



**North Carolina 911 Board**  
***Education Committee Meeting***  
***Approved - Minutes***  
**Thursday, March 26, 2020 @ 2 – 3:30pm**

**Virtual – Meeting was conducted by the use of  
 simultaneous communication**

**Phone    In-Person    Absent**

	Phone	In-Person	Absent
Chuck Greene	X		
Brian Short	X		
Donna Wright			X
Grayson Gusa	X		
Jeryl Anderson	X		
Jimmy Stewart	X		
J.D. Hartman	X		
Rick Thomas			X
Hope Lindsay	X		
Heather Joyner			X
Pokey Harris			X
Richard Bradford	X		
Gerry Means			X
Tina Gardner	X		
Angie Turbeville	X		
Marsha Tapler	X		
Ronnie Cashwell			X
Kristen Falco	X		
Stanley Meeks			X
Stephanie Conner	X		
David Newberry	X		

1. Chair Opening Remarks – Chuck Green kicked off the meeting welcoming the group and introducing the new committee members Hope Lindsay, Director, New Hanover County 911 and Heather Joyner, Assistant Director Franklin County 911.
2. Approval of November Minutes – Chuck Green asked committee members if they had reviewed the minutes and if anyone had any suggested edits or needed changes, if not he asked for a

motion to approve the minutes. Sheriff Hartman made the motion and Jimmy Stewart seconded the motion. All were in favor of approving the minutes as is.

3. NC 911 Board Bylaws – With Pokey unavailable, Chuck asked Angie Turbeville if she would review the bylaws. Angie stated the Board bylaws were recently updated and approved by the board in November; emphasis was placed on the Education Committee’s purpose, responsibilities and committee member attendance.
4. NC Justice Academy – Angie Turbeville shared that the NC Justice Academy has reached out to the board staff to partner on a course called, “*Viper System and NG911 Technologies*”. This block of instruction will be part of the 2021 required telecommunicator continuing education. The NG911 Technologies instruction will be on the state’s ESInet and GIS project on how this will replace legacy technologies and improve services in NC. Angie shared that the expectation was to have the base lesson plan completed by summer which would give time for further development. As this moves forward, Angie will be reporting back to the committee seeking input. Angie also shared with committee members the telecommunicators continuing education topics for 2021.
5. Informational Aids – Chuck Green provided an update to the group. Due to staff engagement with other projects, at this time there has not been any progress made on this project. It was suggested to see an outline and more information on the first decided topic of “NC 911 Board” before adding more topics. The suggested topic of “Z-Axis” is a good topic, but committee members suggested to hold off until the first one is completed.
6. Standards and Education Ad Hoc Committee Update – Angie Turbeville provided a brief update. The ad hoc committee did meet and discussed what process should be implemented to ensure the EMD requirement and telecommunicator requirement are being met by the PSAPs. The committee’s recommendation was for this to be included in the peer review process. At this time, the committee would like input from Standards and Education Chairs to discuss what will be the next steps for this group. Chuck stated he would have a conversation with Donna Wright the Standards Chair to discuss further.
7. Class Eligibility Requests – Chuck asked Angie if she would present the two classes that have been requested for eligibility from Apex Police. Course information was provided to all committee members in advance of the meeting, so everyone should have had a chance to review.
  - a. Barry Furey, “*Telecommunicator Back to the Basics*” – The class presented is a culmination of topics. Some of the topics are human resources related which are not eligible for funding. Currently there is no mechanism or formula for determining partial eligibility for training classes. Sheriff Hartman made a motion to not approve the class. This motion was seconded by Grayson Gusa.
  - b. Barry Furey, “*SMILE: Supervisor Manager Intensive Learning Experience*” - The class presented is a culmination of topics. Some of the topics are human resources related which are not eligible for funding. Currently there is no mechanism or formula for

determining partial eligibility for training classes. Sheriff Hartman made a motion to not approve the class. This motion was seconded by Jimmy Stewart.

8. Telecommunicator Standards Update – Angie Turbeville and Stephanie Conner were hopeful that they would have something to present to committee but at this time, but due to COVID-19 that has taken precedent. Angie was hopeful at next committee meeting would have more to share with the committee.
9. DOT BeRail Safe Program – Chuck Greene advised that DOT BeRail Safe program would like to partner with the board to provide initial and continuing education to all telecommunicators in the state. DOT is also providing the railroad GIS layer to the Board’s GIS project to be used as a statewide layer. The presentation will be rescheduled after the COVID-19 restrictions have been lifted.

Adjourn – Chuck asked unless there was any new business that needed to be discussed the meeting was adjourned.