



**North Carolina 911 Board
Education Committee Meeting
MINUTES
April 21, 2022
10:00 AM to 11:00 AM
Microsoft Teams, Raleigh, NC**

Meeting was Conducted via the use of Simultaneous Communications

<u>Members on Phone</u>	<u>Staff on Phone</u>	<u>Others on Phone</u>
Jeryl Anderson	Stephanie Conner	
Tommy Cole	Greg Dotson	
Chuck Greene	Kristen Falco	
Grayson Gusa	Tina Gardner	
Jimmy Stewart	Pokey Harris	
Donna Wright	David Newberry	
	Amanda Reeder	
	Tom Rogers	
	Marsha Tapler	
	Sarah Templeton	
	'Angie Turbeville	

1. **Chair's Opening Remarks** – The meeting was called to order at 10:00 AM by Mr. Greene by welcoming committee members and staff.
2. **Roll Call** - Ms. Turbeville proceeded to call the roll
3. **Approval of March 2022 Minutes (Vote Required)** -

Approval of February 2022 Education Committee Minutes		
Committee Member	Vote to Approve	Vote to Not Approve
Jeryl Anderson	Y	
Tommy Cole	Y	
Chuck Greene	Y	
Grayson Gusa	Y	
Jimmy Stewart	Y	
Donna Wright	Y	
Jeryl Anderson	Y	

4. **Executive Directors Opening Remarks** – Ms. Harris welcomed committee members and gave kudos to Ms. Turbeville and Committee for the work on the PSA project. She

also commented she is excited about all the efforts regarding the Community College partnership.

5. **Technology Update** – Mr. Rogers reported as of March 23, 2022, there were 119 PSAPs live on the ESInet. Greene County was the #119. The remaining eight (8) PSAPs are Anson County, Charlotte Fire, Charlotte Medic, Charlotte PD, Currituck, Macon, and North Hampton. A meeting with NC Emergency Management (NCEM) 24-hour watch was held to discuss potential onboarding to the ESInet. There were encouraging discussions with DoD DISA (Defense Information Systems Agency) on April 8 regarding ESInet opportunities for military installations in NC. CGIA and GEOComm are actively working to assist the last few jurisdictions with their GIS to reach the required standard for I3 call routing. GIS webinars were conducted on April 5th and 6th and were well attended. For the data analytics project Rapid Deploy, virtual road shows were completed on February 23, 24, and 25 by region. Since the last meeting with the committee, Greg Dotson has joined Board Staff as the NMAC Manager and is doing an outstanding job.

6. **NC NENA/APCO Pre Conference Sponsorship (Vote Required)** – Ms. Turbeville presented that a request had been made for the Board to sponsor the pre-conference classes for the annual NC Public Safety Communications Conference being held in Wilmington in May. The classes are APCO Disaster Operations and the Communication Center and NENA Tactical Dispatcher for the Telecommunicator. Staff recommendation is to provide sponsorship of \$5,000 based on past Board actions. Ms. Harris added she would also like for staff to have free registrations. Ms. Wright expressed she would like both classes to be sponsored. Mr. Greene inquired if there was sufficient funding for the sponsorship. Ms. Tapler confirmed there were sufficient funds. Ms. Anderson stated that in the past the Board has only sponsored one class; the conference committee this year took a different approach by following the sponsorship levels that are provided to vendors based on the cost of the class, this would be a diamond sponsorship with five (5) free registrations. Mr. Greene recommended approving the funding 100% and authorizing the director to work with the organization to finalize the number of staff. Ms. Reeder brought up Ethics Awareness with committee members representing NC NENA and NC APCO. Ms. Anderson, Mr. Grayson, and Ms. Wright would need to recuse themselves from the vote and discussion. Due to this, the committee did not have a quorum to vote on the agenda item. Mr. Greene will bring the request to the next Board meeting once the official request has been finalized.

7. **Recruitment Campaign** – Mr. Greene explained to the committee that staff will be working on an Information for Bid (IFB). Ms. Harris stated this is a much easier process and less labor intensive than a Request for Purchase (RFP).

8. **Public Service Announcement, Text to 911** – Mr. Greene provided a little background to the committee stating that another Board member had suggested the next educational project be a campaign on Text to 911. Committee members were in agreeance. Mr. Grayson and Ms. Anderson suggested engaging the PSAP community. Mr. Greene asked staff to work on draft messaging to bring back to the committee for more discussion. Mr. Stewart asked if a funding mechanism could be put in place so that Staff would not need to go through lengthy processes. Ms. Wright suggested Standards

Committee develop a standard for Text to 911.

9. Community College Partnership

- a) Classes Identified for College Credit** – Ms. Turbeville discussed with committee members the listing of classes that could be considered for college credit for community college degrees. Ms. Wright asked to change the hours for EPD and EFD to 24 hours and to add the PSAP Executive Leadership Program to the list. Ms. Anderson requested to add the Durham Tech Telecommunicator Program. Mr. Stewart asked if COML and other Emergency Management classes could be added.
- b) Cape Fear Community College Free Courses for Telecommunicators** – Ms. Turbeville shared with the committee that National NENA had reached out to the Executive Director for support for the Cape Fear Community College sponsoring several telecommunicator courses.

The meeting was adjourned at 11:01 AM