

North Carolina 911 Board Meeting
MINUTES
Friday, June 24, 2022
10:00 AM – 12:00 PM
Via Simultaneous Communication
Microsoft Teams Meeting



North Carolina 911 Board Meeting Roll Call
Friday, June 24, 2022
10:00 AM - 12:00 PM
Via Simultaneous Communication with Microsoft Teams Meeting



NC 911 Board Members	VIA MS Teams	Not Present
David Bone, Executive Director, Eastern Carolina Council (NCACC)	X	
Tommy Cole, Fire Chief, City of Graham (NCSFA)	X	
Greg Coltrain, VP Business Development, Wilkes Communication/River Street (LEC)		Excused
Brian Drew, Manager of Customer Design and Implementation, CenturyLink/Lumen (LEC)		Excused
Bo Ferguson, Deputy City Manager, City of Durham (NCLM)		Excused
Greg Foster, Director of Communications, Alexander County (NCAR&EMS)	X	
Chuck Greene, Director of Government Affairs, AT&T (LEC)	X	
J.D. Hartman, Sheriff, Davie County (NC Sheriff's Association)	X	
Melanie Jones, Director, Guilford-Metro 911 (APCO)	X	
Lee Kerlin, RF Engineer, Tmobile Sprint (CMRS)	X	
Jeff Ledford, Chief, City of Shelby Police Department (NCACP)	X	
John Moore, Regional Manager, Government and Education Sales, Spectrum Comm (VoIP)		Excused
Jude O'Sullivan, Chief Customer Officer, Carolina West (CMRS)	X	
Jeff Shipp, Vice President of Operations (Ret.), Star Telephone (LEC)	X	
Earl Struble, Sr. Manager Verizon Response, Verizon Wireless (CMRS)	X	
Secretary Jim Weaver, 911 Board Chair (NC DIT)	X	
Donna Wright, Director (Ret.), Richmond County Emergency Services (NENA)	X	
NC 911 Board Staff		
Rick Blumer, NMAC Technician		Excused
Stephanie Connor, Western Regional Coordinator	X	
Greg Dotson, NMAC Manager	X	
Kristen Falco, Financial Review Specialist	X	
Bernard Gardner, NMAC Technician		Excused
Tina Gardner, North Central Regional Coordinator	X	
Pokey Harris, Executive Director	X	
Jesus Lopez, (NC DIT) NC 911 Board PM	X	
David Newberry, South Central Regional Coordinator	X	
Amanda Reeder, Special Deputy Attorney	X	
Tom Rogers, Network Engineer/NG 911 Project Manager	X	
Marsha Tapler, Financial Analyst	X	
Sarah Templeton, Financial Review Specialist	X	
Angie Turbeville, Eastern Regional Coordinator	X	
Evan Wamer, NMAC Technician		Excused

APPROVED BOARD 08/26/22

North Carolina 911 Board Meeting Roll Call

Friday, June 24, 2022

10:00 AM - 12:00 PM

Via Simultaneous Communication with Microsoft Teams Meeting



Guests	Via MS Teams	Organization
Kelly Alvarez	X	Charlotte Mecklenburg PD
Randy Beeman	X	City of Durham
Steve Bennet	X	Craven County
Corey Bodey	X	UNC Police
Matt Boyles	X	Stokes County
Josh Briggs	X	AT&T
Donna Bullard	X	Star Communications
Jason Compton	X	NC NENA
Chad Deese	X	Robeson County
Timothy Deranek	X	AT&T
Michael Desmond	X	Charlotte Medic
Brian Drum	X	Catawba County
Jennifer Etheridge	X	Wilson County
Kylie Felton	X	Pasquotank-Camden County
Will Holt	X	Watauga County
Stanley Kite	X	Craven County
Stori McIntyre	X	Cleveland County
Christine Moore	X	Guilford-Metro
Susan Nelson	X	Geocomm
Dominick Nutter	X	Raleigh-Wake
Jennifer Poole	X	Rapid SOS
Mike Reitz	X	Chatham County
Susan Rodocker	X	AT&T
Ronnie Rombs	X	Lincoln County
Daniel Roten	X	Alleghany County
Corinne Rust	X	Charlotte Medic
Christy Shearin	X	Franklin County
Ray Silance	X	Onslow County
Lynn Slycord	X	Kings Mountain PD
Jimmie Turbeville	X	Johnston County
Suzanne Walker	X	Raleigh-Wake
Jeff Williford	X	Wilson County
Stephanie Wiseman	X	Mitchell County

Call to Order – Secretary and Board Chairman Jim Weaver called the meeting to order at 10:00 AM and asked to proceed with the roll call.

Roll Call – Ms. Harris advised Ms. Falco would call the roll of attendees and Ms. Templeton would serve as the technical facilitator for the virtual meeting.

- Opening Remarks** – Chairman Weaver congratulated Ms. Jones on her nuptials earlier this month. He mentioned he is looking forward to visiting Onslow County to deliver “Pizza with Pokey” to the PSAP for winning first place in the photo contest for NPSTW. Ms. Harris and Mr. Shipp will be visiting Wilson County to deliver cupcakes to the PSAP for winning second place in the photo contest for NPSTW.

2. **Ethics Awareness/Conflict of Interest Statement** – Pursuant to G.S. 138A-15(e), Chairman Weaver read the Ethics Awareness/Conflict of Interest statement as published in the agenda. Mr. Greene recused himself from action item 15, Ratification of ESInet Points of Interconnection (POIs).
3. **Public Comment** – Chairman Weaver read the invitation for public comment as published in the agenda. Mr. Beeman shared comments, thanking the Board staff, NMAC staff, AT&T, and Verizon for the assistance with Durham Emergency Communications and for the events occurring over the last couple of weeks, which were resolved.
4. **Consent Agenda** – Chairman Weaver asked Ms. Harris to proceed with the consent agenda.
- Minutes of Previous Meeting - April 29, 2022
 - NG 911 Reserve Fund

April 2022 Fund Balance	\$ 79,895,837
April 2022 Disbursement	\$ 2,143,324
May 2022 Fund Balance	\$ 77,958,414
May 2022 Disbursement	\$ 3,844,405
 - CMRS Account

April 2022 Account Balance	\$ 2,780,065
April 2022 Disbursement	\$ 68,196
May 2022 Account Balance	\$ 2,667,452
May 2022 Disbursement	\$ 218,770
 - PSAP Account

April 2022 Account Balance	\$ 14,564,847
April 2022 Disbursement	\$ 3,535,303
May 2022 Account Balance	\$ 16,647,003
May 2022 Disbursement	\$ 3,535,303
 - PSAP Grant/Statewide Projects Account

April 2022 Account Balance	\$ 23,767,730
Grant Funds Committed	\$ 22,783,839
May 2022 Account Balance	\$ 24,847,444
Grant Funds Committed	\$ 21,150,724
 - Grant Project Updates per Reports

Ms. Wright made a motion to accept the consent agenda as presented. Ms. Falco conducted the roll call vote. All members present voted, and the consent agenda was unanimously approved. *The roster of roll call votes for all action items for this meeting is included below as part of these minutes.*

5. **Executive Director Report**

- Staffing Updates – Ms. Harris reported that the Board was able to reclassify the positions for the Financial Review Specialist so that Ms. Falco and Ms. Templeton will be classified as Program Coordinators II effective July 1. With the added administrative responsibilities of this position, they will now serve as the administrative team for the staff and Board.
- Biennial Audit – Ms. Harris noted Ms. Tapler is preparing for the biennial audit for fiscal years 2021 and 2022, with the engagement letter anticipated to be received by late fall to commence work by the first of the year.
- NextGen 911 Migration Status – [Live Status Map](#) – Ms. Harris congratulated the following on the recent migration to the ESInet:
 - Currituck County 911 (05/18/2022) - Migrated as i3. Vesta hosted call handling equipment. PSAP #120/physical location #184 (including backups).
 - Charlotte Medic 911 (05/23/2022) - Migrated as i3. ESInet only. PSAP #121/physical location #185 (including backups).
 - Charlotte Fire 911 (05/24/2022) - Migrated as i3. ESInet only. PSAP #122/ physical location #186 (including backups).
 - Charlotte Mecklenburg Police Department (05/25/2022) - Migrated as i3. ESInet only. PSAP #123/physical location #188 (including backups).
 - Macon County 911 (06/08/2022) - Migrated as i3. Viper hosted call handling equipment. PSAP #124/ physical location #190 (including backups).
- NextGen 911 GIS Status Map – There are four (4) PSAPS remaining to reach i3 status. Matt McLamb (CGIA) and the Regional Coordinators continue to work with the PSAPs to assist in reaching i3 status.

- e) NC Telecommunicator Classification Discussion – In North Carolina, telecommunicators are not classified as public safety personnel. There is no classification for this occupation. At a federal level, telecommunicators are currently classified as a clerical occupation. Ms. Harris noted a group including Ms. Wright, Ms. Jones, the Board’s legal counsel, NC DIT’s legal counsel, and Secretary Weaver are reviewing the classification of telecommunicators. Currently, there are two bills (H492 and H741) at the Senate rules and operations committee that address telecommunicators as first responders regarding PTSD and other benefits. If these two bills move forward this will allow the pursuit of the classification of telecommunicators as emergency responders in the Protective Service category.
- f) August 2022 PSAP Managers Meeting Update – The two-day meeting on August 25 and 26, will be hosted in Greensboro, NC at the Sheraton and will include lodging and meals. A hold the date has been sent out and staff is working on the agenda. Board members are invited to attend both days. Ms. Harris noted to provide the accommodations to PSAP staff for the meeting, attendance is required for both days including the Board meeting on Friday morning.
- g) NC 988 Planning Coalition/National Suicide Prevention Lifeline (NSPL) – Ms. Harris, Ms. Turbeville, and Ms. Reeder have attended multiple 988 coalition meetings hosted by the Department of Health and Human Services (DHHS) over the last several months. Ms. Harris invited representatives from the FCC to speak at a recent meeting of the coalition about the parallels between 911 and 988 and to talk about the technical aspects of 988. The implementation of 988 on July 16 is a transition to dialing three-digits instead of ten-digits to reach the NSPL. These calls will be routed via area code, not geo-location. PSAPs will continue to process mental health calls following the PSAP’s protocol with coordination and engagement with the crisis center.
- h) 2022 NASNA Annual Business Meeting and 2022 NENA Annual Conference Update – Ms. Harris provided highlights from the NASNA business meeting and NENA conference. She met with representatives from the Army and Marines and learned that the Department of Defense (DOD) Directive 8422.01E which establishes the Defense Information Systems Agency (DISA) Office of Public Safety Communications has been signed and is active. Ms. Harris reminded the Board that Seymour Johnson Airforce Base is in the process of contracting with AT&T for migration to the ESInet. They will be the first military installation in NC and the first in the country to have interconnection with AT&T’s National ESInet. FirstNet provided updates about uses in areas with limited diversity and redundancy. Ms. Harris had an opportunity to speak with a large CAD vendor in the State’s technical and support teams to get a better process in place when issues arise with CAD or call handling equipment. At the conference, there was a lot of emphasis on mental health and wellbeing, and she had conversations with NC NENA and NC APCO about a potential partnership for mental health. At the meeting, Ms. Harris had conversations with AT&T and Intrado about the interface with ADT Security and the ability to text information to the PSAP. A press release will be forthcoming from a couple of PSAPs that are already accepting texts from ADT in North Carolina. She spoke about initiatives with representatives from the National 911 Office and the closeout of the Federal grant. NASNA is a two-day meeting with counterparts of Ms. Harris and Mr. Rogers across the country in attendance. Information was shared about state authority comparisons, service charge comparisons, and legislation. The commonality from across the country is the staffing shortage of telecommunicators and the issues with recruitment and retention. Ms. Harris congratulated Ms. Jones for being sworn in as the National NENA Second Vice President and a picture was displayed from her swearing-in ceremony.
- i) Legal Brief – Ms. Reeder discussed the Governor’s Budget, S792. This would affect the Board by increasing the amount the Department of Revenue can collect for pre-paid wireless sales in G.S. 143B-1414 from \$500K to \$750K. In discussion with the Board’s financial staff, no one is sure exactly what this 50% increase is for, as the collection of these fees is automated. Ms. Reeder noted it was introduced in the Senate on May 25, assigned to several committees on May 26, and has not moved since. Ms. Reeder also noted it has recently come to the attention of Board’s staff that Lumen Technologies, which is also known as CenturyLink, plans to change its billing in its Local Terms of Service by unbundling the charges that is already being charged to PSAPs. Ms. Reeder stated that the issue before the Board is not regarding the business philosophy of Lumen, but rather whether this is an eligible expense for the Board to pay out of the ETSF. It is important to note that G.S. 143B-1406(d)(4) states “service supplier 911 service and other recurring charges supplanted by the State ESInet costs paid by the Board shall not be paid from distributions to the PSAPs[.]” This was discussed with the Executive Committee, and she and Board staff are continuing to conduct additional research and engage with Lumen to understand the exact nature of the charges in order to determine eligibility, as Board staff needs to see the expenses itemized to allow them to ensure compliance with G.S. 143B-1406(d).

At this time, the determination is that the Board will be reimbursing these costs, but it does so with a reservation of rights should portions of this be determined as ineligible. Ms. Reeder emphasized that if such a determination does occur, it would only be going forward and not retroactive. Ms. Reeder noted that the last item on the agenda will be a closed session to discuss the ratification of the Points of Interconnection, and further explanation would be provided at that time.

6. Executive Committee Report – The Executive Committee met on Friday, May 20, 2022, for an informational-only meeting. There were no votes taken. There were two items to share with the Board. The first item was presented by Ms. Reeder during her legal brief addressing the investigation of the charges. Staff is engaged with Lumen as well as subject matter experts in the field of tariffs and telecom charges. The second issue discussed was a communications service provider in the State has questioned whether the Board has met its requirement to ratify the POIs for the Statewide ESInet. The Board has done this by entering into its contractual arrangement with AT&T. However, out of an abundance of clarity the Board will ratify the POIs established by the contract following the closed session today identified for discussion of this matter.

7. Education Committee Report – The Education Committee did not meet in June. The assigned staff continues working diligently toward the Committee's goals.

8. Funding Committee Report

- a) Chair Maximum Allowable Recommendation – Over the last few years, the 911 Board has utilized caps on the price of reimbursement for certain equipment. This type of policy has provided consistency and streamlined the review of some purchasing, which saves not only money, but also time for the PSAP and 911 Board staff. Due to supply chain issues and inflation, it was determined the caps on the purchase of equipment needed to be reviewed. Board staff reviewed the invoices for the purchase of telecommunicator chairs, took an average, and rounded them up. Staff recommended an increase of the maximum allowable reimbursement on telecommunicator chairs to increase from \$1,800 to \$2,200. This does not include chairs requested as a reasonable accommodation, for which staff would continue the practice of reviewing costs on a case-by-case basis. The Funding Committee voted unanimously at its last meeting to recommend for approval the staff recommendation to increase the maximum allowable reimbursement for telecommunicator chairs from \$1,800 to \$2,200 and brought this item forward as a motion. Ms. Falco conducted the roll call vote. All members present voted, and the motion carried unanimously. *The roster of roll call votes for all action items for this meeting is included below as part of these minutes.*
- b) Workstation PC Maximum Allowable Recommendation – As with the chairs, staff reviewed the invoices for the purchase of workstation PCs, took an average, and rounded them up. Staff recommended an increase of the maximum allowable reimbursement for workstation PCs to increase from \$1,700 to \$2,300. Mr. Bone asked Ms. Falco to provide additional comments about the staff recommendation. Ms. Falco mentioned one of the Board's approved goals for the Funding Committee was to review the maximum allowable amounts on the Approved Use of Funds List. She noted staff is going to review monitor changes in cost and is encouraging PSAPs to let staff know of price changes. The Funding Committee voted unanimously at its last meeting to recommend as staff had presented to increase the maximum allowable reimbursement for workstation PCs from \$1,700 to \$2,300 and brought this item forward as a motion. Ms. Falco conducted the roll call vote. All members present voted, and the motion carried unanimously. *The roster of roll call votes for all action items for this meeting is included below as part of these minutes.*
- c) CS Tellus Hub CAD to CAD Unify (Cloud) Subscription Allowable Expenditure – Currently, the Approved Use of Funds list allows for PSAPs to purchase a CAD-to-CAD interface software to be able to send CAD information to another PSAP for dispatch of a 911 call. The Hub subscription service presented for discussion is a new data-sharing technology that enables PSAPs to do more than just send calls for dispatch. Central Square is offering three different cloud-based data-sharing subscription services. The subscription service can be procured not only from Central Square CAD users but from other CAD vendors, as well. Staff recommended reimbursement of 50% of the costs for implementing the Unify Hub subscription and annual recurring costs between primary and/or secondary PSAPs with formal agreements such as SOPs/SOGs/ILAs in place to send and receive 911 calls for dispatch. A healthy discussion of this item was held at the Funding Committee meeting. Mr. Bone asked Ms. Falco to provide additional comments about the Hub subscription service and the recommendation. Ms. Falco noted two of the Board's approved goals for the Technology Committee related to data sharing for PSAPs. She stated, if a PSAP is subscribed to the Hub and loses connectivity, the Hub will only have information up to the point of disconnection. This is not a continuity solution but a great technology for PSAPs to share data. The Funding

Committee voted unanimously at its last meeting to recommend for approval the staff recommendation of 50% for the Unify Hub provided PSAPs can provide formal agreement to receive and dispatch 911 calls (ILAs, SOGs, SOPs) between primary PSAPs and to include secondary PSAPs, and for approval of 100% of the eligible costs of the Unify Hub if the vendor can provide an invoice showing eligible and ineligible costs clearly notated, and brought this forward as a motion. Mr. Foster asked if this is only for the Central Square software or does this vote pertain to other software. Ms. Reeder asked Mr. Bone to re-read the motion and confirm the motion is for the Central Square Unify Hub. Ms. Reeder stated the Unify Hub is a specific offering for the vendor. If the intent is to make it cloud-based then the motion may need to be amended. Mr. Greene noted his intent when making the motion during the Funding Committee meeting was to include any vendor with the technology. Chairman Weaver asked for a recommendation to revise the motion or if Mr. Bone wanted to take it back to the Committee. Mr. Bone responded it was not the intent to make it vendor specific and if Unify is proprietary to the one vendor, they would want to strike it from the motion. Ms. Reeder recommended voting on the Funding Committee motion and then making a new motion with a second and roll call vote. Ms. Falco conducted the roll call vote. All members present voted, and the motion was unanimously denied. *The roster of roll call votes for all action items for this meeting is included below as part of these minutes.*

The Board discussed revisions to the original motion to include a more generic term. Mr. Greene made the motion to approve the staff recommendation of 50% for the CAD-to-CAD cloud-based subscription service such as the Unify Hub provided PSAPs have formal agreements in place to receive and dispatch 911 calls (ILAs, SOGs, SOPs) between primary PSAPs and to include secondary PSAPs, with the motion also providing that for those PSAPs with formal agreements in place, for approval of 100% of the eligible costs of the CAD-to-CAD cloud-based subscription service if the vendor can provide an invoice showing eligible and ineligible costs clearly notated. Mr. Bone seconded the motion. Ms. Falco conducted the roll call vote. All members present voted, and the motion was carried unanimously. *The roster of roll call votes for all action items for this meeting is included below as part of these minutes.*

d) **General Committee Report** – Staff has invested a significant amount of time and energy with review of maximum allowable for the expenses discussed today. Mr. Bone thanked staff for the effort in reviewing current legislation, Administrative Code, and the Approved Use of Funds List, which dictates the review and determination of these items. Staff is also reviewing the Approved Use of Funds List in its totality and plans to bring the list to the Funding Committee in July.

9. **Finance Team Report** – Ms. Tapler has attended several meetings related to PSAP expenditure eligibility and reports. She continues to work on the FCC 911 fee report, federal grant closeout report and attends various committee meetings. Ms. Tapler noted the federal grant closeout report is finished and should be submitted later in the day. The FCC 911 fee report will be reviewed and completed in the following week. She continues to work on financial operations to close out the fiscal year. Ms. Falco performed an analysis on PC workstations, completed eligibility requests, finalized revenue expenditure reports, attended virtual and in-person PAT meetings, worked on logistics for the August PSAP Managers Conference, provided administrative support for the cybersecurity remediation initiative ad-hoc, reviewed the Approved Use of Funds List with staff, and disseminated PSAP distribution letters at the end of May. Ms. Falco and Ms. Templeton reviewed 69 eligibility requests from across the State, including items such as network switches, CAD modules, furniture, time synchronization equipment, radio and recorder. The total dollar amount of items submitted for eligible and ineligible expenditures for review was \$19,132,435.31. The total cost of allowable expenditures was \$8,268,239.52. Ms. Templeton has been working on similar duties mentioned by Ms. Falco, along with the procurement of an agenda management software to streamline Board staff's processes for both Board and committee meetings. She gave an update on the status of PSAP the revenue expenditure reports as of June 17, 2022. For FY2020, 123 are finalized, two are in the clarification process, and two are awaiting the signed revised report. For FY2021, 93 are finalized, 24 are in the clarification process, and 11 are awaiting the signed revised report.

a) **October 22, 2021, Board Meeting Minutes Correction** - During the closeout review of Currituck's funding reconsideration, Ms. Tapler found the amount noted to be incorrect in the October 22, 2021 minutes. The amount in the Board minutes reflects \$476,255.10. However, the amount noted in the document presented to the Board and the approved Funding Committee minutes reflect \$436,255.14. Ms. Tapler requested the minutes be corrected to the approved amount of \$436,255.14. Mr. Bone made the motion to approve the correction of the October 22, 2021, Board Meeting Minutes as

presented by Ms. Tapler. Ms. Wright seconded the motion. Ms. Falco conducted the roll call vote. All members present voted, and the motion was carried unanimously. *The roster of roll call votes for all action items for this meeting is included below as part of these minutes.*

10. Grant Committee Report

- a) FY2023 Grant Status – Grant applications for the FY2023 grant cycle were due on May 31, 2022. The Grant Committee will be meeting on Wednesday, June 29, 2022, to review the 17 applications received. After the review, the PSAP grant virtual presentations will be scheduled for July 15 or July 20, 2022. The Grant Committee will then meet for a final review of the grants to prepare recommendations that will be presented to the Board at the August meeting for approval.
- b) PSAP Grant Program Progress Reports – Brief updates were provided by grant recipients on the progress of their projects.
 - Wilson County 911 – Mr. Williford presented an update on the tower generator replacement. The generator has been ordered, installed, and tested. The generator was placed in service on May 27, 2021.
 - Alleghany County 911 – Mr. Roten presented an update for Alleghany County's PSAP upgrade and relocation. The renovation portion of the project has been completed. The foundation work for the tower began June 17, 2022. An extension was requested and granted due to supply chain issues.
 - Watauga County 911 – Mr. Holt presented an update on Watauga County's radio project. The only milestone met with the FY2022 project was installation of the fiber connections. Due to the consolidation between Watauga County and Town of Boone, this grant will be rescinded since Watauga County was awarded the Priority One Grant.
 - Pasquotank-Camden County 911 – Ms. Felton presented an update on Pasquotank-Camden's radio upgrade. The fiber connection is complete and being tested. In July, the radio equipment will be installed.
 - Robeson County 911 – Mr. Deese provided an update on Robeson County's end-of-life radio replacement for the backup center. All the equipment has been received and installed with 85% of the configuration completed. The AIS license is the only outstanding item for the grant project.
- c) General Report – Mr. Shipp had nothing further to report.

11. **Standards Committee Report** – The Standards Committee has not recently met. Ms. Gardner provided an update on the PSAP Classification sub-committee describing the discussion on the classification purpose and PSAP size definitions. Ms. Wright added the sub-committee is attempting to type PSAPs across the State based on size, call volume, number of seats, and creating definitions with the information. Ms. Conner gave an update for the PSAP Review sub-committee. The sub-committee began updating the PSAP Review document and is working to update the corrective action plan document. Ms. Conner has been working with procurement and legal counsel on the information for bid (IFB) for a vendor to perform the PSAP reviews. Ms. Wright added the IFB has been posted and the goal is to have vendor presentations in August and a decision in September. After the reviews are caught up, the PSAP Reviews will transition to a Board staff position. Ms. Harris noted development of the PSAP Reviewer job description and creation of a position number are underway with DIT HR.

12. **Technology Committee Report** – Mr. Rogers gave an update on migrations. There are 124 PSAPs operational on the ESInet with three sites remaining. Wilkes County is scheduled for August 30. Northampton County is delayed due to fiber construction. Anson County is delayed and working with the originating service provider (OSP). Current migration demographics include 54 hosted Vesta, 49 hosted Viper, and 21 ESInet only. The total population served by NG911 is 10,477,959 covering 99% of the population. The total land mass covered by NG911 is 47,328.70 square miles, which is 96% of the State. North Carolina Emergency Management (NCEM) 24-Hour Watch is officially moving forward with interconnection to the Statewide ESInet. A Technology Committee ad hoc committee for cybersecurity remediation with members from the 911 Board, staff, Technology Committee members, and State and local representation has been created. The ad hoc committee is discussing remediation opportunities and planning to launch a remediation project in October.

There are 24 sites active on RFAI and 100 as i3. CGIA and GeoComm conducted GIS webinars in each region in April where the *NG911 Days Since Last Upload by PSAP and County* webpage was debuted. The map highlights the frequency of GIS updates and supports the governance policy being developed. The map will be used to monitor compliance for making timely updates to the i3 data set.

A weekly data report is sent to Regional Coordinators, PSAP Managers, and GIS Managers to ensure data is uploaded timely. The RapidDeploy data analytics project schedule is in progress to determine timelines and more information will be forthcoming. The SIP admin pilot project for Perquimans County and Union County will be in effect on June 29. The first ported line and testing for Union County will occur on July 6 and Perquimans County on July 15. Mr. Dotson provided an update from Human Resources for the two newly created positions to convert the NMAC contractors to State employees. Mr. Dotson and Mr. Rogers have met with a designer for the NMAC and staff office relocation to the DIT headquarters facility.

- a) AT&T/Intrado Issue Resolution Status – Mr. Briggs from AT&T gave a summary of the OSP migrations. The network change notices were sent out to all 68 providers on May 20. The level three technician from Intrado remains assigned and on site in Raleigh working with the NMAC technicians and staff to address any Viper issues. The Viper 7 merge product statement of work is being finalized and will be presented to Ms. Harris.
- b) General Committee Report – Comments referenced above during Mr. Rogers' opening comments.

13. 911 Regional Coordinator Reports – Ms. Conner conducted PSAP visits, worked on the PSAP review IFB, reviewed grant application submissions, amended the backup plan document, met with PSAPs to review backup plans, and is gathering information from the 2021 PSAP Managers course graduates that will be recognized at the August meeting. Ms. Turbeville attended the NC Public Safety Communications conference in May. She has held six in-person PSAP meetings, reviewed the Approved Use of Funds List with staff, reviewed FY2023 grant applications, assisted grant recipients on the grant closeouts, and worked on updating the backup plan document. After receiving the GIS report, she has fielded inquiries from PSAP Managers for uploading and maintaining GIS data for i3 call routing. Mr. Newberry stated he has completed many of the same tasks already mentioned and attended the Macon County migration. Ms. Gardner stated she completed the 911 database report and has attended or participated in 119 meetings related to several of the tasks previously mentioned for her region and other administrative matters.

14. Other – Ms. Harris is finalizing the FCC 911 fee report for submission. The performance period for the Federal grant that began in August 2019, closed in March 2022. Ms. Harris and Ms. Tapler are preparing the close-out documentation for submission.

15. Ratification of ESInet Points of Interconnection (POIs) – Mr. Shipp made a motion that the Board go into closed session pursuant to G.S. 143-318.11(a)(1) to protect proprietary information as set forth in G.S. 143B-1412, which is not subject to disclosure under Chapter 132 of the General Statutes. Mr. Bone seconded the motion. Ms. Falco conducted the roll call vote. All members present voted, and the motion was carried unanimously. *The roster of roll call votes for all action items for this closed session meeting is included below as part of these minutes. Mr. Greene recused himself from this item.*

Ms. Harris provided logistic information for utilization of Teams for the virtual closed session.

The closed session of the Board convened at 11:55 AM with a roll call of Board members, staff, and guests present in the closed session.

Ms. Reeder reminded the Board members that when meeting in closed session, the Board members should restrict their discussion to only the matter before them. Ms. Reeder stated that the reason for the closed session was to discuss and ratify the Points of Interconnection, known as POIs, for the ESInet. The legal reason this was being discussed in closed session is the specific location of the POIs are proprietary information pursuant to G.S. 143B-1412. Therefore, it is confidential and cannot be discussed in an open session. Ms. Reeder discussed G.S. 143B-1406(e1) and presented the Board members with a table showing the specific location of the Points of Interconnection (POIs) submitted by AT&T for the ESInet, including the cities and LATA, and CILI codes. She recommended the Board, in its open session, ratify its contract with AT&T and the POIs established by AT&T through the contract.

Mr. Shipp made a motion that the Board return to open session to vote on the issues discussed in the closed session. Mr. Bone seconded the motion. Ms. Falco conducted the roll call vote. All members present voted, and the motion was carried unanimously. *The roster of roll call votes for all action items for this closed session meeting is included below as part of these minutes.*

The closed session of the Board ended at 12:14 PM.

The Board reconvened in open session at 12:15 PM. Ms. Falco conducted a roll call of Board members. Mr. Greene noted he was present and is recused from this item. Mr. Shipp made the motion for the Board to ratify the POIs established by AT&T through the Board's ESInet contract, which was entered into in 2017. Those seven (7) POIs located in NC are proprietary as set forth in G.S. 143B-1412, and therefore the specific locations are not subject to disclosure in an open meeting. The Board discussed the specific locations in closed session. Generally speaking, they are located in Charlotte (where there are two), Winston Salem, Fayetteville, Jacksonville, Greenville, and Kinston. Ratification of these points confirms the Board's compliance with G.S. 143B-1406(e1)(2) and reaffirms the Board's commitment to the establishment of a fully functional ESInet for the benefit of everyone in North Carolina. The motion was seconded by Ms. Wright. Ms. Falco conducted the roll call vote. All members present voted, and the motion was carried unanimously. *The roster of roll call votes for all action items for this meeting is included below as part of these minutes. Mr. Greene recused himself from this item.*

8/26/2022

Roster of Roll Call Votes for Open Session:

NORTH CAROLINA 911 BOARD MEETING ROLL CALL VOTE Friday, June 24, 2022						
NC 911 Board Members	4. Consent Agenda	8. a) Chair Maximum Allowable Recommendation	8. b) Workstation PC Maximum Allowable Recommendation	8. c) C/S Tellus Hub CAD to CAD Unify (Cloud) Subscription Allowable Expenditure	8. c2) CAD to CAD Cloud Based Subscription Service Allowable Expenditure	9. a) October 21, 2021 Board Meeting Minutes Correction
David Bone, Executive Director, Eastern Carolina Council (NCACC)	Y	Y	Y	N	Y	Y
Tommy Cole, Fire Chief, City of Graham (NC SFA)	Y	Y	Y	N	Y	Y
Greg Coltrain, VP Business Development, Wilkes Communication/River Street (LEC)	Excused	Excused	Excused	Excused	Excused	Excused
Brian Drew, Manager of Customer Design and Implementation, CenturyLink/Lumen (LEC)	Excused	Excused	Excused	Excused	Excused	Excused
Bo Ferguson, Deputy City Manager, City of Durham (NCLM)	Excused	Excused	Excused	Excused	Excused	Excused
Greg Foster, Director of Communications, Alexander County (NC Association of Rescue EMS)	Y	Y	Y	N	Y	Y
Chuck Greene, Director of Government Affairs, AT&T (LEC)	Y	Y	Y	N	Y	Y
J.D. Hartman, Sheriff, Davie County (NC Sheriff's Association)	Y	Y	Y	N	Y	Y
Lee Kerlin, RF Engineer, TMobile Sprint (CMRS)	Y	Y	Y	N	Y	Y
Jeff Ledford, Chief, City of Shelby Police Department (NCACP)	Y	Y	Y	N	Y	Excused
John Moore, Regional Manager, Government and Education Sales, Spectrum Communications (VoIP)	Excused	Excused	Excused	Excused	Excused	Excused
Melanie Jones, Director, Guilford-Metro 911 (APCO)	Y	Y	Y	N	Y	Y
Jude O'Sullivan, Chief Customer Officer, Carolina West (CMRS)	Y	Y	Y	N	Y	Y
Jeff Shipp, Vice President of Operations (Ret.), Star Telephone (LEC)	Y	Y	Y	N	Y	Y
Earl Struble, Sr. Manager Verizon Response, Verizon Wireless (CMRS)	Y	Y	Y	N	Y	Y
Secretary Jim Weaver, 911 Board Chair (NC DIT)	Y	Y	Y	N	Y	Y
Donna Wright, Director (Ret.), Richmond CO Emergency Services (NENA)	Y	Y	Y	N	Y	Y

APPROVED

Roster of Roll Call Votes for Closed Session:

NORTH CAROLINA 911 BOARD MEETING ROLL CALL AND VOTE ITEM 15 Friday, June 24, 2022					
NC 911 Board Members	Roll Call Vote to Move to Closed Session	Roll Call	Roll Call Vote to Move to Open Session	Roll Call	15. Ratification of ESnet Points of Interconnection (POIs)
David Bone, Executive Director, Eastern Carolina Council (NCACC)	Y	Present	Y	Present	Y
Tommy Cole, Fire Chief, City of Graham (NCSFA)	Y	Present	Y	Excused	Excused
Greg Coltrain, VP Business Development, Wilkes Communication/River Street (LEC)	Excused	Excused	Excused	Excused	Excused
Brian Drew, Manager of Customer Design and Implementation, CenturyLink/Lumen (LEC)	Excused	Excused	Excused	Excused	Excused
Bo Ferguson, Deputy City Manager, City of Durham (NCLM)	Excused	Excused	Excused	Excused	Excused
Greg Foster, Director of Communications, Alexander County (NC Association of Rescue EMS)	Y	Present	Not Present	Present	Y
Chuck Greene, Director of Government Affairs, AT&T (LEC)	Recused	Recused	Recused	Recused	Recused
J.D. Hartman, Sheriff, Davie County (NC Sheriff's Association)	Y	Present	Y	Present	Y
Lee Kerlin, RF Engineer, TMobile Sprint (CMRS)	Y	Present	Y	Present	Y
Jeff Ledford, Chief, City of Shelby Police Department (NCACP)	Excused	Excused	Excused	Excused	Excused
John Moore, Regional Manager, Government and Education Sales, Spectrum Communications (VoIP)	Excused	Excused	Excused	Excused	Excused
Melanie Jones, Director, Guilford-Metro 911 (APCO)	Y	Present	Y	Present	Y
Jude O'Sullivan, Chief Customer Officer, Carolina West (CMRS)	Y	Present	Y	Present	Y
Jeff Shipp, Vice President of Operations (Ret.), Star Telephone (LEC)	Y	Present	Y	Present	Y
Earl Struble, Sr. Manager Verizon Response, Verizon Wireless (CMRS)	Y	Present	Y	Present	Y
Secretary Jim Weaver, 911 Board Chair (NC DIT)	Y	Present	Y	Present	Y
Donna Wright, Director (Ret.), Richmond CO Emergency Services (NENA)	Y	Present	Y	Present	Y
Staff					
Kristen Falco		Present		Present	
Pokey Harris		Present		Present	
Tom Rogers		Present		Present	
Amanda Reeder		Present		Present	
Marsha Tapler		Present		Present	
Sarah Templeton		Present		Present	
Guests					
Josh Briggs (AT&T)		Present		Present	
Susan Rodocker (AT&T)		Present		Present	

6/2022

Adjourn – Chairman Weaver adjourned the meeting at 12:19 PM.

Next NC 911 Board Meeting - Friday, August 26, 2022, 09:00 AM – 11:00 AM
Greensboro, NC, Logistics Forthcoming

Tentatively No Meeting Scheduled for July 2022

APPROVED BY NC 911 BOARD

