North Carolina 911 Board
Technology Committee Meeting
MINUTES
Thursday, March 11, 2021
10:00-12:00
Meeting Conducted by Use of Simultaneous Communication

Attendance

	Phone/Teams	In-Person	Absent
Members			
Rachel Bello	x		
Randy Cress			x
Bo Ferguson Left at 10:58	x		
Red Grasso	x		
Greg Hauser	x		
Glenn Knox	x		
John Moore	X		
Jude O'Sullivan	x		
Jeff Shipp	x		
Earl Struble			x
Staff			
Richard Bradford	x		
Rick Blumer			x
Chris Carlin			x
Stephanie Conner	x		
Kristen Falco	x		
Kenneth Fullwood			x
Tina Gardner	x		
Saman Gharib			x
Pokey Harris	x		
Jesus Lopez	x		
Gerry Means	x		
Stanley Meeks	x		
David Newberry	x		
Marsha Tapler	x		
Sarah Templeton	x		
Angie Turbeville	x		

Guests			
Jeff Kulp – Bladen Co			

1. **Chair's Welcome & Goals for Today's Meeting –** Meeting was called to order at 10:00AM by Chairman Jeff Shipp

2. **Roll Call –** David Newberry called the roll. All attendees were by phone or Teams only.

3. **Executive Director Opening Remarks –** Pokey Harris made opening remarks. She advised on the March 911 Board meeting there would be an agenda item for approval of the Northern Piedmont and Mountains 2022 orthoimagery project. It would include 26 counties and cost $3,3430,142.

4. **February 11, 2021 Meeting Minutes Approval –** Motion by Bo Ferguson and seconded by Greg Hauser. Minutes vote was unanimous.

Minutes Vote

Rachel Bello	Y
Randy Cress	N/P
Bo Ferguson	Y
Red Grasso	Y
Greg Hauser	Y
Glenn Knox	Y
John Moore	N/P
Jude O'Sullivan	Y
Jeff Shipp	Y
Earl Struble	N/P

5. **Legislative Update –** Richard Bradford provided the FCC fee diversion update. He advised that comments are due March 23, 2021. He said the NPRM is not intended to preempt state law. He recommended to wait until other states to comment before the NC 911 Board submits comment. Pokey Harris advised that Mr. Bradford has been nominated by the Attorney Generals Office as a Strike Force member.

6. **ESInet/GIS Implementation Update -** Gerry Means provided NG911 project status updates. He advised NC State Highway Patrol will be a migrated as hosted Vesta. He advised there is an ongoing parsing problem with a particular vendor. The issue lies with the vendor using an older system and parsing is a very tedious process. Seven PSAPs are still in TBD status for scheduling due to changes at the PSAP. Mr. Means advised the overall project has been able to stay on track despite challenges from COVID-19. He advised there has been no updates on the military installations.

7. **GIS Update –** Gerry Means advised 74 counties are i3 ready or live on i3. High Point has not made a GIS upload in a year and the first upload had many errors. The scheduled migration date of May 3, 2021, may not be possible. Five counties have made little or no i3 progress. Chairman Shipp asked for a state boundary update. Mr. Means advised so far there has not been much issue on the northern, southern, and western borders.

8. **NMAC–** Gerry Means provided the NMAC update. He advised the NMAC is looking at how to reinstitute SolarWinds. Stanley Meeks confirmed that not having SolarWinds increases NMAC response time to issues. A meeting is scheduled with SolarWinds technical and DIT staff. The current NMAC calls per day is 15. Most of those calls are during the daytime. Rick Blumer is being transitioned from contract employee to full time 911 Board staff.

9. **Cyber Security –** Gerry Means advised close to 100% of PSAPs have been engaged. Approximately four PSAPs are in a status with no progress. There was progress made for Gaston County after a conversation with the Gastonia CIO. Progress has been made with the Eastern Band (EBCI). An ESInet only vendor has been unable to provide evidence of their cyber security posture. Mr. Means advised assessments should be completed by end of April. May and June will be used for reporting. Ms. Harris stated staff may call on Board members to help with jurisdictions where no forward progress is being made. Mr. Means said that most of the approved extension time is used for up front discussions with the PSAP, not the reporting. The reporting from End to End has been very efficient.

10. **SIP Admin Line –** Gerry Means provided the SIP admin line project update. He advised Durham Emergency Communications Center will be the first turn up and scheduled to test numbers by the end of March. A software update on Viper has been completed. He said the contract that governs SIP was extended 3 years. Mr. Means said the NMAC would have a lead role in SIP admin line features and capacity management.

11. **Technology Committee Goals –** Ms. Harris stated that after a PSAP has been migrated, cost of moving would be the responsibility of the PSAP. Ms. Harris stated she and Richard Bradford have had discussions regarding the topic. Mr. Means advised conversations were had with Charlotte regarding and alternate/abandonment plan. Mr. Means advised the hosted CAD ad-hoc could work on creating technical policy for interface standards for hosted CAD environment. Ms. Harris advised it would be possible for an outside party to facilitate conversations. Rachel Bello stated there may or may not be national resource available for discussions. She recommended bringing in national NENA as an impartial resource. Greg Hauser asked if this had been socialized with the PSAP community. Ms. Harris stated the ad-hoc would determine the path forward. She noted this is the second year hosted CAD has been a Board goal. Red Grasso recommended project management support with technical knowledge. Ms. Harris stated Mr. Grasso's comments are valid, but the group needs to get together first per the Board goal and determine a path forward. Ms. Bello suggested the group be referred to as something other than "hosted CAD" as it seems like a decision of a path forward had already been made. Ms. Harris stated it was important to clarify.

12. **Adjourn –** 11:51 PM