North Carolina 911 Board
Technology Committee Meeting
MINUTES
Thursday, October 8, 2020
10:00-12:00
Meeting Conducted by Use of Simultaneous Communication

	Phone	In-Person	Absent
COMMITTEE MEMBER			
Rachel Bello	X		
Randy Cress	X		
Bo Ferguson (left at 11:30)	X		
Red Grasso	X		
Greg Hauser	X		
Glenn Knox	X		
John Moore	X		
Jude O'Sullivan	X		
Jeff Shipp	X		
Earl Struble	X		
STAFF	X		
Richard Bradford	X		
Rick Blumer			X
Chris Carlin			X
Stephanie Conner	X		
James Covington			X
Kristen Falco	X		
Tina Gardner	X		
Saman Gharib			X
Pokey Harris	X		
Jesus Lopez	X		
Gerry Means	X		
Stanley Meeks	X		
David Newberry	X		
Marsha Tapler	X		
Angie Turbeville	X		
GUESTS			
Del Hall			

1. **Chair's Welcome & Goals for Today's Meeting –** Jeff Shipp called the meeting to order at 10:00 AM and welcomed the attendees.

2. **Roll Call –** David Newberry called the roll. All attendees were by phone or Teams only.

3. **August 13, 2020 Meeting Minutes Approval –** Motion by Rachel Bello, seconded by Red Grasso. Approved unanimously by roll call vote.

	YES	NO	Absent
Rachel Bello	X		
Randy Cress	X		
Bo Ferguson	X		
Red Grasso	X		
Greg Hauser	X		
Glenn Knox	X		
John Moore	X		
Jude O'Sullivan	X		
Jeff Shipp	X		
Earl Struble	X		

4. **Executive Director Opening Remarks –** Pokey Harris gave opening remarks. Fifty-three PSAPs are migrated to ESInet with goal of adding additional twenty by end of year. GIS project and cyber security assessments are moving forward. 911 Board Staff will continue teleworking through the end of the year. Five PSAPs are in the SIP admin line beta testing.

5. **ESInet/GIS Implementation Update --** Gerry Means provided NG911 project status updates. Mr. Means advised great progress was being made despite COVID-19. Franklin County is the next scheduled migration. Two PSAPs have pivoted from ESInet only solution to hosted solution. Mr. Means also advised all PSAPs are engaged in a project. There are delays due to Motorola scheduling, PSAP construction, and COVID. Mr. Means advised the team has been working with military partners and pricing has been provided to Camp Lejeune and similar conversations have taken place with Ft. Bragg. Mr. Means advised the Chowan/Perquimans outage was addressed by Motorola and was caused by a software design flaw. Operational controls are now in place and senior leadership at Motorola is engaged.

6. **GIS Update –** Mr. Means advised twenty PSAPs are live with i3 and twenty-eight are i3 ready. Ms. Harris advised she and Richard Bradford have been speaking to command staff at Camp Lejeune for GIS Data.

7. **NMAC–** Mr. Means advised steps are being taken to add more staff as migration numbers increase. The plan is 10-12 staff total. NMAC continues to monitor for outages. SolarWinds allows for NMAC staff to be proactive. He advised the NMAC will be the point of contact for ALI extract requests.

8. **Cyber Security –** Mr. Means advised 49 PSAPs are engaged for assessments with 78 remaining to engage. Phase 3 (physical) assessments have started. Esteve Mede is scheduled to present at next Board Meeting. Gerry noted there was an error that occurred with Bladen and Pender County report generation. Both PSAPs were notified and corrective action was taken by End to End.

9. **SIP Admin Line –** Mr. Means advised the AT&T build out underway. Mr. Means advised they are working on simplifying the number porting process. Mr. Means advised additional PSAPs are showing interest in SIP admin line.

10. **Continuity Planning –** Ms. Harris advised the backup planning/continuity planning event that was scheduled for April 2020 will now take place virtually December 2020. The goal is to give overview of ESInet for continuity planning and give PSAP managers information so they can craft their plan. Topics will include radio options and legal considerations.

11. **Goals –** Ms. Harris advised committee chairs and assigned staff are working to identify goals to review during the December work session. Mr. Means provided technology goal ideas of cyber security policy, hosted CAD analysis, and completion of PSAP migrations as goals. Chairman Shipp advised cyber security needs to be ongoing and should presented to the Board for funding. Mr. Means advised support options need to go along with assessments. Mr. Means advised hosted CAD exploration could begin with framework as a goal. Chairman Shipp advised hosted CAD is a top priority once ESInet migrations are completed. Red Grasso advised research needs to be done. For example, how does hosted CAD meet NFPA standards. Ms. Harris advised all committees will need to be involved and this is a horizonal goal. Randy Cress advised timing is important. Ms. Harris agreed that timing is important. Chairman Shipp asked how to stay measurable and specific for cyber security and hosted CAD. Mr. Means advised timelines need to be established. Ms. Harris advised a work group/ad hoc should be formed. She advised realistic goals and 3-4 priority items should be addressed with analysis. Mr. Means advised he will provide rough framework at next Technology Committee meeting. Mr. Means advised for the cyber security goal is development framework for a security policy. Gerry advised one vendor is not allowing vulnerability scans and not providing proof scans are being done.

12. **Adjourn –** 11:50 am

VOTE REQUIRED