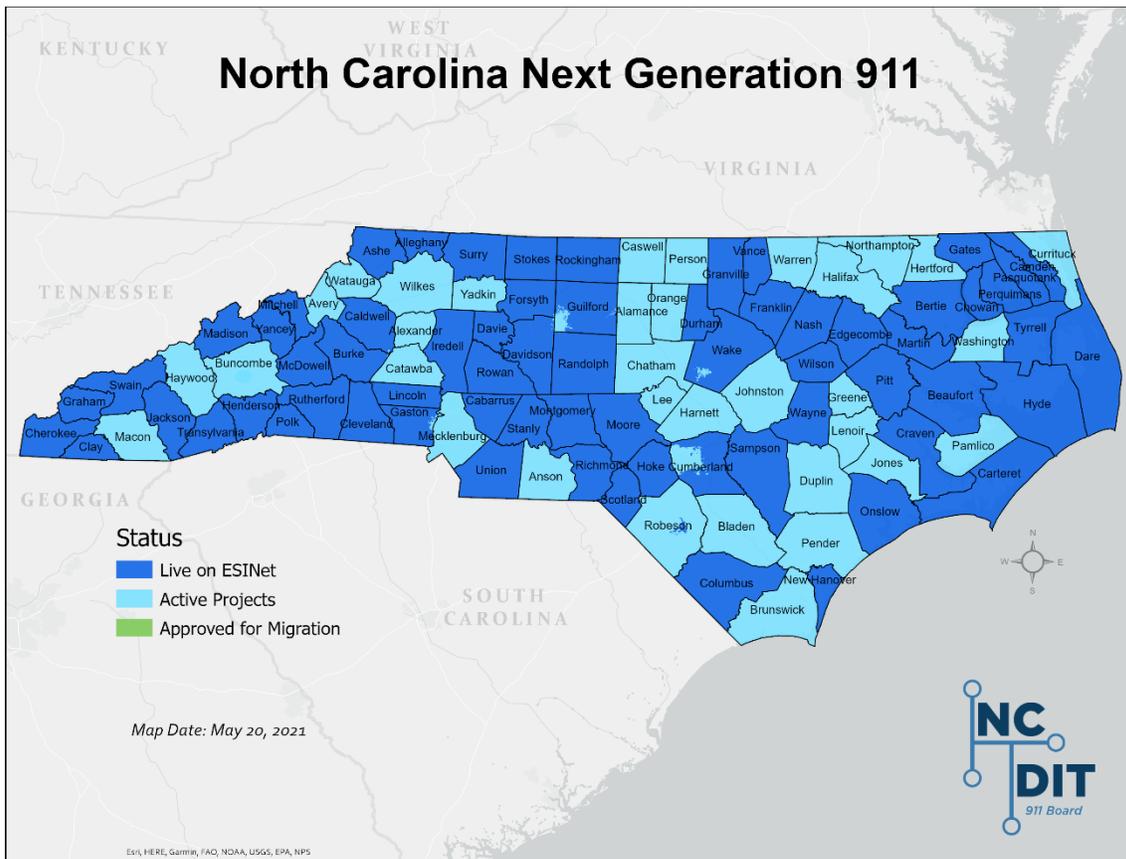




NORTH CAROLINA 911 BOARD MEETING
Friday, May 28, 2021
Via Simultaneous Communication
Join Microsoft Teams Meeting
984-204-1487 Conference ID: 924 306 815#
10:00 AM – Noon



Call to Order

Jeff Shipp

Roll Call

Pokey Harris/Stephanie Conner

Acknowledge Military

Appreciation Month

Pokey Harris

Tab 1

Vice-Chair's Opening Remarks

Jeff Shipp

Tab 2

Ethics Awareness/Conflict of Interest Statement

Jeff Shipp

In accordance with G.S. 138A-15, It is the duty of every Board member to avoid both conflicts of interest and potential conflicts of interest. Does any Board member have any known conflict of interest or potential conflict of interest with respect to any matters coming before the Board today? If so, please identify the actual or potential conflict and refrain from any undue participation in the particular matter involved.

Tab 3

Public Comment

Jeff Shipp

The NC 911 Board welcomes comments from state and local government officials, first responders, finance directors, 911 directors, citizens and interested parties about any 911 issue(s) or concern(s). Your opinions are valued in terms of providing input to the NC 911 Board members. When addressing the Board, please state your name and organization for the record and speak clearly into the microphone.

Tab 4

**Recognition of Former Board
Member Chief Buddy Martinette
Pokey Harris**

Tab 5

**Ceremonial Swearing-In of
Board Member Chief Tommy
Cole
Pokey Harris**

Tab 6

**Recognition of the 2020
PSAP Executive Management
Program Participants
Donna Wright, Pokey Harris,
and Regional Coordinators**

Tab 7

Consent Agenda

Pokey Harris

(Roll Call Vote Required)

Tab 7 a)

Minutes of Meeting

April 23, 2021

**North Carolina 911 Board Meeting
MINUTES
Friday, April 23, 2021
Via Simultaneous Communication
Microsoft Teams Meeting
10:00 AM – 12:00 PM**



**NORTH CAROLINA 911 BOARD MEETING
ROLL CALL
Friday, April 23, 2021
Via Simultaneous Communication with Microsoft Teams Meeting
10:00 AM – 12:00 PM**



NC 911 BOARD MEMBERS	IN PERSON	PRESENT VIA MS TEAMS OR PHONE		
		YES	NO	
David Bone, County Manager, Davie County (NCACC)	N/A AT THIS TIME	Y		
Secretary Eric Boyette, 911 Board Chair (NC DOT)		Y		
Tommy Cole, Fire Chief, City of Graham (NCSFA) [Non-Voting for This Meeting]		Y		
Greg Coltrain, VP Business Development, Wilkes Communication/River Street (LEC)		Y		
Brian Drew, Manager of Customer Design and Implementation, CenturyLink/Lumen (LEC)		Y		
Bo Ferguson, Deputy City Manager, City of Durham (NCLM)		Y		
Greg Foster, Director of Communications, Alexander County (NC Association of Rescue EMS)		Y		
Chuck Greene, Director of Government Affairs, AT&T (LEC)		Y		
J.D. Hartman, Sheriff, Davie County (NC Sheriff's Association)		Y		
Jeff Ledford, Chief, City of Shelby Police Department (NCACP)		Y		
John Moore, Regional Manager, Government and Education Sales, Spectrum Communications (VoIP)			N	
Melanie Neal, Director, Guilford-Metro 911 (APCO)		Y		
Jude O'Sullivan, Chief Customer Officer, Carolina West (CMRS)		Y		
Jeff Shipp, Vice President of Operations, Star Telephone (LEC)		Y		
Earl Struble, Sr. Manager Verizon Response, Verizon Wireless (CMRS)		Y		
Donna Wright, Director (Retired), Richmond CO Emergency Services (NENA)		Y		
NC 911 BOARD STAFF				
Rick Blumer, NMAC Technician		N/A AT THIS TIME		N
Richard Bradford, (DOJ) NC 911 Board Legal Counsel	Y			
Chris Carlin, NMAC Technician	Y			
Stephanie Conner, Western Regional Coordinator	Y			
Kristen Falco, Financial Review Specialist	Y			
Kenneth Fullwood, NMAC Technician	Y			
Tina Gardner, North Central Regional Coordinator	Y			
Saman Gharib, NMAC Technician	Y			
Pokey Harris, Executive Director	Y			
Jesus Lopez, (NC DIT) NC 911 Board PM	Y			
Gerry Means, Network Engineer/NG 911 Project Manager	Y			
Stanley Meeks, NMAC Manager	Y			
David Newberry, South Central Regional Coordinator	Y			
Marsha Tapler, Financial Analyst	Y			
Sarah Templeton, Financial Review Specialist	Y			
Angie Turbeville, Eastern Regional Coordinator	Y			

4. Consent Agenda — Chairman Boyette asked Ms. Harris to proceed with the consent agenda. Ms. Harris advised the March meeting minutes included in the agenda book contained errors to be corrected. She then reviewed the errors with corrections noted.

- a) Minutes of Previous Meeting – March 26, 2021
- b) NG 911 Reserve Fund

March 2021 Account Balance	\$84,387,281
March 2021 Disbursement	\$356,038
- c) CMRS Account

March 2021 Account Balance	\$4,252,804
March 2021 Disbursement	\$465,329
- d) PSAP Account

March 2021 Account Balance	\$6,570,399
March 2021 Disbursement	\$1,188,608
- e) PSAP Grant/Statewide Projects Account

March 2021 Account Balance	\$10,822,469
Grant Funds Committed	\$28,146,400
- f) Grant Project Updates per Reports

Ms. Templeton conducted the roll call vote for the consent agenda. All attending Board members voted with the consent agenda being unanimously approved. *The roster of roll call votes for all action items for this meeting included below as part of these minutes.*

5. Executive Director Report

- a) 911 Board Appointment Status
 - i. Welcome Chief Tommy Cole, NC State Firefighters' Association – Chief Martinette has resigned from the Board due to priority conflicts. Ms. Harris welcomed Chief Tommy Cole as the newest Board member. He is a non-voting member until his swearing-in, which should occur at next month's meeting. Chief Cole said he was excited about the opportunity to represent the firefighters in our state.
 - ii. Status CMRS Vacant Seat – T-Mobile/Sprint are still in the process of submitting someone for consideration to fill the vacancy.
- b) Staffing Update – Ms. Harris reported she is close to announcing who will fill the Administrative and Logistics Coordinator position. Eighty-nine applications were received with eight applicants being invited for interview. With the evaluation process currently underway, Ms. Harris anticipated an announcement of the selected candidate at the May meeting. Ms. Harris expressed continued appreciation to Ms. Johnson for the admin support she provides to the Board and staff.
- c) Biennial Audit Status – Ms. Tapler will give an update on status in her section of the finance team report.
- d) State 911 Plan Update – Ritter Strategic Services (RSS) will return to complete the State 911 Plan as the Board and staff are pleased with their process and delivery on the last state plan. An internal meeting with staff and Barry Ritter is planned for July 9. Ms. Harris asked for recommendations for the working group, which will be made up of non-Board members.
- e) COVID-19 Update – Today marked day 410 of the statewide response to COVID-19. Regional Coordinators continue outreach to PSAPs as needed. Seventy percent of staff have received vaccinations. This will serve as the last standing COVID-19 agenda report. Related information will be reported as deemed appropriate during the state's ongoing response.
- f) NextGen 911 Migration Status – Live Status Map – 78 PSAPs have migrated to date.
 - Moore County 911 (3/24/2021) – Migrated as i3. Viper hosted call handling equipment. First live call at 1154 Hours EST. PSAP #77/physical location #123 including backups.
 - Ashe County 911 (04/07/2021) – Migrated as i3. Vesta hosted call handling equipment. First live call at 1241 Hours EST. PSAP #78/physical location #125 including backups.
- g) NextGen 911 GIS Status – All 100 jurisdictions are participating in uploading their GIS data.
- h) National Public Safety Telecommunicator Week (NPSTW) [April 11-17, 2021] – Ms. Harris shared a video from Governor Cooper where he acknowledged NPSTW and expressed his appreciation to telecommunicators for their service and dedication to the state. She also shared photos sent in by PSAPs who celebrated the week via a PPT presentation prepared by Ms. Conner.

- i) Legislative Update – Mr. Bradford spoke about NC HB213 (Kelsey Smith Act), an act to authorize the provision of telecommunications device location information to law enforcement under certain emergency circumstances. An amendment was made that added a section specifically speaking to a requesting authority (law enforcement agent, head of PSAP) to petition a court within 72 hours of submitting a request to a provider for location information. Other changes are likely to occur as it moves through, but it has been adopted in most states. Mr. Bradford and Ms. Harris attended the FCC monthly meeting, and he noted some items, including the sharing of information with PSAPs regarding outages and the transition to the suicide hotline number 988. He said more information about these topics would be provided in later meetings.

6. Executive Committee Report – Ms. Wright advised there were no matters for the Executive Committee to report at this time.

7. Education Committee Report – Mr. Greene reported the committee had approved two infographics on the NMAC and NextGen 911 which will be included in next month's meeting for the Board's consideration. The next infographic they will work on will be for cybersecurity as it relates to PSAPs and an ESInet environment. They continue work on the Public Service Announcement (PSA) for telecommunicator recruitment. Colleagues in the state of Washington have granted creative rights to their current PSA, which will save money as small changes can be made to make it NC specific. They also met with Spectrum to find markets for the PSA to focus on and hope to have a proposal before the committee for consideration at the next meeting. Ms. Gardner gave an update on the progress of the website refresh and thanked Ms. Turbeville for her assistance on the project. Ms. Turbeville gave an update on the committee's collaboration with the community college system. She and Mr. Greene met with the Director of Public Safety Training Programs for NC Community Colleges, Tracy McPherson, and shared the committee's goals for partnering with the colleges. They plan to come back to the Board soon with more information.

8. Funding Committee Report

- a) Mt. Holly PD 911 High Fund Balance Re-Evaluation – The committee and staff continued efforts in reviewing PSAP fund balances and how they relate to the PSAP's 5-year Technology Replacement Plans, which culminated in decisions in December on the FY2022 PSAP estimated funding distribution. The Board previously voted to withhold distribution to Mt. Holly PD. Mt. Holly PD worked with their PAT on its technology plan, and they had requested a re-evaluation of the decision. Staff's recommendation was to deny the request and maintain withholding of the distribution. The committee voted unanimously at its last meeting to approve the staff recommendation and brought this forward as a motion. Ms. Templeton conducted a roll-call vote. All attending Board members voted, and the motion carried unanimously. *The roster of roll call votes for all action items for this meeting included below as part of these minutes.*
- b) Pineville PD 911 High Fund Balance Re-Evaluation – In December, the Board voted to withhold distribution to Pineville PD. The PSAP worked with the PAT team on their technology plan and had requested re-evaluation of the decision. Staff's recommendation was to deny the request and maintain withholding of the distribution. The committee voted unanimously at its last meeting to approve the staff recommendation and brought this forward as a motion. Ms. Templeton conducted a roll-call vote. All attending Board members voted, and the motion carried unanimously. *The roster of roll call votes for all action items for this meeting included below as part of these minutes.*
- c) Sampson County FY2022 Fund Distribution Request – In the estimated distribution approved by the Board in December, Sampson County was set to receive a reduction in its distribution. Sampson County requested to not have the reduction. The request was reviewed by staff, who recommended to not reduce their distribution. The committee voted unanimously at its last meeting to approve the staff recommendation and brought this forward as a motion. Ms. Templeton conducted a roll-call vote. With Mr. Shipp and Ms. Wright recusing themselves from the vote, the remaining attending Board members voted, and the motion carried unanimously. *The roster of roll call votes for all action items for this meeting included below as part of these minutes.*
- d) FY2022 NC 911 Board Budget – Ms. Tapler presented the FY2022 budget. The committee voted unanimously its last meeting to approve the FY2022 budget and brought this forward as a motion. Ms. Templeton conducted the roll call vote. All attending Board members voted, and the motion carried unanimously. *The roster of roll call votes for all action items for this meeting included below as part of these minutes.*
- e) General Committee Report – For informational purposes, David Bone reported that Haywood County had requested an increase in its seat count. Their current seat count is four (4) in the

primary PSAP and four (4) in the backup. They requested four (4) additional seats (for a total of 8) for their primary PSAP. Staff recommended to deny the request and the committee voted unanimously to accept staff recommendation. No Board action was required.

9. Finance Team Report – Ms. Tapler reported she has been working with DIT finance to complete the biennial audit and will assist them in presenting information to the state auditor's office in the coming weeks. She continues preparation of the FY2022 annual distribution to present to the Funding Committee and Board for approval. Ms. Falco gave an update on the FY2018, FY2019, and FY2020 revenue expenditure reports status. For FY2018 all 127 reports have been completed. (There were expressions of happiness by many when this was announced.) For FY2019 there are 77 finalized, 38 in the clarification process, and 12 awaiting the signed revised report. For FY2020 there are 19 finalized, 39 in the clarification process, 7 awaiting the signed revised report, and 62 awaiting review. Ms. Templeton reported the finance team had been busy working on the revenue expenditure reports as well as assisting PSAPs who are applying for grants in the up-coming grant cycle to complete their FY 2020 reports. The team attended multiple PAT meetings with PSAPs on their submitted funding reconsiderations and eligibility requests, and those with questions about their expenditure report markups.

10. Grant Committee Report – Mr. Shipp reported this year's grant cycle was underway with the grant application being posted to the website on April 1, 2021. He reminded everyone that the submission deadline is Tuesday, June 1, 2021, at 11:59 PM. Ms. Harris briefly spoke about the pre-application abstract, a new element to the grant process added this year. It is a step that helps PSAPs to present an abstract of their proposal so staff can ensure the appropriate priority has been selected. This step was voluntary for PSAPs and 17 were submitted, which is a good indication of the number of grants to be submitted. She also talked about a new facility ground-breaking she attended for Sampson County, which was partially funded by a previously awarded grant. She also reported Surry County gave official notice to rescind the grant awarded to them for the 2021 cycle.

11. Standards Committee Report – Ms. Wright advised there were no matters for the Standards Committee to report at this time.

12. Technology Committee Report – Mr. Means reported 78 PSAPs have migrated as of the Ashe County 911 cutover on April 7. With three additional cutovers planned for April 28, with the expectation of 81 PSAPs live on ESInet by the end of April. A noteworthy event in the month of May will be the State Highway Patrol migrating to the ESInet. The SHP will overlap coverage with 31 active PSAPs. This will allow the transfer of 911 caller data from a primary PSAP to the SHP. Apex PD will also be migrating on May 19, 2021. There are currently 34 hosted Viper sites, 31 hosted Vesta sites, and 13 ESInet only sites. Thirty existing PSAPs are RFAI, and staff is working with them to help migrate to i3 compliance, with several being tied into cutovers of PSAPs in their area. According to a federal report of the estimated population of 10.7 million residents of North Carolina, 66.2% are currently served by NextGen PSAPs and 53,821 sq. miles or 55% of the state's total geographic area is covered by NextGen solution. Mr. Means then moved on to GIS, reporting 75 PSAPs are i3 ready with 48 in production and 27 ready to go while they wait for various stages of their migrations to complete. Only three are waiting to upload their data. Work continues for the i3 GIS governance policy, which will establish a standard for update requirements for the PSAPs. He then spoke about the cybersecurity assessments, with 98 final reports having been issued, and eight more being delivered in the next week. By the end of April there should be 106 reports completed representing an 84% report completion rate. A preliminary report on the assessment analysis should be ready for presentation to the Board at the June meeting, with a completion of the final report within 30 days of that presentation. Mr. Means addressed questions about the SolarWinds cybersecurity attack. DIT had taken the system offline at the beginning of the breach in December, which was not ideal as it is an extremely valuable tool as an early warning system on performance analysis across the ESInet for individual PSAPs. Mr. Means met with DIT's Security & Risk Management team as well as with the SolarWinds team where SolarWinds' project manager gave an in-depth presentation on steps taken since the breach. At the meeting they discussed how to restore SolarWinds in a manner that is secure. Staff feels they are at a point where it is safe to restore the software and plans to move forward with that action. Mr. Means stated he was available if there were any additional questions about this topic. Mr. Meeks shared data and graphs highlighting the support calls the NMAC received January through April of 2021. One of the current NMAC techs will be leaving this month and Mr. Meeks is currently in the process of hiring a replacement NMAC technician. Staff is reviewing the PSAP handbook for updates that need to be

made on that information. Once a new version has been finalized it will be sent to all PSAP directors. Mr. Meeks also spoke about restoring SolarWinds software and the RCA for the Viper 2 PSAPs that were impacted by an incident on April 3 in which ANI/ALI data was not delivered. They will be preparing the RCA to send out to those PSAPs.

13. 911 Regional Coordinator Reports — The regional coordinators gave brief reports. Ms. Gardner had worked on the website update, participated in PAT meetings, and finished and submitted the report for the National 911 Profile database. Mr. Newberry assisted with ESInet status meetings, PAT meetings and continuity planning meetings with PSAPs in his region. Ms. Turbeville met with PSAPs about their current grants and inquiries about future grant processes. She also worked as part of a PAT addressing low fund balances, finalizing expenditure reports and funding reconsiderations, as well as committee work and assisting Ms. Harris during interviews for the admin support position. Ms. Conner participated in PAT calls working to finalize expenditure reports for PSAPs in her region that wished to submit grant applications. She also worked with PSAPs on their technology plans, backup plans, and had one PSAP in her region migrate to the ESInet.

14. Other - Ms. Harris mentioned recognition of those who completed the 2020 PSAP Managers Course will occur at next month's meeting.

Roster of Roll Call Votes:

NORTH CAROLINA 911 BOARD MEETING ROLL CALL VOTES Friday, April 23, 2021 Via Simultaneous Communication with Microsoft Teams Meeting 10:00 AM – 12:00 PM					
					
NC 911 Board Members	4. Consent Agenda	8. a) Mt. Holly PD 911 High Fund Balance Re-Evaluation	8. b) Pineville PD 911 High Fund Balance Re-Evaluation	8. c) Sampson County FY2022 Fund Distribution Request	8. d) FY2022 NC 911 Board Budget
David Bone, County Manager, Martin County (NCACC)	Y	Y	Y	Y	Y
Secretary Eric Boyette, 911 Board Chair (NC DOT)	Y	Y	Y	Y	Y
Tommy Cole, Fire Chief, City of Graham (NCSFA) [Non-Voting for this Meeting]	N/V	N/V	N/V	N/V	N/V
Greg Coltrain, VP Business Development, Wilkes Communication/River Street (LEC)	Y	Y	Y	Y	Y
Brian Drew, Manager of Customer Design and Implementation, CenturyLink/Lumen (LEC)	Y	Y	Y	Y	Y
Bo Ferguson, Deputy City Manager, City of Durham (NCLM)	Y	Y	Y	Y	Y
Greg Foster, Director of Communications, Alexander County (NC Association of Rescue EMS)	Y	Y	Y	Y	Y
Chuck Greene, Director of Government Affairs, AT&T (LEC)	Y	Y	Y	Y	Y
J.D. Hartman, Sheriff, Davie County (NC Sheriff's Association)	Y	N/P	N/P	N/P	N/P
Jeff Ledford, City of Shelby Police Department (NCACP)	Y	Y	Y	Y	Y
John Moore, Regional Manager, Government and Education Sales, Spectrum Communications (VoIP)	N/P	N/P	N/P	N/P	N/P
Melanie Neal, Director, Guilford-Metro 911 (APCO)	Y	Y	Y	Y	Y
Jude O'Sullivan, Chief Customer Officer, Carolina West (CMRS)	Y	Y	Y	Y	Y
Jeff Shipp, Vice President of Operations, Star Telephone (LEC)	Y	Y	Y	Recused	Y
Earl Struble, Sr. Manager Verizon Response, Verizon Wireless (CMRS)	Y	Y	Y	Y	Y
Donna Wright, Director (Retired), Richmond CO Emergency Services (NENA)	Y	Y	Y	Recused	Y

The next Board meeting will be held on Friday, May 28, using simultaneous communication via Microsoft Teams Meeting.

Adjourn – Chairman Boyette adjourned the meeting at 11:55 AM.



Tab 7 b – e)

b)NG 911 Reserve Fund

April 2021 Account Balance	\$ 84,644,619
April 2021 Disbursement	\$ 1,957,428

c)CMRS Account

April 2021 Account Balance	\$ 3,849,476
April 2021 Disbursement	\$ 404,195

d)PSAP Account

April 2021 Account Balance	\$ 7,183,387
April 2021 Disbursement	\$ 4,181,355

e)PSAP Grant/Statewide Projects Account

April 2021 Account Balance	\$ 11,227,199
Grant Funds Committed	\$ 27,746,220

Next Generation 911 Reserve Fund

FY2021 beginning Fund Balance:	\$65,426,679.57									
28% Allocation	July 2020	August 2020	September 2020	October 2020	November 2020	December 2020	January 2021	February 2021	March 2021	April 2021
Service Charge Receipts	\$1,395,092.02	\$2,085,230.33	\$2,230,932.17	\$2,319,928.70	\$2,283,366.72	\$712,657.19	\$3,519,036.33	\$2,177,477.96	\$2,617,201.67	\$2,197,544.95
Interest allocation	\$64,893.33	\$57,000.91	\$48,171.13	\$41,868.24	\$36,337.94	\$29,666.57	\$26,004.53	\$21,844.43	\$17,447.95	\$17,220.13
PSAP Grant/Statewide Project Allocation (In)			\$14,000,000.00							
NG 911 Reserve Fund Disbursement	-\$2,615,169.69	-\$210,751.08	-\$1,224,925.34	-\$2,797,496.25	-\$115,207.19	-\$1,232,491.74	-\$5,755,069.03	-\$416,408.60	-\$356,037.62	-\$1,957,427.52
NG 911 Reserve Fund Balance	\$64,271,495.23	\$66,202,975.39	\$81,257,153.35	\$80,821,454.04	\$83,025,951.51	\$82,535,783.53	\$80,325,755.36	\$82,108,669.15	\$84,387,281.15	\$84,644,618.71

CMRS Account

FY2021 beginning Account Balance:	\$5,964,801.21									
	July 2020	August 2020	September 2020	October 2020	November 2020	December 2020	January 2021	February 2021	March 2021	April 2021
CMRS Service Charge Receipts	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Interest allocation	\$5,916.18	\$4,942.46	\$4,058.58	\$2,876.10	\$2,470.26	\$1,931.48	\$1,703.72	\$1,397.86	\$1,002.38	\$867.83
CMRS Allocation (out)	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
CMRS Disbursement	-\$397,838.09	\$0.00	\$0.00	-\$90,502.16	-\$91,226.45	\$0.00	-\$268,942.79	-\$424,458.48	-\$465,328.68	-\$404,195.21
CMRS Account Balance	\$5,572,879.30	\$5,577,821.76	\$5,581,880.34	\$5,494,254.28	\$5,405,498.09	\$5,407,429.57	\$5,140,190.50	\$4,717,129.88	\$4,252,803.58	\$3,849,476.20

PSAP Account

FY2021 beginning Account Balance:	\$16,064,101.34									
	July 2020	August 2020	September 2020	October 2020	November 2020	December 2020	January 2021	February 2021	March 2021	April 2021
Service Charge Receipts	\$3,703,957.11	\$3,037,143.02	\$2,887,243.71	\$3,161,764.33	\$2,991,754.65	\$244,161.92	\$5,193,795.98	\$3,165,184.02	\$3,195,068.11	\$2,856,300.49
Wireline Service Charge Receipts	\$614,662.16	\$499,831.63	\$465,005.38	\$392,418.16	\$458,439.36	\$257,467.79	\$606,566.46	\$427,329.44	\$458,240.31	\$413,456.35
VOIP Service Charge Receipts	\$1,000,935.69	\$787,998.26	\$733,878.84	\$688,776.70	\$737,779.53	\$283,473.29	\$1,228,238.54	\$710,994.99	\$782,177.83	\$745,060.29
Prepaid Wireless Service Charge Receipts	\$1,499,829.23	\$1,020,790.25	\$779,694.47	\$816,971.03	\$792,212.33	\$769,253.18	\$646,668.61	\$445,726.50	\$1,272,817.50	\$778,185.35
Interest allocation	\$15,933.15	\$16,542.96	\$14,575.60	\$425.36	\$868.41	\$1,026.14	\$135.36	\$1,117.14	\$1,032.67	\$1,340.76
Subtotal	\$6,835,317.34	\$5,362,306.12	\$4,880,398.00	\$5,060,355.58	\$4,981,054.28	\$1,555,382.32	\$7,675,404.95	\$4,750,352.09	\$5,709,336.42	\$4,794,343.24
PSAP Allocation (out)			-\$20,093,503.00							
PSAP Distributions	-\$4,246,371.10	-\$3,983,693.48	-\$3,993,019.11	-\$3,954,415.97	-\$4,040,728.69	-\$3,997,572.33	-\$3,997,090.43	-\$3,998,607.54	-\$3,998,607.54	-\$4,181,355.04
PSAP Account Balance	\$18,653,047.58	\$20,031,660.22	\$825,536.11	\$1,931,475.72	\$2,871,801.31	\$429,611.30	\$4,107,925.82	\$4,859,670.37	\$6,570,399.25	\$7,183,387.45

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PSAP Grant-Statewide 911 Projects Account

		Total Disbursed										Remaining Expenditures	
		YTD	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21		Apr-21
		2,211,577.73	\$29,744,439.97	\$29,346,605.94	\$30,103,477.33	\$36,490,172.45	\$36,851,064.39	\$37,384,084.52	\$37,208,698.88	\$38,363,197.32	\$38,968,874.72	\$38,348,493.42	
FY2017	Award Amount												
Martin G2017-7 (048)	5,196,315.00	-4,724,784.53	-118,276.34					-36,429.50					0.00
Mitchell G2017-9 (049)	3,163,000.00	-2,909,389.86	-105,095.10		-110,718.43								0.00
Pasquotank G2017-11 (051)	1,010,779.00	-990,194.27						-14,540.00					0.00
FY2018	Award Amount												
Iredell G2018B-3 (063)	2,361,230.00	-2,211,577.73											0.00
FY2019	Award Amount												
Pender G2019-02 (068)	361,760.00	0.00								-321,976.50			0.00
Greene G2019-03 (069)	841,964.00	0.00										-118,547.55	723,416.45
Wayne G2019-04 (070)	1,530,693.00	-300,000.00								-904,750.17			325,942.83
Rutherford G2019-05 (071)	1,161,548.00	-624,506.15											537,041.85
FY2020													
Davie G2020-01 (074)	232,767.00	0.00						-232,767.00					0.00
NC State Highway Patrol G2020-02 (075)	1,102,933.00	0.00											1,102,933.00
Pender G2020-03 (076)	45,873.00	0.00								-45,873.00			0.00
Currituck G2020-04 (077)	583,655.00	0.00											583,655.00
Franklin G2020-05 (078)	3,958,873.00	0.00											3,958,873.00
Cumberland G2020-06 (079)	2,251,387.00	0.00											2,251,387.00
Chatham G2020-07 (080)	2,339,608.00	0.00											2,339,608.00
FY2021													
Bladen Co 911 G2021-01 (084)	\$334,937.99	0.00											334,937.99
Clay County G2021-02 (087)	2,500,000.00	0.00								-16,982.88		-24,049.43	2,458,967.69
Lumberton PD (City of) G2021-03 (082)	\$99,241.52	0.00								99,241.52			0.00
Sampson County G2021-05 (088)	\$5,571,543.00	0.00											5,571,543.00
Surry County G2021-06 (085)	\$238,127.00	0.00											238,127.00
Union County G2021-07 (086)	\$484,021.00	0.00											484,021.00
Wilson County G2021-08 (083)	\$35,900.00	0.00											35,900.00
STATEWIDE PROJECTS:	Award Amount												
E-CATS II (012)	2,688,500.00	-361,640.00	-535,017.38		-166,443.18		-117,125.18	-70,041.34	-160,592.84	-154,729.68			1,122,910.40
Interpretive Services (042)	323,873.94	0.00	-23,979.75		-73,711.50		-23,768.25	-43,982.25	-21,833.25	-19,823.25		-22,820.25	93,955.44
Ortho Project III Image 20 (073)	4,108,739.00	-1,756,468.06	-80,199.60		-525,464.40	-134,187.60	-299,027.40	-18,625.00					1,294,766.94
CRM Statewide One-time Development	700,000.00	-130,473.30	-734.10	-725.00	-9.10	-9.10	-9.10	-9.10				-2,320.00	565,711.20
Ortho Project III Image 21 (081)	3,723,908.00	0.00			-1,386.00								3,722,522.00
Approved Allocation from PSAP & Transfer out to NG 911 Fund			0.00	6,093,503.00									
Interest			29,501.97	26,026.83	21,904.13	18,801.78	16,568.52	13,357.96	11,723.34	10,432.80	8,280.82	7,825.42	
Revenue 5%			435,966.27	731,569.56	796,761.49	828,545.97	815,488.11	254,520.43	1,256,798.69	777,670.69	934,714.88	784,837.49	
Total Ending Fund Balance		\$ 29,744,439.97	\$29,346,605.94	\$30,103,477.33	\$36,490,172.45	\$36,851,064.39	\$37,384,084.52	\$37,208,698.88	\$38,363,197.32	\$38,968,874.72	\$38,348,493.42	\$38,973,419.10	

Tab 7 f)

**Grant Project Updates per
Reports**



County of Bladen

NORTH CAROLINA
Office of Emergency Services
Public Safety IT/ GIS and 911 PSAP
299 Smith Circle; PO Box 396
Elizabethtown, North Carolina 28337
Jeffrey Kulp, Supervisor



May 20, 2021

Bladen County 911/ Central Communications – Project Meloriem
NC 911 Board 2021 Grant monthly update – April 2021

Greetings to all. I hope you are staying safe and healthy. My sincere apologies for the delayed date of this update. April was bittersweet for this project. We made significant progress in all facets of the project. However, we now know that our originally planned “go-live” date is not attainable.

Some April highlights include:

- Southern Software – All agreements were approved and fully executed. PO's were obtained and initial startup invoices were received.
- NeverFail – Product licenses have been acquired. Awaiting an install date once the servers are in place.
- Server Hardware – Servers have been ordered and we are awaiting receipt. My staff will install once received.
- Caliber Public Safety – We continue to prepare for migration away from the InterAct suite of products with the vendor. This includes preparing data for conversion into the Southern Software suite.

As stated, this shows significant and tangible progress in the project. May should show further progress. With receipt and install of servers and project kick-off to begin with Southern Software. Thank you for all that you do. And again... apologies for the delayed date of this update.

Sincerely,

Jeff Kulp
911 PSAP Manager
County of Bladen



Clay County, NC Grant Report – April 2021

Activities – April 2021

- Executed contract with PFA Architects
- Held design kick off meeting – April 21
- Began initial facility programming

Anticipated Activities – May 2021

- Continue initial facility programming
- Conduct programming meeting – May 26
- Communicate regularly with Project Team (ongoing)

Franklin County, NC Grant Report – April 2021

The tasks listed below will be tracked throughout the project duration and will be updated monthly. Any changes will be noted in the monthly report.

Work Plan

Task	Projected Timeframe ¹	Actual	Completed
Contract for project oversight	Months 1-2	December 2020	x
Issue RFQ for architectural services	Months 2-3 (December 2020 – January 2021)	December 2020	x
Select architect and contract for services	Months 4-5 (February – March 2021)	February 2021	x
New: Negotiate fee with architect	Months 5-6 (March – April 2021)	March 2021	x
Define technology needs in conjunction with building design	Months 3-12 (January – October 2021)		
Facility design and construction document process	Months 4-11 (February – September 2021)		
Establish lead times for major technology systems, including NG911	Months 20-22 (June – August 2022)		

¹ As the grant agreement was signed in late October 2020, month 1 is considered November 2020.

Franklin County, NC Grant Report – April 2021

Task	Projected Timeframe ¹	Actual	Completed
Bid and award construction project	Months 16-18 (February – April 2022)		
Proceed with construction, including coordination with migration to the State ESInet NG911 network	Months 20-32 (June 2022 – June 2023)		
Procure new technology and furnishings	Months 20-26 (June – December 2022)		
Substantial completion of construction, address any facility punch list issues	Month 30 (April 2023)		
Install, test, and accept new technology: existing equipment and the CAD system will be relocated to the new site prior to and during go-live to ensure that the old and new center remain operational until the transition is complete	Months 30-34 (April – August 2023)		
Go-live / Physically transition the Clay County primary PSAP to the new facility and the State ESInet NG911 system	Months 34-36 (August – October 2023)		
Monitor systems post cutover	Months 32-36 (June – October 2023)		

Woodson "Gene" Booth
Director



CUMBERLAND COUNTY

NORTH CAROLINA

Emergency Services Department

Gene Booth
131 Dick St.
Fayetteville, NC 28301
April 30, 2021

L.V. Pokey Harris, Executive Director
P.O. BOX 17209
Raleigh, NC 27609

RE: CUMBERLAND COUNTY FY2020 GRANT REPORT

Dear Ms. Harris,

This letter is to provide an update on the FY2020 911 Board Grant. During the month of April 2021, Engineered Construction Company (ECC) along with sub-contractors continued the demolition process for the interior of the building. Construction Progress meetings were held on April 1st and 22nd. A technology update meeting was held on April 27th. I have attached photos of the progress thus far. If you have any questions do not hesitate to reach out.

Stay Safe,

Gene Booth, Director
Cumberland County Emergency Services

Woodson "Gene" Booth
Director



CUMBERLAND COUNTY

NORTH CAROLINA

Emergency Services Department



Law Enforcement Center, 131 Dick Street, Room 114 | P.O. Box 1829 | Fayetteville, North Carolina 28301

Phone: 910-678-7688 | Fax: 910-677-5552

co.cumberland.nc.us

Woodson "Gene" Booth
Director



CUMBERLAND COUNTY

NORTH CAROLINA

Emergency Services Department



Law Enforcement Center, 131 Dick Street, Room 114 | P.O. Box 1829 | Fayetteville, North Carolina 28301

Phone: 910-678-7688 | Fax: 910-677-5552

co.cumberland.nc.us

PHONE (252)232-2216
FAX (252) 232-2750



Mary Beth Newns
Director

Liz Hodgis
Supervisor

Currituck County
COMMUNICATIONS
147 Courthouse Rd,
Currituck, North Carolina 27929

Date: February 28, 2020

To: NC 911 Board

From: Mary Beth Newns

RE: 2020 Grant Progress Report

Please see the following highlights from progress notes regarding the Currituck County Public Safety Building construction.

Site work continues that include surveying, testing soil conditions. Project is about 3 weeks behind due to wet weather conditions.

No grant funds expended at this time.



PHONE (252)232-2216
FAX (252) 232-2750



Mary Beth News
Director

Liz Hodgis
Supervisor

Currituck County
COMMUNICATIONS

147 Courthouse Rd,
Currituck, North Carolina 27929

Date: March 31, 2021
To: NC 911 Board
From: Mary Beth News
RE: 2020 Grant Progress Report

Please see the following highlights from progress notes regarding the Currituck County Public Safety Building construction.

Timeline: Request for a grant deadline extension

Delays due to weather, COVID 19 and a needed radio study have been reported.

- Radio Communications Study to be complete by July 2021
- Radio Communications equipment and installation quote and contract negotiations by September 2021
- Radio tower build, radio system upgrades and moved into new PSAP by March 2022. **This is a best-case scenario. If the county must purchase land for the tower build, that could add an additional 3 months to the tower build.

Building Progress:

- Continue working on plumbing and HVAC rough-ins
- Working on Fire sprinkler rough-in
- Installing metal panels, fascia and gutter on upper roof
- Duct installation
- Hanging and finishing drywall
- Window installation



PHONE (252)232-2216
FAX (252) 232-2750



Mary Beth Newns
Director

Liz Hodgis
Supervisor

Currituck County
COMMUNICATIONS
147 Courthouse Rd,
Currituck, North Carolina 27929

Date: April 21, 2021
To: NC 911 Board
From: Mary Beth Newns
RE: 2020 Grant Progress Report

Please see the following highlights from progress notes regarding the Currituck County Public Safety Building construction.

Timeline: Grant deadline extension has been approved and a new agreement is being signed. No additional changes to the timeline since the March report

- Radio Communications Study to be complete by July 2021
- Radio Communications equipment and installation quote and contract negotiations by September 2021
- Radio tower build, radio system upgrades and moved into new PSAP by March 2022. **This is a best-case scenario. If the county must purchase land for the tower build, that could add an additional 3 months to the tower build.

Reimbursement:

Please see the attached invoice prepared for reimbursement for \$332,700.62

Building Progress:

- Plumbing rough-in complete, and installing plumbing
- HVAC duct work and piping installation
- Working on Fire sprinkler rough-in
- Windows installed
- Hanging and finishing drywall, priming, and painting
- Parking lot prep
- Metal roof work
- Permanent power installation

PHONE (252)232-2216
FAX (252) 232-2750



Mary Beth News
Director

Liz Hodgis
Supervisor

Currituck County COMMUNICATIONS

147 Courthouse Rd,
Currituck, North Carolina 27929

New PSAP space a



Franklin County, NC Grant Report – April 2021



Activities – April 2021

- Complete construction specifications
- Hold design team meeting – April 6
- Present project status briefing to Commissioners – April 19
- Conduct final design meeting – April 20
- Complete construction document bid sets
- Publish construction documents – April 26
- Define technology timeframe
- Communicate regularly with project team (ongoing)

Anticipated Activities – May 2021

- Pre-Construction Bid meeting – May 4
- Hold design team meeting – May 18
- Continue defining technology timeframe
- Communicate regularly with project team (ongoing)

Franklin County, NC Grant Report – March 2021

The tasks listed below will be tracked throughout the project duration and will be updated monthly. New additions are shown in the salmon highlighted rows. At this time, the project remains on schedule.

Work Plan

Task	Projected Timeframe ¹	Actual	Completed
Contract for project oversight	Months 1-2	November 2019	x
Issue RFQ for architectural services	Months 2-3	December 2019	x
Select architect and contract for services	Months 4-5 (February – March 2020)	Selection: February 2020	x
Negotiate fee with architect	Months 5-6 (March – April 2020)	March 2020	x
Receive Commissioners' approval to proceed with contract for architectural services	Month 6 (April 2020)	May 4, 2020	x
Enter into contract for architectural services	Month 6 (April 2020) Revised: Month 8 / June 2020	June 5, 2020	x
Define technology needs in conjunction with building design	Months 13-19 / November 2020 – April 2021		x
Facility design and construction document process	Months 9-19 (July 2020 – April 2021)	July 30 – April 2021	x
Establish lead times for major technology systems, including NG911			

¹ As the grant agreement was signed in late October 2019, month 1 is considered November 2019.

Franklin County, NC Grant Report – March 2021

Task	Projected Timeframe ¹	Actual	Completed
Bid and award construction project	Months 17-19 (March 2021 – May 2021) Revised: Months 18-21 ² (April 2021 – July 2021)	April 26 – Current	
Proceed with construction, including coordination with migration to the State ESInet NG911 network	Months 20-32 (June 2021 – June 2022) Revised: Months 22-34 (August 2021 – August 2022)		
Procure new technology and furnishings	Months 26-30		
Substantial completion of construction, address any facility punch list issues	Month 30 (April 2022)		
Install, test, and accept new technology: existing equipment and the CAD system will be relocated to the new site prior to and during go-live to ensure that the old and new center remain operational until the transition is complete	Months 30-34 (April – July 2022)		
Go-live / Physically transition the Franklin County primary PSAP to the new facility and the State ESInet NG911 system	Months 34-36 (July – September 2022)		
Monitor systems post cutover	Months 32-36 (May – September 2022)		

² Follow on dates will be adjusted once the timeframes are more clearly defined.

Greene County, NC

911 Facility Relocation

MCP Project Number 18-128

Monthly Progress Report – April 2021

Activity	This Period	Next Period
<ul style="list-style-type: none"> Design 	<ul style="list-style-type: none"> No activities 	<ul style="list-style-type: none"> None expected
<ul style="list-style-type: none"> Permits 	<ul style="list-style-type: none"> No activities 	<ul style="list-style-type: none"> None expected
<ul style="list-style-type: none"> Construction 	<ul style="list-style-type: none"> Complete framing Complete installing ductwork Complete plumbing rough-in Complete roof installation Continue electrical rough-in Install fiberglass sandwich panels Install storefronts Begin hanging drywall Continue mechanical rough-in Continue grounding Continue working on windows Continue prep for generators 	<ul style="list-style-type: none"> Complete insulation and drywall Complete electrical rough-in Begin installation of acoustic grid Begin mechanical trim out Begin tile flooring and walls Begin interior trim and cabinets Begin installing interior doors and hardware
<ul style="list-style-type: none"> Communications Systems 	<ul style="list-style-type: none"> Continue meetings with AT&T Continue technology migration planning and vendor out-reach Evaluating recorder options Evaluating options for radio consoles Award dispatch console project Prep for telecom circuits Continue with procurements of technology needs 	<ul style="list-style-type: none"> Continue meetings with AT&T Continue technology migration planning and vendor out-reach Evaluating recorder options Evaluating options for radio consoles Prep for telecom circuits Continue with procurements of technology needs
<ul style="list-style-type: none"> Other Activity 	<ul style="list-style-type: none"> Routine project meetings to coordinate design and technology needs 	<ul style="list-style-type: none"> Continue to hold project meetings to discuss next steps and coordinate project needs



Project Update 3-15-2021 to 4-20-2021

NG 911 Statewide Project

Progress items since last report;

- The 911 Board staff has assisted SHP with obtaining an additional VESTA CPE rack from Brevard PD. SHP personnel have relocated that unit to TSU for configuration to support training of SHP personnel at the co-located Training Academy location.
- AT&T has completed testing from the EsiNet into the SHP Layer 2 network successfully and has completed installations at JFHQ, Yonkers Back Up and at the temporary training location at TSU (Garner Road).
- SHP has assisted AT&T with minor changes to the AT&T and SHP L2 handoff to improve resiliency during failover testing.
- TSU has identified two communications center locations that will require upgrades to UPS's. SHP is awaiting the contractor to complete the hardware installations. The two affected locations are;
 - Troop H Communications Center (Monroe)
 - Troop B Communications Center (Elizabethtown)
- AT&T is fully operational at TSU (Training Room) and is ready to deliver VESTA ADMIN training JFHQ (Troop A/C/D) and Troop E personnel beginning the week of 4/26/2021.
- SHP has delivered a fully functioning Layer 2 WAN connection at each of the SHP communications centers and AT&T has successfully connected the TSU connection to the SHP Layer 2 WAN.
- AT&T has delivered the VESTA CPE equipment to the SHP warehouse for Troop H (Monroe).
- AT&T has delivered the VESTA CPE equipment to the SHP warehouse for Troop F (Newton).
- AT&T has modified the order for switches for certain co-located communications centers from 24 port to 48 port and has delivered and installed the unit at JFHQ (Troops A/C/D) and will install the second switch at Newton (Troop F) once that equipment has been delivered to the site by SHP.
- Training dates have been fully finalized and the go-live schedule is more clearly defined with the first dates being 5/19/2021 for JFHQ (Troop A/C/D) and Salisbury (Troop E).

Findings to date;

- All locations require additional wiring to support the backroom CPE equipment.
- All locations require additional cabling to support CPE at T/C workstations.
- Rack Space is available at all locations with the exception of the Back Up location at Yonkers and Troop B Communications Center.
- Troop B and H require upgrades to electrical capacity or capabilities
- Troop A/C/D and F/G required switch upgrades to support multiple troops in one communications center (24-48 port).

Mitigation Strategy for above;

- SHP has reached an agreement with AT&T to install required wiring and appropriate connections in each location.
- SHP has developed a work around at Troop B Communications Center to resolve the rack space issue by removing certain equipment no longer needed and performing a re-rack of all remaining equipment.
- SHP has engaged National Power to provide quotes for upgrading the UPS's at Troop B (Elizabethtown) and Troop H (Monroe).
- AT&T has agreed to provide upgraded switches (24-48 ports).

Other action items;

- SHP has concluded its review of the data collection and reporting options provided by Intrado (ECATS), which is the vendor of choice with NCDIT-911 Board. SHP has received pricing and is considering its options with ECATS.
- After reviewing the Text to 911 feature offering and receiving a confirmation from AT&T that should SHP NOT elect to receive text that the transferring PSAP will receive an "unable to send" message rather than sending "blind" that SHP has decided to decline the service offering at this time.
- To avoid any delays with the go live schedule, SHP and AT&T have agreed to shift Troop B and Troop H to later into the current schedule to allow ample time for the upgrades mentioned above to be complete.
- SHP requested and the 911 Board approved a grant extension on the basis of delays associated with COVID-19. The grant extension was approved, and the new grant end date is now 31 October 2021. The "go live" schedule however did not change. SHP and AT&T remain committed to completing all go live dates by the end of July 2021.

Respectfully submitted,

Mike

**Michael Hodgson,
Project Manager, NCSHP NG911 Project.**



Sampson County, NC Grant Report – April 2021

Activities – April 2021

- Finalize budget / funding / contracts
- Issue notice to proceed for construction contractor
- Groundbreaking – April 16
- Pre-construction meeting
- Discuss tower options

Anticipated Activities – May 2021

- Construction begins
- Continue to finalize budget
- Develop plan for new tower
- Begin Technology Plan

Sampson County, NC Grant Report – April 2021

The tasks listed below will be tracked throughout the project duration and will be updated monthly. At this time, the project remains on schedule.

Work Plan

Task	Projected Timeframe	Actual	Completed
Bid construction project	Month 1	December 2020	x
Contract with construction firm	Month 5 (April 2021)	April 2021	x
Construct new 911 facility	Months 5-19 (April 2021 – June 2022)		
Procure equipment and infrastructure for the new facility	Months 7-19 (June 2021 – June 2022)		
Develop migration / transition plan	Months 15-19 (February – June 2022)		
Test and validate all new equipment infrastructure	Months 19-20 (June – July 2022)		
Migrate any equipment, if feasible, while operating from backup center	Month 21 (August 2022)		
Transition operations to new facility	Month 21 (August 2022)		
Test back capabilities for Carteret County	Months 22-23 (September – October 2022)		

Sampson County 911 & Emergency Services Groundbreaking (Eastern Region) April 16, 2021





Union County, NC Grant Report – April 2021

Activities – April 2021

- Review/update of grant management contract assistance and oversight with county staff

Anticipated Activities – May 2021

- Review grant project schedule
- Review updated task items with project team
- Execute contract for grant management assistance and oversight
- Begin development of procurement schedule & migration plan

Union County, NC Grant Report – April 2021

The tasks listed below will be tracked throughout the project duration and will be updated monthly. **Highlighted information** denotes changes in report since last submitted report.

Work Plan

Task	Projected Timeframe ¹	Actual	Completed
Contract for project oversight	Months 1-2 (May 2021)	Execution underway (delayed from March)	
Determine procurement schedule based on facility project schedule	Month 2 (May 2021)	Project schedule released from architect; scheduling to meet with project team	
Outline and finalize a procurement strategy based on expected installation schedules	Months 5-6 (May – June 2021)		
Install generator (dependent on construction contract)	Month 7 (July 2021)		
Procure equipment and schedule installations	Month 11+ (November 2021 onwards depending on procurement lead times)		

¹ As the grant agreement was signed in mid-December 2020, month 1 is considered January 2021.

Union County, NC Grant Report – April 2021

Task	Projected Timeframe ¹	Actual	Completed
Install structured cabling systems and datacenter needs	Month 12 - 13 (December 2021 – January 2022; construction dependent)		
Install backroom supporting technical systems	Month 14 - 15 (February 2022 – March 2022; construction dependent)		
Test and validate – (pre-go-live decision)	Months 16 - 17 (April - May 2022)		
30-day burn-in – (prior to go-live)	Months 18 – 19 (June – July 2022)		
Train – (just prior to cutover)	Month 19 (July 2022)		
Go-live	Month 19 (July 2022)		
30-day post-cutover monitoring	Month 20 (August 2022)		

Grant Award Equipment Procurement Status

Grant Award Equipment Procurement Status						
Item	Grant Award Amount	Expended Amount	Reimbursement Amount Requested / Submitted	Approved / Reimbursed Amount	Award Funds Remaining	Status / Comments
Generator	\$160,000.00	\$0.00	\$0.00	\$0.00	\$160,000.00	Electrical contractor submittal reviews underway
Radio Tower	\$150,000.00	\$0.00	\$0.00	\$0.00	\$150,000.00	Site permitting approved; county engineering firm reviewing preliminary design for bid package
Microwave Link	\$125,000.00	\$0.00	\$0.00	\$0.00	\$125,000.00	Preliminary path review completed
Structured Cabling	\$39,000.00	\$0.00	\$0.00	\$0.00	\$39,000.00	Design review completed; Awaiting compilation of bid documents by county;
Radio Distribution Surge Protection	\$5,016.00	\$0.00	\$0.00	\$0.00	\$5,016.00	Electrical contractor submittal reviews underway
Racks for Equipment	\$5,005.00	\$0.00	\$0.00	\$0.00	\$5,005.00	Awaiting compilation of bid documents by county;
Totals:	\$484,021.00	\$0.00	\$0.00	\$0.00	\$484,021.00	

Facility Construction Activity Status²

Construction Schedule

- Site construction began April 19; site fencing and retention pond construction underway

Permitting

- Building permit issued; NCDEQ approval pending; NCDOT encroachment permit pending;

Owner (Union County) Contracted/Owner Furnished Items

- Structured Cabling
 - Construction drawings review underway.
 - Awaiting bid process start from County. Estimated May 2021.

² Facility construction summary is provided as reference only for showing alignment with grant award equipment integration.

- Audio Visual System(s)
 - Construction drawings review underway.
 - Awaiting bid process start from County. Estimated May 2021.
- Facility Security (Access Control/CCTV) Packages
 - Awaiting bid process start from County. Estimated May 2021.
- Communications Tower
 - Permitting approved. Awaiting bid process start from County. Estimated May 2021.

Wayne County, NC

911 New Facility

MCP Project Number 18-117

Monthly Progress Report – April 2021

Activity	This Period	Next Period
1. Design	<ul style="list-style-type: none"> No action expected 	<ul style="list-style-type: none"> Facility Completed
2. Permits	<ul style="list-style-type: none"> No actions required 	<ul style="list-style-type: none"> Facility Completed
3. Construction	<ul style="list-style-type: none"> No actions expected 	<ul style="list-style-type: none"> Facility Completed
4. Communications Systems	<ul style="list-style-type: none"> No action reported 	<ul style="list-style-type: none"> Receive and install UPS annunciator
5. Other Activity	<ul style="list-style-type: none"> MCP held routine meetings with the County for project coordination 	<ul style="list-style-type: none"> Deliver draft of the final report Complete financials for NC 911 Board staff Continue monthly coordination with County for final grant close out

County of Wilson

Emergency Communications Center

1817 Glendale Drive Wilson, NC 27893 (252) 237-8300 (252) 399-4874
www.wilson-co.com

May 03, 2021

Ms. L.V. Pokey Harris
Executive Director
North Carolina 911 Board

Ms. Harris,

This letter is progress report #5 for Wilson County's tower site generator replacement grant. This report represents April 01-April 30, 2021. The generator is at the vendors Garner facility. They have procured the stand the generator will be mounted on. They will be on-site later this week to discuss the shutdown of the existing generator and the installation of the new generator. At this point we are on track to complete this project by the deadline of May 31, 2021.

Please let us know if there are questions.

Sincerely,

Jeffrey T. Williford
Assistant Director

L21-010

Tab 8

Executive Director's Report

Pokey Harris

Tab 8 a)
911 Board Appointment Status

Tab 8 b)
Staffing Update

- **Introduction of Amy Berenson,
Administrative and Logistics
Coordinator**

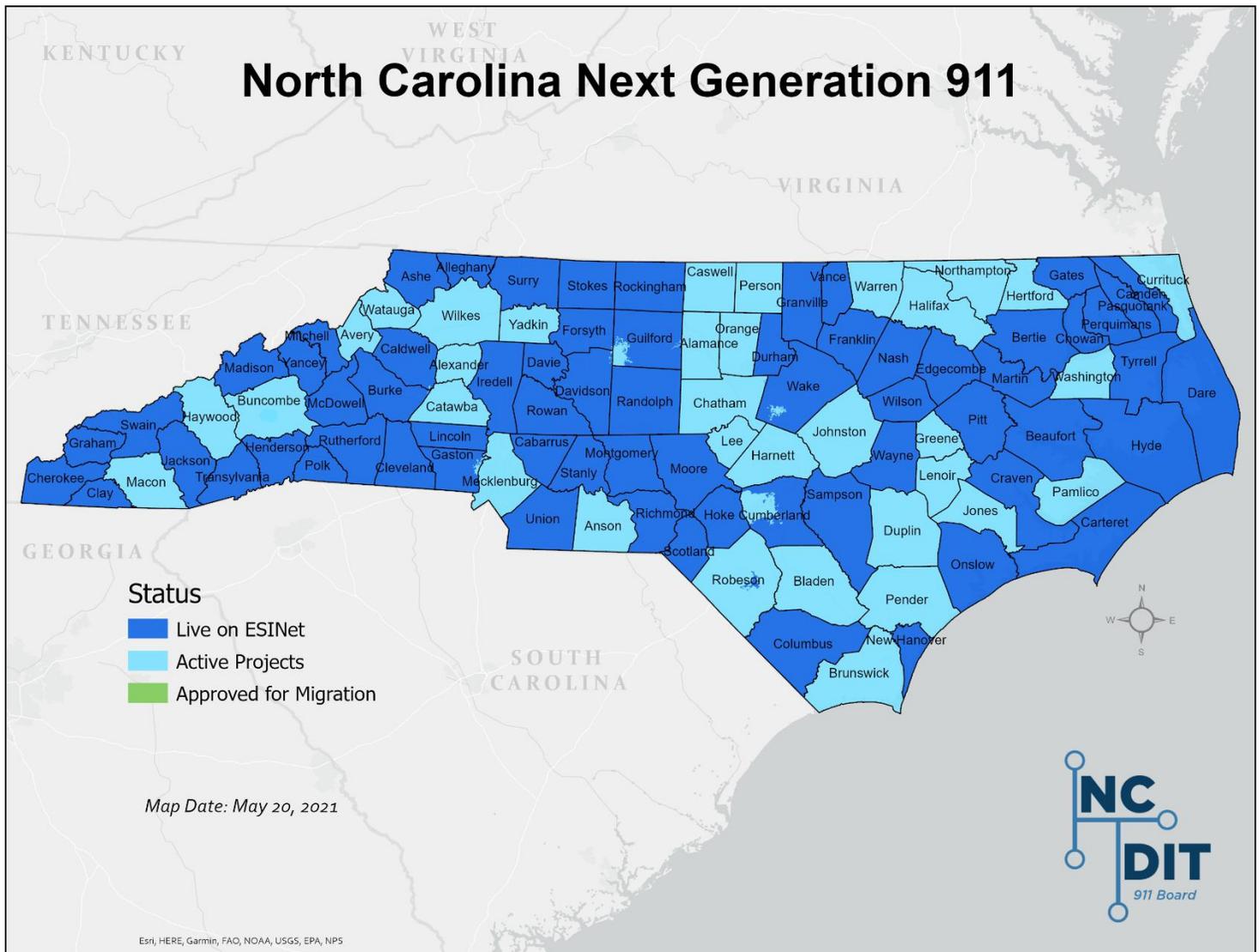
Tab 8 c)
Biennial Audit Status

Tab 8 d)
State 911 Plan Update

Tab 8 e)

NextGen 911 Migration Status

NC NG911 Migration Status



ESInet Migrations

April 28, 2021 – May 19, 2021

Due to ESInet migrations now being conducted under Covid-19 restrictions and limited accessibility requirements, photos and quotes may or may not be included.

Kudos and Congratulations to All!!!

Caldwell County 911 (Western Region) ESInet Migration April 28, 2021

- Migration as i3
- Vesta Hosted Call Handling Equipment
- First Live Call at 1246 Hours EST
- PSAP #79/Physical Location #127 (Including Backups)



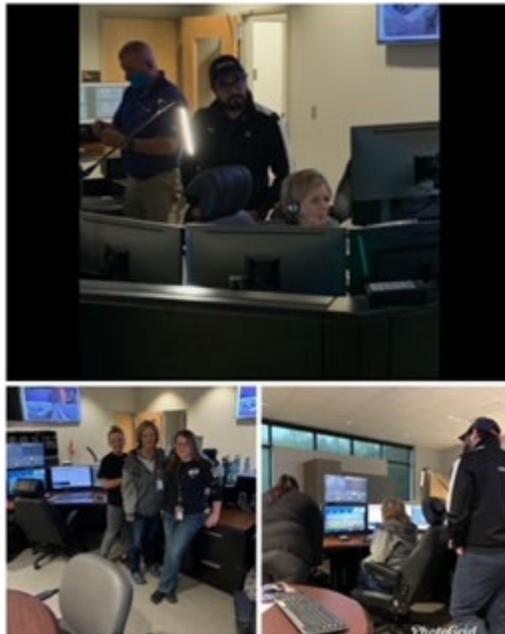
Yesterday, Caldwell County E911 Communications Center migrated over to ESInet going with Hosted Vesta. The cutover took a few hours with just a few minor problems. My staff seems to enjoy the new “look” of Hosted Vesta and they also like that there are different background colors that they can choose from instead of having the same background color. The biggest compliment that I am receiving is that all of the 911 and administrative lines are on one page. Before, you had to choose which page you wanted to look and now you don’t have to make a decision. I have attached a picture of the Vesta screen that we were using and a picture of the new screen.

Thanks for all of your help during this project.

Jason Pennell
Communications Director, Caldwell County Emergency Services E911 Communications Center

Graham County 911 (Western Region) ESInet Migration May 12, 2021

- Migration as i3
- Viper Hosted Call Handling Equipment
- First Live Call at 1051 Hours EST
- PSAP #80/Physical Location #128 (Including Backups)



Welcome to Our ESInet Partners

Apex PD 911 and North Carolina State Highway Patrol May 19, 2021

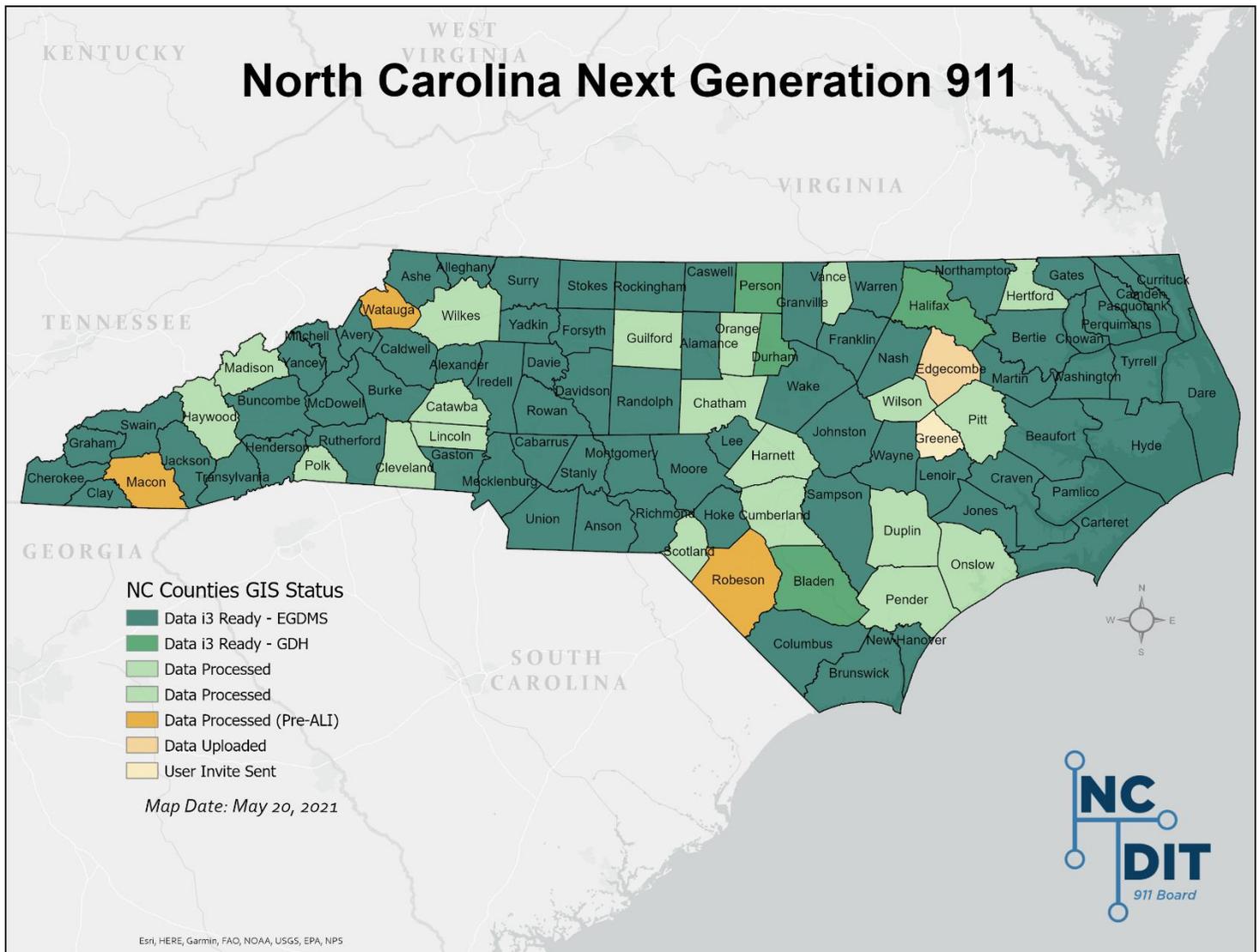
- Migration as i3
- Vesta Hosted Call Handling Equipment
- Troop A First Live Call at 0918 Hours EST
- Troop C First Live Call at 1217 Hours EST
- Troop D First Live Call at 1013 Hours EST
- Troop E First Live Call at 1141 Hours EST
- Apex PD 911 First Live Call at 1152 Hours EST



Tab 8 f)

NextGen 911 GIS Status Map

NC NG911 GIS Status



Tab 8 g)

**988 Planning Coalition –
National Suicide Prevention
Lifeline**

988 and the National Suicide Prevention Lifeline

30 Percent

The percent the suicide rate has climbed since 1999

1 in 5



people above the age of 12 has a mental health condition

280

For every one person that dies by suicide, 280 people seriously consider suicide but go on to live

Why Do We Need 988?

America is experiencing a mental health crisis. But the crisis is not irreversible.

- The suicide rate has climbed nearly 30% since 1999 – and the rate has increased in 49 out of 50 states over the last decade.
- Death by suicide is the only cause of death that has increased each year between 2009-2019.
- From 2016-2017 alone, there was a 10% increase in suicides of young people between 15-24 years old in the US.
- Approximately one in five people above the age of 12 has a mental health condition in the US.
- Suicide is the second leading cause of death among young people, and the tenth leading cause of death in the US.
- More Americans died from mental health crises and substance abuse in 2018 alone than have died in combat in every war combined since World War II.
- However, suicide is most often preventable. For every person who dies by suicide, there are 280 people who seriously consider suicide but do not kill themselves.
- Over 90% of people who attempt suicide go on to live out their lives.
- In North Carolina in 2018 there were 1,463 deaths by suicide.
- 5 Veterans die by suicide weekly in North Carolina with many more attempts.

For too long, our system for mental health crisis services has been underfunded and undervalued. We will now meet this challenge with the evidence-based crisis intervention that the 988 crisis line will provide.

What Is 988?

A direct three-digit line to trained National Suicide Prevention Lifeline counselors will open the door for North Carolinians and millions of Americans to seek the help they need, while sending the message that healing, hope and help are just a phone call away.

With an easy to remember and dial number like 988, the Lifeline hopes to reach many more people in emotional crisis.

A 988 crisis line that is effectively resourced and promoted will be able to:

- Connect a person in a mental health crisis to a trained counselor who can address their immediate needs and help connect them to ongoing care.
- Reduce healthcare spending with more cost-effective early intervention.
- Reduce use of law enforcement, public health, and other safety resources.
- Meet the growing need for crisis intervention at scale.
- Help end stigma toward those seeking or accessing mental healthcare.

When you have a police, fire or medical emergency, you call 911.

When you have an urgent mental health need, you'll call 988.



Lifeline Crisis Centers are Effective

The National Suicide Prevention Lifeline provides 24/7, free and confidential emotional support to people in suicidal crisis or emotional distress across the United States. The Lifeline is administered by the nonprofit Vibrant Emotional Health and funded by the Substance Abuse and Mental Health Services Administration (SAMHSA). REAL Crisis Intervention Inc. operates the only North Carolina Lifeline and is effective in reducing suicidal and emotional distress.

- Evaluations and caller feedback show that Lifeline counselors are effective in reducing caller distress and suicidality and help tens of thousands of people get through crises every day.
- Since launching in 2005, the Lifeline call volume has increased approximately 14% annually.
- In 2005, the first year of the Lifeline, it answered over 46,000 calls. In 2020, the Lifeline received over 2.6 million calls, chats, and texts. In 2020 NC Lifeline received 37,233 calls
- Crisis centers are local and connected to their community resources, community mental health, hospitals, social service and first responders.
- All Lifeline centers including REAL Crisis, are accredited, provide extensive training in crisis intervention and suicide prevention, and must apply Lifeline's best practices on calls.
- These same crisis centers continue to answer more than 12.1 million additional non-Lifeline crisis calls on their local, city, county and state crisis lines.

The current Lifeline grant is not designed to fund the centers answering local Lifeline calls. The Lifeline and Vibrant Emotional Health currently provide the following support to the national network for local crisis call centers:

- Routes calls through the network to a local crisis center or national backup center and pays for incoming call charges.
- Sets clinical standards and sector-wide best practices, and provides constant quality assurance, training, assessments, and guidelines to ensure quality, effective help for people in crisis.
- Runs state-of-the-art technology to ensure responsiveness, including online 24/7 chat platform technologies.
- Lifeline's crisis chat centers and Lifeline's Spanish-speaking subnetwork, translation services and accessibility options for individuals who are deaf or hard of hearing.
- NC DMH/DD/SAS has partnered with REAL Crisis since 2011 and worked closely with the National Association of State Mental Health Program Directors, and state officials to promote awareness and approaches for successfully funding local Lifeline crisis centers.

How Does 988 Improve Health Care and Public Safety Costs?

When 988 is fully implemented, Lifeline call centers will divert many calls from 911, resulting in substantial cost-savings for health and safety crisis and emergency systems.

- Reducing the dispatch of law enforcement to persons in non-emergency mental health crises frees more resources to respond to public safety needs, and reduces the hesitation associated with reporting mental health crises.

Nationally Lifeline call centers divert hundreds of thousands of calls from 911 every year.

- The Lifeline dispatches emergency services for only 2% of calls.
- People in crisis who call the Lifeline have better health outcomes than people in crisis who are triaged with emergency services personnel.

What Is Next?

Vibrant Emotional Health, the administrator of the Lifeline, has identified three key themes to guide 988 implementation:

- 1) *Universal and Convenient Access*, including omnipresent public awareness and varying modalities for individuals to access 988 through their preferred method of communication.
- 2) *High Quality and Personalized Experience* that is tailored to the unique needs of the individual while also in line with identified best practices.
- 3) *Connection to Resources and Follow Up* to ensure all persons contacting 988 receive additional local community resources as needed.

In keeping with these themes, Vibrant has several key recommendations:

It is critical that appropriate funding for the network, individual crisis centers, and the crisis continuum be allocated to serve more people in crisis. States should exercise their authority to implement a 988 fee, similar to the current 911 fee, that would be restricted to crisis center and service provider expenses, to ensure a robust infrastructure. In 2018, fees for 911 generated \$2.6 billion to support that service; similar investment is needed for mental and behavioral health crises. The fee revenue should supplement, not supplant, funding from diverse sources, including federal, state and local governments.

Increased collaboration between 911 and 988 can provide more options for those in crisis, such as dispatching mobile crisis teams to individuals in mental health or suicidal crisis rather than police or EMS, and greater coordination of care options like crisis stabilization units. Such collaborations can reduce the burden on the costly use of hospital emergency departments.

We must also seek to optimize and support services that ensure access and inclusion within 988 to meet the unique needs of at-risk groups, including youth, rural populations, BIPOC communities and LGBTQ+ individuals.

We encourage stakeholders, crisis centers, telecommunications agencies, mental health providers, and people with lived experience to work together to help build this public health safety net for all.

Tab 8 h)

**NCEM Statewide Exercise
(04/28/2021)**

Tab 8 i)

Legislative Update

Richard Bradford

FCC 911 Strike Force

Appointment

Pokey Harris



PUBLIC NOTICE

Federal Communications Commission
45 L St NE
Washington, D.C. 20554

News Media Information 202 / 418-0500
Internet: <https://www.fcc.gov>
TTY: 1-888-835-5322

DA 21-591

Released: May 21, 2021

FCC ANNOUNCES THE MEMBERSHIP AND FIRST MEETING OF THE ENDING 9-1-1 FEE DIVERSION NOW STRIKE FORCE

This Public Notice serves as notice that, consistent with the Federal Advisory Committee Act¹ and pursuant to the Don't Break Up the T-Band Act of 2020, set forth in Division FF, Title IX, Section 902 of the Consolidated Appropriations Act, 2021 (Section 902),² Federal Communications Commission Acting Chairwoman Jessica Rosenworcel has appointed members to serve on the Ending 9-1-1 Fee Diversion Now Strike Force (911 Strike Force). The 911 Strike Force will hold its first meeting on **Thursday, June 3, 2021, beginning at 10 a.m. (EDT)**. The Office of the Federal Register published Notice of this meeting on **May 20, 2021**.³ The meeting will take place via video conference and will be publicly available via the Internet at <http://www.fcc.gov/live>.⁴ During the meeting, the public may submit questions to livequestions@fcc.gov.

A full list of 911 Strike Force members is attached to this Public Notice. In addition, Acting Chairwoman Rosenworcel designated Kelli Merriweather, Executive Director of the Texas Commission on State Emergency Communications, representing the National Association of State 911 Administrators, to serve as Chair of the 911 Strike Force, and Steven C. Sharpe, EdD, Genesee County (NY) Director of Emergency Communications, representing the New York State 911 Coordinators Association, to serve as Vice-Chair.

Pursuant to Section 902(d)(3), the 911 Strike Force shall study how the federal government can most expeditiously end diversion of 911 fees and charges by states and taxing jurisdictions (911 fee diversion). In carrying out this study, the 911 Strike Force shall:

- (i) determine the effectiveness of any federal laws, including regulations, policies, and practices, or budgetary or jurisdictional constraints regarding how the federal government can most expeditiously end 911 fee diversion;
- (ii) consider whether criminal penalties would further prevent 911 fee diversion; and
- (iii) determine the impacts of 911 fee diversion.

As required by Section 902(d)(3)(D), it is anticipated that not later than September 23, 2021 (270 days after Section 902 was signed into law), the 911 Strike Force shall publish on the website of the Commission and submit to the Committee on Energy and Commerce of the House of Representatives and the Committee on Commerce, Science, and Transportation of the Senate a report on the findings of the study mandated by Section 902.

¹ Federal Advisory Committee Act, 5 U.S.C. App. 2 (FACA).

² Pub. L. No. 116-260.

³ See 86 Fed. Reg. 27432 (May 20, 2021).

⁴ The public may also follow summaries of the meeting on Twitter, @fcc, or via the Commission's Facebook page at www.facebook.com/fcc.

As required by Section 902 of the Act, the 911 Strike Force is composed of representatives of federal departments and agencies as the Commission considers appropriate, in addition to (1) state attorneys general; (2) states or taxing jurisdictions found not to be engaging in diversion of 911 fees or charges; (3) states or taxing jurisdictions trying to stop the diversion of 911 fees or charges; (4) state 911 administrators; (5) public safety organizations; (6) groups representing the public and consumers; and (7) groups representing public safety answering point professionals. Members were selected from a diverse mix of organizations to balance the expertise and viewpoints that are necessary to effectively address the issues to be considered by the 911 Strike Force.

For the agenda of its first meeting, the 911 Strike Force will introduce its members, working groups and leadership, review Section 902's mandates and mission, review the FACA's procedural requirements, and receive briefings on relevant FCC programs and policies. The agenda may be modified at the discretion of the 911 Strike Force Chair and its Designated Federal Officer.

To ensure accessibility for the meeting, open captioning will be provided in the live stream. Other reasonable accommodations for persons with disabilities can be made available upon request. To request an accommodation, or for materials in accessible formats for persons with disabilities (e.g., Braille, large print, electronic files, audio format), send an email to fcc504@fcc.gov or call the Consumer and Governmental Affairs Bureau at (202) 418-0530 (voice). Such requests should include a detailed description of the accommodations needed. In addition, requesters should include their contact information in case Commission staff need to reach them to fulfill the request. Please allow at least five days' advance notice; last-minute requests will be accepted but may not be possible to accommodate.

Pursuant to the FACA, the Commission is responsible for oversight of the 911 Strike Force and its working groups.⁵ As a result, FCC staff or Commissioners may participate in or attend meetings or other activities held by both the 911 Strike Force and its working groups. To facilitate these interactions, and in accordance with section 1.1200(a) of the Commission's rules, 47 CFR § 1.1200(a), presentations to the 911 Strike Force, its working groups, or 911 Strike Force-sponsored discussions (e.g., roundtables or workshops), or to FCC staff or Commissioners incidental to and in connection with such 911 Strike Force meetings or discussions, will be treated as exempt presentations for *ex parte* purposes. This exemption covers presentations from 911 Strike Force members to FCC staff and Commissioners in other settings only to the extent that the 911 Strike Force members are presenting the views of the 911 Strike Force or its working groups, as opposed to an individual member's own views or that of a member's organization. We find that this modification of the *ex parte* rules is in the public interest because it will allow the 911 Strike Force to develop and shape its advice and recommendations to the Commission more efficiently and effectively.

We recognize that some issues addressed by the 911 Strike Force may also be the subject of other pending FCC proceedings. The Commission will not rely in those other proceedings on any information submitted to the 911 Strike Force, or to any of its working groups or sponsored roundtables, or information conveyed by 911 Strike Force members (including members of any 911 Strike Force working groups) to FCC staff or Commissioners, unless that information is first placed in the record of the relevant proceeding.

More information about the 911 Strike Force is available www.fcc.gov/911strikeforce. For more information, please contact John A. Evanoff, Designated Federal Officer of the 911 Strike Force, at (202) 418-0848; or Jill Coogan, Deputy Designated Federal Officer, at (202) 418-1499; or both via email at 911StrikeForce@fcc.gov.

--FCC--

⁵ See 5 U.S.C. App. 2.

911 STRIKE FORCE MEMBERSHIP

Chair:

- Kelli Merriweather, Executive Director of the Texas Commission on State Emergency Communications (CSEC), representing the National Association of State 911 Administrators (NASNA) as current Vice President and incoming President

Vice-Chair:

- Steven C. Sharpe, EdD, Genesee County (NY) Director of Emergency Communications, representing the New York State 911 Coordinators Association

Representatives of federal departments and agencies:

- Laurie Flaherty, Coordinator of the National 911 Program (911.gov), National Highway Traffic Safety Administration's Office of Emergency Medical Services, U.S. Department of Transportation

State attorneys general:

- Richard Bradford, Special Deputy Attorney General, Office of the Attorney General, North Carolina Department of Justice

States or taxing jurisdictions found not to be engaging in diversion of 911 fees or charges:

- Terry Clark, Chief of Police of Prairie Band Potawatomi Tribal Police, Prairie Band Potawatomi Nation, Kansas
- Daryl Branson, State 911 Program Manager, Colorado Public Utilities Commission

States or taxing jurisdictions trying to stop the diversion of 911 fees or charges:

- Lance Terry, Oklahoma 911 Coordinator, Oklahoma 911 Management Authority
- Dana Wahlberg, Director of the Department of Public Safety Emergency Communications Networks, Minnesota Department of Public Safety
- Budge Currier, 911 Branch Manager for the California Office of Emergency Services

State 911 administrators:

- Cindy Barbera-Brelle, Statewide 911 Administrator, Illinois State Police
- Kelli Merriweather, Executive Director of the Texas Commission on State Emergency Communications (CSEC), representing the National Association of State 911 Administrators (NASNA) as current Vice President and incoming President

Public safety organizations:

- Nicole Pickrell, Deputy Chief for Communications and Support Services of Loudoun County (Virginia) Department of Fire and Rescue, representing the International Association of Fire Chiefs
- Mel Maier, Captain, Oakland County (MI) Sheriff's Office (OCSO), representing the Major County Sheriffs of America
- Shaun Golden, Sheriff, Monmouth County (NJ) Sheriff's Office

Groups representing the public and consumers:

- Thaddeus Johnson, Assistant People's Counsel at the Washington, DC Office of the People's Counsel (DC-OPC), representing the National Association of State Utility Consumer Advocates

Groups representing public safety answering point professionals

- April Heinze, 911 and PSAP Operations Director, the National Emergency Number Association
- Karima Holmes, Senior Director, ShotSpotter, Inc., representing 911der Women. Inc.
- Mark Reddish, Senior Counsel and Manager of Government Relations, Association of Public Safety Communications Officials-International
- Steven C. Sharpe, EdD, Genesee County (NY) Director of Emergency Communications, representing the New York State 911 Coordinators Association

John A. Evanoff, Designated Federal Officer
Jill Coogan, Deputy Designated Federal Officer

Tab 9

Executive Committee Report

Donna Wright

Tab 10

Education Committee Report

Chuck Greene

Tab 10 a)

NG911 and NMAC Infographics

(Roll Call Vote Required)

Angie Turbeville

Next Gen 9-1-1 Enables N.C. to Support the 21st Century Needs of its Citizens

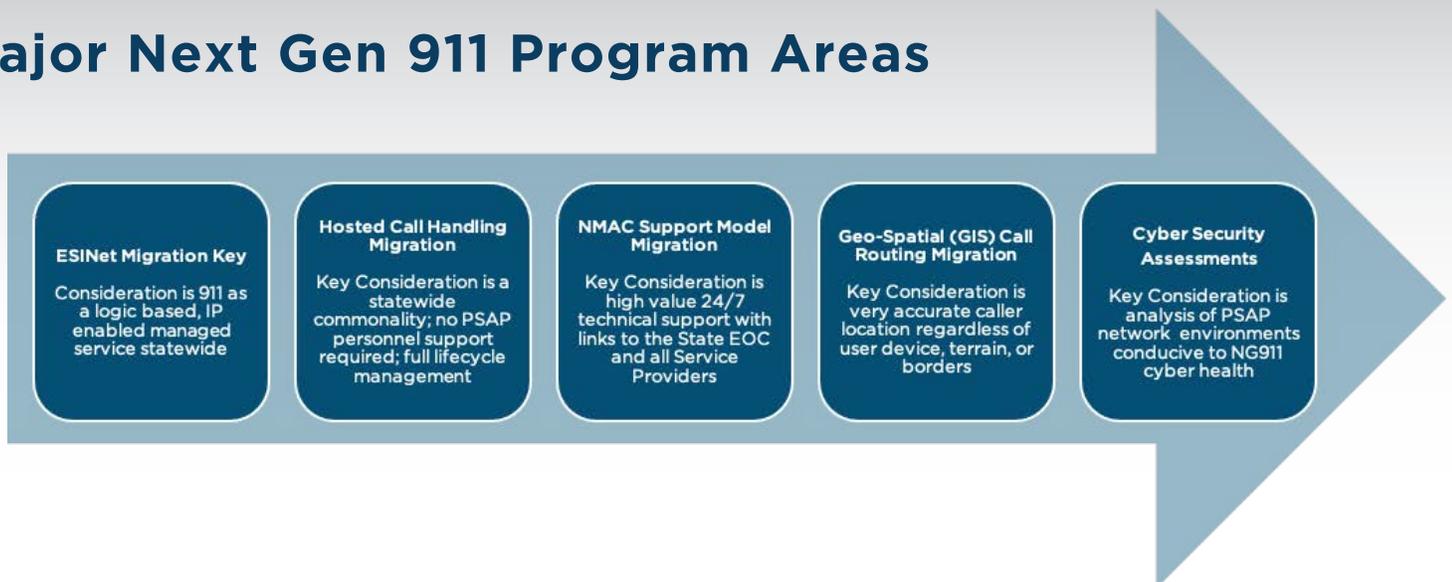
- **Removes single points of failure in localities statewide**
Geo redundant call processing with redundant and diverse network links
- **Modernizes 911 call delivery by replacing legacy analog circuits with a digital statewide IP network**
Voice and text calls are delivered over the same private IP network connections to all 911 centers
- **Automatically detects the need for alternate call routing**
ESInet (Emergency Services IP network) can re-represent an active 9-1-1 call to alternate PSAPs without losing the caller or the caller's location information
- **Routes calls using geographic information and/or tabular addresses**
PSAPs can define routing rules for 9-1-1 calls/text by drawing geographical boundaries on a map (requires GIS/Call Handling equipment compatible with the ESInet)
- **Provides robust and flexible policy based call delivery functions**
ESInet PSAPs can automatically failover and overflow calls based conditional call processing rules (e.g., time of day, caller wait time, etc.) for voice or text calls

Legacy PSAP failover requires manual intervention that takes time and special expertise

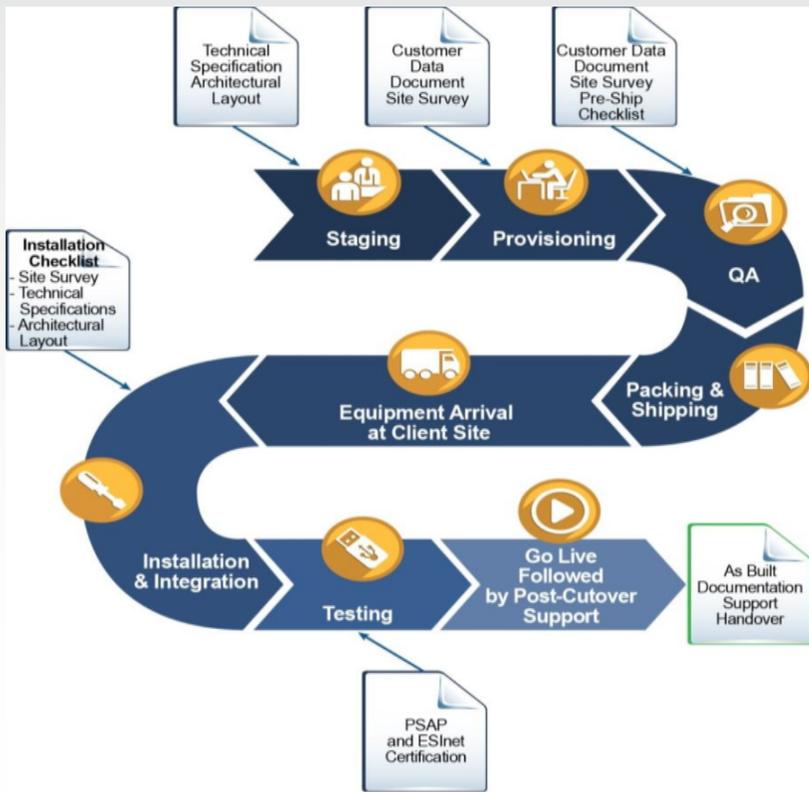
- **Establishes an IP network foundation for future advanced capabilities**
Supports receiving critical incident awareness info e.g., video transmitting to first responders

Secure access to public safety apps via state-of-the-art cyber-security design and procedures

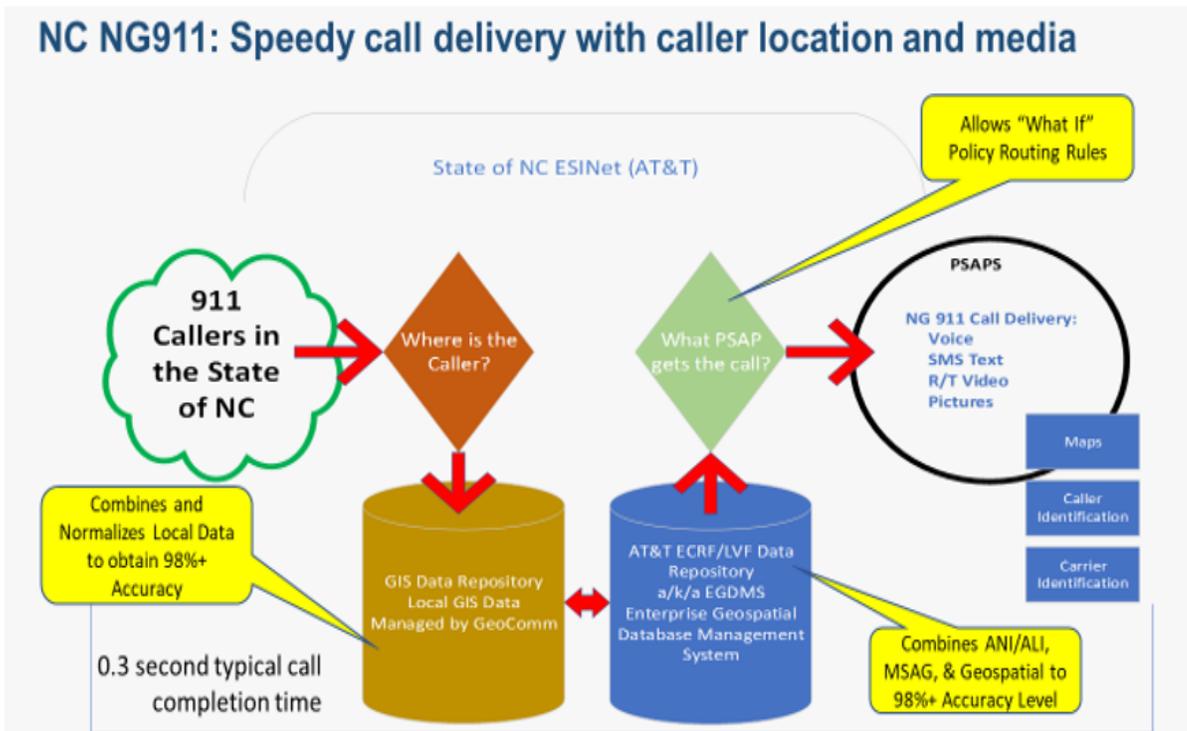
Major Next Gen 911 Program Areas



Next Gen 9-1-1 Migration Process



Next Gen 9-1-1 Call Handling Solution Architecture



North Carolina 911 PSAP Regions



PSAP Region	Coordinator	Financial Review Specialist
Eastern	Angie Turbeville	Kristen Falco
North Central	Tina Gardner	Sarah Templeton
South Central	David Newberry	Kristen Falco
Western	Stephanie Conner	Sarah Templeton

Map Date: 6 January 2021



Board Staff	Position	Phone Number
Stephanie Conner	Western Regional Coordinator	919-754-6705
Kristen Falco	Financial Review Specialist	919-754-6534
Tina Gardner	North Central Regional Coordinator	919-754-6111
Pokey Harris	Executive Director	919-754-6621
Gerry Means	Network Engineer	919-754-6781
Stanley Meeks	NG911 NMAC Manager	919-754-6635
David Newberry	South Central Regional Coordinator	919-754-6707
Marsha Tapler	Financial Analyst	919-754-6344
Angie Turbeville	Eastern Regional Coordinator	919-754-6162
Sarah Templeton	Financial Review Specialist	919-754-6103
NMAC Staff	NMAC	855-662-2911

Network Monitoring and Assistance Center (NMAC)

855-662-2911

911NMAC.Admin@nc.gov

Staffed 24/7 365days.



Stated Objectives from the NG911 plan

The NMAC will perform following broad functions.

1. The NMAC will provide a Network Operations Center (NOC) function overseeing the network and service performance of the ESInet and NG91-1 functional elements contracted to provide services on the ESInet.
2. The NMAC will provide direct support serving in the role of a Help Desk resolving technical issues in or affecting the PSAPs.
3. The NMAC will provide a Security Operations Center (SOC) function.
4. The NMAC will be the single point of contact for all day-to-day vendor provided NG9-1-1 core services, functions, solutions and systems contracted by the NC 911 Board.

Types of issues the NMAC can handle:

- ANI/ALI issues
- Calls not completing.
- Emergency Rerouting of 911 ESINET calls
- Equipment replacement (hosted PSAPs).
- ECATs reporting and issues.
- CPE Vendor follow-up
- Connectivity Issues
- Calls misrouting.
- Disconnection errors

Types of questions the NMAC will ask:

- Name and Phone number
- Email address
- Nature of the problem
- Do you have call examples to send us?
- What time did the problem occur?
- Is it focused on one station or all stations?
- Is the problem consistent or intermittent?

North Carolina 911 PSAP Regions



PSAP Region	Coordinator	Financial Review Specialist
Eastern	Angie Turbeville	Kristen Falco
North Central	Tina Gardner	Sarah Templeton
South Central	David Newberry	Kristen Falco
Western	Stephanie Conner	Sarah Templeton

Map Date: 6 January 2021



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Sarah Templeton	Financial Review Specialist	919-754-6103
NMAC Staff	NMAC	855-662-2911

Tab 10 b)

General Committee Report

Tab 11

Funding Committee Report

David Bone

Tab 11 a)

Lumberton Emergency

Services Funding

Reconsideration

(Roll Call Vote Required)

Angie Turbeville

North Carolina 911 Board

PSAP Name: Lumberton Communicaitons

Contact Name: Bill French, ENP

Contact Address: 500 N Cedar St

City: Lumberton, NC

Zip: 28358

Contact Email: bfrench@ci.lumberton.nc.us

Instructions: All requests for review of PSAP Distribution amount must use this form with each request. Please do not change block descriptors, formulas or formatting.
*****SEE INSTRUCTIONS tab for further requirements*** All requests are due by February 28, 2021. Email this form and all supporting documentation to your Regional Coordinator.**

FY2021 Emergency Telephone System Fund Balance: \$81,344.72

HARDWARE	FY2022 Requested	FY2022 Requested	FY2022 Requested	Comments
	Increase Amount ONE-TIME Capital Purchase Cost	Increase Amount Recurring MONTHLY Cost	Increase Amount Recurring ANNUAL Cost	
CAD server				
GIS server				
Voice logging server	87,656.00			AIS Recording Interface
Monitors				
Computer Workstations				
Time Synchronization				
UPS				
Generator				
Call Detail Record Printer (automatically captures incoming 911 telephone call data)				
Radio Network Switching Equipment used exclusively for PSAP's Radio Dispatch Consoles (i.e.: CEB, IMC, NSS)				
Fax Modem (for rip & run)				

Printers (CAD, CDR, Reports, etc.)			
Radio Console Dispatch Workstations			
Radio Console Ethernet Switch			
Radio Console Access Router			
Back Up Storage Equipment for 911 Data Base Systems			
Paging Interface With Computer Aided Dispatch (CAD) system			
Alpha / Numeric Pager Tone Generator			
Radio Consolette **as defined in Approved Use of Funds List			
Hardware Maintenance			
Hosted Solutions:**Must be approved by 911 Staff prior to reporting.			
TOTAL	\$87,656.00	\$0.00	\$0.00

List expenditures to be applied to fund balance and submit quotes or invoices for review.:

FY2020 Ending Fund balance Available for Use \$0.00

Expenses applied to fund balance:

Total remaining Fund balance: \$0.00

Items below this cell are to be completed by 911 Board Staff

APPROVED FY2022 FUNDING	\$107,258.19 *
FY2022 Anticipated Capital Expenditures	\$87,656.00
FY2022 Anticipated Monthly Recurring	\$0.00
FY2022 Anticipated Annual Recurring	\$0.00
 Requested FY2022 Funding	 <u>\$194,914.19</u>

Staff recommendation is to approve the additional increase of \$87,656.00 for capital purchases, and to not reduce Lumberton for FY2022.***

Lumberton Emergency Services - AIS Integration

Account Manager:

Vic Williams
 (252) 375-6579
 vic.williams@crsnc.com

Performance Manager:

Jeff O'Neal
 (336) 500-3154
 jeff.oneal@crsnc.com

Ship To:

Lumberton Emergency Services

500 N. Cedar Street
 Lumberton, NC 28359
 Bill French
 (910) 671-3946
 bfrench@ci.lumberton.nc.us

Bill To:

Lumberton Emergency Services

500 N. Cedar Street
 Lumberton, NC 28359
 Bill French
 (910) 671-3946
 bfrench@ci.lumberton.nc.us

Quote - 000184

Version: 1
 Quote Date:
 02/16/2021
 Quote Valid Through:
 05/06/2021
 Estimated Delivery: 4-6 weeks

ASTRO 25 Considerations

AIS Procured Equipment

In addition to the quoted Eventide licensing, the ASTRO 25 recording solution requires the following items that will need to be procured from Motorola:

- MCC 7500 Archive Interface Server (AIS)
- MCC 7500 Voice Processing Module (VPM)
- Motorola Control Room Firewall

Each AIS and VPM combination is limited to 120 concurrent talkpaths and up to 256 talkgroups that can be recorded. If a site has more than 256 groups that they may need recorded, they will need more than one AIS, VPM, and integration license to accommodate.

Licenses

Product Details	Quantity	Unit Price	Ext. Price
271141 Mandatory license fee for Initial Astro System Release - for end-customer with ONE AIS (or FIRST AIS) (Non-Discountable; must be pre-paid)	1	\$54,995.00	\$54,995.00
209220 Integration to Motorola ASTRO 25 system - Initial ASTRO version - SINGLE AIS	1	\$14,995.00	\$14,995.00
115015 Mandatory Remote Install Prep for P25 or TETRA; (Non-Discountable; must be pre-paid)	1	\$3,500.00	\$3,500.00
324720 DVSI 2-Port USB Decoder Unit (for P25, DMR, MOTOTRBO, NXDN) - Max 8 33411	1	\$3,000.00	\$3,000.00
271035 Additional Internal IP G.711 8-Channel license pack	2	\$1,750.00	\$3,500.00
Subtotal:			\$79,990.00

Installation and Shipping

Product Details	Quantity	Unit Price	Ext. Price
INSTALL Services include pre-installation site survey, installation, configuration, testing and unlimited training.	1	\$7,500.00	\$7,500.00
MAN S&H Manufacturer Shipping and Handling	1	\$75.00	\$75.00
Subtotal:			\$7,575.00

Quote Summary	Amount
Licenses	\$79,990.00

Quote Summary	Amount
Installation and Shipping	\$7,575.00
Total:	\$87,565.00

Taxes, shipping, handling and other fees may apply. We reserve the right to cancel orders arising from pricing or other errors.

Installation Considerations:

Customer's radio, telephone, and CAD vendors should provide the proper inputs, identified and terminated within 6 feet of the recorder's physical location. Customer is responsible for insuring the necessary 3rd party licensing, installation, and integration work is completed by its other vendors.

Order Remittance: Please approve orders online via the provided secure link or email Purchase Orders to orders@crsnc.com.

Acceptance	
<p>CRS / Carolina Recording Systems, LLC</p> <div style="text-align: center; margin: 10px 0;">  </div> <p>Vic Williams <hr style="border: 0.5px solid black;"/> Signature / Name</p> <p>02/16/2021 <hr style="border: 0.5px solid black;"/> Date</p>	<p>Lumberton Emergency Services</p> <div style="text-align: center; margin: 10px 0;"> <hr style="border: 0.5px solid black;"/> </div> <p>Bill French <hr style="border: 0.5px solid black;"/> Signature / Name Initials</p> <p><hr style="border: 0.5px solid black;"/></p> <p>Date</p>

ESTIMATED BUDGET 2021-2022

24 Emergency Telephone System Fund

Revenue

3000 3000

24 Emergency Telephone System Fund

24-00-3000-9901 FBA-DESIGNATED 0.00

24 Emergency Telephone System Fund Subtotal \$0.00

3000 3000 Subtotal \$0.00

3200

24 Emergency Telephone System Fund

24-00-3200-1250 E-911 MAINTENACE CHARGE 135,120.00

24 Emergency Telephone System Fund Subtotal \$135,120.00

3200 Subtotal \$135,120.00

3400 Restricted Revenues

24 Emergency Telephone System Fund

24-00-3400-3660 NC STATE GRANT 0.00

24 Emergency Telephone System Fund Subtotal \$0.00

3400 Restricted Revenues Subtotal \$0.00

3700

24 Emergency Telephone System Fund

24-00-3700-4910 INTEREST/GENERAL 1,000.00

24 Emergency Telephone System Fund Subtotal \$1,000.00

3700 Subtotal \$1,000.00

Revenue Subtotal

\$136,120.00

Expenditure

4330 Emergency Telephone Syste

24 Emergency Telephone System Fund

24-00-4330-3110 TRAINING 1,350.00

24-00-4330-3212 E-911 MAINTENANCE 134,770.00

24 Emergency Telephone System Fund Subtotal \$136,120.00

4330 Emergency Telephone Syste Subtotal \$136,120.00

8120 Capital

24 Emergency Telephone System Fund

24-00-8120-5513 OTHER EQUIPMENT 0.00

24 Emergency Telephone System Fund Subtotal \$0.00

8120 Capital Subtotal \$0.00

Expenditure Subtotal

\$136,120.00

**Strategic Technology Plan
Lumberton Communications
2020-2025**

February 19, 2021

Overview

About Our Organization

Lumberton Communications is a primary Public Safety Answering Point located in Lumberton, North Carolina. Lumberton Communications coverage area is the 20 square miles of the City of Lumberton and its 21,000 citizens. Lumberton Communications answers over 120,000 calls a year, 56,000 of them 911 calls. We dispatch fire, police, EMS and rescue in addition to 10 city departments. We have a staff of 14, 3 per shift 24/7. We have been EMD certified for over 23 years. Since 2017, we have attempted to upgrade equipment and resources in our center, and we are well on the way to completing this phase.

Technology Goals

<i>Goals from strategic plan</i>	<i>Technology related goals</i>
Improve services to citizens and public safety agencies served by Lumberton Communications	We upgraded to the EsiNet in March of 2019, installed RapidSOS in 2019, and installed a new CAD system in 2020
System testing	Test equipment and backup plan quarterly
Ensure Continuity of Operations	Create & conduct drills in primary & backup

Technology Assets

This section describes the current state of technology within your organization.

Technology Infrastructure

This section should describe the infrastructure that an organization has – computers, internet connections, printers, etc.

<i>Item</i>	<i>Description</i>	<i>Replacement</i>
Desktop computers (2016)	Four Desktop computers (Primary)	Replacing in 2020 along with monitors
Laptop computers	Two laptops, 1 training, 1 CAD Specialist	Replace training laptop in 2021
Servers	CAD Servers	Vendor replaces at no cost
Internet connection	ESInet at primary & backup	May upgrade to fiber at backup
Printers	One black and white laser printer shared amongst all four computers.	As needed.
LAN	Local area network in place for all computers. Peer to peer network within office.	None planned

Software

<u>Category</u>	<u>Do you have it?</u>	<u>What are you using?</u>
Operating System & Server	Yes	
Operating System	Yes	Windows 10 Professional
Server	Yes	3 Central Square servers for CAD and 1 virtual NCIC Message Switch computer
Office Productivity	Yes	
Productivity Suite (Word	Yes	Microsoft Office 2010 (on standalone

Technology Assessment

Strengths & Challenges

Based on your assessment of technology assets, assess your organization's technology strengths and challenges.

	Strengths	Challenges
Infrastructure	Significant upgrades 2019/2020/2021	Learning curve for new systems
Software	Upgraded to new CAD 2020, added integrated RapidSOS	Learning curve for new CAD systems after using familiar one
Skills	Younger hires pick up new information quicker	Many of our older TCs struggle with new technology
Vendor Relationships	Good relationship with all vendors that keep us informed of new products/updates	None
Attitudes towards technology	Newer hires grasp technology very quickly and enjoy using new technology. Upper management has been very supportive of our upgrade efforts	. Trying to fund newer technologies in a timely manner and doing training updates on CAD to help those struggling
Resources (where you go to learn about technology or get help)	NENA & APCO keep up informed	
Other		

Action Plan

This section provides a high level list of all of the tasks required to implement your technology plan.

Name	Task	Due by
	<i>New PCs/Monitors for Primary PSAP</i>	<i>7/1/20</i>
	<i>Motorola MCC-7500</i>	<i>August 2021</i>
	<i>AIS Recording Interface</i>	<i>August 2021</i>
	<i>GIS Project for I3</i>	<i>March 2021</i>

Technology Budget

The following reflects the technology projects planned over the next three years currently. Potential grant awards, capital funding and my 911 fund balance may affect this budget

<i>Item</i>	<i>2020</i>	<i>2021</i>	<i>2022</i>	<i>Notes</i>
New CAD System (Central Square Zurcher)	\$200,000	\$24,000	\$24,000	2021-2022 reflects maintenance
New PCs/Monitors in Primary 911 Center	\$10,411.49		\$5,000	Subscriptions
MCC-7500 Consoles to replace end of life units	0	\$273,000		New consoles to support 800 Viper system
IP Recording System for Viper	\$0	\$90,000	0	Required to record 800 MHz
GIS Project for I3	\$15,000	\$3,500	0	Capital project to correct and update and bring the City's GIS into I3 compliance
<i>Grand Total</i>	225,411.49	\$390,500	\$29,000	

In the last 3 years, I have concentrated on my technology budget, upgrades and replacements. 2023-2025 will likely be just continued maintenance on equipment and software. I don't currently have any other technology plans for that time period.

Tab 11 b)

**Proposed FY2022 PSAP
Distribution**

(Roll Call Vote Required)

Marsha Tapler

PSAP CORRECTED	PSAP	PSAP	Maximum				Carry forward (Ok) or Over 20% (Reduce)	Excess Funds over Maximum Allowable 20% Carry forward	Proposed 5-YR rolling Average before carry forward reduction	Estimated PSAP Final Proposed Yearly Distribution FY2022	Estimated PSAP Final Proposed Monthly Distribution FY2022
	Distribution FY2019	Distribution FY2020	Allowable 20% Carry Forward	Fund Balance FY2020	Fund Balance FY2019	Fund Balance +/-					
Alamance County Central Communications	\$609,325.96	\$604,648.02	\$121,397.40	779,502.25	880,783.01	-\$101,280.76	OK	0.00	644,949.63	\$644,949.63	\$53,745.80
Secondary Burlington PD	178,730.64	118,918.08	\$29,764.87	18,933.14	15,869.34	\$3,063.80	OK	0.00	161,049.16	\$161,049.16	13,420.76
Alexander County Communications	190,406.41	205,594.59	\$39,600.10	374,996.31	391,241.23	-\$16,244.92	OK	0.00	231,874.64	\$231,874.64	19,322.89
Alleghany County E911	144,837.66	182,945.37	\$32,778.30	0.00	7,510.88	-\$7,510.88	OK	0.00	207,819.73	\$207,819.73	17,318.31
Anson County Emergency Communications	174,096.97	200,282.36	\$37,437.93	386,440.43	345,605.90	\$40,834.53	Reduce	-3,396.60	167,103.21	\$163,706.61	13,642.22
Ashe County Communications	323,269.45	366,255.27	\$68,952.47	149,969.43	170,158.47	-\$20,189.04	OK	0.00	374,719.18	\$374,719.18	31,226.60
Avery County Communications Center	203,511.19	180,508.18	\$38,401.94	505,118.23	432,100.07	\$73,018.16	Reduce	-34,616.22	160,465.56	\$125,849.34	10,487.44
Beaufort County Communications Center	229,760.87	292,304.22	\$52,206.51	335,526.45	201,758.82	\$133,767.63	Reduce	-81,561.12	279,164.87	\$197,603.75	16,466.98
Bertie County Sheriff's Communications	189,965.35	203,145.88	\$39,311.12	160,440.82	127,407.79	\$33,033.03	OK	0.00	144,177.00	\$144,177.00	12,014.75
Bladen County Sheriff's Communications	262,089.94	277,911.07	\$54,000.10	353,673.05	294,546.45	\$59,126.60	Reduce	-5,126.50	214,296.66	\$209,170.16	17,430.85
Brunswick County 9-1-1	548,007.30	757,912.55	\$130,591.98	1,507,564.03	1,164,663.41	\$342,900.62	Reduce	-212,308.64	621,174.22	\$408,865.58	34,072.13
Buncombe County Emerg. Communications	717,021.56	24,984.00	\$74,200.56	2,202,875.10	2,689,266.88	-\$486,391.78	OK	0.00	804,030.51	\$804,030.51	67,002.54
Secondary Asheville PD	0.00	0.00	\$0.00	0.00	0.00	\$0.00	OK	0.00	126,238.95	\$126,238.95	10,519.91
Burke County Emerg. Communications	647,482.50	581,125.58	\$122,860.81	1,225,855.64	1,274,334.39	-\$48,478.75	OK	0.00	474,588.49	\$474,588.49	39,549.04
Cabarrus County Sheriff Communications	709,164.33	694,860.25	\$140,402.46	564,534.32	547,498.36	\$17,035.96	OK	0.00	691,166.08	\$691,166.08	57,597.17
Caldwell County Communications	430,622.07	418,622.70	\$84,924.48	618,416.14	575,309.02	\$43,107.12	OK	0.00	343,227.81	\$343,227.81	28,602.32
Carteret County Communications	413,165.85	372,448.53	\$78,561.44	1,409,466.51	1,312,068.02	\$97,398.49	Reduce	0.00	0.00	\$0.00	0.00
Caswell County 911 Communications	103,699.29	303,687.05	\$40,738.63	461,533.30	299,927.82	\$161,605.48	Reduce	-120,866.85	225,836.85	\$104,970.00	8,747.50
Catawba Co Communications Center	699,005.17	853,712.01	\$155,271.72	993,802.50	675,657.26	\$318,145.24	Reduce	-162,873.52	838,660.24	\$675,786.72	56,315.56
Secondary Hickory PD	198,926.30	213,786.90	\$41,271.32	124,935.37	38,716.74	\$86,218.63	Reduce	-44,947.31	90,681.36	\$45,734.05	3,811.17
Secondary Newton Pd	37,373.08	40,370.40	\$7,774.35	13,109.52	12,011.77	\$1,097.75	OK	0.00	19,046.72	\$19,046.72	1,587.23
Chatham County Emergency Operations Center	396,070.82	506,302.00	\$90,237.28	445,487.11	443,917.77	\$1,569.34	OK	0.00	559,790.73	\$559,790.73	46,649.23
Cherokee County 911	249,937.76	272,270.23	\$52,220.80	45,394.62	71,569.65	-\$26,175.03	OK	0.00	313,597.29	\$313,597.29	26,133.11
Chowan Central Communications	244,614.08	275,826.41	\$52,044.05	175,025.50	102,204.67	\$72,820.83	Reduce	-20,776.78	281,395.24	\$260,618.46	21,718.20
Clay County E911 Communications	255,670.28	222,660.19	\$47,833.05	480,699.19	349,711.97	\$130,987.22	Reduce	-83,154.17	173,737.79	\$90,583.62	7,548.63
Cleveland County Communications Center	343,133.13	203,352.64	\$54,648.58	1,474,810.95	1,453,640.41	\$21,170.54	OK	0.00	165,272.10	\$165,272.10	13,772.68
Kings Mountain (City of)	92,036.89	100,403.79	\$19,244.07	175,317.45	206,856.97	-\$31,539.52	OK	0.00	74,038.83	\$74,038.83	6,169.90
Shelby Police Communications	128,630.31	119,189.15	\$24,781.95	243,823.55	266,563.66	-\$22,740.11	OK	0.00	67,360.92	\$67,360.92	5,613.41
Columbus Central Communications	276,074.17	322,399.54	\$59,847.37	848,220.17	773,726.59	\$74,493.58	Reduce	-14,646.21	330,926.10	\$316,279.89	26,356.66
Craven County Sheriff Communications	280,937.01	288,035.30	\$56,897.23	674,310.76	515,529.59	\$158,781.17	Reduce	-101,883.94	123,045.15	\$21,161.21	1,763.43
Havelock Public Safety Comm.	191,250.02	149,339.28	\$34,058.93	134,066.46	250,471.34	-\$116,404.88	OK	0.00	158,673.78	\$158,673.78	13,222.82
New Bern Communications Center	320,560.06	295,570.70	\$61,613.08	295,168.06	200,119.36	\$95,048.70	Reduce	-33,435.62	217,031.66	\$183,596.04	15,299.67
Cumberland County Communications	864,493.45	861,166.07	\$172,565.95	2,809,375.07	2,393,424.54	\$415,950.53	Reduce	-243,384.58	613,845.64	\$370,461.06	30,871.76

PSAP CORRECTED	PSAP	PSAP	Maximum				Carry forward (Ok) or Over 20% (Reduce)	Excess Funds over Maximum Allowable 20% Carry forward	Proposed 5-YR rolling Average before carry forward reduction	Estimated PSAP Final Proposed Yearly Distribution FY2022	Estimated PSAP Final Proposed Monthly Distribution FY2022
	Distribution FY2019	Distribution FY2020	Allowable 20% Carry Forward	Fund Balance FY2020	Fund Balance FY2019	Fund Balance +/-					
Fayetteville City Communications	891,636.05	919,978.18	\$181,161.42	766,995.77	678,298.84	\$88,696.93	OK	0.00	978,406.14	\$978,406.14	81,533.85
Currituck Central Communications	213,917.39	212,237.71	\$42,615.51	322,686.66	327,823.54	-\$5,136.88	OK	0.00	230,358.24	\$230,358.24	19,196.52
Dare Central Communications	420,254.75	0.00	\$42,025.48	480,041.67	1,141,807.76	-\$661,766.09	OK	0.00	487,060.57	\$487,060.57	40,588.38
Davidson County 911	561,029.62	486,024.05	\$104,705.37	754,627.02	734,888.84	\$19,738.18	OK	0.00	570,150.89	\$570,150.89	47,512.57
Davie County Communications	206,006.05	214,101.99	\$42,010.80	482,051.42	409,274.73	\$72,776.69	Reduce	-30,765.89	121,660.90	\$90,895.01	7,574.58
Duplin County/Kenansville PSAP	154,485.36	261,285.36	\$41,577.07	486,794.38	477,936.25	\$8,858.13	OK	0.00	291,883.40	\$291,883.40	24,323.62
Durham Emergency Communications	1,740,462.86	1,666,795.05	\$340,725.79	1,703,114.21	578,830.03	\$1,124,284.18	Reduce	-783,558.39	800,521.21	\$16,962.82	1,413.57
Edgecombe County E911	91,784.43	197,868.62	\$28,965.31	566,720.46	519,451.12	\$47,269.34	Reduce	-18,304.03	143,751.13	\$125,447.10	10,453.92
Tarboro Police Communications	38,226.15	143,421.70	\$18,164.79	82,559.81	78,248.52	\$4,311.29	OK	0.00	91,380.62	\$91,380.62	7,615.05
Forsyth County 911 Communications	674,553.49	328,370.73	\$100,292.42	1,600,180.86	1,527,492.66	\$72,688.20	OK	0.00	313,896.33	\$313,896.33	26,158.03
Secondary Kernersville PD	52,464.70	14,688.00	\$6,715.27	1,479.00	0.00	\$1,479.00	OK	0.00	11,641.50	\$11,641.50	970.13
Winston Salem Police/Fire Communications	521,155.75	528,587.65	\$104,974.34	1,995,564.26	1,734,197.07	\$261,367.19	Reduce	-156,392.85	0.00	\$0.00	0.00
Franklin County Sheriff Communications	305,556.65	604,890.74	\$91,044.74	650,087.10	259,834.73	\$390,252.37	Reduce	-299,207.63	422,907.80	\$123,700.17	10,308.35
Gaston County Communications	760,574.62	698,275.97	\$145,885.06	938,260.47	1,989,902.12	-\$1,051,641.65	OK	0.00	809,327.81	\$809,327.81	67,443.98
Mount Holly Police Department	62,924.81	67,075.86	\$13,000.07	364,060.13	362,662.28	\$1,397.85	OK	0.00	0.00	\$0.00	0.00
Gates County Communications	110,600.37	150,580.26	\$26,118.06	18,108.79	0.00	\$18,108.79	OK	0.00	153,279.35	\$153,279.35	12,773.28
Graham County Communications	98,704.52	124,873.36	\$22,357.79	529,283.50	475,640.61	\$53,642.89	Reduce	-31,285.10	63,622.64	\$32,337.54	2,694.79
Granville County Emergency Communications	370,174.92	377,887.27	\$74,806.22	541,721.77	430,963.03	\$110,758.74	Reduce	-35,952.52	306,958.05	\$271,005.53	22,583.79
Greene County Communications	208,133.26	161,789.00	\$36,992.23	249,354.31	332,263.57	-\$82,909.26	OK	0.00	202,527.27	\$202,527.27	16,877.27
Guilford Metro 911	2,518,081.38	2,594,180.12	\$511,226.15	1,059,619.39	963,215.92	\$96,403.47	OK	0.00	2,188,147.32	\$2,188,147.32	182,345.61
High Point 911	609,920.92	534,947.22	\$114,486.81	89,717.20	53,564.82	\$36,152.38	OK	0.00	557,477.86	\$557,477.86	46,456.49
Halifax County Central Communications	333,646.02	283,655.25	\$61,730.13	391,106.15	480,251.63	-\$89,145.48	OK	0.00	364,170.48	\$364,170.48	30,347.54
Harnett County Communications	835,813.12	863,118.64	\$169,893.18	490,214.65	532,600.11	-\$42,385.46	OK	0.00	866,878.27	\$866,878.27	72,239.86
Haywood County 911	430,863.66	433,942.65	\$86,480.63	620,508.54	482,153.35	\$138,355.19	Reduce	-51,874.56	437,899.23	\$386,024.67	32,168.72
Henderson County Communications	661,168.67	612,658.03	\$127,382.67	187,658.64	250,797.47	-\$63,138.83	OK	0.00	659,041.85	\$659,041.85	54,920.15
Secondary Hendersonville PD	47,376.45	54,905.61	\$10,228.21	52,576.12	37,042.51	\$15,533.61	Reduce	-5,305.40	66,689.56	\$61,384.16	5,115.35
Hertford County Communications	0.00	94,700.31	\$9,470.03	586,959.33	643,773.08	-\$56,813.75	OK	0.00	0.00	\$0.00	0.00
Hoke County Emergency Communications	339,333.74	278,456.30	\$61,779.00	72,304.98	160,402.33	-\$88,097.35	OK	0.00	314,695.36	\$314,695.36	26,224.61
Iredell County Emergency Communications	626,847.43	607,556.02	\$123,440.35	974,181.02	721,360.29	\$252,820.73	Reduce	-129,380.39	488,073.47	\$358,693.09	29,891.09
Secondary Mooresville PD	103,289.58	13,765.56	\$11,705.51	15,556.82	67,048.50	-\$51,491.68	OK	0.00	20,903.43	\$20,903.43	1,741.95
Statesville PD	100,909.62	42,408.00	\$14,331.76	82,708.95	52,072.71	\$30,636.24	Reduce	-16,304.48	24,318.36	\$8,013.88	667.82
Jackson County Emergency Communications	427,863.62	420,248.96	\$84,811.26	903,834.67	722,547.19	\$181,287.48	Reduce	-96,476.22	316,895.41	\$220,419.19	18,368.27
Johnston County Communications	1,457,540.91	1,377,276.75	\$283,481.77	1,548,081.66	1,314,333.00	\$233,748.66	OK	0.00	1,417,304.49	\$1,417,304.49	118,108.71

PSAP CORRECTED	PSAP	PSAP	Maximum				Carry	Excess Funds	Proposed 5-YR	Estimated	Estimated
	Distribution	Distribution	Allowable 20%	Fund Balance	Fund Balance	Fund Balance	forward	over Maximum	rolling Average	PSAP Final	PSAP Final
	FY2019	FY2020	Carry Forward	FY2020	FY2019	+/-	(Ok) or	Allowable 20%	before carry	Proposed	Proposed
							(Reduce)	Carry forward	reduction	Yearly	Monthly
										Distribution	Distribution
										FY2022	FY2022
Lee County Emergency 911 Center	385,929.51	404,574.56	\$79,050.41	629,502.00	523,581.51	\$105,920.49	Reduce	-26,870.08	363,863.72	\$336,993.64	28,082.80
Lenoir County Communications	509,353.11	550,472.58	\$105,982.57	1,099,127.52	900,643.08	\$198,484.44	Reduce	-92,501.87	395,636.50	\$303,134.63	25,261.22
Lincoln County Communications Center	260,420.59	253,029.37	\$51,345.00	690,812.10	667,986.82	\$22,825.28	OK	0.00	200,923.78	\$200,923.78	16,743.65
Macon County Communications	155,593.71	354,430.76	\$51,002.45	586,781.80	517,541.91	\$69,239.89	Reduce	-18,237.44	271,520.12	\$253,282.68	21,106.89
Madison County EOC	207,902.23	193,235.03	\$40,113.73	334,155.84	275,726.37	\$58,429.47	Reduce	-18,315.74	159,098.73	\$140,782.99	11,731.92
Martin County Communications Center	310,902.96	213,699.88	\$52,460.28	526,735.78	474,813.64	\$51,922.14	OK	0.00	156,923.55	\$156,923.55	13,076.96
McDowell County Sheriff's Communications	296,136.02	332,296.06	\$62,843.21	580,407.69	590,449.93	-\$10,042.24	OK	0.00	364,251.71	\$364,251.71	30,354.31
Charlotte-Mecklenburg Police Department	2,730,722.39	2,363,858.92	\$509,458.13	6,069,860.54	5,857,208.73	\$212,651.81	OK	0.00	2,437,921.77	\$2,437,921.77	203,160.15
Secondary Charlotte Fire	25,894.71	26,724.41	\$5,261.91	0.00	2,597.01	-\$2,597.01	OK	0.00	51,837.00	\$51,837.00	4,319.75
Secondary Charlotte MEDIC	338,114.92	344,767.80	\$68,288.27	13,818.46	125,271.96	-\$111,453.50	OK	0.00	289,328.16	\$289,328.16	24,110.68
Cornelius Police Communications	184,876.31	115,182.04	\$30,005.84	336,226.62	323,461.33	\$12,765.29	OK	0.00	191,037.21	\$191,037.21	15,919.77
Pineville Police Comm. Center	141,478.69	72,319.25	\$21,379.79	372,181.72	463,487.80	-\$91,306.08	OK	0.00	0.00	\$0.00	0.00
Mitchell County Central Communications	134,036.17	133,345.73	\$26,738.19	411,592.25	919,502.73	-\$507,910.48	OK	0.00	224,313.72	\$224,313.72	18,692.81
Montgomery County Communications	175,917.45	200,337.82	\$37,625.53	128,016.62	41,334.70	\$86,681.92	Reduce	-49,056.39	205,506.56	\$156,450.17	13,037.51
Moore County Emergency Communications	380,650.46	336,853.60	\$71,750.41	851,087.05	811,054.22	\$40,032.83	OK	0.00	370,430.59	\$370,430.59	30,869.22
Nash County Central Communications	496,031.44	454,008.57	\$95,004.00	365,833.74	296,029.95	\$69,803.79	OK	0.00	376,769.74	\$376,769.74	31,397.48
Rocky Mount Police Communications	354,811.05	382,460.48	\$73,727.15	362,762.97	247,096.25	\$115,666.72	Reduce	-41,939.57	349,383.17	\$307,443.60	25,620.30
New Hanover County Sheriff Communications	631,434.15	652,909.68	\$128,434.38	452,017.84	501,626.02	-\$49,608.18	OK	0.00	741,610.48	\$741,610.48	61,800.87
Northampton County E-911	228,206.92	200,082.44	\$42,828.94	367,199.62	314,987.34	\$52,212.28	Reduce	-9,383.34	217,551.59	\$208,168.25	17,347.35
Onslow County Communications	380,838.18	235,286.80	\$61,612.50	1,119,669.84	1,138,430.04	-\$18,760.20	OK	0.00	235,083.27	\$235,083.27	19,590.27
Jacksonville E-911	457,969.62	480,254.40	\$93,822.40	74,973.56	0.00	\$74,973.56	OK	0.00	221,898.55	\$221,898.55	18,491.55
Orange County Emergency Communications	624,412.94	610,544.30	\$123,495.72	23,296.44	67,660.52	-\$44,364.08	OK	0.00	759,756.61	\$759,756.61	63,313.05
Pamlico County Communications	158,435.69	153,692.80	\$31,212.85	281,612.52	210,658.42	\$70,954.10	Reduce	-39,741.25	141,755.46	\$102,014.21	8,501.18
Pasquotank/Camden Central Communications	250,766.91	404,296.39	\$65,506.33	685,260.84	470,884.68	\$214,376.16	Reduce	-148,869.83	273,751.63	\$124,881.80	10,406.82
Pender County Sheriff Communications	404,613.05	430,887.32	\$83,550.04	77,433.08	14,052.01	\$63,381.07	OK	0.00	431,288.58	\$431,288.58	35,940.72
Perquimans County Communications	446,599.17	409,824.77	\$85,642.39	212,144.56	96,127.63	\$116,016.93	Reduce	-30,374.54	333,232.93	\$302,858.39	25,238.20
Person County Communications	556,362.68	588,848.55	\$114,521.12	225,449.40	125,332.51	\$100,116.89	OK	0.00	605,354.06	\$605,354.06	50,446.17
Pitt County 911 Communications	527,142.80	707,677.96	\$123,482.08	319,788.76	150,348.46	\$169,440.30	Reduce	-45,958.22	604,805.21	\$558,846.99	46,570.58
Polk County Communications	231,134.27	557,941.15	\$78,907.54	184,322.30	190,950.58	-\$6,628.28	OK	0.00	269,684.55	\$269,684.55	22,473.71
Randolph County Emergency Communications	876,407.38	697,309.38	\$157,371.68	1,640,459.06	1,454,476.47	\$185,982.59	Reduce	-28,610.91	644,440.72	\$615,829.81	51,319.15
Richmond County Emergency Comm.	291,536.08	297,456.29	\$58,899.24	402,556.61	358,323.42	\$44,233.19	OK	0.00	204,396.04	\$204,396.04	17,033.00
Robeson County Communications	123,708.63	329,196.57	\$45,290.52	1,034,545.43	1,194,814.35	-\$160,268.92	OK	0.00	375,644.76	\$375,644.76	31,303.73
Lumberton Emergency Services	106,773.13	188,068.74	\$29,484.19	325,474.69	204,449.78	\$121,024.91	Reduce	0.00	107,258.19	\$107,258.19	8,938.18

PSAP CORRECTED	PSAP	PSAP	Maximum				Carry forward (Ok) or Over 20% (Reduce)	Excess Funds over Maximum Allowable 20% Carry forward	Proposed 5-YR rolling Average before carry forward reduction	Estimated PSAP Final Proposed Yearly Distribution FY2022	Estimated PSAP Final Proposed Monthly Distribution FY2022
	Distribution FY2019	Distribution FY2020	Allowable 20% Carry Forward	Fund Balance FY2020	Fund Balance FY2019	Fund Balance +/-					
Rockingham County 911 Communications	236,758.92	310,977.41	\$54,773.63	567,891.13	738,061.34	-\$170,170.21	OK	0.00	366,543.83	\$366,543.83	30,545.32
Rowan County Telecommunications	747,799.88	653,197.99	\$140,099.79	1,432,666.46	1,294,853.45	\$137,813.01	OK	0.00	553,748.00	\$553,748.00	46,145.67
Rutherford County Communications	406,216.30	456,477.91	\$86,269.42	98,892.19	173,742.62	-\$74,850.43	OK	0.00	530,247.29	\$530,247.29	44,187.27
Sampson County Sheriff Communications	240,994.34	260,346.19	\$50,134.05	912,654.14	771,353.97	\$141,300.17	Reduce	0.00	132,207.86	\$132,207.86	11,017.32
Scotland County Emergency Communications	316,127.25	436,067.32	\$75,219.46	183,169.53	57,368.42	\$125,801.11	Reduce	-50,581.65	183,364.97	\$132,783.32	11,065.28
Stanly County Emergency Communications	408,728.98	412,653.62	\$82,138.26	201,006.07	134,083.32	\$66,922.75	OK	0.00	399,268.85	\$399,268.85	33,272.40
Stokes County Emergency Communications	339,080.00	276,106.57	\$61,518.66	582,462.19	470,226.07	\$112,236.12	Reduce	-50,717.46	274,654.91	\$223,937.45	18,661.45
Surry County Communications Center	795,650.72	491,950.09	\$128,760.08	170,974.15	340,303.38	-\$169,329.23	OK	0.00	539,325.29	\$539,325.29	44,943.77
Secondary Elkin PD	0.00	18,412.20	\$1,841.22	3,990.28	2,465.86	\$1,524.42	OK	0.00	14,745.12	\$14,745.12	1,228.76
Secondary Mt. Airy	7,239.52	56,278.80	\$6,351.83	96,754.95	49,640.53	\$47,114.42	Reduce	-40,762.58	41,916.84	\$1,154.26	96.19
Eastern Band Cherokees	153,529.70	172,659.68	\$32,618.94	437,864.53	338,587.69	\$99,276.84	Reduce	-66,657.90	129,546.48	\$62,888.58	5,240.71
Swain County 911 Dispatch	218,430.80	234,772.49	\$45,320.33	130,276.18	116,164.33	\$14,111.85	OK	0.00	231,011.27	\$231,011.27	19,250.94
Transylvania County Communications	350,394.83	347,923.37	\$69,831.82	246,344.39	338,593.67	-\$92,249.28	OK	0.00	377,365.82	\$377,365.82	31,447.15
Union County	790,713.69	746,597.80	\$153,731.15	2,074,713.19	2,164,165.83	-\$89,452.64	OK	0.00	754,071.07	\$754,071.07	62,839.26
Vance-Henderson 911 Center	572,670.89	593,071.64	\$116,574.25	535,381.00	232,773.06	\$302,607.94	Reduce	-186,033.69	364,967.85	\$178,934.16	14,911.18
Cary Police Communications	693,677.30	575,466.69	\$126,914.40	958,994.77	684,470.87	\$274,523.90	Reduce	-147,609.50	333,027.03	\$185,417.53	15,451.46
Holly Springs Public Safety Center	231,163.45	168,940.09	\$40,010.35	610,256.20	590,069.08	\$20,187.12	OK	0.00	246,215.31	\$246,215.31	20,517.94
Raleigh Wake 911 Center	2,780,250.69	2,587,879.74	\$536,813.04	1,461,296.63	1,152,169.15	\$309,127.48	OK	0.00	2,672,612.73	\$2,672,612.73	222,717.73
Warren County Sheriff Comm.	183,024.25	180,632.63	\$36,365.69	386,600.28	347,212.08	\$39,388.20	Reduce	-3,022.51	181,259.49	\$178,236.98	14,853.08
Washington County Communications	130,585.25	162,822.22	\$29,340.75	594,575.76	541,406.48	\$53,169.28	Reduce	-23,828.53	117,442.76	\$93,614.23	7,801.19
Watauga County Sheriff Communications	326,564.49	314,310.86	\$64,087.54	296,848.41	294,575.45	\$2,272.96	OK	0.00	350,697.33	\$350,697.33	29,224.78
Beech Mountain Police Dept	60,741.60	65,235.82	\$12,597.74	142,083.23	131,024.29	\$11,058.94	OK	0.00	87,053.49	\$87,053.49	7,254.46
Boone Police Department 911	133,134.73	165,601.39	\$29,873.61	66,044.98	108,839.00	-\$42,794.02	OK	0.00	172,384.43	\$172,384.43	14,365.37
Wayne County Central 911	548,512.92	601,535.01	\$115,004.79	2,051,295.51	1,756,713.40	\$294,582.11	Reduce	0.00	0.00	\$0.00	0.00
Wilkes County Sheriff Communications	527,154.80	431,561.47	\$95,871.63	226,307.23	300,965.69	-\$74,658.46	OK	0.00	547,225.56	\$547,225.56	45,602.13
Wilson County Emergency Communications	503,411.88	496,433.82	\$99,984.57	756,161.10	615,175.76	\$140,985.34	Reduce	-41,000.77	309,177.99	\$268,177.22	22,348.10
Yadkin County Emergency Communications	234,714.52	268,040.03	\$50,275.46	356,269.32	253,243.65	\$103,025.67	Reduce	-52,750.22	222,725.90	\$169,975.69	14,164.64
Yancey County Sheriff Comm.	157,439.19	176,082.84	\$33,352.20	296,432.36	230,206.60	\$66,225.76	Reduce	-32,873.56	127,415.99	\$94,542.43	7,878.54
Totals	\$52,108,994.94	\$51,218,999.32	\$10,332,799.43	\$76,260,424.55	\$70,784,215.98			-\$4,063,483.09	\$46,457,297.16	\$42,550,206.92	\$3,545,850.58

Approved Secondary PSAPs

Reconsideration

*Cost Shift Changes will continue as PSAP migrate to the ESnet

Tab 11 c)

**CMRS Funding Approval and
FY 2021 Budget Amendment**

(Roll Call Vote Required)

Marsha Tapler

GS 143B-1405 explanation

Subparagraph (a), Distribution, establishes providers' eligibility for reimbursement. This originated with the FCC Order requiring cost recovery for CMRS providers. Cost recovery was intended to be funded by the service charges. All CMRS providers are eligible if they meet the cost recovery submission requirements in (a) (1 – 5). Subparagraph (a)(5) was added by SL 2019-200 requiring an annual funding request from CMRS providers. That change was made to facilitate the Board's budgeting process.

Subparagraph (a)(4) has led to some confusion, but in practice, it is fairly straight forward. In each example, assume the provider's request is fully supported by documentation.

Example 1: A provider remits \$100,000 in service fees and submits a cost recovery request of \$100,000 or less. The provider may receive the requested sum as authorized by (a)(4)(1).

Example 2: A provider remits \$100,000 in service fees and submits a cost recovery request of \$100,001 or more. The provider may receive up to \$125,000, representing 125% of the sum remitted, as authorized by (a)(4)(2).

Example 3: A provider remits \$100,000 in service fees and submits a cost recovery request of \$100,126 or more. The provider may receive \$125,126 or more, if sufficient funds are available from the amount available for CMRS provider reimbursements.

The Board must adjust the service charge to “ensure full cost recovery communications service providers over a reasonable period of time” per GS 143B-1403(d)(1) and ensure that reallocation of funds from CMRS provider reimbursements to PSAPs cannot “impair cost recovery by CMRS providers” per GS 143B-1405(c)(2). The statute does not specifically require the Board to fund a provider's request exceeding 125% (Example 3), but funding such requests is advised if funds are available because full cost recovery is required.

GS 143B-1405 anticipated that all CMRS providers would seek cost recovery. That approach supported prorating cost recovery allocations if funds were insufficient to fully reimburse the providers. Most providers do not seek cost recovery. That fact has allowed the Board to reallocate funds annually for the benefit of the PSAPs.

NC 911 Board

Cost Recovery Budget Amendment Request FY2021

Budget Amendment requested change:

1. Due to reimbursement requests received for prior fiscal year in FY2021, cost will exceed amount budgeted.
2. Vendor cost recovery exceeds 125% legislative.

Cost Recovery Approved FY2021 Budget:	\$2,574,506.00
Total Amount Estimated Spending FY2021	\$3,460,732.02
	(\$886,226.02)

Budget amendment total: \$866,226.02

Tab 11 d)

General Committee Report

Tab 12

Finance Team Report

**Marsha Tapler/Kristen Falco/
Sarah Templeton**

Tab 13

Grant Committee Report

Jeff Shipp/Pokey Harris

Tab 14

Standards Committee Report

Donna Wright

Tab 15

Technology Committee Report
Jeff Shipp/Gerry Means/Stanley
Meeks

Tab 15 a)

Intrado Viper Call Handling
ANI/ALI Identified Issues and
Resolutions

Pat Thetford (AT&T), Beth
Meek (Intrado)

Tab 15 b)

General Committee Report

Tab 16

**911 Regional Coordinator
Reports**

**Newberry/Conner/Gardner/
Turbeville**

Computer Aided Dispatch (CAD) to Computer Aided Dispatch (CAD) interface software (sending CAD info to another PSAP for dispatch)								
Automated digital voice dispatching software								
CAD server								
GIS server								
Voice logging server								
Monitors								
Computer Workstations								
Time Synchronization								
UPS								
Generator								
Call Detail Record Printer (automatically captures incoming 911 telephone call data)								
Radio Network Switching Equipment used exclusively for PSAP's Radio Dispatch Consoles (i.e.: CEB, IMC, NSS)								
Fax Modem (for rip & run)								
Printers (CAD, CDR, Reports, etc.)								
Radio Console Dispatch Workstations	200,000.00							
Radio Console Ethernet Switch								
Radio Console Access Router								
Back Up Storage Equipment for 911 Data Base Systems								
Paging Interface With Computer Aided Dispatch (CAD) system								
Alpha / Numeric Pager Tone Generator								
Radio Console **as defined in Approved Use of Funds List								
Hosted Solutions:**Must be approved by 911 Staff prior to reporting.								
TOTAL	200,000.00	0.00						

	FY2022	FY2023	FY2024
Balance forward	(\$50,000.00)	(\$50,000.00)	(\$50,000.00)

	2017	2018	2019	2020	2021	5-Yr rolling Average FY2023
						\$0.00
	2018	2019	2020	2021	2022	FY2024
	\$0.00	\$0.00	\$0.00	\$0.00		\$0.00

Tab 17

Other

Adjourn

*Next NC 911 Board Meeting – Friday, June 25, 2021, 10:00 AM – Noon
TBD (Potential for In-Person Hybrid Meeting)*

