

Business Continuity & Resilience

N.C. Cybersecurity Awareness Symposium



Business Continuity Management

The advance planning and preparations which are necessary to identify the impact of potential technology losses, develop and test recovery plan(s) which ensure continuity of business services in the event of an emergency or disaster, and administer a comprehensive training, testing and maintenance program.

Resilience

The demonstrated and repeated ability of key business units or processes to maintain or return to an acceptable operational status after exposure to disruptive or disastrous events.

The Big Picture

Business Continuity is associated with other types of Contingency Plans



Where to Begin?

Mission Statement
Essential Functions
Critical Services

Metrics
Evaluate and Assess
Benchmark



Dependencies

Other Essential Functions
Applications
Servers / Hardware
Software / Tools
Employees
Teams
Locations
Vendors
Customers



People

Essential for Program Success
Training
Mentoring
Test



Let's Recap!

Business Continuity Program
Resilience
The Big Picture
Where to Begin
Dependencies
People
Measuring Program Maturity



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