

North Carolina 911 Board Meeting

MINUTES

Friday, December 2, 2022

9:00 AM – 1:00 PM

Lumberton, NC

and

Via Simultaneous Communication

Microsoft Teams Meeting



North Carolina 911 Board Meeting Roll Call
Friday, December 2, 2022
9:00 AM - 1:00 PM
Lumberton, NC and Via Simultaneous Communication with Microsoft Teams Meeting



NC 911 Board Members	In Person	Via MS Teams	Not Present
David Bone, Executive Director, Eastern Carolina Council (NCACC)	X		
Tommy Cole, Fire Chief, City of Graham (NCSFA)	X		
Greg Coltrain, VP Business Development, Wilkes Communication/River Street (LEC) <i>(Joined at 11:13 AM)</i>	X		
Brian Drew, Manager of Customer Design and Implementation, CenturyLink/Lumen (LEC)			X
Bo Ferguson, Deputy City Manager, City of Durham (NCLM)	X		
Greg Foster, Director of Communications, Alexander County (NCAR&EMS)	X		
Chuck Greene, Director of Government Affairs, AT&T (LEC)	X		
J.D. Hartman, Sheriff, Davie County (NC Sheriff's Association)	X		
Melanie Jones, Director, Guilford-Metro 911 (APCO)	X		
Lee Kerlin, RF Engineer, Tmobile Sprint (CMRS)		X	
Jeff Ledford, Chief, City of Shelby Police Department (NCACP)		X	
John Moore, Regional Manager, Government and Education Sales, Spectrum Comm (VoIP)	X		
Jude O'Sullivan, Chief Customer Officer, Carolina West (CMRS)	X		
Jeff Shipp, Vice President of Operations (Ret.), Star Telephone (LEC)	X		
Earl Struble, Sr. Manager Verizon Response, Verizon Wireless (CMRS)			X
Secretary Jim Weaver, 911 Board Chair (NC DIT)	X		
Donna Wright, Director (Ret.), Richmond County Emergency Services (NENA)	X		
NC 911 Board Staff			
Evan Alexander, NMAC Technician			X
Rick Blumer, NMAC Technician			X
Stephanie Connor, Western Regional Coordinator	X		
Greg Dotson, NMAC Manager	X		
Kristen Falco, Financial Review Specialist	X		
Bernard Gardner, NMAC Technician			X
Tina Gardner, North Central Regional Coordinator	X		
Tyree Grant, NMAC Technician			X
Pokey Harris, Executive Director	X		
Jesus Lopez, (NC DIT) NC 911 Board PM		X	
April Mann, NMAC Technician			X
David Newberry, South Central Regional Coordinator	X		
Amanda Reeder, Special Deputy Attorney General	X		
Tom Rogers, Network Engineer/NG 911 Project Manager	X		
Marsha Tapler, Financial Analyst	X		
Sarah Templeton, Financial Review Specialist	X		
Angie Turbeville, Eastern Regional Coordinator	X		
Evan Warner, NMAC Technician			X

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Guests	In Person	Via MS Teams	Organization
Stacy Banker		X	Mission Critical Partners
Ruth Barefoot		X	Pasquotank County
Randy Beeman		X	City of Durham
Jonathon Bell		X	Chatham County
Rachel Bello		X	Wake County
Kelli Blue	X		Robeson County
Gene Booth		X	Cumberland County
Josh Briggs		X	AT&T
John Cliff Brown		X	Sampson County
Justine Buxton		X	Randolph County
Vicki Callicut		X	Union County
Jean Claude-Rizk		X	Intrado
Justin Combs		X	Alexander County
Chad Deese	X		Robeson County
Tim Deranek	X		AT&T
Samantha Dutch	X		Scotland County
Chris Faircloth		X	Mission Critical Partners
Monica Fuller		X	NC DIT
Del Hall		X	Stokes County - Retired
Brooke Hazlett		X	Buncombe County
Topper Hightower		X	AT&T
Sheriff Phil Howell		X	Ashe County
Chris Ivey		X	Bladen County
Anne Johnson		X	NC DIT
Heather Joyner		X	Burke County
Brock Keamey		X	Greene County
Mike Kennedy	X		Carolina West Wireless
Lori Laughlin	X		High Point 911
Kim Lewis		X	Brunswick County
Patti Long		X	Brunswick County
Travis McGhee		X	Cabarrus County
Jarrett McGowan		X	NC Sheriff's Association
Matt McLamb	X		NC CGIA
Jacob McMillian		X	Robeson County
Beth Meek		X	Intrado
Buck Mims		X	National Public Safety Group
Debbie Mauney		X	Clay County
James Nehaus		X	Apex Police Department
Susan Nelson		X	GeoComm
Kyle Randleman	X		Star Telephone
Mike Reitz		X	Chatham County
Brian Ross		X	Brunswick County
Daniel Roten		X	Alleghany County
Corinne Rust		X	Charlotte Medic
Jeremy Schwartzman		X	Town of Cary
Kevin Sellers		X	Clay County
Robert Sergi		X	Intrado
Lisa Shorter		X	Mission Critical Partners
Lynn Slycord		X	Kings Mountain
Brian Smith	X		AT&T
Jimmy Stewart	X		Hoke County
Kyle Thaggard		X	City of High Point
Frank Thomason		X	Mission Critical Partners

1/2023

APPROVED BY NC 911 BOARD 02/24/2023

Call to Order – Secretary and Board Chairman Jim Weaver called the meeting to order at 9:00 AM and asked to proceed with the roll call. Ms. Kelli Blue, the County Manager for Robeson County provided opening remarks and welcomed the Board, staff, and guests to Robeson County.

Roll Call – Ms. Harris advised Ms. Falco would call the roll of attendees and Ms. Templeton would serve as the technical facilitator for the meeting. Ms. Falco conducted roll call.

- Chair's Opening Remarks** – Chairman Weaver welcomed all individuals attending in-person and virtually to the meeting.

2. **Ethics Awareness/Conflict of Interest Statement** – Pursuant to G.S. 138A-15(e), Chairman Weaver read the Ethics Awareness/Conflict of Interest statement as published in the agenda. Mr. O’Sullivan recused himself from the discussion and vote for agenda item 6a, Executive Committee Report, Proposed Changes to Legislation. Ms. Wright recused herself from the discussion on agenda item 5e, Executive Directors Report, Richmond Community College 911 Communications and Operations Associates Degree Update. Mr. Moore recused himself from the discussion and vote for agenda item 7c, Education Committee Report, Recruitment Campaign Public Service Announcement/FY2023 Budget Amendment.

3. **Public Comment** – Chairman Weaver read the invitation for public comment as published in the agenda. He noted there will be an additional public comment before the vote for agenda item 6a, Executive Committee Report, Proposed Changes to Legislation. No public comment was indicated.

4. **Consent Agenda** – Chairman Weaver asked Ms. Harris to proceed with the consent agenda.

- a) Minutes of Previous Meeting – September 30, 2022
- b) NG 911 Reserve Fund
 - September 2022 Fund Balance \$ 78,439,430
 - September 2022 Disbursement \$ 2,441,011
 - October 2022 Fund Balance \$ 80,760,233
 - October 2022 Disbursement \$ 84,880
- c) CMRS Account
 - September 2022 Account Balance \$ 2,369,964
 - September 2022 Disbursement \$ 144,885
 - October 2022 Account Balance \$ 2,372,521
 - October 2022 Disbursement \$ 0.00
- d) PSAP Account
 - September 2022 Account Balance \$ 3,431,398
 - September 2022 Disbursement \$ 2,769,152
 - October 2022 Account Balance \$ 5,023,175
 - October 2022 Disbursement \$ 2,937,974
- e) PSAP Grant/Statewide Projects Account
 - September 2022 Account Balance \$ 44,417,771
 - Grant Funds Committed \$ 20,996,041
 - October 2022 Account Balance \$ 37,101,562
 - Grant Funds Committed \$ 27,299,008
- f) Grant Project Updates per Reports

With there being no further discussion about the consent agenda, Ms. Falco conducted the roll call vote. All members present voted, and the consent agenda was unanimously approved. *The roster of roll call votes for all action items for this meeting is included below as part of these minutes.*

5. **Executive Director Report** –

- a) Biennial Audit – Ms. Harris noted Ms. Tapler is preparing for the biennial audit for fiscal years 2021 and 2022 with NC DIT Finance. She has had unofficial correspondence with the State Auditor’s Office. Ms. Tapler has begun gathering information and anticipates having the audit complete and presenting at the July or August Board meeting.
- b) NextGen 911 Migration Status – [Live Status Map](#) – Ms. Harris congratulated the following on the recent migration to the ESInet with one PSAP left.
 - i. Northampton County 911 (11/09/2022) – Migrated as i3. Hosted Vesta. PSAP #126/physical location #192 (including backups).
 - ii. Recognition of Statewide ESInet Partners To-Date – Ms. Harris recognized the 20 PSAP locations that are partners on the ESInet but are not under the purview of the NC 911 Board.
- c) NextGen 911 GIS Status Map – Mr. McLamb went over the GIS Status Upload map displayed during the meeting and available on the website. He was happy to report the number of PSAPs that have recently uploaded GIS data for call routing is the highest seen thus far. Mr. McLamb and the Regional Coordinators are doing monthly outreach to make sure PSAP Managers and GIS Managers know when updates were last performed by the jurisdictions. Mr. McLamb advised the orthoimagery was collected in February 2022 and is scheduled to be delivered in December 2022. The 2023 project will begin in February 2023 for the Southwestern part of the State and is scheduled for delivery in December 2023. Ms. Harris thanked the State GIS Office for the unique partnership with the NC 911 Board for GIS work for NG911.

- d) Wilson County 911 – Telecommunicator Week Cupcakes with Mr. Shipp and Ms. Gardner – Wilson County won cupcakes for the 2022 Telecommunicator Week picture contest. Mr. Shipp and Ms. Gardner delivered the cupcakes to Wilson County.
- e) Richmond Community College 911 Communications and Operations Associates Degree Update – The degree has been officially approved by the NC Community College Systems. Ms. Turbeville completed the curriculum at the end of November 2022, with assistance from Ms. Wright, Ms. Conner, and Ms. Reeder. Ms. Harris thanked them for the hard work creating the curriculum. The first class is scheduled to begin in October 2023.
- f) Cybersecurity Remediation Initiatives Update – Regional cybersecurity tabletop exercises (TTXs) are scheduled for May 2023. A planning meeting will be held in the middle of December with the Cybersecurity & Infrastructure Security Agency (CISA), National Guard, NC Emergency Management, and Board staff. The TTX invitations will be extended to PSAP Managers, County Managers, IT Managers, GIS Managers, Sheriffs, Chief of Police, or whomever the PSAP has charged with leading the cybersecurity efforts in the jurisdiction. CISA is responsible for the cost associated with the facilitators. The Board will be responsible for costs associated with the locations, lodging, and food for the TTX meetings. In addition, staff is planning a cybersecurity plan workshop for the PSAP community to learn how to draft a cybersecurity plan that can stand alone or complement a local cybersecurity plan. Multi-factor Authentication (MFA) is another top priority of the Board, and a survey has been sent out to the PSAPs to gauge interest in Board support for establishing an MFA process.
- g) New 911 Board Member Orientation – Wednesday, January 18, 2023 – This meeting is for the three new Board members and is available to existing Board members if they would like to attend. More information will be forthcoming.
- h) Creation of PSAP Assessment Coordinator Position – The position has been approved and hopefully will be advertised mid-December.
- i) GICC Outreach Meetings – CGIA has been performing GIS outreach meetings across the State and invited Board staff to participate to share about NC 911 mapping datasets. Staff has attended the three that have already been held and will be attending the final meeting of the series on December 9, which will be held in Kernersville.
- j) NC 988 Planning Coalition/National Suicide Prevention Lifeline – Ms. Harris remains engaged with the 988 Planning Coalition in NC bringing information about the role of PSAPs for those individuals calling 988 for help. At the 2023 quarterly meetings, PSAP managers will be invited to present information about how calls for mental health are handled and the protocols in place.
- k) US Capitol Christmas Tree Harvest – Verizon Frontline Crisis Response Team – Ms. Harris acknowledged that NC provided the Christmas tree “Ruby” for the US Capitol. Mr. Struble provided communication and logistics with the Verizon Wireless Response Team during the tree harvest.
- l) Greene County ACEC NC Engineering Excellence Award – Greene County was the recipient of the ACEC NC Engineering Excellence Award for the purpose-built 911 center, which was part of the NC 911 Board Grant Program. Ms. Harris expressed her excitement for the County receiving this award.
- m) Legal Brief – Ms. Reeder began by asking all members to be mindful that all discussions of the Board and its committees must be conducted as public meetings in accordance with North Carolina’s Open Meetings Law (N.C.G.S. 143C, Article 33). Board members should not be sending “reply all” emails to discuss agenda items, as this could constitute an electronic meeting. Ms. Reeder advised members to reply only to the staff sending the email, copying the Executive Director. Ms. Reeder emphasized that nothing has triggered this reminder; it’s purely proactive, rather than reactive, as it came to her mind when the Committees were sending out the notices regarding discussions of goals.

Ms. Reeder noted that the Board would be hearing in the Executive Committee report about the proposed legislation. She noted also on the legislative agenda, but not presented for discussion at this meeting, is a resolution for the legislation to recognize telecommunicators as the “first” first responders in NC. That draft resolution is still being reviewed by Board staff, and it is anticipated that the resolution would come before the Board in January. Ms. Reeder stated if the Board does not meet in January, to keep up with the legislative schedule, it will go to the Executive Committee and be shared with the full Board at its next meeting.

Finally, Ms. Reeder addressed that NC records retention law and the Boards rules, such as 09 NCAC 06C .0215(a), require PSAPs to maintain and review call and dispatch statistics for 911 calls. To help PSAPs comply with these mandates, the Board has funded Statewide projects for the data analytics solution to collect that information. Previously, the vendor for the solution was

ECaTS. Last year, the Board selected a new vendor, RapidDeploy Eclipse Analytics, to provide these 911 statistics. With the transition to RapidDeploy complete, the Board wants to ensure that PSAPs meet the 911 records retention requirements in law and Code; therefore, the Board has negotiated an extension to the ECaTS contract to allow PSAPs to pull 911 call records through March 31, 2022. Ms. Reeder emphasized that after March 31, 2023, neither PSAPs nor NMAC staff will be able to access the data from ECaTS. She stated that formal notice of this deadline will be going to PSAPs in the coming weeks.

6. Executive Committee Report

- a) Proposed Changes to Legislation – §143B-1403, §143B-1405, §143B-1407 – Public Comment prior to vote. Mr. Shipp advised the Executive Committee met on Friday, October 21, 2022, and discussed amending G.S. §143B-1403, §143B-1405, §143B-1407, and §143B-1409 to sunset CMRS provider cost recovery, eliminating it entirely in two years. Currently, NC General Statute allows CMRS providers to seek cost recovery for the provision of enhanced 911 services of up to 125% of fees that CMRS providers remit to the fund.

For many years, the FCC and other states provided for this reimbursement. However, the FCC rescinded the reimbursement over 20 years ago and now almost no other states offer reimbursement to CMRS providers. The proposed changes to legislation will take effect over two fiscal years and is primarily reflected in the proposed amendments to G.S. 143B-1405. Effective the first fiscal year, beginning July 1, 2023, invoices for payments of CRMS provider's costs may not exceed the lesser of 100% of eligible costs or 100% of service charges remitted by the CMRS provider, which represents a reduction of the current 125% cap of service charges remitted to the fund. Effective for the second fiscal year, beginning July 1, 2024, the provision for any funds for cost recovery will be repealed. There are conforming changes to remove the reference to the cost recovery in G.S. 143B-1403, 143B-1407, and 143B-1409.

Secretary Weaver invited Mike Kennedy from Carolina West Wireless to speak during the public comment before the vote. Mr. Kennedy presented information about Carolina West Wireless, a locally based CMRS provider located in Wilkesboro. Mr. Kennedy advised given the local area challenges presented and to support the vital importance of providing reliable connectivity for communication and emergency calling, he asked for consideration for the Board to vote no for the proposed repeal of the 911 reimbursement for CMRS providers or at minimum to consider a waiver/exemption for small carriers with less than 250,000 customers.

The Executive Committee voted unanimously to recommend amending G.S. §143B-1403, §143B-1405, §143B-1407, and §143B-1409 to sunset CMRS cost recovery. This comes from the Committee in the form of a motion.

Mr. Bone commented on the history presented by Mr. Shipp and noted the CMRS fund was short-term funding for the initial build-out. He asked Ms. Reeder to describe the process of what would happen if the motion passed. Ms. Reeder advised she would work with the DIT legislative liaison to prepare an agency bill to be presented for deliberation at the legislature in the 2023 session. Mr. Bone clarified the effective date would be July 1, 2023, and asked when it would move to legislature. Ms. Reeder advised the first part would be effective July 1, 2023, because the legislature reconvenes in January 2023 and agency bills are presented early in the session. Mr. Bone clarified if the session doesn't move quickly the effective date could change. Ms. Reeder confirmed that was correct. Mr. Weaver included that if the motion passes, it would be a part of a legislative package going to the Governor's Office prior to going to the General Assembly. Normally, it takes 60-90 days for the legislation to be enacted once the legislature passes it and the Governor signs it. Mr. Moore asked if the CMRS providers have the right to lobby to have the legislature and the people speak for what they would like continued. Secretary Weaver and Ms. Reeder confirmed that was correct.

Mr. Greene, who represents AT&T as a LEC and CMRS provider, mentioned AT&T has supported this in other states and he would support this in his vote.

Mr. Ferguson thanked Mr. Kennedy for his presentation and the important role the smaller wireless providers have in the State. He noted his intention as a Board member to look specifically at the funding source and what it was provided for. He encouraged the providers to engage at the State level for infrastructure funds and the ways those funding sources can provide support.

Mr. Shipp thanked Mr. Kennedy for coming and noted the Executive Committee understands the issues in rural North Carolina. During Mr. Shipp's term on the Board, he has advocated about

creating efficiencies on the Board and cleaning up procedures and did vote in the affirmative. Mr. Weaver requested Mr. Kennedy to stay after the meeting to discuss any broadband funding that may be available.

After no further discussion, Ms. Falco conducted the roll call vote. All members present voted, and the motion carried unanimously. *The roster of roll call votes for all action items for this meeting is included below as part of these minutes. Mr. O'Sullivan and Mr. Kerlin recused themselves from this vote.*

- b) General Committee Report – Mr. Shipp had nothing further to report other than the Executive Committee will continue to convene as it relates to legislative matters in the future.

7. Education Committee Report

- a) Buncombe County: RQI Telecommunicator CPR Program – Mr. Greene advised the Education Committee reviewed a training request from Buncombe County for the RQI Telecommunicator CPR Program. The Education Committee voted unanimously to recommend approval of the request, and this comes to the Board in the form of a motion. Ms. Wright shared that Ms. Turbeville worked with North Carolina Office of EMS (NCOEMS) and this training counts toward EMD certification and re-certification. With there being no further discussion about the motion, Ms. Falco conducted the roll call vote. All members present voted, and the motion carried unanimously. *The roster of roll call votes for all action items for this meeting is included below as part of these minutes.*
- b) Haywood County: RAK Academy – Dispatch Response to Active Killers (D-RAK) – Mr. Greene advised the Education Committee reviewed Haywood County's training request for the RAK Academy Dispatch Response to Active Killers. The Education Committee voted unanimously to recommend approval of the request, and this comes to the Board in the form of a motion. After no further discussion on the motion, Ms. Falco conducted the roll call vote. All members present voted, and the motion carried unanimously. *The roster of roll call votes for all action items for this meeting is included below as part of these minutes.*
- c) Recruitment Campaign Public Service Announcement/FY 2023 Budget Amendment – Mr. Greene reminded the Board of the partnership to institute the pilot program with Spectrum Reach for the recruitment campaign that ran several months ago. The pilot program had a great outcome with a 68% increase in applications during the period it ran. He requested Spectrum Reach provide a proposal for a Statewide campaign. Mr. Greene thanked Ms. Turbeville and Ms. Reeder for the hard work on the campaign and during the procurement process. Mr. Greene introduced Ms. Cindy Morgan with Spectrum Reach to present the proposal for the Statewide recruitment campaign. Ms. Morgan presented the proposal and highlighted the differences between the previous six-week pilot to the proposed Statewide campaign consisting of twelve weeks with a pause after six weeks to research and adjust as needed.

The Education Committee voted unanimously to recommend approval of the expansion of the pilot Recruitment PSA Statewide Campaign presented by Spectrum Reach for a total cost of \$419,900 as a sole source procurement pursuant to NC General Statute 143B-1350 and Rule 09 NCAC 06B .0901, and to approve a necessary budget amendment of \$269,900 from the PSAP Grant and Statewide Projects Account. These interconnected recommendations come to the Board in the form of a single motion.

Mr. Shipp asked the Regional Coordinators and Ms. Jones to provide a comment on the need for this recruitment campaign. Ms. Jones stated she currently has nineteen vacancies at her 911 center. She advised the Statewide campaign is a critical need to highlight the positive impacts 911 has within public safety. Mr. Ferguson commented once the campaign concludes, the Board and staff decide whether to continue and challenged the Board on how to measure success and the benchmarks for the project. He is excited about the campaign and is already looking forward to updates on its progress. Ms. Harris advised the Education Committee has discussed the measure of success and benchmarks. The measurement of success is the increase of applications to a jurisdiction. Ms. Harris noted this takes a commitment from the PSAPs to partner with staff to provide the analytics.

Ms. Turbeville advised the Committee wanted to engage the PSAPs and it was recommended to have a webinar prior to the campaign starting. The webinar will include Ms. Morgan to present information, a guest speaker to provide recruitment ideas from across the country to assist PSAPs, and discuss the need for data analytics.

With there being no further discussion about the motion, Ms. Falco conducted the roll call vote. All members present voted, and the motion was carried unanimously. *The roster of roll call votes for all action items for this meeting is included below as part of these minutes.*

- d) General Committee Report – Mr. Greene advised Ms. Harris provided an update on the Richmond Community College 911 Communications and Operations Associates Degree in her Executive Director's Report and the 2023 goals will be discussed in the Board's work session.

8. Funding Committee Report

- a) PSAP Estimated FY2024 Distribution – Mr. Bone advised the Board is required to provide the FY2024 PSAP Estimated Funding Distribution to the PSAPs for budgetary forecasting and preparations. The PSAP Final FY2024 Distribution will go before the Board in the spring and the PSAPs will be notified in May 2023. Mr. Bone requested Ms. Tapler review the FY2024 PSAP Estimated Funding Distribution.

Ms. Tapler presented the proposed PSAP Estimated FY2024 Distribution in the amount of \$31,016,571.03, explaining the data presented in the spreadsheet and how the estimated funding distributions were calculated for FY2024. Ms. Tapler brought attention to PSAPs being funded zero dollars due to the reduction above the maximum allowable carryforward. The large reductions are due to the removal of phone costs (cost shifts) and the PSAPs are not spending the revenue received during the fiscal year.

Mr. Bone advised the Funding Committee voted unanimously to approve the staff recommendation on the FY2024 PSAP Estimated Funding Distribution in the amount of \$31,016,571.03 and this comes to the Board in the form of a motion. With there being no further discussion about the motion, Ms. Falco conducted the roll call vote. All members present voted, and the motion carried unanimously. *The roster of roll call votes for all action items for this meeting is included below as part of these minutes.*

- b) General Committee Report – Mr. Bone advised there were no further matters for the Funding Committee to report.

9. **Finance Team Report** – Ms. Tapler advised she is working on the financial notes for the upcoming audit. She has reached out to the State Auditor's Office to receive a timeline for the upcoming audit. She has finished the FY2021 and FY2022 financial statements for the Board and they have been submitted to the State Auditor's Office. Ms. Tapler provided an overview of the process for the audit. Ms. Tapler has been working on the FY2024 PSAP Estimated Funding Distribution, cost shifts, attended various meetings, and assisted the financial review specialist with requests.

Ms. Falco has been attending PAT meetings, and working on revenue expenditure reports, eligibility requests, and logistics for the Board meeting.

Ms. Templeton gave an update on the status of PSAP revenue expenditure reports as of December 1, 2022. For FY2020 and FY2021, all reports are up-to-date and finalized. For FY2022, the reports are 30% finalized. Ms. Templeton advised she will be working with the PSAPs to finalize FY2022 reports prior to the Board voting on the FY2024 Final PSAP Distribution in April 2023. Ms. Harris thanked the finance team for the hard work to get reports caught up. Ms. Jones thanked the finance team for the hard work and looks forward to the audit being performed in a good timeframe. Mr. Weaver concurred with Ms. Jones. Ms. Harris advised since we are caught up on reports, the Board will have a better opportunity for trending and forecasting regarding spend plans.

10. Grant Committee Report

- a) PSAP Grant Program Progress Reports – The following grant recipients presented brief updates on the progress of their projects.

- Greene County 911 – Mr. Brock Kearney advised the project has been completed and they are prepared to close the grant out. He thanked the Board for the grant award.
- Cumberland County 911 – Mr. Gene Booth thanked the Board for the grant award. He advised the project is 98% complete and the cutover from the old center to the new center is scheduled for December 14. The estimated project completion date is January 2023.
- Chatham County 911 – Mr. Mike Reitz thanked the Board for the grant award. He advised all of Chatham County public safety has been brought onto the Viper radio system. The project will be closed out in December 2022.
- Bladen County 911 – Mr. Chris Ivey advised Bladen County transitioned to Southern Software CAD in June 2022 and thanked the Board for the grant award.
- Clay County 911 – Mr. Kevin Sellers along with County Manager Debbie Mauney advised the building design has been completed by the architect and the bid process will begin in

December 2022. She added that the biggest project challenges have been inflation and material costs.

- Sampson County 911 – Mr. Cliff Brown thanked the Board for the grant award. The design for the new 911 facility is complete and construction is nearing completion. The UPS and generator installation are in the process of being completed, which will complete the facility. An extension has been requested and the agreement has been amended to reflect that extension of time to complete the project.
 - Burke County 911 – Ms. Heather Joyner, the recently hired Director for Burke County in November 2022, explained a meeting is scheduled for December 8 with County and Motorola stakeholders to discuss the project. The CAD is not meeting the needs of Burke County and negotiations are being held with Motorola for a resolution.
 - Union County 911 – Ms. Vicki Callicutt advised staff moved into the new facility on November 1. The outstanding features of the grant project include a radio tower with a goal of project completion in October 2023.
 - Wilson County 911 – Mr. Jeff Williford advised the tower generator replacement has been installed and tested. The project was completed by the deadline and the timeline was met. He thanked the Board for the grant award.
 - Alleghany County 911 – Mr. Daniel Roten advised the construction on the PSAP renovation project is complete. He is waiting on one final piece of equipment for the radio tower; however, it is up and functional. Mr. Roten hopes it will be complete by the end of December 2022.
 - Pasquotank County 911 – Ms. Ruth Barefoot, Assistant Director, thanked the Board for the grant award. The radio upgrade grant project is complete, and the grant was closed out in September 2022.
 - Robeson County 911 – Mr. Chad Deese advised the radio consoles at the backup PSAP are operational. He is waiting on some remaining Motorola equipment and the license for the AIS.
- b) General Committee Report – Ms. Harris advised the 2023A grant cycle agreements have been provided to the grantees. Board staff is waiting on a few signed agreements to be returned. The 2023B and 2023 P1 applications closed on December 1, with 12 applicants for the 2023B grant cycle and no applicants for the Priority One grant cycle. The Grant Committee will review the grant applications in January 2023. Board staff is working on streamlining the grant process by creating more in-depth checklists. Mr. Shipp thanked the Committee for the hard work.

Meeting Break from 10:51 to 11:00

11. Standards Committee Report

- a) Announce PSAP Assessment Vendor Selection – Ms. Wright thanked Ms. Conner and staff for the hard work handling the assessments and meeting preparation. She announced that the vendor selected to perform the PSAP Assessments is Mission Critical Partners. A kickoff meeting has been held and the training meetings are scheduled.
- b) Rules and PSAP Review Subcommittee Documents: PSAP Assessment Document, PSAP Corrective Action Plan, and PSAP Assessment Report – Ms. Wright asked Ms. Conner to discuss the proposed documents. Ms. Conner presented the updates and the revisions to the PSAP Assessment documents to account for the ESInet and the tracking of EMD training. All the questions align with the Administrative Code. The PSAP Site Assessment report will be left with the PSAP to denote any deficiencies identified. The third document is the PSAP Corrective Action Plan which explains how the deficiencies will be corrected.

Ms. Wright advised the Standards Committee voted unanimously to recommend approval of these documents for use during the upcoming PSAP assessments that will be conducted by Mission Critical Partners (MCP) and Board staff. The recommendation comes to the Board in the form of a single motion from the Standards Committee to approve all the documents presented. With there being no further discussion about the motion, Ms. Falco conducted the roll call vote. All members present voted, and the motion carried unanimously. *The roster of roll call votes for all action items for this meeting is included below as part of these minutes.*

- c) General Committee Report – Ms. Wright provided an update advising the PSAP Classification subcommittee will meet to decide the best way to approach classifying PSAPs.

***Chief Ledford left the meeting at 11:11 AM.*

12. Technology Committee Report

- a) NG911 Project Overview/Status – Mr. Rogers advised there has been one migration since the September Board meeting, as Northampton County migrated on November 9. There are 126 PSAPs operational on the ESInet with one site outstanding. Current migration demographics include 55 hosted Vesta, 49 hosted Viper, and 22 ESInet-Only. The total population served by NG911 is 10,566,375 covering 99% of the State’s population. The total land mass covered by NG911 is 48,619.57 square miles, which is 99% of the State. There are 21 sites active on RFAI and 106 as i3. All PSAPs are i3 compliant and the GIS data is in maintenance mode and the focus is to keep all data current within thirty days. Mr. Rogers has been attending GICC meetings to promote GIS.

RapidDeploy is live and operational since October 31. Staff and RapidDeploy have been working with PSAPs to address any issues and enhancements with reporting. Mr. Rogers provided a reminder that ECaTS is available until March 31, 2023, so PSAPs need to pull data prior to that date. The NMAC will lose access on the same date and will be unable to assist PSAPs with accessing data from ECaTS after that time.

Mr. Rogers provided a SIP administrative calls (SIP Admin) project update, noting three PSAPs are complete and two more expected to be completed in mid-January 2023. Once the five PSAPs are complete the white paper and proof of concept is expected in early 2023.

- b) NMAC General Report – Mr. Dotson advised he is working with Mr. Rogers, Mr. Blumer, and the design teams of Smith Sinnett on the floor plan for the administrative and NMAC office space. The design is expected to be finalized in the next thirty days. For October 2022, the ticket count is 152 and for November 2022 the ticket count is 194. The year-to-date ticket count for 2022 is 2,224 and for comparison the year-to-date for 2021 was 1,899.
- c) AT&T/Intrado Executive Leadership Report – Mr. Briggs provided an update from AT&T on the OSP migrations are up to 121 and Verizon is continuing in December 2022. He advised completion is expected by January 2023. He added that the SIP Admin project update for Carteret and Durham will be complete in January 2023 and not by the end of the year because of network schedules. Ms. Harris advised there will be information forthcoming on the SIP Admin project for PSAPs to discuss the changes to the offering. Mr. Briggs reminded the Board that Richmond, Union, and Perquimans are inbound and outbound without issues. There are 45 PSAPs with interest in the SIP Admin project.
- Ms. Harris advised the Intrado Executive Leadership would not present to the Board due to the current issue involving the CDR report with RapidDeploy.
- d) General Committee Report – Mr. Shipp thanked the Committee members and noted it has been a pleasure working with them. Ms. Harris noted North Carolina is an innovator for NG911 along with the GIS component, the NMAC being the only one in the Country, the relationship with AT&T, the hosted call handling solution, and the RapidDeploy data analytics. Ms. Harris thanked Mr. Shipp for his involvement in all of the accomplishments of the Board.

- 13. 911 Regional Coordinator Reports** – Ms. Gardner visited Northampton for the ESInet migration and Wilson County to deliver cupcakes. She has had several discussions with PSAPs about CAD-to-CAD and the FY2023B grant cycle. She has also worked with PSAPs about uploading GIS data and, high/low fund balance. PSAPs with meetings scheduled in early 2023.

Ms. Conner has assisted PSAPs with questions and concerns. She has worked on the Rules and PSAP Review subcommittee, associated documents, scheduling meetings with MCP, working on the PSAP Assessment Coordinator job description, creating course content for the Richmond Community College associates degree, and scheduling orthoimagery delivery.

Ms. Turbeville has been creating a curriculum for the associate degree program. She thanked Ms. Wright, Ms. Reeder, and Ms. Conner for helping create the curriculum.

Mr. Newberry attended the NC APCO/NENA meeting in November, and attended FirstNet five-year review meeting. Mr. Newberry added that Cleveland County has a newly approved backup plan and is partnering with Lincoln County’s primary PSAP, which is operational and tested. Lincoln County is working on another primary PSAP to utilize their backup and will provide more information as the proposal progresses.

- 14. Other General Board Business** – Ms. Harris had no further Board business to discuss. Mr. Shipp requested confirmation Finance Directors are included in the conversations regarding the high/low fund

balance. Ms. Harris and the Regional Coordinators confirmed the PSAPs, and PSAPs Finance Directors are involved in the spend plan conversation along with other local government staff for discussion.

15. NC 911 Board 2022 Work Session for Calendar Year 2023

- a) 2022 Board Goal Review – Ms. Harris reviewed the 2022 Board goals, sharing accomplishments and successes, drawing a parallel of goal progression with that of the 2021 State 911 Plan.

NC 911 Board 2022 Goals As Proposed by Committee per Initiative
Education Committee
Continue the information-sharing program to effectively communicate the Board and Staff's vision, initiatives, and responsibilities for NG911 and other state projects.
Explore the feasibility of creating a voluntary Telecommunicator training certificate and/or certification in collaboration with the Community College system.
Expand the Recruitment Public Service Announcement initiative based on data collected during the pilot program.
Explore additional methods for public outreach utilizing non-traditional media outlets.
Funding Committee
Review the Approve Use of Funds List and vet expenditures to establish maximum allowable limits, where appropriate, while aligning with legislation.
In an effort to create efficiencies with regional or tertiary collaboration, conduct a study to review costs and utilization of backup PSAPs, thereby leveraging the ESInet, radios, CAD, and other key technological elements.
Continue reviewing the funding model, taking into consideration the ongoing implementation of new and emerging 911 Technologies.
In partnership with other Board Committees, create an adhoc group to explore new technologies/initiatives and how they may be funded. **Not intended as eligibility approval process.**
Staff Goal: Explore strategies and develop procedures, implement, and provide PSAP outreach to assist with management of low/high PSAP fund balance using the financial planning tool.
Standards Committee
Review and update language of the policies relating to Peer Review to ensure consistent scheduling and review of the PSAPs while considering options to accomplish them during the pandemic.
Hold joint meetings, twice annually at minimum, to review technological or operational changes that may need to be addressed in Standards or Peer Review.
Continue to explore the feasibility of establishing PSAP levels based on operational and technical capabilities.
Technology Committee
Develop CAD data sharing technical standards and schemas to enable CAD data portability and interconnection across the NC NG911 service platform.
Develop CAD data sharing access control, auditing, and reporting framework to ensure data security across the PSAP and public safety communities.
Develop plan for integration methodologies and standards for extension of calls to non-traditional PSAP environments to ensure the integrity of the ESInet, to ensure integrity, security and regulatory standards and align with the State 911 Plan and the Statewide Communications Interoperability Plan (SCIP).
Address technical and governance structure concerning admin lines to enable the eventual migration to SIP based on admin lines for re-establishing contact with a 911 caller.
Consider framework for cyber-security policy based on recommendations from the cyber-security assessment completed in June 2021 and collaboration with other cyber-security focused partners.

- b) 2023 NC 911 Board Goals – Each Committee Chair presented the goals for 2023. The goals have been approved by the respective Committee and is being put forth as a recommendation to the Board collectively as the 2023 NC 911 Board Goals.

- i. 2023 Education Committee Proposed Goals Presentation by Mr. Greene.

Education Committee
Continue the information-sharing program to effectively communicate the Board and Staff's vision, initiatives, and responsibilities for NG911 and other state projects.
Continue to develop the Associate in Applied Science Telecommunicator Communications and Operations Degree program Richmond Community College and develop telecommunicator training courses or other opportunities in collaboration with the Community College system.
Expand the Recruitment Public Service Announcement initiative based on data collected during the pilot program.
Explore additional methods for public outreach utilizing non-traditional media outlets.

- ii. 2023 Funding Committee Proposed Goals Presentation by Mr. Bone.

Funding Committee
Continue reviewing the funding model (five-year rolling average) to ensure the technical and operational needs of the PSAPs are met consistent with legislation and Administrative Code.
Continue to develop strategies and procedures to implement and provide PSAP outreach to assist with management of low/high PSAP fund balances using the financial planning tool.
In partnership with other Board Committees, continue to explore emerging technologies/initiatives and how they may be funded. <i>**Not intended as eligibility approval process.**</i>
Explore available options for continued assessment of the cost and utilization benefits of backup PSAPs given the interoperability established by the Statewide ESInet.

- iii. 2023 Standards Committee Proposed Goals Presentation by Ms. Wright.

Standards Committee
Review technological or operational changes that may need to be addressed in Administrative Code and/or policy, collaborating with other committees as indicated.
Continue to explore the feasibility of establishing PSAP types based on demographics and service delivery to define small, medium, and large PSAPs in a manner similar to the methodology utilized by FEMA.
Monitor the progress of the PSAP assessments to ensure adherence to the state Administrative Code.

Board member discussion ensued for the importance of classifying or defining PSAPs as small, medium, or large. Ms. Wright provided an example of the size, capabilities, and service levels of PSAPs beyond the requirements in Administrative Code. This will customize support provided to the PSAPs for the unique needs.

- iv. 2023 Technology Committee Proposed Goals Presentation by Mr. Shipp.

Technology Committee
Address technical infrastructure and administration of Session Initiated Protocol (SIP) administrative call capabilities for a hosted PSAP for re-establishing contact with a 911 caller. This includes the completion of the SIP Admin Pilot Project and presentation of proof of concept.
Continuing cybersecurity remediation initiatives and ongoing collaboration with cybersecurity focused partners to assist PSAPs with establishing holistic cyber hygiene.
Explore and investigate industry best practices for 911 call data interoperability to support technical standards with the NextGen 911 ecosystem.
In partnership with other Board Committees explore emerging technologies/initiatives and how they may be funded. <i>**Not intended as eligibility approval process.**</i>

- c) 2023 Proposed Goals Discussion and Approval – There was a general discussion with the consensus that the goals chart the course for the Board for the upcoming year. Sheriff Hartman made a motion to approve the 2023 NC 911 Board goals. Mr. Ferguson seconded the motion. With no further discussion on the motion, Ms. Falco conducted the roll call vote. All members present

voted, and the motion carried unanimously. *The roster of roll call votes for all action items for this meeting is included below as part of these minutes.*

NC 911 Board 2023 Goals As Proposed by Committee per Initiative	
Education Committee	
Continue the information-sharing program to effectively communicate the Board and Staff's vision, initiatives, and responsibilities for NG911 and other state projects.	
Continue to develop the Associate in Applied Science Telecommunicator Communications and Operations Degree program Richmond Community College and develop telecommunicator training courses or other opportunities in collaboration with the Community College system.	
Expand the Recruitment Public Service Announcement initiative based on data collected during the pilot program.	
Explore additional methods for public outreach utilizing non-traditional media outlets.	
Funding Committee	
Continue reviewing the funding model (five-year rolling average) to ensure the technical and operational needs of the PSAPs are met consistent with legislation and Administrative Code.	
Continue to develop strategies and procedures to implement and provide PSAP outreach to assist with management of low/high PSAP fund balances using the financial planning tool.	
In partnership with other Board Committees, continue to explore emerging technologies/initiatives and how they may be funded. **Not intended as eligibility approval process.**	
Explore available options for continued assessment of the cost and utilization benefits of backup PSAPs given the interoperability established by the Statewide ESnet.	
Standards Committee	
Review technological or operational changes that may need to be addressed in Administrative Code and/or policy, collaborating with other committees as indicated.	
Continue to explore the feasibility of establishing PSAP types based on demographics and service delivery to define small, medium, and large PSAPs in a manner similar to the methodology utilized by	
Monitor the progress of the PSAP assessments to ensure adherence to the state Administrative Code.	
Technology Committee	
Address technical infrastructure and administration of Session Initiated Protocol (SIP) administrative call capabilities for a hosted PSAP for re-establishing contact with a 911 caller. This includes the completion of the SIP Admin Pilot Project and presentation of proof of concept.	
Continuing cybersecurity remediation initiatives and ongoing collaboration with cybersecurity focused partners to assist PSAPs with establishing holistic cyber hygiene.	
Explore and investigate industry best practices for 911 call data interoperability to support technical standards with the NextGen 911 ecosystem.	
In partnership with other Board Committees explore emerging technologies/initiatives and how they may be funded. **Not intended as eligibility approval process.**	

- d) 2023 NC 911 Board Meeting Dates – Ms. Harris reviewed the 2023 meeting date tentative schedule noting there will be a mix of in-person and virtual meetings. Mr. Coltrain made a motion to approve the meeting dates as presented. The motion was seconded by Ms. Wright. Ms. Wright asked if dates could be sent on the PSAP Managers email listserv. Ms. Harris advised the schedule can be sent out once a month. Ms. Jones brought attention to the Funding Committee meeting times being switched with Education Committee. With no further discussion on the motion, Ms. Falco conducted the roll call vote. All members present voted, and the motion carried unanimously. *The roster of roll call votes for all action items for this meeting is included below as part of these minutes.*

Day	Month	Date	2023 NC 911 Board and Committees Meetings	Time	Location	Assigned Staff
Thursday	January	5	Standards Committee Meeting	10:00-12:00	TBD	Tina Gardner/Stephanie Conner
Thursday	January	12	Technology Committee Meeting	10:00-12:00	TBD	David Newberry
Thursday	January	19	Funding Committee Meeting	10:00-12:00	TBD	Kristen Falco/Sarah Templeton
Thursday	January	19	Education Committee Meeting	13:00-15:00	TBD	Angie Turbeville
Friday	January	27	911 Board Meeting		TBD	Pokey Harris
	February	-	Standards Committee Meeting - NO MEETING		N/A	Tina Gardner/Stephanie Conner
Thursday	February	9	Technology Committee Meeting	10:00-12:00	TBD	David Newberry
Thursday	February	16	Funding Committee Meeting	10:00-12:00	TBD	Kristen Falco/Sarah Templeton
Thursday	February	16	Education Committee Meeting	13:00-15:00	TBD	Angie Turbeville
Friday	February	24	911 Board Meeting		TBD	Pokey Harris
Thursday	March	2	Standards Committee Meeting	10:00-12:00	TBD	Tina Gardner/Stephanie Conner
Thursday	March	9	Technology Committee Meeting	10:00-12:00	TBD	David Newberry
Thursday	March	16	Funding Committee Meeting	10:00-12:00	TBD	Kristen Falco/Sarah Templeton
Thursday	March	16	Education Committee Meeting	13:00-15:00	TBD	Angie Turbeville
Friday	March	24	911 Board Meeting		TBD	Pokey Harris
	April	-	Standards Committee Meeting - NO MEETING		N/A	Tina Gardner/Stephanie Conner
Thursday	April	13	Technology Committee Meeting	10:00-12:00	TBD	David Newberry
Thursday	April	20	Funding Committee Meeting	10:00-12:00	TBD	Kristen Falco/Sarah Templeton
Thursday	April	20	Education Committee Meeting	13:00-15:00	TBD	Angie Turbeville
Friday	April	28	911 Board Meeting		TBD	Pokey Harris
Thursday	May	4	Standards Committee Meeting	10:00-12:00	TBD	Tina Gardner/Stephanie Conner
	May	-	Technology Committee Meeting - NO MEETING		N/A	David Newberry
Thursday	May	11	Funding Committee Meeting	10:00-12:00	TBD	Kristen Falco/Sarah Templeton
Thursday	May	11	Education Committee Meeting	13:00-15:00	TBD	Angie Turbeville
Friday	May	19	911 Board Meeting		TBD	Pokey Harris
	June	-	Standards Committee Meeting - NO MEETING		N/A	Tina Gardner/Stephanie Conner
Thursday	June	8	Technology Committee Meeting	10:00-12:00	TBD	David Newberry
Thursday	June	15	Funding Committee Meeting	10:00-12:00	TBD	Kristen Falco/Sarah Templeton
Thursday	June	15	Education Committee Meeting	13:00-15:00	TBD	Angie Turbeville
Friday	June	23	911 Board Meeting		TBD	Pokey Harris
Thursday	July	6	Standards Committee Meeting	10:00-12:00	TBD	Tina Gardner/Stephanie Conner
Thursday	July	13	Technology Committee Meeting	10:00-12:00	TBD	David Newberry
Thursday	July	20	Funding Committee Meeting	10:00-12:00	TBD	Kristen Falco/Sarah Templeton
Thursday	July	20	Education Committee Meeting	13:00-15:00	TBD	Angie Turbeville
Friday	July	28	911 Board Meeting		TBD	Pokey Harris
	August	-	Standards Committee Meeting - NO MEETING		N/A	Tina Gardner/Stephanie Conner
Thursday	August	10	Technology Committee Meeting	10:00-12:00	TBD	David Newberry
Thursday	August	17	Funding Committee Meeting	10:00-12:00	TBD	Kristen Falco/Sarah Templeton
Thursday	August	17	Education Committee Meeting	13:00-15:00	TBD	Angie Turbeville
Friday	August	25	911 Board Meeting		TBD	Pokey Harris
Thursday	September	7	Standards Committee Meeting	10:00-12:00	TBD	Tina Gardner/Stephanie Conner
Thursday	September	14	Technology Committee Meeting	10:00-12:00	TBD	David Newberry
Thursday	September	21	Funding Committee Meeting	10:00-12:00	TBD	Kristen Falco/Sarah Templeton
Thursday	September	21	Education Committee Meeting	13:00-15:00	TBD	Angie Turbeville
Friday	September	29	911 Board Meeting		TBD	Pokey Harris
	October	-	Standards Committee Meeting - NO MEETING		N/A	Tina Gardner/Stephanie Conner
Thursday	October	12	Technology Committee Meeting	10:00-12:00	TBD	David Newberry
Thursday	October	19	Funding Committee Meeting	10:00-12:00	TBD	Kristen Falco/Sarah Templeton
Thursday	October	19	Education Committee Meeting	13:00-15:00	TBD	Angie Turbeville
Friday	October	27	911 Board Meeting		TBD	Pokey Harris
Thursday	November	2	Standards Committee Meeting	10:00-12:00	TBD	Tina Gardner/Stephanie Conner
Thursday	November	9	Technology Committee Meeting	10:00-12:00	TBD	David Newberry
Thursday	November	16	Funding Committee Meeting	10:00-12:00	TBD	Kristen Falco/Sarah Templeton
Thursday	November	16	Education Committee Meeting	13:00-15:00	TBD	Angie Turbeville
Friday			*No 911 Board Meeting This Month*			
Friday	December	1	911 Board Meeting/Work Session		TBD	Pokey Harris

e) 2024 NC 911 PSAP Grant Program –

- i. 2024 NC 911 Grant Program Priorities – Mr. Shipp presented the 2024 NC 911 Grant Program Priorities. Mr. Bone asked for further discussion on CAD Data Interoperability. Mr. Shipp and Ms. Harris provided further information on priority two. Ms. Wright made a motion to approve the 2024 NC 911 Grant Program Priorities. Ms. Jones seconded the motion. With no further discussion on the motion, Ms. Falco conducted the roll call vote. All members present voted, and the motion carried unanimously. *The roster of roll call votes for all action items for this meeting is included below as part of these minutes.*

- Jude O’Sullivan - Ms. Harris presented Mr. O’Sullivan with a plaque recognizing his dedication and service to the NC 911 Board, having served the Board from January 2019 to December 2022. She thanked him for his leadership and service on the NC 911 Board and Technology Committee.
- Jeff Shipp - Ms. Harris presented Mr. Shipp with a plaque recognizing his dedication and service to the NC 911 Board, having served the Board from February 2014 to December 2022. She thanked him for his leadership, dedication, and service to the NC 911 Board, including serving as Technology Committee Chair from 2015 to 2022, Grant Committee member since 2015 and Chair from 2019 to 2022, and various ad hoc and working groups as assigned through the years. She thanked Mr. Shipp and noted her appreciation for him advocating, innovating, and supporting for 911 in North Carolina and across the Country, along with his friendship. Mr. Weaver thanked Mr. Shipp for his service to the 911 Board.

Roster of Roll Call Votes:

NORTH CAROLINA 911 BOARD MEETING											
Roll Call Votes											
Friday, December 2, 2022											
Lumberton, NC and Via Simultaneous Communication with Microsoft Teams Meeting											
NC 911 Board Members	4. Consent Agenda	6. a) Executive Committee Proposed Changes to Legislation	7. a) Buncombe County: RQI Telecommunicator CPR Program	7. b) Haywood County: RAK Academy - Dispatch Response to Active Killers (D-RAK)	7. c) Recruitment Campaign Public Service Announcement / FY2023 Budget Amendment	8. a) PSAP Estimated FY2024 Distribution	11. b) Rules and PSAP Review Subcommittee Documents	15. b v) 2023 Proposed Committee Goals	15. c) 2023 NC 911 Board Meeting Dates	15. d i) 2024 NC 911 Grant Program Priorities	15. d ii) 2024 NC 911 Grant Program Cycle Draft/Tentative Timeline
David Bone, Executive Director, Eastern Carolina Council (North Carolina Association of County Commissioners)	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y
Tommy Cole, Fire Chief, City of Graham (NCSFA)	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y
Greg Coltrain, VP Business Development, Wilkes Communication/River Street (LEC)	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y
Brian Drew, Manager of Customer Design and Implementation, CenturyLink/Lumen (LEC)	Excused	Excused	Excused	Excused	Excused	Excused	Excused	Excused	Excused	Excused	Excused
Bo Ferguson, Deputy City Manager, City of Durham (NCLM)	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y
Greg Foster, Director of Communications, Alexander County (NC Association of Rescue EMS)	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y
Chuck Greene, Director of Government Affairs, AT&T (LEC)	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y
J.D. Hartman, Sheriff, Davie County (NC Sheriff's Association)	Y	Y	Y	Y	Y	NP	Y	Y	Y	Y	Y
Melanie Jones, Director, Guilford-Metro 911 (APCO)	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y
Lee Kerlin, RF Engineer, TMobile Sprint (CMRS)	Y	Recused	Y	Y	Y	Y	Y	Y	Y	Y	Y
Jeff Ledford, Chief, City of Shelby Police Department (NCACP)	Y	Y	Y	Y	Y	Y	Y	Excused	Excused	Excused	Excused
John Moore, Regional Manager, Government and Education Sales, Spectrum Communications (VoIP)	Y	Y	Y	Y	Recused	Y	Y	Y	Y	Y	Y
Jude O’Sullivan, Chief Customer Officer, Carolina West (CMRS)	Y	Recused	Y	Y	Y	Y	Y	Y	Y	Y	Y
Jeff Shipp, Vice President of Operations (Ret.), Star Telephone (LEC)	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y
Earl Struble, Sr. Manager Verizon Response, Verizon Wireless (CMRS)	Excused	Excused	Excused	Excused	Excused	Excused	Excused	Excused	Excused	Excused	Excused
Secretary Jim Weaver, 911 Board Chair (NC DIT)	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y
Donna Wright, Director (Ret.), Richmond CO Emergency Services (NENA)	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y	Y

Adjourn – Chairman Weaver adjourned the meeting at 12:43 PM.

Next NC 911 Board Meeting – Per Approved Calendar

