



	<b>North Carolina 911 Board</b> <b>Technology Committee Meeting</b> <b>MINUTES</b>
	<b>Thursday, February 10, 2022</b> <b>10:00 AM - 12:00 PM</b>
	<b>Meeting Conducted by Use of Simultaneous Communication</b>

### Attendance

Phone/Teams    In-Person    Absent

Members			
Rachel Bello	P		
Randy Cress	P		
Bo Ferguson	P		
Red Grasso	P		
Greg Hauser	P		
Lee Kerlin	P		
Glenn Knox	P		
John Moore	P		
Jude O'Sullivan			NP
Jeff Shipp	P		
Earl Struble	P		
Staff			
Rick Blumer			NP
Stephanie Conner	P		
Iesha Duffy			NP
Kristen Falco	P		
Bernard Gardner			NP
Tina Gardner	P		
Pokey Harris	P		
Jesus Lopez	P		
David Newberry	P		
Amanda Reeder	P		
Tom Rogers	P		
Marsha Tapler	P		
Sarah Templeton	P		
Angie Turbeville	P		
Evan Warner			NP
Troy Whitefield			NP

Approved 3/1/2022



Guests			
Christine Moore – Guilford Metro 911			
Amanda Winans – NCEM 24hr Watch			
Greg Dotson – Rutherford Co. 911			
John Persano - AWS			

- Chair’s Welcome & Goals for Today’s Meeting** – Meeting was called to order at 10:00 AM by Chairman Jeff Shipp
- Roll Call** – Mr. Newberry called the roll. All attendees were by phone or Teams only.
- Executive Director Opening Remarks** – Ms. Harris delivered opening remarks. Ms. Harris stated we are on the downside of the ESInet migration. She advised she hopes to bring news about the SIP admin line project to the Technology Committee and 911 Board soon. She noted that Amazon Web Services (AWS) will be presenting today, and vendor presentations are not normally permitted. This presentation is vendor agnostic and is related to technology goals of CAD data sharing.
- November 2021 Meeting Minutes Approval** – Motion to approve minutes made by Mr. Ferguson, seconded by Ms. Bello.

**Minutes Vote**

Rachel Bello	Y
Randy Cress	Y
Bo Ferguson	Y
Red Grasso	Y
Greg Hauser	Y
Lee Kerlin	Y
Glenn Knox	Y
John Moore	Y
Jude O’Sullivan	NP
Jeff Shipp	Y
Earl Struble	Y

- Originating Service Provider (OSP) Update** – Josh Briggs with AT&T provided the OSP update. Mr. Briggs noted that as of November 16, 2021, City of Lumberton is directly connected to the ESInet ECMC cores for ATT Mobility. Phase 2 migrations for the OSP direct connection directly to the ESInet AGC’s via the approved POI’s are moving forward and ahead of schedule. Lumberton will also be cutting T-Mobile traffic soon via SIP. AT&T is moving an end office in Chapel Hill directly to ESInet for Durham. Once the A911 data center is closed in June 2022, Durham will be the first PSAP on the



platform in the country that have 100% of OSP traffic directly connected to ESInet and not through the LSR. Windstream end office needs to move dial tone to ESInet. He stated that Windstream was engaged March 2021 about a router that services Anson County only. The router is unable to accept a TDM connection. All OSPs need to be moved from that selective router. AT&T legal is engaged and Anson County management is working to make contacts at the local level. Ms. Harris noted the same information will be provided at the March Board Meeting.

6. **AWS Presentation** – John Persano with AWS provided a vendor agnostic presentation about trends in data sharing. Slides are attached.
7. **ESInet Update** – Mr. Rogers provided the ESInet. He noted that Greene County is scheduled to migrate March 23. He said notifications have been sent out to PSAPs for the data Analytics Roadshows and they will be hosted virtually in February.
8. **NMAC Update** – Mr. Rogers provided the NMAC update. He stated Greg Dotson starts on February 28 as the new NMAC Manager. He noted there is a Tier 2 position open. Evan Warner started January 24 as a Tier 1 contractor. The NMAC COOP was activated for winter weather coverage. The Regional Coordinators and Financial Review Specialists are part of the plan. He noted that 2,065 NMAC cases were opened in 2021. Recent significant events were Stokes County (December 25), VIPER 1 issue (January 10), and VIPER 2 issue (January 14).
9. **SIP Admin Line** – Mr. Rogers provided the SIP admin line project update. He stated there is a meeting scheduled February 11 and is hopeful the project can move forward after that meeting.
10. **Executive Director Closing Remarks** – Ms. Harris noted the CAD Data Sharing Ad-hoc has been suspended due to movement at the national level. Staff will continue to monitor and may request the ad-hoc to regroup at a later date.
11. **Adjourn – 11:32 PM**

Approved 5/11/2022