

IT Business Applications			
	<u>DIT Rate Schedules (July 1, 2021 through June 30, 2022)</u>		
	<i>All Rate Changes are shown in Italicized Bold Letters</i>		
			<u>Rate Unit or</u>
<u>Service Name</u>	<u>Service Description</u>	<u>Rate</u>	<u>Frequency</u>
<i>Professional Services - Web application/Web site development, maintenance, and support</i>	<i>Application Dev and Support</i>	<i>\$70.22</i>	<i>per hour worked</i>
<i>Professional Services - IT Project Management & Executive Consulting Services</i>	<i>Project Manager</i>	<i>\$90.93</i>	<i>per hour worked</i>
<i>Professional Services - Electronic Document Management (EDM) Services</i>	<i>EDM Service</i>	<i>\$168.58</i>	<i>Per User</i>
	<i>EDM Consulting</i>	<i>\$67.32</i>	<i>Hourly</i>
	<i>Captiva</i>	<i>\$670.06</i>	<i>Per Concurrent User</i>
<i>Software Quality Assurance (SQA) Services</i>	<i>Tier 1 Service Level : Functional testing for 1-5 individual test cycles per month; 8+ concurrent agency functional testing personnel using the service. Performance testing for 1-5 test cycles per month using maximum number of virtual user licenses available; 2 or more concurrent agency performance testing personnel using the service.</i>	<i>\$15,992.49</i>	<i>Monthly</i>
	<i>Tier 2 Service Level : Functional testing for 1-3 individual test cycles per month; <6 concurrent agency functional testing personnel using the service. Performance testing for 1-3 test cycles per month using maximum number of virtual user licenses available; <2 concurrent agency performance testing personnel using the service.</i>	<i>\$11,457.30</i>	<i>Monthly</i>
	<i>Tier 3 Service Level : Functional testing for one testing cycle per month; <4 concurrent agency functional testing personnel using the service. Performance testing for one testing cycle per month using a low number of virtual user licenses; <2 concurrent agency performance testing personnel using the service.</i>	<i>\$8,592.98</i>	<i>Monthly</i>
	<i>Optional T&M Testing Services : Any Testability Assessment Consulting, Functional Testing and/or Performance Testing services provided by SQA Testing Services professionals/subject matter experts on a T&M basis to assist and support subscribing customers with their testing requirements.</i>	<i>\$80.62</i>	<i>Hourly</i>
<i>IT Service Management (ITSM) Services - Service Desk Capabilities Only</i>	<i>ITSM-Basic (Standard License)</i>	<i>\$77.72</i>	<i>Monthly</i>
	<i>ITSM-Advanced (Standard License)</i>	<i>\$117.14</i>	<i>Monthly</i>
	<i>ITSM Consulting</i>	<i>\$95.50</i>	<i>Hourly</i>
	<i>Service Now License</i>	<i>Discontinued</i>	<i>Effective 7/1/2021</i>
<i>Tableau</i>	<i>Creator and Explorer User Access</i>	<i>\$13.32</i>	<i>Monthly</i>
	<i>External Site</i>	<i>\$504.31</i>	<i>Monthly</i>