



**North Carolina 911 Board  
Technology Committee Meeting  
MINUTES**

**Thursday, July 14, 2022  
10:00 AM - 12:00 PM**

**Meeting Conducted by Use of Simultaneous Communication**

**Attendance**

Phone/Teams    In-Person    Absent

<b>Members</b>			
Rachel Bello	P		
Randy Cress			NP
Bo Ferguson	P		
Red Grasso			NP
Greg Hauser	P		
Lee Kerlin			
Glenn Knox	P		
John Moore	P		
Jude O'Sullivan			NP
Jeff Shipp	P		
Earl Struble			NP
<b>Staff</b>			
Stephanie Conner	P		
Greg Dotson	P		
Kristen Falco	P		
Tina Gardner	P		
Pokey Harris	P		
Jesus Lopez			NP
David Newberry	P		
Amanda Reeder	P		
Tom Rogers	P		
Marsha Tapler	P		
Sarah Templeton	P		
Angie Turbeville	P		
<b>Guests</b>			
Josh Briggs – AT&T			
Brian Eaton – AT&T			
Josh Holloway - DISA			
Matt Lubold - DISA			

Approved 8/11/2022

Kevin Brown - DISA			
Phil La Perla - DISA			
Buck Mims – National Public Safety Group NC			
Bill Grey – National Public Safety Group NC			
Sharon Parks - CMPD			
Chad Deese – Robeson County 911			
Tyree Grant - NMAC			
Greg Foster – 911 Board			

- 1. Chair’s Welcome & Goals for Today’s Meeting** – Meeting was called to order at 10:00 AM by Chairman Jeff Shipp
- 2. Roll Call** – David Newberry called the roll. All attendees were by phone or Teams only.
- 3. Ethics Awareness/Conflict of Interest Statement** – Chairman Shipp read the Ethics Awareness/Conflict of Interest Statement. No Board or Committee members recused.
- 4. Executive Director Opening Remarks** – Pokey Harris delivered opening remarks. She thanked the Technology Committee members for their work and again advised they have been instrumental in the ESInet migration projects.
- 5. June 2022 Meeting Minutes Approval** – Motion to approve minutes made by Bo Ferguson. Seconded by Glen Knox. Roll call vote was conducted by David Newberry and the motion carried unanimously.

**Minutes Vote**

Rachel Bello	Y
Randy Cress	NP
Bo Ferguson	Y
Red Grasso	NP
Greg Hauser	Y
Lee Kerlin	Y
Glenn Knox	Y

John Moore	Y
Jude O'Sullivan	NP
Jeff Shipp	Y
Earl Struble	NP

6. **DISA Presentation** – Ms. Harris introduced Phil La Perla, Kevin Brown, John Holloway, and Matt Lupold with the Defense Information Systems Agency (DISA). She advised their presentation would provide an update regarding NG911 implementation for military installations across the country and how this will relate to the North Carolina military sites planning to connect to the ESInet. The DISA team advised the Deputy Secretary of Defense signed DoDD 8422, DoD Public Safety Communications Capability, which assigns the Director of DISA with the roles, responsibilities, and authorities for the implementation of enterprise DoD Public Safety Communications IT architecture. The team noted they anticipate Seymour-Johnson AFB to be the first military site in NC to connect to the ESInet. Ms. Harris noted SJAFB will be the first military installation in the nation to connect to AT&T's ESInet. She thanked the DISA team for the compliments of the North Carolina ESInet project and noted she was pleased to see the partnership with the military sites evolve. *Slide deck from the presentation attached.*
7. **ESInet Update** – Tom Rogers provided the ESInet update. He stated Wilkes is expected to migrate August 30, 2022. Anson County is not scheduled and is delayed due to the selective router not being able to accept SS7 connections to the ESInet. Northampton has been delayed due to fiber construction. Ms. Harris thanked the NC State Highway Patrol for their partnership and noted they are the first full statewide law enforcement organization in the country to join a statewide ESInet. She also stated NC Emergency Management is working through the procurement process to join the ESInet and will be the first emergency management organization in the country to join a statewide ESInet. Mr. Shipp asked what other organizations could benefit from the North Carolina ESInet. Mr. Hauser stated there is interest from the National Weather Service and the U.S. Coast Guard. Ms. Harris stated other examples of organizations include unclassified PSAPs and higher learning organizations.
8. **GIS Update** – Mr. Rogers provided the GIS update. He stated three jurisdictions including Cleveland County, Lincoln County, and Onslow County are the remaining counties not i3 ready. He noted NCCGIA and GeoComm are engaged with all three jurisdictions. He stated the total population served by NG911 is 10,477,959 (99%) and total land mass covered by NG911 is 7,328 square miles (96%). Mr. Rogers also noted GIS training classes were being hosted by Matt McLamb (NCCGIA) and Jessica Beierman (GeoComm) the week of July 11, 2022.

**9. Data Analytics Update** – Mr. Rogers provided the data analytics update. He stated training starts on July 20, 2022. Implementation is expected to be completed in October and ECaTs will remain available through 2022.

**10. CAD-to-CAD** – Mr. Rogers stated at the June 911 Board meeting, the Board voted and unanimously to approve the following language regarding CAD-to-CAD funding:

*Motion to approve the staff recommendation of 50% for the CAD-to-CAD cloud-based subscription service such as the Unify hub provided PSAPs can provide formal agreement to receive and dispatch 911 calls (ILAs, SOGs, SOPs) between primary PSAPs and to include secondary PSAPs. The motion also provides that for those PSAPs with formal agreements in place for approval of 100% of the eligible costs of the CAD-to-CAD cloudbased subscription service if the vendor can provide an invoice showing eligible and ineligible costs clearly notated.*

Mr. Rogers stated the approval by the Board completes Technology Committee Goal 1a.

**11. SIP Admin Line Update** – Mr. Rogers provided the SIP admin project update. Union County is preparing to accept inbound and outbound SIP admin calls as part of the SIP pilot. Ms. Harris noted that the pilot project had encountered some legislative hurdles. Ms. Harris stated the NC Office of State Budget and Management (OSBM) is engaged with NC DIT to identify the rate structure. She noted there is a growing list of interested PSAPs in moving to SIP admin. She stated there is one PSAP that is part of the original pilot that may not be able to complete the pilot. A backup plan is in place if that PSAP cannot move forward the pilot to replace them with another interested PSAP.

**12. NMAC Update** – Greg Dotson provided the NMAC update. He stated Giorgio Bruner has joined the NMAC as a Tier 1 Technician and Tyree Grant has joined as a Tier 2 Technician. He stated that both have network experience. He stated staff is in the process of moving two Tier 1 Technicians from contract to state employees. Mr. Dotson advised 76 tickets have been created so far in July and YTD is 1304. He stated the NMAC will now have a technician in the NMAC 24/7 as compared to remotely handling during overnight and weekend hours. He stated the NMAC is working on procedures for a soft handoff from PSAPs to vendors not directly under the NMAC purview. Ms. Harris reiterated the NMAC is the only one in the country and the team is working through procedures to help the PSAPs. She thanked Mr. Dotson for hitting the ground running. Mr. Ferguson stated as a Board Member he was proud of the NMAC accomplishments and commended staff for being able to build out personnel for the NMAC.

**13. AT&T Update** – Josh Briggs provided the AT&T update. He noted an Intrado Tier 3 technician is still on site in Raleigh and will remain until there is 90 days of stability with the Viper call handling solution. He advised Vesta 3 has arrived and St. Pauls (unclassified) will be the first to migrate to hosted ESInet on Vesta 3. He stated the Viper merge project is in progress. He stated that Windstream is in a holding pattern. All other carriers are in progress to move to direct connect with ESInet.

**14. Closing Remarks** – Ms. Harris provided closing remarks and again thanked the committee and noted the importance of maximizing the ESInet and continuity planning. She stated at the next meeting month Red Grasso will present a report on the First Tech paging project. She noted a meeting is scheduled to discuss the use of FirstNet as diversity for some PSAPs. She stated that October is Cyber Security Awareness month and \$1.4 million has been set aside by the 911 Board for remediation. The Cyber Security Remediation ad-hoc is working to bring - tabletop exercises to PSAPs in the state, along with exploring multi-factor authentication options. Ms. Harris stated the PSAP Managers meeting is in Greensboro August 24<sup>th</sup> and 25<sup>th</sup>. The 911 Board meeting is the 25<sup>th</sup> and graduates from the 2021 PSAP Managers course will be recognized.

**15. Adjourned** – Mr. Shipp adjourned the meeting at 11:10 AM.

Approved 8/11/2021