

STATE OF NORTH CAROLINA DEPARTMENT OF INFORMATION TECHNOLOGY (DIT) STATEWIDE IT PROCUREMENT OFFICE

Statewide IT Contract Number 204X – IT Infrastructure Solutions

Bid / Solicitation Number ITS-400277

Contract Award Type CONVENIENCE

Current Effective Dates July 1, 2018 through June 30, 2026

Renewals: Two (2) one-year options

Contract Administrator Debbie Patterson

Email: <u>debbie.patterson@nc.gov</u>

Tel: 919-754-6619

Scope

The Department of Information Technology created this Statewide IT Contract to provide IT Infrastructure Solutions for purchase, with options for support, to Agencies within the State of North Carolina. The scope of the 204X Statewide IT Contract is defined in Table 1:

Segment	Segment Description
Servers	Physical servers, including rack-mounted, blades, and tower models, virtual servers, and related emerging technologies
Storage	Enterprise mass storage components, purchased as standalone units or as part of a storage system containing several unique items, and related emerging technologies
Networking Equipment	Physical devices which are required for communication and interaction between devices on a computer network, and related emerging technologies (e.g., L1-L7 networking devices: repeaters, extenders, optical, switches, routers, firewalls, gateways, and IP Telephony)
IT Infrastructure Software	Software used in the operation, maintenance, or management of IT Infrastructure Solutions within the scope of this contract (e.g., IT hardware management software, software defined storage, network modeling software, performance monitoring software)
Converged IT Infrastructure Solutions	Includes pre-engineered converged and hyper-converged enterprise infrastructure solutions that integrate one or more IT infrastructure elements (e.g., servers, storage, networking equipment, virtualization, management software) and related emerging technologies
IT Infrastructure Peripheral Components	Peripherals (e.g., memory, hard drives, racks, additional processors, cables) must be able to attach to, work with, and be supported by the IT Infrastructure Solutions and the architecture described elsewhere herein. Peripherals must be present with the general offerings of the manufacturer, and as such, normally available from the manufacturer represented. Peripheral Options (procured by themselves) may be purchased under this contract in amounts up to \$25,000.
Value Added Services	NOTE: The 204X contract is not a Services only contract. Any Value Added Services must be related to or in conjunction with hardware or software purchases made under this contract
	For Value Added Services, Vendor and Agency shall develop a mutually agreed upon written Statement of Work subject to the terms and conditions of this contract to describe in detail the Value Added Services being provided by the Vendor to the Agency and the specific pricing for these Value Added Services. Value Added Services related to IT Infrastructure Solutions include roadmap planning, site assessments, design, configuration, manufacturing (e.g., assembly, configuration), installation, implementation, training, move / add / changes, hard drive retention, end of life disposal / recycling, and support and maintenance, including extended maintenance renewals for hardware and associated software, middleware, and firmware.

The contract shall be a Statewide IT **CONVENIENCE** Contract for the use of Executive State Agencies and non-Executive State Agencies as permitted by law. This is <u>not</u> a mandatory IT Statewide Term Contract. Non-Executive State Agencies include the North Carolina University System and its member campuses, Instructional components of the Department of Public Instruction, Instructional components of the North Carolina Community College System, as well as local (municipal and county) governments.

There is no minimum order size or spending limit on this contract.

PLEASE NOTE: Any State Agency that will be using a 204X Vendor Solution which is Cloud-Based or Software as a Service (SaaS) must submit a request to the State CIO for a hosting exception via the Exception Process located at the following link: https://it.nc.gov/documents/exception-resources

NC State IT Contract 204X Manufacturers:		
Aerohive Networks	Fujitsu (Removed 6/9/2020)	Ruckus Wireless (formerly Ruckus
(Purchased by Extreme Networks)		Networks)
APC by Schneider Electric IT Corp.	Gigamon	Symantec
Arista Networks	Hedvig (Removed 7/31/2020)	Tripp Lite
Avaya	Hewlett Packard Enterprise	Veritas **Only non-Cloud Software**
Belkin	Hitachi	CA Inc., a Broadcom Company (formerly VMware, Inc.)
BlueCat Networks (Removed 6/15/2023)	IBM	
Ciena	Infloblox	
Cisco	Juniper Networks	
Cohesity	Kyndryl, Inc.	
Dell	Lenovo	
EMC	NetApp	
Extreme Networks	Nutanix	
F5 Networks	Palo Alto	
Forescout Technologies	Pure Storage	
FireEye Security Holdings, LLC. (removed 6/30/2025)	Riverbed	
Fortinet	Rubrik	

Abnormal Quantities Threshold

Any request that exceeds \$250,000 must be reviewed and approved by the Statewide IT Procurement Office before a Purchase Order can be issued.

For NC eProcurement Users, the system will automatically add the appropriate NCDIT Approvers and the Statewide IT Procurement Office to your Approval Flow.

For Non-NC eProcurement Users, you must email your request (including the Vendor quote and your documentation) to the following address:

To: Submit2.StatewideIT@its.nc.gov

(Please include "Abnormal Quantity Request STC 204A" in the subject line of the email).

The Statewide IT Procurement Office, in consultation with the procuring Agency, may process the request in one or more of the following ways:

- 1. Purchase may be authorized at current pricing with current Vendor(s)
- 2. Additional discounts from current pricing level may be negotiated with current vendor(s) or approved resellers
- 3. A separate Invitation for Bids may be issued for the requirement

NOTE: Effective June 10, 2021 – Per the Enterprise Security and Risk Management Office ("ESRMO"), State Agencies must submit a Vendor Readiness Assessment Report ("VRAR") for any State hosted or Cloud hosted vendor solutions.

The VRAR is required for the <u>initial request to purchase</u> any State hosted or Cloud hosted vendors solutions. A VRAR is not required for renewals of existing State hosted or Cloud hosted vendors solutions. The VRAR must be reviewed and approved by the Enterprise Security and Risk Management Office ("ESRMO").

- If the request <u>exceeds</u> the Abnormal Quantity Threshold of the 204X contract, then State Agencies may submit the VRAR to the Statewide IT Procurement Office along with their Abnormal Quantity Request.
- If the request <u>is below</u> the Abnormal Quantity Threshold of the 204X contract, then State Agencies should submit the request directly to the ESRMO (<u>ESRMO.Security.Reviews@nc.gov</u>) for review and approval.

The VRAR is available at the following link: https://it.nc.gov/documents/vendor-readiness-assessment-report.

Vendor Contact Information

Table 2 contains the awarded Vendors' Ordering Address and Contact information. Orders shall be issued directly to the respective Vendor or Authorized Reseller. To address service or pricing questions, please contact the Vendors listed below.

Awarded Vendor	Authorized Resellers	Ordering Address	Vendor / Reseller Contact Information
Aerohive Networks			Effective January 11, 2021: Aerohive Networks has been removed from STC 204X. The Aerohive Networks 204X contract has been assigned via amendment to Extreme Networks. Extreme Networks has acquired Aerohive Networks.
Arista Networks, Inc.	Direct	Orders should be placed with Authorized Resellers listed below.	Sales – State. Local Governments, K-12, Higher Education Byron Vick Email: bvick@arista.com Phone: 704-907-7192 Customer Service / Technical / Warranty Support Website: www.arista.com Email: support@arista.com Phone: 866-476-0000 Fax: 408-538-8920
	Brooks Network Services, LLC	403 Burlington Ave. Gibsonville, NC 27249	Sales – State. Local Governments, K-12, Higher Education Steve Brooks Email: sbrooks@brooksnetworkservices.com Phone: 336-270-5895
	Data Network Solutions, Inc	629 Lake Tide Dr. Chapin, SC 29036	Outside Sales – State and Local Governments, Education Maureen DeNardo Email: mdenardo@datanetworksolutions.com Phone: 919-669-4214

Awarded Vendor	Authorized Resellers	Ordering Address	Vendor / Reseller Contact Information
Arista Networks, Inc.	ePlus Technology, Inc.	1213 W. Morehead St. Suite 350 Charlotte, NC 28208	Inside Sales – State and Local Governments, Education Kelly Manning Email: kmanning@eplus.com Phone: 910-679-3726 Outside Sales – State and Local Governments, Education David Hamilton Email: david.hamilton@eplus.com Phone: 919-349-4055
	Intelligent Visibility, Inc.	200 South Elm. St. Suite 200 Greensboro, NC 27401	Inside Sales – State and Local Governments Tonya Brewer Email: tbrewer@intelligentvis.com Phone: 336-202-2352 Outside Sales – State and Local Governments Mike Controne Email: mcotrone@intelligentvis.com Phone: 336-908-8580 Sales – K-12 Rich Dexter Email: rdexter@intelligentvis.com Phone: 336-908-2975 Sales – Higher Education Rob Blair Email: rbair@intelligentvis.com Phone: 336-908-7109
	Presidio Networked Solutions, LLC	5444 Wade Park Blvd. Raleigh, NC 27607	Inside Sales – State and Local Governments Holly Pecyna Email: hpecyna@presidio.com Phone: 631-406-4590 Outside Sales – State and Local Governments Shawn Alba Email: salba@presidio.com Phone: 919-592-9676 Sales – K-12 Charles West Email: charleswest@presidio.com Phone: 919-228-6138 Sales – Higher Education Mary Steindl Email: msteindl@presidio.com Phone: 919-228-6129

Awarded Vendor	Authorized Resellers	Ordering Address	Vendor / Reseller Contact Information
Arista Networks, Inc.	Sirius Computer Solutions, LLC.	10100 Reunion Place Suite 500 San Antonio, TX 78216	Outside Sales – State and Local Governments, Education Michelle McDaniel Email: Michelle.McDaniel@cdw.com Phone: 210-369-8086
Avaya Inc.	Direct	350 Mt Kemble Ave Morristown NJ 07960 Contract Administration Klara Reilly kbreilly@avaya.com Phone: 703-390-8252	Sales – State and Local Governments, Education Tom Holloway Email: taholloway@avaya.com Phone: 678-421-5146
	CenturyLink Communications, LLC dba Lumen Technologies Group	100 CenturyLink Drive Monroe, LA 71203	Sales – State and Local Governments Jordann Rader Email: Jordann.Rader@lumen.com Phone: 704-441-2263 Sales – K-12 Oliver Bustillos Email: Oliver.Bustillos@Lumen.com Phone: 602-563-3454 Sales – Higher Education Scott Pohlman Email: scott.pohlman@lumen.com Phone: 314-550-5014
	ConvergeOne	10900 Nesbitt Avenue Bloomington, MN 55437	Sales – State and Local Governments, Higher Education Tony Dileo Email: adileo@convergeone.com
	Meridian IT, Inc.	9 Parkway N. Suite 500 Deerfield, IL 60015	Sales – State and Local Governments, Education Brian Hartsell Email: Brian.Hartsell@meridianitinc.com Phone: 864-660-6172
	Tricom Communication Services, Inc.	5400 Etta Burke Ct. Raleigh, NC 27606	Sales – State and Local Governments, Higher Education Steve Chandler schandler@tricom-usa.com Phone: 919-865-2002
BlueCat Networks (USA) Inc.			Effective June 15, 2023: BlueCat Networks has been removed from STC 204X.

Awarded	Authorized Posollers	Ordering Address	Vendor / Reseller Contact Information
Vendor Carahsoft Technology Corporation	Paragraph Products: Cohesity For Fonescout Gigamon Infoblox Nutanix Palo Alto SecureWorks Symantec Veritas (non-Cloud software only) SHI International	11493 Sunset Hills Rd Suite 100 Reston, VA 20190	Inside Sales – State and Local Governments Sled Team Email: SLEDcontracts@carahsoft.com Phone: 703-871-8578 Outside Sales – State and Local Governments Carahsoft Sales Team Email: sales@carahsoft.com Phone: 703-871-8500 Sales – K-12 and Higher Education Tim Boltz Email: Tim.Boltz@carahsoft.com Phone: 703-230-7402 Contract Manager Renee Taylor Email: renee.taylor@carahsoft.com Phone: 571-590-7198
	SHI International Corp. (HUB VENDOR) For following products:	290 Davidson Ave. Somerset, NJ 08873	Sales – State and Local Government Gov Quotes - SHI SouthEast Gov Team Email: southeastteamgov@shi.com Phone: 800-715-3197 Outside Sales – State Agencies Todd Enter Email: Todd Enter@shi.com Phone: 336-254-3197 Carly Higginbotham Email: Carly Higginbotham@shi.com Phone: 919-219-7355 Outside Sales – Local Government (Raleigh Area) Jackson Ling Email: Jackson Ling@shi.com Phone: 910-705-7183 Sales - Academic EDU Quotes - SouthEastEDU Team Email: southeastteamedu@shi.com Phone: 800-715-3197 Sales – Academic Corey Boyd Email: Corey Boyd@SHI.com Phone: 678-571-9796

Awarded Vendor	Authorized Resellers	Ordering Address	Vendor / Reseller Contact Information
Carahsoft Technology Corporation	CDW Government LLC For following products:	230 N. Milwaukee Ave. Vernon Hills, IL 60061	Inside Sales for State and Local Governments Joseph R. Barese III Email: josebar@cdw.com Phone: 866-819-6497 Michael Karpman – State and Local Sales Manager Email: michkar@cdw.com Phone: 877.898.8153 Outside Sales for State and Local Governments Leslie Smith Email: leslie.smith@cdwg.com Phone: 919-667-4821 Academic Sales (K-12 Local Education Authorities) Ashley Pratt Email: ashlpra@cdw.com Phone: 866-819-6496 Academic Sales (Higher Education) Greg Henderson Email: greghen@cdw.com Phone: 540-494-2151
	Data Network Solutions, Inc For following products: Cohesity F5 Networks Gigamon Infoblox Nutanix Palo Alto Symantec	629 Lake Tide Dr. Chapin, SC 29036	Outside Sales – State and Local Governments, Education Maureen DeNardo Email: mdenardo@datanetworksolutions.com Phone: 919-669-4214
	ePlus Technology, Inc. For following products: Cohesity F5 Networks Gigamon Infoblox Nutanix Palo Alto	1213 W. Morehead St. Suite 350 Charlotte, NC 28208	Inside Sales – State and Local Governments, Education Kelly Manning Email: kmanning@eplus.com Phone: 910-679-3726 Outside Sales – State and Local Governments, Education Alex Medina Email: alex.medina@eplus.com Phone: 919-425-5643

Awarded	Authorized	Ordering Address	Vendor / Reseller Contact Information
Vendor Carahsoft Technology Corporation	Resellers Insight Public Sector, Inc For following products: Cohesity Veritas (non-Cloud software only)	6820 S. Harl Ave. Tempe, AZ 85283	Inside Sales – State and Local Governments Scott Lipson Email: scott.lipson@insight.com Phone: 800-625-5468, Ext. 38351 Margaret Pickles Email: margaret.pickles@insight.com Phone: 800-625-5468, Ext. 38075 Mark Latiolais Email: mark.latiolais@insight.com Phone: 703-227-2930 Maikol Garay – Inside Sales Manager Email: maikol.garay@insight.com Phone: 800-625-5468, Ext. 8553 Outside Sales – Local Govt. & K-12 Kelly Riedel Email: kelly.riedel@insight.com Phone: 919-379-8548 Outside Sales – Higher Education Aaron Wilson Email: aaron.wilson@insight.com Phone: 919-379-8440 Christian Clark Christian.Clark@insight.com Phone: 919-908-0329
	Mainline Information Systems For following products: Cohesity F5 Networks Forescout Gigamon Infoblox Nutanix Palo Alto Symantec	1700 Summit Lake Drive Tallahassee, FL 32317	Sales – State and Local Governments, Education Leo Chavez Email: leo.chavez@mainline.com Phone: 803-493-7549 Sales – State and Local Governments, Education Andrew Bena Email: andrew.bena@mainline.com Phone: 803-280-0283

Awarded Vendor	Authorized Resellers	Ordering Address	Vendor / Reseller Contact Information
Carahsoft Technology Corporation	Presidio Networked Solutions LLC For following products:	5003 S. Miami Blvd Suite 110 Durham, NC 27703	Inside Sales – State and Local Governments Holly Pecyna Email: hpecyna@presidio.com Phone: 631-406-4590 Outside Sales – State and Local Governments Shawn Alba Email: salba@presidio.com Phone: 919-592-9676 Sales – K-12 Charles West Email: charleswest@presidio.com Phone: 919-228-6138 Sales – Higher Education Mary Steindl Email: msteindl@presidio.com Phone: 919-228-6129
CDWG	Direct For following products: APC by Schneider Electric Belkin Riverbed Rubrik Tripp Lite	230 N. Milwaukee Ave Vernon Hills, IL 60061 Contract Manager: Shontina Verastegui shonver@cdw.com Phone: 703-262-8076	Inside Sales for State and Local Governments Joseph R. Barese III Email: josebar@cdw.com Phone: 866-819-6497 Michael Karpman – State and Local Sales Manager Email: michkar@cdw.com Phone: 877.898.8153 Outside Sales for State and Local Governments Leslie Smith Email: leslie.smith@cdwg.com Phone: 919-667-4821 Academic Sales (K-12 Local Education Authorities) Ashley Pratt Email: ashlpra@cdw.com Phone: 866-819-6496 Academic Sales (Higher Education) Greg Henderson Email: greghen@cdw.com Phone: 540-494-2151

Awarded Vendor	Authorized Resellers	Ordering Address	Vendor / Reseller Contact Information
Ciena	Direct	Orders should be placed with Authorized Resellers listed below.	Sales – State Governments, Local Governments, K-12, Higher Education Chris Kelley Email: chkelley@ciena.com Phone: 919-637-4299 Customer Service / Technical / Warranty Support Website: https://portal.ciena.com Phone: 800-243-6224
	Carousel Industries of North America, Inc	659 South County Trail Exeter, RI 02882	Sales – State and Local Governments, Education Brandon L. Hall Email: bhall@carouselindustries.com Phone: 919-230-9536
	CenturyLink Communications LLC.	14111 Capital Blvd. Wake Forest, NC 27587	Sales – State and Local Governments Jordann Rader Email: Jordann.Rader@lumen.com Phone: 704-441-2263 Sales – K-12 Oliver Bustillos Email: Oliver.Bustillos@Lumen.com Phone: 602-563-3454
			Sales – Higher Education Scott Pohlman Email: scott.pohlman@lumen.com Phone: 314-550-5014

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	CDW Government LLC	230 N. Milwaukee Ave. Vernon Hills, IL 60061	Inside Sales for State and Local Governments Joseph R. Barese III Email: josebar@cdw.com Phone: 866-819-6497 Michael Karpman – State and Local Sales Manager Email: michkar@cdw.com Phone: 877.898.8153 Outside Sales for State and Local Governments Leslie Smith Email: leslie.smith@cdwg.com Phone: 919-667-4821 Academic Sales (K-12 Local Education Authorities) Ashley Pratt Email: ashlpra@cdw.com Phone: 866-819-6496 Academic Sales (Higher Education) Greg Henderson Email: greghen@cdw.com Phone: 540-494-2151
	Graybar	211 S. New Hope Road Raleigh, NC 27610	Inside Sales – State and Local Governments, K-12, Higher Education Bryan Gilliam Email: Byran.gilliam@graybar.com Phone: 336-275-9441 Outside Sales – State and Local Governments, K-12, Higher Education Steve Foy Email: Steven.foy@graybar.com Phone: 919-623-8544
	Telamon Corporation	1000 E 116th St Carmel, IN 46032	Sales – State and Local Governments, Education Mike Taylor Email: Mike.taylor@telamon.com Phone: 404-307-2360
	Walker and Associates, Inc. dba NetCeed	110 Business Park Drive Winston-Salem, NC 37107	Inside Sales – State and Local Governments, K-12, Higher Education Adam Blackley Email: Adam.blackley@netceed.com Phone: 336-731-5240 Outside Sales – State and Local Governments, K-12, Higher Education Eddie Lester Email: eddie.lester@netceed.com Phone: 336-731-5268

Awarded Vendor	Authorized Resellers	Ordering Address	Vendor / Reseller Contact Information
Cisco Systems, Inc.	Direct	Orders should be placed with Authorized Resellers listed below.	Outside Sales State and Local Governments Laura Biroldi Email: laweston@cisco.com Phone: 919-539-2458 (mobile) Sales -K-12 and Higher Education Liz McCormick Email: elmccorm@cisco.com Phone: 919-392-1017
	World Wide Technology, LLC (HUB VENDOR)	1 World Wide Way Saint Louis, MO 63146	Inside State and Local Governments Mike Kovach Email: mike.kovach@wwt.com Phone: 314-301-2703 Outside State and Local Governments, Higher Education & K-12 Amanda VanSpybrook Email: Amanda.edwards2@wwt.com Phone: 919-757-6403
	Data Network Solutions, Inc	629 Lake Tide Dr. Chapin, SC 29036	Inside Sales – State and Local Governments Jessica Smith Email: jsmith@datanetworksolutions.com Phone: 612-655-7377 Outside Sales – State and Local Governments, Education Maureen DeNardo Email: mdenardo@datanetworksolutions.com Phone: 919-669-4214 Scott Noble Email: snoble@datanetworksolutions.com Phone: 803-960-1484
	DISYS Solutions, Inc.	44670 Cape Court Suite 100 Ashburn, VA 20147	Inside State and Local Governments Pankaj Sharma Email: Pankaj.Sharma@dsitech.com Phone: 571-707-3610 Outside Sales – State and Local Governments and Education Benjamin Johnson Email: benjamin.johnson@dsitech.com Phone: 828-989-0641

Awarded Vendor	Authorized Resellers	Ordering Address	Vendor / Reseller Contact Information
Cisco Systems, Inc.	ePlus Technology, Inc.	1213 W. Morehead St. Suite 350 Charlotte, NC 28208	Inside Sales – State and Local Governments, Education Kelly Manning Email: kmanning@eplus.com Phone: 910-679-3726 Outside Sales – State and Local Governments, Education Alex Medina Email: Alex.Medina@eplus.com Phone: 919-425-5643
	NWN Carousel	7025 Albert Pick Road Suite 302 Greensboro, NC 27409	Inside Sales for State and Local Governments Tracy Johnson Email: TJohnson@nwn.ai Phone: 781-472-3485 Outside Sales for State and Local Governments JP Pennington Email: jpennington@nwn.ai Phone: 803-629-8407 Academic Sales (K-12 Local Education Authorities) James Welch Email: jwelch@nwn.ai Phone: 919-795-5946 Academic Sales (Higher Education) Tommy Coleman Email: tcoleman@nwn.ai Phone: 336-232-5248
	Presidio Networked Solutions, LLC	5444 Wade Park Blvd. Raleigh, NC 27607	Inside Sales – State and Local Governments Holly Pecyna Email: hpecyna@presidio.com Phone: 631-406-4590 Outside Sales – State and Local Governments Shawn Alba Email: salba@presidio.com Phone: 919-592-9676 Sales – K-12 Charles West Email: charleswest@presidio.com Phone: 919-228-6138 Sales – Higher Education Mary Steindl Email: msteindl@presidio.com Phone: 919-228-6129

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Cisco Systems, Inc.	TDSynnex	39 Pelham Ridge Dr. Greenville, SC 29615	Sales – State and Local Governments and Education Kevin Murphy Email: Kevin.murphy@tdsynnex.com Phone: (571) 216-9310 Sanya Richey Email: 204xCiscoContract@tdsynnex.com Phone: (864) 349-4064
Dell	Direct	One Dell Way Round Rock, TX 78682	Inside Sales – State and Local Governments Kris Ross Kris Ross@dell.com Phone: 512-513-9031 Outside Sales – State and Local Governments Manny Veloza Email: manny.veloza@dell.com Phone: 919-272-5214 Sales – K-12 and Higher Education Clarence Williams (Outside Sales) Email: clarence williams@dell.com Phone: 919-279-3352 Vincent Occhipinti (Outside Sales) Email: Vincent Occhipinti@Dell.com Phone: 919- 601-7482 Customer Service / Technical / Warranty Support Website: www.dell.com Email: http://www.dell.com/support/incidents-online/us/en/04/email/order-support Phone: 800-766-3355 Fax: 512-283-0526
	Cambridge Computer Services, Inc (HUB VENDOR)	271 Waverley Oaks Road Suite 301 Waltham, MA 02452	Inside Sales – State. Local Governments, & Education Chris Dennison Email: cdennison@cambridgecomputer.com Phone: 781-250-3045 Outside Sales – State. Local Governments, & Education Shaun Hogan Email: shogan@cambridgecomputer.com Phone: 781-250-3045

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Dell	SHI International Corp. (HUB VENDOR)	290 Davidson Ave. Somerset, NJ 08873	Sales – State and Local Government Gov Quotes - SHI SouthEast Gov Team Email: southeastteamgov@shi.com Phone: 800-715-3197
			Outside Sales – State Agencies Todd Enter Email: Todd Enter@shi.com Phone: 336-254-3197
			Carly Higginbotham Email: Carly Higginbotham@shi.com Phone: 919-219-7355
			Outside Sales – Local Government (Raleigh Area) Jackson Ling Email: Jackson Ling@shi.com Phone: 910-705-7183
			Sales - Academic EDU Quotes - SouthEastEDU Team Email: southeastteamedu@shi.com Phone: 800-715-3197
			Sales – Academic Corey Boyd Email: Corey Boyd@SHI.com Phone: 678-571-9796
	World Wide Technology, LLC (HUB VENDOR)	1 World Wide Way Saint Louis, MO 63146	Inside State and Local Governments Mike Kovach Email: mike.kovach@wwt.com Phone: 314-301-2703
			Outside State and Local Governments, Higher Education & K-12 Amanda VanSpybrook Email: Amanda.edwards2@wwt.com Phone: 919-757-6403
	Level Solutions Group	410 W. English Road Suite A231 High Point, NC 27262	Inside Sales for State and Local Governments & Education Eric Abeles Email: sales@levelsg.com Phone: 336-259-9887
			Outside Sales for State and Local Governments & Education Kenyon Barnett Email: kbarnett@levelsg.com Phone: 336-687-4655

Awarded Vendor	Authorized Resellers	Ordering Address	Vendor / Reseller Contact Information
Dell	Presidio Networked Solutions LLC	5444 Wade Park Blvd. Suite 150 Raleigh, NC 27617	Inside Sales – State and Local Governments Holly Pecyna Email: hpecyna@presidio.com Phone: 631-406-4590 Outside Sales – State and Local Governments Shawn Alba Email: salba@presidio.com Phone: 919-592-9676 Sales – K-12 Charles West Email: charleswest@presidio.com Phone: 919-228-6138 Sales – Higher Education Mary Steindl Email: msteindl@presidio.com Phone: 919-228-6129
	Sidepath Inc.	22892 Mill Creek Dr. Laguna Hills, CA 92653	Inside Sales for State and Local Governments Kristen Norem Email: kristen@sidepath.com Phone: 949-403-8074 Outside Sales for State and Local Governments & Education Krunal Patel Email: krunal@sidepath.com Phone: 949-396-3743
	United Data Technologies, Inc.	2900 Monarch Lakes Blvd. Suite 300 Miramar, FL 33027	Inside Sales for State and Local Governments Randy Silcox Email: rsilcox@udtonline.com Phone: 615-481-1810 Outside Sales for State and Local Governments & Education Sam Lucchese Email: slucchese@udtonline.com Phone: 919-610-5328
EMC	Direct	176 South Street Hopkinton, MA 01748	Sales – State and Local Governments, K- 12, Higher Education Mike Wade Email: michael.wade@dell.com mailto:sbriggs@arista.com Phone: 919-247-0851 Customer Service / Technical / Warranty Support Website: http://support.emc.com Phone: 800-782-4362

Awarded Vendor	Authorized Resellers	Ordering Address	Vendor / Reseller Contact Information
EMC	Cambridge Computer Services, Inc (HUB VENDOR)	271 Waverley Oaks Road Suite 301 Waltham, MA 02452	Inside Sales – State. Local Governments, & Education Jim Gordon Email: jgordon@cambridgecomputer.com Phone: 508-686-6745 Outside Sales – State. Local Governments, & Education Gerry Franzen Email: gfranzen@cambridgecomputer.com Phone: 919 747-4070
	eGroup Holding Company LLC	482 Wando Park Blvd. Mount Pleasant, SC 29464	Inside Sales for State and Local Governments Jeff Thomas Email: insidesales@eGroup-us.com Phone: 877-347-6871 Outside Sales for State and Local Governments and Education Daniel Navarro Email: insidesales@eGroup-us.com Phone: 877-347-6871
	iTi Communications, LLC	1111 Metropolitan Ave. Ste 1050 Charlotte, NC 28204	Inside Sales for State and Local Governments Abel Kardel Email: akardel@iticommunications.com Phone: 704-765-6400, Ext. 6173 Outside Sales for State and Local Governments and Education Shane Massey Email: smassey@iticommunications.com Phone: 704-765-6400, Ext. 6187
	Level Solutions Group, LLC	200 West Lexington Ave. High Point, NC 27265	Inside Sales for State and Local Governments & Education Eric Abeles Email: sales@levelsg.com Phone: 336-259-9887 Outside Sales for State and Local Governments & Education Kenyon Barnett Email: kbarnett@levesg.com Phone: 336-687-4655
	Mainline Information Systems	1700 Summit Lake Drive Tallahassee, FL 32317	Sales – State and Local Governments Alan Kline Email: alan.kline@mainline.com Phone: 817-202-7947 Sales – Education Hal Connelly Email: hal.connelly@mainline.com Phone: 704-241-4189

Awarded Vendor	Authorized Resellers	Ordering Address	Vendor / Reseller Contact Information
EMC	Presidio Networked Solutions LLC	5003 S. Miami Blvd Suite 110 Durham, NC 27703	Inside Sales – State and Local Governments Holly Pecyna Email: hpecyna@presidio.com Phone: 631-406-4590 Outside Sales – State and Local Governments Shawn Alba Email: salba@presidio.com Phone: 919-592-9676 Sales – K-12 Charles West Email: charleswest@presidio.com Phone: 919-228-6138 Sales – Higher Education Mary Steindl Email: msteindl@presidio.com Phone: 919-228-6129
	The Drala Project Inc. dba ReDesign Group	2629 Manhattan Ave Suite 307 Hermosa Beach, CA 90254	Sales for State and Local Governments & Education Madi Phillips Email: mphillips@redesign-group.com Phone: 405-596-7247 Jack Goss Email: jgoss@redesign-group.com Phone: 978-304-6476
Extreme Networks	Direct	6480 Via Del Oro San Jose, CA 95119	Sales – State and Local Governments, Education Matthew Whitfield Email: mwhitfield@extremenetworks.com Phone: 919-536-6796 Customer Service / Technical / Warranty Support Website: https://www.extremenetworks.com/support/contact/ Email: btownsen@extremenetworks.com Phone: 800-872-8440
	World Wide Technology, LLC (HUB VENDOR)	1 World Wide Way Saint Louis, MO 63146	Inside State and Local Governments Carol Harting Email: carol.harting@wwt.com Phone: 314-995-6103 Outside State and Local Governments, Higher Education & K-12 Robert Roesch Email: robert.roesch@wwt.com Phone: 615-815-9228

Awarded Vendor	Authorized Resellers	Ordering Address	Vendor / Reseller Contact Information
Extreme Networks	CDW Government LLC	230 N. Milwaukee Ave. Vernon Hills, IL 60061	Inside Sales for State and Local Governments Joseph R. Barese III Email: josebar@cdw.com Phone: 866-819-6497 Joe Goodwin – State and Local Sales Manager Email: joe.goodwin@cdw.com Phone: 877-325-2919 Outside Sales for State and Local Governments Leslie Smith Email: leslie.smith@cdwg.com Phone: 919-667-4821 Academic Sales (K-12 Local Education Authorities) Ashley Pratt Email: ashlpra@cdw.com Phone: 866-819-6496 Academic Sales (Higher Education) Greg Henderson Email: greghen@cdw.com Phone: 540-494-2151
	Data Network Solutions, Inc	629 Lake Tide Dr. Chapin, SC 29036	Inside Sales – State and Local Governments Suzanne Dyches Email: sdyches@datanetworksolutions.com Phone: 864-303-7026 Outside Sales – State and Local Governments, Education Maureen DeNardo Email: mdenardo@datanetworksolutions.com Phone: 919-669-4214
	Encore Technology Group LLC	202 Wall Street Piedmont, SC 29673	Inside Sales – State and Local Governments Megan White Email: mwhite@encoretg.com Phone: 864-326-3604 Outside Sales – State and Local Governments & Education Mike Harris Email: mharris@encoretg.com Phone: 864-326-3604
	Step CG, LLC	50 E. RiverCenter Blvd. Suite 900 Covington, KY 41011	Sales – State and Local Governments, Higher Education Mitch Needles mneedles@stepcg.com Phone: 513-795-6000, Ext. 3126

Awarded	Authorized	Ordering Address	Vendor / Reseller Contact Information
Vendor Extreme Networks	Resellers Telcom, Inc.	8 Clusters Ct. Columbia, SC 29210	Sales – State and Local Governments, Education
			Brendon Whitfield Email: bwhitfield@telcomsc.com Phone: 571-748-8962
	Vector Technology Group	4430 Antioch Church Road Matthews, NC 28104	Sales – State and Local Governments, Education Brian Cothern Email: bcothern@vtgnc.com Phone: 704-936-7356
Fortinet, Inc.	Direct	Orders should be placed with Authorized Resellers listed below.	Contract Manager Jerilyn Bailey Email: baileyj@fortinet.com or SLED Contracts@fortinet.com Phone: 850-728-6504
			Sales – State Government David Pickett Email: dpickett@fortinet.com Phone: 919-523-3828
			Sales – Higher Education Lindsay Strickland Email: lstrickland@fortinet.com Phone: 252-908-1268
			Sales – Local Government & K-12 - (West) Patrick Ryan Email: pryan@fortinet.com Phone: 704-929-1928
			Sales – Local Government & K-12 - (East) Carey Shetterley Email: cshetterley@fortinet.com Phone: 910-622-2489
			Sales – Local Government & K-12 - (Coast) Calvin Williams Email: cwilliams@fortinet.com Phone: 303-810-8949
			Customer Service / Technical / Warranty Support Website: https://support.fortinet.com/ Phone: 866-648-4638

Awarded Vendor	Authorized Resellers	Ordering Address	Vendor / Reseller Contact Information
Fortinet, Inc.	SHI International Corp. (HUB VENDOR)	290 Davidson Ave. Somerset, NJ 08873	Sales – State and Local Government Gov Quotes - SHI SouthEast Gov Team Email: southeastteamgov@shi.com Phone: 800-715-3197 Outside Sales – State Agencies Todd Enter Email: Todd Enter@shi.com Phone: 336-254-3197 Carly Higginbotham Email: Carly Higginbotham@shi.com Phone: 919-219-7355 Outside Sales – Local Government (Raleigh Area) Jackson Ling Email: Jackson Ling@shi.com Phone: 910-705-7183 Inside Sales – Academic EDU Quotes – SE EDU Team Email: southeastteamedu@shi.com Phone: 800-715-3197 Outside Sales – Academic Corey Boyd Email: Corey Boyd@SHI.com Phone: 678-571-9796
	Tiber Creek Consulting (HUB VENDOR)	10130 Mallard Creek Road, Suite 300 Charlotte, NC 28262	Inside Sales – State and Local Governments Keith Bond Email: keith.bond@tibercreek.com Phone: 704-447-5405 Outside Sales – State and Local Governments Don Junker Email: don.junker@tibercreek.com Phone: 704-695-2479 Outside Sales – Education David Lloyd Email: david.lloyd@tibercreek.com Phone: 704-996-3718
	Advanced Personal Computing, Inc. (dba Liquid Networx)	415 N Main San Antonio, TX 78205	Inside/Outside Sales – State and Local Government, & Education Robert Short Email: robert@liquidnetworx.com Phone: 972-532-2424

Awarded Vendor	Authorized Resellers	Ordering Address	Vendor / Reseller Contact Information
Fortinet, Inc.	CDW Government LLC	230 N. Milwaukee Ave. Vernon Hills, IL 60061	Inside Sales for State and Local Governments Joseph R. Barese III Email: josebar@cdw.com Phone: 866-819-6497 Michael Karpman – State and Local Sales Manager Email: michkar@cdw.com Phone: 877.898.8153 Outside Sales for State and Local Governments Leslie Smith Email: leslie.smith@cdwg.com Phone: 919-667-4821 Academic Sales (K-12 Local Education Authorities) Ashley Pratt Email: ashlpra@cdw.com Phone: 866-819-6496 Academic Sales (Higher Education) Greg Henderson Email: greghen@cdw.com Phone: 540-494-2151
	Eastern DataComm, LLC (formerly Carolina Advanced Digital)	44 Commerce Way Hackensack NJ 07601	Inside Sales – State and Local Governments Julie Allen Email: jallen@easterndatacomm.com Phone: 919-230-1215 Outside Sales – State Governments Alex Price Email: aprice@easterndatacomm.com Phone: 919-234-7476 Outside Sales – Local Governments, K-12, Community Colleges Bre Verreen Email: bverreen@easterndatacomm.com Phone: 919-230-1218 Outside Sales – Higher Education - Universities Rob Brooks Email: rbrooks@easterndatacomm.com Phone: 919-297-2770

Awarded Vendor	Authorized Resellers	Ordering Address	Vendor / Reseller Contact Information
Fortinet, Inc.	ePlus Technology, Inc.	1213 W. Morehead St. Suite 350 Charlotte, NC 28208	Inside Sales – State and Local Governments, Education Kelly Manning Email: kmanning@eplus.com Phone: 910-679-3726 Outside Sales – State and Local Governments, Education Alex Medina Email: alex.medina@eplus.com Phone: 919-425-5643
	Katalyst Network Group	PO Box 11032 Wilmington, NC 28404	Inside Sales – State and Local Governments, Education Kaki Kleisch Email: bos@katalystng.com Phone: 336-209-9249
Fujitsu			Effective 6/8/2020: Terminated from contract Fujitsu America, Inc. has discontinued being a server, storage, and network hardware provider in North America.
Hewlett Packard Enterprise	Direct	14231 Tandem Blvd. Austin, TX 78728	Outside Sales – State and Local Governments, Higher Education and K-12 Christopher Andrews – Storage Products Email: christopher.andrews@hpe.com Phone: (919) 906-3954 Ali Ankoud – Compute Products Email: ali.a@hpe.com Phone: (206) 999-3152 Customer Service / Technical / Warranty Support Website: https://www.hpe.com/us/en/support.html Phone: 844-806-3425

Awarded Vendor	Authorized Resellers	Ordering Address	Vendor / Reseller Contact Information
Hewlett Packard Enterprise	SHI International Corp. (HUB VENDOR)	290 Davidson Ave. Somerset, NJ 08873	Sales – State and Local Government Gov Quotes - SHI SouthEast Gov Team Email: southeastteamgov@shi.com Phone: 800-715-3197 Outside Sales – State Agencies Todd Enter Email: Todd Enter@shi.com Phone: 336-254-3197 Carly Higginbotham Email: Carly Higginbotham@shi.com Phone: 919-219-7355 Outside Sales – Local Government (Raleigh Area) Jackson Ling Email: Jackson Ling@shi.com Phone: 910-705-7183 Sales – Academic (West) JD Detwiler Email: jd detwiler@shi.com Phone: 704-915-2083 Sales – Academic (East) Corey Boyd Email: Corey Boyd@SHI.com Phone: 678-571-9796
	BlueAlly Technology Solutions, LLC	1225 Crescent Green, Suite 115 Cary, NC 27518	Inside Sales – State and Local Governments Miriam Rodrigue Email: mrodrigue@blueally.com Phone: 800-886-5369 Outside Sales – State and Local Governments Ron Ferrucci Email: rferrucci@blueally.com Phone: 704-858-6096 Outside Sales –K-12 & Higher Education Tommy Jackson Email: tjackson@blueally.com Phone: 336-782-1400

Awarded Vendor	Authorized Resellers	Ordering Address	Vendor / Reseller Contact Information
Hewlett Packard Enterprise	Data Network Solutions, Inc	629 Lake Tide Dr. Chapin, SC 29036	Inside Sales – State and Local Governments Suzanne Dyches Email: sdyches@datanetworksolutions.com Phone: 864-303-7026 Outside Sales – State and Local Governments, Education Maureen DeNardo Email: mdenardo@datanetworksolutions.com Phone: 919-669-4214
	Eastern DataComm, LLC (formerly Carolina Advanced Digital)	44 Commerce Way Hackensack NJ 07601	Inside Sales – State and Local Governments Julie Allen Email: jallen@easterndatacomm.com Phone: 919-230-1215 Outside Sales – State Governments Alex Price Email: aprice@easterndatacomm.com Phone: 919-234-7476 Outside Sales – Local Governments, K-12, Community Colleges Bre Verreen Email: bverreen@easterndatacomm.com Phone: 919-230-1218 Outside Sales – Higher Education - Universities Rob Brooks Email: rbrooks@easterndatacomm.com Phone: 919-297-2770
	ePlus Technology, Inc.	1213 W. Morehead St. Suite 350 Charlotte, NC 28208	Inside Sales – State and Local Governments, Education Kelly Manning Email: kmanning@eplus.com Phone: 910-679-3726 Outside Sales – State and Local Governments, Education Alex Medina Email: Alex.Medina@eplus.com Phone: 919-425-5643
	Mainline Information Systems	1700 Summit Lake Drive Tallahassee, FL 32317	Inside Sales – State and Local Governments Rob Butler Email: rob.butler@mainline.com Phone: 850-219-5183 Outside Sales – State and Local Governments, Education Alan Kline Email: alan.kline@mainline.com Phone: 817-202-7947

Awarded Vendor	Authorized Resellers	Ordering Address	Vendor / Reseller Contact Information
Hewlett Packard Enterprise	Presidio Networked Solutions, LLC	5444 Wade Park Blvd. Raleigh, NC 27607	Inside Sales – State and Local Governments Holly Pecyna Email: hpecyna@presidio.com Phone: 631-406-4590 Outside Sales – State and Local Governments Shawn Alba Email: salba@presidio.com Phone: 919-592-9676 Sales – K-12 Charles West Email: charleswest@presidio.com Phone: 919-228-6138 Sales – Higher Education Mary Steindl Email: msteindl@presidio.com Phone: 919-228-6129
IBM Note: Effective 9/1/2021, IBM assigned the IT Infrastructure Services portion of its 204X contract to Kyndryl, Inc.	Direct	3309 E. Cornwallis Rd Research Triangle Park, NC 27709	Sales – State and Local Governments, K-12 Will Gilbert Email: will.gilbert@ibm.com Phone: 919-308-5005 Sales – Higher Education Will Gilbert Email: will.gilbert@ibm.com Phone: 919-308-5005 Technical SLED Leader Marissa Weinstock E-mail: mweinsto@us.ibm.com Customer Service / Technical / Warranty Support Website: https://www- 05.ibm.com/support/operations/us/en/overview .html Email: askibm@vnet.ibm.com Phone: 800-426-7378
	OnWire Consulting Group, LLC (HUB VENDOR)	1201 Edwards Mill Rd. Suite 120 Raleigh, NC 27607	Sales – State and Local Governments, Education Chonly McGowan Email: chonly@onwireco.com Phone: 919-332-1292

Awarded Vendor	Authorized Resellers	Ordering Address	Vendor / Reseller Contact Information
IBM	Thomas Gallaway Corp. dba Technologent (HUB VENDOR)	100 Spectrum Drive Suite 700 Irvine, CA 92618	Inside Sales – State and Local Governments, Education Layne Priest Email: layne.priest@technologent.com Phone: 402-387-8005 Sales – State and Local Governments, Education David Schaffer Email: david.schaffer@technologent.com Phone: 864-787-4848
	Converge Technology Solutions (formerly Corus 360)	130 Technology Parkway Norcross, GA 30092	Outside Sales – State and Local Governments, Education Todd Cannady Email: todd.cannady@convergetp.com Phone: 919-379-8503
	Mainline Information Systems	1700 Summit Lake Drive Tallahassee, FL 32317	Sales – State and Local Governments Alan Kline Email: alan.kline@mainline.com Phone: 817-202-7947 Sales – Education Hal Connelly Email: hal.connelly@mainline.com Phone: 704-241-4189
	Meridian IT, Inc.	320 N. Judd Parkway Suite 205 Fuquay, Varina, NC 27526	Sales – State and Local Governments, Education Rob Dickert Email: rob.dickert@meridianitinc.com Phone: 847-964-2834
	Prolifics Inc	111 N. Magnolia Avenue Suite 1550 Orlando, FL 32801	Sales – State and Local Governments, Education Michelle Shuler Email: michelle.shuler@prolifics.com Phone: 818-517-5366
	Sirius Computer Solutions, LLC.	10100 Reunion Place Suite 500 San Antonio, TX 78216	Outside Sales – State and Local Governments, Education Michelle McDaniel Email: Michelle.McDaniel@cdw.com Phone: 210-369-8086
Juniper Networks	Direct	Orders should be placed with Authorized Resellers listed below.	Sales – State and Local Governments, Education Eric Grimes Email: egrimes@juniper.net Phone: 336-558-5966

Awarded Vendor	Authorized Resellers	Ordering Address	Vendor / Reseller Contact Information
Juniper Networks	SHI International Corp. (HUB VENDOR)	290 Davidson Ave. Somerset, NJ 08873	Sales – State and Local Government Gov Quotes - SHI SouthEast Gov Team Email: southeastteamgov@shi.com Phone: 800-715-3197
			Outside Sales – State and Local Government Todd Enter Email: Todd Enter@shi.com Phone: 336-254-3197
			Sales – Higher Education JD Detwiler Email: jd detwiler@shi.com Phone: 704-915-2083
			Sales – K-12 Corey Boyd Email: Corey Boyd@SHI.com Phone: 678-571-9796
	CDW Government LLC	230 N. Milwaukee Ave. Vernon Hills, IL 60061	Inside Sales for State and Local Governments Joseph R. Barese III Email: josebar@cdw.com Phone: 866-819-6497
			Michael Karpman – <u>State and Local Sales</u> <u>Manager</u> Email: <u>michkar@cdw.com</u> Phone: 877.898.8153
			Outside Sales for State and Local Governments Leslie Smith Email: leslie.smith@cdwg.com Phone: 919-667-4821
			Academic Sales (K-12 Local Education Authorities) Ashley Pratt Email: ashlpra@cdw.com Phone: 866-819-6496
			Academic Sales (Higher Education) Greg Henderson Email: greghen@cdw.com Phone: 540-494-2151
	Data Network Solutions, Inc	629 Lake Tide Dr. Chapin, SC 29036	Outside Sales – State and Local Governments, Education Maureen DeNardo Email: mdenardo@datanetworksolutions.com Phone: 919-669-4214

Awarded Vendor	Authorized Resellers	Ordering Address	Vendor / Reseller Contact Information
Juniper Networks	Encore Technology Group, LLC	202 Wall Street Piedmont, SC 29673	Inside Sales – State and Local Governments Megan White Email: mwhite@encoretg.com Phone: 864-326-3604 Outside Sales – State and Local Governments & Education Mike Harris Email: mharris@encoretg.com Phone: 864-326-3604
	NWN Carousel	7025 Albert Pick Road Suite 302 Greensboro, NC 27409	Inside Sales for State and Local Governments Jacqueline Bohn Email: jbohn@nwncarusel.com Phone: 856-914-5618 Outside Sales for State and Local Governments JP Pennington Email: jpennington@nwncarousel.com Phone: 803-629-8407 Academic Sales (K-12 Local Education Authorities) James Welch Email: jwelch@nwncarousel.com Phone: 919-795-5946 Academic Sales (Higher Education) Tommy Coleman Email: tcoleman@nwncarousel.com Phone: 336-232-5248
	Presidio Networked Solutions, LLC	5444 Wade Park Blvd. Raleigh, NC 27607	Inside Sales – State and Local Governments Holly Pecyna Email: hpecyna@presidio.com Phone: 631-406-4590 Outside Sales – State and Local Governments Shawn Alba Email: salba@presidio.com Phone: 919-592-9676 Sales – K-12 Charles West Email: charleswest@presidio.com Phone: 919-228-6138 Sales – Higher Education Mary Steindl Email: msteindl@presidio.com Phone: 919-228-6129

Awarded	Authorized	Ordering Address	Vendor / Reseller Contact Information
Vendor Kyndryl, Inc. (formerly IBM IT Infrastructure Services)	Resellers Direct	One Vanderbilt Avenue, 15th Floor New York, NY 10017	Sales – State and Local Governments Ross Borrell Email: ross.borrell@kyndryl.com Phone: 415-859-1396 Sales – State and Local Governments, Education Calvin Rhodes Email: Calvin.Rhodes@kyndryl.com Phone: 404-290-8833
Lenovo	Direct	8001 Development Dr. Morrisville, NC 27560 Contract Manager: Coco Peterson cpeterson1@lenovo.com Phone: (512) 796-6956	Outside Sales - State and Local Governments Kara Leggett Email: kleggett@lenovo.com Phone: (828) 289-0987 Academic Sales (K-12 Local Education Authorities) Krista Kostansek Email: kkostansek@lenovo.com Phone: (231) 392-3487 Academic Sales (Higher Education) Matthew Adams Email: madams2@lenovo.com Phone: (919) 698-4133 Customer Service / Technical / Warranty Support Website: http://support.lenovo.com Email: www.lenovo.com/support/phone Phone: 800-426-7378
	BridgeTek Solutions LLC	110 Connector Park Ct. Piedmont, SC 29673	Outside Sales – State and Local Governments, & Education Kelley Turpin Email: Kturpin@bridgeteksolutions.com Phone: 864-214-0221 Inside Sales – State and Local Governments, & Education John Ulmer Email: julmer@bridgeteksolutions.com Phone: 803-240-3579

Awarded Vendor	Authorized Resellers	Ordering Address	Vendor / Reseller Contact Information
Lenovo	CDW Government LLC	230 N. Milwaukee Ave. Vernon Hills, IL 60061	Inside Sales for State and Local Governments Joseph R. Barese III Email: josebar@cdw.com Phone: 866-819-6497 Michael Karpman – State and Local Sales Manager Email: michkar@cdw.com Phone: 877.898.8153 Outside Sales for State and Local Governments Leslie Smith Email: leslie.smith@cdwg.com Phone: 919-667-4821 Ashley Pratt Email: ashlpra@cdw.com Phone: 866-819-6496 Academic Sales (Higher Education) Greg Henderson Email: greghen@cdw.com Phone: 540-494-2151
	Data Network Solutions, Inc	629 Lake Tide Dr. Chapin, SC 29036	Outside Sales – State and Local Governments, Education Maureen DeNardo Email: mdenardo@datanetworksolutions.com Phone: 919-669-4214
	Mainline Information Systems	1700 Summit Lake Drive Tallahassee, FL 32317	Sales – State and Local Governments Alan Kline Email: alan.kline@mainline.com Phone: 817-202-7947 Sales – Education Hal Connelly Email: hal.connelly@mainline.com Phone: 704-241-4189
	GovConnection, Inc. dba Connection Public Sector Solutions	2275 Research Blvd. Suite 360 Rockville, MD 20850	Inside Sales – State and Local Governments, Education Bill Fleckenstein Email: bill.fleckenstein@connection.com Phone: 800-800-0019, Ext. 34242 Outside Sales – State and Local Governments Wayne Kassouf Email: wayne.kassouf@connection.com Phone: 800-800-0019, Ext. 77228
	Tego Data Systems, LLC	1801 Glenwood Ave. #3 Raleigh, NC 27608	Sales – State and Local Governments, Education Hatcher Kincheloe Email: hkincheloe@tegodata.com Phone: 919-414-5343

Awarded Vendor	Authorized Resellers	Ordering Address	Vendor / Reseller Contact Information
Mainline Information Systems	Direct For following products: Hitachi Vantara	1700 Summit Lake Drive Tallahassee, FL 32317	Sales – State and Local Governments, Education Leo Chavez Email: leo.chavez@mainline.com Phone: 803-493-7549 Sales – State and Local Governments, Education Andrew Bena Email: andrew.bena@mainline.com Phone: 803-280-0283
NetApp US Public Sector, Inc.	Direct	8350 Broad St. 12th Floor Tysons, VA 22102	Sales – State and Local Governments, Education Sam Stein, Account Manager Email: sam.stein@NetApp.com Phone: 703-479-4220 Jessica Heinrich, Account Manager jessica.heinrich@NetApp.com Phone: 919-818-8097
	World Wide Technology, LLC (HUB VENDOR)	1 World Wide Way St. Louis, MO 63146	Inside State and Local Governments Mike Kovach Email: mike.kovach@wwt.com Phone: 314-301-2703 Outside State and Local Governments, Higher Education & K-12 Amanda VanSpybrook Email: Amanda.edwards2@wwt.com Phone: 919-757-6403
	Cambridge Computer Services, Inc (HUB VENDOR)	271 Waverley Oaks Road Suite 301 Waltham, MA 02452	Inside Sales – State. Local Governments, & Education Chris Dennison Email: cdennison@cambridgecomputer.com Phone: 781-250-3045 Outside Sales – State. Local Governments, & Education Shaun Hogan Email: shogan@cambridgecomputer.com Phone: 781-250-3045

Awarded Vendor	Authorized Resellers	Ordering Address	Vendor / Reseller Contact Information
NetApp US Public Sector, Inc.	CDW Government LLC	230 N. Milwaukee Ave. Vernon Hills, IL 60061	Inside Sales for State and Local Governments Joseph R. Barese III Email: josebar@cdw.com Phone: 866-819-6497 Michael Karpman – State and Local Sales Manager Email: michkar@cdw.com Phone: 877.898.8153 Outside Sales for State and Local Governments Leslie Smith Email: leslie.smith@cdwg.com Phone: 919-667-4821 Academic Sales (K-12 Local Education Authorities) Ashley Pratt Email: ashlpra@cdw.com Phone: 866-819-6496 Academic Sales (Higher Education) Greg Henderson Email: greghen@cdw.com Phone: 540-494-2151
	Data Network Solutions, Inc	629 Lake Tide Dr. Chapin, SC 29036	Outside Sales – State and Local Governments, Education Maureen DeNardo Email: mdenardo@datanetworksolutions.com Phone: 919-669-4214
	ePlus Technology, Inc.	4601 Creekstone Dr., Suite 110, Durham, NC 27703	Inside Sales – State and Local Governments, Education Kelly Manning Email: kmanning@eplus.com Phone: 910-679-3726 Outside Sales – State and Local Governments, Education Alex Medina Email: alex.medina@eplus.com Phone: 919-425-5643

Awarded Vendor	Authorized Resellers	Ordering Address	Vendor / Reseller Contact Information
NetApp US Public Sector, Inc.	Insight Public Sector, Inc	2701 E. Insight Way Chandler, AZ 85286	Inside Sales – State and Local Governments Scott Lipson Email: scott.lipson@insight.com Phone: 800-625-5468, Ext. 38351 Margaret Pickles Email: margaret.pickles@insight.com Phone: 800-625-5468, Ext. 38075 Mark Latiolais Email: mark.latiolais@insight.com Phone: 703-227-2930 Maikol Garay – Inside Sales Manager Email: maikol.garay@insight.com Phone: 800-625-5468, Ext. 8553 Outside Sales – Local Govt. & K-12 Kelly Riedel Email: kelly.riedel@insight.com Phone: 919-379-8548 Outside Sales – Higher Education Aaron Wilson Email: aaron.wilson@insight.com Phone: 919-379-8440 Christian Clark Christian.Clark@insight.com Phone: 919-908-0329
	Tego Data Systems, LLC.	2020 Progress Court Suite 102B Raleigh, NC 27608	Sales - State and Local Governments, Education Johanna Berry Email: jberry@tegodata.com Phone: 919-792-1746
Pure Storage	Direct	Orders should be placed with Authorized Resellers listed below.	Sales – State and Local Governments, K- 12, Higher Education Adam Rosenberger Email: arosenberger@purestorage.com Phone: 704-400-2472 Katie Lefebvre Email: klefebvre@purestorage.com Phone: 630-863-9428 Customer Service / Technical / Warranty Support Website: http://pure1.purestorage.com/support Email: support@purestorage.com Phone: 866-244-7121

Awarded Vendor	Authorized Resellers	Ordering Address	Vendor / Reseller Contact Information
		Ordering Address 290 Davidson Ave. Somerset, NJ 08873	Vendor / Reseller Contact Information Sales – State and Local Government Gov Quotes - SHI SouthEast Gov Team Email: southeastteam@shi.com Phone: 800-715-3197 Outside Sales – State Agencies Todd Enter Email: Todd Enter@shi.com Phone: 336-254-3197 Carly Higginbotham Email: Carly Higginbotham@shi.com Phone: 919-219-7355 Outside Sales – Local Government (Raleigh Area) Jackson Ling Email: Jackson Ling@shi.com Phone: 910-705-7183
			Sales - Academic EDU Quotes - SouthEastEDU Team Email: southeastteamedu@shi.com Phone: 800-715-3197 Sales - Academic Corey Boyd Email: Corey Boyd@SHI.com Phone: 678-571-9796
	BlueAlly Technology Solutions, LLC	1225 Crescent Green, Suite 115 Cary, NC 27518	Inside Sales – State and Local Governments Miriam Rodrigue Email: mrodrigue@blueally.com Phone: 800-886-5369 Outside Sales – State and Local Governments Ron Ferrucci Email: rferrucci@blueally.com Phone: 704-858-6096 Outside Sales – K-12 & Higher Education Tommy Jackson Email: tjackson@blueally.com Phone: 336-782-1400

Awarded Vendor	Authorized Resellers	Ordering Address	Vendor / Reseller Contact Information
Pure Storage	CDW Government LLC	230 N. Milwaukee Ave. Vernon Hills, IL 60061	Inside Sales for State and Local Governments Joseph R. Barese III Email: josebar@cdw.com Phone: 866-819-6497 Michael Karpman — State and Local Sales Manager Email: michkar@cdw.com Phone: 877.898.8153 Outside Sales for State and Local Governments Leslie Smith Email: leslie.smith@cdwg.com Phone: 919-667-4821 Academic Sales (K-12 Local Education Authorities) Ashley Pratt Email: ashlpra@cdw.com Phone: 866-819-6496 Academic Sales (Higher Education) Greg Henderson Email: greghen@cdw.com Phone: 540-494-2151
	ePlus Technology, Inc.	1213 W. Morehead St. Suite 350 Charlotte, NC 28208	Inside Sales – State and Local Governments, Education Kelly Manning Email: kmanning@eplus.com Phone: 910-679-3726 Outside Sales – State and Local Governments, Education Alex Medina Email: alex.medina@eplus.com Phone: 919-425-5643

Awarded Vendor	Authorized Resellers	Ordering Address	Vendor / Reseller Contact Information
Pure Storage	NWN Carousel	7025 Albert Pick Road Suite 302 Greensboro, NC 27409	Inside Sales for State and Local Governments Jacqueline Bohn Email: jbohn@nwncarusel.com Phone: 856-914-5618 Outside Sales for State and Local Governments JP Pennington Email: jpennington@nwncarousel.com Phone: 803-629-8407 Academic Sales (K-12 Local Education Authorities) James Welch Email: jwelch@nwncarousel.com Phone: 919-795-5946 Academic Sales (Higher Education) Tommy Coleman Email: tcoleman@nwncarousel.com
	Presidio Networked Solutions, LLC	5444 Wade Park Blvd. Raleigh, NC 27607	Inside Sales – State and Local Governments Holly Pecyna Email: hpecyna@presidio.com Phone: 631-406-4590 Outside Sales – State and Local Governments Shawn Alba Email: salba@presidio.com Phone: 919-592-9676 Sales – K-12 Charles West Email: charleswest@presidio.com Phone: 919-228-6138 Sales – Higher Education Mary Steindl Email: msteindl@presidio.com Phone: 919-228-6129

Awarded Vendor	Authorized Resellers	Ordering Address	Vendor / Reseller Contact Information
Ruckus Wireless LLC.	Direct	Orders should be placed with Authorized Resellers listed below.	Inside Sales – State and Local Governments Jon Ban Email: jon.ban@arris.com Phone: 720-558-3254
		Contract Manager: Russ Rinn russ.rinn@commscope.com Phone: 512-917-0118 Or	Outside Sales – State and Local Governments, K-12, Higher Education Hans Honer Email: hans.honer@commscope.com Phone: 704-303-3181
		SledTeam@commscope.com	Customer Service / Technical / Warranty Support Website: https://support.ruckuswireless.com/contact-us Phone: 855-Ruckus1 (855-782-5871)
	ANC Group (Applied Network Consulting Group)	14 Progress Road Greenville, SC 29607	Inside Sales – State and Local Governments Michelle Gajdolo Email: michelleg@ancgroup.com Phone: 864-501-4517 Outside Sales – State and Local Governments and Education
			Kyle Radford Email: kyler@ancgroup.com Phone: 828-989-8274
	CDW Government LLC	230 N. Milwaukee Ave. Vernon Hills, IL 60061	Inside Sales for State and Local Governments Joseph R. Barese III Email: josebar@cdw.com Phone: 866-819-6497
			Michael Karpman – <u>State and Local Sales</u> <u>Manager</u> Email: <u>michkar@cdw.com</u> Phone: 877.898.8153
			Outside Sales for State and Local Governments Leslie Smith Email: leslie.smith@cdwg.com Phone: 919-667-4821
			Academic Sales (K-12 Local Education Authorities) Ashley Pratt Email: ashlpra@cdw.com Phone: 866-819-6496
			Academic Sales (Higher Education) Greg Henderson Email: greghen@cdw.com Phone: 540-494-2151

Awarded Vendor	Authorized Resellers	Ordering Address	Vendor / Reseller Contact Information
Ruckus Wireless LLC.	Converged Networks, LLC	2 Still Shadow Drive Suite G Charleston, SC 29414	Sales – State and Local Governments, Education Michael Duck Email: michael@convergednetworks.com Phone: 803-665-9665
	Encore Technology Group, LLC	202 Wall Street Piedmont, SC 29673	Inside Sales – State and Local Governments Megan White Email: mwhite@encoretg.com Phone: 864-326-3604 Outside Sales – State and Local Governments & Education Mike Harris
			Email: mharris@encoretg.com Phone: 864-326-3604
	Howard Technology Solutions, a division of Howard Industries, Inc.	36 Howard Drive Ellisville, MS 39437	Sales – State and Local Governments Jessica Moss Email: jcmoss@howard.com Phone: 984-327-9918
			Sales – K-12 JD Detwiler Email: jdetwiler@howard.com Phone: 704-572-2217
			Sales –High Education Tyler Davis Email: thdavis@howard.com Phone: 843-637-9776
	Lockstep Technology Group, LLC	190 Technology Pkwy NW Suite 125 Peachtree Corners, GA 30092	Inside State and Local Governments John Ulmer Email: John.ulmer@lockstepgroup.com Phone: 864-609-3073
			Outside State and Local Governments Chris Turpin Email: Chris.turpin@lockstepgroup.com Phone: 704-770-1659
			Academic Sales (K-12 Local Education Authorities) Kelley Turpin Email: Kelley.turpin@lockstepgroup.com Phone: 704-517-3002
			Academic Sales (Higher Education) Michael Davis Email: Michael.davis@lockstepgroup.com Phone: 404- 259-5641

Awarded Vendor	Authorized Resellers	Ordering Address	Vendor / Reseller Contact Information
Ruckus Wireless LLC.	Mainline Information Systems	1700 Summit Lake Drive Tallahassee, FL 32317	Sales – State and Local Governments, Education Leo Chavez Email: leo.chavez@mainline.com Phone: 803-493-7549 Sales – State and Local Governments, Education Andrew Bena Email: andrew.bena@mainline.com Phone: 803-280-0283
CA Inc., a Broadcom Company (formerly VMware, Inc.)	Direct	3421 Hillview Ave. Palo Alto, CA 94304	Sales - State and Local Governments, Henry Veloza Email: Henry.Veloza@broadcom.com Phone: 203-505-3227 Sales - Academic Jake Lawlis Email: Jake.Lawlis@broadcom.com Phone: 919-306-2842
	SHI International Corp. (HUB VENDOR)	290 Davidson Ave. Somerset, NJ 08873	Sales – State and Local Government Gov Quotes - SHI SouthEast Gov Team Email: southeastteamgov@shi.com Phone: 800-715-3197 Outside Sales – State Agencies Todd Enter Email: Todd Enter@shi.com Phone: 336-254-3197 Carly Higginbotham Email: Carly Higginbotham@shi.com Phone: 919-219-7355 Outside Sales – Local Government (Raleigh Area) Jackson Ling Email: Jackson Ling@shi.com Phone: 910-705-7183 Sales – Academic EDU Quotes - SouthEastEDU Team Email: southeastteamedu@shi.com Phone: 800-715-3197 Sales – Academic Corey Boyd Email: Corey Boyd@SHI.com Phone: 678-571-9796
	Carahsoft Technology Corporation	11493 Sunset Hills Rd Suite 100 Reston, VA 20190	Sales – State and Local Governments, Education Mark Davis Email: VMwareSLED@carahsoft.com Phone: 703-871-8585

Awarded Vendor	Authorized Resellers	Ordering Address	Vendor / Reseller Contact Information
CA Inc., a Broadcom Company (formerly VMware, Inc.)	CDW Government LLC	230 N. Milwaukee Ave. Vernon Hills, IL 60061	Inside Sales for State and Local Governments Joseph R. Barese III Email: josebar@cdw.com Phone: 866-819-6497 Michael Karpman – State and Local Sales Manager Email: michkar@cdw.com Phone: 877.898.8153 Outside Sales for State and Local Governments Leslie Smith Email: leslie.smith@cdwg.com Phone: 919-667-4821 Academic Sales (K-12 Local Education Authorities) Ashley Pratt Email: ashlpra@cdw.com Phone: 866-819-6496 Academic Sales (Higher Education) Greg Henderson Email: greghen@cdw.com Phone: 540-494-2151
	Mainline Information Systems	1700 Summit Lake Drive Tallahassee, FL 32317	Inside Sales – State and Local Governments Alejandra Ramirez Email: alejandra.ramirez@mainline.com Phone: 828-270-5392 Sales – State and Local Governments, Education Andrew Bena Email: andrew.bena@mainline.com Phone: 803-280-0283 Pete Christiansen Email: pete.christiansen@mainline.com Phone: 704-877-7243

Awarded Vendor	Authorized Resellers	Ordering Address	Vendor / Reseller Contact Information
CA Inc., a Broadcom Company (formerly VMware, Inc.)	Presidio Networked Solutions, LLC	5444 Wade Park Blvd. Raleigh, NC 27607	Inside Sales – State and Local Governments Holly Pecyna Email: hpecyna@presidio.com Phone: 631-406-4590 Outside Sales – State and Local Governments Shawn Alba Email: salba@presidio.com Phone: 919-592-9676 Sales – K-12 Charles West Email: charleswest@presidio.com Phone: 919-228-6138 Sales – Higher Education Mary Steindl Email: msteindl@presidio.com Phone: 919-228-6129
	Sidepath Inc.	22892 Mill Creek Dr. Laguna Hills, CA 92653	Inside Sales for State and Local Governments Kristen Norem Email: kristen@sidepath.com Phone: 949-403-8074 Outside Sales for State and Local Governments & Education Krunal Patel Email: krunal@sidepath.com Phone: 949-396-3743

Table 2: Awarded Vendors' Address and Assigned Contact Information

Pricing

Awarded Vendors provided a <u>minimum</u> discount off MSRP / List Prices for awarded Manufacturers in awarded Segments. Agencies should review all quotes to ensure that discounts provided off MSRP / List Prices are equal to or greater than minimum discounts found in Table 3 for applicable Segment. Some Vendors provided different minimum discount percentages for hardware (HW), software (SW) and extended warranties (EW), which are noted in Table 3.

Please Note: Some Vendors did have product line specific exceptions to the minimum discount percentages. Certain Vendor product lines may have a lower minimum discount off list. Contact the Contract Administrator if you need additional information on these product line specific exceptions.

Manufacturer	Awarded	Minimum Discount %s off MSRP / List Price					
	Vendor	Servers	Storage	Networking	Software	Converged	Peripheral
				Equipment		Solutions	Components
APC by	CDWG	3% HW	3% HW	3% HW	3%	3% HW	3% HW
Schneider		3% SW	3% SW	3% SW		3% SW	3% EW
Electric		3% EW	3% EW	3% EW		3% EW	
Arista Networks	Arista Networks			42% HW 42% SW 10% EW	42%	42% HW 42% SW 10% EW	

Manufacturer	Awarded	Minimum Discount %s off MSRP / List Price					
	Vendor	Servers	Storage	Networking Equipment	Software	Converged Solutions	Peripheral Components
Avaya Inc.	Avaya			39% HW 39% SW 6% EW		24% SW 6% EW	39% HW 6% EW
Belkin	CDWG	3% HW 3% SW 3% EW	3% HW 3% SW 3% EW	3% HW 3% SW 3% EW	3%	3% HW 3% SW 3% EW	3% HW 3% EW
Ciena Communications	Ciena Communications			58% HW 58% SW 58% EW			
Cisco Systems, Inc.	Cisco	35% HW 10% SW 0% EW	35% HW 10% SW 0% EW	35% HW 10% SW 0% EW	10%	35% HW 10% SW 0% EW	35% HW 0% EW
		(Smart Net Total Care available with Govt. & Educ. Discounts)	(Smart Net Total Care available with Govt. & Educ. Discounts)	(Smart Net Total Care available with Govt. & Educ. Discounts)			
Cohesity, Inc.	Carahsoft		2% HW 2% SW 2% EW				
Dell Marketing, LP	Dell Marketing, LP	13.5% HW .5% SW .5% EW	13.5% HW .5% SW .5% EW	5% HW .5% SW .5% EW	.5%	2.5% HW .5% SW .5% EW	2.5% HW .5% EW
EMC Corporation	EMC Corporation		32% HW 32% SW 5% EW	32% HW 32% SW 5% EW	23%	15% HW 15% SW 5% EW	
Extreme Networks	Extreme Networks			48% HW 48% SW 15% EW	48%		48% HW 15% EW
F5 Networks	Carahsoft			4% HW 4% SW 4% EW		4% HW 4% SW 4% EW	
FireEye Security Holdings, LLC.	Carahsoft	5% HW 1% SW 1% EW	5% HW 1% SW 1% EW	5% HW 1% SW 1% EW	1%	5% HW 1% SW 1% EW	5% HW 1% EW
Forescout Technologies	Carahsoft			2% HW 2% SW	2%		
Fortinet, Inc.	Fortinet, Inc.			20% HW 15% SW 15% EW			20% HW
Gigamon	Carahsoft			9% HW 9% SW 4% EW			
Hewlett Packard Enterprise	Hewlett Packard Enterprise	27% HW 27% SW 20% EW	35% HW 35% SW 20% EW	34% HW 20% SW 26% EW	26%	26% HW 26% SW 20% EW	26% HW 20% EW

Manufacturer	Awarded	Minimum Discount %s off MSRP / List Price					
	Vendor	Servers	Storage	Networking Equipment	Software	Converged Solutions	Peripheral Components
Hitachi	Mainline Information Systems	22% HW 12% SW 9% EW	22% HW 12% SW 9% EW	12% HW 12% SW 9% EW	12%	22% HW 12% SW 6% EW	22% HW 9% EW
IBM	IBM	12% HW 12% SW 5% EW	22% HW 22% SW 5% EW	12% HW 12% SW 5% EW	20%	17% HW 22% SW 5% EW	15% HW 5% EW
Infoblox	Carahsoft	10% HW 10% SW 10% EW	10% HW 10% SW 10% EW	10% HW 10% SW 10% EW	10%	10% HW 10% SW 10% EW	10% HW 10% EW
Juniper Networks	Juniper Networks			45% HW 45% SW 15% EW	45%	45% HW 45% SW 15% EW	45% HW 15% EW
Kyndryl, Inc.	Kyndryl, Inc.	5% EW (services)				5% EW (services)	
Lenovo (United States), Inc.	Lenovo (United States), Inc.	24.5% HW 17.5% SW 8.25% EW	19% HW 17.5% SW 8.25% EW	21% HW 17.5% SW 8.25% EW	17.5%	24.5% HW 17.5% SW 8.25% EW	16.25% HW 8.25% EW
NetApp	NetApp	18% HW 18% SW 18% EW	18% HW 18% SW 18% EW	18% HW 18% SW 18% EW	18%	18% HW 18% SW 18% EW	18% HW 18% EW
Nutanix	Carahsoft	6% HW 6% SW 6% EW	6% HW 6% SW 6% EW	6% HW 6% SW 6% EW	6%	6% HW 6% SW 6% EW	6% HW 6% EW
Palo Alto Networks	Carahsoft			1% HW 1% SW 1% EW			
Pure Storage, Inc.	Pure Storage, Inc.		37% HW 6% EW				
Riverbed	CDWG	3% HW 3% SW 3% EW	3% HW 3% SW 3% EW	3% HW 3% SW 3% EW	3%	3% HW 3% SW 3% EW	3% HW 3% EW
Rubrik	CDWG	5% HW 5% SW 5% EW	5% HW 5% SW 5% EW	5% HW 5% SW 5% EW	5%	5% HW 5% SW 5% EW	5% HW 5% SW 5% EW
Ruckus	Ruckus			44% HW 44% SW 25% EW			
SecureWorks	Carahsoft			2% SW	2% SW		
Symantec	Carahsoft			10% HW 3% SW 1% EW	3%		10% HW 1% EW
Tripp Lite	CDWG	38% HW 38% SW 38% EW	38% HW 38% SW 38% EW	38% HW 38% SW 38% EW	38%	38% HW 38% SW 38% EW	38% HW 38% EW
Veritas	Carahsoft	25% SW 5% EW	25% SW 5% EW		25%	25% HW 5% EW	5% EW

Manufacturer	Awarded	Minimum Discount %s off MSRP / List Price					
	Vendor	Servers	Storage	Networking Equipment	Software	Converged Solutions	Peripheral Components
CA Inc., a Broadcom Company (formerly VMware, Inc.)	VMware	4.00% SW 2.27% EW	4.00% SW 2.27% EW	4.00% SW 2.27% EW	4%		

Table 3: Awarded Vendors' Minimum Discount Percentages Off MSRP / List Price by Segment

NOTE: Vendors may offer higher discounts at any time during the contract. Some Vendors may offer more favorable discounts for Academic / Education entities. Purchasing entities are encouraged to request from Vendors more favorable pricing for larger purchases.

Service Level Agreements

DIT has included specific Service Level Agreements (SLAs) in this contract to manage the Vendors' performance (see Table 4).

OI A	OI A Description	Minima
SLA	SLA Description	Minimum
Name		Threshold
Delivery Time	Delivery Time is the number of calendar days between Vendor's receipt of a valid request for IT Infrastructure Solutions and the date the IT Infrastructure Solutions are delivered. Vendor shall process Agency purchase order and deliver ordered IT Infrastructure Solutions	95%
	within thirty (30) calendar days. Agency requested delivery dates that are past the established minimum threshold are excluded from this Service Level Agreement. Orders for Converged IT Infrastructure Solutions or complex, highly configured IT Infrastructure Solutions are excluded from this Service Level Agreement. Delays in delivery due to industry-wide component shortages or region-wide transportation delays that are submitted in writing to the Agency with supporting documentation are not included in the calculation of this Service Level Agreement.	
Quote Time	Quote Time is the number of calendar days between Vendor's receipt of a request for quote on IT Infrastructure Solutions and the date the written quote is delivered to the Agency. Vendor shall process Agency requests for quotes for IT Infrastructure Solutions within five (5) business days for items in the Servers, Storage, Networking Equipment, IT Infrastructure Software, and IT Infrastructure Peripheral Components Segments. Vendor shall process Agency requests for quotes for IT Infrastructure Solutions within ten (10) business days for items in the Converged IT Infrastructure Solutions and Value-Added Services Segments.	95%
Order Accuracy	Order Accuracy is the degree that Vendor delivers items to the Agency that match what is on the Purchase Order and that an accurate packing slip is included in the shipment. If a single item received does not match the item that was listed on the Purchase Order, or an accurate packing slip is not included in the shipment, then the delivery is considered to be inaccurate for purposes of measuring this Service Level Agreement. Agency shall notify Vendor in writing (e.g., email) of any order accuracy issues.	98%
Invoice Accuracy	Vendor shall issue invoices that match the Agency Purchase Order issued to the Vendor and the Vendor's quote.	98%

Table 4: Service Level Agreement Minimum Thresholds

Agencies should notify the DIT Contract Administrator if Vendor's performance falls below the minimum thresholds specified in Table 4 for any one-month period.

Return of Merchandise

Return policies vary by Vendor. Agencies should review Vendor's return policy prior to ordering as some Vendors do not accept stock balance returns unless due to Vendor error.

See Table 5 for specific return policy by Manufacturer.

Manufacturer	Return Policy
APC by Schneider Electric	Unopened stock balance returns allowed at no charge within 30 days of delivery. After 30 days, restocking fee will apply.
Arista Networks	No stock balance returns
Avaya Inc.	Unopened stock balance returns allowed at no charge within 30 days of delivery.
Belkin	Unopened stock balance returns allowed at no charge within 30 days of delivery. After 30 days, restocking fee will apply.
Ciena Communications	Unopened stock balance returns allowed at no charge within 30 days of delivery.
Cisco Systems, Inc.	No stock balance returns.
Cohesity	No stock balance returns.
Dell Marketing, LP	Unopened stock balance returns allowed at no charge within 30 days of delivery.
EMC Corporation	Unopened stock balance returns allowed at no charge within 30 days of delivery.
Extreme Networks	No stock balance returns. Only warranty replacements or repair offered.
F5 Networks	Unopened stock balance returns allowed at no charge within 30 days of delivery. After 30 days, no returns permitted.
FireEye Security Holdings, LLC.	No stock balance returns. Only warranty replacements or repair offered.
Forescout Technologies, Inc.	No stock balance returns
Fortinet, Inc.	Unopened stock balance returns allowed at no charge within 30 days of delivery.
Gigamon	No stock balance returns.
Hewlett Packard Enterprise	Unopened stock balance returns allowed at no charge within 30 days of delivery.
Hitachi	Unopened stock balance returns allowed at no charge within 30 days of delivery.
IBM	Unopened stock balance returns allowed at no charge within 30 days of delivery.
Infoblox	No stock balance returns
Juniper Networks	Unopened stock balance returns allowed at no charge within 30 days of delivery.
Kyndryl, Inc.	N/A. Services
Lenovo (United States), Inc.	Unopened stock balance returns allowed at no charge within 30 days of delivery.
NetApp	Unopened stock balance returns allowed at no charge within 30 days of delivery.
Nutanix	No stock balance returns.
Palo Alto Networks	No restocking fees on returns if customer has a form of Premium Support.
Pure Storage, Inc.	If equipment is factory sealed and returned within 30-days of delivery date, Pure Storage will consider returns on a case by case basis.
Riverbed	Unopened stock balance returns allowed at no charge within 30 days of delivery. After 30 days, restocking fee will apply.
Rubrik	Unopened stock balance returns allowed at no charge within 30 days of delivery. After 30 days, restocking fee will apply.
Ruckus	If equipment is factory sealed and returned within 30-days of delivery date, Ruckus will consider returns on a case by case basis.
SecureWorks	Not applicable.
Symantec	No stock balance returns.
Tripp Lite	Unopened stock balance returns allowed at no charge within 30 days of delivery. After 30 days, restocking fee will apply.

Manufacturer	Return Policy
Veritas	No stock balance returns.
CA Inc., a Broadcom Company (formerly VMware, Inc.)	No stock balance returns.

Table 5: Manufacturer Return Policy

Taxes

The State of North Carolina is exempt from Federal excise taxes and no payment will be made for any personal property taxes levied on the Vendor or for any taxes levied on employee wages. Agencies of the State may have additional exemptions or exclusions for federal or state taxes. Evidence of such additional exemptions or exclusions may be provided to Vendor by Agencies, as applicable, during the term of this contract. Applicable State or local sales taxes shall be invoiced as a separate item

Transportation Charges

Transportation of Deliverables shall be **FOB Destination**; unless otherwise specified in the solicitation document or purchase order. Freight, handling, hazardous material charges, and distribution and installation charges shall be included in the total price of each item. Any additional charges shall not be honored for payment unless authorized in writing by the Purchasing State Agency. In cases where parties, other than the Vendor ship materials against this order, the shipper must be instructed to show the purchase order number on all packages and shipping manifests to ensure proper identification and payment of invoices. A complete packing list must accompany each shipment.

History

2018-07-16:	Removed Dell resellers at Dell's request.
2018-07-26:	Added eGroup as EMC reseller.
2018-07-30:	Added Cambridge Computer Solutions, Davenport Group, and NWN as EMC resellers.
2018-08-08:	Added Sirius as EMC reseller. Added Cambridge Computer Solutions and Davenport Group as Dell
	resellers. Fortinet was awarded as a 204X Vendor.
2018-08-10:	Added Presidio as EMC reseller.
2018-08-15:	Removed Alphanumeric Systems as Lenovo reseller. Added Meridian IT as Lenovo reseller. Added
	Nitor Solutions and Sirius Computer Solutions as Dell resellers.
2018-08-24:	Added Corus360 as IBM reseller.
2018-08-29:	Added Mainline as EMC reseller.
2018-08-31:	Updated Fortinet contact info.
2018-09-20:	Pricing Exception note added
2018-10-01:	Carahsoft awarded for Gigamon, Infoblox, Nutanix, and Palo Alto Networks products.
2018-10-09:	Updated Aerohive contact information.
2018-10-19:	NetApp awarded as 204X vendor.
2018-10-23:	Carahsoft awarded for F5 Networks products
2018-10-31:	Removed eGroup at EMC's request and added Data Networks of America as EMC reseller.
2018-11-09:	Added CDWG & NWN as Dell resellers. Added Carolina Advanced Digital as Fortinet reseller.
2018-11-19:	Added ePlus Technology and Tiber Creek Consulting as Fortinet resellers. Added Tiber Creek
	Consulting as Dell reseller.
2018-12-01:	CDWG awarded for Belkin, Riverbed, and Tripp Lite products. Added Data Network Solutions, Presidio,
	and Sirius as Carahsoft resellers.
2018-12-10:	Removed Mainline as EMC Reseller. Added eGroup as EMC Reseller.
2018-12-13:	Carahsoft awarded Symantec products.
2019-01-04:	CDWG awarded for Rubrik products.
2019-01-17:	StepCG added as Extreme Networks reseller.
2019-02-01:	ViON awarded for Hitachi products.
2019-02-05:	Insight Public Sector as IBM Reseller. ANC Group added as Ruckus Networks Reseller.
2019-02-06:	Added NWN as Carahsoft Reseller.
0040 00 40	

2019-02-18:

ViON awarded for Hedvig products.

- 2019-02-26: Added SHI as Carahsoft Reseller. Removed Alphanumeric Systems as a Fujitsu reseller. Added BlueRange Technology as a Fujitsu Reseller.
- 2019-03-08: Added BridgeTek Solutions as Fortinet reseller.
- 2019-03-13: Added CDWG as Carahsoft Reseller.
- 2019-03-20: Updated Lenovo contact information
- 2019-04-01: Cisco and Avaya awarded as 204X vendors. Added ePlus Technology as Carahsoft Reseller.
- 2019-04-17: Added CDWG as Ciena Reseller.
- 2019-05-02: Removed Meridian IT as Lenovo reseller. Added Alphanumeric Systems as Lenovo reseller.
- 2019-05-20: Arista Networks awarded as 204X vendor.
- 2019-06-04: Added Infoblox products to Data Network Solutions under Carahsoft.
- 2019-06-24: Removed Tiber Creek Consulting as Dell 204X reseller. Added SHI as a Dell 204X reseller.
- 2019-07-10: Removed General Datatech as Fujitsu 204X reseller. Added Cambridge Computer Services, Inc. as Fujitsu 204X reseller.
- 2019-07-13: Updated Contact Information for NWN.
- 2019-07-23: Added CenturyLink Communications as Ciena 204X reseller.
- 2019-07-31: Removed Insight Public Sector as IBM 204X reseller. Added Sirius Computer Solutions and Technologent as IBM resellers. Updated Corus360 to Converge Acquisition LLC.
- 2019-08-15: Updated HP address.
- 2019-08-19: Removed BridgeTek as Aerohive 204X reseller.
- 2019-10-01: VMware awarded as 204X vendor. BlueCat Networks awarded as 204X vendor.
- 2019-10-04: Removed Seeds of Genius as Fujitsu 204X reseller. Added HQ Associates as Fujitsu 204X reseller.
- 2019-10-07: Updated Sirius Computer Solutions contact information.
- 2019-10-21: Updated CNIC, Inc. contact information. Updated Lenovo contact information.
- 2019-11-07: Added SHI as BlueCat Networks 204X reseller. Added Achieve 1, Presidio Networked Solutions, and Sirius Computer Solutions as VMware 204X resellers.
- 2019-11-18: Added NWN Corporation as VMware 204X reseller. Removed Sirius Computer Solutions as Carahsoft reseller. Added Enterprise IT Solutions (EITS) as Carahsoft 204X reseller. Removed Nitor Solutions as Dell 204X reseller. Added Presidio Networked Solutions as Dell 204X reseller.
- 2019-12-06: Added SHI as VMware 204X reseller.
- 2019-12-18: Added CDWG as VMware 204X reseller. Added Pharr Technologies as Extreme Networks 204X reseller. Updated contact info. for Ciena.
- 2020-02-12: Carahsoft awarded for SecureWorks products.
- 2020-03-03: EMC removed NWN Corporation as a 204X reseller and added Rove, LLC as an EMC 204X reseller. VMware added Dell as an authorized 204X reseller.
- 2020-03-04: VMware no longer accepts direct orders. VMware orders must be placed with VMware authorized 204X reseller.
- 2020-03-17: Added Infoblox products to NWN Corporation under Carahsoft 204X contract.
- 2020-03-24: Removed Applied Data Technologies as HPE 204X reseller. Added Mainline Information Systems as HPE 204X reseller.
- 2020-04-06: Updated Dell contact information.
- 2020-04-07: Removed Data Networks of America as an EMC 204X reseller and added Achieve 1 as EMC 204X reseller.
- 2020-04-27: Added SpartanTec, Inc. as a Fortinet 204x reseller. Added StepCG as an Avaya authorized 204X reseller. Updated Avava contact information.
- 2020-05-05: Removed Achieve 1, LLC. as EMC 204X reseller and added Level Solutions Group, LLC.
- 2020-06-08: Fujitsu America, Inc. terminated from 204X contract after notification to State that it will no longer be a hardware provider for server, storage, & networking equipment in North America.
- 2020-06-18: Removed eGroup Holding Company as an EMC 204X reseller and added AHEAD, Inc.
- 2020-07-31: Removed Hedvig products from 204X after Commvault acquisition. Commvault requested removal.
- 2020-08-17: Updated HPE contact information. Updated Dell contact information. Updated SHI contact information. Added SHI as Fortinet 204X reseller.
- 2020-08-19: Corrected NetApp discount percentages.
- 2020-08-27: Added CDWG as Fortinet 204X reseller.
- 2020-08-28: Added NetSource ET LLC as Ruckus Networks 204X reseller.
- 2020-09-24: Updated Avaya contact information.
- 2020-09-28: Removed High Performance Technologies as HPE 204X reseller. Add Veristor Systems, Inc. as an HPE 204X reseller.
- 2020-10-06: Updated EITS contact information
- 2020-10-28: Added Tiber Creek Consulting as Dell 204X reseller. Removed NWN Corporation as Dell 204X reseller.

- Added Internetwork Services Incorporated, dba Internetwork Engineering and Tego Data Systems, LLC 2020-10-30: as Pure Storage 204X resellers. Removed Converge Acquisition LLC (formerly Corus 360) and Sirius Computer Computers as Pure Storage 204X resellers. Updated Cisco contact information. Added Meridian IT, Inc. as Avaya 204X reseller. 2020-11-02: Updated Dell contact information. 2020-11-05: 2020-11-20: Updated HPE contact information. Updated HPE contact information. 2020-12-01: Updated NetApp contact information. Added OnWire Consulting Group, LLC as an IBM 204X reseller. 2020-12-07: Removed OnWire Consulting Group, LLC. as IBM 204X reseller per IBM's request. 2020-12-08: 2020-12-10: Carahsoft awarded for Veritas non-Cloud software and maintenance. Updated Arista Networks contact information. 2020-12-17: Carahsoft removed NWN as 204X reseller and added Insight Public Sector. 2020-12-29: Lenovo removed Alphanumeric Systems as 204X reseller and added 5S Technologies. 2021-01-08: Carahsoft awarded for Forescout Technologies products. 2021-01-25: Updated VMware-Dell contact information. 2021-02-12: Carahsoft removed ePlus as a 204X reseller and added NWN Corporation. Avaya added Tricom Communications Services, Inc. as a 204X reseller. 2021-03-09: Updated Carahsoft-Veritas pricing discount (corrected via Amendment 1). 2021-03-25: Updated VMware contact information. 2021-04-22: Removed eGroup Holding Company, LLC and Level Solutions Group as EMC 204X resellers. EMC added Data Networks of America as 204X designated reseller. Added CenturyLink Communications, LLC dba Lumen Technologies Group as an Avaya 204X reseller; 2021-05-01: Added Walker and Associates, Inc. as Ciena 204X reseller; Removed Davenport Group and Sirius Computer Solutions as EMC 204X resellers and added Level Solutions Group and Drala Project Inc. DBA The ReDesign Group as EMC 204X resellers; Extreme Networks removed Lockstep Technology Group, Pharr Technologies Co. Inc. as Extreme 204X resellers; Removed SHI as Aerohive Networks reseller. 2021-05-10: Extreme Networks added Enterprise Systems Corporation as a 204X reseller. 2021-05-31: Updated HPE address information. Removed Achieve-1 LLC as VMware 204X reseller and added World Wide Technology, LLC. as VMware 204X reseller. 2021-06-10: VRAR requirement added for Abnormal Qtv. Requests for State or Cloud hosted solutions. 2021-06-18: Corrected NWN info. under Carahsoft. Removed Rove, LLC, as EMC 204X reseller and added SHI. 2021-07-06: 2021-07-15: Removed NWN as VMware 204X reseller and added Data Network Solutions (DNS) as VMware 204X reseller. Removed Data Networks of America as EMC 204X reseller and added eGroup Holding Company as 2021-07-20: EMC 204X reseller. Added Data Network Solutions, Inc. as an Arista Networks 204X reseller. 2021-07-27: 2021-07-31: Removed DLT Solutions, LLC. as NetApp 204X reseller. Removed Mainline Information Systems as HPE 204X reseller and added Applied Data Technologies as 2021-08-11: HPE 204X reseller. Updated language regarding VRAR requirement from ESRMO. Updated Pure Storage contact information. Removed NWN Corporation as Carahsoft 204X reseller. 2021-08-24: Added World Wide Technology as Carahsoft 204X reseller. 2021-09-09: IBM assignment of Infrastructure Services portion of their 204X to Kyndryl, Inc (wholly-owned IBM subsidiary). Updated SHI contact information. Added Presidio Networked Solutions as NetApp 204X reseller. 2021-10-28: 2021-12-06: Carahsoft awarded for FireEye products. 2021-12-10: Removed BridgeTek Solutions as Fortinet 204X reseller. Added Katalyst Network Group as Fortinet 204X reseller. Updated Lenovo contract manager information. Updated A3 Communications contact information. 2021-12-16: CDWG awarded for APC by Schneider Electric IT Corporation products. 2021-12-21: Updated ESRMO email link. 2021-12-28: Removed NetSource ET LLC as Ruckus Networks 204X reseller. Added Howard Technology Solutions, a 2022-01-04: division of Howard Industries, Inc., as a Ruckus Networks 204X reseller. Removed Applied Data Technologies as HPE 204X reseller. Added Trace3 LLC as HPE 204X reseller. 2022-01-07: 2022-01-11: Removed Aerohive Networks from 204X. Aerohive was purchased by Extreme Networks and the Aerohive Networks 204X contract was assigned via an amendment to Extreme Networks. 2022-01-24: Added OnWire Consulting Group, LLC as IBM 204X reseller.
- 2022-01-26: Updated Dell contact information. Clarified Value Added Services language.
 2022-02-04: Removed e-Group Holdings Company as EMC 204X reseller. Added Data Network Solutions, Inc as EMC 204X reseller. Clarified VRAR applies to new purchase requests of State hosted and Cloud Vendor Hosted Solutions.

- 2022-03-02: Updated Cisco contact information.
 2022-03-04: Added Softchoice Corporation as IBM 204X reseller. Removed Blue Ally as HPE 204X reseller. Added
- Mainline Information Systems, Inc. as HPE 204X reseller.

 Mainline Information Systems, Inc. as HPE 204X reseller.
- 2022-03-10: Added missing contact information for Trace3 LLC.
- 2022-03-15: Removed SpartenTec as Fortinet 204X reseller. Added Rove, LLC. as Fortinet 204X reseller.
- 2022-03-21: Updated Sirius Computer Solutions name and contact information.
- 2022-04-01: ViON removed as the Hitachi Vantara single authorized reseller per Hitachi Vantara. Enterprise IT Solutions LLC. added as Hitachi Vantara single authorized reseller at Hitachi Vantara's request.
- 2022-04-07: Removed Enterprise Systems Corporation as an Extreme Networks 204X authorized reseller. Added Encore Technology Group, LLC. as Extreme Networks 204X authorized reseller. Updated SHI contact information. Updated VMware contact info.
- 2022-04-08: Removed Rove and CDWG as Cisco 204X authorized resellers. Added World Wide Technologies as Cisco 204X authorized reseller.
- 2022-04-19: Added TDSynnex as Cisco 204X authorized reseller. Updated SHI contact info.
- 2022-04-21: Removed CDWG as Dell 204X authorized reseller and added NWN Corporation as Dell 204X authorized reseller.
- 2022-04-25: Updated CDWG contact info.
- 2022-05-05: Updated Carahsoft contact info.
- 2022-05-11: Removed Data Networks of America, Inc as EMC 204X authorized reseller and added eGroup Holding Company LLC as EMC 204X authorized reseller.
- 2022-06-16: Removed Meridian IT as Extreme Networks 204X authorized reseller and add A3 Communications and CNIC, Inc. as Extreme Networks authorized 204X resellers.
- 2022-07-13: Updated Dell contact info. NetApp removed Presidio Networked Solutions and ViON Corporation as NetApp 204X authorized resellers and added Tego Data Systems LLC and World Wide Technology LLC as NetApp 204X resellers.
- 2022-08-02: Updated Corus360 name to Converge Technology Solutions (IBM and Lenovo 204X reseller). Updated CDWG contact information.
- 2022-08-05: Removed Katalyst Network Group as Fortinet authorized 204X reseller and added Bridgetek Solutions as Fortinet authorized 204X reseller.
- 2022-08-19: Removed World Wide Technology as Carahsoft 204X reseller and added ePlus Technology. Updated TD Synnex contact information.
- 2022-08-22: Lenovo removed Converge Technology Solutions (formerly Corus 360) as an authorized Lenovo 204X reseller. Fortinet removed BridgeTek Solutions as Fortinet authorized 204X reseller and added Katalyst Network Group as Fortinet authorized 204X reseller.
- 2022-08-30: HPE removed CDWG as authorized 204X reseller and added ePlus Technology.
- 2022-09-13: Added Forescout products under Carahsoft EITS.
- 2022-09-26: Updated HPE contact information.
- 2022-10-14: Removed Mainline as HPE authorized 204X reseller and added BlueAlly Technology as HPE authorized reseller.
- 2022-11-08: Removed Trace3 as HPE authorized 204X reseller and added Mainline Information Systems as HPE authorized reseller. Removed Tego Data Systems as Pure Storage authorized 204X reseller and added BlueAlly as authorized Pure Storage authorized 204X reseller.
- 2022-11-15: Updated contact information for World Wide Technology
- 2022-11-28: Removed Soft Choice as IBM 204X reseller and added InfoSystems as IBM 204X reseller.
- 2022-12-01: Removed NWN Corporation as Dell 204X reseller and added Winslow Technology Group as Dell 204X reseller. Updated HPE contact information.
- 2022-12-12: Removed Carolinas IT as Lenovo authorized 204X reseller. Updated contact information for Carolina Advanced Digital, Inc., Data Network Solutions, Inc., and Veristor Systems, Inc.
- 2022-12-21: Added Tego Data Systems, LLC as Lenovo authorized 204X reseller
- 2023-01-23: Removed StepCG, LLC as an Avaya authorized 204X reseller and added ConvergeOne as an Avaya authorized 204X reseller.
- 2023-02-09: Updated CDWG and Insight contact information.
- 2023-02-17: Removed SHI and The Drala Project Inc., dba ReDesign Group, as EMC authorized 204X resellers. Added iTi Communications. LLC as EMC 204X reseller.
- 2023-02-20: Removed Ahead, Inc. as EMC 204X reseller.
- 2023-02-27: Updated Fortinet contact information. Updated Insight Public Sector contact information.
- 2023-03: Updated Insight Public Sector
- 2023-05-08: Juniper Networks awarded as 204X vendor. Updated World Wide Technology contact information. Updated Data Network Solutions contact information. Added CDWG, Data Network Solutions, Encore
 - Technology, & World Wide Technology as Juniper 204X resellers.
- 2023-05-11: Added NWN Carousel as Juniper Networks 204X reseller.

- 2023-05-12: Removed Mainline as HPE 204X reseller. Added Presidio as an HPE 204X reseller.
- 2023-06-15: Exercised first one year renewal option for STC 204X with existing awarded vendors. Removed BlueCat Networks as awarded vendor as they are no longer registered to do business with NC Secretary of State's Office and have not registered any sales on the 204X contract. Updated various vendor and reseller contact information. Removed Tiber Creek as Dell 204X reseller and added Level Solution Group as Dell 204X reseller. Removed Ciena 204X reseller Integration Partners Corporation as they are not showing registered on NC Secretary of State's Office. Removed A3 Communications as Ruckus Networks authorized 204X reseller. Added Enterprise IT Solutions as Ruckus Networks 204X reseller.
- 2023-06-27: Updated Ruckus contact information. Updated Abnormal Qty. procedures.
- 2023-07-01: Amendment 1 to Carahsoft-Nutanix 204X contract modified discount off list percentage.
- 2023-07-13: Removed Winslow Technology Group as Dell authorized 204X reseller and added NWN Corporation as Dell authorized 204X reseller.
- 2023-08-18: Added Mainline Information Systems as EMC authorized 204X reseller.
- 2023-08-29: Updated SHI contact information.
- 2023-09-13: Removed Rove as Fortinet 204X authorized reseller.
- 2023-09-27: Added Presidio Networked Solutions LLC as Juniper Networks authorized 204X reseller.
- 2023-09-28: Updated Presidio Networked Solutions contact information.
- 2023-10-12: Updated Avaya contact information
- 2023-10-31: Updated HPE contact information.
- 2023-11-03: Updated Carolina Advanced Digital, Inc. contact information.
- 2023-11-27: Updated Ciena contract information.
- 2023-11-30: Removed A3 Communications, Inc. as Extreme Networks authorized 204X reseller and added Enterprise IT Solutions (EITS) as Extreme Networks authorized 204X reseller. Removed Sirius Computer Services as VMware authorized 204X reseller.
- 2024-01-05: Updated Howard Technology Solutions contact information.
- 2024-01-19: Updated IBM contact information.
- 2024-01-29: Updated CDWG contact information
- 2024-02-06: Removed Sirius Computer Solutions, LLC. as Dell authorized 204X reseller and added Ahead Inc. as Dell authorized reseller.
- 2024-02-12: Changed Ruckus Networks legal name to Ruckus Wireless LLC.
- 2024-02-23: Removed CDWG as Extreme Networks authorized 204X reseller and added Enterprise Systems Corporation as Extreme Networks authorized 204X reseller.
- 2024-03-01: Removed 5S Technologies as Lenovo 204X authorized reseller and added BridgeTek Solutions LLC as Lenovo authorized 204X reseller.
- 2024-03-15: Added Level Solutions Group, LLC. as Fortinet 204X authorized reseller.
- 2024-03-27: Updated Dell contact information. Updated TDSynnex quote email address.
- 2024-04-08: Added Drala Project Inc. DBA The ReDesign Group as EMC 204X
- 2024-05-31: VMware contract assigned to CA, Inc., a Broadcom Company.
- 2024-06-27: Exercised second one-year renewal options for STC 204X with existing awarded vendors. The following vendor contact updates were made to the 204X contract:
 - Arista Networks Added Presidio Networked Solutions, Brooks Network Services, LLC., and ePlus Technology as authorized 204X resellers.
 - Cisco updated Presidio contact information.
 - Extreme Networks Removed Enterprise Systems Corporation as 204X reseller. Added CDWG as 204X reseller.
 - Fortinet updated Fortinet contact information. Removed SHI as a reseller and added BridgeTek Solutions as Fortinet authorized 204X reseller
 - IBM removed InfoSystems, Inc. as a 204X reseller.
 - Lenovo updated contact information.
 - NetApp updated NetApp contact information.
 - Pure Storage updated Pure Storage contact information.
 - CA, Inc. removed Dell Marketing LP as 204X reseller.
- 2024-07-01: Updated Optional renewals from 4 to 3 remaining.
- 2024-07-08: Removed Veristor as HPE 204X reseller. Added High Performance Technologies as HPE 204X reseller.
- 2024-07-15: Added Prolifics Inc as IBM 204X reseller.
- 2024-07-24: Carahsoft request to remove EITS and add Mainline Information Systems as 204X reseller due to Mainline acquisition of EITS.
- 2024-08-07: EITS-Hitachi Vantara contract assigned to Mainline Information Systems due to Mainline acquisition of EITS. Updated CA, Inc. (formerly VMware) to allow CA, Inc. to accept direct orders. Extreme Networks request to remove EITS and add Mainline Information Systems as 204X reseller due to Mainline acquisition of EITS.

- 2024-09-26: Removed NWN Corporation as Dell 204X reseller. Added The Drala Project Inc. dba ReDesign Group as Dell 204X reseller.
- 2024-09-27: Added Carahsoft as a CA, Inc. (formerly VMware) authorized 204X reseller. Ruckus Wireless requests to remove EITS and add Mainline Information Systems as a 204X reseller due to Mainline acquisition of EITS.
- 2025-02-03: Removed High Performance Technologies and ePlus Technologies as HPE 204X reseller. Added Verinext Corp. and Netcom Business Solutions, Inc. as HPE authorized 204X resellers.
- 2025-03-03: Carahsoft awarded Cohesity products and services per 2022 Open Enrollment. Pure Storage removed Internetwork Services Incorporated (IE) as Pure Storage authorized 204X reseller.
- 2025-03-06: Updated Lenovo contact information. Removed SHI International Corp.as Lenovo authorized 204X reseller. Added GovConnection, Inc. dba Connection Public Sector Solutions as Lenovo authorized 204X reseller. Updated Data Network Solutions contact information.
- 2025-03-21: Updated Cisco's contact information. Removed Davenport Group as a Dell authorized 204X reseller. Added World Wide Technology as Dell authorized 204X reseller.
- 2025-04-02: Removed Netcom Business Solutions, Inc. as HPE 204X authorized reseller and added Mainline Information Systems, Inc. as HPE authorized 204X reseller. CA, Inc. (formerly VMware) removed Data Network Solutions, Inc. as CA/VMware 204X authorized reseller.
- 2025-04-07: Updated Lenovo contact information. Added Mainline Information Systems, Inc. as CA, Inc. (formerly VMware) 204X authorized reseller.
- 2025-04-14: Cisco removed Internetwork Services Incorporated, dba Internetwork Engineering as a Cisco 204X authorized reseller. Added Data Network Solutions, Inc. as Cisco 204X authorized 204X reseller.
- 2025-04-28: Updated company name for Ciena 204X authorized reseller to Walker and Associates, Inc. dba NetCeed.
- 2025-05-09: Removed CNIC, Inc. and RMSource as Extreme Networks authorized 204X reseller. Added Telcom, Inc. as Extreme Networks authorized 204X reseller.
- 2025-05-23: Removed Level Solutions Group, LLC. as Fortinet 204X authorized reseller. Added Data Network Solutions, Inc. as Fortinet 204X authorized reseller.
- 2025-06-04: Updated Data Network Solutions, Inc. contact information. Removed Ahead, Inc. as a Dell authorized 204X reseller and added Davenport Group, Inc. as Dell authorized 204X reseller.
- 2025-06-10: Added World Wide Technology, LLC. as an authorized Extreme Networks 204X reseller.
- 2025-06-30: Exercised third one-year renewal options for STC 204X with existing awarded vendors. Removed FireEye products under Carahsoft. FireEye products are no longer owned by FireEye and have not registered sales in the last year. Removed Rubrik products from CDWG pending submittal of current third-party security attestation.
- 2025-07-02: Readded Rubrik under CDWG.
- 2025-07-08: The following vendor contact updates were made to the 204X contract:
 - Carahsoft updated Carahsoft contact information.
 - Cisco updated contact information for ePlus, NWN Carousel, and TDSynnex.
 - Fortinet updated Fortinet contact information. Removed SHI International Corp. as 204X reseller.
 Added BridgeTek Solutions LLC as 204X reseller.
 - IBM –updated contact information for IBM and Thomas Gallaway.
 - Kyndryl updated Kyndryl contact information.
 - NetApp updated contact information and addresses for NetApp, Data Network Solutions, ePlus Technology, and Tego Data Systems.
 - Pure Storage updated Pure Storage contact information.
 - Ruckus Wireless updated Pure Storage contact information.
- 2025-08-01: Updated BlueAlly contact information.
- 2025-08-13: Carolina Advanced Digital acquired by Eastern DataComm LLC. Updated reseller contact information for Fortinet and HPE.
- 2025-09-05: Updated HPE contact information. Removed ReDesign Group as Dell 204X reseller and added Sidepath Inc. as Dell authorized 204X reseller. Removed Bridgetek Solutions as a Ruckus Wireless 204X reseller and added Lockstep Technology Group LLC as Ruckus Wireless authorized 204X reseller.
- 2025-09-16: Removed Verinext Corp. as HPE authorized 204X reseller and added ePlus Technology as HPE authorized resellers.
- 2025-10-03: Removed NWN Carousel as NetApp authorized 204X reseller and added Cambridge Computer Services, Inc as NetApp authorized 204X reseller.
- 2025-10-06: Removed Davenport Group, Inc. as Dell authorized 204X reseller and added United Data Technologies, Inc. as Dell authorized 204X reseller.
- 2025-10-10: Removed World Wide Technology as Juniper authorized 204X reseller and added SHI as Juniper authorized 204X reseller. Added Sidepath Inc. as CA/Broadcom 204X authorized reseller.
- 2025-10-30: Removed World Wide Technology as CA/Broadcom authorized 204X reseller.

2025-12-12: Removed Data Network Solutions, Inc and BridgeTek Solutions / Lockstep Technology as Fortinet reseller. Added Advanced Personal Computing, Inc. (dba Liquid Networx) as a Fortinet authorized reseller. Updated Fortinet contact information. Removed Mainline as Extreme Networks authorized 204X reseller and added Vector Technology Group as Extreme Networks authorized 204X reseller.

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