed to achieve the goal of 100% deployment of back-up PSAP plans in 2016: 1) a more defined, one-on-one educational program needs to be implemented, and 2) a higher level COOP (Continuity of Operations) educational program be conducted to reinforce the need for a backup plan.

Turning next to NG911, Mr. Taylor observed it continues to be a goal, and that the NG911 Committee has established a timeline with milestones that should be continued to be a primary focus of the Board as it has a direct impact on PSAP operations and funding.

Mr. Taylor observed sustainable PSAP funding continues as a goal from 2015, noting the TFOPA report speaks a great deal about that. He said folks must understand that the current model we use to fund PSAPs is not sustainable; it is a 'backwards looking' model and PSAPs cannot just keep 'coming back to Daddy' saying, "I need more money for this, and this, and this." He proposed to continue work towards achieving this goal: 1) a new funding methodology needs to be created that better defines PSAP funding based on the services provided, 2) fully socialize the proposed plan with all the stakeholders, and 3) implement the new funding method. He added that the Funding Committee already has a subcommittee in place examining this, and once a new model is developed, it will have to be socialized with all the stakeholders before implementation.

The last topic Mr. Taylor touched upon was education, saying he didn't characterize it as a goal because he feels it is one of the missions of this Board, and should be an ongoing function. He observed the Board has created the annual PSAP Managers meetings, regional PSAP meetings, a weekly newsletter, on-line streaming of all 911 Board and committee meetings, regional 911 Board meetings and continuous outreach to legislative leaders. He postulated the Board should continue to explore new and innovative ways to educate its customers.

He concluded that's how he sees the goals for 2016, and asked Chairman Estes if that helps his understanding. Chairman Estes said that was good, and asked for any comments from Board members. He added that the only thing he's hesitant about is citing TC certification as the number one goal. He said he thinks it's a goal, and it may be the first one listed, but it's not necessarily the most important. He added the reason he says that is that the Board has historically gotten pushback when it has tried to dictate how PSAPs run their operations, and we're getting pretty close on that one. By virtue of that, he proposed our higher priorities should be NextGen, CAD interoperability, i.e. the things we can really have an impact on across the state. He acknowledged certification is important, and is certainly something we should be working on as a board, but we need to do that with the PSAPs.

Mr. Shipp agreed that's true, but asked that we keep in mind that certification was emphasized at the PSAP Managers meetings; it was something they were asking for. He asked Mr. Taylor if that was not correct, and Mr. Taylor agreed it was. He said staffing and requirements for staff was probably one of the biggest topics the managers dwelt on.

Chairman Estes thanked Mr. Taylor for his report, then Dinah Jeffries asked if she could speak, so he turned the floor over to her. She said she wanted to go back to one thing about the PSAP Managers meetings. She noted that during the last Board meeting we had gone over the Board's goals for FY2017, and had discussed how TC certification was cited as being one of the primary concerns the PSAP Managers had expressed at their meetings. She asked if there was any way hiring and retention could receive similar priority as a goal. Chairman Estes noted that had been one of his concerns about naming a single goal as "Goal Number One", as he feels all the goals are important to the Board. He then asked Mr. Taylor to respond to Ms. Jeffries' question, and Mr. Taylor said he completely understands and agrees with her. He said his only reason for ranking the goals was to give them a spot on the list. He acknowledged that although certification is very important, it is not going to happen overnight; it's going to require a great deal of work. He added he thinks the training and trying to help educate PSAP Managers is equal in importance, because so many PSAP managers are out there struggling and trying to find answers. He said Education Committee Chair Jimmy Stewart and David Dodd have had a subcommittee working on developing a forty-hour curriculum for PSAP managers, and part of that curriculum will be devoted to staffing and retention.

Future Path Plan of NG911 in North Carolina

- ☐ Timeline
- ☐ Expected Outcomes
- ☐ Define Success

Adjourn

Next 911 Board Meeting

**June 24, 2016
911 Office
3514A Bush Street
Raleigh, NC**