

RESOLUTION SUPPORTING THE RECLASSIFICATION OF IREDELL COUNTY 9-1-1 TELECOMMUNICATORS

WHEREAS, In September of 2021, US Representatives Norma J. Torres and Brian Fitzpatrick announced that their 9-1-1 SAVES Act passed the House as part of the Fiscal Year 2022 National defense Authorization Act. The 9-1-1 SAVES Act is bipartisan legislation to reclassify 911 telecommunicators from "Office and Administrative Support" to "Protective Service Occupations" in the Office of Management and Budget's Standard Occupational Classification (SOC) catalog; and

WHEREAS, The 9-1-1 Telecommunicator performs a critical role in public safety, homeland security, and emergency response alongside law enforcement officers, firefighters, rescue technicians, and emergency medical services personnel; and

WHEREAS, The 9-1-1 Telecommunicator requires specialized training and skills to gather vital information and make split-second decisions to form the foundation of an effective emergency response, prevent worsening of a situation, provide situational awareness to responders and citizens, and provide life-saving instructions; and

WHEREAS, The 9-1-1 Telecommunicator is the initial first responder in saving lives, reducing property damage, and ensuring the safety of our citizens and emergency personnel without prejudice; and

WHEREAS, The 9-1-1 Telecommunicator works in a uniquely stressful environment, communicating with citizens in great distress, harm, fear, illness or injury; and

WHEREAS, The 9-1-1 Telecommunicator delivers selfless compassionate care to all who seek their assistance during good times and bad; and

WHEREAS, The Iredell County Board of Commissioners recognize 911 Telecommunicators as Public Safety providing life-saving pre-arrival instructions during an emergency,

WHEREAS, The Iredell County Board of Commissioners is in support of such a legislative change. Now, therefore, be it

NOW, THEREFORE BE IT RESOLVED, The Iredell County Board of Commissioners is in support of bipartisan legislation to reclassify 9-1-1 Telecommunicators from "Office and Administrative Support" to "Protective Service Occupations " in the Office of Management and Budget's Standard Occupational Classification (SOC) catalog.

Adopted this 21st day of March, 2023.

Iredell County Board of Commissioners

Me issa Neader, Chair

Amy B. Anderson, Clerk to the Board