



North Carolina 911 Board
Standards Committee Meeting Agenda
Teams Meeting
Thursday, November 4, 2021, 10:00 a.m. – 12:00 p.m.

Topic	Presenter
1. Welcome	Donna Wright
2. Opening Remarks	Pokey Harris
3. Roll Call	Tina Gardner
4. Approval of October Minutes	Donna Wright
5. Goals Discussion	Donna Wright
6. Other	Donna Wright
7. Adjourn	Donna Wright

NORTH CAROLINA 911 Standards Committee

Attendance

October 7, 2021
10:00 AM – Noon



Committee Members	In Person	Via Teams	Not Present
Commissioner Marty Cooke		<input type="checkbox"/>	<input checked="" type="checkbox"/>
Rodney Cates		<input checked="" type="checkbox"/>	<input type="checkbox"/>
Greg Coltrain		<input checked="" type="checkbox"/>	<input type="checkbox"/>
Perry Davis		<input checked="" type="checkbox"/>	<input type="checkbox"/>
Greg Foster		<input type="checkbox"/>	<input checked="" type="checkbox"/>
Len Hagaman		<input type="checkbox"/>	<input checked="" type="checkbox"/>
Greg Hauser		<input type="checkbox"/>	<input checked="" type="checkbox"/>
John Herring		<input type="checkbox"/>	<input checked="" type="checkbox"/>
Robert Merchant		<input type="checkbox"/>	<input checked="" type="checkbox"/>
Candy Miller		<input checked="" type="checkbox"/>	<input type="checkbox"/>
Christine Moore		<input type="checkbox"/>	<input checked="" type="checkbox"/>
Dominick Nutter		<input checked="" type="checkbox"/>	<input type="checkbox"/>
Christy Shearin		<input checked="" type="checkbox"/>	<input type="checkbox"/>
Donna Wright		<input checked="" type="checkbox"/>	<input type="checkbox"/>
Terry Young		<input type="checkbox"/>	<input checked="" type="checkbox"/>
Staff	In Person	Via Teams	Not Present
Richard Bradford		<input checked="" type="checkbox"/>	<input type="checkbox"/>
Stephanie Conner		<input checked="" type="checkbox"/>	<input type="checkbox"/>
Kristen Falco		<input checked="" type="checkbox"/>	<input type="checkbox"/>
Tina Gardner		<input checked="" type="checkbox"/>	<input type="checkbox"/>
Pokey Harris		<input checked="" type="checkbox"/>	<input type="checkbox"/>
Gerry Means		<input checked="" type="checkbox"/>	<input type="checkbox"/>
Stanley Meeks		<input type="checkbox"/>	<input checked="" type="checkbox"/>
David Newberry		<input checked="" type="checkbox"/>	<input type="checkbox"/>
Marsha Tapler		<input checked="" type="checkbox"/>	<input type="checkbox"/>
Sarah Templeton		<input checked="" type="checkbox"/>	<input type="checkbox"/>
Angie Turbeville		<input checked="" type="checkbox"/>	<input type="checkbox"/>
Guests	In Person	Via Teams	
Doug Workman – Cary PD		<input checked="" type="checkbox"/>	
Lynn Slycord – Kings Mountain PD		<input checked="" type="checkbox"/>	
Rodney Cates – Rockingham County		<input checked="" type="checkbox"/>	

Meeting Minutes:

1. Madam Chair called the meeting to order at 10:00 am.
2. Pokey gave opening remarks.
3. Stephanie Conner noted there are not enough committee members to have a quorum so this will be a discussion with no votes.
4. Minutes were approved unanimously later in the meeting.
5. Mr. Bradford said the legislature had been meeting but had not discussed 911. Legislature had talked about House Bill 404. HB404 would change liability language in the statute. Mr. Bradford also discussed new rules the FCC was going to adopt on October 18, 2021. Those rules relate to diversion of 911 fees and follows some congressional changes. Mr. Bradford relayed that the FCC did include cybersecurity. States are not required to spend money on it but the FCC does not consider it a diversion of 911 fees.
6. There was much discussion about the ad hoc committee and the data they requested. Candy Miller thoroughly went through the spreadsheet that the committee worked on. Pokey Harris commented that there are some things that need to be removed and some things that need to be added. She also stated we did not want to have disparity among PSAPs. There are a lot of moving parts. Donna Wright said this is a multi-year project and we need to pick it back up and break it down into smaller pieces. Candy Miller discussed adding a couple of more people to the ad hoc committee so they could have more views about classifying PSAPs. For instance, small/medium and medium/large. Pokey Harris commenting that all of the regional coordinators along with Marsha need to be a part of the ad hoc committee since there are so many moving parts. Christy Shearin stated this was a massive amount of an information request and she believes a mission statement would give the group more guidance. Pokey Harris thanked her for bringing that up and agreed. There was much some discussion on creating a survey to gather information. Donna Wright read a draft mission statement.
7. Donna Wright talked about the lack of peer reviewers and how PSAP managers lost capabilities due to staffing and COVID-19. She stated we need to look at and reevaluate those policies and administrative code...we need to change our approach. Donna Wright also stated she doesn't think current staff can be enough to manage reviews and Pokey Harris agreed. Pokey Harris commented about the bandwidth of staff is beyond stretched. She also stated the board would have to look at augmenting staff to do reviews in order for us to meet the legislative requirements. Gerry Means asked about using a consulting firm for a contract price. There was some discussion about this and Pokey Harris commented saying we need someone who understands NC PSAP operations and also someone that could establish a working relationship. Donna commented we need to hit the ground running in January 2022.
Stephanie Conner let the committee know there was enough for a quorum so the vote to approve last meeting minutes could be conducted.
8. The discussion for Goals for 2022 was opened up, however; Dominick Nutter asked for them to be sent out so they could be discussed and voted on at the November 2021 meeting.
9. The Standards Committee meeting dates were voted on and approved.
10. Meeting Adjourned

**NORTH CAROLINA 911Board
Standards Committee Meeting
ROLL CALL VOTES**

Thursday October 7, 2021
Via Simultaneous Communication with Microsoft Teams Meeting
10:00 AM – 12:00 PM



Standards Committee	4. January Meeting Minutes	8. 2022 Meeting Dates		
Commissioner Marty Cooke	NP	NP		
Rodney Cates	N/A	N/A		
Greg Coltrain	Y	Y		
Perry Davis	Y	Y		
Greg Foster	NP	NP		
Greg Hauser	NP	NP		
John Herring	NP	NP		
Robert Merchant	NP	NP		
Candy Miller	Y	Y		
Christine Moore	NP	NP		
Dominick Nutter	Y	Y		
Christy Shearin	Y	Y		
Donna Wright	Y	Y		
Terry Young	NP	NP		

Standards Committee Goals

2021 Standards Committee Goals

1. Review and update potential ~~verbiage~~ language of the Rules in order to prepare for the long process of updating them, focusing on the outcomes of legislative sessions.
2. Consider how a checks and balance would occur if there are new requirements regarding matters such as I3 standards and the need for collaboration between all committees regarding NG911 deployment.
3. Explore feasibility of establishing PSAP levels based on operational and technical capabilities.

2022 Standards Committee Goals (Draft for Discussion)

1. Review and update ~~verbiage~~ language of the policies relating to Peer Review to ensure consistent scheduling and review of PSAPs while considering options to accomplish them during the pandemic.
2. Hold joint meetings, twice annually at ~~minimal~~ minimum, to review technological or operational changes that may need to be addressed in Standards or Peer **Review**.
3. Continue to explore feasibility of establishing PSAP levels based on operational and technical capabilities.