



North Carolina 911 Board
Education Committee Meeting
Draft- Minutes

Thursday, February 17, 2022 - 10:00am to 11:00pm
Virtual – Meeting was conducted using simultaneous communication.

Meeting Attendees:

Committee Members	Phone	Not in Attendance	Guests	Phone	In Person
Jeryl Anderson	X				
Tommy Cole	X				
Chuck Greene	X				
Grayson Gusa	X				
J.D. Hartman	X				
Jimmy Stewart	X				
Donna Wright	X				
Staff	Phone	Not in Attendance			
Stephanie Conner	X				
Kristen Falco	X				
Tina Gardner	X				
Pokey Harris	X				
David Newberry		X			
Amanda Reeder	X				
Tom Rogers	X				
Marsha Tapler	X				
Sarah Templeton	X				
Angie Turbeville	X				

Agenda

1. **Chair Opening Remarks** – Mr. Greene kicked off the meeting by welcoming the committee and guests.
2. **Executive Director Opening Remarks** – Ms. Harris welcomed committee members and guests.
3. **Roll Call** – Mr. Greene asked Ms. Turbeville to conduct the roll call.
4. **Approval of Minutes for September 17, 2021**– Ms. Wright made the motion to approve the minutes and Ms. Anderson made a motion to second the minutes. All attending committee members voted, and the motion carried unanimously. *The roster of roll call votes for action items for this meeting included below as part of these minutes.*

5. **Technology Update** – Mr. Rogers shared an update on the ESInet Migration Progress stating, the project will finish up for 2021 with Person and Jones-Lenoir on December 15th, which puts us to 118 PSAPs operational on the network. We plan to complete all the remaining PSAPs this year. Coming up we have: March 23 – Greene as Hosted VIPER, April 12 – Charlotte Fire, April 20 – Charlotte PD, April 27 - Charlotte MEDIC, April 27 – North Hampton as Hosted VESTA, May 18 - Currituck as Hosted Vesta, June 8 - Macon – carrier delays (frontier) – Hosted VIPER. Current Migration Demographics: Hosted Vesta: 53, Hosted Viper: 47 and ESInet Only 18. GIS Status, of the 111 jurisdictions with i3 ready uploaded data sets only 7 remain to reach 100% i3 readiness. Update on the data analytics, Rapid Deploy Eclipse product: data repository completed, and virtual Roadshows are planned for February 23, 24, 25 by region – invites going out next week. NMAC Report: Greg Dotson will be joining us on February 28th as the new NMAC Manager – Greg has over twelve years of hands-on experience in a 911 (PSAP). He started as a Telecommunicator in 1990 and has held the positions of Shift Supervisor, Training Officer, Assistant Director, Addressing Department Manager, Captain/Director. As a certified law enforcement officer (since 1992) he was honored to be the first Child Abuse Investigator for Rutherford County in the mid 90's. Lastly, we just posted a listing for a new Tier 2 Technician last week and will begin the process of interviews soon. We welcomed Evan Warner to our Team as a Tier 1 Technician on January 24 and hearing very positive feedback.
6. **PSA Recruitment** – Ms. Turbeville gave a brief presentation on the pilot program now that all information had been provided. The pilot program proved to be successful and met the goals of the project. Based on the feedback from the PSAPs there was an increase in the number of the jurisdiction's application and overall increase in awareness for the career. Most PSAPs who were actively recruiting, saw an increase in application. When the video was posted on social media platforms, again there was a positive response. During the time of the campaign, the Boards' website also saw an increase in traffic due to the PSA campaign airings. There were several positive comments made by committee members and the executive director. Mr. Greene and Ms. Harris both thanked the committee members and Cindy Morgan with Spectrum Reach for all their efforts with the project. Mr. Greene informed committee members that a meeting was held with Cindy Morgan, Pokey and Angie to discuss recommendations for taking the pilot program statewide. Ms. Harris discussed that staff will be discussing the procurement process to see how this PSA can be taken statewide, possibly as a statewide project for FY23. Ms. Wright suggested to not limit a statewide project to just the recruitment PSA, there is probably a need for other PSAs in the future. Mr. Gusa inquired what other vendors can be explored or other means of media. It was explained that when taking statewide all means of media such as television, streaming, etc. would be explored to provide the best coverage for the project.
7. **Community College Partnership** – Ms. Turbeville shared that she recently had a conversation with NC Community College to further discuss the Public Safety Administration Associates Degree program. Ms. Turbeville will be bringing to committee a listing of classes that could be considered as credit towards the degree program. Ms. Harris and Mr. Stewart both expressed their excitement for this partnership.
8. **Other** – Ms. Turbeville asked Ms. Anderson if she would give an update on the Telecommunicator Program being offered by Durham Tech that she is coordinating. Ms. Anderson stated that Durham Tech is working on a program very similar to what Wake Tech is offering. The adjunct instructors have been secured and are still working on the curriculum for the program. The plan is for a 6-to-8-week program to include Saturdays and run the program 2-4 schools a year. Ms. Wright asked the question of how are the PSAPs being engaged to learn of such programs. Ms. Harris responded that the Regional Coordinators could share with their respective regions.

Mr. Greene adjourned the meeting 10:45 AM

Next Committee Meeting: Thursday, May 19 at 10:00 AM

Approval of Minutes: Roll Call Votes for February 17, 2022

Committee Members	Yes	No
Jeryl Anderson	X	
Tommy Cole	X	
Chuck Greene	X	
Grayson Gusa	X	
J.D. Hartman	X	
Jimmy Stewart	X	
Donna Wright	X	

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