STATE OF NORTH CAROLINA
DEPARTMENT OF INFORMATION TECHNOLOGY (DIT)
STATEWIDE IT PROCUREMENT OFFICE

Statewide IT Contract Number	**8116A – Website Accessibility Improvement**
Bid / Solicitation Number	**41-2026 02LB**
Contract Award Type	CONVENIENCE
Current Effective Dates	October 1, 2026, through September 30, 2028 Renewals: One (1) one year option
Contract Administrator	Michele Goode Email: michele.goode@nc.gov Tel: 919-754-6766

SCOPE

The Department of Information Technology created this Statewide IT Contract to provide **Website Accessibility Improvement Services** for purchase, with options for support, to Agencies within the State of North Carolina.

The contract shall be a **Statewide IT CONVENIENCE Contract** for the use of Executive State Agencies and non-Executive State Agencies as permitted by law. This is not a mandatory IT Statewide Term Contract. Non-Executive State Agencies include the North Carolina University System and its member campuses, Instructional components of the Department of Public Instruction, Instructional components of the North Carolina Community College System, as well as local (municipal and county) governments.

Agencies with the need to acquire services related not covered by this contract are required to follow the State of North Carolina IT procurement rules, consistent with 09 N.C.A.C. 06 A& B and established procedures of the Department of Information Technology (DIT).

VENDOR CONTACT INFORMATION

Table 1 below contains the awarded Vendors' Ordering Address and Contact information. Orders shall be issued directly to the respective Vendor. To address service or pricing questions, please contact the Vendors listed below. Full descriptions (for A-F) are outlined in the Scope of Work (SOW) document.

A. Website and Digital Content Accessibility Audit and Remediation Services
B. Multimedia Transcription, Captioning, and Description Services Audit and Remediation Services
C. Accessibility Consulting Services
D. Document Remediation Services (Non- Website and Digital Content)
E. Document Remediation Software
F. Accessibility Training Services

Table 1

Awarded Vendor	Ordering Address	Vendor Contact Information	Vendor Offered Remediation
CapTech Ventures, Inc.	7100 Forest Ave, Richmond, VA 23226	Reese Edgington 757-375-3158 redgington@captechconsulting.com	A, C and F
Converge Accessibility LLC	17217 SE 23rd Drive, Vancouver, WA 98683	Jeffrey Singleton, Principal 425-306-3123 jeffrey.singleton@convergeaccessibility.com	A
Deloitte Consulting	621 Hillsborough St, Suite 400, Raleigh, NC 27603	Ethan Bailey, Client Account Manager Etbailey@deloitte.com 1 803-626-8029	A, C and D
Ernst Young	4131 Parklake Ave, Suite 500, Raleigh, NC 27612	Chris Estes 864-298-2345 Chris.c.estes@ey.com	A, C and F
Exemplifai, LLC (DBA Exemplifi LLC)	2563 Waverly Street, Palo Alto, CA 94301	Vinod Pabba 617-233-7510 vpabba@exemplifi.io	A
Infosys Public Services	700 King Farm Blvd, Suite 200, Rockville, MD 20850	Jonah Czerwinski, Head of Public Sector Strategy & Growth czerwinski.jonah@infosys.com 202-413-6959	A, C and D
J.R. Reingold Assoc	1053 E. Whitaker Mill, Suite 115, Raleigh, NC 27604	Leah Brayman, Vice President lbrayman@reingold.com 202-559-4460	B, C and D
L.C Industries, Inc.	4500 Emperor Blvd, Durham, NC 27703	Michael Iannelli, Co-Founder + Chief Growth Officer Michael.Iannelli@ablr360.com 484-459-9990 (mobile)	A, B, C, D and F
Nelnet Government Services	121 South 13th Street, Suite 100, Lincoln, NE 68508	John Turner, Chief Information Officer John.Turner@Nelnet.net 303.696.5671	A, B, C, D and F
NetCentric Tech (dba Allyant)	8000 Towers Crescent Dr, Suite 1350, Vienna, VA 22182	Bridgett Bowen, Account Executive BBowen@allyant.com 1 800 563 0668 x5282	A, B, D and E
Optimal Solutions Group	5825 University Research Court, suite 1100, College Park 20740	Tracye Turner, Executive Vice President access@optimalsolutionsgroup.com 833-922-2377	A, B, C, D, E and F
RaLytics	951 W. Yamato Rd, #208, Boca Raton, Fl 33431	Shane Clark, COO, sclark@ralytics.com 443-604-5406	A, B, C, D and F
Slalom, Inc.	421 N. Harrington Street, Raleigh, NC 27603	Charlitta Hatch Charlitta.hatch@slalom.com (206) 438-5700	C and F
Trinity Strategic Consulting	P.O. Box 12513, Charlotte, NC 28220	Will Bubenik, Lead Consultant info@trinitystrategicconsulting.com 704-840-3482	A, C and D
UISAT, LLC	11715 Harris Mill Court, Fredericksburg, VA 22408	Usman Sheikh, President usman@uisat.com 540-940-1189	A, B, C and D
UVS InfoTech	603 7th Street, Suite 302, Laural, MD 20707		A and C

PRICING

Vendor specific pricing is outlined in Attachment B

ABNORMAL QUANTITY

THIS CONTRACT HAS NO SPENDING LIMIT. There is no Abnormal Quantity provision for this contract.

PROCUREMENT SUBMITTAL INSTRUCTIONS

AGENCIES USING THE ARIBA SOURCING TOOL: All SOWs must be submitted using the Tool. THE REQUIRED SOW TEMPLATE IS AVAILABLE at the same location as this web summary.

AGENCIES NOT USING THE ARIBA SOURCING TOOL: SOWs must be submitted to Submit2.StatewideIT@its.nc.gov (Please include "SOW for 8116A" in the subject line of the email.) The SOW is located at Statewide IT Contracts | NCDIT

All Agencies should provide the estimated project budget amount to DIT Statewide with the SOW. The procuring entity will be required to email the SOW to a **minimum of five (5) prequalified vendors** in the category identified in the SOW.

The Vendors selected for receipt of the SOW will be the only Vendors allowed to respond. The names of the prequalified vendors selected for receipt of the SOW must be provided to DIT Statewide with the draft SOW. SOW responses will be forwarded to the Agency, University, Local Government or Other Public Entity's procurement personnel, who must be identified on the front page of the distributed SOW.

SCOPE OF WORK (SOW) REQUEST PROCESS

Step 1. The agency identifies the IT Service need and with the assistance of their NCDIT Project Manager, if needed, prepares the SOW that must be submitted by the Agency's Procurement Department using the Ariba Sourcing Tool. Entities without access to the Ariba Sourcing Tool should submit their SOW to Submit2.StatewideIT@its.nc.gov.

The required reviews of the SOW by, DIT EA, DIT EPMO and DIT ESRMO will be completed in the Ariba Sourcing Tool. Entities who do not use the Ariba Sourcing Tool must obtain their required reviews before and submit their reviews with their SOW.

Step 2. If the SOW is incomplete or non-compliant with procurement regulations or other contract terms and conditions, NCDIT Statewide will return in the Ariba Sourcing Tool or via email for those entities not able to use the Tool, the SOW to the Agency's/Entity's Procurement Department for revision.

Step 3. Once NCDIT Statewide approves the SOW for distribution, the procuring agency/entity can either email the SOW to a **minimum of five (5) category vendors** or to all category vendors.

The Ariba Sourcing Tool is an alternate vehicle for SOW distribution. However, if using the Tool, the SOW must be distributed to all vendor contacts listed in the email distribution list for the category. The list is provided to the procuring agency/entity by NCDIT Statewide upon approval of the SOW for distribution.

Step 4. Vendors are required to submit their response, Statement of Work, to the using Agency/Entity's Procurement Department contact identified in the SOW.

Step 5. The using agency/entity will evaluate the Vendor's Statement of Work using the "best value" method and evaluation criteria stated in the SOW.

Step 6. After evaluating the Statement of Work, the agency/entity will then prepare and submit an award recommendation, with all required supporting bid documents, to NCDIT Statewide using the Ariba Sourcing Tool or via email to Michele.Goode@NC.gov.

Step 7. After receiving a Certification of Award from NCDIT Statewide, the using agency/entity will issue the contract award to the selected vendor and notify all other participating vendors of the contract award.

History:
10/13/26 – Updated POC for Optimal Solutions Group
10/6/26 – Updated POC for Slalom
11/3/26 – Updated POC for Allyant and removed SOS reference, as all are compliant