

**North Carolina 911 Board Meeting**  
**MINUTES**  
**Friday, April 29, 2022**  
**10:00 AM – 12:00 PM**  
**Wayne County E911 Communications**  
**Goldsboro, NC**  
**and**  
**Via Simultaneous Communication**  
**Microsoft Teams Meeting**



**North Carolina 911 Board Meeting Roll Call**

Friday, April 29, 2022  
10:00 AM - 12:00 PM

In person and Via Simultaneous Communication with Microsoft Teams Meeting



NC 911 Board Members	In Person	VIA MS Teams	Not Present
David Bone, Executive Director, ECC (North Carolina Association of County Commissioners)			Excused
Tommy Cole, Fire Chief, City of Graham (NCSFA)			Excused
Greg Coltrain, VP Business Development, Wilkes Communication/River Street (LEC)	X		
Brian Drew, manager of Customer Design and Implementation, CenturyLink/Lumen (LEC)		X	
Bo Ferguson, Deputy City Manager, City of Durham (NCLM) (Left at 12:06pm)		X	
Greg Foster, Director of Communications, Alexander County (NC Association of Rescue EMS)	X		
Chuck Greene, Director of Government Affairs, AT&T (LEC)		X	
J.D. Hartman, Sheriff, Davie County (NC Sheriff's Association)		X	
Lee Kerlin, RF Engineer, Tmobile Sprint (CMRS)		X	
Jeff Ledford, Chief, City of Shelby Police Department (NCACP)		X	
John Moore, Regional Manager, Government and Education Sales, Spectrum Communications (VoIP)			Excused
Melanie Neal, Director, Guilford-Metro 911 (APCO)	X		
Jude O'Sullivan, Chief Customer Officer, Carolina West (CMRS)			Excused
Jeff Shipp, Vice President of Operations (Ret.), Star Telephone (LEC)	X		
Earl Struble, Sr. Manager Verizon Response, Verizon Wireless (CMRS) (left at 11:00am)		X	
Secretary Jim Weaver, 911 Board Chair (NC DIT)	X		
Donna Wright, Director (Ret.), Richmond CO Emergency Services (NENA)	X		
NC 911 Board Staff			
Rick Blumer, NMAC Technician			Excused
Stephanie Connor, Western Regional Coordinator	X		
Greg Dotson, NMAC Manager	X		
Kristen Falco, Financial Review Specialist	X		
Bernard Gardner, NMAC Technician			Excused
Tina Gardner, North Central Regional Coordinator	X		
Pokey Harris, Executive Director	X		
Jesus Lopez, (NC DIT) NC 911 Board PM	X		
David Newberry, South Central Regional Coordinator	X		
Amanda Reeder, Special Deputy Attorney	X		
Tom Rogers, Network Engineer/NG 911 Project Manager	X		
Marsha Tapler, Financial Analyst	X		
Sarah Templeton, Financial Review Specialist	X		
Angie Turbeville, Eastern Regional Coordinator	X		
Evan Warner, NMAC Technician			Excused

## North Carolina 911 Board Meeting Roll Call

Friday, April 29, 2022

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In Person and Via Simultaneous Communication with Microsoft Teams Meeting



Guests	In Person	Via MS Teams	Organization
Michael Albertson	X		Wayne County
Drew Allvine		X	AT&T
Chris Barnes	X		Wayne County
Josh Benfield		X	Caswell County
Matt Boyles		X	Stokes County
Josh Briggs		X	AT&T
Cliff Brown	X		Sampson County
Jason Compton		X	Wake County
Kirsten Cooper	X		Martin County
Allen Cress		X	Rowan County
Chip Crumpler	X		Wayne County
Vann Dale		X	Union County
Michael Desmond III		X	Charlotte Medic
Nathan Dowless		X	Bladen County
Brian Drew		X	AT&T
Samantha Dutch		X	Scotland County
Bill French		X	Lumberton
Greyson Gusa		X	NC APCO
Del Hall		X	Stokes County(Ret.)
Morgan Harris	X		Johnston County
Kelsey Hokuf	X		Wayne County
Craig Honeycutt	X		Wayne County
Leigh Jackson		X	NC DIT
Jen Johnson		X	NC DIT
Debbie Mauney		X	Clay County
Stori McIntyre		X	Cleveland County
Matt McLamb	X		CGIA
Christine Moore		X	Guilford-Metro
Susan Nelson	X		Geocomm
James Neuhaus	X		Apex Police
Phillip Pipkin	X		Guest
Stacey Pipkin	X		Guest
Cheryl Reed		X	NC DIT
Brett Renfrow	X		Johnston County
Jean-Claude Rizk		X	AT&T

APPROVED BY NC 911 BOARD 4/29/2022

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Guests	In Person	Via MS Teams	Organization
Josh Robinson		X	RapidSOS
Corinne Rust		X	Charlotte Medic
Craig Schulz		X	MCP
Dave Sehnert		X	RapidSOS
Kevin Sellers		X	Clay County
Robert Sergi		X	Intrado
Christy Shearin		X	Franklin County
Lynn Slycord		X	Kings Mountain
Jason Steward	X		Martin County
Pat Thetford		X	AT&T
Frank Thomason		X	MCP
Gary Tillman	X		Wayne County
Suzanne Walker		X	Raleigh-Wake
Dale Whaley	X		Motorola
Stephanie Wiseman		X	Mitchell County
Phone (615-928-7003)		X	Unknown

**Call to Order** – Secretary and Board Chairman Jim Weaver called the meeting to order at 10:00 AM and asked to proceed with the roll call.

**Roll Call** – Ms. Harris advised Ms. Falco would call the roll of attendees and Ms. Templeton would serve as the technical facilitator for the virtual meeting.

1. **Opening Remarks** – Chairman Weaver asked everyone to keep Chief Tommy Cole and his family in their thoughts as they are grieving the loss of his mother. He also expressed birthday wishes for the month of April to Ms. Tapler, Ms. Turbeville, Mr. Rogers, and Mr. Newberry. He thanked Wayne County Manager Craig Honeycutt for hosting the Board meeting. Mr. Honeycutt welcomed the Board, staff, and guests. He then expressed appreciation to the Board for the grant the county received to assist with building and equipping the 911 Center. Chairman Weaver congratulated Ms. Neal on being elected as the 2<sup>nd</sup> Vice President of NENA.

2. **Ethics Awareness/Conflict of Interest Statement** – Pursuant to G.S. 138A-15(e), Chairman Weaver read the Ethics Awareness/Conflict of Interest statement as published in the agenda. Mr. Greene brought to the Board's attention that the Education Committee would be bringing forth an action item not on the published agenda. Mr. Greene advised he would be making the motion to sponsor two classes for the upcoming NC Public Safety Communications Conference that may require recusal of Board members. Ms. Wright and Ms. Neal recused themselves from the action item.

3. **Public Comment** – Chairman Weaver read the invitation for public comment as published in the agenda. No public comment was indicated.

4. **Consent Agenda** – Chairman Weaver asked Ms. Harris to proceed with the consent agenda.

a) Minutes of Previous Meeting - March 25, 2022

b) NG 911 Reserve Fund

March 2022 Account Balance

\$ 80,267,539

March 2022 Disbursement

\$ 2,271,234

c) CMRS Account

March 2022 Account Balance	\$ 2,750,333
March 2022 Disbursement	\$ 219,612
d) PSAP Account	
March 2022 Account Balance	\$ 12,881,765
March 2022 Disbursement	\$ 4,036,069
e) PSAP Grant/Statewide Projects Account	
March 2022 Account Balance	\$ 47,753,732
Grant Funds Committed	\$ 24,709,758
f) Grant Project Updates per Reports	

Ms. Falco conducted the roll call vote to accept the consent agenda as presented. All members present voted, and the consent agenda was unanimously approved. *The roster of roll call votes for all action items for this meeting are included below as part of these minutes.*

## 5. Executive Director Report

- a) Staffing Updates – Staff is reevaluating the Administrative and Logistics Coordinator (ALC) position, looking to reclassify two staff members and formalize an admin team. The ALC position is temporarily on hold until that evaluation is completed.
- b) NextGen 911 Migration Status – [Live Status Map](#) – Ms. Harris congratulated the following on the recent migration to the ESInet:
  - Greene County 911 (03/23/2022) – Migrated as i3. Viper hosted call handling equipment. PSAP #119 physical location, #182 (including backups)
- c) NextGen 911 GIS Status Map – Matt McLamb of CGIA gave an update on the GIS status noting a goal of June 30 for all PSAPs to have data i3 ready to move forward to the maintenance phase.
- d) National Public Safety Telecommunicator Week (NPSTW), April 10 – 16, 2022
  - NPSTW PSAP Photo Contest PPT and Winner Announcement – A signed copy of Ricardo Martinez’s new book, gift cards and 911 swag items were given out during the celebration. Ms. Harris shared a presentation of all the photos submitted for the photo contest. Second place “Pastries with Pokey” winner was Wilson County, and the first place “Pizza with Pokey” winner was Onslow County. Dates for delivery to telecommunicators at both PSAPs will be coordinated with the PSAP managers.
  - “Tell Your Story” Podcast with Ricardo Martinez, Within the Trenches – This podcast hosted on April 12 was an opportunity for telecommunicators to tell their stories and talk about funny things that happened under the headset, and an opportunity to release and share some of the not-so-pleasant experiences as well.
- e) Martin County Telecommunicator Kirsten Cooper Recognition – Ms. Turbeville shared that on February 11, 2022, telecommunicator Kirsten Cooper answered a 911 call from the Jameson Community in Martin County. She was working alone at the time. The caller advised she was reporting a disturbance involving a male family member and her mother, both of whom were in the house with her along with three children. Ms. Cooper dispatched deputies from the Martin County Sheriff’s office while keeping the caller on the phone to monitor the situation. While deputies were en-route, Ms. Cooper heard the situation deteriorate. The male subject began to yell loudly, throwing furniture and objects and threatening the residents of the home with a knife and a firearm. She continued to keep deputies updated on developments and maintained communication with the caller. Due to the remote nature of the location, it took deputies approximately 20 minutes to arrive at the scene. Approximately 16 minutes into the call, the caller told Ms. Cooper the male subject went to get a gun and shortly thereafter several gunshots can be heard along with screaming. Ms. Cooper stayed in contact with the caller and determined that no one had been shot and was able to keep authorities updated. The suspect was arrested without incident. Jason Steward, Director of Martin County Communications, commended Ms. Cooper for her calm and professional demeanor and advised that her actions most likely saved lives by keeping a real-time line of communication open between the scene and the responders and wanted to recognize her for exceptional service to the community and to responders. On behalf of the Board, Chairman Weaver and Ms. Harris congratulated Ms. Cooper for outstanding teamwork, professionalism, and commitment to public safety, presenting her with a plaque recognizing her performance during the call, which was followed by an appreciative round of applause by all in attendance.
- f) North Carolina Telecommunicator Classification Discussion – At a federal level, telecommunicators are currently classified similar to a secretarial or clerical position. Some states have been successful in classifying them to be recognized as part of the first responder community. The Board would like to address the classification issue at the legislature in the coming sessions.

- g) Citizens 911 Awareness Presentation – Kelsey Hokuf, Wayne County E911 Communications Supervisor, presented visual aids she has created to help share information about 911 with citizens.
- h) Legal Brief – Ms. Reeder reported she had no legislative update at the time, but she was tracking legislation. She is currently working with Board staff on multiple projects, including the eligible expenditures list and classification group.

6. **Executive Committee Report** – Mr. Shipp advised there were no matters for the committee to report.

7. **Education Committee Report** – The Committee is making progress on the next planned PSA for the recruitment of telecommunicators. An information for Bid (IFB) will need to be released for this Statewide campaign sometime in the third or fourth quarter of this year. The Committee is discussing strategies for spreading the word about text-to-911 in the community, which will continue at the next meeting. Ms. Turbeville provided an update on the community college partnership, and she is gathering information to identify classes widely used for telecommunicator certifications in hopes the classes can count towards college credit.

Traditionally the Board has provided \$5,000 in sponsorship for training classes in conjunction with the NC Public Safety Communications Conference. This year the Board has been asked to sponsor two courses – APCO’s “Disaster Operations and the Communications Center” course for \$3,980, and NENA’s “Tactical Dispatch for the Telecommunicator” course for \$4,000 for a total of \$7,980. Included in their proposal were 5 conference registrations for Board staff and a booth in the exhibit hall where the Board staff could make themselves available to PSAP personnel. The Committee reached a consensus that the Board should fund the full amount, but no vote was held on the proposal because too many members recused themselves. On behalf of the Committee, Mr. Greene brought forward a motion for the Board to sponsor out of the current fiscal year \$7,980 for both the APCO and NENA courses. Mr. Coltrain seconded the motion. Ms. Falco conducted a roll call vote. All members present who did not cite a conflict voted, and the motion carried unanimously. *The roster of roll call votes for all action items for this meeting are included below as part of these minutes.*

*Earl Struble left the meeting.*

8. **Funding Committee Report**

- a) Chatham County FY2023 Funding Reconsideration Request – Chatham County has asked for a funding reconsideration of \$196,609.37 for phone equipment and furniture for their primary PSAP and backup PSAP. Regional Coordinator David Newberry worked with the PSAP on this reconsideration request. The Committee voted unanimously to approve Chatham County’s request and brought this item forward as a motion to the Board. Ms. Wright seconded the motion. Ms. Falco conducted the roll call vote. All members present voted, and the motion carried unanimously. *The roster of roll call votes for all action items for this meeting are included below as part of these minutes.*
- b) Dare County FY2023 Funding Reconsideration Request – Dare County does not anticipate having sufficient funds for FY2023 and therefore requested a funding reconsideration of \$269,666.34 to pay for operational capital needs. Regional Coordinator Angie Turbeville worked with the PSAP on the request and staff recommended approval. The Committee voted unanimously to approve Dare County’s request and brought this item forward as a motion to the Board. Ms. Wright seconded the motion. Ms. Falco conducted the roll call vote. All members present voted, and the motion was carried unanimously. *The roster of roll call votes for all action items for this meeting are included below as part of these minutes.*
- c) Proposed FY2023 PSAP Distribution – The 911 Board provides the estimated PSAP distribution for the upcoming fiscal year to PSAPs in December for budgetary forecasting and preparations. The Board staff continued with its ongoing efforts to review PSAP fund balances and how they relate to the PSAPs 5-year technology replacement plans. This year, funds were not distributed to some PSAPs due to their high fund balances with consideration given to their technology replacement plans for FY2023. Staff recommended non-distribution for 5 PSAPs: Cumberland County, Forsyth County, Jackson County, Rocky Mount Police and Winston-Salem 911. The Committee reviewed each situation individually and non-distribution of 911 funds for these five PSAPs is incorporated into the overall proposed distribution presented. Ms. Tapler presented the proposed PSAP Distribution for FY2023 in the amount of \$35,664,931.40. The Committee voted unanimously to approve of the proposed FY2023 PSAP Distribution as presented and brought it forward as a motion to the Board. Ms. Wright seconded the motion. Ms. Falco conducted the roll call vote. All members present voted, and the motion was carried unanimously. *The roster of roll call votes for all action items for this meeting are included below as part of these minutes.*

- d) Proposed FY2023 Budget Presentation – Ms. Tapler presented the FY2023 budget. The Committee had voted unanimously to approve the budget as presented and brought it forward as a motion to the Board. Second by Ms. Wright. Ms. Falco conducted a roll call vote. All attending Board members voted and the motion carried unanimously. *The roster of roll call votes for all action items for this meeting are included below as part of these minutes.*
- e) General Committee Report – The Committee and the PSAPs involved thanked staff for the efforts with the funding reconsiderations. With this budget the Committee feels it is an excellent financial plan moving forward. The Committee thanked the PSAP directors for the involvement with staff to assist with review of high fund balances and planned expenditures for FY2023. The discussions on this subject were professional, which is a testament to the relationships built between the PATs and PSAPs. Staff is reviewing the cap maximum allowable amounts for some items on the Approved Use of Funds list where adjustments are warranted. Staff will bring recommendations to the committee in the future.

**9. Finance Team Report** – Ms. Tapler is working to complete the CRM financial scope of work with the finance team and legal counsel. She also continues work on eligibility with the finance team, the Approved Use of Funds list, and has met with PSAPs to discuss their cost shifts. She is still working on the Touchdown reconciliation with the DIT EP MO group that contains the NextGen project.

Ms. Falco and Ms. Templeton reviewed 65 eligibility requests from across the state to included items such as automated dispatching software, time synchronization equipment, recorder, backup storage solution, radio consoles, GIS software, maintenance requests, CAD projects, generators, chairs, and furniture. Ms. Falco also attended several PAT meetings with the regional coordinators and assisted with work on funding reconsiderations and prepping documents for the Board meeting.

Ms. Templeton reminded PSAPs applying for a FY2023 grant that their eligibility must be submitted by May 1 and Revenue Expenditure Reports must be finalized by May 15. She gave an update on the status for PSAP revenue expenditure reports. For FY2020, 113 are finalized, 6 are in the clarification process, 8 are awaiting the signed revised report. For FY2021, 64 are finalized, 51 are in the clarification process, 13 are awaiting the signed revised report.

**10. Grant Committee Report**

- a) FY22 P1 Grant Program Committee Recommendation – The Committee met for the presentation of the one consolidation grant application received during the FY2022 Priority One Grant Cycle. Following the presentation, the Committee reviewed the application and recommended to approve the requested grant amount of \$2,797,012.69 for the consolidation of Boone Police Department PSAP with Watauga County Communications. The grant request includes ineligible expenditures for MCC7500E radio consoles, a fiber connection, recorder, and facility construction. The Committee unanimously recommended approval of the grant request and brought it forward as a motion. Ms. Neal seconded the motion. Ms. Falco conducted the roll call vote. All members present voted, and the motion was carried unanimously. *The roster of roll call votes for all action items for this meeting are included below as part of these minutes*
- b) PSAP Grant Program Progress Reports – Brief updates from grant recipients on the progress of their projects.
  - Bladen County 911 – Nathan Dowless presented an update on Bladen County 911’s plans of a full conversion of their CAD, RMS, and JMS, as well as some hardware and server upgrades. The CAD software was installed and went live on March 15, 2022, and has been running with no issues. Training has already occurred with police departments and the Sheriff’s Office. Two challenges for the project have been the departure of their PSAP manager who spearheaded the project and the cooperation of their current CAD vendor in acquiring legacy data.
  - Clay County 911 – Debbie Mauney presented an update on Clay County 911’s plans for a new facility. The location for the facility has been chosen, as well as the architect. They are waiting for the architect to complete the required reports and maps to begin construction. There has been an increase in construction costs and lack of availability of materials and labor due to the pandemic.
  - Sampson County 911 – Cliff Brown presented an update on Sampson County 911’s construction of a new facility. Design of the facility is completed, and construction is underway with an expected completion date in July 2022. Technology procurements and planning are in progress and set to begin after facility completion. Sampson County

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experienced some challenges in supply chain delays and the budget increased due to COVID.

- Burke County 911 – Brock Hall presented an update on Burke County 911's plans for a CAD acquisition and implementation. Training occurred in August, with subsequent training once a month up until the go-live date. Burke County had some challenges with data conversion and creating appropriate response plans to replicate their current setup. The go live date is scheduled for the first or second week of June.
- Union County 911 – Vann Dale presented an update on Union County 911's technology grant. Union County has purchased and installed generators and are waiting for construction drawings for the radio tower. Installation is in progress of structured cabling and racks have been received and are staged for installation. Challenges have been the availability of products and long lead times for certain items. They may need to make an extension request in the future.

c) General Report – Ms. Harris reminded everyone of the June 1<sup>st</sup> deadline for grant applications for the current grant cycle. Grant recommendations will occur at the August meeting.

**11. Standards Committee Report** – Ms. Wright reported that the two Standards sub-committees met to discuss goals and objectives.

**12. Technology Committee Report** – Mr. Rogers gave an update on migrations. There are 119 PSAPs operational on the network with eight sites remaining. Currituck County is scheduled for May 18, with Charlotte PD, Fire and MEDIC migrations all occurring the week of May 23. Current migration demographics show 53 hosted Vesta, 48 hosted Viper and 18 ESInet only. The total population served by NG911 is 9,383,018 covering 88% of the population. Total land mass covered by NG911 is 46,027.45 square miles, which is 94% of the State. Once the three Charlotte sites are onboard, they will account for 9.72% of total population. When that occurs NG911 will cover 98% of the population at 10,443,146 and a land mass of 46,813.14 square miles, which is 95% of the State.

Ms. Harris spoke about 911's partnerships with military installations, including Fort Bragg, Camp Lejeune, and Seymour Johnson Airbase. Seymour Johnson Airbase confirmed they are going to move forward to become part of the Statewide ESInet. She also reminded the Board of the GIS agreement that was signed with Camp Lejeune last year. Mr. Rogers spoke with NC Emergency Management 24-Hour Watch to discuss potential ESInet onboarding. T-Mobile anticipates being direct IP to ESInet by the end of May in Lumberton with a 30-day soak period, and 99% of the State by the end of July 2022. AT&T is expected to move direct IP to ESInet in Scotland, Hoke, Rocky Mount, Johnston, and Harnett counties by the end of May 2022. There are 24 sites active on RFAI and 93 on i3. CGIA and GeoComm conducted GIS webinars with all regions in April where the *NG911 Days Since Last Upload by PSAP and County* webpage was debuted. The map highlights the frequency of GIS updates and supports the governance policy being developed. The map will be used to monitor compliance for making timely updates to the i3 data set. A report of agencies over 30 days is automatically sent to the respective regional coordinator. The event was well attended, with 148 participants registered. For data analytics and RapidDeploy Eclipse deployment, the data collection from ESInet-only PSAPs is completed. EDG devices are being shipped to ESInet-only sites, administrative user training for PSAPs is expected to occur within 5-10 days prior to go-live. Cut dates are currently in the planning stage. The SIP admin pilot project is back in motion and expected to resume in mid-May. Pat Thetford with AT&T and Robert Sergi from Intrado gave a brief report on the state of the Viper survey, enhancement, and issues.

**13. 911 Regional Coordinator Reports** – Ms. Gardner went to the Franklin County groundbreaking, spoke with PSAPs about high fund balances, helped set up webinars for the maintenance of GIS and had several meetings with finance regarding eligibility. Ms. Turbeville did many of the same tasks as Ms. Gardner and worked with Mr. Rogers and Mr. Dotson on the CRM on entering the cases for the NMAC. Ms. Connor worked with Watauga County, who was awarded the first P1 Grant for their consolidation with Boone Police. Along with Will Holt, Watauga County EM and David Osborne with Boone, she worked with AT&T to make sure calls were routed to Watauga County from Boone on the date of the consolidation. She congratulated them on the successful consolidation and will continue to work with them on their backup plan as the grant moves forward. She also is staff to the Rules and PSAP Review subcommittee of the Standards Committee. The subcommittee will be working on making changes to the review documentation and helping to update the Administrative Code. She is looking forward to working with these wonderful professionals and excited to start. Mr. Newberry did many of the same tasks as the others and looks forward to attending the conference next week.

14. **Other** – Ms. Harris thanked Wayne County for hosting the board for the meeting. Ms. Reeder made Board members aware of the reimbursement rate increase on mileage.

**Roster of Roll Call Votes:**

NORTH CAROLINA 911 BOARD MEETING ROLL CALL VOTE Friday, April 29, 2022							
NC 911 Board Members	4. Consent Agenda	7. a) APCO/NENA Educational Sponsorship	8. a) Chatham County FY2023 Funding Reconsideration Request	8. b) Dare County Funding Reconsideration Request	8. c) Proposed FY2023 PSAP Distribution	8. d) Proposed FY2023 Budget Presentation	10. a) FY2022 P1 Grant Program Recommendation
David Bone, Executive Director, Eastern Carolina Council (North Carolina Association of County Commissioners)	Excused	Excused	Excused	Excused	Excused	Excused	Excused
Tommy Cole, Fire Chief, City of Graham (NCSFA)	Excused	Excused	Excused	Excused	Excused	Excused	Excused
Greg Coltrain, VP Business Development, Wilkes Communication/River Street (LEC)	Y	Y	Y	Y	Y	Y	Y
Brian Drew, Manager of Customer Design and Implementation, CenturyLink/Lumen (LEC)	Y	Y	Y	Y	Y	Y	Y
Bo Ferguson, Deputy City Manager, City of Durham (NCLM)	Y	Y	Y	Y	Y	Y	Y
Greg Foster, Director of Communications, Alexander County (NC Association of Rescue EMS)	Y	Y	Y	Y	Y	Y	Y
Chuck Greene, Director of Government Affairs, AT&T (LEC)	Y	Y	Y	Y	Y	Y	Y
J.D. Hartman, Sheriff, Davie County (NC Sheriff's Association)	Y	Y	Y	Y	Y	Y	Y
Lee Kerlin, RF Engineer, TMobile Sprint (CMRS)	Y	Y	Y	Y	Y	Y	Y
Jeff Ledford, Chief, City of Shelby Police Department (NCACP)	Y	Y	Y	Y	Y	Y	Y
John Moore, Regional Manager, Government and Education Sales, Spectrum Communications (VoIP)	Excused	Excused	Excused	Excused	Excused	Excused	Excused
Melanie Neal, Director, Guilford-Metro 911 (APCO)	Y	Recused	Y	Y	Y	Y	Y
Jude O'Sullivan, Chief Customer Officer, Carolina West (CMRS)	Excused	Excused	Excused	Excused	Excused	Excused	Excused
Jeff Shipp, Vice President of Operations (Ret.), Star Telephone (LEC)	Y	Y	Y	Y	Y	Y	Y
Earl Struble, Sr. Manager Verizon Response, Verizon Wireless (CMRS)	Y	Y	Excused	Excused	Excused	Excused	Excused
Secretary Jim Weaver, 911 Board Chair (NC DIT)	Y	Y	Y	Y	Y	Y	Y
Donna Wright, Director (Ret.), Richmond CO Emergency Services (NENA)	Y	Recused	Y	Y	Y	Y	Y

**Adjourn** – Chairman Weaver adjourned the meeting at 12:31 PM. Following adjournment of the meeting, Board members and staff toured the PSAP and new facility.

Next NC 911 Board Meeting - Friday, June 24, 2022, 10:00 AM – Noon  
Via Simultaneous Communication

