**North Carolina 911 Board**
*Technology Committee Meeting*
**MINUTES**
**Thursday, January 14, 2021**
**10:00-12:00**
**Meeting Conducted by Use of Simultaneous Communication**

| | Phone | In-Person | Absent |
|---|---|---|---|
| **Members** | | | |
| Rachel Bello | X | | |
| Randy Cress | X | | |
| Bo Ferguson | X | | |
| Red Grasso | X | | |
| Greg Hauser | | | X |
| Glenn Knox | x | | |
| John Moore | | | X |
| Jude O'Sullivan | X | | |
| Jeff Shipp | | | X |
| Earl Struble | x | | |
| | | | |
| **Staff** | | | |
| Richard Bradford | x | | |
| Rick Blumer | | | x |
| Chris Carlin | | | x |
| Stephanie Conner | X | | |
| Kristen Falco | X | | |
| Tina Gardner | | | X |
| Saman Gharib | | | x |
| Pokey Harris | x | | |
| Jesus Lopez | x | | |
| Gerry Means | x | | |
| Stanley Meeks | x | | |
| David Newberry | x | | |
| Marsha Tapler | x | | |
| Sarah Templeton | x | | |
| Angie Turbeville | x | | |
| **Guests** | | | |
| Anna Verrill (NCCGIA | | | |
| Matt McLamb (NCCGIA) | | | |

| | | | |
|---|---|---|---|
| Doug Workman (Cary PD) | | | |

1. **Chair's Welcome & Goals for Today's Meeting –** Meeting was called to order by Executive Director Pokey Harris.

2. **Roll Call –** David Newberry called the roll. All attendees were by phone or Teams only.

3. **Executive Director Opening Remarks –** Pokey Harris made opening remarks. She advised the 2021 Technology Committee goals were approved at the December 2020 Board Meeting.

4. **November 12, 2020 Meeting Minutes Approval –** Motion by Bo Ferguson and seconded by Jude O'Sullivan. Minutes vote was unanimous.

**Minutes Vote**

| | YES | NO | Absent |
|---|---|---|---|
| Rachel Bello | X | | |
| Randy Cress | X | | |
| Bo Ferguson | X | | |
| Red Grasso | X | | |
| Greg Hauser | | | x |
| Glenn Knox | X | | |
| John Moore | | | X |
| Jude O'Sullivan | X | | |
| Jeff Shipp | | | X |
| Earl Struble | X | | |

5. **Legislative Update –** Richard Bradford provided the legislative update. Document attached

6. **ESInet/GIS Implementation Update --** Gerry Means provided NG911 project status updates. He advised there are 64 PSAPs active on ESInet. Cabarrus County, Concord, and Kannapolis are scheduled to migrate week of January 11. He advised that migration dates have been planned through September 2021. Means stated that there is competition for technical resources across the country. Chatham and Buncombe counties are TBD and may be pushed to 2022. All military installations will be ESInet only. Pokey Harris advised a point of contact has been assigned from the Army, Marines, and Airforce and are planning to engage the Coast Guard.

7. **GIS Update –** Gerry Means advised 61 Counties are i3 ready. Means said the GIS governance model document is under review. This document will set standards for

Approved 2/11/2021

items such as who the GIS authority is and provide control mechanism for data. Means advised the document will be sent to Technology Committee after edits are completed.

8. **NMAC–** Stanley Meeks provided the NMAC update. He advised a tier 1 staff member was released at the end of the year. Contractor Kenneth Fullwood was hired. His previous position was with the AT&T Resolution Center. Gerry Means advised there is a plan to add more staff in 2021 due to more PSAPs coming online. Gerry Means advised the SolarWinds application was taken offline as it was an impacted release. He advised no malware has been introduced into the AT&T network. He advised the loss of the application has an impact on proactive monitoring but does not impact ability to process tickets. Pokey Harris advised staff will continue to monitor situation but not be looking for a replacement.

9. **Cyber Security –** Gerry Means advised 36 final reports have been issued. The contract with End-to-End ends in March. He has asked End-to-End to provide proposal to extend contract until June. Means said he expected to bring contract cost number for approval at February Technology Committee Meeting. Means advised Motorola is proving to be challenging and have not allowed vulnerability scans. They also have not produced scans completed by Motorola. Pokey Harris advised engagement from NC Emergency Management, NC National Guard, and other partners may be required.

10. **SIP Admin Line –** Gerry Means advised the SIP circuitry is installed and should be able to test numbers in January. He advised there is significant interest from the PSAPs

11. **Technology Committee Goals –** Gerry Means provided an update regarding the December Continuity Planning seminars. Means advised there is commitment to 60 ESInet migrations with a target of 64 for 2021.

    a. Cyber Security Framework - Means asked for volunteers to develop cyber security framework. Glen Knox and Randy Cress volunteered.
    b. GIS ALI – Perform analysis of AT&T application for automation. Pokey Harris directed Regional Coordinators to have conversation with PSAP community for volunteers. Rachel Bello volunteered to participate.
    c. Hosted CAD exploration– Pokey Harris advised a SWOT analysis will be paramount and a work group will need to be assembled including PSAP, law enforcement, and fire/EMS. Ms. Harris advised a vendor for facilitation of discussions may be required.

12. **Adjourn –** 12:05 PM

**VOTE REQURIED**