



**North Carolina 911 Board  
Education Committee Meeting  
MINUTES  
July 21, 2022  
1:00 PM to 2:00 PM  
Microsoft Teams, Raleigh, NC**

*Meeting was Conducted via the use of Simultaneous Communications*

<u>Members on Phone</u>	<u>Staff on Phone</u>	<u>Others on Phone</u>
Jeryl Anderson	Stephanie Conner	Krystal Tutwiler – Perquimans
Chuck Greene	Kristen Falco	Summer Andrews – Hickory
J.D. Hartman	Tina Gardner	
Jimmy Stewart	Pokey Harris	
	David Newberry	
	Amanda Reeder	
	Tom Rogers	
	Marsha Tapler	
	Sarah Templeton	
	Angie Turbeville	

1. **Chair’s Opening Remarks** – The meeting was called to order at 1:06 PM by Mr. Greene by welcoming committee members and staff.
2. **Roll Call** - Ms. Turbeville proceeded to call the roll
3. **Approval of April 2022 Minutes (Vote Required)** -

<b>Approval of April 2022 Education Committee Minutes</b>		
<b>Committee Member</b>	<b>Vote to Approve</b>	<b>Vote to Not Approve</b>
Jeryl Anderson	Y	
Chuck Greene	Y	
J.D. Hartman	Y	
Jimmy Stewart	Y	

4. **Executive Directors Opening Remarks** – Ms. Harris welcomed committee members.
5. **Technology Update** – Mr. Rogers reported as of today, there are 124 PSAPs live on the ESInet, with only 3 sites left to onboard to the ESInet. The next site will be in Wilkes County in late August. Current PSAP demographics are 54 Hosted Vesta, 49 Hosted

Viper and 21 ESInet only. Seymour Johnson AFB is now in the procurement stages of the ESInet contract with AT&T. This will be the first military base in NC and first in the country connected to AT&T nationwide ESInet. NC Emergency Management (NCEM) 24-hour watch has just moved to the procurement stage of ESInet with AT&T. The Cybersecurity ad hoc committee was announced by the Technology Committee to work on a remediation project. The Board can expect a project announcement in October. There are three counties left to finish the Statewide GIS project; Cleveland, Lincoln, and Onslow. All should be completed by July 1. The "NG911 Days Since Last Upload by PSAP and County" webpage built and maintained by NC CGIA continues to be a valuable tool in keeping GIS data updated. This map highlights the frequency of GIS updates and supports the governance policy being developed. Last week, two GIS informational sessions were held by CGIA (Matt McLamb) and GEOComm (Jessica Bierman) to offer refreshers to PSAP and GIS staff on the importance of i3 mapping data and the process of updating. There was a good turnout and multiple questions. On the data analytics project, RapidDeploy will provide training starting in July through September. There are two sessions per week. RapidDeploy Academy is available now. Full implementation is expected in October. ECaTS will remain available through the end of 2022. The Funding Committee introduced a motion that was approved by the Board to approve 50% for the CAD-to-CAD cloud-based subscription service such as the Unify hub, provided PSAPs and provide formal agreement to receive and dispatch 911 calls (ILAs, SOGS, SOPS) between primary PSAPs and to include secondary PSAPs. The motion also provides that for those PSAPs with formal agreements in place for approval of 100% of the eligible costs of the CAD-to-CAD cloud-based subscription service if the vendor can provide an invoice showing eligible and ineligible costs clearly notated. Mr. Rogers also presented an NMAC staffing update, as there are two new employees, Tyree Grant and Giorgio Bruner.

6. **NC NENA/APCO Pre-Conference Sponsorship** - Ms. Anderson expressed that NC NENA and NC APCO had a very successful conference with 330 attendees, of which 91 were first-time attendees. The conference provided 22 educational sessions. For the APCO Class, *Disaster Operations and the Communications Center*, there were 20 attendees. For the NENA Class, *Tactical Dispatch*, there were 20 attendees. Both classes were very successful. The telecommunicators were there energetically at 8 AM on a Sunday. The conference committee was very pleased with the turnout. Ms. Harris expressed that the conference was very successful for staff and received lots of good feedback from the telecommunicators who attended.
7. **Recruitment Campaign** – Ms. Turbeville shared that due to unforeseen circumstances the procurement process had been delayed. As of this week, an update was given and hopefully, at the next committee meeting, staff will have more information to share. Ms. Turbeville asked committee members to share their current recruitment needs. Ms. Anderson shared that Orange County is down to minimum staffing. The director is having to work a console to assist with staffing needs. She also shared information on the new Durham Tech 911 academy. Durham Tech 911 Academy will graduate on Saturday. The 9-week, 130-hour program started with 14 students with 4 of these already having full-time time jobs. Durham Tech will be hosting a job fair to assist the graduates in finding employment. The next 911 Academy will start in September. Mr. Greene and Ms. Harris congratulated Ms. Anderson and the program. An inquiry was asked regarding the cost of the class. Class is around \$400, and the fee is waived if the student is employed with a public safety agency. Ms. Anderson added that she believed

grant opportunities are available through Durham Tech.

- 8. Public Safety Administration Associate Degree** – Ms. Turbeville shared that an official letter from the Executive Director was sent to Richmond Community College requesting the degree program be offered online to telecommunicators. The community college has requested a meeting in August.

The meeting was adjourned at 1:51 PM

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