

Category	Group	Description	FY 2022-2023 Rate	Unit/ Frequency
<b>Network Services</b>				
<i>Local Telephone Service</i>	<i>All Local Telephone Services</i>	<i>All non-managed local voice services purchased through DIT</i>	<i>Vendor Cost + 16%</i>	<i>Varies by Product</i>
<i>Centrex Line Rates</i>	<i>Single Access Centrex Line:</i>	<i>AT&amp;T</i>	<i>\$16.65</i>	<i>Line/Mo.</i>
		<i>Century Link</i>	<i>\$21.18</i>	<i>Line/Mo.</i>
		<i>Frontier</i>	<i>\$32.87</i>	<i>Line/Mo.</i>
	<i>Multiple Access Centrex Line:</i>	<i>AT&amp;T</i>	<i>\$16.65</i>	<i>Line/Mo.</i>
		<i>Century Link</i>	<i>\$23.25</i>	<i>Line/Mo.</i>
		<i>Frontier</i>	<i>\$20.44</i>	<i>Line/Mo.</i>
	<i>Foreign Exchange Ctx Trunk (Incl terminations):</i>	<i>AT&amp;T</i>	<i>\$54.17</i>	<i>Line/Mo.</i>
	<i>Foreign Exchange Ctx Trunk Mileage (per mile):</i>	<i>AT&amp;T</i>	<i>\$2.61</i>	<i>Line/Mo.</i>
	<i>Uniform Call Distribution w/ 1st Announcement:</i>	<i>AT&amp;T</i>	<i>\$27.29</i>	<i>Arr/Mo.</i>
	<i>Centrex ISDN BRI:</i>	<i>AT&amp;T</i>	<i>\$55.76</i>	<i>Line/Mo.</i>
<i>Business Non-Centrex Line Rates</i>	<i>Business Line (No Features)</i>	<i>AT&amp;T</i>	<i>\$37.19</i>	<i>Line/Mo.</i>
		<i>Century Link</i>	<i>\$36.97</i>	<i>Line/Mo.</i>
	<i>Business Line (With Features CFB/D &amp; MWI)</i>	<i>AT&amp;T</i>	<i>\$45.49</i>	<i>Line/Mo.</i>
		<i>Century Link</i>	<i>\$42.35</i>	<i>Line/Mo.</i>
	<i>Key System Line w/Hunting</i>	<i>AT&amp;T</i>	<i>\$63.79</i>	<i>Line/Mo.</i>
	<i>Non-Centrex ISDN BRI</i>	<i>AT&amp;T</i>	<i>\$121.35</i>	<i>Line/Mo.</i>
		<i>Century Link</i>	<i>\$108.72</i>	<i>Line/Mo.</i>
	<i>ISDN PRI</i>	<i>AT&amp;T Metro</i>	<i>\$488.29</i>	<i>Line/Mo.</i>
	<i>ISDN PRI</i>	<i>AT&amp;T</i>	<i>\$581.01</i>	<i>Line/Mo.</i>
		<i>Century Link (Does not include numbers)</i>	<i>\$483.91</i>	<i>Line/Mo.</i>
	<i>SMDI Circuit</i>	<i>AT&amp;T (No Priv Ln)</i>	<i>\$261.47</i>	<i>Line/Mo.</i>
	<i>DID Trunk (Includes 1st 20 numbers)</i>	<i>AT&amp;T</i>	<i>\$72.99</i>	<i>Line/Mo.</i>
		<i>Century Link</i>	<i>\$50.16</i>	<i>Line/Mo.</i>
<i>Cabling and Wiring</i>		<i>CISP-Convenience Inside Plant Projects</i>	<i>Cost + 2%</i>	
		<i>COSP-Convenience Outside Plant Projects</i>	<i>Cost + 2%</i>	
		<i>BISP-Bid Inside Plant Projects</i>	<i>Cost + 2%</i>	
		<i>BOSP-Bid Outside Plant Projects</i>	<i>Cost + 2%</i>	
<i>Long Distance</i>	<i>Outbound Long Distance</i>			
	<i>&gt; Dedicated</i>	<i>Intra-State or Inter-State</i>	<i>\$0.016</i>	<i>Minute</i>
		Canadian	Tariff	Minute
		Toll, International	Tariff	Minute
	<i>&gt; Switched (includes authorization codes)</i>	<i>Intra-State or Inter-State</i>	<i>\$0.050</i>	<i>Minute</i>
		Canadian	Tariff	Minute
		Toll, International	Tariff	Minute
	<i>Toll-Free (800, 888, 877, etc)</i>			
	<i>&gt; Switched</i>	<i>Intra-State or Inter-State</i>	<i>\$0.034</i>	<i>Minute</i>
	<i>&gt; Dedicated</i>	<i>Intra-State or Inter-State</i>	<i>\$0.021</i>	<i>Minute</i>
	<i>&gt; Audio Conference Secure</i>	<i>Intra-State or Inter-State</i>	<i>\$0.033</i>	<i>Minute/Conferee</i>
		Payphone surcharge	Tariff	Per call
	<i>Pay Phone Service</i>	<i>Public Pay Phone Service</i>	<i>\$1.14</i>	<i>Per Pay Phone Per Mon</i>
	SIP/IP	Intra-State or Inter-State	\$0.014	Minute

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Enterprise Voice Services-Contact Center		<b>Contact Center Agent Category:</b>		
		<b>Contact Center Basic Features</b>	<b>Vendor cost + 5%</b>	
		<b>Contact Center Advanced Features</b>	<b>Vendor cost + 1%</b>	
Enterprise Voice Services-EIPT	Enterprise IP Telephony (EIPT) Service	User Line Rate - (does not include telephone instrument)		
		PRE-PAYMENT/CONTRACT RENEWAL		
		Phone to phone paging	<b>\$1.00</b>	<b>Line/Month</b>
		E-Fax setup annual rate	<b>\$1,350.72</b>	<b>Line/Year</b>
		E-Fax additional line annual rate	<b>\$675.36</b>	<b>Line/year</b>
		VoIP User Interfaces (telephone instruments and adjuncts)	<b>ACTUAL VENDOR COST</b>	
		SIP Voice Install	\$55.00	Per Line/One Time
		Next Gen Managed VoIP Install	\$95.00	Per Line/One Time
		<b>Next Gen VoIP w/Voicemail</b>	<b>\$14.12</b>	<b>Monthly</b>
		Site Voice Gateway - Small	\$80.77	Monthly
		Site Voice Gateway - Medium	\$102.56	Monthly
		Site Voice Gateway - Large	\$231.93	Monthly
		Analog Voice Gateway - Small	\$14.66	Monthly
		Analog Voice Gateway - Medium	\$23.10	Monthly
		Analog Voice Gateway - Large	\$89.49	Monthly
<b>Premise Telephony - Purchase or Upgrade</b>	<b>Admin. Fee-Telecom Systems</b>	<b>Non-Direct</b>	<b>9.00%</b>	<b>Per Order</b>
<b>Premise Telephony - MACs and Maintenance</b>	<b>Admin. Fee-Telecom Systems</b>	<b>Direct</b>	<b>44.00%</b>	<b>Per Order</b>
Wireless Cellular*	AT&T Mobility	All cellular plans, services, features, and equipment	Cost + 2.0%	n/a
	Sprint (Nextel)	All cellular plans, services, features, and equipment	Cost + 2.0%	n/a
	T-Mobile	All cellular plans, services, features, and equipment	Cost + 2.0%	n/a
	US Cellular	All cellular plans, services, features, and equipment	Cost + 2.0%	n/a
	Verizon	All cellular plans, services, features, and equipment	Cost + 2.0%	n/a
	Cellular Services	SmartPhone Voice/Data/Text 400 min. * See note below	\$49.03	Monthly
		4GLTE Mobile Broadband 5GB * See note below	\$38.75	Monthly
		Nationwide 400 Shared Plan * See note below	\$29.41	Monthly
		*Link to vendor website for listing of services and pricing		
Paging Services	<b>Paging Service</b>		<b>\$0.29</b>	<b>Per Unit Monthly</b>
	<b>SMS Texting</b>		<b>\$0.014</b>	<b>Per Text Monthly</b>
	SMS - Long Code		\$20.00 Pass Thru	Monthly
	SMS - Short Code		\$680.00 Pass Thru	Monthly
	SMS - Number Lookup		\$0.0008	Per Unit Monthly
	<b>Spok (Sample Cost - with Markup)</b>	<b>Numeric</b>		
		<b>Local or Statewide</b>	<b>\$4.74</b>	<b>Month</b>
		<b>Nationwide</b>	<b>\$12.74</b>	<b>Month</b>
		<b>Alphanumeric</b>		
		<b>Local and Statewide</b>	<b>\$7.24</b>	<b>Month</b>
		<b>Nationwide</b>	<b>\$17.74</b>	<b>Month</b>
		<b>Notify@Once Software - Receive Only</b>	<b>\$2.79</b>	<b>Month</b>
		<b>Notify@Once Software - Send and Receive</b>	<b>\$4.79</b>	<b>Month</b>
		<b>Voice Mail (10 msgs)</b>	<b>\$2.04</b>	<b>Month</b>
		<b>Voice Mail Plus (10 msgs)</b>	<b>\$4.39</b>	<b>Month</b>
		<b>Voice Mail (15 msgs)</b>	<b>\$6.19</b>	<b>Month</b>
		<b>Toll Free 800 Number</b>	<b>\$5.29</b>	<b>Month</b>

Category	Group	Description	FY 2022-2023 Rate	Unit/ Frequency
		<i>Cell Text Messaging</i>	<i>\$3.29</i>	<i>Month</i>
		<i>Page Sync</i>	<i>\$10.74</i>	<i>Month</i>
		<i>Ready Call</i>	<i>\$7.24</i>	<i>Month</i>
		<i>WeatherBug</i>	<i>\$2.74</i>	<i>Month</i>
	<i>Spok Assured Messaging Paging Units (Sample Cost - with Markup)</i>	<i>2.0 Nationwide Service using M90 or ST902:</i>		
		<i>25K Character Package - \$0.07 overage</i>	<i>\$15.29</i>	<i>Month</i>
		<i>250K Character Package - \$0.05 overage</i>	<i>\$19.29</i>	<i>Month</i>
		<i>Numeric - \$20 Deductible</i>	<i>\$2.29</i>	<i>Month</i>
		<i>Alphanumeric - \$35 Deductible</i>	<i>\$3.29</i>	<i>Month</i>
		<i>2 Way Communicator M90 - \$99 Deductible</i>	<i>\$4.24</i>	<i>Month</i>
		<i>2 Way Communicator T900/ST902 - \$99 Deductible</i>	<i>\$4.24</i>	<i>Month</i>
	Spok Equipment Purchase Options (Sample Cost - with Markup)	Numeric Model ST800	\$39.00	One-Time
		Numeric Model Davis Comms BR502	\$39.00	One-Time
		Alphanumeric Model Advisor Elite	\$69.00	One-Time
		Alphanumeric Model Davis Comm BR802	\$69.00	One-Time
		2-Way Communicator Model M90	\$99.00	One-Time
		2-Way Communicator Model ST902	\$149.99	One-Time
Enterprise WAN Services				
<i>Best Effort</i>	<i>Core - L3 WAN</i>			
		<i>BE &lt;=10</i>	<i>\$141.02</i>	<i>Monthly</i>
		<i>BE &lt;=60</i>	<i>\$227.42</i>	<i>Monthly</i>
		<i>BE &lt;=100</i>	<i>\$307.13</i>	<i>Monthly</i>
		<i>BE &lt;=200</i>	<i>\$506.41</i>	<i>Monthly</i>
<b>Guaranteed</b>	<b>Core - L3 WAN</b>			
		<i>T1/2M</i>	<i>\$353.35</i>	<i>Monthly</i>
		<i>3M</i>	<i>\$353.35</i>	<i>Monthly</i>
		<i>4M</i>	<i>\$353.35</i>	<i>Monthly</i>
		<i>5M</i>	<i>\$353.35</i>	<i>Monthly</i>
		<i>6M</i>	<i>\$353.35</i>	<i>Monthly</i>
		<i>8M</i>	<i>\$353.35</i>	<i>Monthly</i>
		<i>10M</i>	<i>\$353.35</i>	<i>Monthly</i>
		<i>20M</i>	<i>\$424.59</i>	<i>Monthly</i>
		<i>50M</i>	<i>\$541.29</i>	<i>Monthly</i>
		<i>100M</i>	<i>\$650.43</i>	<i>Monthly</i>
		<i>250M</i>	<i>\$829.19</i>	<i>Monthly</i>
		<i>500M</i>	<i>\$996.39</i>	<i>Monthly</i>
		<i>600M</i>	<i>\$1,045.71</i>	<i>Monthly</i>
		<i>1G</i>	<i>\$1,197.30</i>	<i>Monthly</i>
		<i>2G</i>	<i>\$2,394.59</i>	<i>Monthly</i>
		<i>3G</i>	<i>\$3,591.89</i>	<i>Monthly</i>
		<i>4G</i>	<i>\$4,789.19</i>	<i>Monthly</i>
		<i>5G</i>	<i>\$5,986.48</i>	<i>Monthly</i>
		<i>6G</i>	<i>\$7,183.78</i>	<i>Monthly</i>
		<i>7G</i>	<i>\$8,381.08</i>	<i>Monthly</i>
		<i>8G</i>	<i>\$9,578.38</i>	<i>Monthly</i>
		<i>9G</i>	<i>\$10,775.67</i>	<i>Monthly</i>
		<i>10G</i>	<i>\$11,972.97</i>	<i>Monthly</i>
	<i>Core - L2 WAN (Different LATA or Provider)</i>			
		<i>L2 10M</i>	<i>\$343.62</i>	<i>Monthly</i>
		<i>L2 20M</i>	<i>\$412.90</i>	<i>Monthly</i>
		<i>L2 50M</i>	<i>\$526.38</i>	<i>Monthly</i>
		<i>L2 100M</i>	<i>\$632.52</i>	<i>Monthly</i>
		<i>L2 250M</i>	<i>\$806.36</i>	<i>Monthly</i>

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		<i>L2 500M</i>	<i>\$968.95</i>	<i>Monthly</i>
		<i>L2 600M</i>	<i>\$1,016.92</i>	<i>Monthly</i>
		<i>L2 1G</i>	<i>\$1,164.33</i>	<i>Monthly</i>
		<i>L2 2G</i>	<i>\$2,155.13</i>	<i>Monthly</i>
		<i>L2 3G</i>	<i>\$3,232.70</i>	<i>Monthly</i>
		<i>L2 4G</i>	<i>\$4,310.27</i>	<i>Monthly</i>
		<i>L2 5G</i>	<i>\$5,387.84</i>	<i>Monthly</i>
		<i>L2 6G</i>	<i>\$6,465.40</i>	<i>Monthly</i>
		<i>L2 7G</i>	<i>\$7,542.97</i>	<i>Monthly</i>
		<i>L2 8G</i>	<i>\$8,620.54</i>	<i>Monthly</i>
		<i>L2 9G</i>	<i>\$9,698.10</i>	<i>Monthly</i>
		<i>L2 10G</i>	<i>\$10,775.67</i>	<i>Monthly</i>
	<i>Core - L3 Raleigh DIT MAN Service (Includes Transport Charge)</i>			
		<i>100M MAN</i>	<i>\$302.04</i>	<i>Monthly</i>
		<i>1G MAN</i>	<i>\$604.08</i>	<i>Monthly</i>
	Core - L2 Metro (Same LATA and Provider)			
		L2 MAN	\$91.21	Monthly
	Transport			
		<i>Last Mile Provider Transport Service</i>	<i>Cost + 2%</i>	<i>Monthly</i>
		Telecom Service Priority	\$5.00	Monthly
	<i>Enterprise Managed CPE (Router/Switch)</i>			
		Level 1 CPE	\$19.54	Monthly
		Level 2 CPE	\$42.01	Monthly
		Level 3 CPE	\$107.02	Monthly
		Level 4 CPE	\$190.22	Monthly
	Installation	WAN Service Installation Charge	\$500.00	One-Time
	<i>Net COLO Government Entity</i>			
		<i>Additional COLO Services/Speeds available by combining approved WAN Core and CPE rates.</i>		
		<i>Bundled Floor Hosting - 100M</i>	<i>\$840.65</i>	<i>Monthly</i>
		<i>Bundled Floor Hosting - 100M High Availability</i>	<i>\$1,030.87</i>	<i>Monthly</i>
		<i>Bundled Floor Hosting - 250M</i>	<i>\$1,019.41</i>	<i>Monthly</i>
		<i>Bundled Floor Hosting - 250M High Availability</i>	<i>\$1,209.63</i>	<i>Monthly</i>
		<i>Bundled Floor Hosting - 500M</i>	<i>\$1,186.61</i>	<i>Monthly</i>
		<i>Bundled Floor Hosting - 500M High Availability</i>	<i>\$1,376.83</i>	<i>Monthly</i>
		<i>Bundled Floor Hosting - 1G</i>	<i>\$1,387.52</i>	<i>Monthly</i>
		<i>Bundled Floor Hosting - 1G High Availability</i>	<i>\$1,577.74</i>	<i>Monthly</i>
		<i>Bundled Floor Hosting - 2G</i>	<i>\$2,584.81</i>	<i>Monthly</i>
		<i>Bundled Floor Hosting - 2G High Availability</i>	<i>\$2,775.03</i>	<i>Monthly</i>
LAN Services	LAN	<i>Basic</i>		
		<i>4-port switch<sup>1</sup></i>	<i>\$10.18</i>	<i>Monthly</i>
		<i>24-port switch</i>	<i>\$78.61</i>	<i>Monthly</i>
		<i>48-port switch</i>	<i>\$131.91</i>	<i>Monthly</i>
		<i>Premium</i>		
		<i>8-port switch</i>	<i>\$47.65</i>	<i>Monthly</i>
		<i>24-port switch</i>	<i>\$127.28</i>	<i>Monthly</i>
		<i>48-port switch</i>	<i>\$195.71</i>	<i>Monthly</i>
		Site Installation	\$500.00	One-Time per site
		<sup>1</sup> Basic 4-port option is only available when customer subscribes to Best Effort WAN Services (Asymmetrical)		
	WLAN	<i>WLAN Services-AP</i>	<i>\$14.16</i>	<i>AP/Monthly</i>
		WLAN Services-AP Miscellaneous Accessories	\$1.00	AP/Monthly
Network Security Services	<i>Maintenance - Monthly Recurring Fees</i>	<i>Standard FW</i>	<i>\$43.69</i>	<i>Monthly Recurring</i>
		<i>Standard Plus FW</i>	<i>\$165.19</i>	<i>Monthly Recurring</i>

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		<i>Standard Plus FW IPS Add-On</i>	<i>\$55.48</i>	<i>Monthly Recurring</i>
		<i>Standard Plus FW HA</i>	<i>\$346.18</i>	<i>Monthly Recurring</i>
		<i>Standard Plus FW HA IPS Add-on</i>	<i>\$75.11</i>	<i>Monthly Recurring</i>
		<i>Premium FW</i>	<i>\$286.70</i>	<i>Monthly Recurring</i>
		<i>Premium FW IPS Add-on</i>	<i>\$73.41</i>	<i>Monthly Recurring</i>
		<i>Premium FW HA</i>	<i>\$571.25</i>	<i>Monthly Recurring</i>
		<i>Premium FW HA IPS Add-On</i>	<i>\$93.04</i>	<i>Monthly Recurring</i>
		<i>Premium Plus FW</i>	<i>\$519.74</i>	<i>Monthly Recurring</i>
		<i>Premium Plus FW IPS Add-on</i>	<i>\$93.04</i>	<i>Monthly Recurring</i>
		<i>Premium Plus FW HA</i>	<i>\$1,037.34</i>	<i>Monthly Recurring</i>
		<i>Premium Plus FW HA IPS Add-On</i>	<i>\$132.29</i>	<i>Monthly Recurring</i>
		<i>High-Performance FW</i>	<i>\$790.64</i>	<i>Monthly Recurring</i>
		<i>High Performance FW IPS Add-on</i>	<i>\$182.69</i>	<i>Monthly Recurring</i>
		<i>High Performance FW HA</i>	<i>\$1,489.50</i>	<i>Monthly Recurring</i>
		<i>High Performance FW HA IPS Add-on</i>	<i>\$221.94</i>	<i>Monthly Recurring</i>
		<i>High-Throughput FW</i>	<i>\$2,305.70</i>	<i>Monthly Recurring</i>
		<i>High-Throughput FW IPS Add-on</i>	<i>\$1,431.31</i>	<i>Monthly Recurring</i>
		<i>High-Throughput FW HA</i>	<i>\$4,519.61</i>	<i>Monthly Recurring</i>
		<i>High-Throughput FW HA IPS Add-on</i>	<i>\$2,862.62</i>	<i>Monthly Recurring</i>
		<i>High-Throughput Plus FW</i>	<i>\$4,093.66</i>	<i>Monthly Recurring</i>
		<i>High-Throughput Plus FW IPS Add-on</i>	<i>\$2,494.66</i>	<i>Monthly Recurring</i>
		<i>High-Throughput Plus FW HA</i>	<i>\$8,023.77</i>	<i>Monthly Recurring</i>
		<i>High-Throughput Plus FW HA IPS Add-on</i>	<i>\$4,774.16</i>	<i>Monthly Recurring</i>
		<i>20Gb FW</i>	<i>\$6,287.62</i>	<i>Monthly Recurring</i>
		<i>Vendor</i>	<i>\$17.93</i>	<i>Monthly Recurring</i>
		<i>Cloud Dedicated - Small ESAP FW</i>	<i>\$1,947.24</i>	<i>Monthly Recurring</i>
		<i>Cloud Dedicated - Medium ESAP FW</i>	<i>\$1,983.10</i>	<i>Monthly Recurring</i>
		<i>Cloud Dedicated - Large ESAP FW</i>	<i>\$2,090.68</i>	<i>Monthly Recurring</i>
		<i>Cloud Shared - Small ESAP FW</i>	<i>\$1,875.52</i>	<i>Monthly Recurring</i>
		<i>Cloud Shared - Medium ESAP FW</i>	<i>\$1,911.38</i>	<i>Monthly Recurring</i>
		<i>Cloud Shared - Large ESAP FW</i>	<i>\$1,947.24</i>	<i>Monthly Recurring</i>
		<i>Cloud Shared SSL VPN - Add'l 5 Groups</i>	<i>\$41.68</i>	<i>Monthly Recurring</i>
		<i>SSL-VPN-Named User</i>	<i>\$0.66</i>	<i>Monthly Recurring</i>
	<i>Installation - One-Time (Set-up Fees)</i>	<i>Inst-Cloud</i>	<i>\$277.83</i>	<i>One Time per Instance</i>
		<i>Inst-FWPreM-Small</i>	<i>\$55.57</i>	<i>One Time per Instance</i>
		<i>Inst-FWPreM-Medium</i>	<i>\$111.13</i>	<i>One Time per Instance</i>
		<i>Inst-FWPreM-Large</i>	<i>\$222.27</i>	<i>One Time per Instance</i>
Miscellaneous Data Services				
	<i>Point-to-Point Data Transport</i>			
		<i>Telco Circuit Service</i>	<i>Cost + 2%</i>	<i>Monthly</i>