



North Carolina 911 Board
Education Committee Meeting
Approved- Minutes

May 27, 2021, 10:00am to 11:00am

Virtual – Meeting was conducted using simultaneous communication.

Meeting Attendees:

Committee Members	Phone	Not in Attendance	Guests	Phone	In Person
Jeryl Anderson	X		Corrine Rust (Charlotte Medic)	X	
Chuck Greene	X				
Grayson Gusa	X				
J.D. Hartman	X				
Heather Joyner	X				
Hope Downs	X				
Brian Short		X			
Jimmy Stewart	X				
Donna Wright	X				
Staff	Phone	Not in Attendance			
Richard Bradford	X				
Stephanie Conner	X				
Kristen Falco	X				
Tina Gardner	X				
Pokey Harris	X				
Gerry Means	X				
Stanley Meeks		X			
David Newberry	X				
Marsha Tapler	X				
Sarah Templeton	X				
Angie Turbeville	X				

Agenda

1. **Chair Opening Remarks** – Mr. Greene kicked off the meeting by welcoming the committee and guests.
2. **Roll Call** – Mr. Greene asked Ms. Turbeville to conduct the roll call.
3. **Executive Director Opening Remarks** – Ms. Harris welcomed committee members and guests.
4. **Legislative Review** – Mr. Bradford stated there are no new updates to provide committee since the last meeting. Ms. Harris announced that Richard Bradford had been selected to serve on the FCC 911 Strike Force. The goal of the Strike Force is to expeditiously end 911 fee diversion.

Hope Downs and Donna Wright joined at 10:07 AM

5. **Approval of April Minutes** – Mr. Greene asked committee members if they had reviewed the minutes and if anyone had any suggested edits or needed changes, if not he asked for a motion to approve the minutes. Ms. Wright made a motion to accept the minutes, seconded by Ms. Anderson. Ms. Turbeville conducted a roll call vote. All attending committee members voted and the motion carried unanimously.
6. **Technology Update** – Mr. Means reported 80 PSAPs are live on the ESInet, 37 active ESINet implementation projects, and 6 PSAPs awaiting install dates. Cornelius Police and Pineville Police are rescheduled because of a mapping issue. Many more projects are scheduled for the remaining of the year. NC SHP Troops A, C, and D migrated to the ESInet on May 19. The other SHP troops will migrate later in June and July. NC will be the first in the country to have the state police connected to a statewide network; another first for NC. Mr. Means then moved to the GIS project. He reported 85 counties are fully i3, with 24 in the GeoComm Data Hub waiting for certification of their data, and 6 counties are still working on their data. Work continues for the i3 GIS governance policy, which will establish a standard for update requirements for the PSAPs. He then spoke about the cybersecurity assessments, having only 2 assessments left to complete. A preliminary report on the analysis will be shared with the Board, but due to the sensitivity of the information it will not be released to the public. He also announced the CAD Data Sharing Ad Hoc committee will be meeting next month.
7. **Training Eligibility Request** – Martin County NENA Course *“Serving Equally: Removing Bias-based Inequities from 9-1-1”*. Mr. Greene asked Ms. Turbeville to provide a brief synopsis on the training class. Staff did not recommend the class due to not aligning with statute. Mr. Bradford was asked for his input. He stated he had not spoken with staff in advance, but it appears the class does not align with statute. With no further discussion, Mr. Green asked for a motion to not approve the training. Mr. Gusa made the motion to not approve, the motion was seconded by Ms. Anderson. Ms. Turbeville conducted a roll call vote. All attending committee members voted and the motion carried unanimously.
8. **PSA Recruitment** – Mr. Greene provided an update on the PSA. Currently staff is waiting on the PSA creative elements request from Washington State. Due to small budget, a market will be chosen based on impact and PSAP resources to be a pilot program. Ms. Harris stated she is excited to move forward with the project. She thanked Spectrum and Washington State for their guidance and assistance. Mr. Bradford shared some history on past PSA projects. Mr. Greene shared the website will provide analytics as well as Spectrum. Ms. Harris stated the PSAP in the market area will also need to share information on how the PSA has impacted their recruitment. Ms. Wright suggested a small, medium, and large PSAP should be involved; next steps should be to identify the market and measurement needs for the pilot program.

Jimmy Stewart left meeting at 10:27 AM and Jeryl Anderson left meeting at 10:29 AM

9. **Additional Items** - Ms. Wright asked about when the committee and the Board will begin face-to-face meeting again. Ms. Harris announced the June meeting will be in person and the Chair preferred all meetings to be in person again. Logistics on meeting space is the current hold up.

Mr. Greene adjourned the meeting 10:36 AM

Next Committee Meeting: Thursday, July 22, 2021, at 10:00AM