

Category	Group	Description	FY 2021-2022 Rate	Unit/ Frequency
Network Services				
<i>Local Telephone Service</i>	<i>All Local Telephone Services</i>	<i>All non-managed local voice services purchased through DIT</i>	<i>Vendor Cost + 24%</i>	<i>Varies by Product</i>
<i>Centrex Line Rates</i>	<i>Single Access Centrex Line:</i>			
		<i>AT&T</i>	<i>\$17.79</i>	<i>Line/Mo.</i>
		<i>Century Link</i>	<i>\$22.64</i>	<i>Line/Mo.</i>
		<i>Frontier</i>	<i>\$35.13</i>	<i>Line/Mo.</i>
	<i>Multiple Access Centrex Line:</i>			
		<i>AT&T</i>	<i>\$17.79</i>	<i>Line/Mo.</i>
		<i>Century Link</i>	<i>\$24.85</i>	<i>Line/Mo.</i>
		<i>Frontier</i>	<i>\$21.85</i>	<i>Line/Mo.</i>
	<i>Foreign Exchange Ctx Trunk (incl terminations):</i>			
		<i>AT&T</i>	<i>\$57.91</i>	<i>Line/Mo.</i>
	<i>Foreign Exchange Ctx Trunk Mileage (per mile):</i>			
		<i>AT&T</i>	<i>\$2.79</i>	<i>Line/Mo.</i>
	<i>Uniform Call Distribution w/1st Announcement:</i>			
		<i>AT&T</i>	<i>\$29.18</i>	<i>Arr/Mo.</i>
	<i>Centrex ISDN BRI:</i>			
		<i>AT&T</i>	<i>\$59.61</i>	<i>Line/Mo.</i>
<i>Business Non-Centrex Line Rates</i>	<i>Business Line (No Features)</i>	<i>AT&T</i>	<i>\$39.75</i>	<i>Line/Mo.</i>
		<i>Century Link</i>	<i>\$39.52</i>	<i>Line/Mo.</i>
	<i>Business Line (With Features CFB/D & MWI)</i>	<i>AT&T</i>	<i>\$48.62</i>	<i>Line/Mo.</i>
		<i>Century Link</i>	<i>\$45.28</i>	<i>Line/Mo.</i>
	<i>Key System Line w/Hunting</i>	<i>AT&T</i>	<i>\$68.19</i>	<i>Line/Mo.</i>
	<i>Non-Centrex ISDN BRI</i>	<i>AT&T</i>	<i>\$129.72</i>	<i>Line/Mo.</i>
		<i>Century Link</i>	<i>\$116.22</i>	<i>Line/Mo.</i>
	<i>ISDN PRI</i>	<i>AT&T Metro</i>	<i>\$521.97</i>	<i>Line/Mo.</i>
	<i>ISDN PRI</i>	<i>AT&T</i>	<i>\$621.08</i>	<i>Line/Mo.</i>
		<i>Century Link (Does not include numbers)</i>	<i>\$517.28</i>	<i>Line/Mo.</i>
	<i>SMDI Circuit</i>	<i>AT&T (No Priv Ln)</i>	<i>\$279.50</i>	<i>Line/Mo.</i>
	<i>DID Trunk (includes 1st 20 numbers)</i>	<i>AT&T</i>	<i>\$78.02</i>	<i>Line/Mo.</i>
		<i>Century Link</i>	<i>\$53.62</i>	<i>Line/Mo.</i>
<i>Centrex Moves, Adds, and Changes</i>	<i>MAC Maintenance and Repairs:(Contract 725A)</i>	<i>Labor and Materials (REPLACED BY DIRECT)</i>	<i>Discontinued</i>	<i>Effective 7/1/2021</i>
<i>Cabling and Wiring</i>		<i>CISP-Convenience Inside Plant Projects</i>	<i>Cost + 16%</i>	
		<i>COSP-Convenience Outside Plant Projects</i>	<i>Cost + 16%</i>	
		<i>BISP-Bid Inside Plant Projects</i>	<i>Cost + 16%</i>	
		<i>BOSP-Bid Outside Plant Projects</i>	<i>Cost + 16%</i>	
		<i>Consulting and Campus Design</i>	<i>Discontinued</i>	<i>Effective 7/1/2021</i>
<i>Long Distance</i>				
	<i>Outbound Long Distance</i>			
	<i>> Dedicated</i>	<i>Intra-State or Inter-State</i>	<i>\$0.018</i>	<i>Minute</i>
		Canadian	Tariff	Minute
		Toll, International	Tariff	Minute
	<i>> Switched (includes authorization codes)</i>	<i>Intra-State or Inter-State</i>	<i>\$0.047</i>	<i>Minute</i>
		Canadian	Tariff	Minute
		Toll, International	Tariff	Minute
	<i>Toll-Free (800, 888, 877, etc)</i>			
	<i>> Switched</i>	<i>Intra-State or Inter-State</i>	<i>\$0.035</i>	<i>Minute</i>
	<i>> Dedicated</i>	<i>Intra-State or Inter-State</i>	<i>\$0.021</i>	<i>Minute</i>
	<i>> Audio Conference Secure</i>	<i>Intra-State or Inter-State</i>	<i>\$0.029</i>	<i>Minute/Conferee</i>

Category	Group	Description	FY 2021-2022 Rate	Unit/ Frequency
		Payphone surcharge	Tariff	Per call
	Pay Phone Service	Public Pay Phone Service	\$4.85	Per Pay Phone Per Month
	SIP/IP	Intra-State or Inter-State	\$0.014	Minute
Enterprise Voice Services-Contact Center		Contact Center Agent Category:		
		VoIP Agent	\$60.95	Month
		VoIP Supervisor	\$65.53	Month
		Contact Center Service - (In addition to User Line Rate and telephone instrument)		
		Elite Multi Channel (EMC) CTI Service	\$147.98	Month
		Interactive Voice Response (IVR) Service		
		Tier 1 IVR - DTMF	Discontinued	Effective 7/1/2021
		Tier 2 IVR - Directed Speech	\$130.55	Per Port
		Call Recording Quality	\$54.75	Month
		Call Recording	\$67.06	Month
		Screen Recording	\$81.34	Month
		Work Flow Management	\$55.18	MOU Rate
		Call Back Assist	\$258.11	Month
		Wallboard	\$1,495.78	Month
Enterprise Voice Services-EIPT	Enterprise IP Telephony (EIPT) Service	User Line Rate - (does not include telephone instrument)		
		PRE-PAYMENT/CONTRACT RENEWAL		
		VoIP Line (includes Voice Mail)	\$23.82	Month
		VoIP Line - Hi Cap (includes Voice Mail)	\$32.00	Month
		VoIP Voice Mail only	\$17.71	Month
		VoIP Number Only (Local directory Number LDN)	\$14.34	Month
		Analog line only	\$21.42	Month
		Cisco Plain Service, Voicemail (REPLACED BY NEXT GEN VOIP W/VOICEMAIL)	Discontinued	Effective 7/1/2021
		Cisco High Capacity (REPLACED BY NEXT GEN VOIP HI CAP)	Discontinued	Effective 7/1/2021
		EIPT IVR Access (Requires custom IVR application)		
		PRE-PAYMENT/CONTRACT RENEWAL		
		VoIP IVR Port	\$27.17	Month
		VoIP User Interfaces (telephone instruments and adjuncts)		
		PRE-PAYMENT/CONTRACT RENEWAL		
		VoIP Model 9608	\$180.00	One-Time Charge
		VoIP Model 9608G	\$189.00	One-Time Charge
		VoIP Model 9611G	\$273.60	One-Time Charge
		VoIP Model 9620C (Repair Replacement Only)	\$268.80	One-Time Charge
		VoIP Model 9621G	\$354.60	One-Time Charge
		VoIP Model 9640G	\$432.00	One-Time Charge
		VoIP Model 9641G	\$405.60	One-Time Charge
		Voip B159 Conference Phone	\$720.00	One-Time Charge
		VoIP Model B189 Conference Phone	\$907.50	One-Time Charge
		VoIP Model B100 Conference Phone Mic Extension	\$160.05	One-Time Charge
		VoIP 24-Button Expansion Module	\$129.60	One-Time Charge
		Analog User Interface- user provides analog telephone	\$159.36	One-Time Charge
		SIP Voice Install	\$55.00	Monthly
		Next Gen Managed VoIP Install	\$95.00	Monthly
		Next Gen VoIP w/Voicemail	\$16.21	Monthly
		Next Gen VoIP High Cap	\$28.60	Monthly
		Site Voice Gateway - Small	\$80.77	Monthly
		Site Voice Gateway - Medium	\$102.56	Monthly

Category	Group	Description	FY 2021-2022 Rate	Unit/ Frequency
		Site Voice Gateway - Large	\$231.93	Monthly
		Analog Voice Gateway - Small	\$14.66	Monthly
		Analog Voice Gateway - Medium	\$23.10	Monthly
		Analog Voice Gateway - Large	\$89.49	Monthly
Premise Telephony- Purchase or Upgrade	Admin. Fee-Telecom Systems	Key Systems - New or Upgrade (REPLACED BY NON-DIRECT)	Discontinued	Effective 7/1/2021
		PBX Systems - VoIP or Legacy - New or Upgrade (REPLACED BY NON-DIRECT)	Discontinued	Effective 7/1/2021
		Voice Messaging Systems - New or Upgrade (REPLACED BY NON-DIRECT)	Discontinued	Effective 7/1/2021
		External Paging systems - New or Upgrade (REPLACED BY NON-DIRECT)	Discontinued	Effective 7/1/2021
		Specialty Telephone equipment and accessories (REPLACED BY NON-DIRECT)	Discontinued	Effective 7/1/2021
	Telephony Consultative Services	Service Package I (SERVICE NO LONGER BEING OFFERED)	Discontinued	Effective 7/1/2021
		Service Package II (SERVICE NO LONGER BEING OFFERED)	Discontinued	Effective 7/1/2021
		Service Package III (SERVICE NO LONGER BEING OFFERED)	Discontinued	Effective 7/1/2021
		Service Package IV (SERVICE NO LONGER BEING OFFERED)	Discontinued	Effective 7/1/2021
		Custom Package (SERVICE NO LONGER BEING OFFERED)	Discontinued	Effective 7/1/2021
Premise Telephony- MACs and Maintenance	Admin. Fee-Telecom Systems	Key Systems (REPLACED BY DIRECT)	Discontinued	Effective 7/1/2021
		PBX Systems - VoIP or Legacy (REPLACED BY DIRECT)	Discontinued	Effective 7/1/2021
		Voice Messaging Systems (REPLACED BY DIRECT)	Discontinued	Effective 7/1/2021
		External Paging systems (REPLACED BY DIRECT)	Discontinued	Effective 7/1/2021
		Specialty Telephone equipment and accessories (REPLACED BY DIRECT)	Discontinued	Effective 7/1/2021
Premise Telephony - Purchase or Upgrade	Admin. Fee-Telecom Systems	Non-Direct	37.00%	Per Order
Premise Telephony - MACs and Maintenance	Admin. Fee-Telecom Systems	Direct	41.00%	Per Order
Wireless Cellular*	AT&T Mobility	All cellular plans, services, features, and equipment	Cost + 2.0%	n/a
	Sprint (Nextel)	All cellular plans, services, features, and equipment	Cost + 2.0%	n/a
	T-Mobile	All cellular plans, services, features, and equipment	Cost + 2.0%	n/a
	US Cellular	All cellular plans, services, features, and equipment	Cost + 2.0%	n/a
	Verizon	All cellular plans, services, features, and equipment	Cost + 2.0%	n/a
	Cellular Services	SmartPhone Voice/Data/Text 400 min. * See note below	\$49.03	Monthly
		4GLTE Mobile Broadband 5GB * See note below	\$38.75	Monthly
		Nationwide 400 Shared Plan * See note below	\$29.41	Monthly
		*Link to vendor website for listing of services and pricing		
Paging Services	Paging Service		\$0.69	Per Unit Monthly
	SMS Texting		\$0.017	Per Text Monthly
	SMS - Long Code		\$20.00 Pass Thru	Monthly
	SMS - Short Code		\$680.00 Pass Thru	Monthly
	SMS - Number Lookup		\$0.0008	Per Unit Monthly
	Spok (Sample Cost - with Markup)	Numeric		
		Local or Statewide	\$4.59	Month
		Nationwide	\$12.59	Month
		Alphanumeric		
		Local and Statewide	\$7.09	Month
		Nationwide	\$17.59	Month
		Notify@Once Software - Receive Only	\$2.64	Month
		Notify@Once Software - Send and Receive	\$4.64	Month
		Alpha Mate Terminal	N/A	

DIT Rate Schedules (Effective July 1, 2021 through June 30, 2022)

Category	Group	Description	FY 2021-2022 Rate	Unit/ Frequency
		Voice Mail (10 msgs)	\$1.89	Month
		Voice Mail Plus (10 msgs)	\$4.24	Month
		Voice Mail (15 msgs)	\$6.04	Month
		Toll Free 800 Number	\$5.14	Month
		Cell Text Messaging	\$3.14	Month
		Page Sync	\$10.59	Month
		Ready Call	\$12.54	Month
		WeatherBug	\$2.59	Month
	Spok Assured Messaging Paging Units (Sample Cost - with Markup)	2.0 Nationwide Service using M90 or ST902:		
		10K Character Package - \$0.10 overage	N/A	Month
		25K Character Package - \$0.07 overage	\$15.14	Month
		75K Character Package - \$0.06 overage	N/A	Month
		250K Character Package - \$0.05 overage	\$19.14	Month
		Unlimited Character Package	N/A	Month
		Paging Unit Lease charge (add to service rate)	N/A	Month
		Numeric - \$20 Deductible	\$2.14	Month
		Alphanumeric - \$35 Deductible	\$3.14	Month
		2 Way Communicator M90 - \$99 Deductible	\$4.09	Month
		2 Way Communicator T900/ST902 - \$99 Deductible	\$4.09	Month
	Spok Equipment Purchase Options (Sample Cost - with Markup)	Numeric Model ST800	\$39.00	One-Time
		Numeric Model Davis Comms BR502	\$39.00	One-Time
		Alphanumeric Model Advisor Elite	\$69.00	One-Time
		Alphanumeric Model Davis Comm BR802	\$69.00	One-Time
		2-Way Communicator Model M90	\$99.00	One-Time
		2-Way Communicator Model ST902	\$149.99	One-Time
		PC Software - Swiftsend	N/A	One-Time
		Alpha Mate Terminal	N/A	One-Time
Enterprise WAN Services				
Best Effort	Core - L3 WAN			
		BE <=10	\$165.23	Monthly
		BE <=60	\$266.46	Monthly
		BE <=100	\$359.86	Monthly
		BE <=200	\$593.35	Monthly
Guaranteed	Core - L3 WAN			
		T1/2M	\$414.02	Monthly
		3M	\$414.02	Monthly
		4M	\$414.02	Monthly
		5M	\$414.02	Monthly
		6M	\$414.02	Monthly
		8M	\$414.02	Monthly
		10M	\$414.02	Monthly
		20M	\$497.50	Monthly
		50M	\$634.23	Monthly
		100M	\$762.11	Monthly
		250M	\$971.56	Monthly
		500M	\$1,167.46	Monthly
		600M	\$1,225.26	Monthly
		1G	\$1,402.87	Monthly
		2G	\$2,805.74	Monthly
		3G	\$4,208.60	Monthly
		4G	\$5,611.47	Monthly
		5G	\$7,014.34	Monthly
		6G	\$8,417.21	Monthly

Category	Group	Description	FY 2021-2022 Rate	Unit/ Frequency
		<i>4-port switch</i> ¹	<i>\$66.84</i>	<i>Monthly</i>
		<i>8-port switch</i>	<i>Discontinued</i>	<i>Effective 7/1/2021</i>
		<i>24-port switch</i>	<i>\$201.03</i>	<i>Monthly</i>
		<i>48-port switch</i>	<i>\$314.27</i>	<i>Monthly</i>
		Premium		
		<i>8-port switch</i>	<i>\$138.33</i>	<i>Monthly</i>
		<i>24-port switch</i>	<i>\$258.23</i>	<i>Monthly</i>
		<i>48-port switch</i>	<i>\$391.70</i>	<i>Monthly</i>
		Site Installation	\$500.00	One-Time per site
		¹ Basic 4-port option is only available when customer subscribes to Best Effort WAN Services (Asymmetrical)		
	WLAN	WLAN Services-AP	<i>\$28.33</i>	<i>AP/Monthly</i>
		WLAN Services-AP Miscellaneous Accessories	\$1.00	AP/Monthly
		WLAN Site Survey	<i>Discontinued</i>	<i>Effective 7/1/2021</i>
Network Security Services	Maintenance - Monthly Recurring Fees	Standard FW	<i>\$146.51</i>	<i>Monthly Recurring</i>
		Standard Plus FW	<i>\$404.05</i>	<i>Monthly Recurring</i>
		Standard Plus FW IPS Add-On	<i>\$306.64</i>	<i>Monthly Recurring</i>
		Standard Plus FW HA	<i>\$564.75</i>	<i>Monthly Recurring</i>
		Standard Plus FW HA IPS Add-on	<i>\$324.06</i>	<i>Monthly Recurring</i>
		Premium FW	<i>\$640.62</i>	<i>Monthly Recurring</i>
		Premium FW IPS Add-on	<i>\$451.24</i>	<i>Monthly Recurring</i>
		Premium FW HA	<i>\$893.28</i>	<i>Monthly Recurring</i>
		Premium FW HA IPS Add-On	<i>\$468.67</i>	<i>Monthly Recurring</i>
		Premium Plus FW	<i>\$847.54</i>	<i>Monthly Recurring</i>
		Premium Plus FW IPS Add-on	<i>\$468.67</i>	<i>Monthly Recurring</i>
		Premium Plus FW HA	<i>\$1,307.13</i>	<i>Monthly Recurring</i>
		Premium Plus FW HA IPS Add-On	<i>\$503.52</i>	<i>Monthly Recurring</i>
		High-Performance FW	<i>\$1,731.51</i>	<i>Monthly Recurring</i>
		High Performance FW IPS Add-on	<i>\$1,191.69</i>	<i>Monthly Recurring</i>
		High Performance FW HA	<i>\$2,352.04</i>	<i>Monthly Recurring</i>
		High Performance FW HA IPS Add-on	<i>\$1,226.54</i>	<i>Monthly Recurring</i>
		High-Throughput FW	<i>\$3,076.76</i>	<i>Monthly Recurring</i>
		High-Throughput FW IPS Add-on	<i>\$2,300.37</i>	<i>Monthly Recurring</i>
		High-Throughput FW HA	<i>\$5,042.54</i>	<i>Monthly Recurring</i>
		High-Throughput FW HA IPS Add-on	<i>\$4,600.74</i>	<i>Monthly Recurring</i>
		High-Throughput Plus FW	<i>\$5,693.81</i>	<i>Monthly Recurring</i>
		High-Throughput Plus FW IPS Add-on	<i>\$4,274.02</i>	<i>Monthly Recurring</i>
		High-Throughput Plus FW HA	<i>\$9,698.18</i>	<i>Monthly Recurring</i>
		High-Throughput Plus FW HA IPS Add-on	<i>\$6,812.77</i>	<i>Monthly Recurring</i>
		20Gb FW	<i>\$8,156.61</i>	<i>Monthly Recurring</i>
		Vendor	<i>\$144.61</i>	<i>Monthly Recurring</i>
		Cloud Dedicated - Small ESAP FW	<i>\$2,943.65</i>	<i>Monthly Recurring</i>
		Cloud Dedicated - Medium ESAP FW	<i>\$4,264.34</i>	<i>Monthly Recurring</i>
		Cloud Dedicated - Large ESAP FW	<i>\$8,906.67</i>	<i>Monthly Recurring</i>
		Cloud Shared - Small ESAP FW	<i>\$2,042.28</i>	<i>Monthly Recurring</i>
		Cloud Shared - Medium ESAP FW	<i>\$2,690.79</i>	<i>Monthly Recurring</i>
		Cloud Shared - Large ESAP FW	<i>\$4,057.92</i>	<i>Monthly Recurring</i>
		Cloud Shared SSL VPN - Add'tl 5 Groups	<i>\$364.72</i>	<i>Monthly Recurring</i>
		SSL-VPN-Named User	<i>\$1.40</i>	<i>Monthly Recurring</i>
	Installation - One-Time (Set-up Fees)	Inst-Cloud	<i>\$2,431.47</i>	<i>One Time per Instance</i>
		Inst-FWPrem-Small	<i>\$486.29</i>	<i>One Time per Instance</i>
		Inst-FWPrem-Medium	<i>\$972.59</i>	<i>One Time per Instance</i>
		Inst-FWPrem-Large	<i>\$1,945.18</i>	<i>One Time per Instance</i>

DIT Rate Schedules (Effective July 1, 2021 through June 30, 2022)

Category	Group	Description	FY 2021-2022 Rate	Unit/ Frequency
Miscellaneous Data Services				
	Consulting Services	Network Analysis	\$67.75	Hourly
		Network Security	\$97.13	Hourly
	Point-to-Point Data Transport			
		Telco Circuit Service	Cost + 8%	Monthly