

North Carolina 911 Board Meeting
MINUTES
Friday, August 26, 2022
9:00 AM – 11:00 AM
Sheraton Greensboro at Four Seasons and
Via Simultaneous Communication
Microsoft Teams Meeting (Audio)



North Carolina 911 Board Meeting Roll Call

Friday, August 26, 2022
9:00 AM - 11:00 AM

In Person and Via Simultaneous Communication with Microsoft Teams Meeting



NC 911 Board Members	In Person	VIA MS Teams Audio	Not Present
David Bone, Executive Director, Eastern Carolina Council (NCACC)	X		
Tommy Cole, Fire Chief, City of Graham (NCSFA)	X		
Greg Coltrain, VP Business Development, Wilkes Communication/River Street (LEC)		X	
Brian Drew, Manager of Customer Design and Implementation, CenturyLink/Lumen (LEC)		X	
Bo Ferguson, Deputy City Manager, City of Durham (NCLM)	X		
Greg Foster, Director of Communications, Alexander County (NCAR&EMS)	X		
Chuck Greene, Director of Government Affairs, AT&T (LEC)	X		
J.D. Hartman, Sheriff, Davie County (NC Sheriff's Association)	X		
Melanie Jones, Director, Guilford-Metro 911 (APCO)	X		
Lee Kerlin, RF Engineer, Tmobile Sprint (CMRS)		X	
Jeff Ledford, Chief, City of Shelby Police Department (NCACP) <i>Joined at 9:38 AM</i>	X		
John Moore, Regional Manager, Government and Education Sales, Spectrum Comm (VoIP)	X		
Jude O'Sullivan, Chief Customer Officer, Carolina West (CMRS) <i>Joined at 9:25 AM</i>	X		
Jeff Shipp, Vice President of Operations (Ret.), Star Telephone (LEC)	X		
Earl Struble, Sr. Manager Verizon Response, Verizon Wireless (CMRS)		X	
Secretary Jim Weaver, 911 Board Chair (NC DIT)	X		
Donna Wright, Director (Ret.), Richmond County Emergency Services (NENA)	X		
NC 911 Board Staff			
Rick Blumer, NMAC Technician			X
Stephanie Connor, Western Regional Coordinator	X		
Greg Dotson, NMAC Manager	X		
Kristen Falco, Financial Review Specialist	X		
Bernard Gardner, NMAC Technician			X
Tina Gardner, North Central Regional Coordinator	X		
Pokey Harris, Executive Director	X		
Jesus Lopez, (NC DIT) NC 911 Board PM			X
David Newberry, South Central Regional Coordinator	X		
Amanda Reeder, Special Deputy Attorney General	X		
Tom Rogers, Network Engineer/NG 911 Project Manager	X		
Marsha Tapler, Financial Analyst			Excused
Sarah Templeton, Financial Review Specialist	X		
Angie Turbeville, Eastern Regional Coordinator	X		
Evan Warner, NMAC Technician			X

APPROVED

North Carolina 911 Board Meeting Roll Call

Friday, August 26, 2022

9:00 AM - 11:00 AM

In Person and Via Simultaneous Communication with Microsoft Teams Meeting



Guests	In Person	Via MS Teams	Organization
Mike Albertson	X		Wayne County
Stephanie Allen	X		Onslow County
Travis Allen		X	General Assembly Fiscal Resarch
Kelly Alvarez	X		Charlotte Mecklenburg PD
Summer Andrews	X		Hickory PD
Todd Ausbon	X		Pitt County
Chavella Bailey	X		Eastern Band of Cherokee Indians
Ruth Barefoot	X		Pasquotank-Camden
Chris Barnes	X		Wayne County
Tim Barnett	X		Beech Mountain PD
Sheila Baskett	X		Warren County
Crystal Batton	X		Robeson County
Sharon Baugham	X		Cleveland County
Jennifer Baughn	X		Kemersville PD
Randy Beeman	X		City of Durham
Josh Benfield	X		Caswell County
Karen Benton	X		New Hanover County
Brian Biggs	X		Cabarrus County
Gene Booth	X		Cumberland County
Matt Boyles	X		Stokes County
Josh Briggs	X		AT&T
Lauren Brittian	X		Macon County
Dexter Brower	X		Alamance County
John "Cliff" Brown	X		Sampson County
Nick Brown	X		Surry County
Amberlie Buff	X		McDowell County
Dina Byrd	X		Harnett County
Nikki Carswell	X		Iredell County
Kevin Carter	X		Stokes County
Michael Catagnus	X		Edgecombe County
Stephanie Chatman	X		Burlington PD
Belinda Clawson	X		Jackson County
Aparicio Clifton	X		Raleigh-Wake
Justin Combs	X		Alexander County
Sheena Craver	X		Cumberland County
Deanna Crew	X		Swain County

APPROVED BY NC 911 BOARD SEP 30, 2022

Guests	In Person	Via MS Teams	Organization
Rob Cross	X		AT&T
Megan Daub	X		Havelock PD
David Davis	X		Beech Mountain PD
Chad Deese	X		Robeson County
Tim Derawek	X		AT&T
Caleb Dispenza	X		Madison County
Hope Downs	X		New Hanover County
Brian Drum	X		Catawba County
Samantha Dutch	X		Scotland County
Anthony Ellis	X		Mitchell County
Jennifer Etheridge	X		Wilson County
Jackie Ezzell	X		Pender County
Kylie Felton	X		Pasquotank-Camden
Darlene Fikes	X		Washington County
Bryant Fisher	X		Nash County
Greg Foster	X		Alexander County
Bill French	X		Lumberton
Miranda Futrell	X		Lenoir County
Felicia Gaston	X		Hertford County
Kayla Gibson		X	Joined after roll call
Brian Greer	X		Ashe County
Jeremy Gregg (828-980-5550)		X	Polk County
Joseph Gregory	X		Rowan County
Kyle Griffin	X		Stanly County
Deborah Haddock	X		Greene County
Del Hall		X	Stokes County (Retired)
Elyse Hammond	X		Charlotte Mecklenburg PD
Melissa Harmon	X		Watauga County
Kenyon Harris	X		Burlington PD
Brooke Hazlett	X		Buncombe County
Ryan Hepler	X		Rocky Mount PD
Martha Hix	X		Winston-Salem
Liz Hodges	X		Currituck County
Jaycie Holland	X		Stanly County
Jeff Howell	X		Yancey County
Valecia Jacobs	X		Columbus County
Anna Johnson	X		Washington County
Mike Kearny	X		AT&T
William Kehler	X		McDowell County
Terry Lail	X		Burke County
Todd Lankford	X		Wilkes County
Vivian Lassiter	X		Vance County
Jonathan Lemmond	X		Scotland County
Kim Lewis	X		Brunswick County
Patti Long	X		Brunswick County
Jessica Lowe	X		Forsyth County

APPEARED BY NC 911 BOARD 9/30/2022

Guests	In Person	Via MS Teams	Organization
Jimmy MaChipness	X		Carteret County
Nina Cruz-Maiorano	X		City of Jacksonville
Kimberley Mangum	X		Warren County
Travis McGhee	X		Cabarrus County
Dale McInnis	X		Richmond Community College
Stori McIntyre	X		Cleveland County
Tricia McKnight	X		Hoke County
Joseph Mello	X		Duplin County
Christine Moore	X		Guilford-Metro
Melanie Mullinax		X	Unknown-joined after roll call
Kayla Mullins	X		Lincoln County
Tammy Myers	X		Davie County
Mary Beth News	X		Currituck County
Scott Niblock	X		Iredell County
Jonathan Nixon	X		Perquimans County
Kodi Norton	X		Yancey County
Kevin Parsons	X		Richmond Community College
Cheyenne Pete	X		Eastern Band of Cherokee Indians
Laurie Piche	X		Orange County
Rodney Pierce	X		Davie County
Kelley Portiss	X		Nash County
Linda Powell	X		Edgecombe County
Lakeshia Ransom	X		Northampton County
Dianne Raynor	X		Harnett County
Mary Rector	X		Alleghany County
Lisa Reid	X		City of Fayetteville
Brett Renfrow	X		Johnston County
Angela Richardson	X		Tarboro PD
Brent Robertson	X		Surry County
Ronnie Rombs	X		Lincoln County
Daniel Roten	X		Alleghany County
Sharon Rowell	X		Pender County
Derrick Ruble	X		Buncombe County
Jack Scarborough	X		Dare County
Scott Schiefelbein	X		Rutherford County
Todd Seagle	X		Macon County
Eileen Selby (252-475-5847)		X	Dare County
Cameron Sexton	X		Transylvania County
Kevin Shook	X		Transylvania County
Brian Short	X		Vance County
Stephen Sigmon	X		Alamance County
Ray Silance	X		Onslow County
Bob Smith	X		Richmond County
Brian Smith	X		AT&T
Kristy Smith	X		City of Jacksonville
Amy Snider	X		Watauga County

APPROVED BY NC 911 BOARD 9/30/2022

Guests	In Person	Via MS Teams	Organization
Karen Snyder	X		Henderson County
Lisha Stanley	X		Henderson County
Jason Steward	X		Martin County
Jimmy Stewart	X		Hoke County
Janna Suttle	X		Ashe County
Herb Swaim	X		Forsyth County
Misty Tabor	X		Swain County
Zachary Taylor	X		Martin County
Frank Thomason		X	Mission Critical Partners
Kyle Thaggard	X		City of High Point
Demarcus Thompson	X		Hertford County
Jimmie Turbeville	X		Johnston County
Chris Vernon	X		Duplin County
Suzanne Walker	X		Raleigh-Wake
Tangela Walker	X		City of Durham
Tammy Watson	X		Pineville PD
Herman Weiss	X		Chowan County
Travis Wilkerson	X		Richmond County
Stephen Williams	X		New Bern PD
James Wilson	X		Gaston County
Stephanie Wiseman	X		Mitchell County
Doug Workman	X		Cary PD
Phil York	X		Rowan County
919-743-7433		X	Unknown-joined after roll call
919-996-5030		X	Unknown-joined after roll call
910-546-2685		X	Unknown-joined after roll call
803-807-6219		X	Unknown-joined after roll call
864-714-9850		X	Unknown-joined after roll call
919-819-1525		X	Unknown-joined after roll call
910-800-0832		X	Unknown-joined after roll call
336-318-6912		X	Unknown-joined after roll call
352-672-4039		X	Unknown-joined after roll call

Call to Order – Secretary and Board Chairman Jim Weaver called the meeting to order at 9:00 AM and asked to proceed with the roll call.

Roll Call – Ms. Harris advised Ms. Falco would call the roll of attendees and Ms. Templeton would serve as the technical facilitator for the meeting.

1. **Chair's Opening Remarks** – Chairman Weaver thanked everyone in attendance, especially all PSAP Managers. He began the meeting by wishing Ms. Harris, Ms. Conner, Ms. Gardner, Ms. Falco, and Ms. Templeton a Happy Birthday with each of them celebrating in August and September. Chairman Weaver encouraged those in attendance to share thoughts and ideas about the future of NG911 with staff and Board members. He emphasized the importance of cybersecurity and the funding identified to remediate the vulnerability assessment. Chairman Weaver asked the community leaders in attendance to assist in sharing the Affordable Connectivity Program (ACP) in NC which enables eligible households to receive a \$30.00 per month benefit to offset the cost of high-speed internet.

2. **Ethics Awareness/Conflict of Interest Statement** – Pursuant to G.S. 138A-15(e), Chairman Weaver read the Ethics Awareness/Conflict of Interest statement as published in the agenda. No conflict was indicated.

3. **Public Comment** – Chairman Weaver read the invitation for public comment as published in the agenda. No public comment was indicated.

4. **Consent Agenda** – Chairman Weaver asked Ms. Harris to proceed with the consent agenda.

a) Minutes of Previous Meeting - June 24, 2022

b) NG 911 Reserve Fund

June 2022 Fund Balance

\$ 76,125,411

June 2022 Disbursement	\$ 3,709,069
July 2022 Fund Balance	\$ 76,694,111
July 2022 Disbursement	\$ 2,419,955
c) CMRS Account	
June 2022 Account Balance	\$ 2,787,472
June 2022 Disbursement	\$ 0.00
July 2022 Account Balance	\$ 2,510,610
July 2022 Disbursement	\$ 385,149
d) PSAP Account	
June 2022 Account Balance	\$ 18,228,802
June 2022 Disbursement	\$ 3,904,705
July 2022 Account Balance	\$ 20,503,778
July 2022 Disbursement	\$ 3,520,937
e) PSAP Grant/Statewide Projects Account	
June 2022 Account Balance	\$ 23,594,722
Grant Funds Committed	\$ 21,804,586
July 2022 Account Balance	\$ 21,050,502
Grant Funds Committed	\$ 22,598,799
f) Grant Project Updates per Reports	

Mr. Bone made a motion to accept the consent agenda as presented. Ms. Wright seconded the motion. Ms. Falco conducted the roll call vote. All members present voted, and the consent agenda was unanimously approved. *The roster of roll call votes for all action items for this meeting are included below as part of these minutes.*

5. **Executive Director Report** – Ms. Harris congratulated Chairman Weaver on his one-year anniversary serving as the Chair of the NC 911 Board.
 - a) Biennial Audit – Ms. Harris noted Ms. Tapler is preparing for the biennial audit for fiscal years 2021 and 2022, with anticipated engagement from the State Auditor’s office in December or January.
 - b) NextGen 911 Migration Status – [Live Status Map](#) – Ms. Harris reported 124 PSAPs out of 127 PSAPs have migrated to the ESInet.
 - c) NextGen 911 GIS Status Map – Two PSAPs remain to reach i3 status. Ms. Harris reported that Matt McLamb (CGIA) would provide more information during the Technology Committee report and continues to work with the PSAPs to assist in reaching i3 status.
 - d) NC 988 Planning Coalition/National Suicide Prevention Lifeline – Ms. Harris remains engaged with the 988 Planning Coalition in NC. She added that following the Board meeting, during the PSAP Manger’s meeting afternoon session, the FCC and 988 Crisis Center will present about 988.
 - e) NASNA Regional Interoperability Workshop (Washington, DC) – Ms. Harris will attend the workshop in September along with Greg Hauser as the SWIC, Ms. Reeder as legal counsel, Monica Fuller as NC DIT’s legislative liaison, and Tom Rogers.
 - f) Eastern Region PSAP visits – Ms. Harris displayed pictures from the PSAP visits to Onslow County, Pender County, and the City of Jacksonville with Chairman Weaver, Ms. Harris, Ms. Turbeville, and Ms. Falco.
 - g) Legal Brief – Ms. Reeder stated she had been working with staff to update the Approved Use of Funds List, and ensure changes align with legislation and Administration Code. Ms. Reeder emphasized staff has spent many hours working on this revision and commended the staff’s time and dedication to this effort. She is also working with staff to update the Backup Plan policy, working with the Standards Committee PSAP Review Subcommittee regarding the PSAP Review IFB, and working with vendors to address historical data issues. She is also meeting with DIT’s legislative liaison to address Board legislative initiatives for the 2023 legislative session. The Executive Committee will be convened to review these initiatives before they are sent to the General Assembly. She reminded all present that the Sheriffs Training and Standards Commission is engaging in rulemaking that affect its training requirements for telecommunications and all comments on that rulemaking should be sent to the Commission directly.
6. **Executive Committee Report** – Mr. Shipp advised there were no matters for the Committee to report.
7. **Funding Committee Report** – Mr. Bone advised the Funding Committee did not meet in August. In July, the Committee reviewed the proposed changes to the Approved Use of Funds list. In September, the Committee anticipates bringing funding reconsiderations before the Board at its September meeting.

8. **Finance Team Report** – Ms. Falco advised the finance team has been preparing for the August PSAP Managers meeting and the August Board meeting. Ms. Falco attended the APCO 2022 Conference in Anaheim, California. She shared pictures and described how much she enjoyed attending the conference and the educational sessions. Ms. Templeton advised she has worked on revenue expenditure reports, eligibility requests, preparations for the August PSAP Managers meeting, and worked on reviewing PSAP comments for the Approved Use of Funds list. She gave an update on the status of PSAP revenue expenditure reports as of August 25, 2022. For FY2020, 126 are finalized, and one report is in the clarification process. For FY2021, 108 are finalized, 15 are in the clarification process, and 5 are awaiting the signed revised report. She provided a reminder that the FY2022 revenue expenditure reports are due September 1, 2022.

9. **Grant Committee Report**

- a) PSAP Grant Program Progress Reports – The following grant recipients presented brief updates on the progress of their projects.
- Onslow County 911 – Mr. Silance presented an update on the CAD Interoperability Project between Onslow County and the City of Jacksonville. Mr. Silance is preparing to close out the grant with a CAD go-live date expected October 18.
 - Wilson County 911 – Mr. Williford was unable to attend the meeting due to illness. Ms. Gardner presented the progress report related to the consolette grant award. NC Viper requires all active radios on the Viper system ready to receive TDMA by July 1, 2025. Wilson County installed the new Motorola consolettes and completed the project on May 24.
 - Polk County 911 – Mr. Gregg presented an update on Polk County's renovation and relocation project. Polk County has completed interviews with architect firms, and contract negotiations are complete. It will be presented before the Polk County Commissioners in September. They will begin working with the architect on the design process.
 - Chowan County 911 – Mr. Weiss presented an update on the backup radio project. The project was completed on June 30. All equipment is up and running, and Chowan County is preparing for the grant drawdown.

Jude O'Sullivan joined the meeting at 9:25 AM via MS Teams.

- b) FY2023 PSAP Grant Recommendations – The NC 911 Board Grant Committee met on Wednesday, June 29, 2022, for the initial review of the grant applications for the FY2023 PSAP Grant Program Cycle. There were seventeen (17) applications received, requesting a total of \$27,889,632.99. Seven (7) applications were determined to be incomplete and lacked the required/supporting documentation. The remaining ten (10) applications proceeded in the review process. Applicants appeared virtually at separately scheduled times on Friday, July 15, and Wednesday, July 20, to present their projects to the Committee. The Committee convened on Monday, August 1 for final review and recommendations to the Board.

In consideration of G.S. 143B-1407(b), the following recommendation comes to the Board in the form of a motion from the actions of the Committee at the referenced meetings for the FY2023 PSAP Grant Program. The total recommended grant award dollar amount for the FY2023 grant cycle is \$13,672,671.70. The recommended grant awards also identify approximately \$373,185.25 in potential PSAP reconsideration requests. Some awards are for the grant as submitted, while others are for the specific amount as listed. All awards are contingent upon final review and validation of the identified components of grant funding eligibility, and upon each grantee's acceptance of the amount awarded for completion of the project as presented in the grant application. PSAPs are listed in alphabetical order.

- Ashe County Communications (Radio Workstation Upgrade) – \$226,750.28 per grant request.
- Brunswick County Communications (Direct VIPER Connection Backup Radio System) - \$238,721.50 per grant request.
- Chowan County Central Communications (Motorola Radio Project) – \$211,833.15 per grant request.
- Cleveland County Communications (Cleveland County 911 Facility Project) – 75% of the requested grant amount of \$6,715,460.00, for an award of \$5,036,595.00.
- Columbus County Central Communications (Renovation Project for a New 911 Center) – Incomplete application that did not provide specific details necessary for grant award determination
- Currituck County Communications (Currituck County Radio System Upgrade) – Incomplete application. Lacking required documentation.

- Holly Springs Public Safety Center (Communications, Radio, Fifth Overflow Position and Recorder Replacement) – Incomplete application. Lacking required documentation.
- Johnston County Communications (Radio and Paging Infrastructure Upgrade) – \$1,756,657.27 per grant request.
- Lenoir County 911 (APX Consolettes & MCD5000 Desk sets) – Incomplete application due to the FY2020 and FY2021 revenue expenditure reports were not finalized at the time of application submission.
- Macon County Communications (Viper Radio Console Upgrade) – Incomplete application. Lacking required documentation.
- Madison County 911 (Madison County Dispatch System Improvement) – \$224,147.61 per grant request.
- Moore County Emergency Communications (NC Viper Console and Infrastructure) – Incomplete application. Lacking required documentation.
- Mt Holly Police Department (Mount Holly Police Department Technology Grant) – \$216,327.67 per grant request.
- Perquimans County Communications (Perquimans FY23 End of Life Equipment Replacement Project) – \$864,002.50 per grant request.
- Stanly County Emergency Communications (CAD Replacement) – Incomplete application. Lacking required documentation.
- Surry County Communications Center (Radio Replacement Project) – Incomplete application. Lacking required documentation.
- Yancey County 911 (Yancey County Primary PSAP) - \$4,897,636.72 per grant request.

Mr. Shipp advised the recommendation comes to the Board in the form of a motion from the Grant Committee being presented as a single recommendation. Ms. Falco conducted the roll call vote. All members present voted, and the motion was unanimously approved. *The roster of roll call votes for all action items for this meeting are included below as part of these minutes.*

The following action was also taken by the Committee at its August 1 meeting regarding the continuation of the Priority One Collaboration Grant. In consideration of G.S. 143B-1407, the Committee recommends the continuation of the Priority One Collaboration Grant for FY2023 with a minimum amount of \$5,000,000.00, to open in October 2022. This recommendation comes to the Board in the form of a motion from the Grant Committee. Ms. Falco conducted the roll call vote. All members present voted, and the motion was unanimously approved. *The roster of roll call votes for all action items for this meeting are included below as part of these minutes.*

Jeff Ledford joined the meeting at 9:38 AM via MS Teams.

The following action was taken at the same Committee meeting on August 1 regarding the creation of a second grant cycle for FY2023. The Committee recommends the creation of an FY2023B grant cycle that will run concurrent with the Priority One Collaboration Grant and will open in October 2022. This recommendation comes to the Board in the form of a motion from the Grant Committee. Ms. Falco conducted the roll call vote. All members present voted, and the motion was unanimously approved. *The roster of roll call votes for all action items for this meeting are included below as part of these minutes.*

c) General Report – Mr. Shipp advised there were no other matters for the Committee to report.

10. Standards Committee Report – Ms. Wright advised the Standards PSAP Review subcommittee has reviewed responses to the IFB for the vendor to conduct PSAP Assessments (formerly Peer Reviews). Ms. Wright hopes by October or November a contract will be in place with the vendor selected. Ms. Harris mentioned once the vendor is chosen, the PSAP Assessment Coordinator position will be posted, hired, and will work alongside the vendor while completing the PSAP Reviews. The PSAP Assessment Coordinator will continue performing PSAP Assessments once the vendor contract is complete.

11. Technology Committee Report – Mr. Rogers gave an update on migrations. There are 124 PSAPs operational on the ESInet with three sites remaining. Wilkes County is scheduled for August 30. Northampton County is scheduled for November 2. Anson County is delayed and working with the originating service provider (OSP) to resolve ESInet interconnection issues. Current migration demographics include 54 hosted Vesta, 49 hosted Viper, and 21 ESInet-only. The total population served by NG911 is 10,477,959 covering 99% of the population. The total land mass covered by

NG911 is 47,328.70 square miles, which is 96% of the State. Mr. Rogers asked Matt McLamb to present the GIS status and i3 demographics while the live status map was displayed. Mr. McLamb reported that as of earlier that morning, all PSAPs are i3 and the GIS data is in maintenance mode.

Mr. Rogers reminded all present of the ongoing RapidDeploy Eclipse admin training offered since July 20 for hosted Vesta and training will be offered through the end of September. There are two sessions per week and access to the online academy. RapidDeploy is continuing to work on completing the VIPER platform. Once complete, admin training will open to hosted VIPER sites. ESInet-only sites will have training after the hosted offering sites.

Mr. Rogers provided a SIP admin update for Union County and Perquimans County. Union County is the first from the VIPER platform with fully operational inbound and outbound lines. Perquimans County is the first on the Vesta platform with operational outbound lines, the inbound lines will be scheduled soon. The remaining three PSAPs will be completed by the end of the year. Mr. Rogers thanked the PSAPs interested in SIP admin lines for signing up during the PSAP Managers Meeting.

Mr. Rogers provided an update on FirstNet to explore the feasibility of diversity and redundancy options. The Cybersecurity Ad Hoc subcommittee is working with the Cybersecurity and Infrastructure Security Agency (CISA) to plan tabletop exercises for each region in spring 2023. The Ad Hoc Committee is preparing a survey to collect information from PSAPs on who currently utilizes multi-factor authentication (MFA) and how it is integrated. This is an effective layer of security that can assist PSAPs. Chairman Weaver added 95% of ransomware attacks could be prevented by implementing and utilizing MFA.

Mr. Dotson reported that Bernard Gardner and Evan Warner transitioned from contractors to full time 911 Board State employees effective August 22. Mr. Dotson looks forward to expanding the NMAC staff to further support NC PSAPs. Mr. Dotson advised the NMAC renovation is moving forward with updates to the OC-25 for the NC Department of Construction. The Board is awaiting design plans and a timeline from Smith Sinnet Architecture. Mr. Rogers advised construction costs are trending higher than initially expected, but the project is moving forward as planned. Ms. Harris advised a budget amendment will be presented at the September Funding Committee and Board meetings due to costs being more than anticipated.

Mr. Briggs presented three PSAPs are left to migrate. The originating service provider (OSP) migrations are ahead of schedule. T-Mobile and Verizon will be cutover to ESInet away from the legacy network completely by the end of the year. AT&T mobility is continuing migrations to ESInet.

- 12. 911 Regional Coordinator Reports** – Ms. Turbeville visited eight PSAPs over the last month. She has been busy with the Grant Committee, reviewing the Approved Use of Funds List, and the Education Committee.

Mr. Newberry attended the Union County Emergency Operations Center's PSAPs ribbon cutting. Mr. Newberry worked closely with Anson County on the call handling hardware issues and transitioning the PSAP to VIPER call handling equipment. He thanked Mr. Briggs and the AT&T project team, Intrado project team, Mr. Rogers, Mr. Dotson, and Ms. Harris for their assistance resolving issues.

Ms. Gardner has been working on updating the PSAP assessments form. She has had numerous requests from PSAPs ready for the assessment and encouraged PSAPs to reach out to the Regional Coordinator to begin preparing for the assessment. Ms. Gardner worked with two PSAPs on internet service for RapidDeploy.

Ms. Conner worked with the Rules and PSAP Review subcommittee on the PSAP Assessment IFB. She has been working on the job description for the PSAP Assessment Coordinator position. Ms. Conner attended the APCO International Conference in Anaheim, CA. Ms. Conner attended the July NC NENA/APCO chapter meeting in Hendersonville, NC, and following the meeting a mental health training was held. Ms. Conner visited Avery County, which had just installed new console furniture and refreshed the PSAP with new paint and window coverings. She visited Polk County and Transylvania County, which allows her to say she has visited all PSAPs in the Western region! Ms. Conner facilitated a call between Buncombe County and New Hanover County as Buncombe begins planning alt, overflow, and abandonment routing plans with PSAPs across the State.

13. Education Committee Report – Mr. Greene thanked Ms. Turbeville for her work for this Committee.

- a) Training Course Request: Denise Amber Lee Center Supervisor Course – Ms. Turbeville presented Stanly County’s request for the Denise Amber Lee Center Supervisor Course to be eligible for 911 funding. The four-week online course aligns with supervisor skills in the 911 center. There is an application piece after the course completion for three months to work with the attendee with knowledge transfer and real-life learning with a mentor. Mr. Greene advised this recommendation comes to the Board in the form of a motion from the Education Committee. Ms. Falco conducted the roll call vote. All members present voted, and the motion was unanimously approved. *The roster of roll call votes for all action items for this meeting are included below as part of these minutes.*
- b) Recruitment Campaign – Public Service Announcement Update – Mr. Greene reminded those in attendance of the recruitment campaign video posted on the website for PSAPs to use on social media platforms. The pilot program ran in the greater Durham market provided baseline results for applications submitted. A 68% increase in the number of applications received in the test market. The Committee decided it would be beneficial to roll this out statewide. The staff is working with Ms. Reeder regarding the procurement process. Once the procurement process is complete, a recommendation will come before the Committee and Board.
- c) RCC 911 Communications and Operations Associate Degree – Mr. Greene advised a week ago, Ms. Harris, Ms. Wright, Ms. Turbeville, and he met with Dr. McInnis from Richmond Community College to partner with the Community College system to provide educational opportunities. Mr. Greene introduced Dr. McInnis and Mr. Parsons from Richmond Community College (RCC) to make the announcement. Dr. McInnis thanked the Board for allowing them to attend the meeting and for the long-standing partnership. Dr. McInnis thanked Ms. Harris and Ms. Turbeville for taking the initiative and reaching out to RCC on how to move forward with the concept. This will expand telecommunicator opportunities and provide more credentials. Dr. McInnis presented the new Associates of Applied Science in 911 Communications and Operations Degree that will available next fall at Richmond Community College. This will be an aggressive timeline to make this degree available. Mr. Greene advised the intention for the program is for recruitment and advancement in the industry. Ms. Harris thanked Dr. McInnis for the opportunity. Ms. Harris advised it was Mr. Jimmy Stewart who expressed his desire for the partnership with the Community Colleges when he was a member of the Education Committee.
- d) General Committee Report – Ms. Turbeville advised in a partnership with Lumberton Communications and Mr. Bill French, the Board will sponsor a 40-hour course, NENA’s Center Manager Certification Program. It is planned for March 6-10, 2023, and registration is being finalized now. The Board will pay for one person per PSAP, and the travel and accommodations are Emergency Telephone System Fund (ETSF) eligible. Ms. Harris reiterated one person per PSAP, and if spots are still available a second person will be eligible until all 35-40 spots are filled. If NC does not fill the class, it will be opened nationally.

APPROVED BY NC COM. BOARD 09/30/2022

14. **Recognition of the 2021 PSAP Executive Management Certificate Participants** – Chairman Weaver and Ms. Harris joined Dr. McInnis, Ms. Wright, and the Regional Coordinators in recognizing the graduating class of the PSAP Executive Management Certificate Program, honoring them with a certificate of completion for the course. This class included the following individuals:

Student	PSAP	Region	Title
Matt Boyles	Stokes County	North Central	Communications Director
Jeryl Brown-Anderson	Orange County	North Central	Recruitment and Outreach Coordinator
Bridgett Cerce	Moore County	South Central	Communications Specialist
Belinda Clawson	Jackson County	Western	911 Director
Brandon Crone	Macon County	Western	911 Addressing Coordinator/Lead Telecommunicator
Ninouschka Cruz	Jacksonville Police	Eastern	Telecommunicator III/Shift Supervisor
Peggy Dalley	Wilmington Police	Eastern	Virtual Response Specialist
Sonja Floyd	Gaston County	South Central	911 Operations Manager
Janet Freshour	Onslow County	Eastern	Telecommunicator
Pamela Graham	New Hanover County	Eastern	911 Supervisor
Kyle Griffin	Stanly County	South Central	911 Director
Henry Hedgepeth	Halifax County	North Central	Telecommunications Manager
Diana Henderson	Wake Forest Police	North Central	Unknown
Megan Howe	Jacksonville Police	Eastern	Supervisor Police and Public Safety Communications
Nena Jacobs-Dearth	Rowan County	South Central	Unknown
Heather Joyner	Franklin County	North Central	Unknown
Jeffrey Kulp	Formerly Bladen County	Eastern	Unknown
Linda Lilly	Wake Forest University Police	North Central	Communications Specialist
Jessica Lowe	Forsyth County	North Central	Unknown
Kayla Mullins	Lincoln County	South Central	Unknown
Amy Reagan	Franklin County	North Central	Shift Supervisor
Kito Romans	Formerly Carteret County	Eastern	Unknown
Lynn Slycord	Kings Mountain Police	South Central	911 PSAP Communications Manager
Nancy Via	Winston-Salem State University Police	North Central	Communications Specialist
Travis Wilkerson	Richmond County	South Central	Deputy Director
James Wilson	Gaston County	South Central	Quality Assurance Supervisor
Stephanie Wiseman	Mitchell County	Western	Communications Manager

15. **Other** – Ms. Harris thanked those in attendance and provided logistics for lunch and the afternoon session for the PSAP Managers Meeting.

APPROVED BY NC

Roster of Roll Call Votes:

<p style="text-align: center;">NORTH CAROLINA 911 BOARD MEETING ROLL CALL VOTE Friday, August 26, 2022</p>					
NC 911 Board Members	4. Consent Agenda	9. b) FY2023 PSAP Grant Recommendations	9. b) FY2023 Priority One Collaboration Grant	9. b) FY2023-B Grant Cycle	13. a) Training Course Request Denise Amber Lee Center Supervisor Course
David Bone, Executive Director, Eastern Carolina Council (North Carolina Association of County Commissioners)	Y	Y	Y	Y	Y
Tommy Cole, Fire Chief, City of Graham (NCSFA)	Y	Y	Y	Y	Y
Greg Coltrain, VP Business Development, Wilkes Communication/River Street (LEC)	Y	Y	Y	Y	Y
Brian Drew, Manager of Customer Design and Implementation, CenturyLink/Lumen (LEC)	Y	Y	Y	Y	Y
Bo Ferguson, Deputy City Manager, City of Durham (NCLM)	Y	Y	Y	Y	Y
Greg Foster, Director of Communications, Alexander County (NC Association of Rescue EMS)	Y	Y	Y	Y	Y
Chuck Greene, Director of Government Affairs, AT&T (LEC)	Y	Y	Y	Y	Y
J.D. Hartman, Sheriff, Davie County (NC Sheriff's Association)	Y	Y	Y	Y	Y
Melanie Jones, Director, Guilford-Metro 911 (APCO)	Y	Y	Y	Y	Y
Lee Kerlin, RF Engineer, TMobile Sprint (CMRS)	Y	Y	Y	Y	Y
Jeff Ledford, Chief, City of Shelby Police Department (NCACP)	Excused	Excused	Excused	N/P	Y
John Moore, Regional Manager, Government and Education Sales, Spectrum Communications (VoIP)	Y	Y	Y	Y	Y
Jude O'Sullivan, Chief Customer Officer, Carolina West (CMRS)	Excused	Y	Y	Y	Y
Jeff Shipp, Vice President of Operations (Ret.), Star Telephone (LEC)	Y	Y	Y	Y	Y
Earl Struble, Sr. Manager Verizon Response, Verizon Wireless (CMRS)	Y	Y	Y	Y	Y
Secretary Jim Weaver, 911 Board Chair (NC DIT)	Y	Y	Y	Y	Y
Donna Wright, Director (Ret.), Richmond CO Emergency Services (NENA)	Y	Y	Y	Y	Y

Adjourn – Chairman Weaver adjourned the meeting at 10:30 AM.

Next NC 911 Board Meeting - Friday, September 30, 2022, 10:00 AM – 12:00 PM
 VIA Simultaneous Communication

