



**North Carolina 911 Board  
Technology Committee Meeting  
MINUTES**

**Thursday, July 29, 2021  
10:00-12:00**

**Meeting Conducted by Use of Simultaneous Communication**

**Attendance**

**Phone/Teams In-Person Absent**

<b>Members</b>			
Rachel Bello	P		
Randy Cress	P		
Bo Ferguson (left 11:40)	P		
Red Grasso	P		
Greg Hauser	NP		NP
Glenn Knox	P		
John Moore	P		
Jude O'Sullivan	NP		NP
Jeff Shipp	P		
Earl Struble	NP		NP
<b>Staff</b>			
Amy Berenson	P		
Rick Blumer	NP		
Richard Bradford	P		
Chris Carlin	P		
Stephanie Conner	P		
Iesha Duffy	P		
Kristen Falco	P		
Bernard Gardner	NP		
Tina Gardner	P		
Pokey Harris	P		
Jesus Lopez	NP		
Gerry Means	P		
Stanley Meeks	P		
David Newberry	P		
Marsha Tapler	P		
Sarah Templeton	P		
Angie Turbeville	NP		

<b>Guests</b>			

- 1. Chair's Welcome & Goals for Today's Meeting** – Meeting was called to order at 10:00AM by Chairman Jeff Shipp
- 2. Roll Call** – David Newberry called the roll. All attendees were by phone or Teams only.
- 3. Executive Director Opening Remarks** – Pokey Harris delivered opening remarks. Ms. Harris stated Ninety-two (92) PSAPS have been migrated and by the end of the year PSAPs to migrate should be in the single digits. Ms. Harris stated the Data Sharing Ad-hoc is receiving lots of attention and some in the vendor community have been asking questions. She noted the Ad-Hoc is not open to vendors and any questions should be directed to her or Gerry Means. She noted the data sharing project is not ready for procurement at this time. Mr. Shipp advised the vendor community will be involved at the right time.
- 4. June 2021 Meeting Minutes Approval** – Need who made motion and seconded

**Minutes Vote**

Rachel Bello	Y
Randy Cress	Y
Bo Ferguson	Y
Red Grasso	Y
Greg Hauser	NP
Glenn Knox	Y
John Moore	Y
Jude O'Sullivan	NP
Jeff Shipp	Y
Earl Struble	NP

- 5. ESInet/GIS Implementation Update** – Gerry Means provided the ESInet update and advised 92 PSAPs are live. He stated Jones-Lenoir was postponed due to a schedule change. Two migrations for sure will happen in 2022 due to new building projects. The project team is working with Motorola and Mobile Communications America (MCA) to schedule ESInet only sites. Mr. Means stated Seymour Johnson AFB upgraded their call handling platform and are working with AT&T to install ESInet circuits. No updates from Camp Lejeune. Sixty-two (62) PSAPs are i3 and six (6) RFAI to i3 migrations have been scheduled. There is currently no target date for all PSAPs to be on i3. All State Highway Patrol troops are migrated. Ms. Harris stated SHP is excited about the

partnership. Ms. Harris gave kudos to the Grant Committee and Technology Committee for this project.

6. **GIS Update** – Mr. Means provided the GIS update. All counties have i3 data ready and all counties are engaged with GIS. The GeoComm contract is moving toward maintenance status. Monthly fees will be allocated on per county basis. The needs of the Technology Committee will shift to governance and policy creation. The governance model document is closer to completion. The final version expected to be ready for Technology Committee review in August.
7. **Business Intelligence Invitation for Bid** – Mr. Means advised an IFB seeking to implement a comprehensive data analytics application to improve performance reporting, forecasting, and trend analysis was posted July 16, 2021. The first round of questions were answered. August 2, 2021 is the IFB due date. Randy Cress asked where the data ingest points would be. Mr. Means stated all data would be centralized. Bo Ferguson stated this is a very useful direction and an important next step to benefit the PSAP community. Mr. Ferguson thanked the NMAC for their data reporting assistance. There was further group discussion on how analytics could be useful including continuity planning, high volume of calls contingencies, and route planning.
8. **NMAC**– Gerry Means provided the NMAC update. Solar Winds is back online. The NMAC is adding staff and looking at different sources of talent. New talent will be brought on in mid-August. Stanley Meeks advised staff is looking at opening a new NMAC space.
9. **Cyber Security** – Gerry Means provided the cyber security update. The End-to-End contract is complete. All reports have been issued and purchase orders are being closed out. During the June 911 Board meeting, Board members expressed desire for more information regarding the results. A closed meeting will be coordinated to provide additional information. Randy Cress thanked board staff including Pokey Harris, Gerry Means, and Richard Bradford for maintaining data integrity and stated it will help drive future participation.
10. **SIP Admin Line** – Gerry Means provided the SIP admin line project update. In conversation with legal, current state statute does not allow for 911 Board to continue with SIP admin lines. The 911 Board would need to address current legislation. Randy Cress stated he believes the SIP admin project should be pursued on all avenues. Ms. Harris noted the focus needs to be on the management of the SIP offering and that the NMAC cannot be use for that purpose. Ms. Harris stated this is a catalyst for legislation moving from legacy to NG911. She also noted SIP allow for cost savings and efficiency in operations.
11. **Technology Committee Goals** – Mr. Means advised the first Data Sharing Ad Hoc has kicked off. Ms. Harris stated Rachel Bello has agreed to serve as the Chair. She stated PSAPs keep discussing the need for this interoperability. Chairman Shipp and Ms.

Harris noted it would be beneficial to align with the NC Statewide Communications Interoperability Plan (SCIP).

**12. Other** – Red Grasso applauded the succession planning to replace Gerry Means who retires at the end of the year.

**13. Adjourn** – 11:52 AM

Approved 10-14-2021