North Carolina 911 Board
Technology Committee Meeting
MINUTES
October 13, 2022
10:00 AM - 12:00 PM
Meeting Conducted by Use of Simultaneous Communication

Attendance

	Phone/Teams	In-Person	Absent
Members			
Rachel Bello	P		
Randy Cress			NP
Bo Ferguson	P		
Red Grasso	P		
Greg Hauser			NP
Lee Kerlin			NP
Glenn Knox	P		
John Moore	P		
Jude O'Sullivan	P		
Jeff Shipp	P		
Earl Struble			NP
Staff			
Stephanie Conner	P		
Greg Dotson	P		
Kristen Falco	P		
Tina Gardner	P		
Pokey Harris			NP
Jesus Lopez			NP
David Newberry	P		
Amanda Reeder	P		
Tom Rogers	P		
Marsha Tapler	P		
Sarah Templeton	P		
Angie Turbeville	P		
Tyree Grant - NMAC			
Guests			
Josh Briggs – AT&T			
Justine Buxton – Randolph County 911			
Chad Deese – Robeson County 911			
Shelia Basket – Warren County 911			

Justin Combs – Alexander County 911			
Valecia Jacobs – Columbus County 911			

1. **Chair's Welcome & Goals for Today's Meeting –** Meeting was called to order at 10:03 AM by Chairman Jeff Shipp

2. **Roll Call –** David Newberry called the roll. All attendees were by phone or Teams only.

3. **Ethics Awareness/Conflict of Interest Statement** – Chairman Shipp read the Ethics Awareness/Conflict of Interest Statement. No Board or Committee members recused.

4. **Executive Director Opening Remarks –** Executive Director was not present for the meeting due to illness

5. **August 2022 Meeting Minutes Approval –** Motion to approve minutes made by Red Grasso and seconded by Glen Knox. Roll call vote was conducted by David Newberry and the motion carried unanimously.

Minutes Vote

Rachel Bello	Y
Randy Cress	NP
Bo Ferguson	Y
Red Grasso	Y
Greg Hauser	NP
Lee Kerlin	NP
Glenn Knox	Y
John Moore	Y
Jude O'Sullivan	Y
Jeff Shipp	Y
Earl Struble	NP

6. **Legal Brief –** Amanda Reeder advised there was no information to share at this this time.

7. **Cybersecurity Ad hoc –** Tom Rogers gave the update. He advised cybersecurity table-top exercises (TTXs) will be hosted in the spring for each region. He stated a multi-factor authentication (MFA) survey was sent to PSAPs on October 3 and will close October 24. There have been 42 responses and 19 have indicated they are currently using MFA.

8. **ESInet Update –** Mr. Rogers provided the ESInet update. He advised that Anson County has not been scheduled but it is possible the migration will take place in late Q1 or early Q2 2023. Windstream has reengaged.

9. **GIS Update –** Mr. Rogers provided the GIS update. He encouraged PSAPs to ensure that GIS data is 30 days old or less. He stated the total population served by NG911 is 10,546,429 (99%) and the total land mass covered is 48,082.98 square miles (98%). He noted that Tarboro was being converted from RFAI to i3 on 10/13/2022. He also noted that Intrado has been purchased by Stonepeak.

10. **Data Analytics Update –** Mr. Rogers provided the data analytics update. He advised PSAP training runs through October 27, 2022. He stated this is the soak period and encouraged PSAPs to use Eclipse Analytics.

11. **SIP Admin Pilot –** Mr. Rogers stated that Richmond County was scheduled to port the PSAP admin lines on October 20 as part of the SIP Admin Pilot Project. He stated 39 other PSAPs have expressed interest in moving to the SIP offering after the pilot completion.

12. **NMAC Update –** Greg Dotson provided the NMAC update. He noted that the Tier 2 Technicians are Rick Blumer and Tyree Grant. Tier 1 Technicians include Bernard Gardner and Evan Warner. Evan Alexander and April Mann recently started as contract employees and will also fill Tier 1 positions. He noted that 61 NMAC tickets have been created in October.

13. **AT&T Update –** Josh Briggs provided the AT&T update. He stated OSP migrations are ahead of schedule and XO is the first to migrate all PSAPs. He noted that the Verizon network is completed. T-Mobile is working through labs and testing is going smoothly. ATTMO has 10 PSAPs migrating to SIP in the next month. He stated by the end of 2023 it may be possible to remove one or two selective routers. Intrado will be presenting a remediation plan to 911 Board staff members on October 25, 2022. Mr. Ferguson expressed concern about the purchase of Intrado. He encouraged staff to "trust but verify" to ensure a continued level of service.

14. **2023 Goals –** Tom Rogers and David Newberry kicked off the 2023 Goals discussion and reviewed the status of the 2022 Goals. Mr. Rogers reminded the Committee that Mission Critical Partners had been contracted by the National 911 office for a CAD interoperability study and the staff is awaiting results. John Moore inquired if a cybersecurity professional could be put on retainer. Red Grasso encouraged continued engagement with CISA. Mr. Rogers and Mr. Newberry noted that the Board staff is engaged with CISA for tabletop exercises scheduled for the spring of 2023. Mr. Ferguson advised he would like the CAD data sharing to remain a goal. Chairman Shipp stated he would like to see a cloud-based solution for CAD and would like the Technology Committee to

continue to monitor federal research and respond based on those findings. Mr. Rogers and Mr. Newberry will continue to draft the goals based on feedback from the October meeting. Mr. Newberry noted that the 2023 goals and Committee dates will be voted on at the November meeting.

15. **Adjourned –** Mr. Shipp adjourned the meeting at 10:58 AM.