



North Carolina 911 Board
Education Committee Meeting
APPROVED - Minutes
Thursday, March 25 @ 2:00PM to 4:00PM
Virtual – Meeting was conducted using simultaneous communication.

Meeting Attendees:

Committee Members	Phone	In Person	Not in Attendance	Guests	Phone	In Person
Jeryl Anderson	X			Lt. Williams (New Bern Police)	X	
Chuck Greene	X			Tom Brubaker (New Bern Police)	X	
Grayson Gusa			X			
J.D. Hartman	X					
Heather Joyner	X					
Hope Downs	X					
Brian Short	X					
Jimmy Stewart	X					
Donna Wright	X					
Staff	Phone	In Person	Not in Attendance			
Richard Bradford	X					
Stephanie Conner	X					
Kristen Falco	X					
Tina Gardner	X					
Pokey Harris	X					
Gerry Means	X					
Stanley Meeks	X					
David Newberry	X					
Marsha Tapler	X					
Sarah Templeton	X					
Angie Turbeville	X					

Agenda

1. Chair Opening Remarks – Mr. Greene kicked off the meeting welcoming the group.
2. Roll Call – Mr. Greene asked Ms. Turbeville to conduct the roll call.
3. Executive Director Opening Remarks – Ms. Harris welcomed the committee members and guests. She shared Chief Tommy Cole will be joining the Board replacing Buddy Martinette for the NC State Firefighter’s Association. Chief Cole is from Alamance County. Ms. Harris expressed her excitement about the PSA Recruitment Project that will be discussed at today’s meetings.
4. Approval of March Minutes – Mr. Greene asked committee members if they had reviewed the minutes and if anyone had any suggested edits or needed changes, if not he asked for a motion to approve the minutes. Ms.

Wright made a motion to approve and Ms. Anderson seconded the motion. The minutes were approved unanimously.

Committee Members	Yes	No
Jeryl Anderson	X	
Chuck Greene	X	
J.D. Hartman	X	
Heather Joyner	X	
Jimmy Stewart	X	
Donna Wright	X	

Note: Hope Downs and Brian Short were not present for the vote. Hope Downs joined the meeting at 2:08pm. Brian Short joined the meeting at 2:10pm.

5. Legislative Review – Mr. Bradford provided committee members with a legislative update regarding various NC bills that have been introduced in this legislative session and the Consolidated Appropriations Act, 2021, HR 133, (“Cares Act II”) text of 47 USC 615a-1. See agenda packet for handout. NC HB404 Immunity for 911 Dispatchers was just introduced and did not make the agenda packet. Comments for the FCC 911 Fee Diversion NPRM closes April 2; thus far groups such as NASNA, NENA and APCO have provided comments. Ms. Harris informed committee that Mr. Bradford has been nominated to participate in the strike force that is mentioned in the FCC 911 Fee Diversion NPRM.
6. Technology Update – Mr. Means reported 77 PSAPs are now live on the ESInet with the latest migration on March 24 for Moore County 911. The team is working toward the milestone of 100 PSAPs migrated, scheduled to occur in August. The State Highway Patrol will begin migrating to the ESInet next month. A 90-day extension for the cybersecurity assessments was granted by the Board at last month’s meeting; assessments have begun for 125 of the 127 PSAPs, with 76 final reports issued. Ms. Harris added a report out to full Board will be given in August.
7. Information Aids/Fact Sheets – Mr. Means reviewed the ESInet document with the committee. Mr. Meeks reviewed the NMAC handout. Mr. Greene asked staff to prepare a final design for next month’s meeting.
8. PSA Recruitment – Ms. Turbeville shared with committee a conference call was conducted with Adam Wasserman, Washington State 911 Director to learn more about their PSA recruitment campaign. To explore and collect further information, staff enlisted John Moore, Board Member who coordinated a call with Cindy Morgan, Media Consultant with Charter. She will be working on an initial proposal with information and pricing for further discussion. Mr. Greene shared the recruitment video from Washington State and a second video for recruitment for volunteer firefighters. Committee members provided positive input and suggestions for the PSA and website.
9. New Business – Jimmy Stewart brought to committee the NECI Basic Telecommunicator Certification being taught in high schools. There was much discussion about the program. Ms. Harris suggested staff reach out to Dr. Barbour with NC Department of Public Instruction to learn more about the program.

Meeting was adjourned at 3:44PM

Next Committee Meeting: Thursday, April 22 at 10am