

Optimize Unite Revitalize Invest Transform



Our Vision

A performance-driven, transparent and secure IT organization with an unyielding commitment to connecting people, resources and partners

Our Mission

To lead, partner and facilitate in order to provide easy, cost-effective government services to the citizens of North Carolina

Optimize	Unite	Revitalize	\$ Invest	Q Transform
Procurement Contract Management	Enterprise Applications iCenter	Employee Engagement Learning&	Security Monitoring Security Governance	Enterprise Architecture Service Maturity
Service & Rate Rationalization	Data Center Consolidation	Development Career Paths	MDM Identity Management	ITAM/CMDB Budget Transparency
Product and Service Roadmaps Portfolio Management	EADS Broadband Infrastructure	Talent Management Strategy & Operations	Network Simplification	HIE/GDAC Digital Commons

DEPARTMENT OF INFORMATION TECHNOLOGY TRANSFORMATION

Rationale for Operating Model

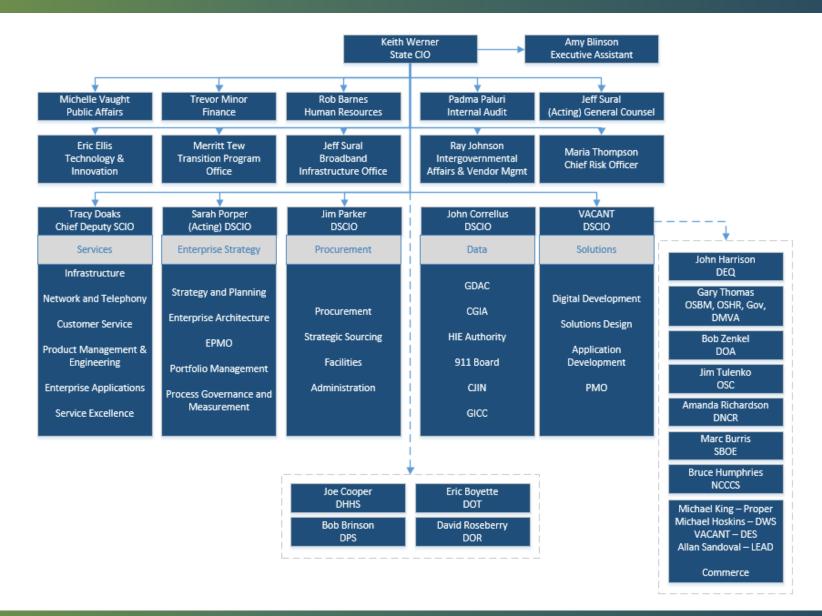
Rationale

- Unified department
- Stabilized organizational structure
- Traditional, best practices organizational design
- Appropriate organizational balance

Anticipated Outcomes

- Organizational balance
- Span of control
- Appropriate chain of command
- Strategic focus
- Standardization
- Reliable service delivery







Who we are.

- Government Data Analytics Center (GDAC)
- CGIA

Boards and Staff

- HIE Authority
- 911 Board
- CJIN
- \circ GICC

What we do.

Transform data into knowledge to support informed decision-making.

Identify and integrate the State's data assets to improve citizen interactions.

Increase operational efficiencies and outcomes through data sharing and use of analytics.

Common collaboration.

- Criminal Justice community
- Healthcare community
- Financial community
- Education community
- Local government
- Vendor Partners
- ESRMO/Enterprise Strategy



